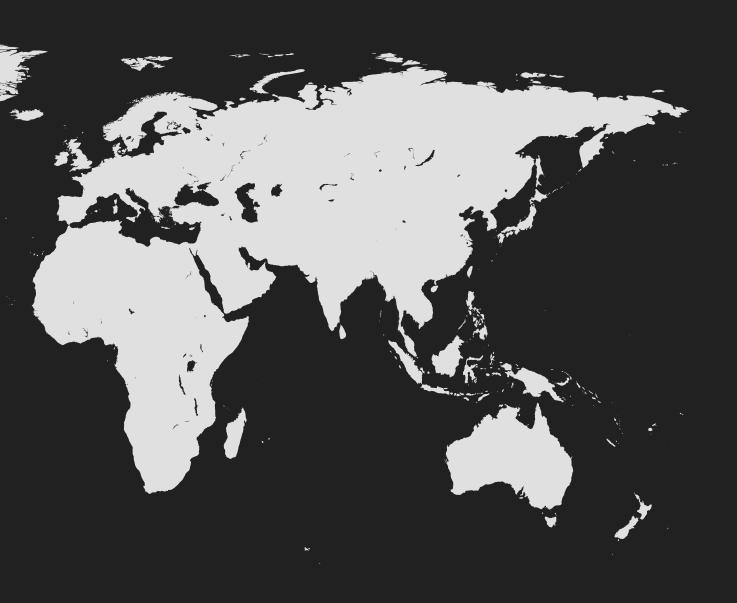


THE ESSENTIAL GUIDE TO THE WORLD'S CONNECTED BEHAVIOURS





# DGTAL 2022 **GLOBAL OVERVIEW REPORT**



# we are social



# CO Hootsuite®

# **DIGITAL 2022: THE RISE OF CONNECTED TECH CONTINUES**

After the remarkable levels of growth we saw last year, I fully expected to see less impressive figures in this year's report. However, even after a decade of producing these Global Digital Reports, the data never ceases to surprise me.

Social media user numbers continue to grow faster than they did pre-pandemic, with the global total still increasing at a rate of almost  $13\frac{1}{2}$  new users every second.

Double-digit annual growth has taken the global social media user figure to 4.62 billion, and current trends indicate that it will equal 60 percent of the world's total population within the next few months.

COVID-19 continues to hamper research into internet adoption though, resulting in reporting delays that have kept overall growth in internet user figures down for the second year in a row.

Despite these challenges, however, the latest data reveal that the number of people who don't use the internet has now fallen below 3 billion, marking another important milestone on our journey towards equal digital access for all.

Meanwhile, at 4.95 billion, we're also tantalisingly close to reaching a global total of 5 billion internet users, and I'm looking forward to celebrating that particular milestone with you in one of our upcoming Statshot reports.

As always, the data in this year's reports goes well beyond user numbers though, and our latest collection offers some especially interesting insights into the world's evolving online behaviours.

For example, TikTok users spent an average of 48 percent more time using the platform's mobile app over the past 12 months compared with the previous year, while YouTube users now spend almost a full day each month watching videos in the platform's app.

However, the cost of social media ad impressions has jumped by more than 20 percent over the past 12 months, and

even though marketers are now spending considerably more on social media ads than they were this time a year ago, they're actually seeing fewer overall impressions for their investments.

The importance of the mobile economy is increasingly evident in this year's numbers too, with annual consumer spend on mobile apps reaching US\$170 billion – equal to 0.2 percent of total global GDP.

Meanwhile, the typical global ecommerce shopper now spends an average of more than US\$1,000 per year on online consumer goods purchases, while figures for China reveal that online purchases in this category are already worth the equivalent of 10 percent of national GDP.

The data also show that cryptocurrencies have been gaining momentum, and more than 1 in 10 working-age internet users now owns at least one form of "crypto". However, adoption rates rise significantly in developing economies, while Turkey has seen ownership of cryptocurrencies almost double over the past 12 months.

This summary barely scratches the surface of this year's findings though, so prepare yourself for a full-on feast of facts and figures as you dig into the report.

You'll also find analysis and commentary from a selection of our partners in this year's report, delivering valuable insight and perspective from some of the world's top digital experts.

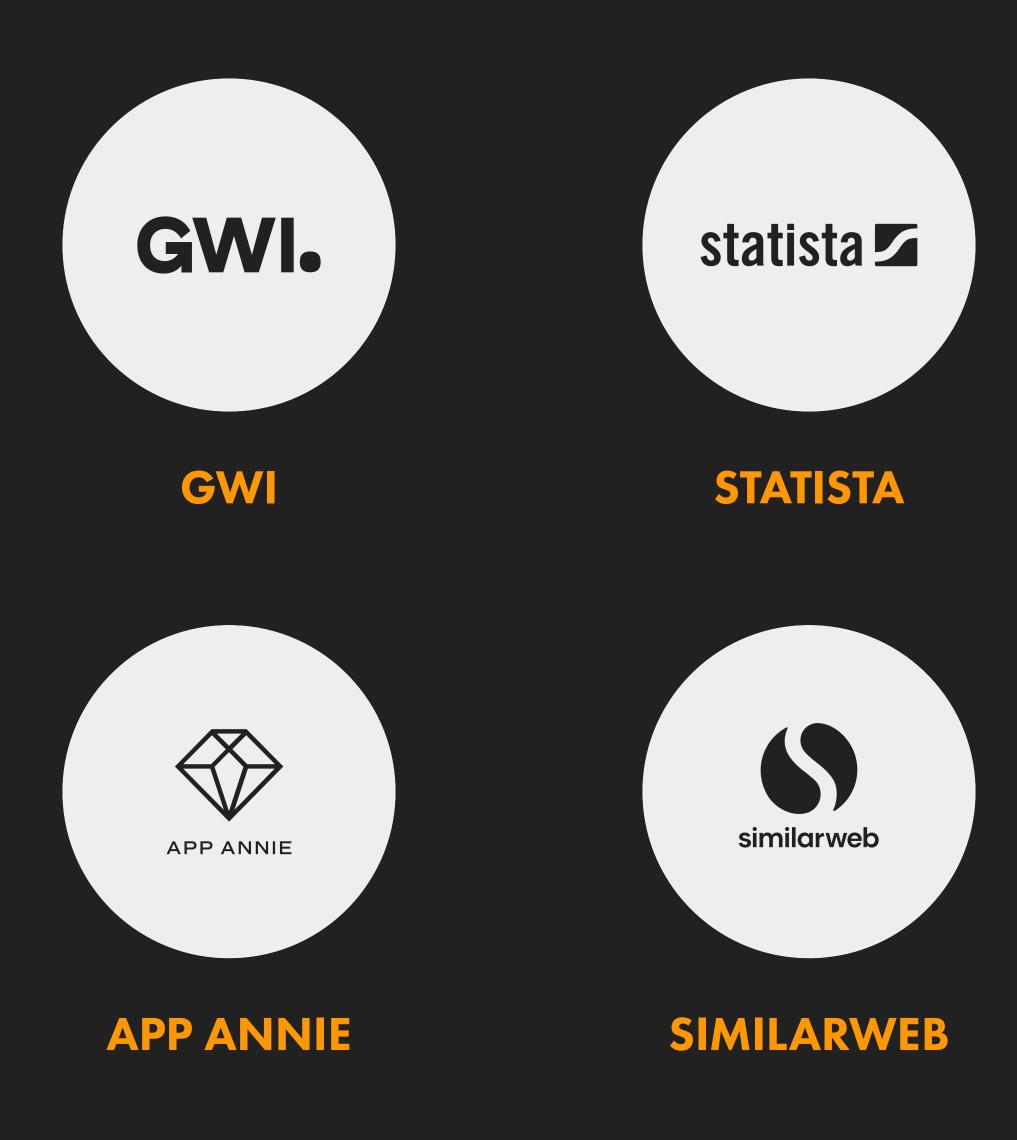
And just in case you need any help translating all of this data into action, please feel free to get in touch with me; you'll find my contact details at the end

of this report. But with that, I'd like to wish you the very best of luck for your digital journey in 2022. Here's to another year of impressive digital milestones!

> Simon Kemp CEO, Kepios



### PARTNERS THAT MAKE THE GLOBAL DIGITAL REPORTS SERIES POSSIBLE







CLICK HERE TO READ OUR DIGITAL 2022 LOCAL COUNTRY HEADLINES REPORT, WITH ESSENTIAL STATS FOR DIGITAL ADOPTION IN EVERY COUNTRY AROUND THE WORLD



### DIGITAL 2021 GLOBAL OVERVIEW REPORT

THE LATEST INSIGHTS INTO HOW PEOPLE AROUND THE WORLD USE THE INTERNET, SOCIAL MEDIA, MOBILE DEVICES, AND ECOMMERCE



FOR ADDITIONAL CONTEXT INTO HOW DIGITAL BEHAVIOURS HAVE EVOLVED THIS YEAR, CLICK HERE TO READ LAST YEAR'S DIGITAL 2021 GLOBAL OVERVIEW REPORT

FIND THOUSANDS OF REPORTS EXPLORING DIGITAL TRENDS IN EVERY COUNTRY IN THE WORLD IN OUR FREE ONLINE LIBRARY:



### IMPORTANT NOTES ON COMPARING DATA

The findings published in this report use the latest data available at the time of production. This may include revised figures for historical data points that were not available when we published previous reports in the Global Digital Reports series. From time to time, we may also change the data sources that we use to inform specific data points, and we may also change how we calculate certain values. Similarly, our data partners may change the ways in which they source, calculate, or report the data that they share with us. As a result, findings published in this report may not correlate with findings published in our previous reports, especially where such findings represent change over time (e.g. annual growth). Where we report figures for change over time, such figures will use the latest available data, so we recommend using the values published in this report, rather than trying to recalculate such values using data from previous reports. Wherever we're aware of the potential for historical mismatches, we've included a note on comparability in the footnotes of each relevant slide. Please read these advisories carefully to understand how data sources or calculations have changed since previous reports, and beware of making any comparisons with historical data. In addition to changes in data sources and calculations, please note that social media user numbers may not represent unique individuals. This is because some people may manage multiple social media accounts, and because some social media accounts may represent 'non-human' entities (e.g. businesses, animals, bands, etc.). As a result, the figures we publish for social media users may exceed the figures we publish for total population or for internet users. This may seem counter-intuitive, but such differences do not represent mistakes. For more information, please read our notes on data variance, mismatches, and curiosities: https://datareportal.com/notes-on-data.



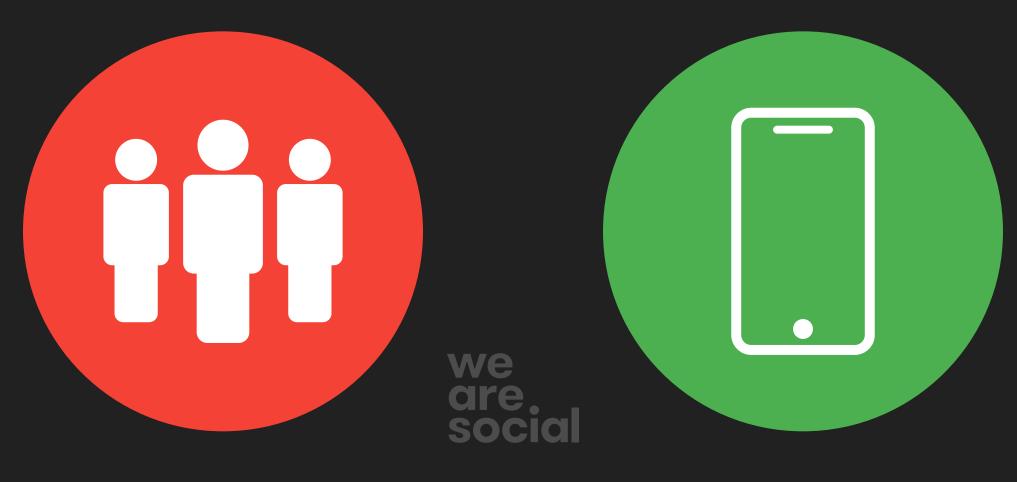


# GLOBAL HEADLINES

# **ESSENTIAL DIGITAL HEADLINES**

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES

TOTAL POPULATION UNIQUE MOBILE PHONE USERS



7.91 BILLION

URBANISATION 57.0%

BILLION vs. POPULATION 67.1%

5.31

SOURCES: UNITED NATIONS; U.S. CENSUS BUREAU; GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; GWI; EUROSTAT; CNNIC; APJII; CIA WORLD FACTBOOK; COMPANY ADVERTISING RESOURCES AND EARNINGS REPORTS; OCDH; TECHRASA; KEPIOS ANALYSIS. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SOURCE AND BASE CHANGES.



QD



INTERNET USERS







4.95 BILLION

vs. POPULATION 62.5%

4.62 BILLION vs. POPULATION

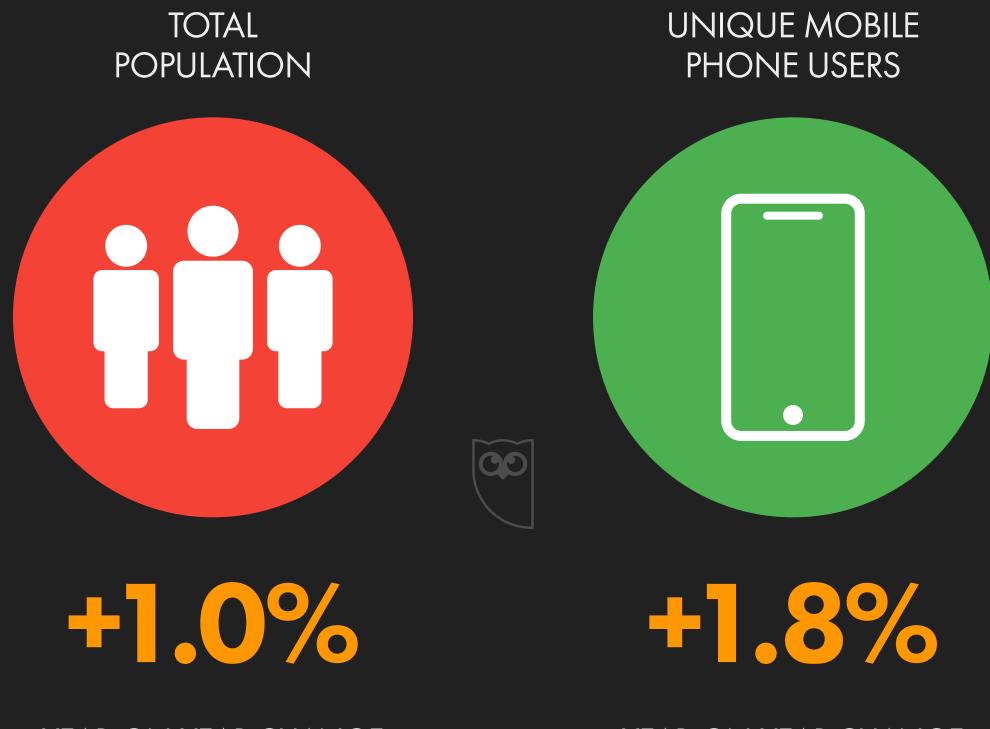
58.4%





### **DIGITAL GROWTH**

CHANGE IN THE USE OF CONNECTED DEVICES AND SERVICES OVER TIME.

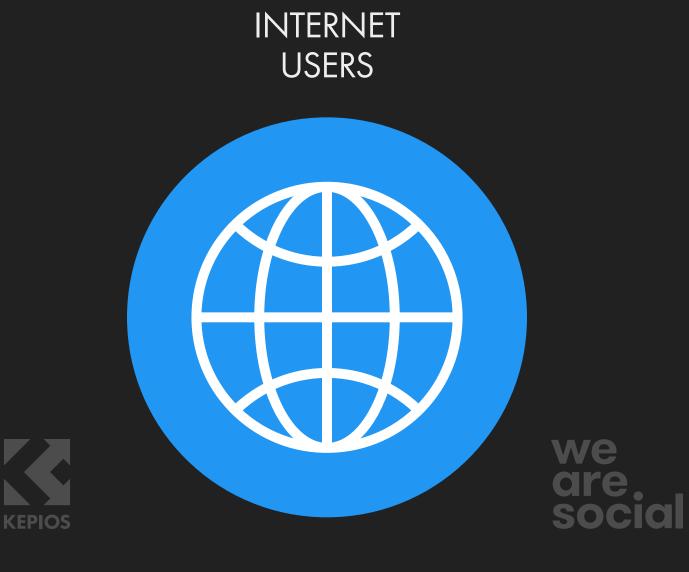


YEAR-ON-YEAR CHANGE +80 MILLION

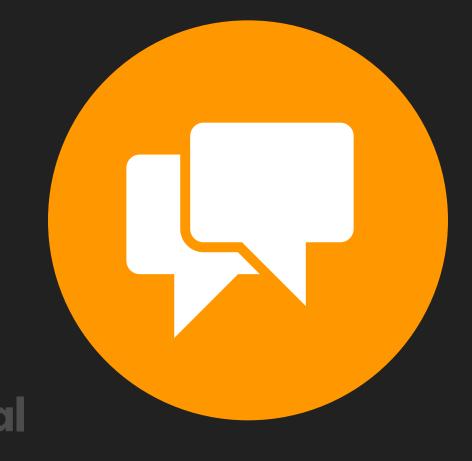
YEAR-ON-YEAR CHANGE +95 MILLION

SOURCES: UNITED NATIONS; U.S. CENSUS BUREAU; GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; GWI; EUROSTAT; CNNIC; APJII; CIA WORLD FACTBOOK; COMPANY ADVERTISING RESOURCES AND EARNINGS REPORTS; OCDH; TECHRASA; KEPIOS ANALYSIS. ADVISORY: DUE TO COVID-19-RELATED DELAYS IN RESEARCH AND REPORTING, FIGURES FOR INTERNET USER GROWTH MAY UNDER-REPRESENT ACTUAL TRENDS. SEE NOTES ON DATA FOR MORE DETAILS. SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SOURCE AND BASE CHANGES.





ACTIVE SOCIAL MEDIA USERS



+4.0%

### YEAR-ON-YEAR CHANGE +192 **MILLION**

+10.1% YEAR-ON-YEAR CHANGE

**+424 MILLION** 



### WE ARE SOCIAL'S PERSPECTIVE DIGITAL IN 2022

### SHIFTS IMPACTING THE ROLE OF DIGITAL IN OUR LIVES

### DIGITAL INEQUALITY

In the wake of more than a year in and out of lockdowns, the way we function in everyday life has undergone monumental change, driving an evolution of our relationship with digital. But more than simply leading us to spend more of our lives online – both for work and for leisure it's highlighted the impact of digital inequality. More than a simple lack of devices, it's indicative of global wealth inequality, and of the systemic issues that will be exacerbated as we move into an ever more digitised world.

In 2022, brands should look to alleviate the digital divide where it makes sense for them to do so.

### DECENTRALISED DREAMS

The term <u>Web3</u> has trickled into public discourse during 2021. More of an idea than a tangible platform, Web3 is a vision of the future of the Internet in which people operate on a decentralized internet, rather than depending on tech giants like Google or Facebook. This discussion of a next generation for digital speaks to the ongoing fatigue with tech monopolies and the negative impact that they're said to have on individuals and societies alike.

In 2022, brands should keep an eye out for Web3 brands looking to disrupt industries across the board.

### PARTNER CONTENT

### VIRTUAL WORLDS

The metaverse is here – kind of. While <u>87% of social media</u> <u>users</u> globally may not fully understand what it is, with tech giants from Facebook to Fortnite vying to stake their claim, there's no doubt that people will soon be getting familiar with it. In this next phase of the internet, social and digital interactions will be possible in a network of open-digital worlds that we'll navigate with avatars.

In 2022, brands will need to identify how their goods and services show up to these virtual worlds.



# **Hootsuite's Perspective** Digital Trends

Three ways to embrace change and gain an edge on social media in 2022

# Stretch the social experience

There's more to social commerce than having a "buy now" button in your posts. Social media has become a top channel for online brand research, second only to search engines, and is widely used for every stage of the purchase journey. That's why businesses are reimagining what their commerce experience looks like. To win in 2022, you must create a thoughtful path that leads to and extends far beyond the point of purchase on social.

# Share the care

Once upon a time, businesses could afford to dabble in social customer service. But since the pandemic, most have relied on a more robust customer care strategy to find their happily ever after. In 2022, brands will continue to meet customers where they are by making social a core channel for customer care, and social marketers—who understand this channel intuitively and know the customers deeply—should be brought on board to help.

# Get acquainted with Gen Z

Gen Z is currently the largest demographic group globally. They spend an average of 3 hours on social media per day, and social is their go-to channel for everything from entertainment and news, to shopping and messaging. These digital natives are driving where social is headed next. And even if Gen Z isn't your target audience, understanding their influence on the digital and social universe will help give your brand a competitive advantage in 2022 (and beyond).

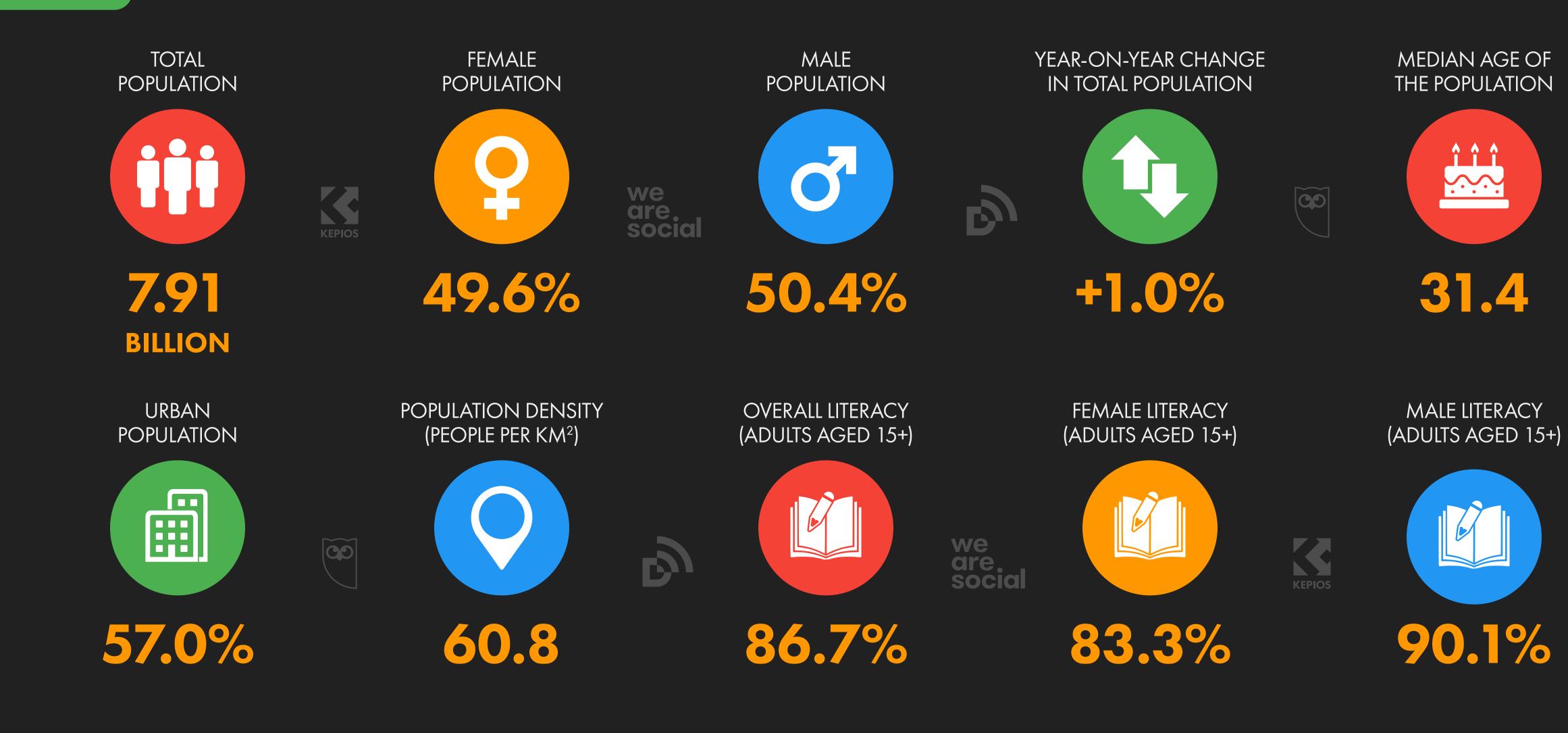


# POPULATION ESSENTIALS

14

# **POPULATION ESSENTIALS**

DEMOGRAPHICS AND OTHER KEY INDICATORS





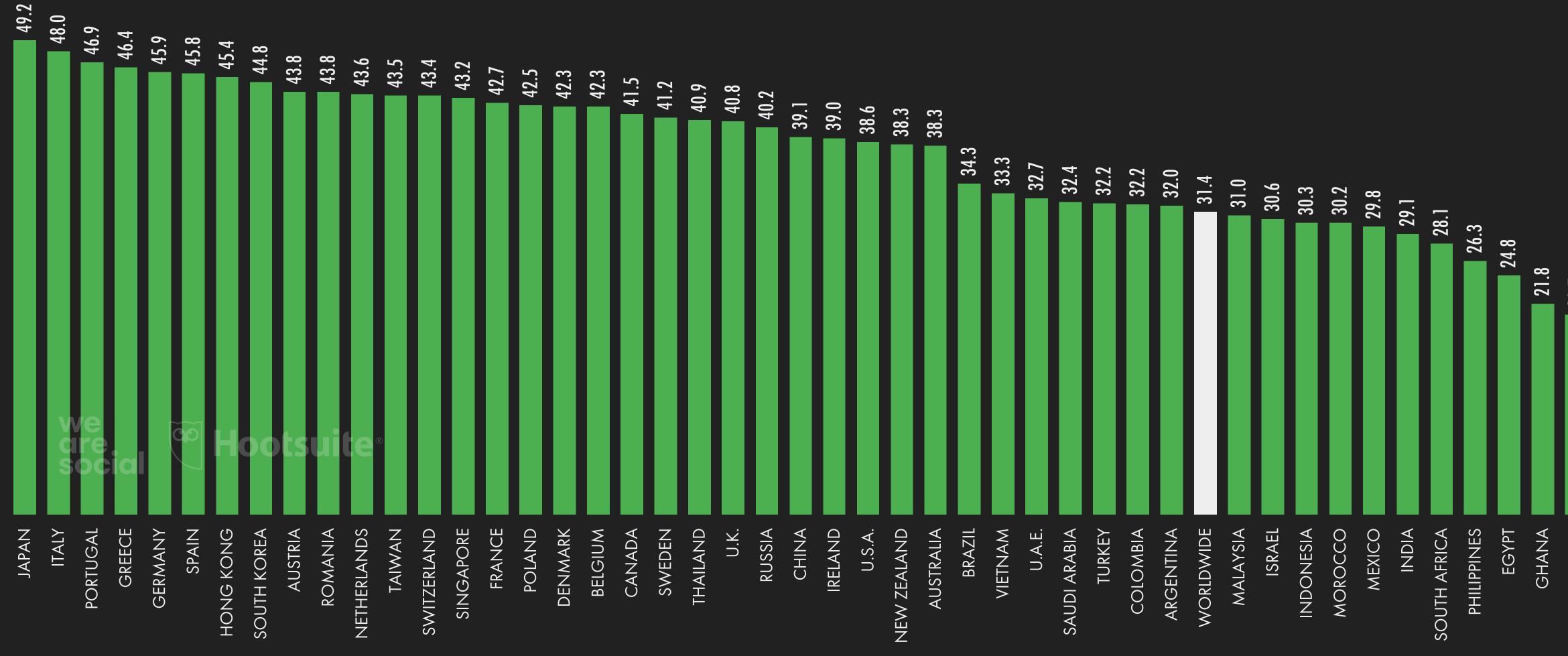






### MEDIAN AGE OF THE POPULATION ABOVE AND BELOW THAT AGE IN THE TOTAL POPULATION

THE AGE AT WHICH THERE IS AN EQUAL NUMBER OF PEOPLE BOTH















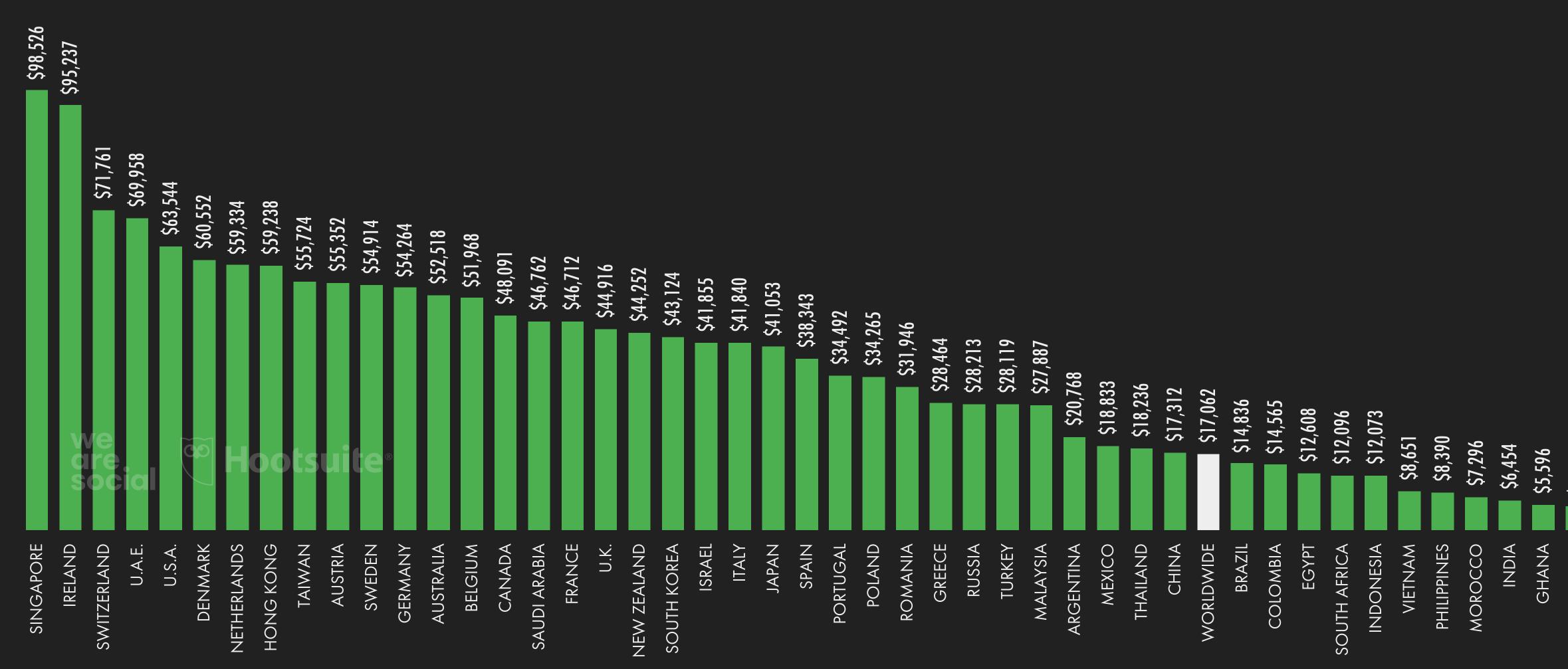






# GDP PER CAPITA (PPP, INTERNATIONAL DOLLARS)

GROSS DOMESTIC PRODUCT PER CAPITA, REPORTED ON A PURCHASING POWER PARITY (PPP) BASIS IN INTERNATIONAL DOLLARS



SOURCES: WORLD BANK; KNOEMA. NOTE: 'INTERNATIONAL DOLLARS' ARE NOTIONAL MEASURES THAT PROVIDE A CONSISTENT BASIS FOR COMPARISON. ONE 'INTERNATIONAL DOLLAR' WOULD BUY A COMPARABLE QUANTITY OF GOODS AND SERVICES IN THE LOCAL COUNTRY TO WHAT ONE U.S. DOLLAR WOULD BUY IN THE UNITED STATES.









