HOLIDAY CONTENT
IMPLICATIONS

Checking it Twice Against the Canadian Consumer Climate



IT'S DECEMBER.

YOUR GIFTS, YOUR SPOTIFY PLAYLIST, AND YOUR CAMPAIGN PLANS MAY BE WRAPPED, BUT IT'S TIME TO CHECK YOUR CONTENT TWICE TO ENSURE IT WILL MEET CONSUMERS WITH THE RIGHT TONE AND MOOD THIS SEASON.



WHILE THE PANDEMIC ISN'T AT THE FOREFRONT ANYMORE, OTHER, GRINCHIER REALITIES HAVE SET IN FOR CANADIAN CONSUMERS.

- → Mass layoffs
- → Eco-consciousness value clash
- → Algorithmic anxiety
- → Lingering debt from holiday 2021



DESPITE THE UNCERTAINTY,
HOLIDAY REMAINS
A TIME WHEN PEOPLE SEEK
COMFORT AND LIVE THEIR
VALUES. THERE ARE MANY
REASONS TO CELEBRATE.

- No (current) lockdown orders
- → Nostalgia is what's current
- → International travel is open
- → Sales hit earlier this year



HOW CAN BRANDS ACT WITH EMPATHY AND HELP PEOPLE SPEND, SERVE, AND SOCIALIZE THIS SEASON?





EXPLORING TENSIONS IN TRADITIONS

#1 Spending

How will people's spending change amidst tougher economic times?

#2 Serving

What will people be serving amid increased interest in ingredients?

#3 Socializing

How will socializing change after years spent indoors and on cameras?



Q1: SPENDING

A SHIFT TO CONSCIOUS CONSUMPTION



IT'S A STRESSFUL TIME, FINANCIALLY

The trickle-down impact of the high costs of borrowing and the low value of a dollar is causing widespread stress.

Inflation is near double digits.
Companies are announcing mass layoffs. And housing — both owning and renting — is expensive.

Pair this with long-held beliefs in real estate as the symbol of wealth accumulation being shattered, all spending will be done with survival and values in mind.



Sources: <u>BlogTo</u>, <u>Globe and Mai (housing)</u>l, <u>CBC</u>, <u>Globe and Mail</u> (rent)



LESS SPENDING. MORE INTENTION.

Amidst the doom, people are seeking meaning in their lives, with some forgoing saving until things "return to normal".

When they are spending, they're focusing on fewer gifts, better quality and price, and more alignment with their values. That will translate to a growth in practical gifting for others with gift cards, and for themselves, items like apparel and jewelry that will help them look and feel good.



Sources: New York Times, Washington Post, Deloitte, SimplicityDX, VoX Media, Strategy, Retail Council of Canada



WHERE QUALITY & PRICE MEET

Increased use of <u>Buy Now Pay Later programs</u>, higher interest in <u>retailer mobile apps</u> (particularly, those with loyalty programs) and <u>social-supported commerce</u>, consumer affinities for <u>The Dollar Store</u> and sale-driven spending <u>starting in October</u> are early tip-offs that <u>young people</u> are bargain hunting.

Supply chain concerns prompted earlier shopping, but demand is lower - people are buying less, more thoughtfully.



Sources: Research & Markets. TikTok Home for the Holidays, Matt Klein, Retail Council of Canada



CONTENT IMPLICATIONS

- Lean into values over consumerism in creative: Don't pull a Kim K on her 40th birthday: Read the room. Instead of pushing expensive and elaborate imagery, focus on more humble scenes that demonstrate giving, sharing, and being together.
- Focus on brand values: Wearing a team jersey isn't a fashion statement, it's a commitment to the team. Elevate the role the brand can play in people's lives - and their personal values the brand aligns with.
- Gameify saving: "How much I spent" videos (and their 26M+ views) are feeding an
 interest in transparency and financial literacy. So make it easier to spend by showing how
 much you're saving.
- Reiterate value: Whether it's price, quality, loyalty points or an incredible alignment with personal value, ensure all content helps consumers know they're making the right choice.
- Help them DIY: It might be a playlist they created, a "year in review" video for a friend, an unexpected party or even a how-to repurpose cloth instead of wrapping paper.
 Help them unleash creativity while being a gifting hero.