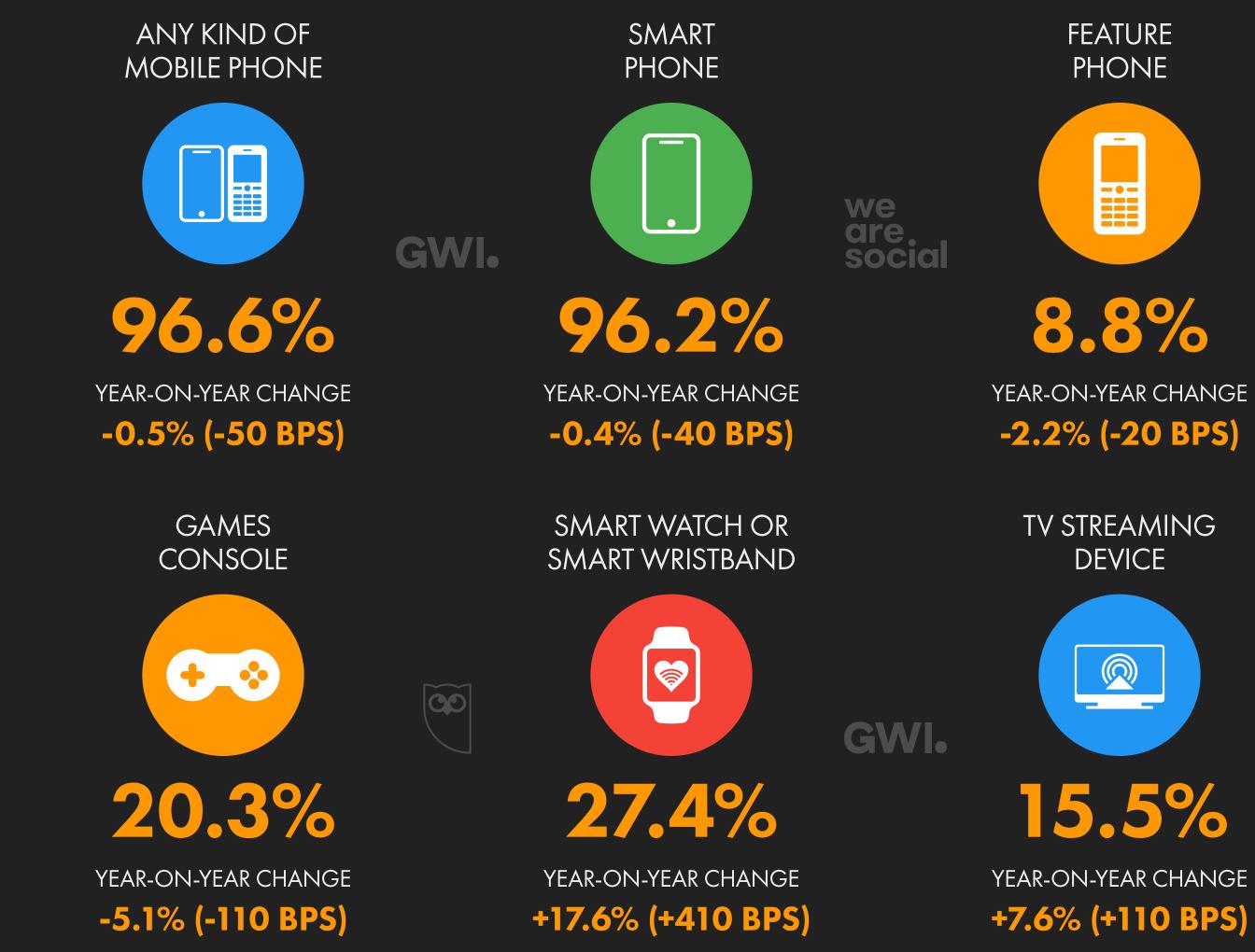






# **DEVICE OWNERSHIP**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO OWN EACH KIND OF DEVICE



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: PERCENTAGE CHANGE VALUES REFLECT RELATIVE CHANGE. "BPS" VALUES SHOW THE CHANGE IN BASIS POINTS, AND REFLECT ABSOLUTE CHANGE.



GWI.

**KEPIOS** 





63.1% YEAR-ON-YEAR CHANGE

-2.0% (-130 BPS)

SMART HOME DEVICE

14.1%

YEAR-ON-YEAR CHANGE

+14.6% (+180 BPS)

D

GWI.

DEVICE 34.8%

TABLET

YEAR-ON-YEAR CHANGE +1.5% (+50 BPS)

> VIRTUAL REALITY DEVICE



4.8%

YEAR-ON-YEAR CHANGE +9.1% (+40 BPS)



# **DAILY TIME SPENT WITH MEDIA**

AVERAGE AMOUNT OF TIME EACH DAY THAT INTERNET USERS AGED 16 TO 64 SPEND WITH DIFFERENT KINDS OF MEDIA AND DEVICES

GWI.

### TIME SPENT USING THE INTERNET



6H 58M

YEAR-ON-YEAR CHANGE +1.0% (+4M)

TIME SPENT LISTENING TO

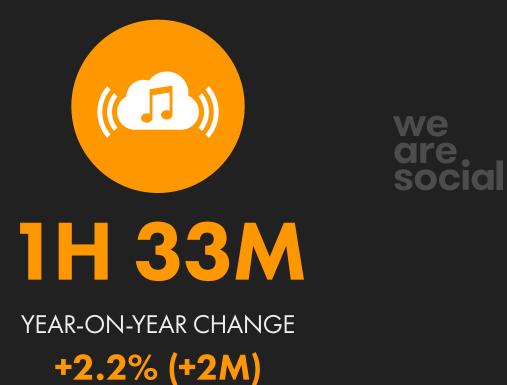
MUSIC STREAMING SERVICES

TIME SPENT WATCHING TELEVISION (BROADCAST AND STREAMING)



YEAR-ON-YEAR CHANGE -2.0% (-4M)

TIME SPENT LISTENING TO BROADCAST RADIO





SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTES: CONSUMPTION OF DIFFERENT MEDIA MAY OCCUR CONCURRENTLY. TELEVISION INCLUDES BOTH LINEAR (BROADCAST AND CABLE) TELEVISION AND CONTENT DELIVERED VIA STREAMING AND VIDEO-ON-DEMAND SERVICES. PRESS INCLUDES BOTH ONLINE AND PHYSICAL PRINT MEDIA. BROADCAST RADIO DOES NOT INCLUDE INTERNET RADIO.







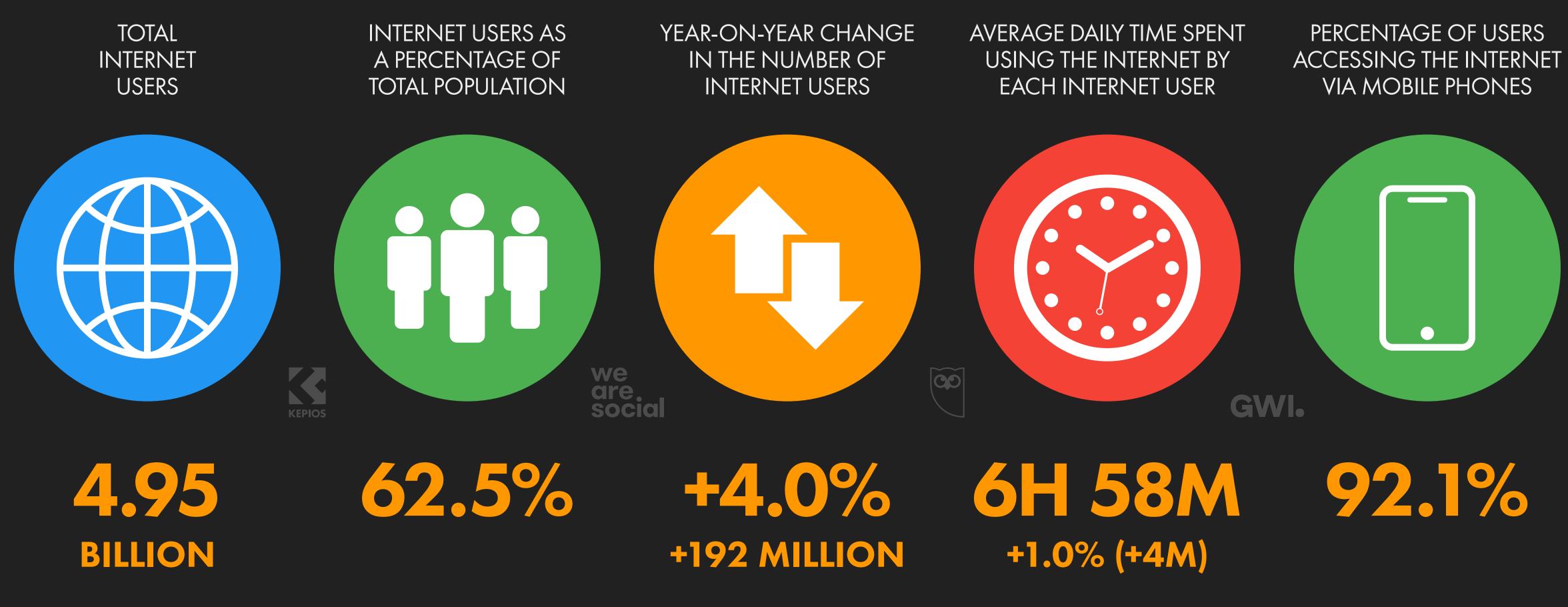






# **OVERVIEW OF INTERNET USE**

ESSENTIAL INDICATORS OF INTERNET ADOPTION AND USE



SOURCES: KEPIOS ANALYSIS; ITU; GSMA INTELLIGENCE; EUROSTAT; GWI; CIA WORLD FACTBOOK; CNNIC; APJII; LOCAL GOVERNMENT AUTHORITIES; UNITED NATIONS. TIME SPENT AND MOBILE SHARE DATA FROM GWI (Q3 2021), BASED ON A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR MORE DETAILS. ADVISORY: DUE TO COVID-19-RELATED DELAYS IN RESEARCH AND REPORTING, FIGURES FOR INTERNET USER GROWTH MAY UNDER-REPRESENT ACTUAL TRENDS. SEE NOTES ON DATA FOR MORE DETAILS. COMPARABILITY: SOURCE AND BASE CHANGES.

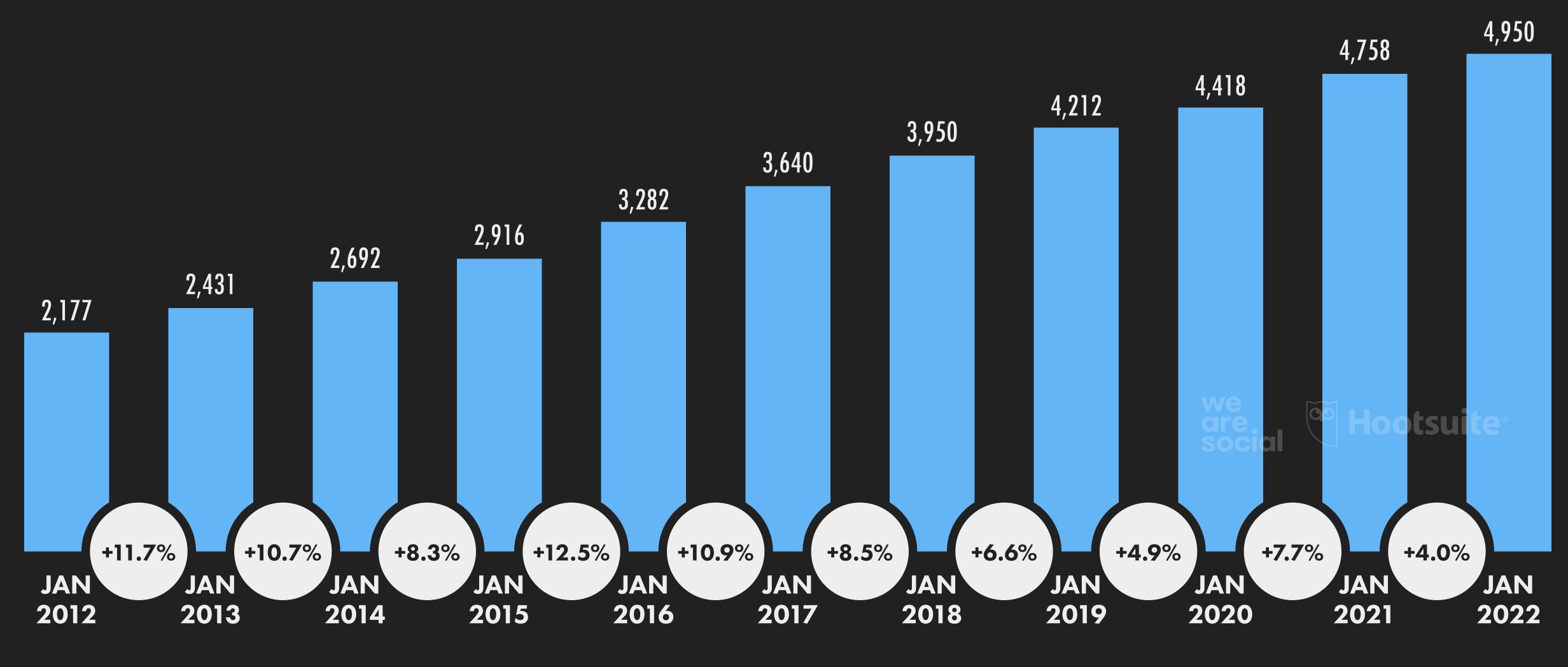






### **INTERNET USERS OVER TIME**

NUMBER OF INTERNET USERS (IN MILLIONS) AND YEAR-ON-YEAR CHANGE



SOURCES: KEPIOS ANALYSIS; ITU; GSMA INTELLIGENCE; EUROSTAT; GWI; CIA WORLD FACTBOOK; CNNIC; APJII; LOCAL GOVERNMENT AUTHORITIES. ADVISORY: DUE TO COVID-19-RELATED DELAYS IN RESEARCH AND REPORTING, FIGURES FOR INTERNET USER GROWTH AFTER 2020 MAY UNDER-REPRESENT ACTUAL TRENDS. SEE NOTES ON DATA FOR MORE DETAILS. COMPARABILITY: SOURCE AND BASE CHANGES. FIGURES MAY NOT MATCH OR CORRELATE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.

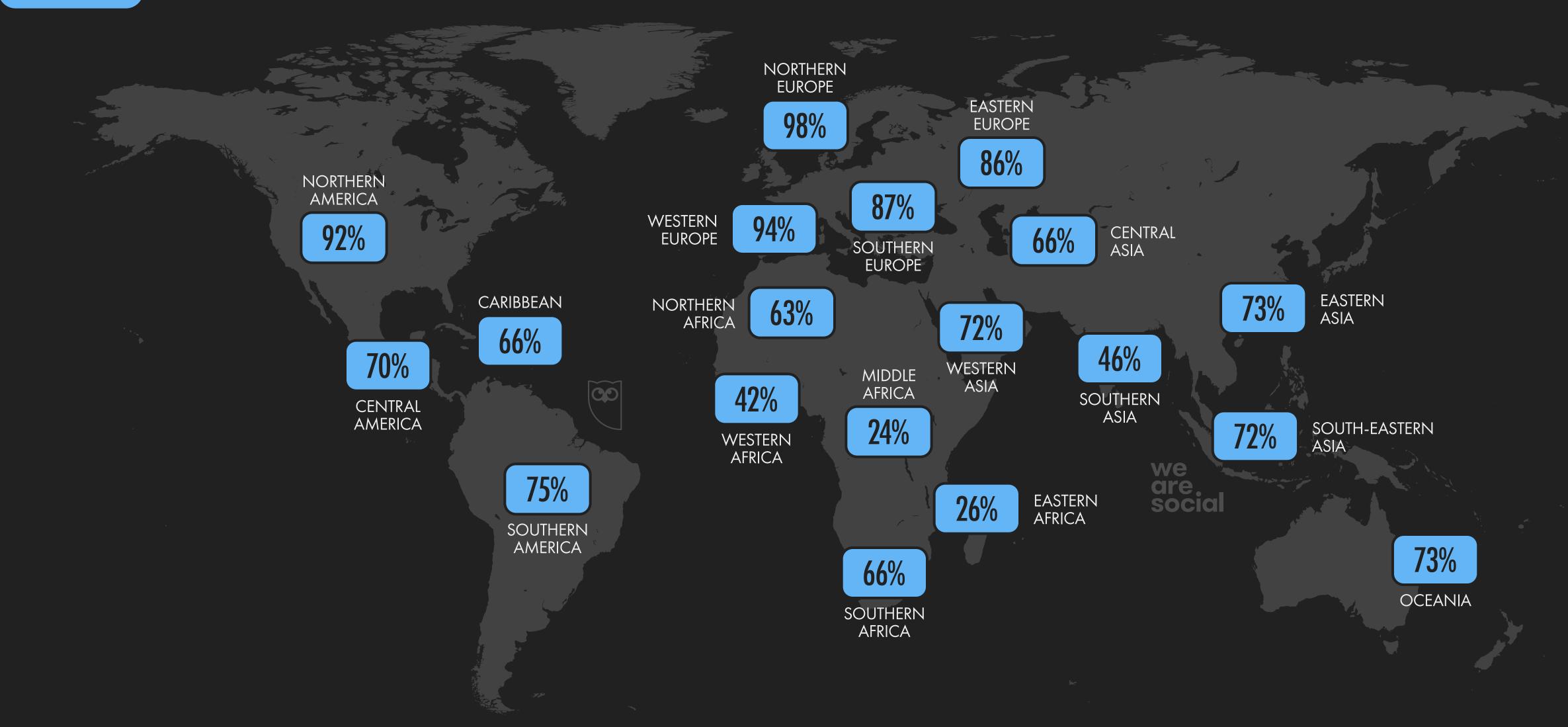


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## **INTERNET ADOPTION**

INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION



we are social SOURCES: KEPIOS ANALYSIS; ITU; GSMA INTELLIGENCE; EUROSTAT; GWI; CIA WORLD FACTBOOK; CNNIC; APJII; LOCAL GOVERNMENT AUTHORITIES; UNITED NATIONS. NOTE: REGIONS BASED ON THE UNITED NATIONS GEOSCHEME. COMPARABILITY: SOURCE AND BASE CHANGES.







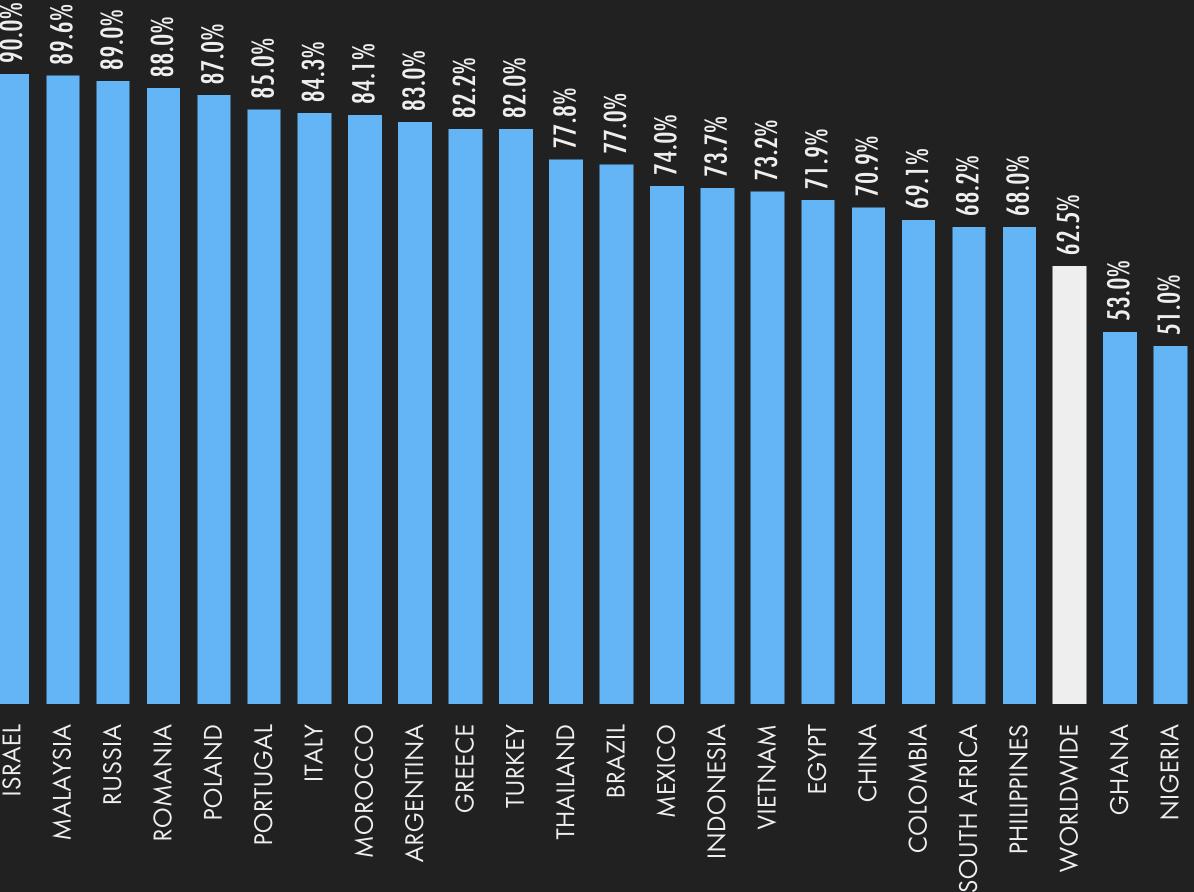
# INTERNET ADOPTION

INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

DENMARK		99.0%
IRELAND		99.0%
U.A.E.		99.0%
SOUTH KOREA	98	98.0%
U.K.	98	98.0%
SWITZERLAND		98.0%
SAUDI ARABIA	6	97.9%
SWEDEN	<b>9</b> 7.	97.0%
CANADA	-96 <sup>-</sup>	96.5%
NETHERLANDS	96.(	96.0%
NEW ZEALAND	94.9%	<b>6</b> %
BELGIUM	94.0%	%0
JAPAN	94.0%	%(
SPAIN	94.0%	%(
AUSTRIA	93.0%	%
FRANCE	93.0%	%_
GERMANY	93.0%	%_
HONG KONG	93.0%	%
SINGAPORE	92.0%	<b>%</b>
U.S.A.	92.0%	<b>%</b>
AUSTRALIA	91.0%	
TAIWAN	91.0%	
ISRAEL	80 06	

SOURCES: KEPIOS ANALYSIS; ITU; GSMA INTELLIGENCE; EUROSTAT; GWI; CIA WORLD FACTBOOK; CNNIC; APJII; LOCAL GOVERNMENT AUTHORITIES; UNITED NATIONS. NOTE: VALUES HAVE BEEN CAPPED AT 99% OF THE TOTAL POPULATION. COMPARABILITY: SOURCE AND BASE CHANGES.



















24

### **INTERNET ADOPTION RANKING**

COUNTRIES AND TERRITORIES WITH THE HIGHEST AND LOWEST LEVELS OF INTERNET ADOPTION

### **HIGHEST** LEVELS OF INTERNET ADOPTION

#	<b>HIGHEST ADOPTION</b>	% OF POP.	Nº OF USERS
01=	BAHRAIN	99.0%	1,748,389
01=	KUWAIT	99.0%	4,310,821
01=	DENMARK	99.0%	5,765,876
01=	ICELAND	99.0%	340,935
01=	IRELAND	99.0%	4,951,504
01=	LUXEMBOURG	99.0%	632,194
01=	NORWAY	99.0%	5,433,568
01=	UNITED ARAB EMIRATES	99.0%	9,935,967
01=	LIECHTENSTEIN	99.0%	37,938
01=	QATAR	99.0%	2,925,565





### LOWEST LEVELS OF INTERNET ADOPTION

#	LOWEST ADOPTION	% OF POP.	Nº OF USERS
232	NORTH KOREA	<0.1%	[BLOCKED]
231	CENTRAL AFRICAN REPUBLIC	7.1%	355,057
230	ERITREA	8.0%	290,533
229	COMOROS	8.5%	76,141
228	South Sudan	10.9%	1,251,667
227	SOMALIA	13.7%	2,266,393
226	NIGER	14.5%	3,721,749
225	KIRIBATI	14.6%	17,848
224	Burundi	14.6%	1,816,078
223	DEM. REP. OF THE CONGO	17.6%	16,504,983







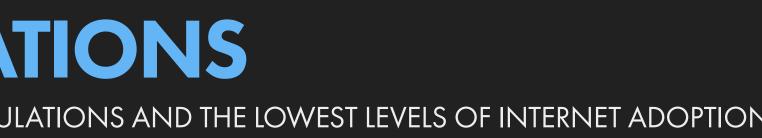
### **UNCONNECTED POPULATIONS**

COUNTRIES AND TERRITORIES WITH THE LARGEST UNCONNECTED POPULATIONS AND THE LOWEST LEVELS OF INTERNET ADOPTION

### **ABSOLUTE:** LARGEST UNCONNECTED POPULATIONS

#	LOCATION	UNCONNECTED POPULATION	% OF POP. OFFLINE
01	INDIA	742,003,000	53.0%
02	CHINA	421,432,000	29.1%
03	PAKISTAN	144,434,000	63.5%
04	BANGLADESH	114,511,000	68.5%
05	NIGERIA	104,888,000	49.0%
06	ETHIOPIA	89,502,000	75.0%
07	DEM. REP. OF THE CONGO	77,293,000	82.4%
08	INDONESIA	73,047,000	26.3%
09	BRAZIL	49,375,000	23.0%
10	TANZANIA	46,794,000	75.0%

SOURCES: ITU; GSMA INTELLIGENCE; EUROSTAT; GWI; CIA WORLD FACTBOOK; CNNIC; APJII; LOCAL GOVERNMENT AUTHORITIES; UNITED NATIONS. NOTES: FIGURES IN THE "% OF POP. OFFLINE" COLUMN REPRESENT THE PERCENTAGE OF THE POPULATION THAT DOES NOT YET USE THE INTERNET. ABSOLUTE VALUES HAVE BEEN ROUNDED TO THE NEAREST THOUSAND. THE INTERNET (AT LEAST AS THE REST OF THE WORLD KNOWS IT) REMAINS BLOCKED FOR EVERYDAY CITIZENS IN NORTH KOREA. **COMPARABILITY:** SOURCE AND BASE CHANGES.





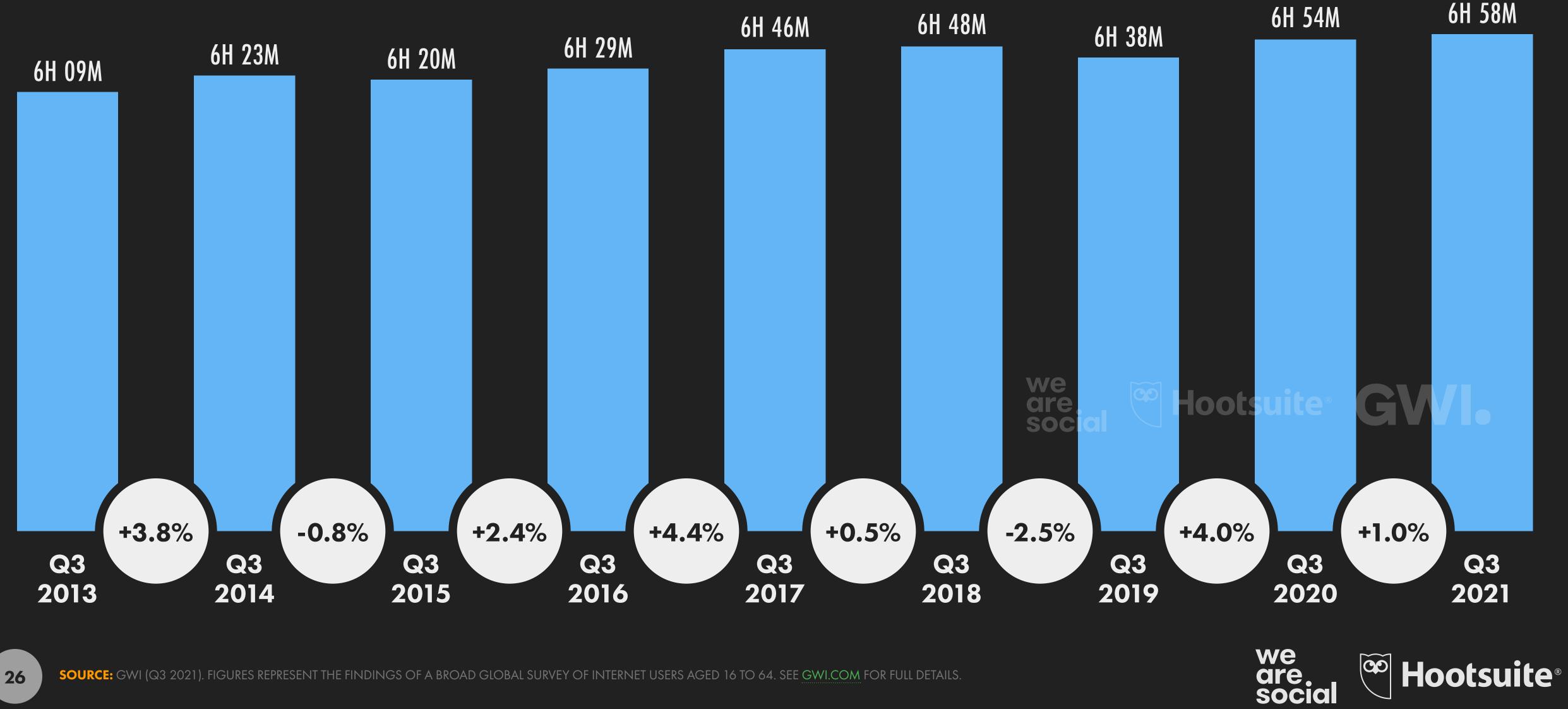
### **RELATIVE: LOWEST LEVELS OF INTERNET ADOPTION**

#	LOCATION	% OF POP. OFFLINE	UNCONNECTED
232	NORTH KOREA	>99.9%	25,938,000
231	CENTRAL AFRICAN REPUBLIC	92.9%	4,613,000
230	ERITREA	92.0%	3,341,000
229	COMOROS	91.5%	822,000
228	South Sudan	89.1%	10,248,000
227	SOMALIA	86.3%	14,333,000
226	NIGER	85.5%	21,881,000
225	KIRIBATI KEPIOS	85.4%	105,000
224	Burundi	85.4%	10,623,000
223	DEM. REP. OF THE CONGO	82.4%	77,293,000