Q2: SERVING

A SHIFT TO IN-PERSON PRESENTATION



DISHES MADE TO BE SEEN

Canada's FoodToks have been viewed more than 14x the population of the country. And between Baked Feta Pasta, Healthy Coke and Salmon Bread — social is pushing creativity and ease in the kitchen — two ideals amongst Gen Z.

But the holidays are still a time for tradition, with 82% of Canadians saying they remind them of their childhood.

With a return to in-person gatherings, this season's dishes will be made to be seen (on social and in person), made with ease, and made to make a statement.



TikTok is transforming how and what we eat

TikTok's food-obsessed power users are exposing how we really eat, cook, and connect



Consumers in Canada Less Loyal to Brands in Grocery Stores Amid Inflation [Study]

†10x "shortbread cookie recipe" search amongst last-minute planners on Pinterest (our younger demo)



↑5x "yule log cake" searches on Pinterest



Sources Mintel Holiday Celebrations 2022, Canvas8. Globe and Mail, Strategy



A SHIFT TO IN-PERSON PRESENTATION

Pandemic downtime fuelled an interest in cooking, with Gen Z revealing themselves to be expressive and inclusive in the kitchen. Eating is a form of self-expression, and when hosting this holiday season they'll be pairing homemade with prepared, quality and affordable ingredients and effortlessness with social shares. With 65% of creators on TikTok saying they made a food purchase because of the app, social is shifting product. Given the priority eating has in their lives, it's little wonder they conflate it with wellness.



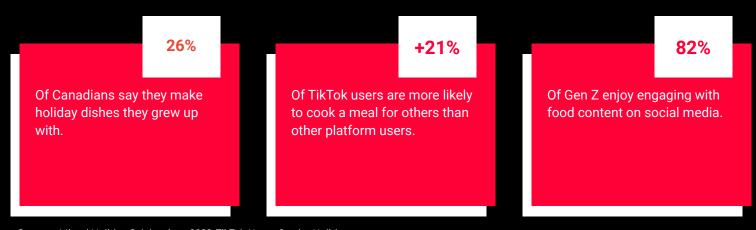
Sources: WGSN, Statista, Fooditive, Canvas8



PAIRED WITH BACK STORIES & SOCIAL SHARES

On Pinterest, searches for holiday cooking and baking are a little extra. But a stark contrast lives between millennials and younger cohorts: one loves tradition, and the other, last-minute. It's why shows like Easy Bake Battle are around but what makes for a really great audience? Having someone and somewhere to show it off.

That's why this season we can expect food to be seen on social and to say something - whether it's a nostalgic family anecdote, a TikTok inspiration or an experimentation.



Sources: Mintel Holiday Celebrations 2022 , TikTok Home for the Holidays, $\,$



CONTENT IMPLICATIONS

- Tone down the creative extravagance: Reflect the kinds of celebrations people will be having this year. Consider how low cost items can still feature into high-quality experiences.
- Make traditional recipes easier, quicker and cheaper: Knowing that Gen Z will mix prepackaged and prepared food
 on the table, consider how brands can recommend recipes that shave time and budget that don't have to be made
 from scratch.
- Revisit what "traditional" means: Look beyond Hallmark Christmas to what other Canadian ethno-groups prepare during the season: Maybe it's Chinese Food for Jewish people on Christmas Eve or African Peanut Stew for Kwanzaa celebrators?
- Lead with wellness: Ingredient stories and functional benefits of your final products still matter. Be sure to shout how a product helps: whether it's how cranberry sauce can be cleansing, or your festive yams boost collagen.
- Consider how "having a good time" looks different: Gen Z aren't leaning on alcohol to bring the fun anymore, but it's still part of the story. The champagne may not be giving main character energy, but can still play a supporting role in creative.



Q2: SERVING

A SHIFT TOWARD TOGETHERNESS & NOVELTY



SEEKING COMFORT & COMMUNITY

Proponents of online shopping forget one of the key benefits of going offline: discovery. Salespeople and visibly displayed inventory help break the force that Gen Z are increasingly aware of and contending with: The Algorithm. With feeds catered to our interests, people are seeking novelty and newness.