# DAILY TIME SPENT USING THE INTERNET

AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS AGED 16 TO 64 SPEND USING THE INTERNET EACH DAY ON ANY DEVICE

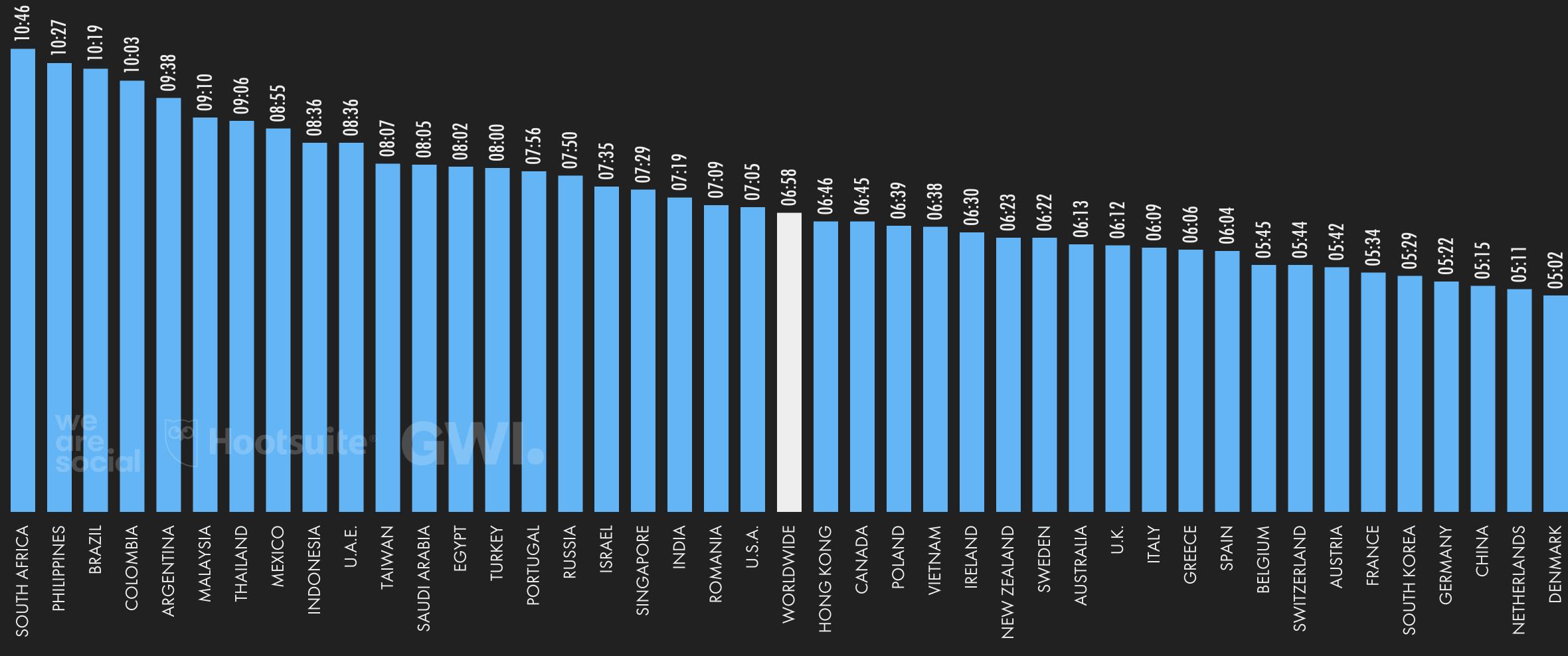






### TIME SPENT USING THE INTERNET DAILY

AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS AGED 64 SPEND USING THE INTERNET EACH DAY ON ANY DEVICE <u>16 TO</u>













we are social

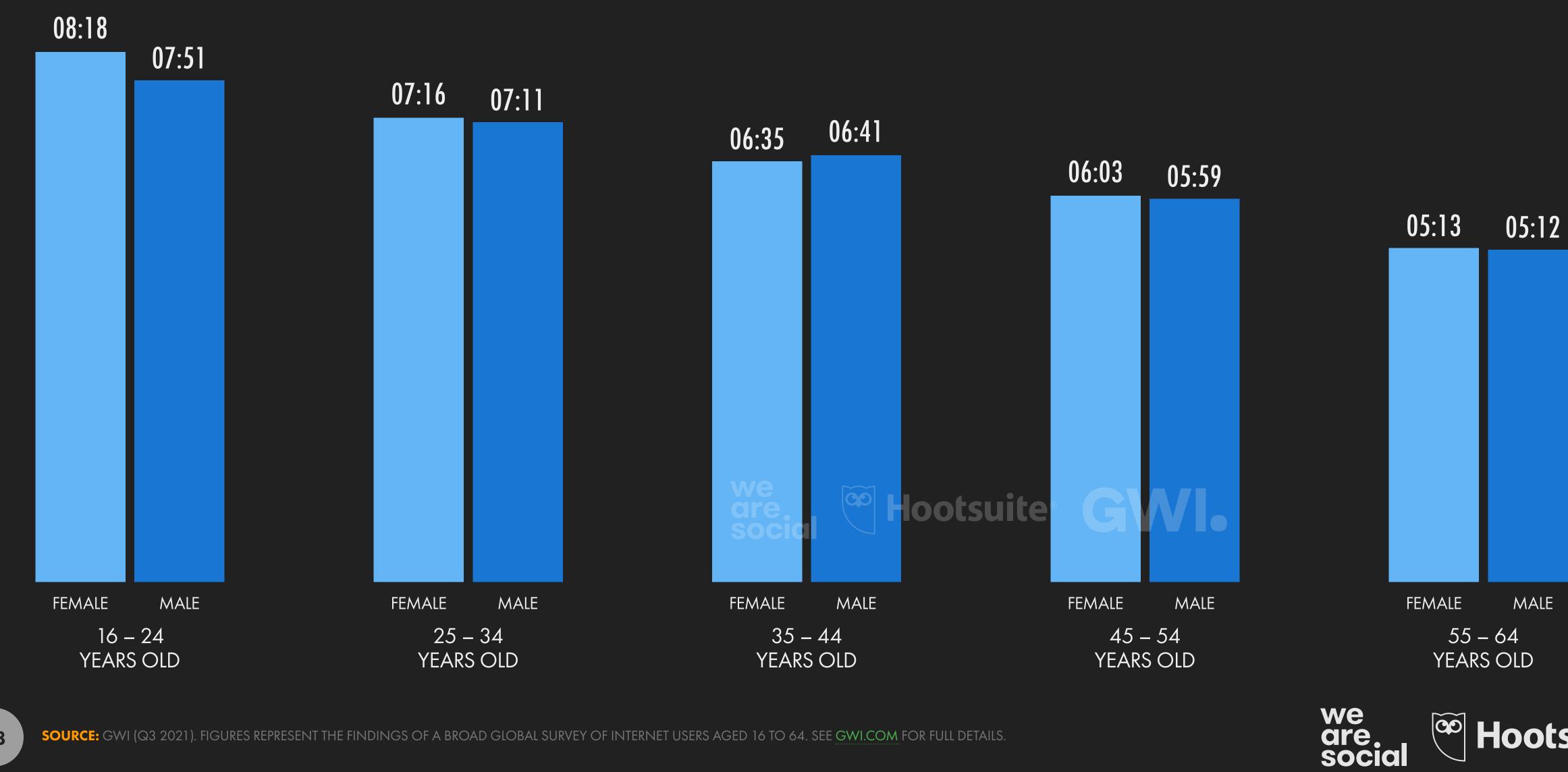






# DAILY TIME SPENT USING THE INTERNET

AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS SPEND USING THE INTERNET EACH DAY ON ANY DEVICE





**Hootsuite**®



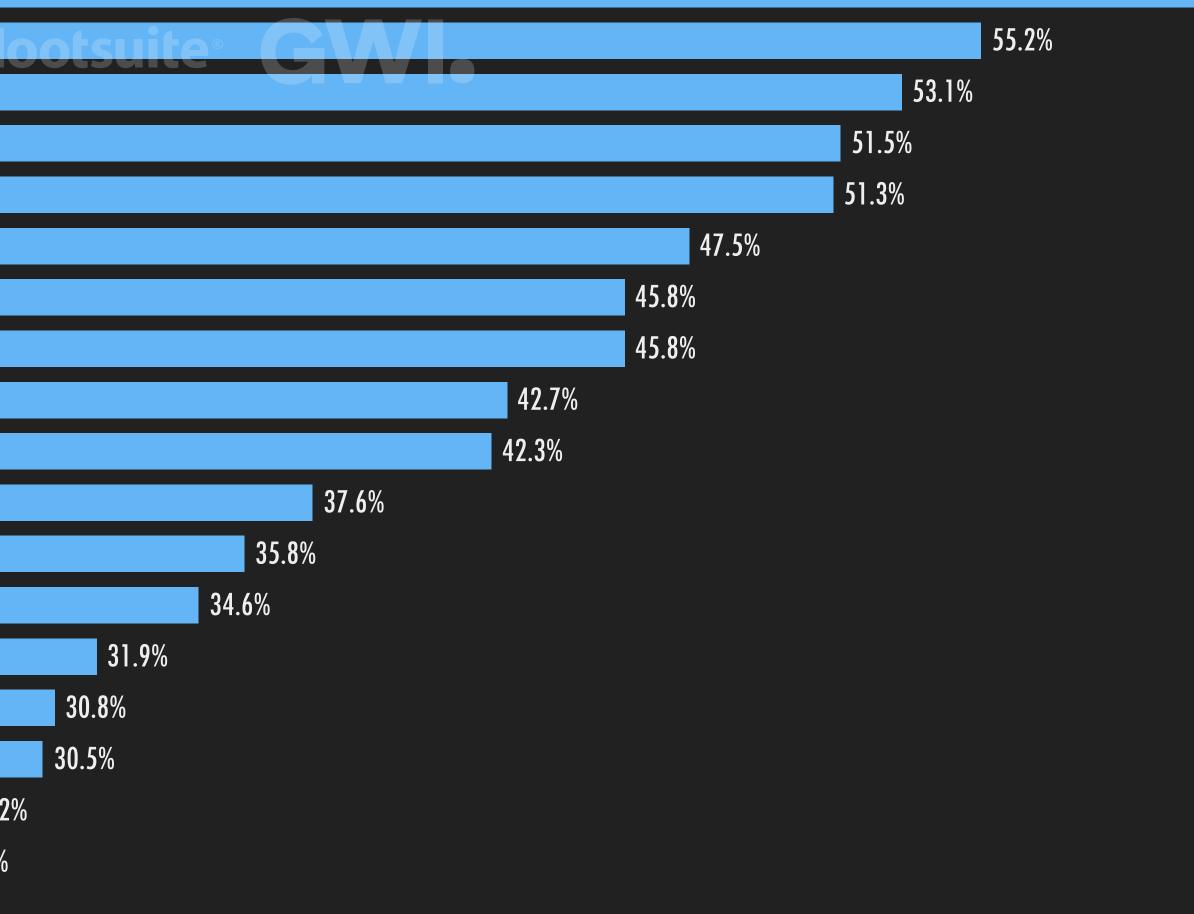
29

# MAIN REASONS FOR USING THE INTERNET

PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE THE INTERNET

FINDING INFORMATION		
STAYING IN TOUCH WITH FRIENDS AND FAMILY	are.	
KEEPING UP-TO-DATE WITH NEWS AND EVENTS	social	
WATCHING VIDEOS, TV SHOWS, AND MOVIES		
RESEARCHING HOW TO DO THINGS		
FINDING NEW IDEAS OR INSPIRATION		
ACCESSING AND LISTENING TO MUSIC		
RESEARCHING PRODUCTS AND BRANDS		
FILLING UP SPARE TIME AND GENERAL BROWSING		
EDUCATION AND STUDY-RELATED PURPOSES		
RESEARCHING PLACES, VACATIONS, AND TRAVEL		
RESEARCHING HEALTH ISSUES AND HEALTHCARE PRODUCTS		
MANAGING FINANCES AND SAVINGS		
GAMING		
BUSINESS-RELATED RESEARCH		
MEETING NEW PEOPLE		
ORGANISING DAY-TO-DAY LIFE		28.2
SHARING OPINIONS		27.7%
BUSINESS-RELATED NETWORKING	21.4%	



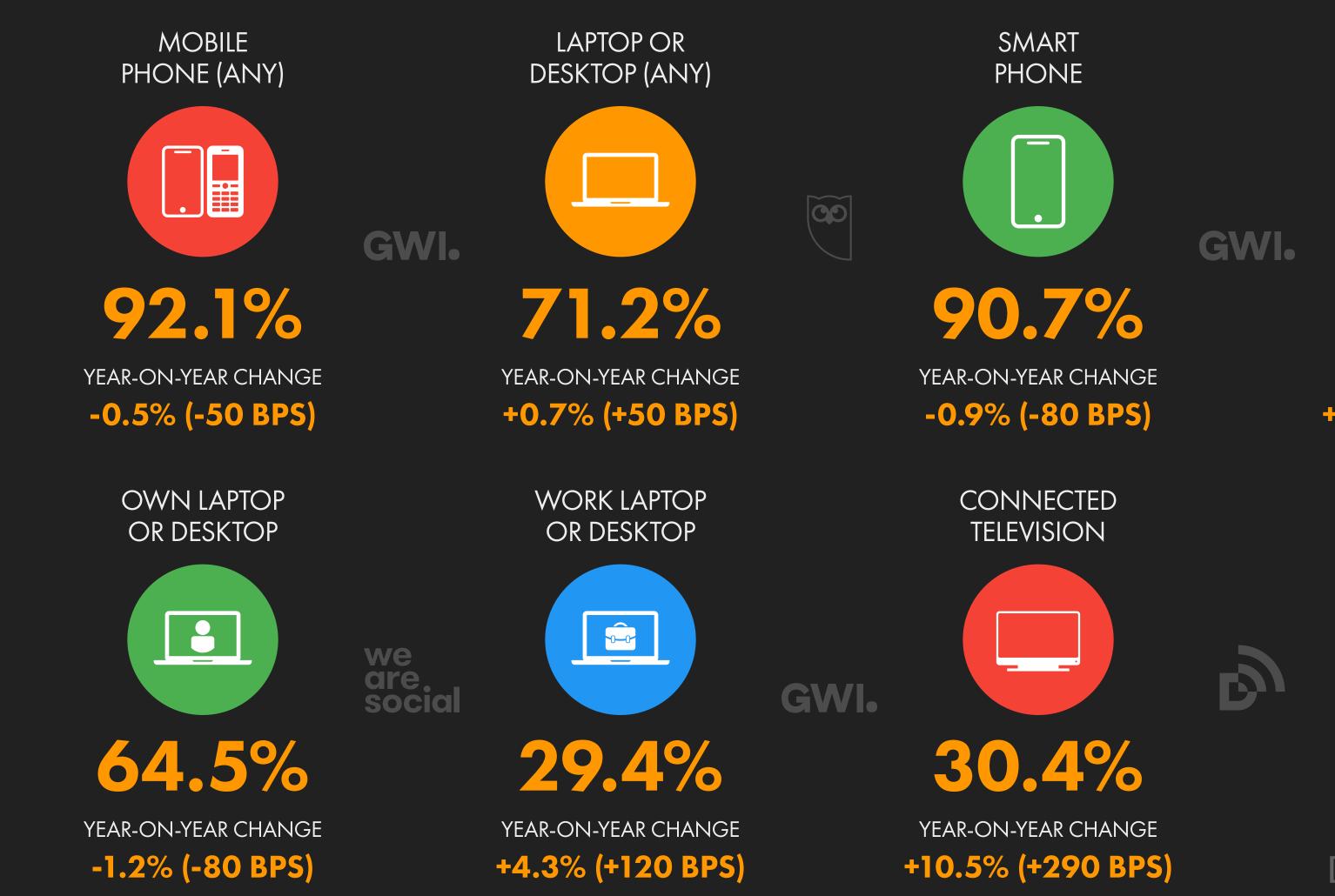




61.0%



### **DEVICES USED TO ACCESS THE INTERNET** PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH KIND OF DEVICE TO ACCESS THE INTERNET



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTES: "MOBILE PHONE (ANY)" INCLUDES USERS WHO ACCESS VIA A SMARTPHONE OR A FEATURE PHONE. "LAPTOP OR DESKTOP (ANY)" INCLUDES USERS WHO ACCESS VIA THEIR OWN COMPUTER OR A COMPUTER PROVIDED BY THEIR EMPLOYER. PERCENTAGE CHANGE VALUES REFLECT RELATIVE CHANGE. "BPS" VALUES SHOW THE CHANGE IN BASIS POINTS, AND REFLECT ABSOLUTE CHANGE.





5.0% YEAR-ON-YEAR CHANGE

+42.9% (+150 BPS)

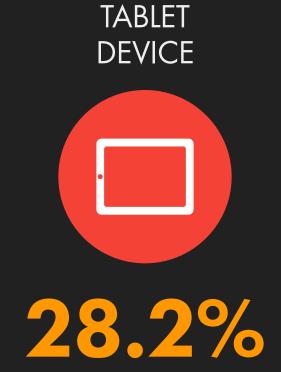
SMART HOME DEVICE



13.8%

YEAR-ON-YEAR CHANGE [NEW DATA POINT] KEPIOS

GWI.

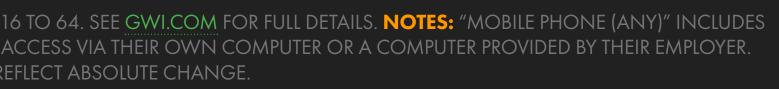


YEAR-ON-YEAR CHANGE +2.9% (+80 BPS)

> GAMES CONSOLE



2.6% YEAR-ON-YEAR CHANGE +12.5% (+140 BPS)

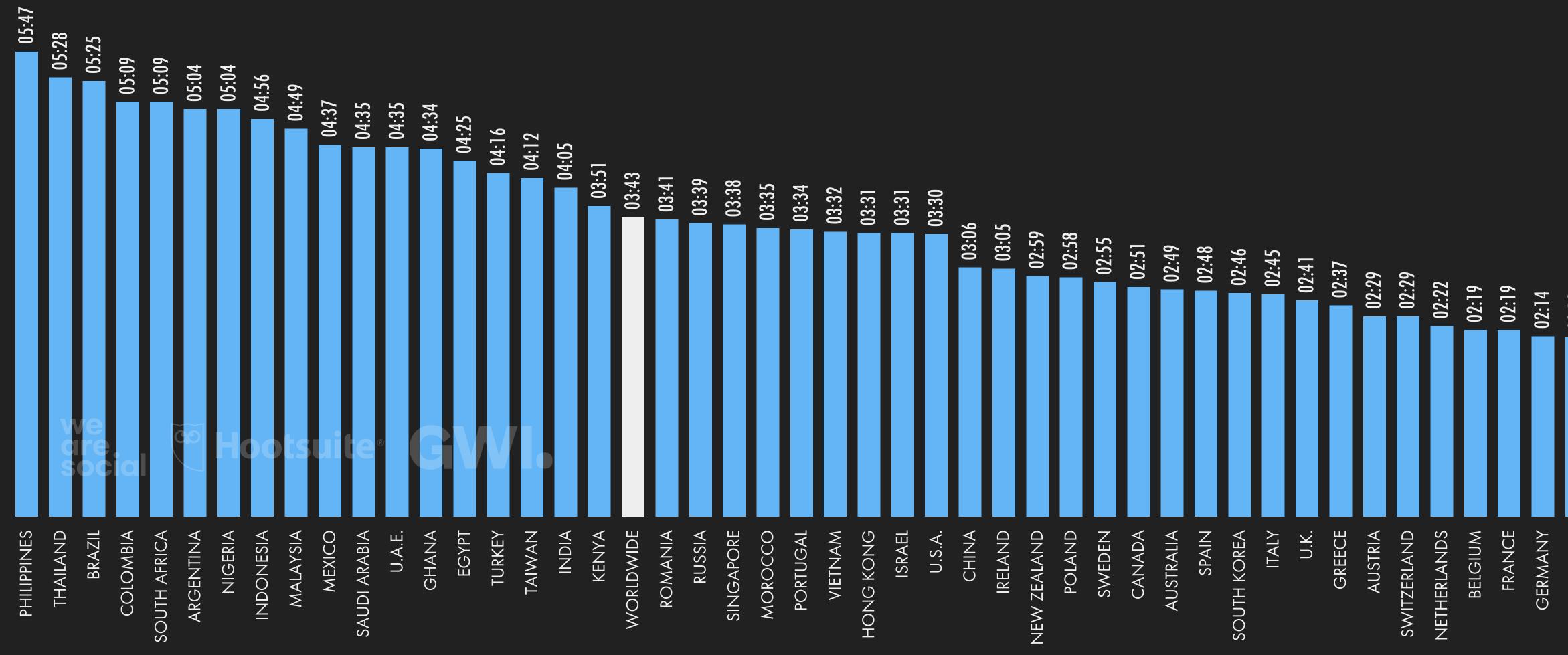






# TIME SPENT USING THE INTERNET ON MOBILES

AVERAGE AMOUNT OF TIME PER DAY THAT 64 SPEND USING THE INTERNET ON A **JOBILE PHONES** IΕT NIERN (GFD) 0















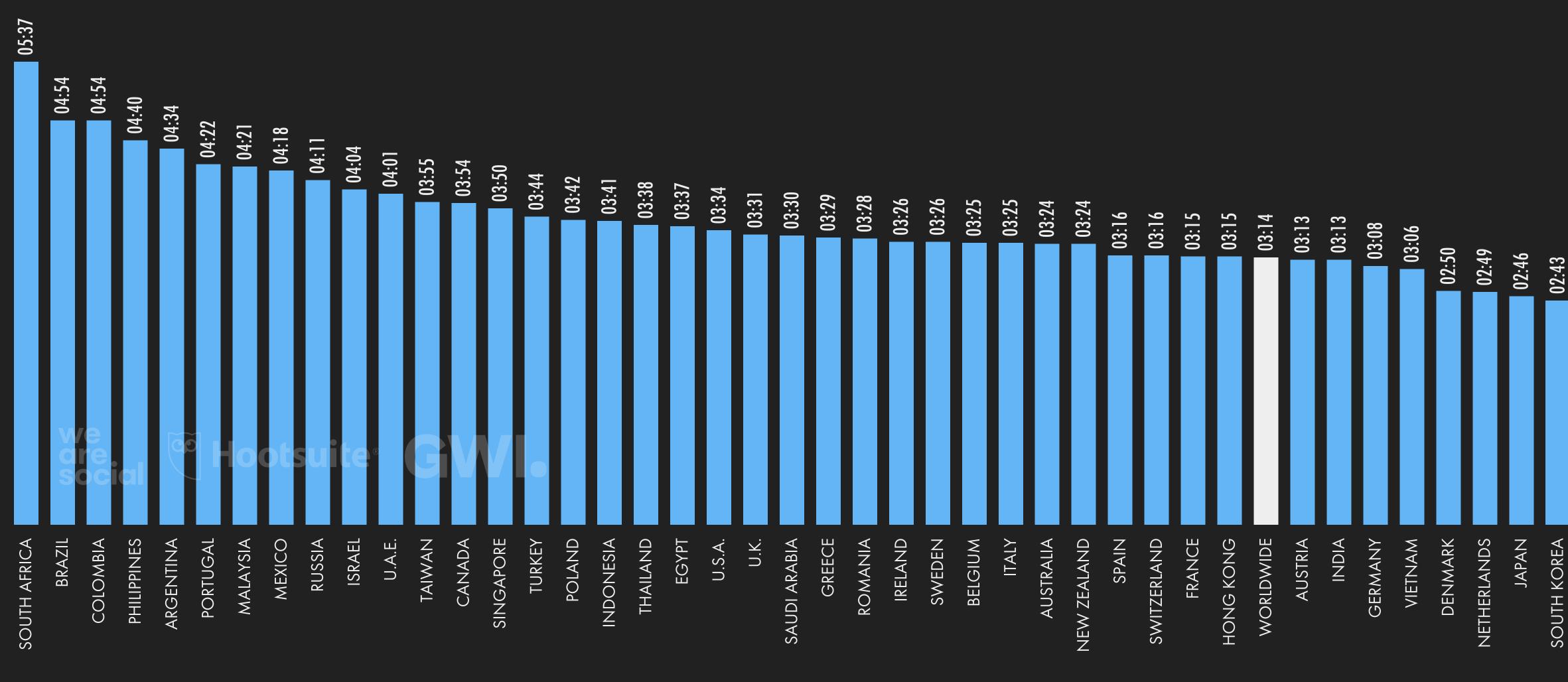






# TIME SPENT USING THE INTERNET ON COMPUTERS

AVERAGE AMOUNT OF TIME PER DAY THAT I 16 TO 64 SPEND USING THE INTERNET ON LAPTOPS, DESKTOPS, OR TABLETS NTERNET USERS **AGED** 



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

32





# 02:43







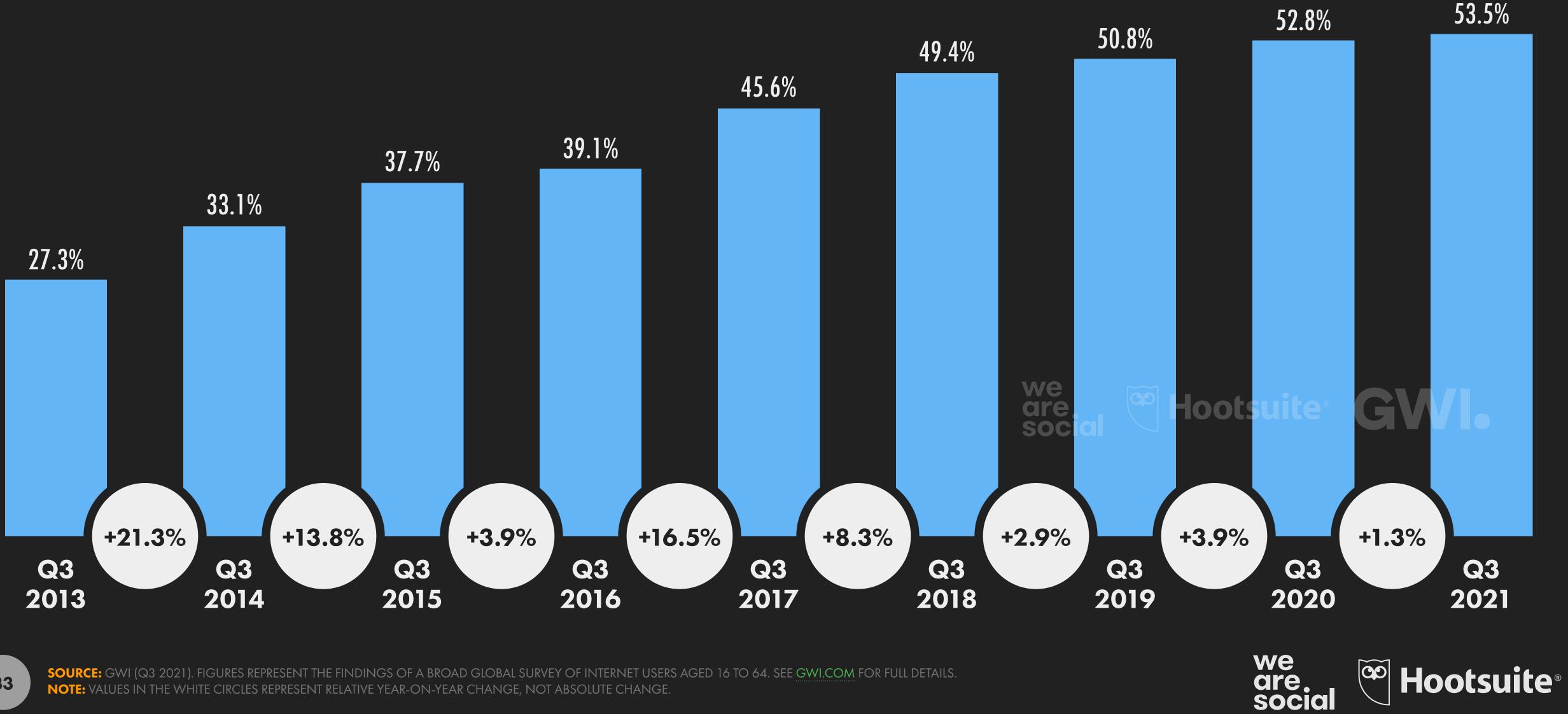
we are social





02:09

# **MOBILE'S SHARE OF DAILY INTERNET TIME**



### DAILY TIME THAT INTERNET USERS AGED 16 TO 64 SPEND USING THE INTERNET ON MOBILE PHONES AS A PERCENTAGE OF TOTAL DAILY INTERNET TIME

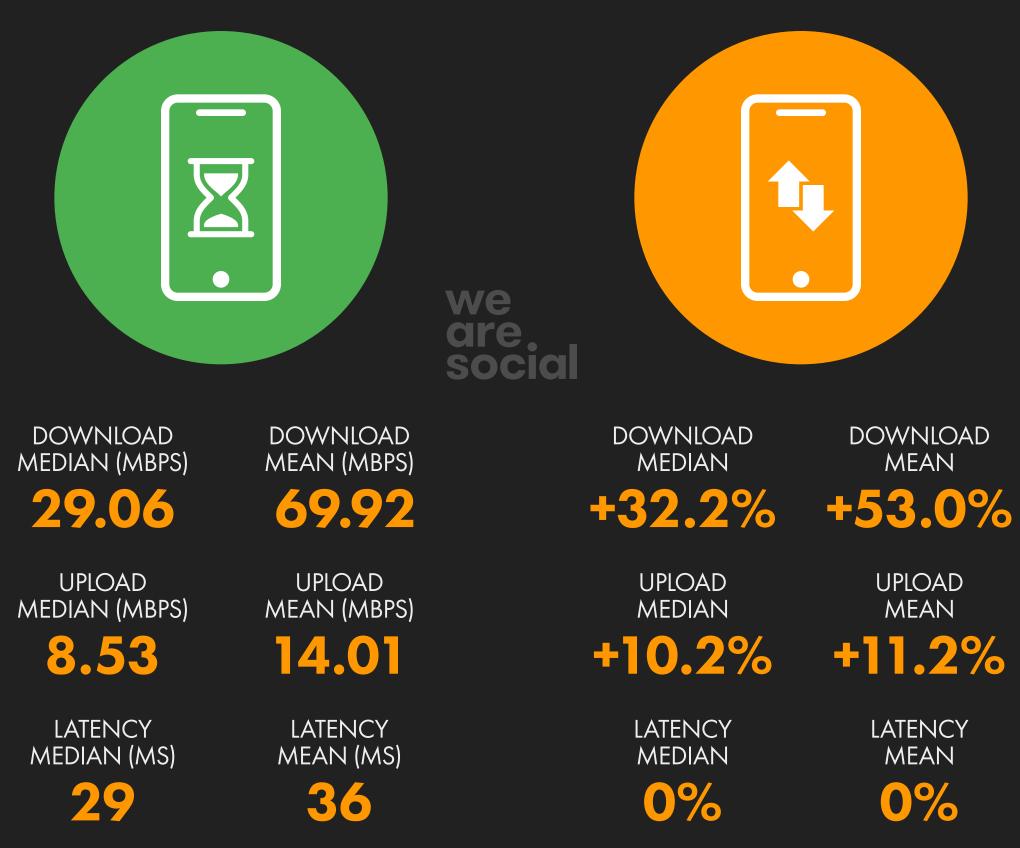


# **INTERNET CONNECTION SPEEDS**

AVERAGE SPEEDS AND LATENCY FOR MOBILE AND FIXED INTERNET CONNECTIONS

### AVERAGE SPEED OF **MOBILE INTERNET** CONNECTIONS

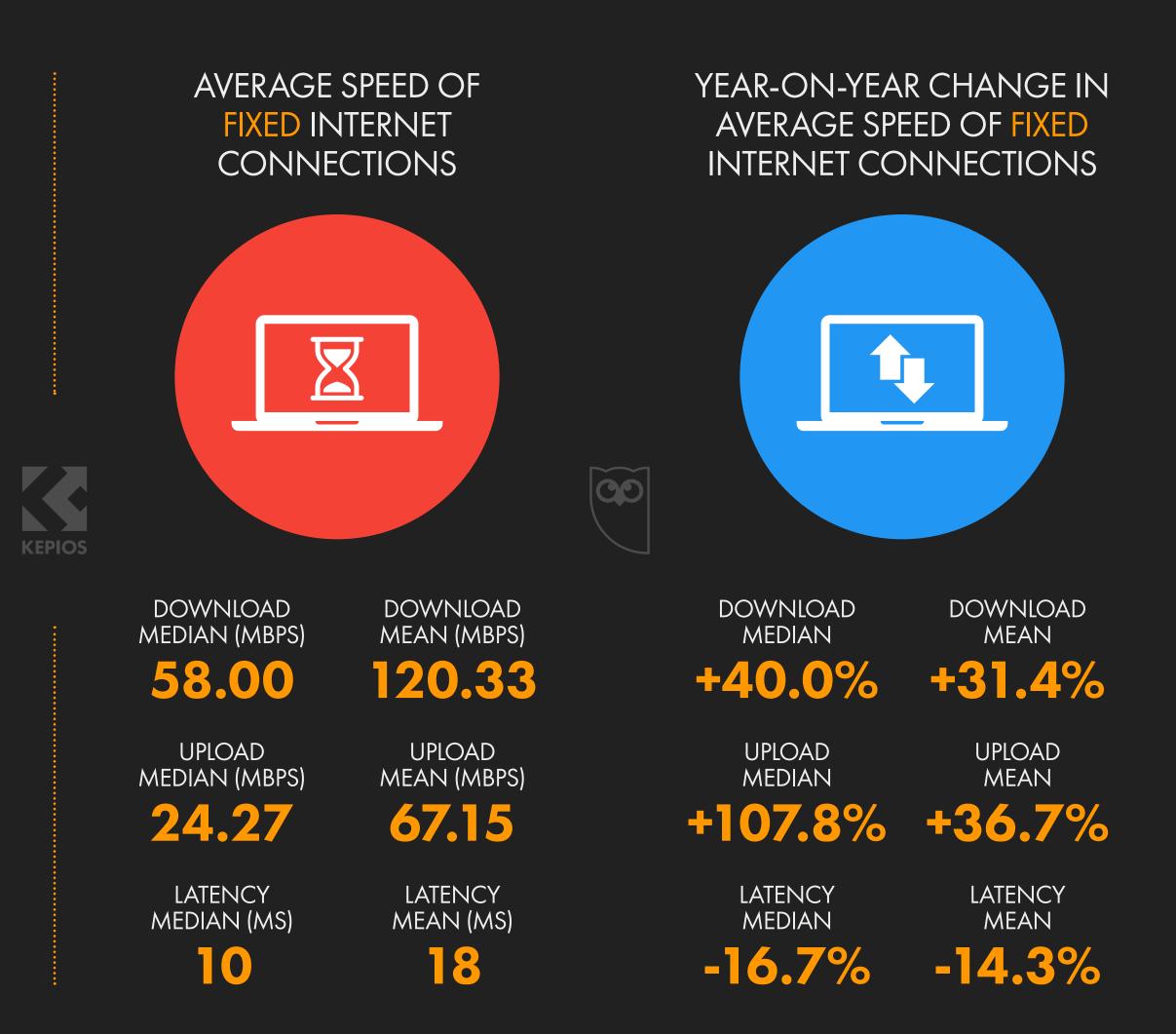
### YEAR-ON-YEAR CHANGE IN AVERAGE SPEED OF MOBILE **INTERNET CONNECTIONS**



SOURCE: OOKLA. NOTE: FIGURES REPRESENT DOWNLOAD AND UPLOAD SPEEDS IN MEGABITS PER SECOND, AND CONNECTION LATENCY IN MILLISECONDS IN NOVEMBER 2021. TIP: A NEGATIVE VALUE FOR YEAR-ON-YEAR CHANGE IN LATENCY REPRESENTS AN IMPROVEMENT, BECAUSE LOWER LATENCY SHOULD RESULT IN FASTER CONTENT DELIVERY.