Meanwhile, the holiday is a time for tradition, and the 93M+ views of <a href="https://hub.nlm.new.nlm

THE AGE OF
ALGORITHMIC
ANXIETY

Interacting online today means being besieged by systemgenerated recommendations. Do we want what the machines
tell us we want?

By Kyle Chayka
by 25, 2022

Number of Canadians travelling abroad quadrupled in August: StatCan

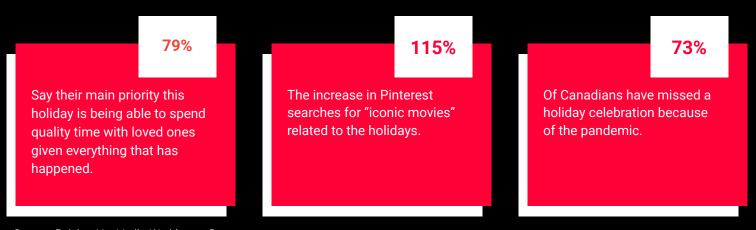
'Gratitude' drives Canadians into the great outdoors this summer

Sources The New Yorker, StatCan, Globe and Mail



A SHIFT BACK TO TOGETHERNESS —

People haven't been together consistently during the holidays for the past three years, and 2022 represents a start. People are prioritizing togetherness, and predictors like Pinterest searches for traditional entertainment ideas and experiences are social proof. Mariah Carey even knows what's up, with her signalling her readiness to dominate the holiday season (#MariahSZN) as early as Halloween's end.



Sources: <u>Deloitt</u>e, <u>Vox Media</u>, <u>Washington Post</u>



- WITH A NEED FOR NOVELTY

While people want to get together, there's room for a twist. Social media's fixation on aesthletics and niches will mix festive traditions with fandoms. (Consider Christmas Tree disco balls thanks to Taylor Swift's influence, making "your whole place shimmer", and holiday sweaters mirroring your superfandom, like the new Black Adam release.)



Sources:, $\underline{\mathsf{IBM}}$, Mintel Holiday Celebrations 2022

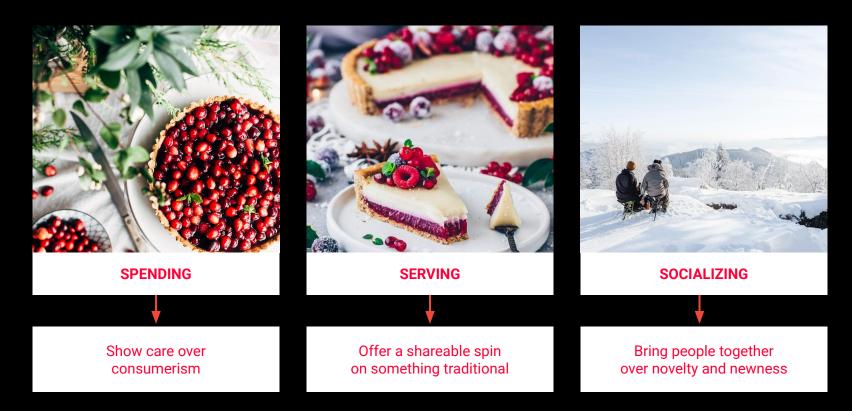


CONTENT IMPLICATIONS

- Tap into audience fandoms: Sometimes bringing people together means alienating the rest of them. Consider how your audience fans a particular aesthetic, and build entertainment and decor ideas around that (e.g. a pearl-dripped Christmas tree for Bridgerton fans of <u>#royalcore</u>)
- Deploy social shopping to showcase new ideas: Break the algorithm by showing audiences what they didn't know
 they wanted. Consider using livestream or creator partnerships to profile different applications of your product (e.g.
 festive <u>butter boards</u>)
- Factor in travel plans: A return to suitcases, airplanes and sweet ocean views makes for many more
 micro-moments in which to entertain, educate and support consumers. Consider these and inspire audiences to fit
 your brand into them.









THANK YOU

Contact us at:

letschat@wearesocial.com +1 416 937 2772 32 Atlantic Avenue, Toronto, ON wearesocial.com