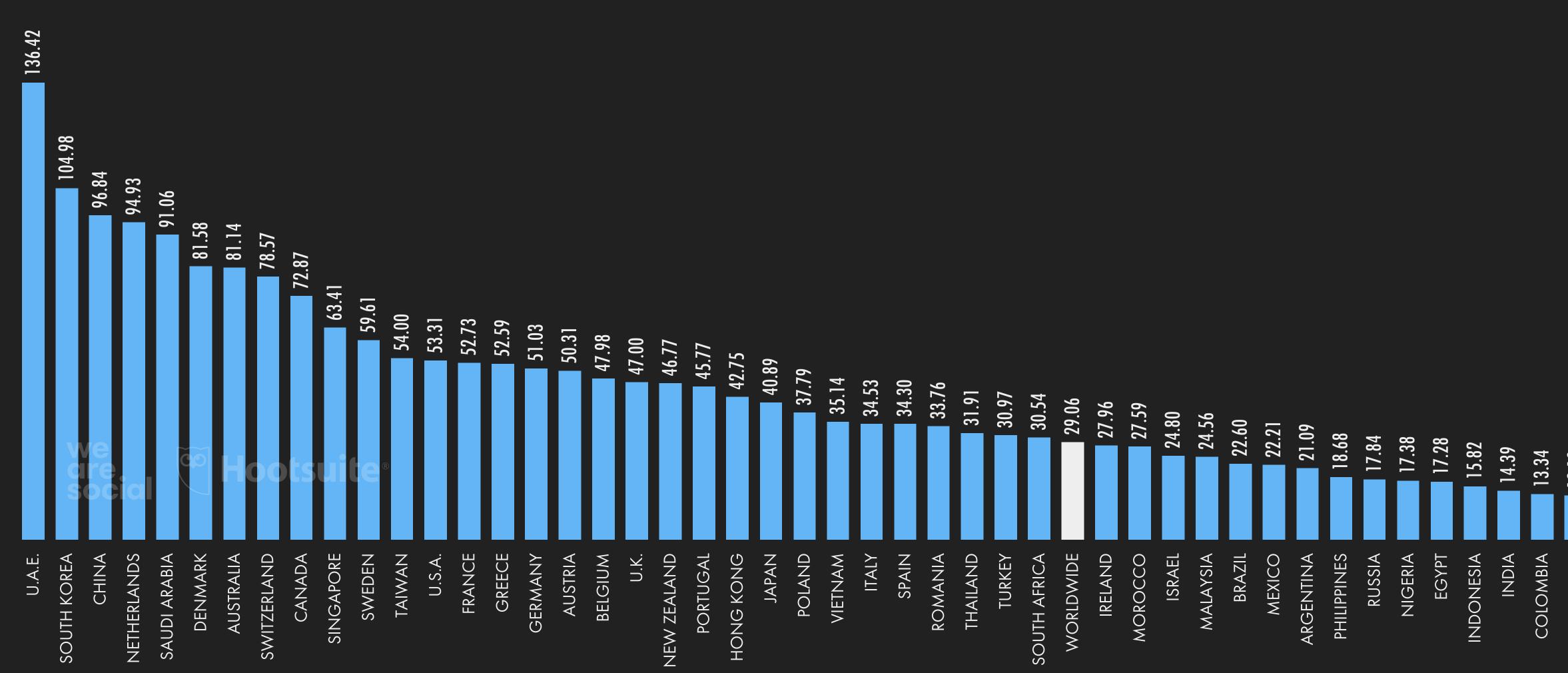
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### **CONNECTION SPEEDS** NET OBIL FR M F

MEDIAN DOWNLOAD SPEEDS FOR MOBILE INTERNET CONNECTIONS (IN MBPS)



SOURCE: OOKLA. NOTE: FIGURES REPRESENT MEDIAN DOWNLOAD SPEEDS (IN MEGABITS PER SECOND) IN NOVEMBER 2021. COMPARABILITY: VERSIONS OF THIS CHART THAT FEATURED IN PREVIOUS REPORTS IN THIS SERIES USED MEAN VALUES (RATHER THAN MEDIAN VALUES), SO VALUES SHOWN HERE ARE NOT COMPARABLE WITH THOSE SHOWN IN PREVIOUS REPORTS.

35







13.19 8.09 KENYA GHANA





### **MOBILE INTERNET CONNECTION SPEEDS** COUNTRIES AND TERRITORIES WITH THE FASTEST AND SLOWEST MEDIAN INTERNET DOWNLOAD SPEEDS VIA MOBILE CONNECTIONS

### FASTEST MEDIAN MOBILE INTERNET CONNECTION SPEEDS

#	LOCATION	() DL	<b>▲YOY</b>	<b>∩</b> UL	LATENCY	#	LOCATION		0 DL	<b>▲YOY</b>	• UL	LATENCY
01	UNITED ARAB EMIRATES	136.42	+27.7%	24.84	19	138	AFGHANISTAN		5.24	+32.3%	1.84	35
02	NORWAY	116.66	+82.8%	16.21	28	137	PALESTINE		5.68	-5.0%	2.20	31
03	South Korea	104.98	+22.7%	15.94	27	136	VENEZUELA		5.76	+5.9%	3.17	37
04	QATAR	97.90	+7.9%	20.43	20	135	TAJIKISTAN		7.57	+21.5%	4.07	25
05	CHINA KEPIOS	96.84	+79.9%	24.13	24	134	GHANA	<b>D</b> ,	8.09	-5.0%	6.86	31
06	NETHERLANDS	94.93	+14.6%	13.96	24	133	SUDAN		8.74	+47.4%	6.83	26
07	SAUDI ARABIA	91.06	+48.5%	18.03	29	132	CÔTE D'IVOIRE		9.37	+12.5%	6.07	26
08	CYPRUS	88.87	+126.4%	17.03	16	131	BELARUS		10.33	+15.8%	4.83	29
09	BULGARIA	84.59	+26.1%	15.61	21	130	BANGLADESH		10.42	+44.1%	7.85	27
10	KUWAIT	83.64	+112.4%	23.00	19	129	HAITI		10.66	-4.1%	6.38	22

SOURCE: OOKLA. NOTES: FIGURES REPRESENT MEDIAN VALUES FOR NOVEMBER 2021. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS. "U DL" COLUMN SHOWS DOWNLOAD SPEEDS IN MEGABITS PER SECOND. "AYOY" COLUMN SHOWS YEAR-ON-YEAR CHANGE IN DOWNLOAD SPEEDS. "
O UL" COLUMN SHOWS UPLOAD SPEEDS IN MEGABITS PER SECOND. LATENCY VALUES ARE IN MILLISECONDS. **COMPARABILITY:** PREVIOUS REPORTS FEATURED MEAN VALUES (NOT MEDIAN VALUES), SO VALUES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS.



### **SLOWEST** MEDIAN MOBILE INTERNET CONNECTION SPEEDS

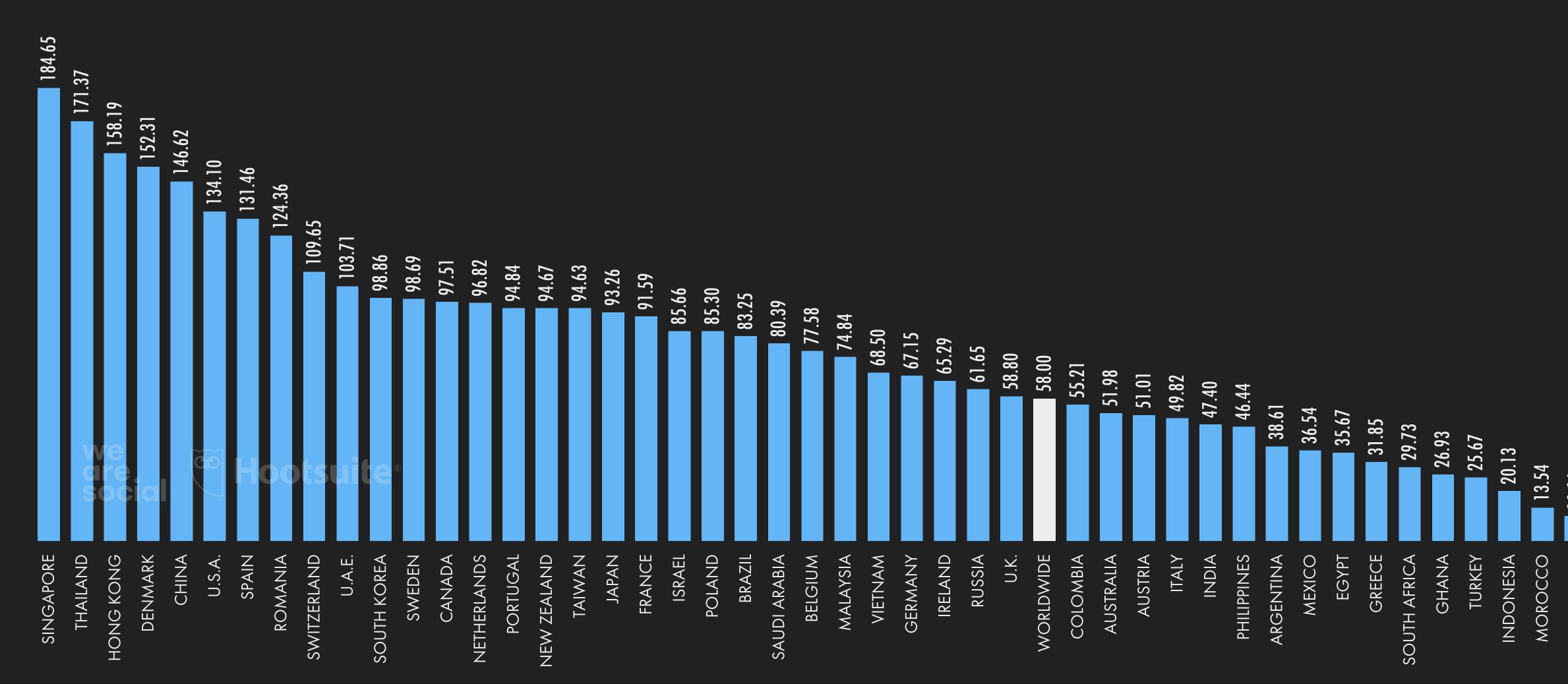






### ERNET CONNECTION SPEEDS ED FI

MEDIAN DOWNLOAD SPEEDS FOR FIXED INTERNET CONNECTIONS (IN MBPS)



SOURCE: OOKLA. NOTE: FIGURES REPRESENT MEDIAN DOWNLOAD SPEEDS (IN MEGABITS PER SECOND) IN NOVEMBER 2021. COMPARABILITY: VERSIONS OF THIS CHART THAT FEATURED IN PREVIOUS REPORTS IN THIS SERIES USED MEAN VALUES (RATHER THAN MEDIAN VALUES), SO VALUES SHOWN HERE ARE NOT COMPARABLE WITH THOSE SHOWN IN PREVIOUS REPORTS.













# FIXED INTERNET CONNECTION SPEEDS

COUNTRIES AND TERRITORIES WITH THE FASTEST AND SLOWEST MEDIAN INTERNET DOWNLOAD SPEEDS VIA FIXED CONNECTIONS

### FASTEST MEDIAN FIXED INTERNET CONNECTION SPEEDS

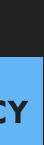
# LOCATION	0 DL	<b>AYOY</b>	<b>∩</b> UL	LATENCY	#	LOCATION		0 DL	ΔΥΟΥ	€ UL	LATENCY
01 SINGAPORE	184.65	+15.2%	156.40	4	181	AFGHANISTAN		1.67	-20.1%	1.84	24
02 CHILE	173.09	+94.8%	89.48	6	180	CUBA		1.90	+24.2%	0.84	115
03 THAILAND	171.37	+46.6%	135.59	5	179	TURKMENISTAN		1.98	+44.5%	0.79	26
04 HONG KONG	158.19	+31.3%	94.85	5	178	YEMEN		2.76	+50.8%	0.64	46
05 DENMARK KEPIOS	152.31	+36.6%	93.71	8	177	SYRIA	B.	2.90	+20.3%	2.50	25
06 CHINA	146.62	+55.6%	36.61	9	176	ETHIOPIA		3.31	+21.2%	1.74	32
07 MONACO	141.63	+46.0%	104.79	7	175	NIGER		3.38	+33.6%	3.67	28
08 UNITED STATES OF AMERICA	134.10	+32.2%	19.45	14	174	SUDAN		3.59	+6.8%	2.18	33
09 SPAIN	131.46	+39.3%	101.31	13	173	GUINEA		3.92	-31.7%	4.67	87
10 Romania	124.36	+37.4%	94.29	5	172	ESWATINI		4.40	+8.9%	3.31	47

SOURCE: OOKLA. NOTES: FIGURES REPRESENT MEDIAN VALUES FOR NOVEMBER 2021. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS. "U DL" COLUMN SHOWS DOWNLOAD SPEEDS IN MEGABITS PER SECOND. "AYOY" COLUMN SHOWS YEAR-ON-YEAR CHANGE IN DOWNLOAD SPEEDS. "
O UL" COLUMN SHOWS UPLOAD SPEEDS IN MEGABITS PER SECOND. LATENCY VALUES ARE IN MILLISECONDS. **COMPARABILITY:** PREVIOUS REPORTS FEATURED MEAN VALUES (NOT MEDIAN VALUES), SO VALUES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS.



### **SLOWEST** MEDIAN FIXED INTERNET CONNECTION SPEEDS







### **SHARE OF WEB TRAFFIC BY DEVICE**

PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON EACH KIND OF DEVICE

MOBILE LAPTOP AND PHONES **DESKTOP COMPUTERS KEPIOS** 53.96% 43.53% YEAR-ON-YEAR CHANGE YEAR-ON-YEAR CHANGE +2.0% -1.5%

+104 BPS

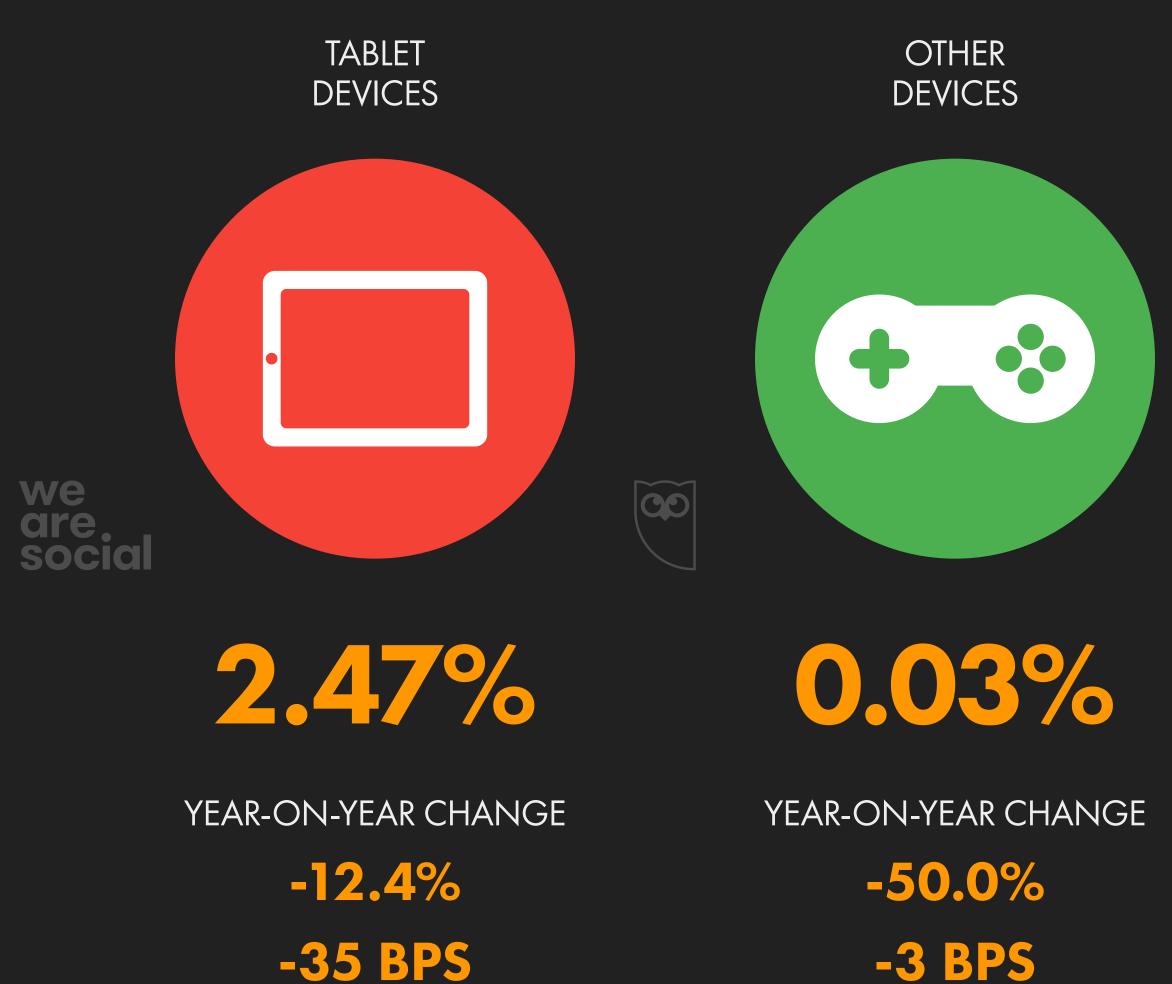
39

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON EACH TYPE OF DEVICE COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED. TO BROWSERS RUNNING ON ANY DEVICE IN NOVEMBER 2021. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.

-66 BPS





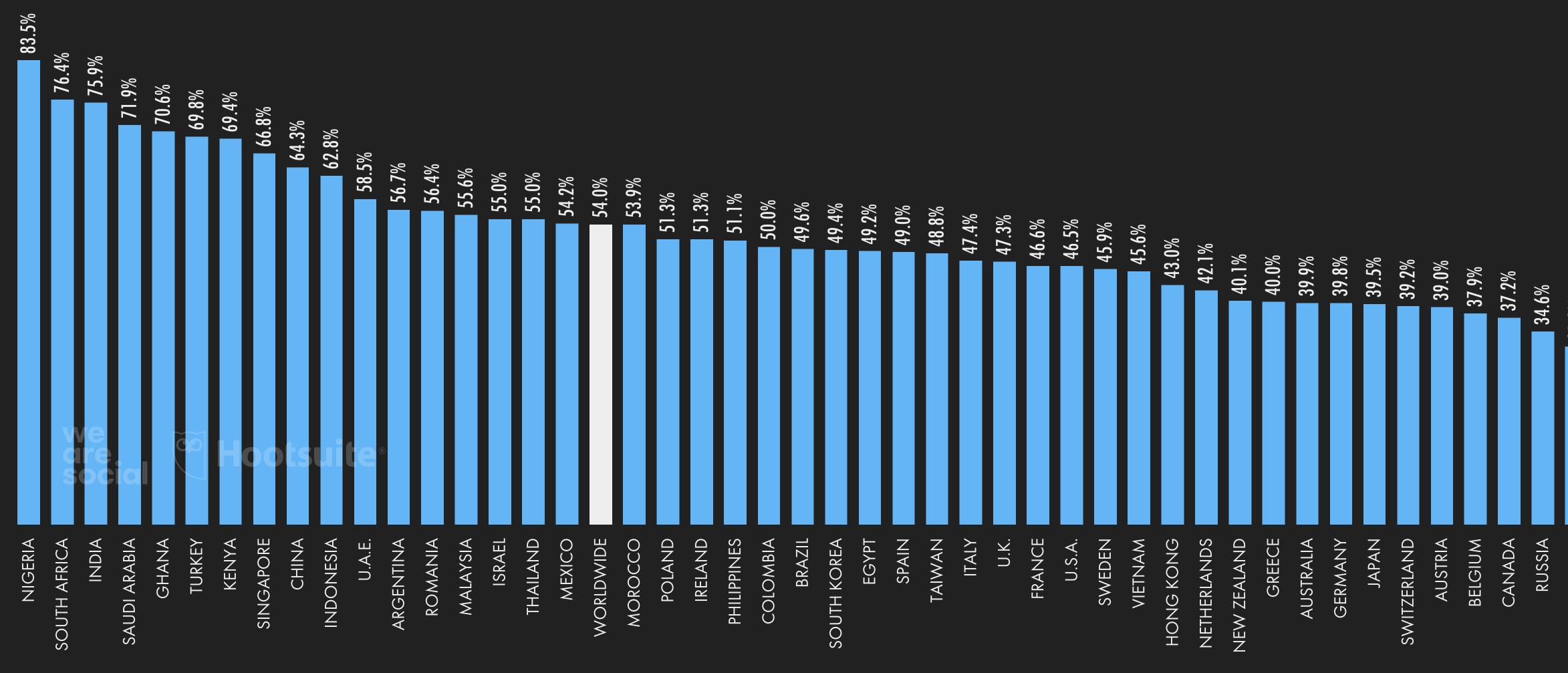






### MOBILE'S SHARE OF WEB TRAFFIC

PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON MOBILE PHONES



SOURCE: STATCOUNTER. NOTE: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON MOBILE PHONES COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON ANY DEVICE IN NOVEMBER 2021.











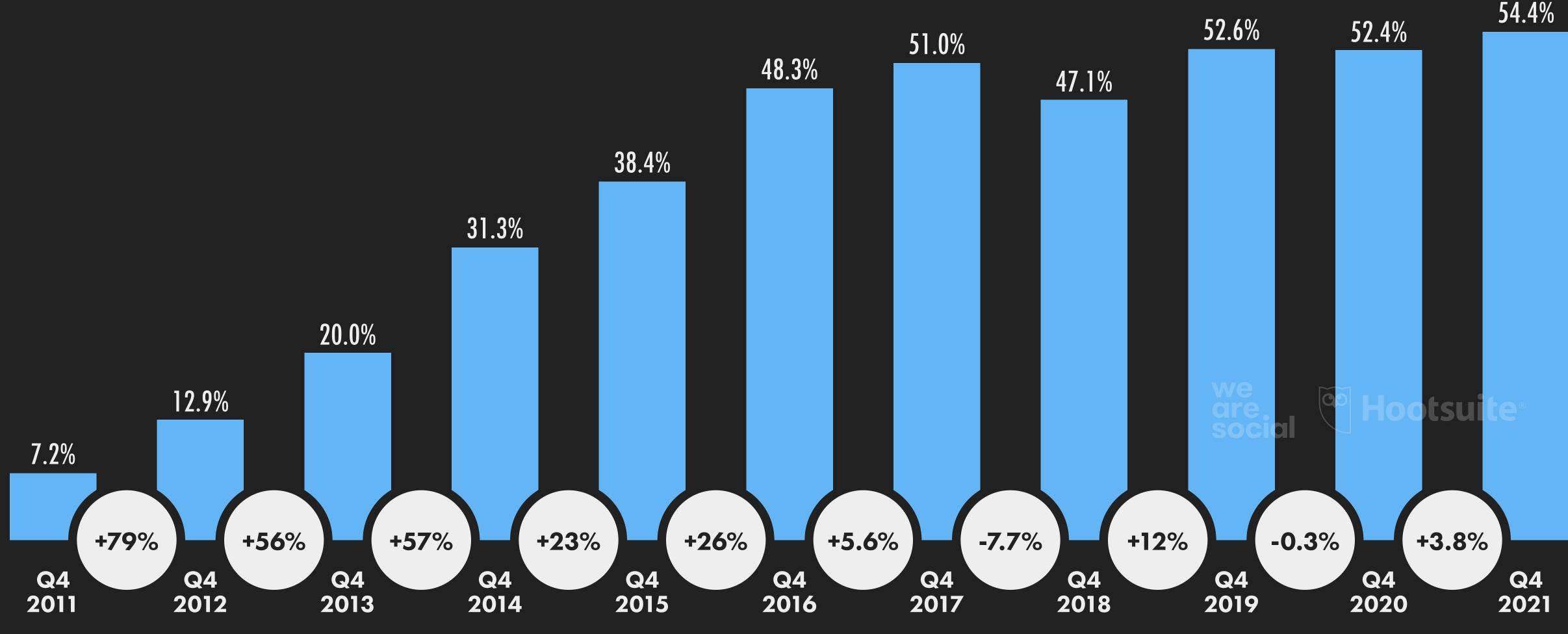






### **MOBILE'S SHARE OF WEB TRAFFIC**

PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON MOBILE PHONES



SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO WEB BROWSERS RUNNING ON MOBILE PHONES COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO WEB BROWSERS RUNNING ON ANY DEVICE, AVERAGED ACROSS THE LAST 3 MONTHS OF EACH RESPECTIVE YEAR. PERCENTAGE CHANGE VALUES IN THE WHITE CIRCLES REPRESENT RELATIVE CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%).





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## SHARE OF WEB TRAFFIC BY BROWSER

PERCENTAGE OF TOTAL WEB PAGES SERVED TO EACH BRAND OF WEB BROWSER RUNNING ON ANY DEVICE

CHROME



64.06%

YEAR-ON-YEAR CHANGE +0.8% (+52 BPS)

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YEAR-ON-YEAR CHANGE -0.1% (-2 BPS)

OPERA

SAMSUNG INTERNET



YEAR-ON-YEAR CHANGE -19.8% (-69 BPS) D

2.34% YEAR-ON-YEAR CHANGE

+10.9% (+23 BPS)

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEWS SERVED TO EACH BROWSER AS A PERCENTAGE OF TOTAL PAGE VIEWS SERVED TO WEB BROWSERS RUNNING ON ANY KIND OF DEVICE IN NOVEMBER 2021. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.





MICROSOFT EDGE





 $\mathbf{O}\mathbf{O}$ 

YEAR-ON-YEAR CHANGE +39.2% (+118 BPS)

UC BROWSER

6

0.94%

YEAR-ON-YEAR CHANGE

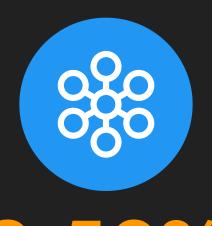
-30.4% (-41 BPS)



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YEAR-ON-YEAR CHANGE +3.2% (+12 BPS)

FIREFOX



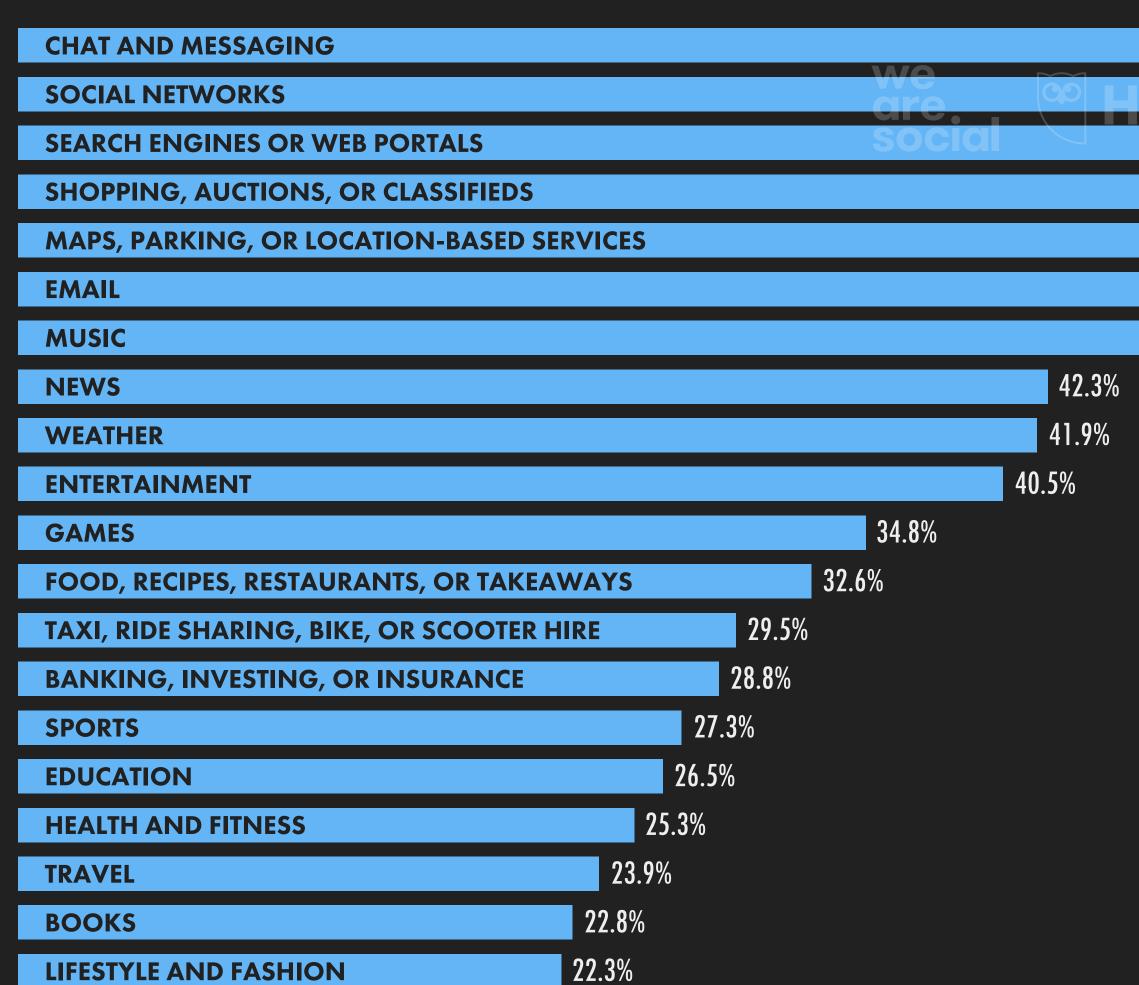
OTHER

2.50% YEAR-ON-YEAR CHANGE -28.0% (-97 BPS)



# TOP TYPES OF WEBSITES VISITED AND APPS USED

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO HAVE VISITED OR USED EACH KIND OF DIGITAL PROPERTY IN THE PAST MONTH





laatsuita		
IOOLSUILC		83.6%
	58.1%	
	56.9%	
50.4%		
46.9%		



**95.6**% 95.2%



# **MOST-VISITED WEBSITES: SEMRUSH RANKING**

RANKING OF THE MOST-VISITED WEBSITES ACCORDING TO SEMRUSH, BASED ON TOTAL WEBSITE TRAFFIC IN NOVEMBER 2021

#	WEBSITE	TOTAL VISITS	UNIQUE VISITORS	TIME PER VISIT	PAGES PER VISIT	#	WEBSITE	TOTAL VISITS	UNIQUE VISITORS	TIME PER VISIT	PAGES PER VISIT
01	GOOGLE.COM	45.41B	2.98B	21M 11S	5.74	11	REDDIT.COM	2.22B	0.39B	21M 58S	4.36
02	YOUTUBE.COM	14.34B	1.70B	7M 43S	3.70	12	NAVER.COM	2.20B	O.11B	10M 44S	11.01
03	FACEBOOK.COM	11.74B	1.53B	22M 15S	5.97	13	XVIDEOS.COM	2.13B	0.34B	18M 29S	8.79
04	WIKIPEDIA.ORG	5.97B	1.39B	10M 35S	2.11	14	BIT.LY	2.11B	0.82B	12M 12S	1.21
05	AMAZON.COM	3.13B	0.68B	13M 11S	7.28	15	VK.COM	1.64B	0.18B	23M 20S	9.60
06	INSTAGRAM.COM	3.08B	0.74B	18M 12S	4.79	16	LIVE.COM	1.60B	0.32B	9M 15S	4.01
07	YAHOO.COM	2.63B	0.41B	17M 14S	3.99	17	XNXX.COM	1.39B	0.24B	18M 23S	8.74
08	YANDEX.RU	2.43B	0.19B	23M 32S	6.51	18	FANDOM.COM	1.28B	0.31B	12M 18S	3.13
09	TWITTER.COM	2.43B	0.62B	14M 46S	4.45	19	YAHOO.CO.JP	1.23B	0.06B	13M 51S	6.22
10	pornhub.com	2.29B	0.40B	14M 50S	8.32	20	TWITCH.TV	1.22B	0.14B	6M 28S	2.33

SOURCE: SEMRUSH. FIGURES REPRESENT TRAFFIC VALUES FOR NOVEMBER 2021. NOTE: "UNIQUE VISITORS" REPRESENTS THE NUMBER OF DISTINCT 'IDENTITIES' ACCESSING EACH SITE, BUT MAY NOT REPRESENT UNIQUE INDIVIDUALS, AS SOME PEOPLE MAY USE MULTIPLE DEVICES OR BROWSERS. ADVISORY: SOME WEBSITES FEATURED IN THIS RANKING MAY CONTAIN ADULT CONTENT. PLEASE USE CAUTION WHEN VISITING UNKNOWN DOMAINS. **COMPARABILITY:** SOURCE METHODOLOGY CHANGES. VALUES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

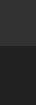




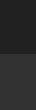


















# **MOST-VISITED WEBSITES: SIMILARWEB RANKING**

RANKING OF THE MOST-VISITED WEBSITES ACCORDING TO SIMILARWEB, BASED ON TOTAL WEBSITE TRAFFIC BETWEEN JANUARY AND DECEMBER 2021

# WEBSITE	TOTAL VISITS	MOBILE SHARE	DESKTOP SHARE	TIME PER VISIT	PAGES PER VISIT	#	WEBSITE	TOTAL VISITS	MOBILE SHARE	DESKTOP SHARE	TIME PER VISIT	PAGES PER VISI
01 GOOGLE.COM	1.077T	58.1%	41.9%	11M 30S	8.70	1	WHATSAPP.COM	34.19B	21.5%	78.5%	3M 10S	1.54
02 YOUTUBE.COM	408.88B	21.8%	78.2%	21M 42S	11.28	12	2 XNXX.COM	31.60B	95.4%	4.6%	8M 29S	11.23
03 FACEBOOK.COM	265.78B	57.7%	42.3%	10M 15S	8.51	1:	B AMAZON.COM	31.53B	36.0%	64.0%	7M 03S	8.74
04 TWITTER.COM	78.94B	53.9%	46.1%	10M 44S	11.51	].	4 NETFLIX.COM	29.92B	8.1%	91.9%	9M 40S	4.19
05 INSTAGRAM.COM	74.19B	63.3%	36.7%	7M 41S	11.16	1:	5 LIVE.COM similarweb	28.49B	27.6%	72.4%	7M 31S	8.32
06 BAIDU.COM	67.13B	72.7%	27.3%	6M 10S	8.21	10	5 PORNHUB.COM	28.44B	86.7%	13.3%	8M 08S	7.02
07 WIKIPEDIA.ORG	66.90B	59.3%	40.7%	3M 53S	3.01	12	7 YAHOO.CO.JP	28.00B	68.6%	31.4%	9M 21S	6.84
08 YAHOO.COM	43.48B	37.9%	62.1%	7M 41S	5.75	18	3 ZOOM.US	26.58B	44.5%	55.5%	3M 40S	2.98
09 YANDEX.RU similarwa	eb 43.06B	47.5%	52.5%	11M 28S	9.44	1	9 REDDIT.COM	20.01B	32.8%	67.2%	9M 30S	6.49
10 XVIDEOS.COM	40.80B	91.6%	8.4%	9M 57S	9.04	20	O OFFICE.COM	18.73B	24.5%	75.5%	9M 39S	7.67







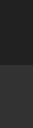








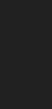






















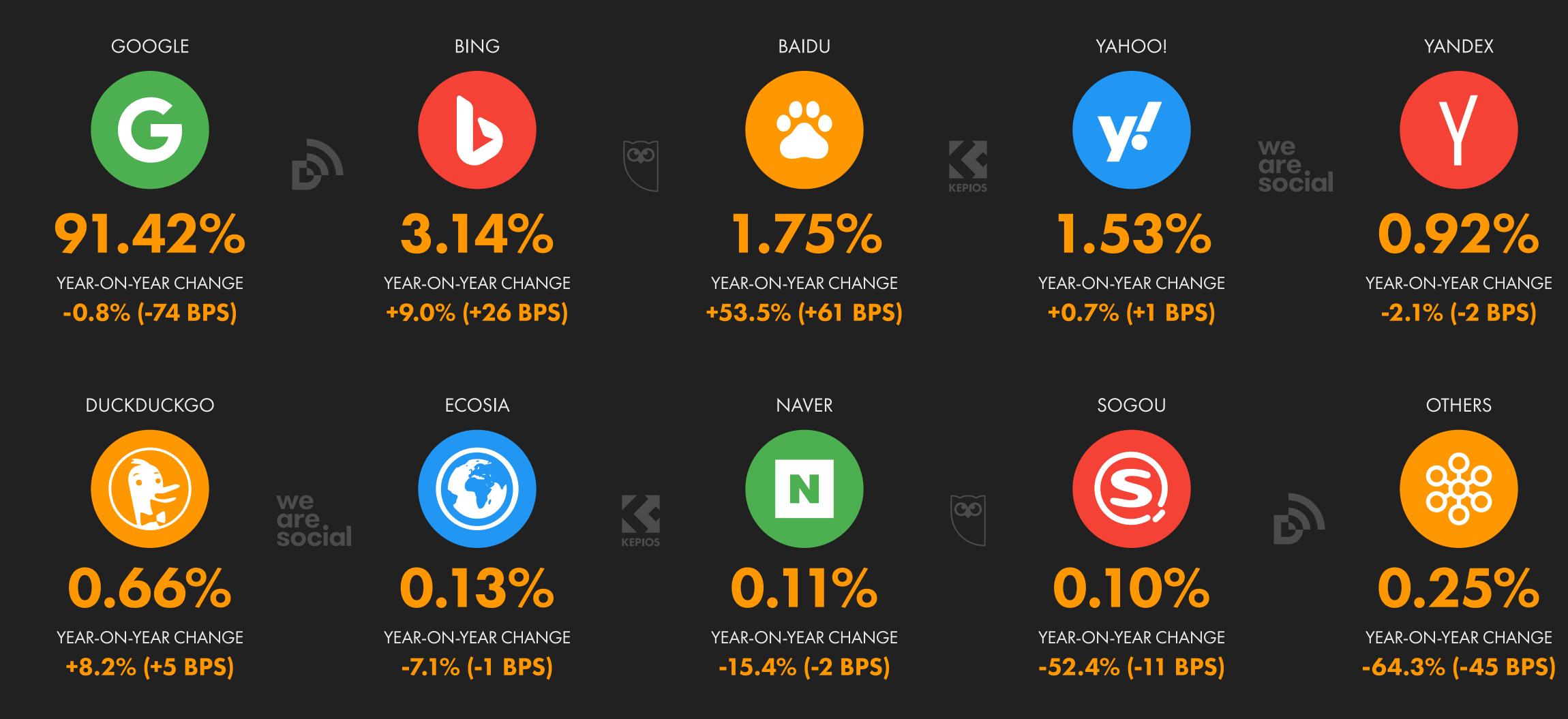








### **SEARCH ENGINE MARKET SHARE** PERCENTAGE OF TOTAL WEB TRAFFIC REFERRED BY SEARCH ENGINES THAT ORIGINATED FROM EACH SEARCH SERVICE



SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEW REFERRALS ORIGINATING FROM EACH SERVICE AS A PERCENTAGE OF TOTAL PAGE VIEW REFERRALS ORIGINATING FROM SEARCH ENGINES IN NOVEMBER 2021. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.





JAN **TOP GOOGLE SEARCHES** 2022

**SEARCH QUERY** INDEX **AYOY** # 01 GOOGLE 100 -20.7% 94 FACEBOOK -26.8% 02 YOUTUBE 94 -16.3% 03 04 YOU 72 -8.0% WEATHER 47 +11.0% 05 **KEPIOS** TRANSLATE 06 47 -4.4% 43 07 WHATSAPP +24.2% NEWS 42 80 -19.9% WHATSAPP WEB 32 +32.5% 09 31 -11.6% 10 AMAZON

SOURCE: GOOGLE TRENDS, BASED ON SEARCHES CONDUCTED BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021. NOTES: GOOGLE DOES NOT PUBLISH ABSOLUTE SEARCH VOLUMES, BUT THE "INDEX" COLUMN SHOWS RELATIVE SEARCH VOLUMES FOR EACH QUERY COMPARED WITH THE SEARCH VOLUME OF THE TOP QUERY. "AYOY" COLUMN SHOWS CHANGE IN AVERAGE INDEX VALUES COMPARED WITH FULL YEAR 2020. ADVISORY: GOOGLE TRENDS USES DYNAMIC SAMPLING, SO RANK ORDER AND INDEX VALUES MAY VARY DEPENDING ON WHEN THE TOOL IS ACCESSED, EVEN FOR THE SAME TIME PERIOD.



#	SEARCH QUERY	INDEX	<b>AYOY</b>
 11	INSTAGRAM	27	-2.7%
12	TWITTER	21	-8.8%
13	YAHOO	21	-11.4%
14	TIEMPO	21	+29.3%
15	GOOGLE TRANSLATE	21	-10.6%
16	CLIMA	20	+2.4%
17	NETFLIX	18	-20.3%
18	METEO	16	+8.8%
19	TRADUCTOR	16	+3.2%
20	GMAIL	16	-7.9%

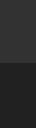




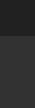














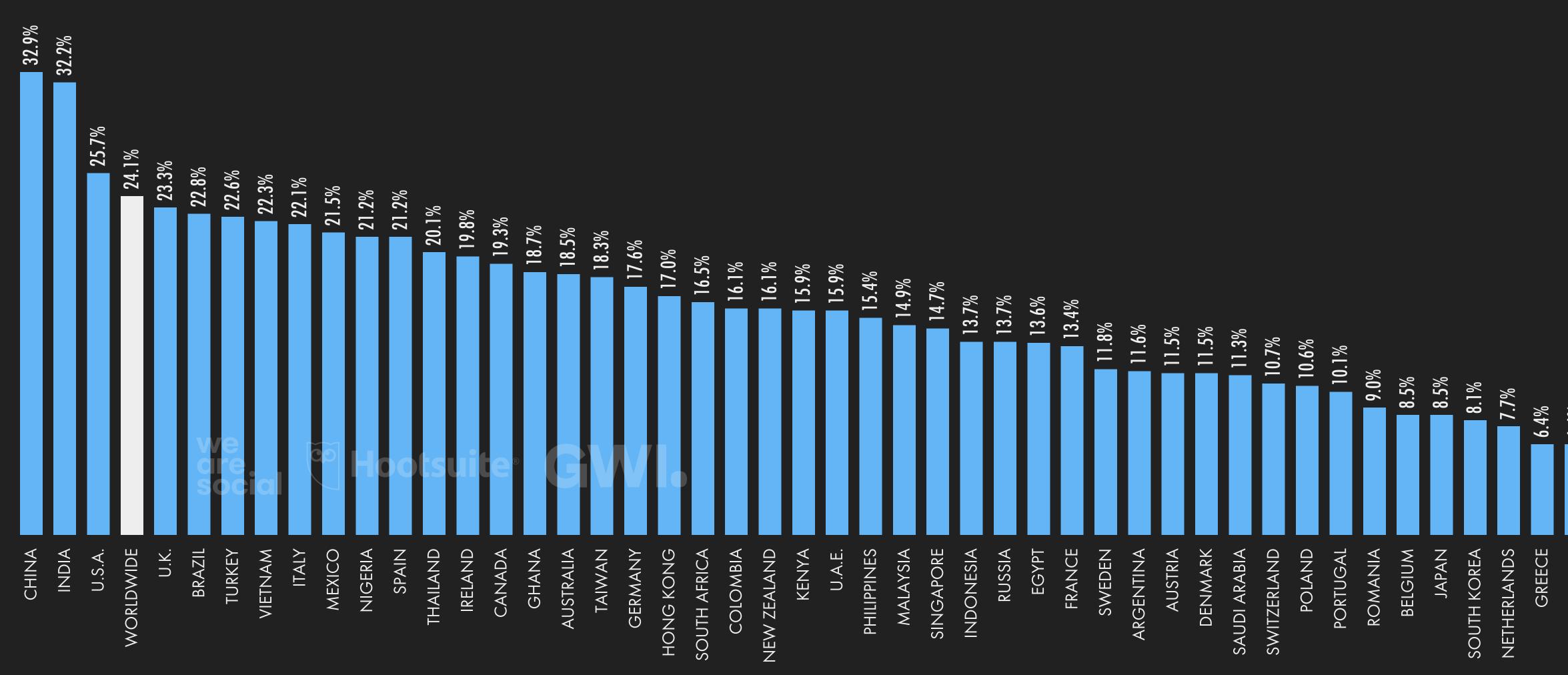




**48** 

### **USE OF VOICE ASSISTANTS TO** FIND INFORMATION

PERCENTAGE OF 64 WHO USE VOICE ASSISTANTS (E.G. SIRI, ALEXA) TO FIND INFORMATION EACH WEEK NTERNET **USERS** AGED 16 TO







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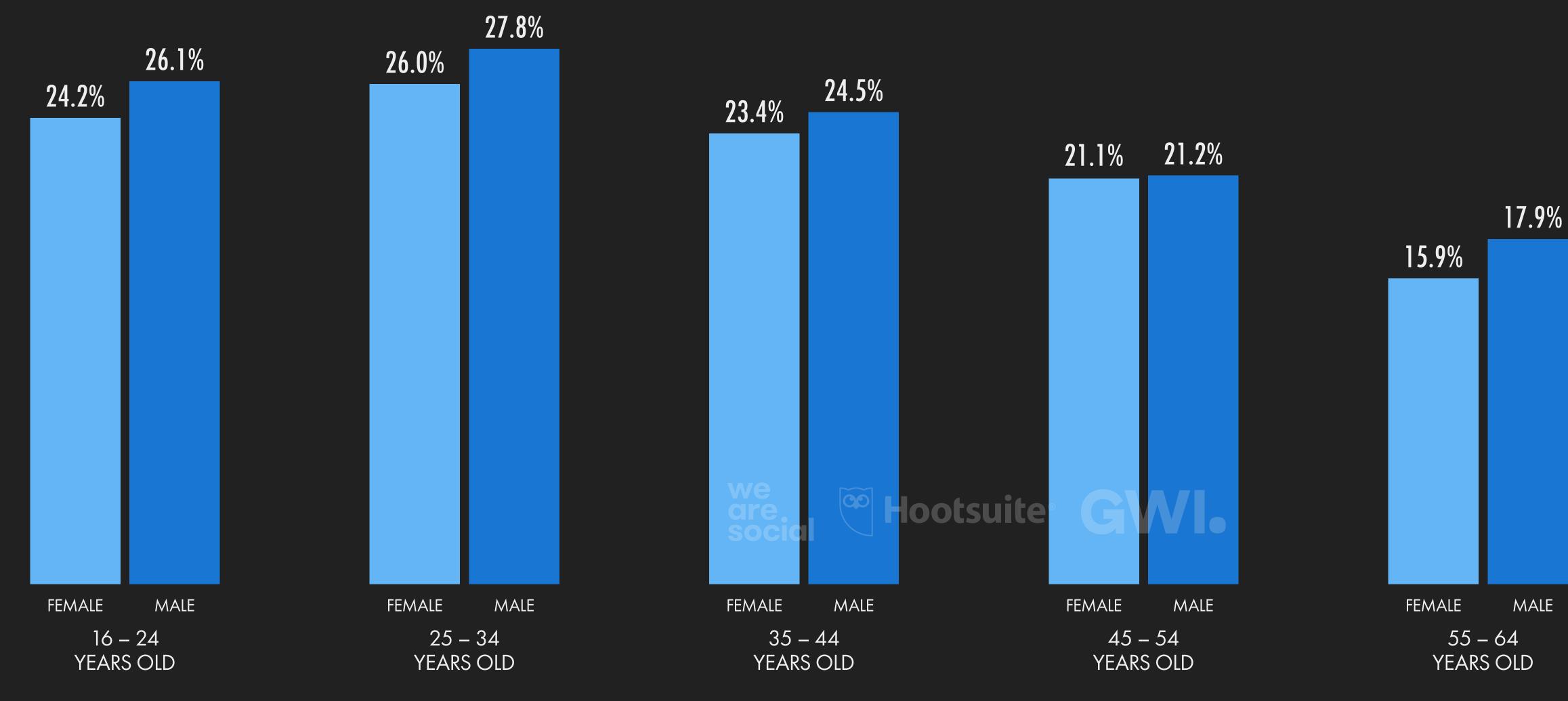






# **USE OF VOICE ASSISTANTS TO FIND INFORMATION**

PERCENTAGE OF INTERNET USERS WHO USE VOICE ASSISTANTS (E.G. SIRI, ALEXA) TO FIND INFORMATION EACH WEEK



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





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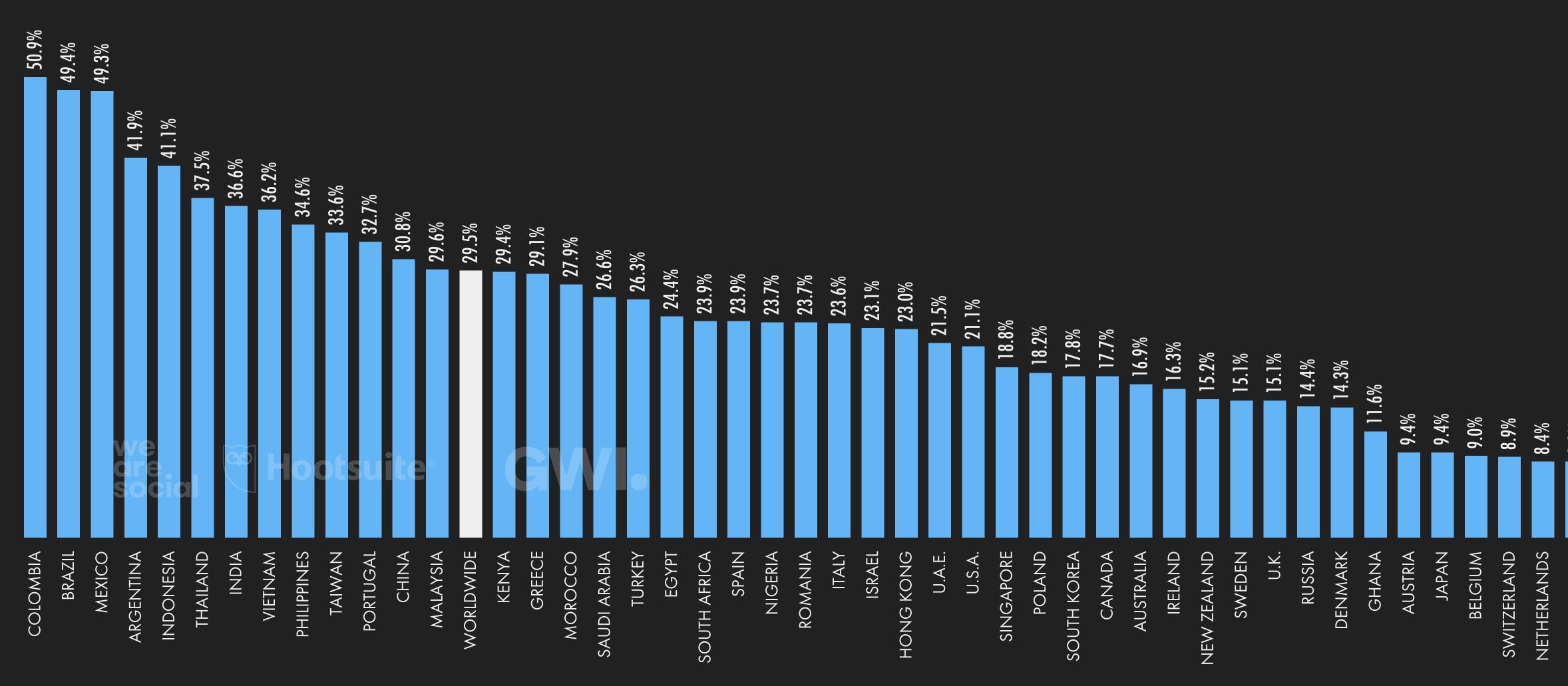
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50

## **USE OF IMAGE RECOGNITION TOOLS ON MOBILE**

PERCENTAGE OF USE IMAGE RECOGNITION TOOLS (E.G. SEARCH 'LENSES') ON THEIR MOBILE EACH MONTH NTERNET **USERS** AGED 6 TO WHO



















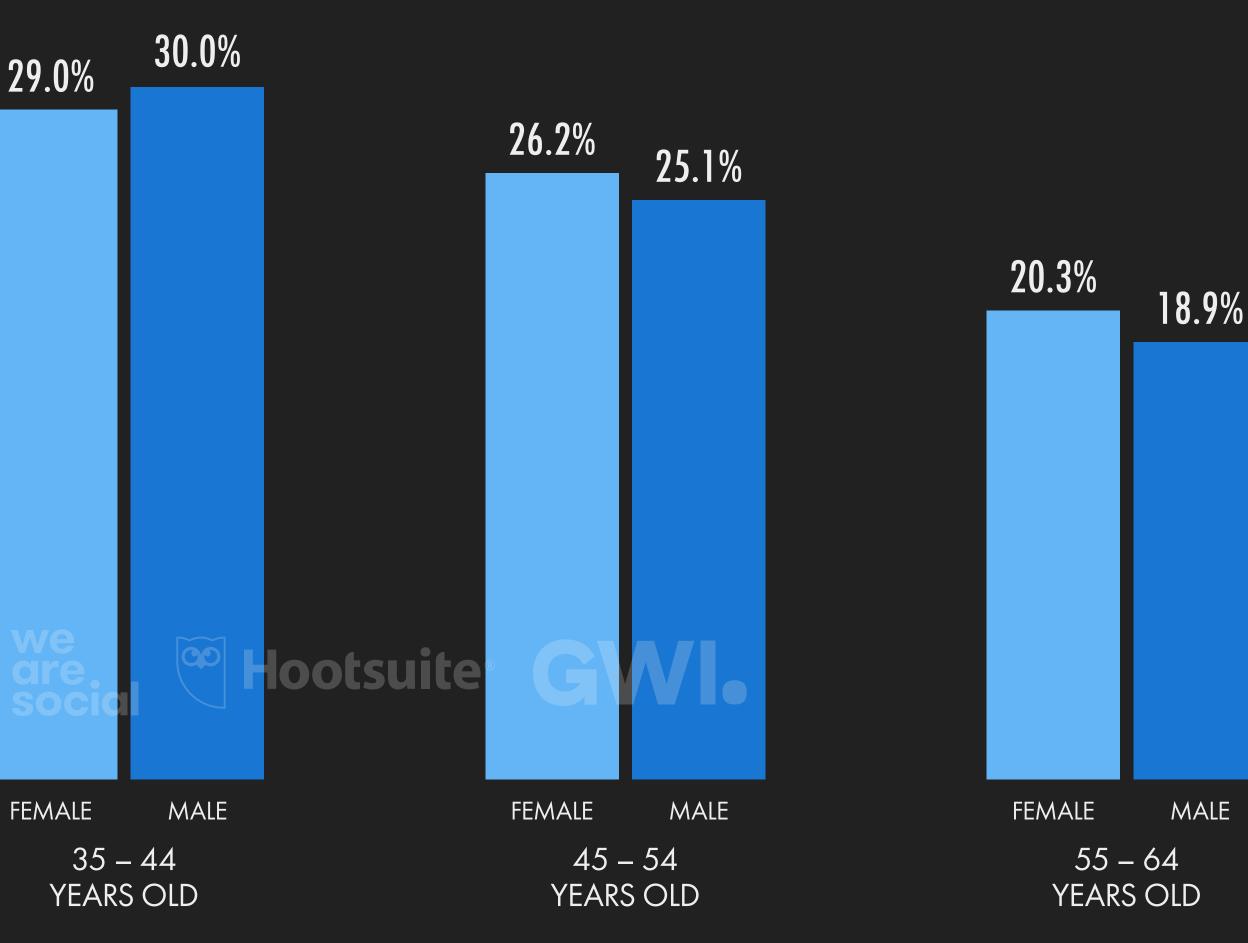


## USE OF IMAGE RECOGNITION TOOLS ON MOBILE

PERCENTAGE OF INTERNET USERS WHO USE IMAGE RECOGNITION TOOLS (E.G. SEARCH 'LENSES') ON THEIR MOBILE EACH MONTH

34.0% 31.9% 31.8% 31.5% FEMALE MALE FEMALE MALE FEMALE 16 – 24 25 – 34 YEARS OLD YEARS OLD



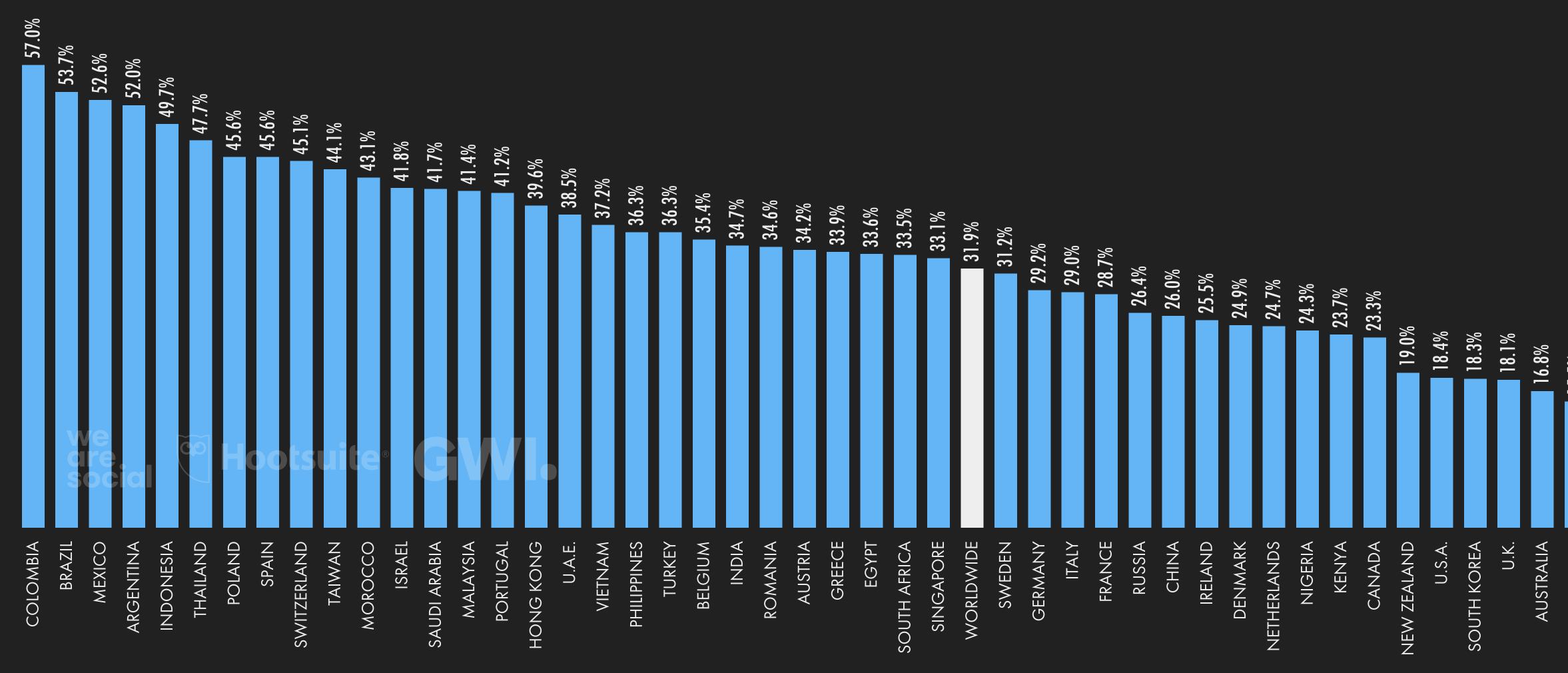






# **USE OF ONLINE TRANSLATION TOOLS**

NTO DIFFERENT LANGUAGES EACH WEEK PERCENTAGE OF TRANSLATE TEXT NTERNET USERS 4GED JSE ONLINE TOOLS TO 6 IO



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

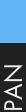




15.5% 13.7%



we are social

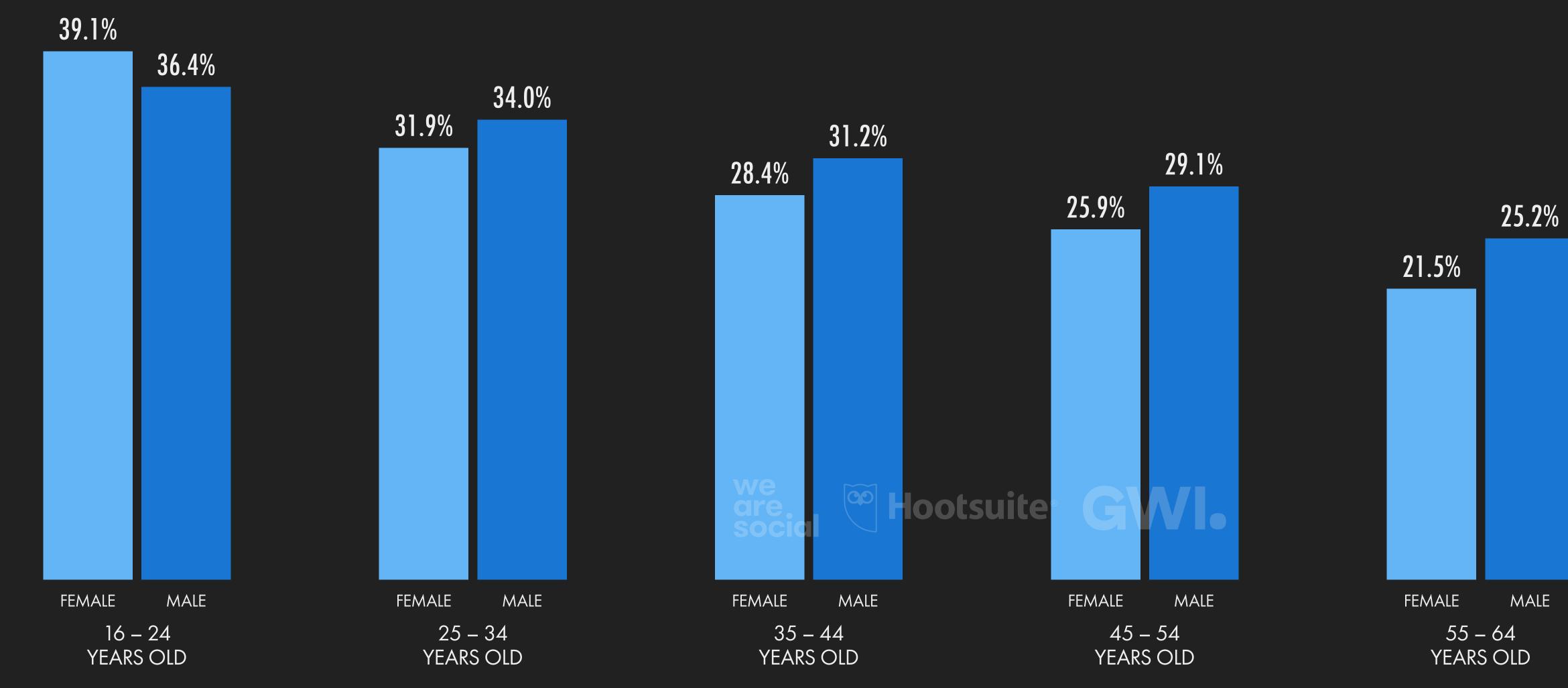








### **USE OF ONLINE TRANSLATION TOOLS** PERCENTAGE OF INTERNET USERS WHO USE ONLINE TOOLS TO TRANSLATE TEXT INTO DIFFERENT LANGUAGES EACH WEEK



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





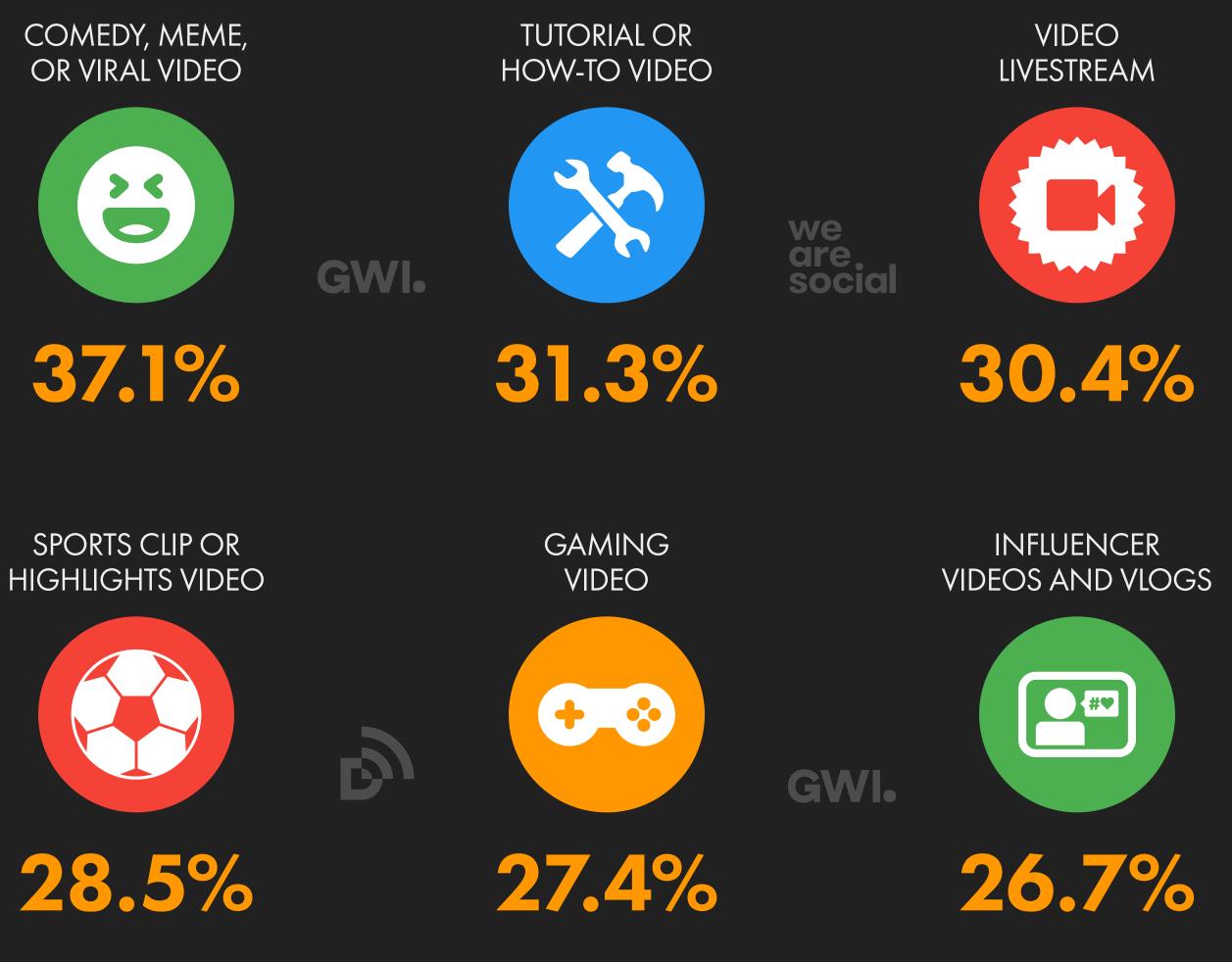


54

### WATCHING ONLINE VIDEO CONTENT PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO WATCH EACH KIND OF VIDEO CONTENT VIA THE INTERNET EACH WEEK

ANY KIND MUSIC **OF VIDEO** VIDEO GWI. KEPIOS 91.9% 51.4% **EDUCATIONAL** PRODUCT VIDEO **REVIEW VIDEO**  $\widetilde{\mathbf{OO}}$ GWI. 27.7% **29.8%** 

**GLOBAL OVERVIEW** 





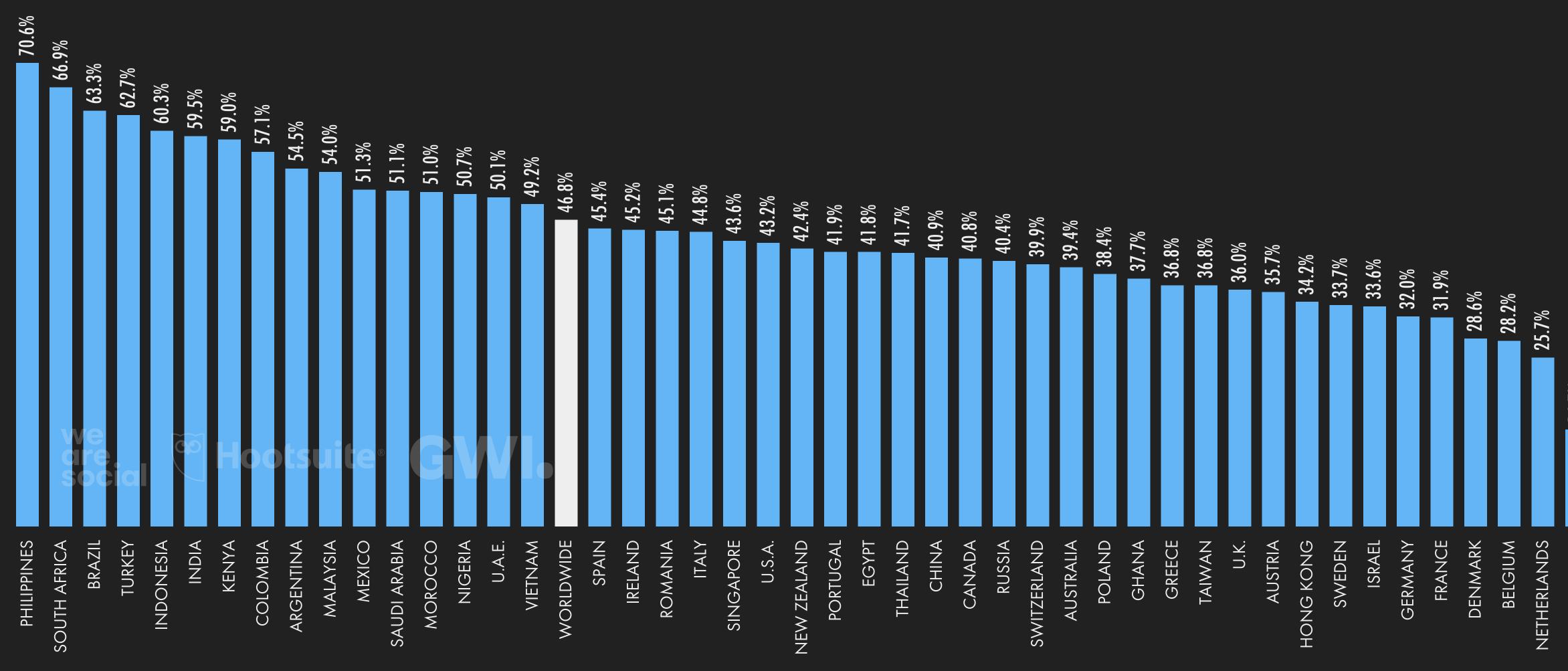




55

## ONLINE VIDEO AS A SOURCE OF LEARNING

PERCENTAGE OF HOW-TO VIDEOS, TUTORIAL VIDEOS, OR EDUCATIONAL VIDEOS EACH WEEK NTERNET WHO USERS / AGED 6 IO











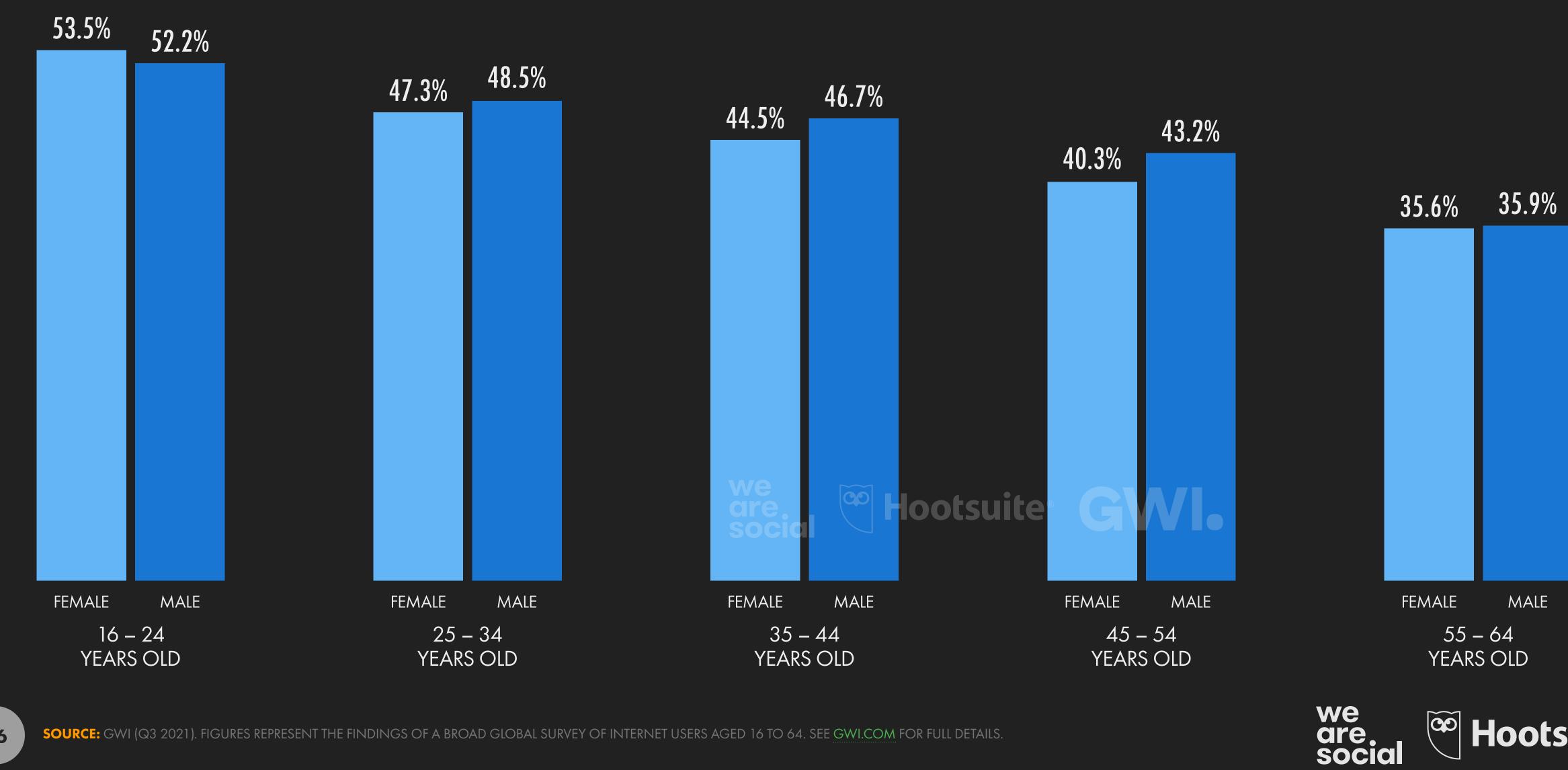






# **ONLINE VIDEO AS A SOURCE OF LEARNING**

PERCENTAGE OF INTERNET USERS WHO WATCH HOW-TO VIDEOS, TUTORIAL VIDEOS, OR EDUCATIONAL VIDEOS EACH WEEK



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.



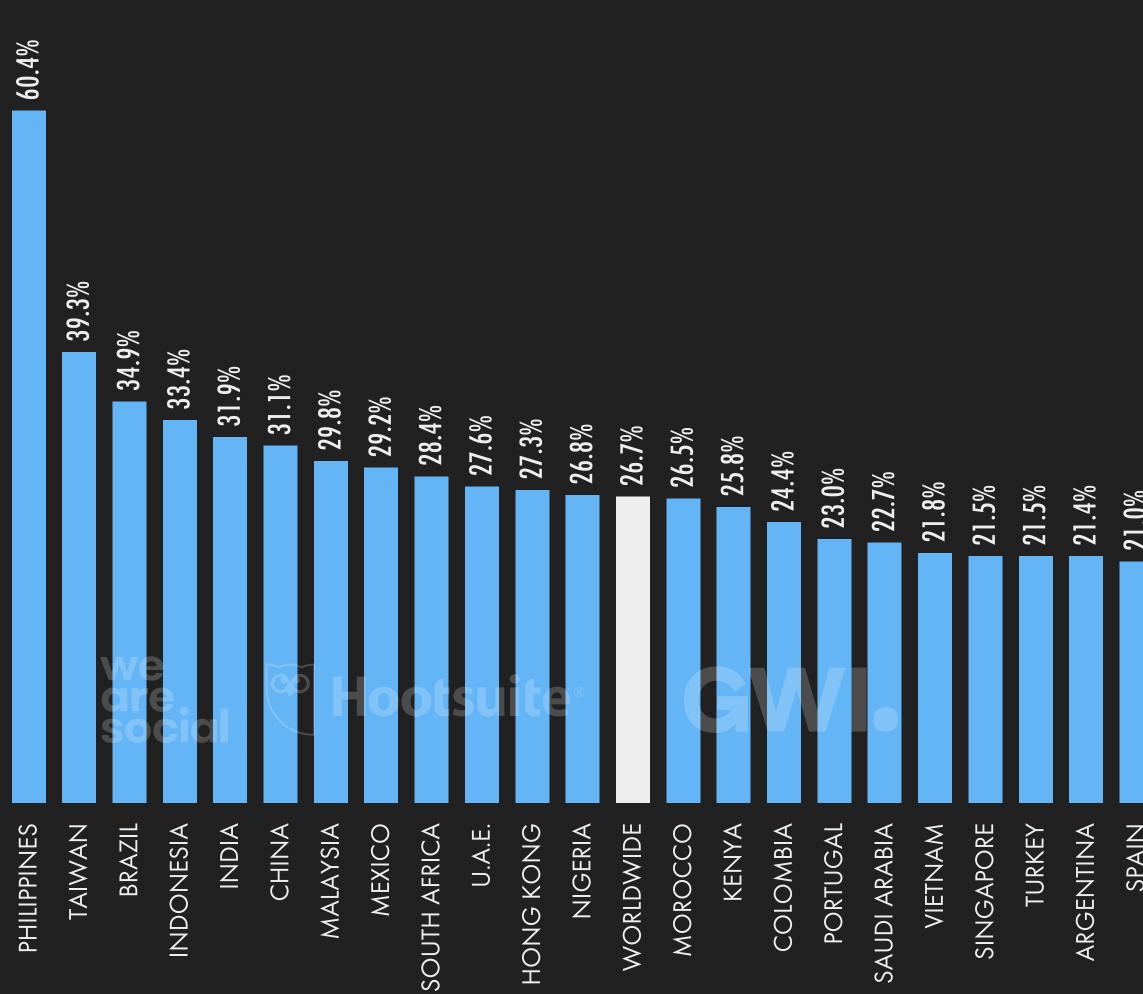


**Hootsuite**<sup>®</sup>



### WATCHING VLOGS

PERCENTAGE OF 16 TO 64 WHO WATCH VLOGS EACH WEEK NTERNET USERS A AGED



57

21.0% 20.3% 19.7% 19.7% 19.6% 19.4% 19.3% 18.5% 17.8% 16.9% 16.8% 16.7% 16.0% 15.9% 15.1% 15.0% 14.9% 14.9% 14.8% 14.6% 14.0% 13.2% ZEALAND CANADA SPAIN POLAND FRANCE AUSTRIA ISRAEL ЕСҮРТ ΙΤΑLΥ RUSSIA U.K. ROMANIA THAILAND IRELAND U.S.A. TZERLAND HERLANDS GERMANY SWEDEN AUSTRALIA BELGIUM TH KOREA SWI NEV

SOL



NET

13.1%

11.3%

GREECE

DENMARK









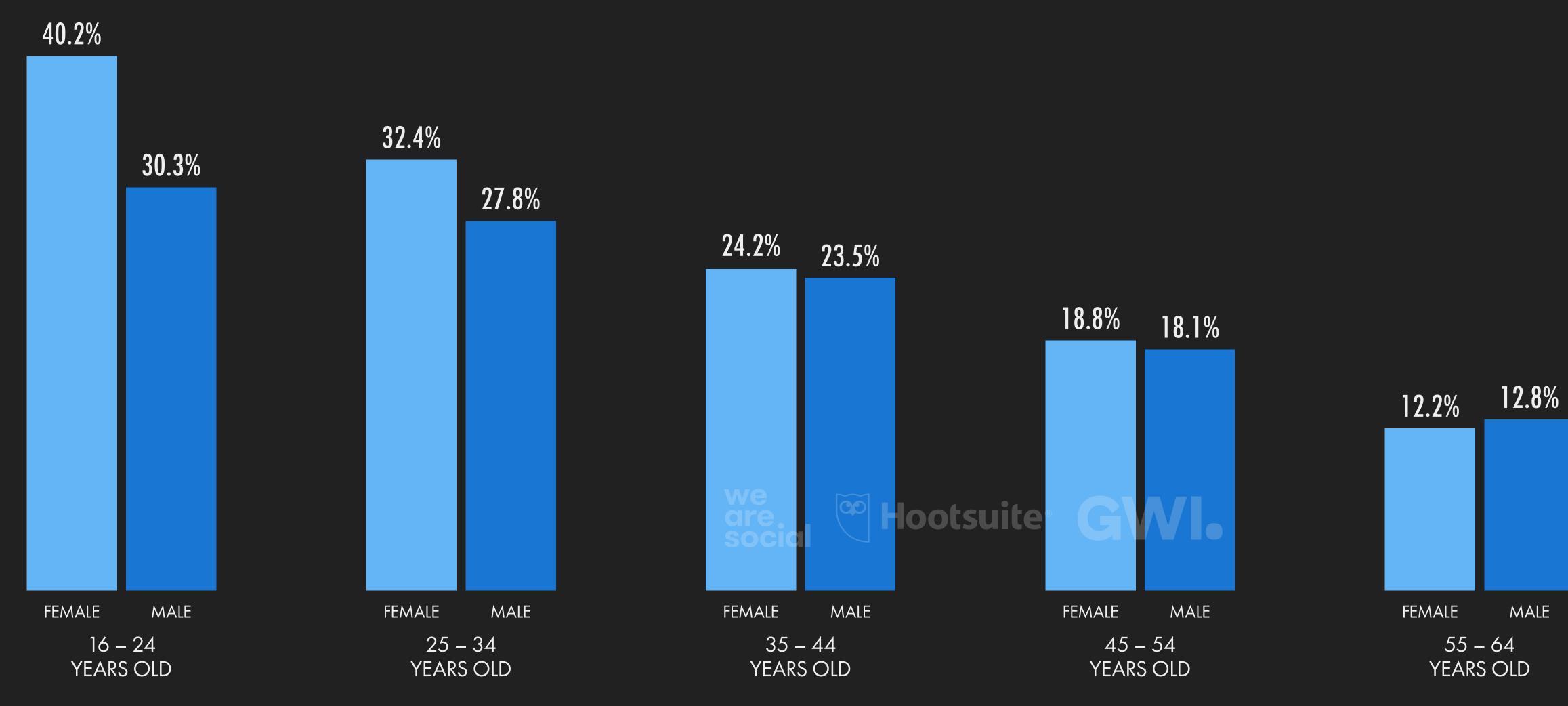






## WATCHING VLOGS

PERCENTAGE OF INTERNET USERS WHO WATCH VLOGS EACH WEEK













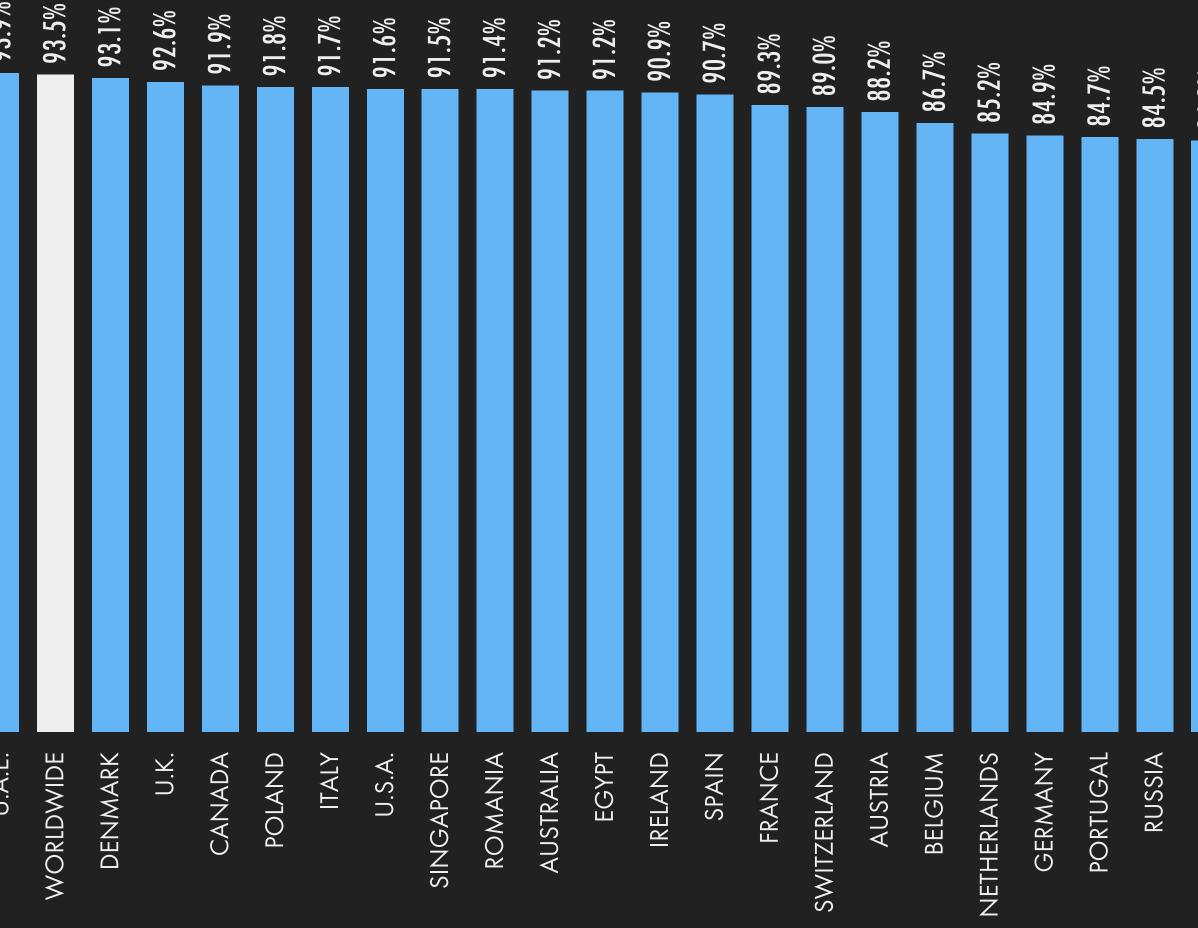
**59** 

# STREAMING TV CONTENT VIA THE INTERNET

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO WATCH TV CONTENT VIA STREAMING SERVICES (E.G. NETFLIX) EACH MONTH

PHILIPPINES		98.3%
MEXICO	VOS	97.9%
BRAZIL		97.7%
INDIA		97.2%
INDONESIA		97.1%
THAILAND		97.1%
GREECE		96.9%
HONG KONG	ot	96.9%
ARGENTINA	U	96.7%
SOUTH AFRICA	Ite	96.6%
TURKEY	ß	96.4%
SAUDI ARABIA	G	95.9%
ISRAEL		95.7%
COLOMBIA		95.5%
MALAYSIA		95.5%
NEW ZEALAND		95.3%
SWEDEN		95.3%
TAIWAN		94.8%
VIETNAM		94.5%
CHINA		94.1%
U.A.E.	6	93.9%













we are social

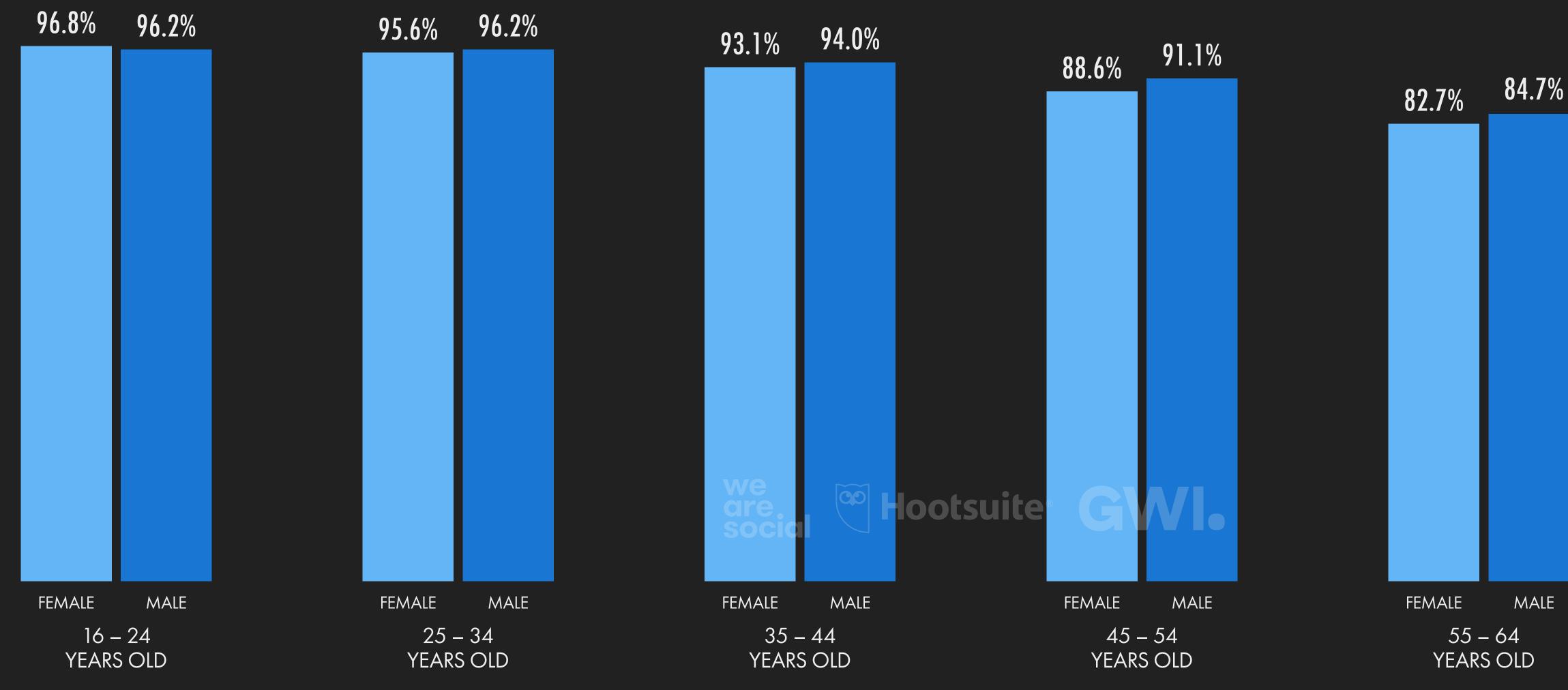






# **STREAMING TV CONTENT VIA THE INTERNET**

PERCENTAGE OF INTERNET USERS WHO WATCH TV CONTENT VIA STREAMING SERVICES (E.G. NETFLIX) EACH MONTH

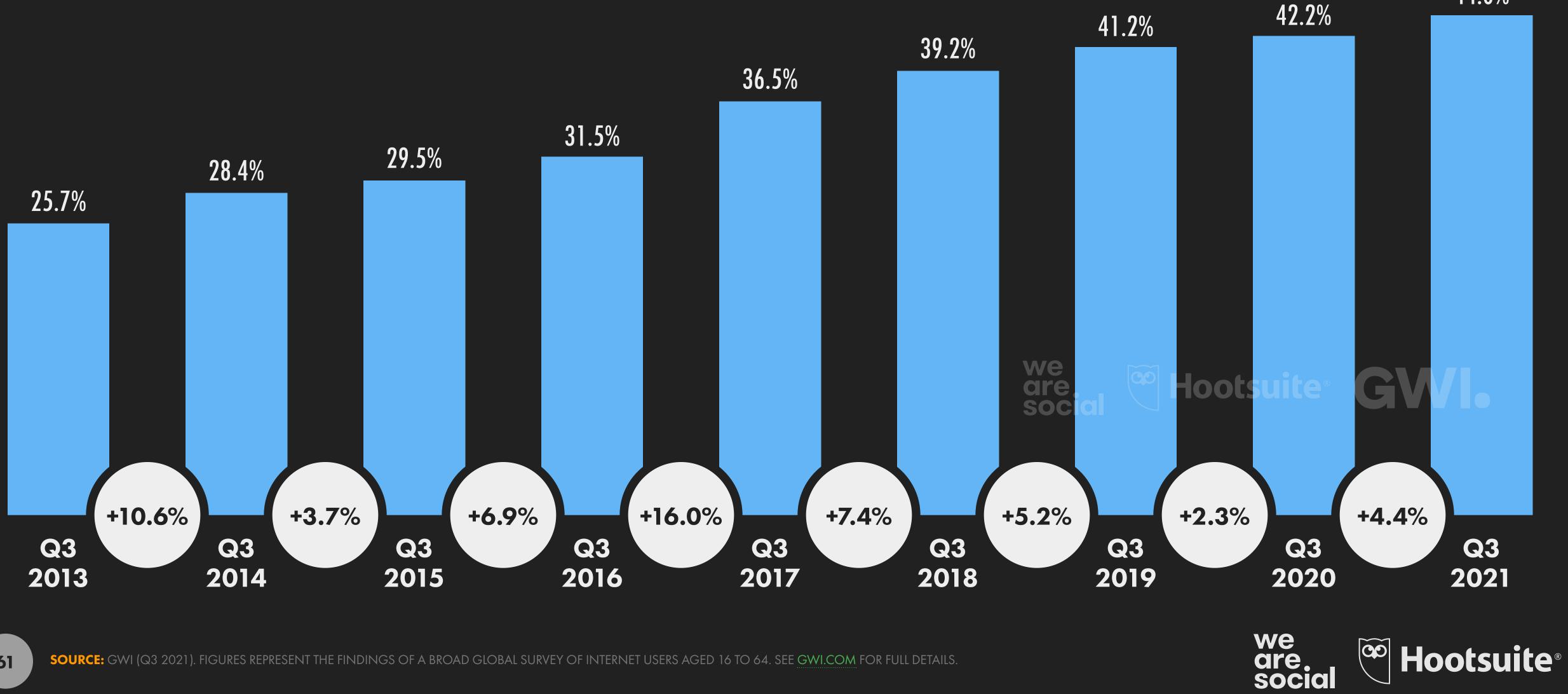


SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





### STREAMING TV'S SHARE OF TOTAL TV WATCH TIME TIME SPENT WATCHING STREAMING TV SERVICES AS A PERCENTAGE OF THE TOTAL TIME INTERNET USERS AGED 16 TO 64 SPEND WATCHING TV





44.0%



### **NETFLIX CHARTS**

### MOST POPULAR TV SHOWS

#	TV SHOW	HOURS IN FIRST 28 DAYS
01	SQUID GAME (SEASON 1)	1,650,450,000
02	Bridgerton (Season 1)	625,490,000
03	MONEY HEIST (PART 4)	619,010,000
04	STRANGER THINGS 3	KEPIOS 582,100,000
05	The Witcher (season 1)	541,010,000
06	13 REASONS WHY (SEASON 2)	496,120,000
07	THE WITCHER (SEASON 2)	484,320,000
08	13 REASONS WHY (SEASON 1)	475,570,000
09	MAID (LIMITED SERIES)	469,090,000
10	YOU (SEASON 3)	467,830,000

SOURCE: NETFLIX. NOTES: ALL TITLES REPRESENT ENGLISH-LANGUAGE VERSIONS; CONTENT MAY HAVE DIFFERENT TITLES IN DIFFERENT COUNTRIES. ONLY INCLUDES NETFLIX-BRANDED CONTENT. FIGURES REPRESENT THE NUMBER OF HOURS WATCHED IN THE FIRST 28 DAYS AFTER EACH TITLE BECOMES AVAILABLE ON NETFLIX.



MOST POPULAR MOVIES

#	MOVIE	HOURS IN FIRST 28 DAYS
01	RED NOTICE	364,020,000
02	DON'T LOOK UP	321,520,000
03	BIRD BOX	282,020,000
04	EXTRACTION	231,340,000
05	THE UNFORGIVABLE	214,690,000
06	THE IRISHMAN	214,570,000
07	THE KISSING BOOTH 2	209,250,000
08	6 UNDERGROUND	205,470,000
09	SPENSER CONFIDENTIAL	197,320,000
10	ENOLA HOLMES	189,900,000



## **LISTENING TO ONLINE AUDIO CONTENT**

LISTEN TO MUSIC STREAMING SERVICES LISTEN TO ONLINE RADIO SHOWS OR STATIONS



39.6%

22.9%







20.4%

20.3%



### **SPOTIFY CHARTS** JAN 2022 RANKING OF THE MOST-STREAMED SONGS AND MOST-STREAMED ALBUMS ON SPOTIFY BETWEEN JANUARY AND DECEMBER 2021

### MOST-STREAMED SONGS

#	ARTIST – "SONG TITLE"
01	olivia rodrigo – "drivers license"
02	LIL NAS X – "MONTERO (CALL ME BY YOUR NAME) "
03	THE KID LAROI WITH JUSTIN BIEBER – "STAY"
04	olivia rodrigo – "Good 4 U"
05	DUA LIPA FEAT. DABABY – "LEVITATING"
06	JUSTIN BIEBER FEAT. DANIEL CAESAR & GIVEON – "PEACHES"
07	DOJA CAT FEAT. SZA – "KISS ME MORE"
08	THE WEEKND – "BLINDING LIGHTS"
09	GLASS ANIMALS – "HEAT WAVES"
10	MÅNESKIN – "BEGGIN'"



### MOST-STREAMED ALBUMS

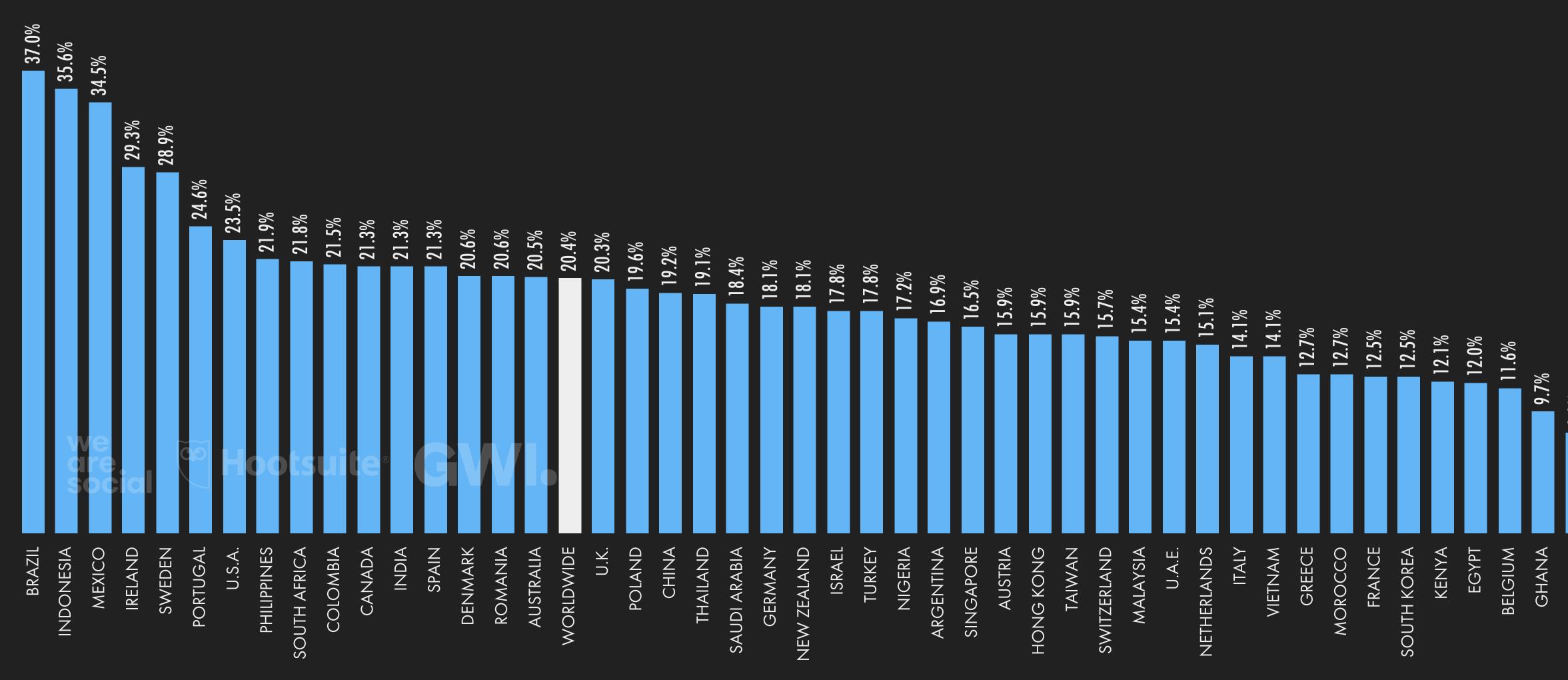
#	ARTIST – "ALBUM TITLE"
01	olivia rodrigo – "Sour"
02	DUA LIPA – "FUTURE NOSTALGIA"
03	JUSTIN BIEBER – "JUSTICE"
04	ED SHEERAN – "="
05	DOJA CAT – "PLANET HER"
06	LIL NAS X – "MONTERO"
07	THE WEEKND – "AFTER HOURS"
08	BAD BUNNY – "EL ÚLTIMO TOUR DEL MUNDO"
09	POP SMOKE – "SHOOT FOR THE STARS AIM FOR THE MOON"
10	ARIANA GRANDE – "POSITIONS"





### **LISTENING TO PODCASTS**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO LISTEN















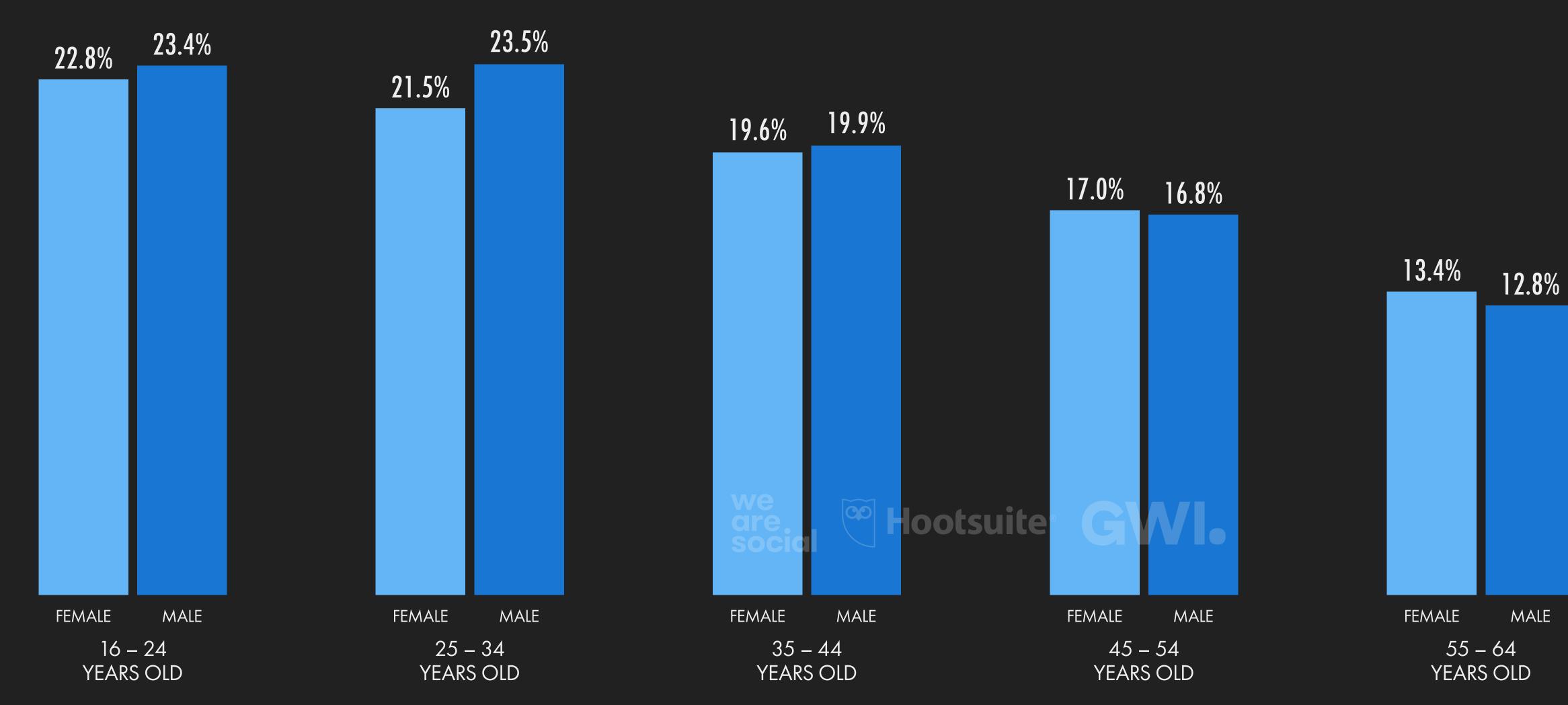




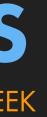


## **LISTENING TO PODCASTS**

PERCENTAGE OF INTERNET USERS WHO LISTEN TO PODCASTS EACH WEEK



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.









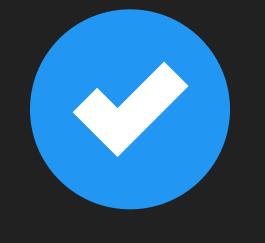




## **DEVICES USED TO PLAY VIDEO GAMES**

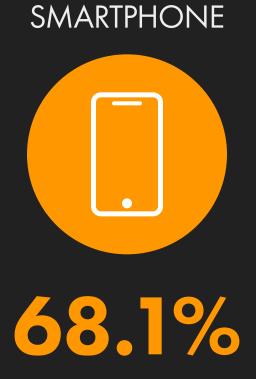
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO PLAY VIDEO GAMES ON EACH KIND OF DEVICE

ANY DEVICE

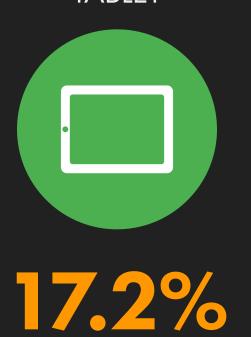


83.6%

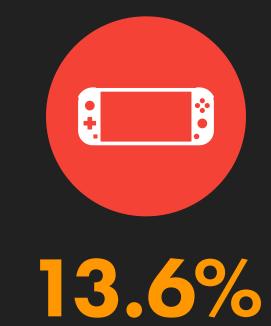




TABLET

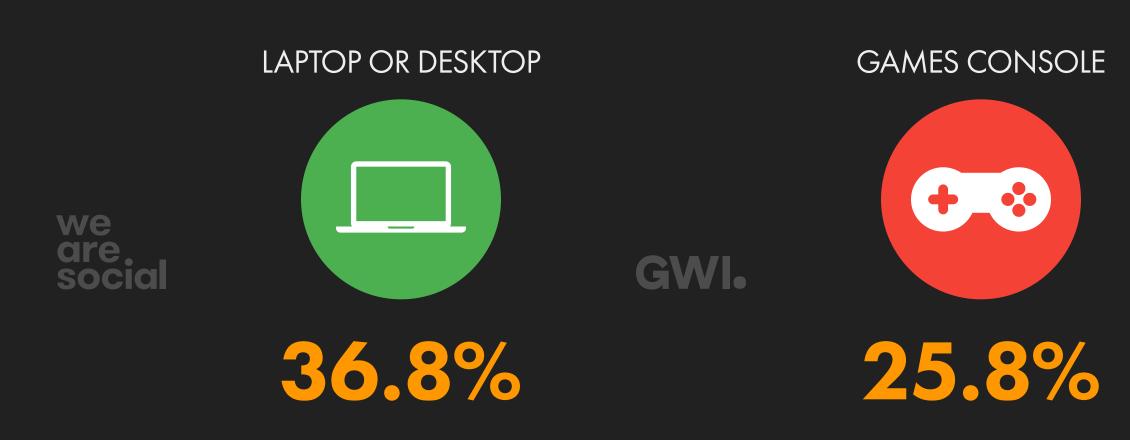


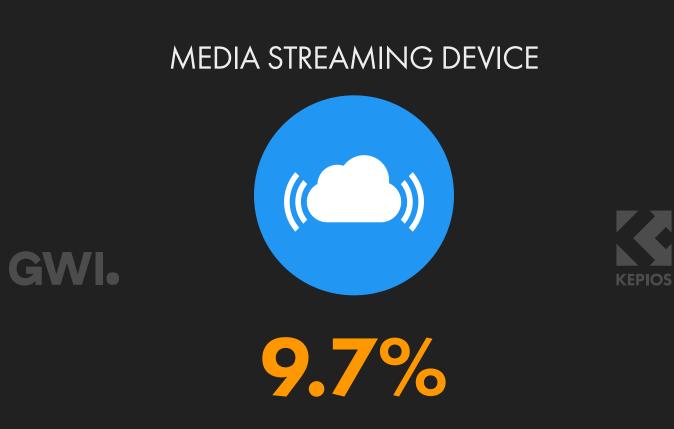
HAND-HELD GAMING DEVICE

















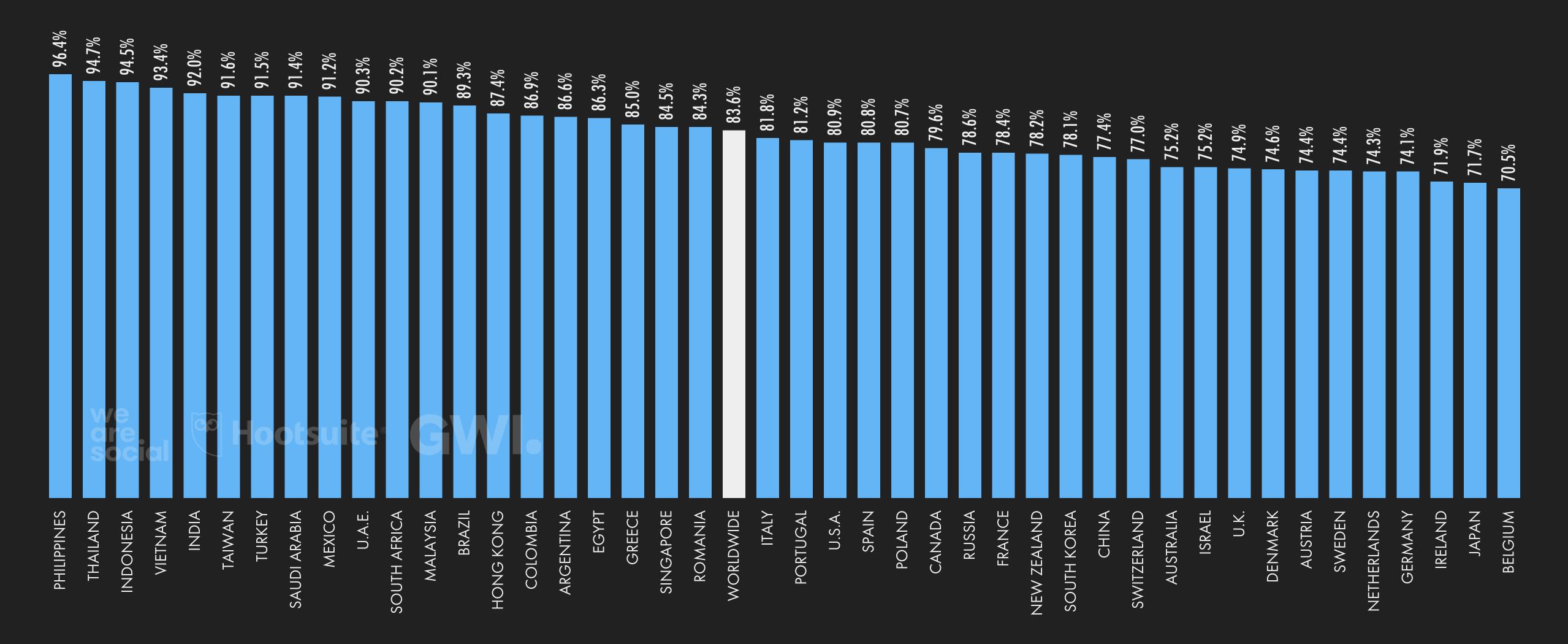




**68** 

# PLAYING VIDEO GAMES

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO PLAY VIDEO GAMES ON ANY DEVICE





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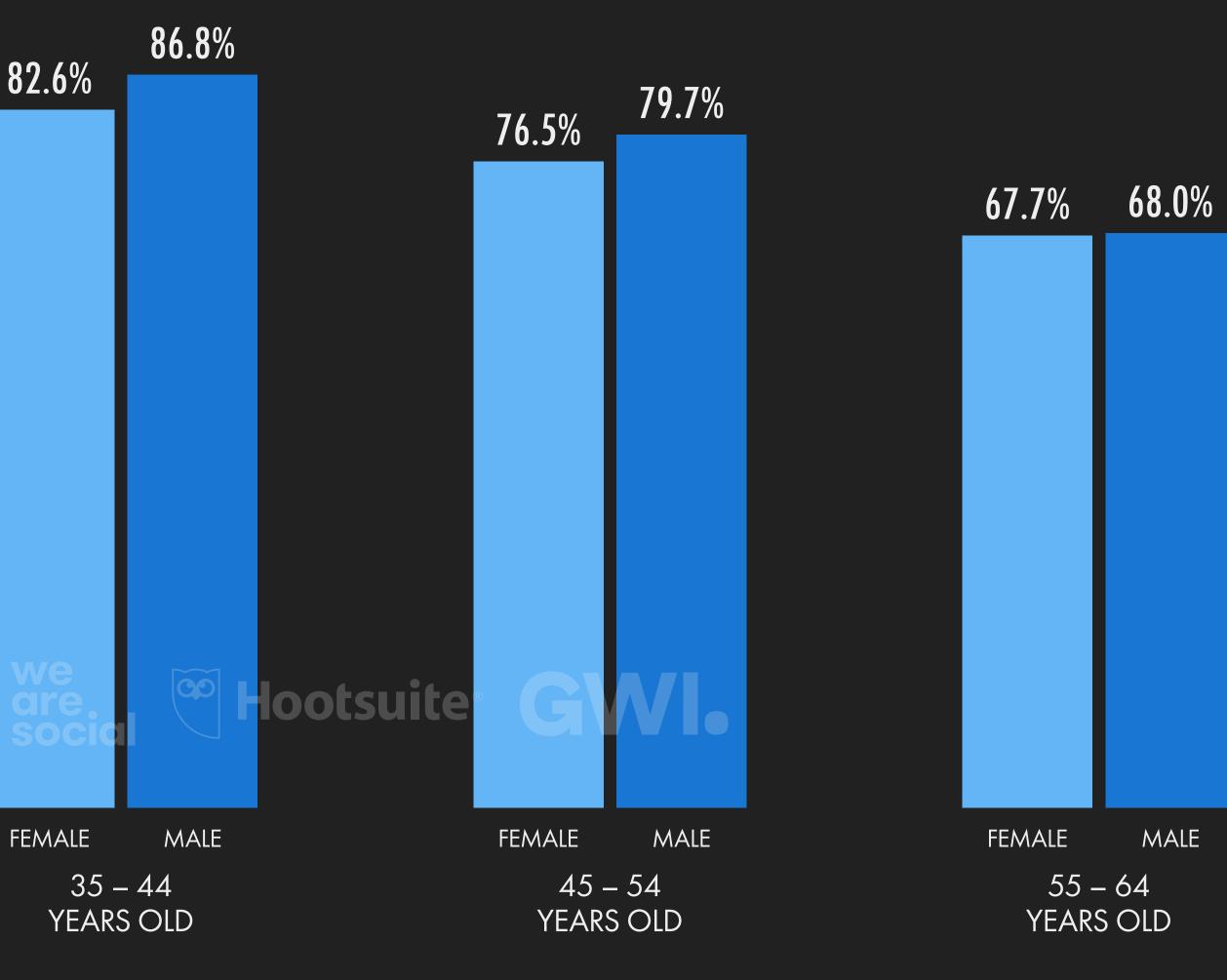




### PLAYING VIDEO GAMES PERCENTAGE OF INTERNET USERS WHO PLAY VIDEO GAMES ON ANY DEVICE

91.1% 88.7% 86.0% 86.4% FEMALE MALE FEMALE MALE 16 – 24 25 – 34 YEARS OLD YEARS OLD







### **MOST POPULAR VIDEO GAME FORMATS** PERCENTAGE OF INTERNET USERS WHO PLAY EACH GENRE OF VIDEO GAME ON ANY DEVICE

16 TO 24 YEARS OLD

SHOOTER	60%
ACTION ADVENTURE	56%
SIMULATION	39%
racing	38%
BATTLE ROYALE	36%
M.O.B.A.	36%
STRATEGY	34%
SPORTS	34%
PUZZLE PLATFORM	33%
ACTION PLATFORM	31%

<b>25 TO 34 YEARS</b>	OLD	<b>35 TO 44 YEARS (</b>	OLD	45 TO 54 YEARS	OLD	55 TO 64 YEARS (	) LI
Shooter	57%	Shooter	48%	SHOOTER	35%	PUZZLE PLATFORM	2
ACTION ADVENTURE	54%	ACTION ADVENTURE	46%	ACTION ADVENTURE	35%	ACTION ADVENTURE	2
RACING	40%	RACING	35%	PUZZLE PLATFORM	27%	SHOOTER	2
SIMULATION	38%	PUZZLE PLATFORM	34%	RACING	26%	RACING	1
SPORTS	38%	SPORTS	33%	SIMULATION	24%	SPORTS	1
M.O.B.A.	36%	SIMULATION	32%	SPORTS	23%	SIMULATION	1
PUZZLE PLATFORM	36%	STRATEGY	31%	STRATEGY	22%	STRATEGY	1
STRATEGY	36%	ACTION PLATFORM	28%	ACTION PLATFORM	20%	ONLINE BOARD GAMES	1
FIGHTING	34%	FIGHTING	28%	M.O.B.A.	20%	ACTION PLATFORM	1
ACTION PLATFORM	33%	M.O.B.A.	28%	FIGHTING	19%	FREE-TO-PLAY CASINO	1

SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: PERCENTAGES REPRESENT SHARE OF ALL INTERNET USERS IN EACH AGE GROUP, INCLUDING THOSE WHO DO NOT PLAY VIDEO GAMES.























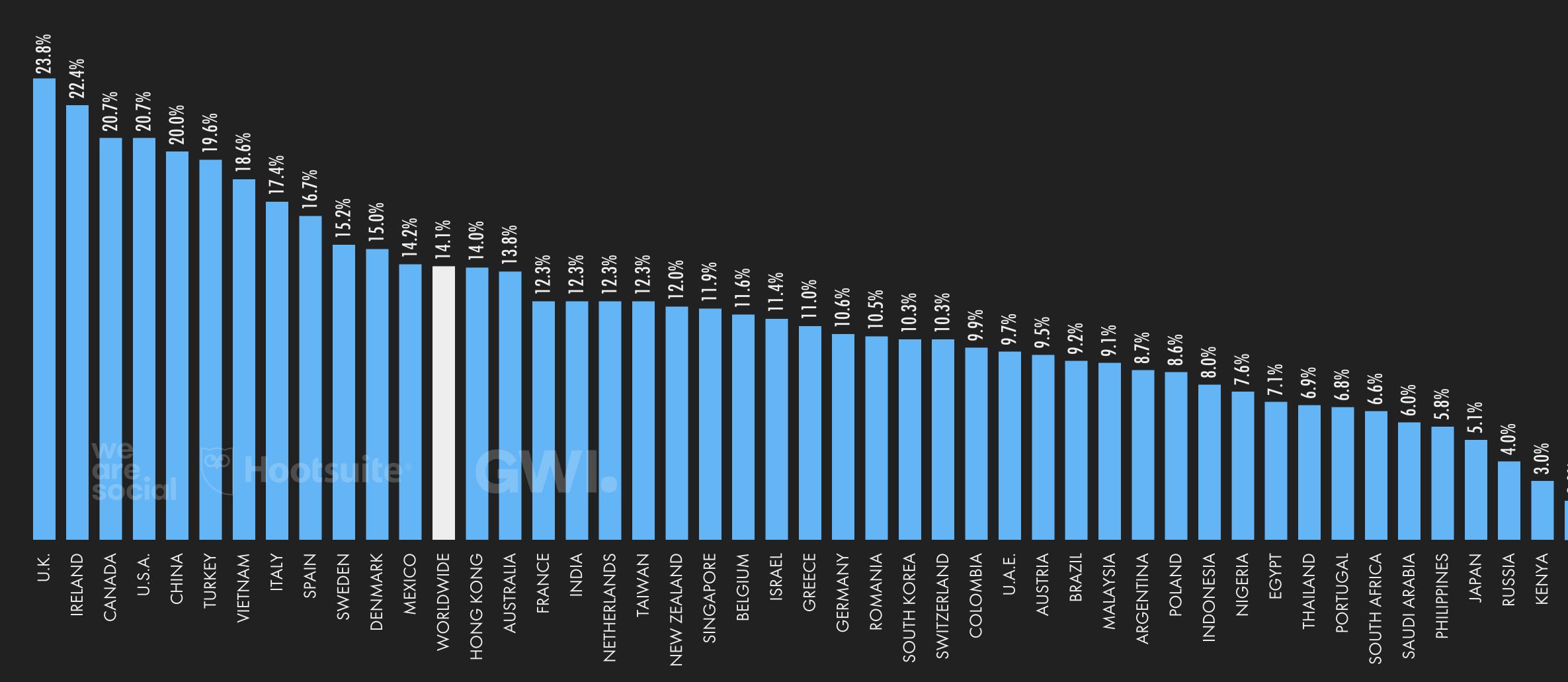








### **SMART HOME DEVICE OWN** RS IP 13 PERCENTAGE OF 16 TO 64 WHO OWN SOME FORM OF SMART HOME DEVICE NTERNET USERS AGED







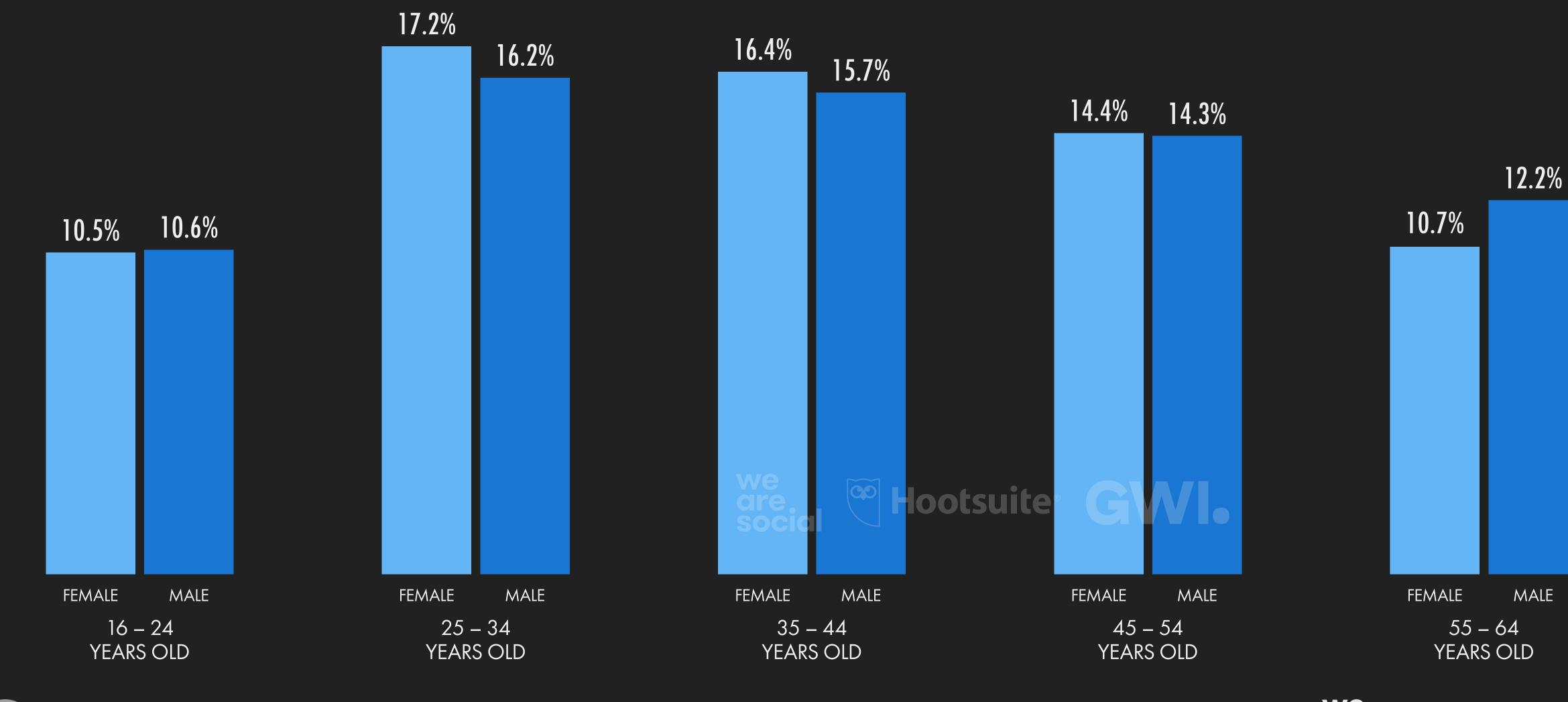


2.0% 1.9% GHANA OROCCO



**SMART HOME DEVICE OWNERSHIP** 

PERCENTAGE OF INTERNET USERS WHO OWN SOME FORM OF SMART HOME DEVICE



JAN

2022









# **SMART HOME MARKET OVERVIEW**

VALUE OF THE MARKET FOR SMART HOME DEVICES (U.S. DOLLARS)

statista 🗹

we

are.

social

NUMBER OF HOMES WITH SMART HOME DEVICES



263.4 **MILLION** YEAR-ON-YEAR CHANGE

+17% (+39 MILLION)

VALUE OF SMART HOME

TOTAL ANNUAL VALUE OF THE SMART HOME DEVICES MARKET



VALUE OF SMART HOME ENTERTAINMENT DEVICE MARKET



\$11.60 BILLION

> YEAR-ON-YEAR CHANGE +25% (+\$2.3 BILLION)

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: "SMART HOME DEVICES" INCLUDE: DIGITALLY CONNECTED AND CONTROLLED HOME DEVICES THAT CAN BE REMOTELY CONTROLLED; SENSORS, ACTUATORS AND CLOUD SERVICES THAT ENABLE HOME AUTOMATION; CONTROL HUBS THAT CONNECT SENSORS AND ACTUATORS TO REMOTE CONTROLS AND TO EACH OTHER; AND SMART HOME-RELATED SOFTWARE SALES (INCLUDING SUBSCRIPTION FEES). DOES NOT INCLUDE SMART TVS, OR B2B OR C2C SALES. FIGURES REPRESENT ESTIMATES OF FULL-YEAR REVENUES FOR 2021 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. COMPARABILITY: BASE CHANGES.





### VALUE OF SMART HOME VALUE OF SMART HOME CONTROL & CONNECTIVITY DEVICE MARKET APPLIANCES MARKET •••• • C statista 🗹 \$20.76 \$39.38 BILLION BILLION YEAR-ON-YEAR CHANGE YEAR-ON-YEAR CHANGE +35% (+\$10 BILLION) +33% (+\$5.2 BILLION) VALUE OF SMART HOME **COMFORT & LIGHTING MARKET** $\widetilde{\mathbf{OO}}$

statista 🗹

**KEPIOS** 



VALUE OF SMART HOME ENERGY MANAGEMENT MARKET

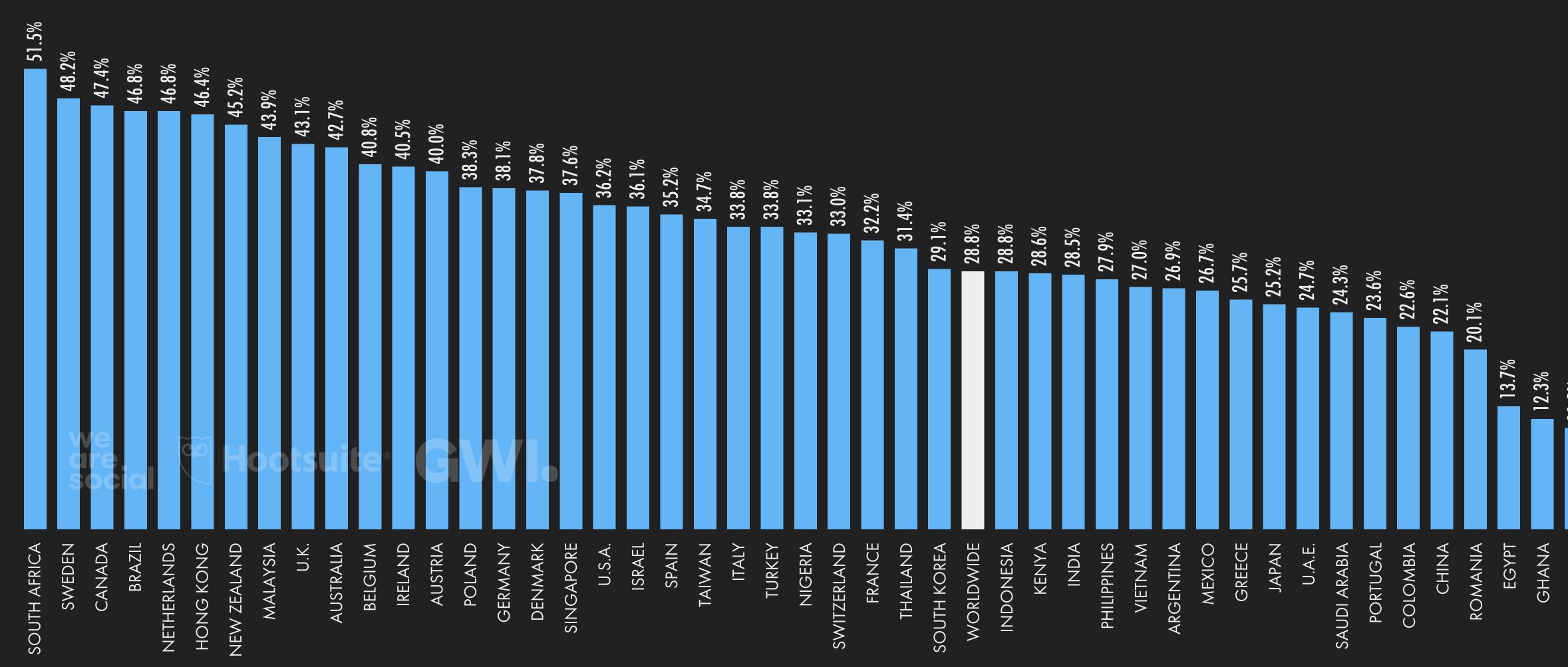




74

# **USE OF ONLINE FINANCIAL SERVICES**

PERCENTAGE OF USE A BANKING, INVESTMENT, OR INSURANCE WEBSITE OR APP EACH MONTH NTERNET AGED USERS / 16 TO 64 WHO













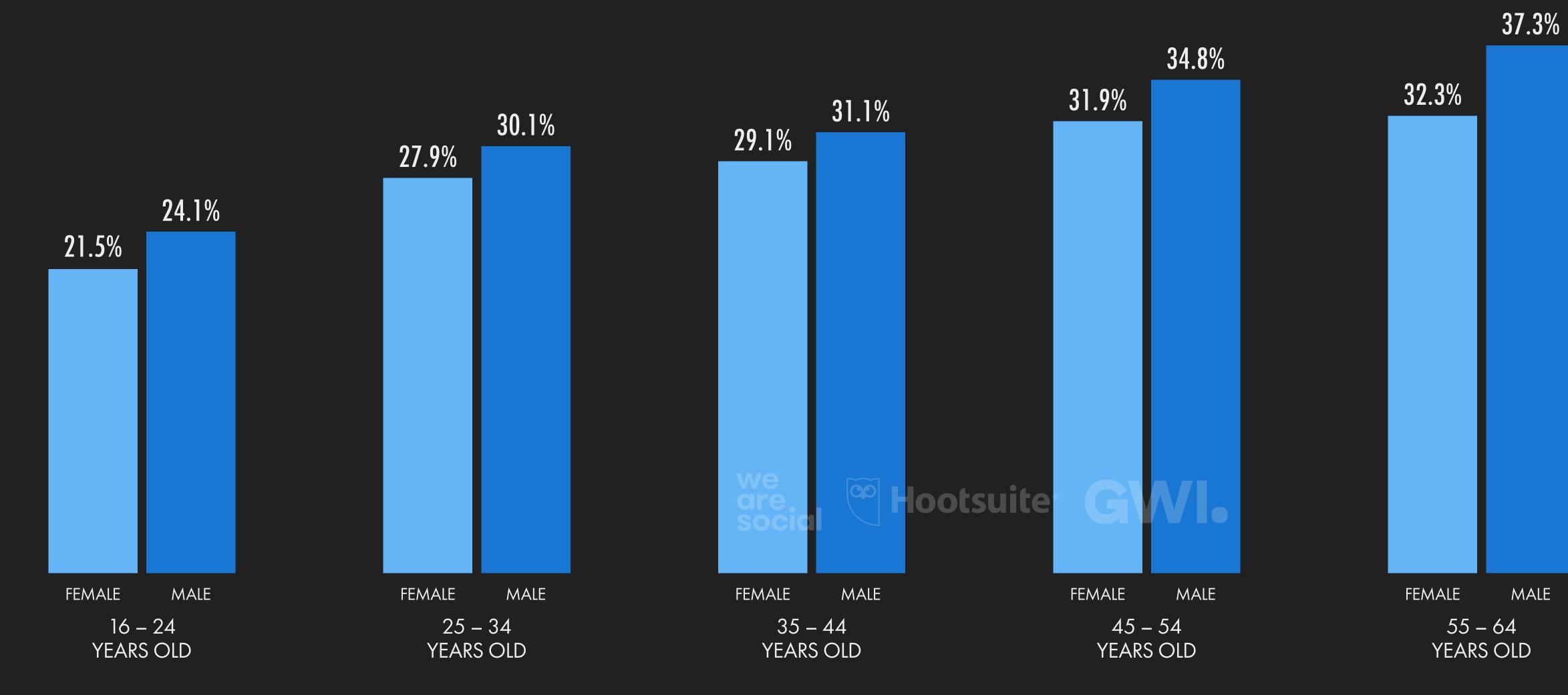








**USE OF ONLINE FINANCIAL SERVICES** JAN 2022 PERCENTAGE OF INTERNET USERS WHO USE A BANKING, INVESTMENT, OR INSURANCE WEBSITE OR APP EACH MONTH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

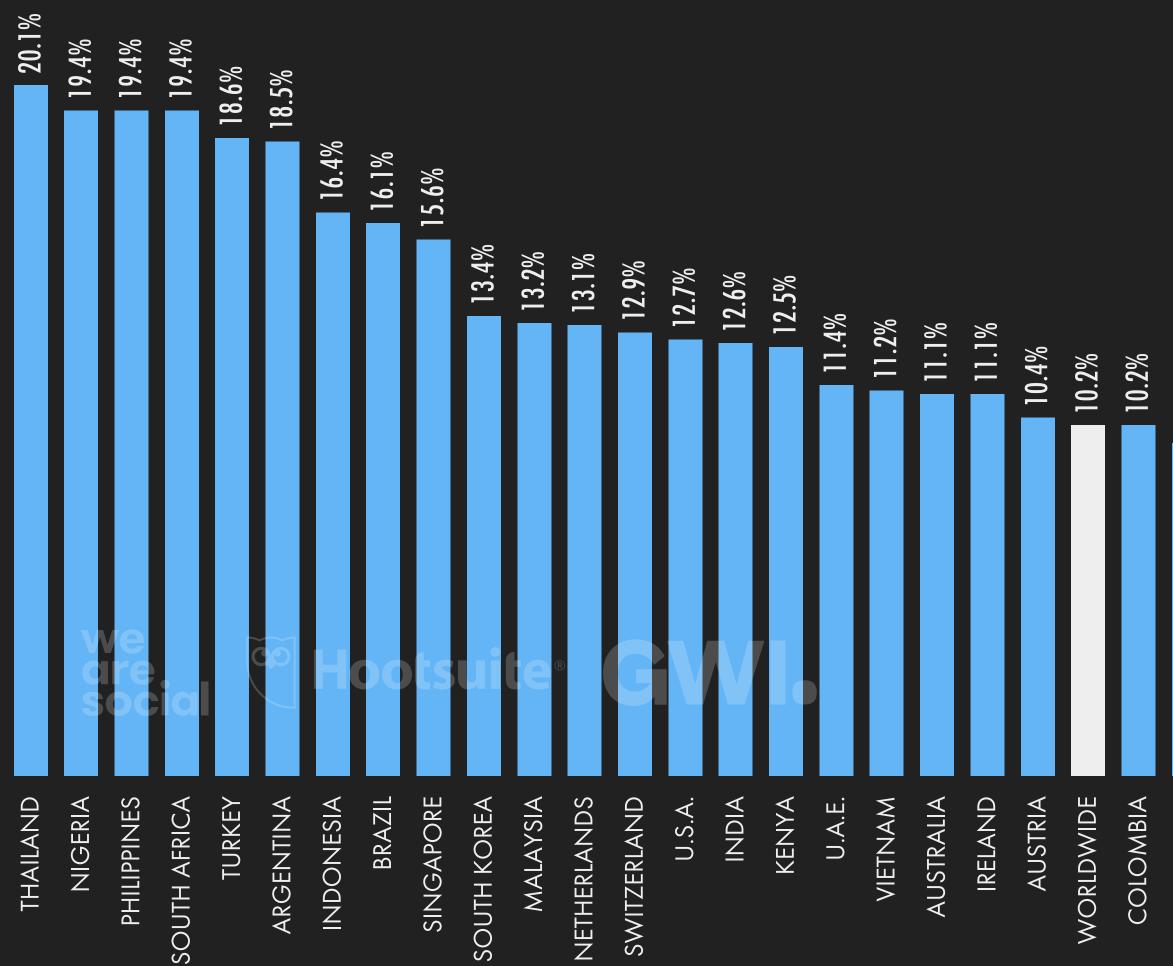






76

### ERSHIP **OF CRYPTOCURRENCY** OW PERCENTAGE OF 16 TO 64 WHO OWN SOME FORM OF CRYPTOCURRENCY NTERNET USERS AGED





10.2% 9.7% 9.6% 9.4% 9.4% 9.0% 9.0% 8.8% 8.6% 8.3% 8.3% 8.3% 7.9% 7.6% 7.3% 6.4% 6.4% 6.3% 5.7% 5.6% 5.5% 5.3% 3.6% 3.1% SAUDI ARABIA MOROCCO ZEALAND CANADA SWEDEN FRANCE POLAND GREECE TAIWAN MEXICO ΙΤΑLΥ ЕСҮРТ GHANA SPAIN JAPAN CHINA U.K. PORTUGAL NG KONG DENMARK BELGIUM GERMANY ROMANIA NEW HO

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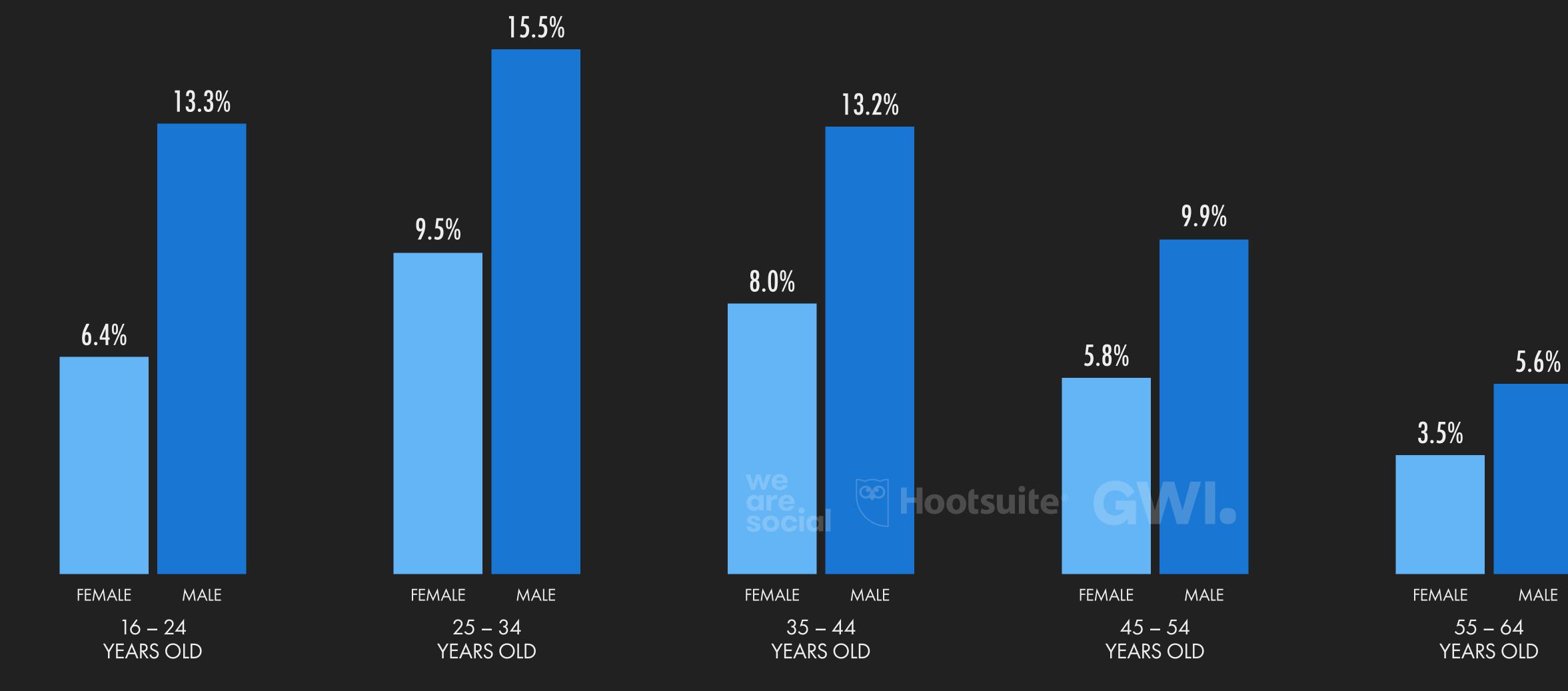






## **OWNERSHIP OF CRYPTOCURRENCY**

PERCENTAGE OF INTERNET USERS WHO OWN SOME FORM OF CRYPTOCURRENCY



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





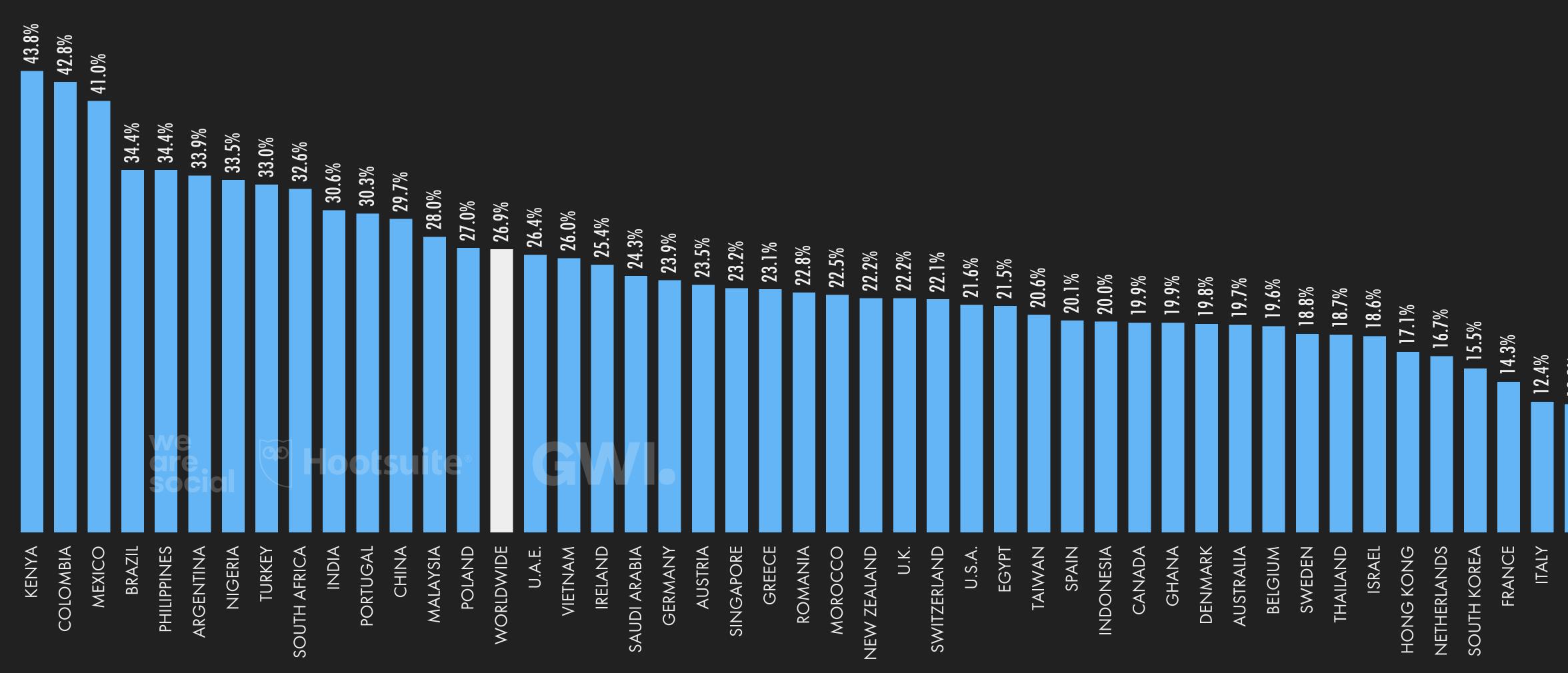






### **SYMPTOMS ONLINE** ECKING HEALTH н

PERCENTAGE OF 16 TO CHECK HEALTH SYMPTOMS ONLINE EACH WEEK NTERNET USERS / AGED 64 WHO









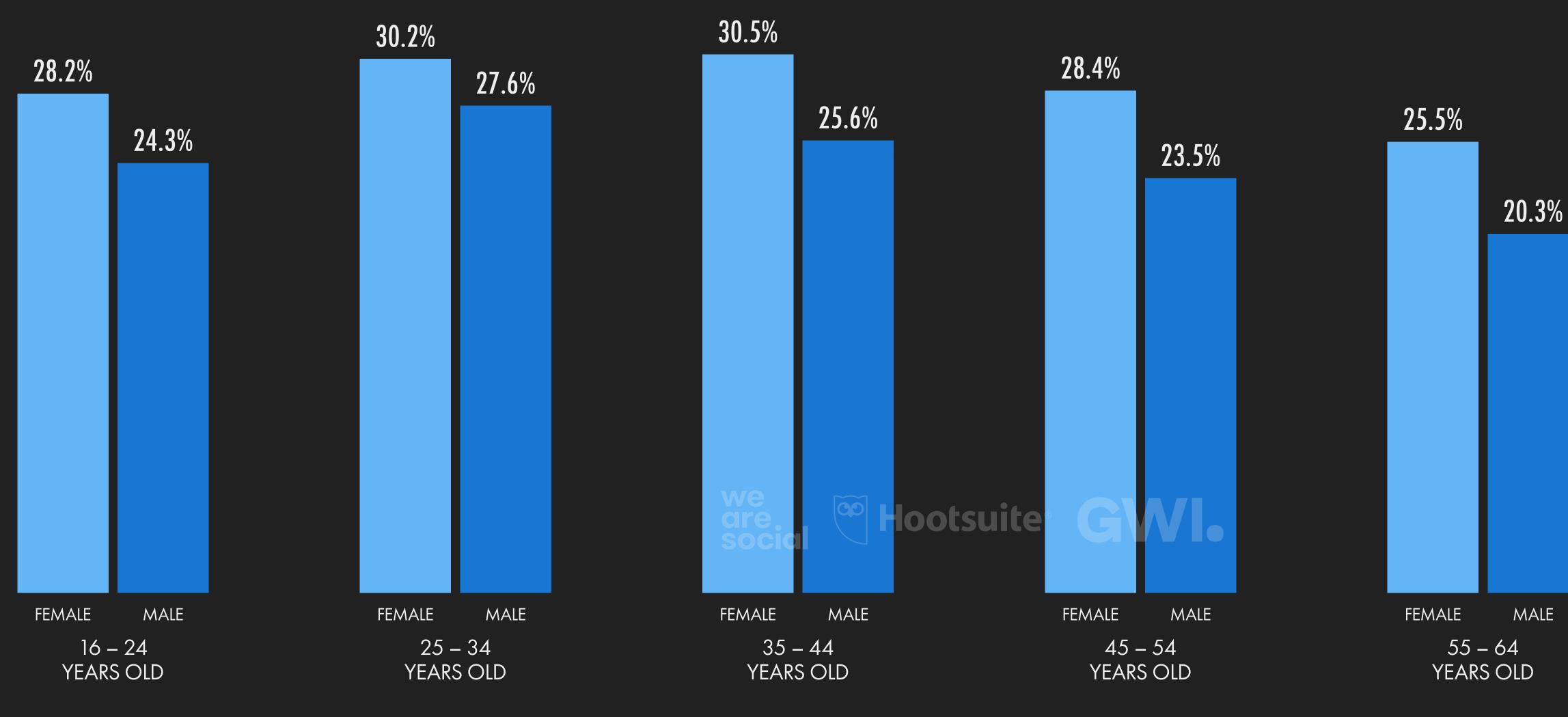
12.2% 11.0%







## **CHECKING HEALTH SYMPTOMS ONLINE** PERCENTAGE OF INTERNET USERS WHO CHECK HEALTH SYMPTOMS ONLINE EACH WEEK



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

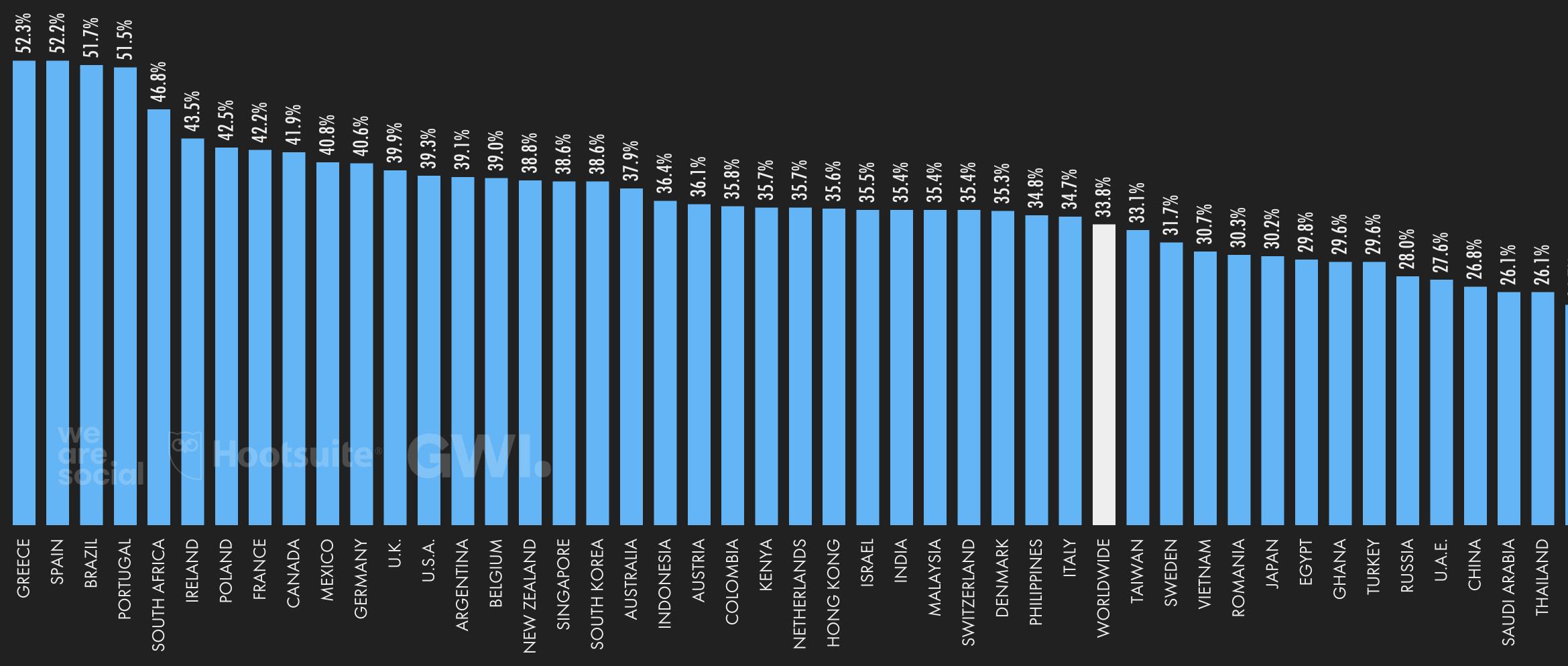






# CONCERNS ABOUT MISUSE OF PERSONAL DATA

PERCENTAGE OF COMPANIES USE THEIR PERSONAL DATA ONLINE NTERNET ARE WORRIED ABOUT USERS AGED









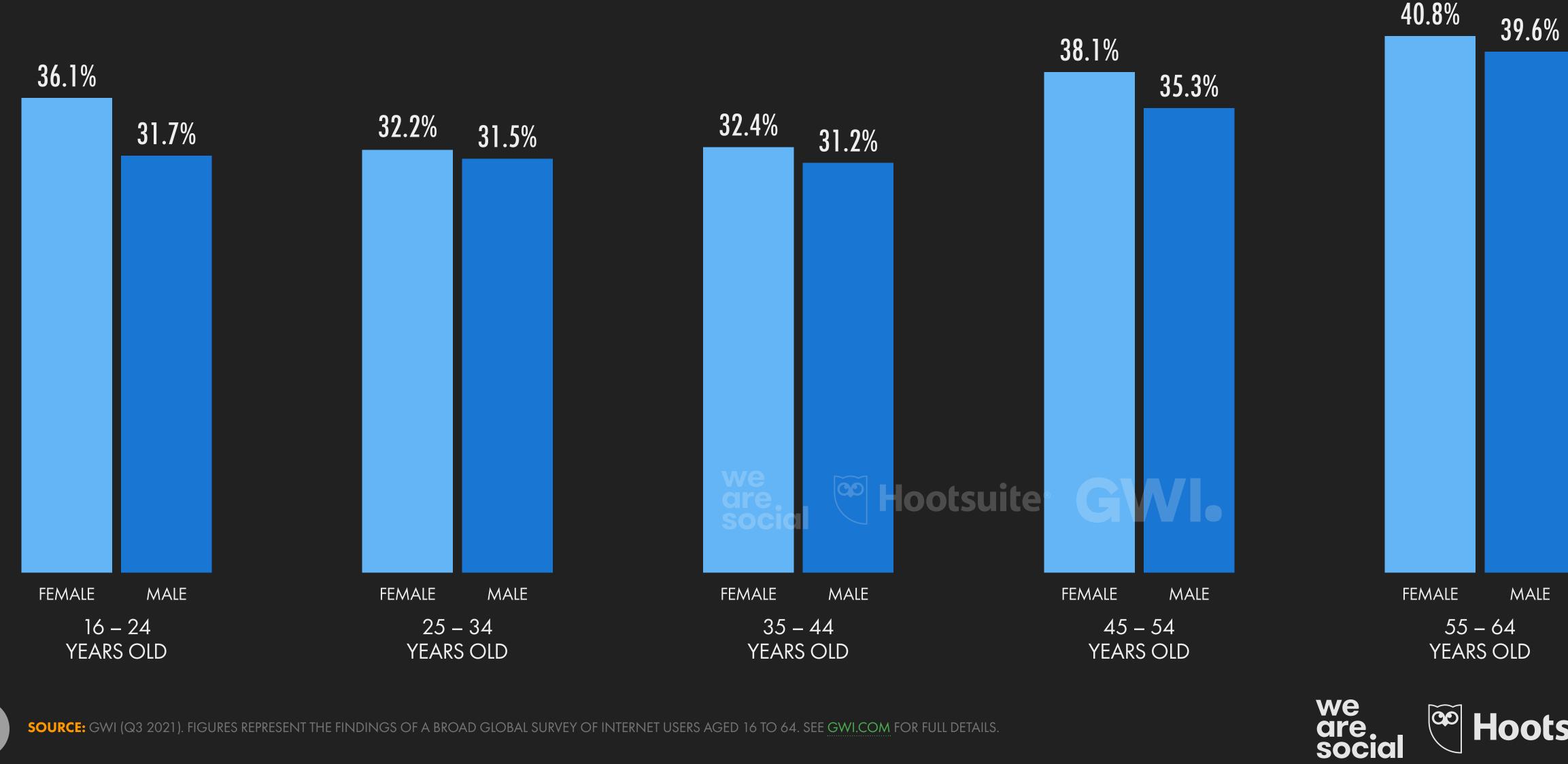








## **CONCERNS ABOUT MISUSE OF PERSONAL DATA** PERCENTAGE OF INTERNET USERS WHO ARE WORRIED ABOUT HOW COMPANIES USE THEIR PERSONAL DATA ONLINE



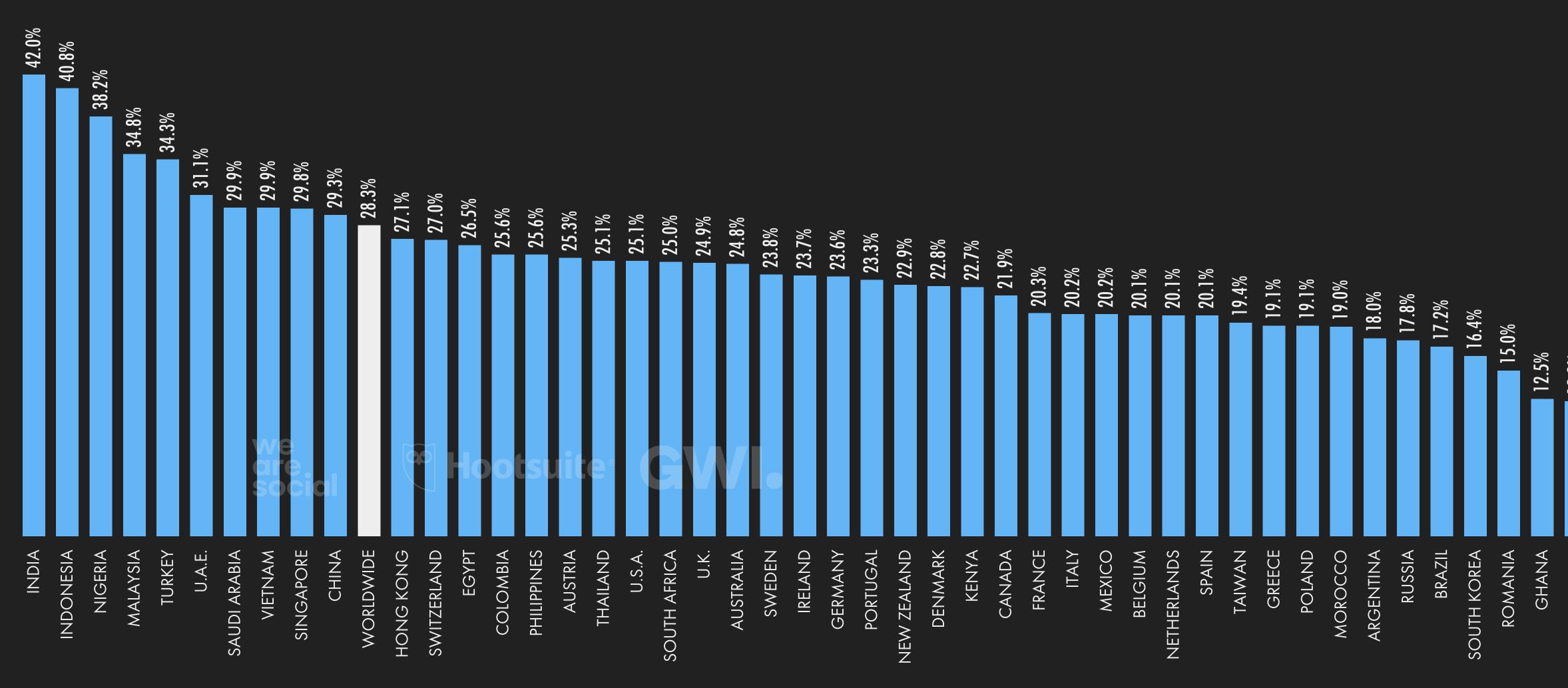


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## **USE OF VIRTUAL PRIVATE NETWORKS**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE A VIRTUAL PRIVATE NETWORK (VPN) FOR AT LEAST SOME OF THEIR ONLINE ACTIVITIES





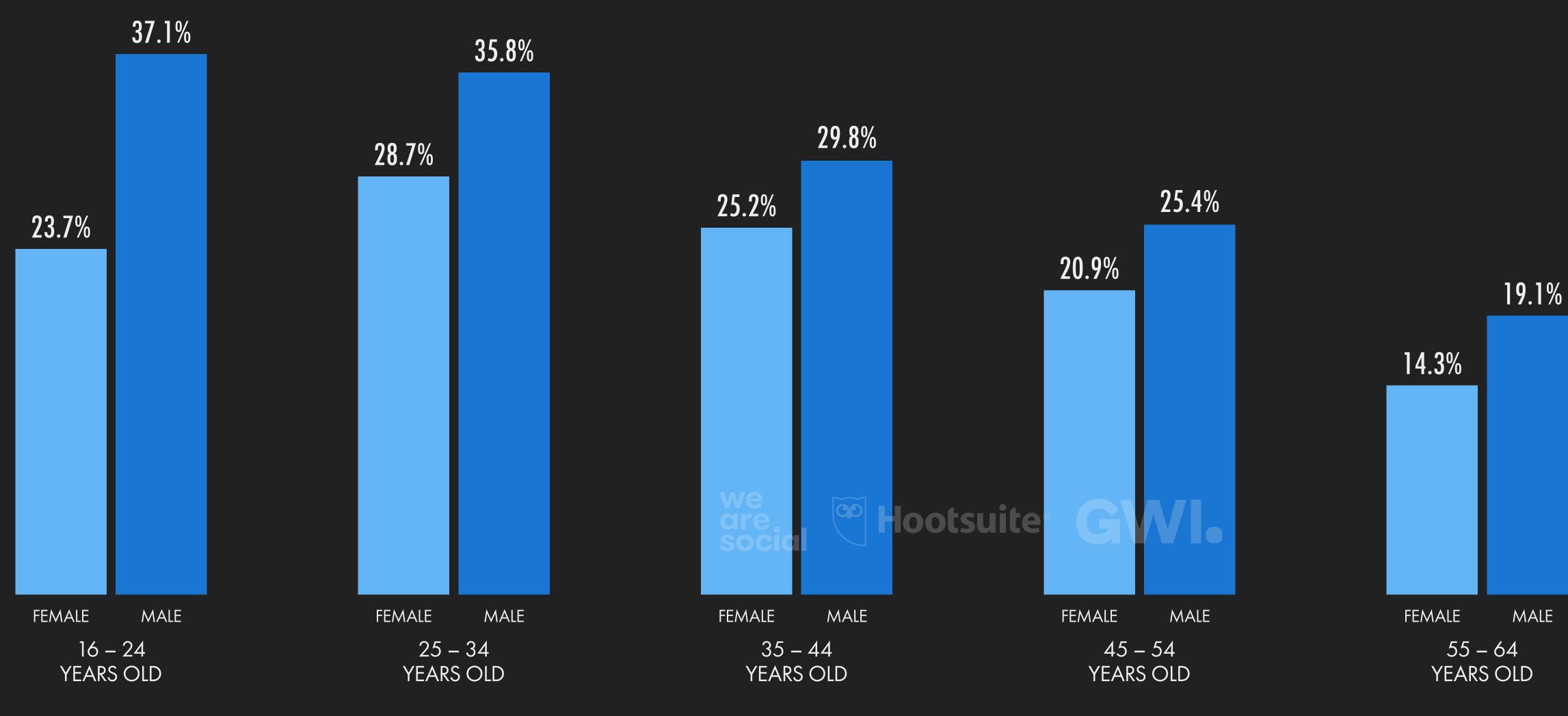


JAPAN 12.3% ISRAEL 10.7%



## **USE OF VIRTUAL PRIVATE NETWORKS**

PERCENTAGE OF INTERNET USERS WHO USE A VIRTUAL PRIVATE NETWORK (VPN) FOR AT LEAST SOME OF THEIR ONLINE ACTIVITIES



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





## WE ARE SOCIAL'S PERSPECTIVE NTERNET IN 2022

### SHIFTS IMPACTING OUR ONLINE BEHAVIOUR

### **ΒΟΟ ΤΟ** THE BULLIES

For years, toxic instances of online trolling have seen platforms under the magnifying glass amid complex conversations around censorship and free speech. But with cyber-bullying continuing to take young lives and mass media calling out the 'second wave' of cancel culture, tech giants are seeing fresh calls to adapt their platforms to facilitate safer online spaces.

In 2022, brands will be expected to stand up for what they feel is right, both for their values and their talent.

### **ALTERNATIVE ECONOMIES**

With traditional banks unstable and global wealth inequality on the rise, many are frustrated with a system that often feels rigged against them. A growing number of people are looking online for other routes to economic success. From the mainstreaming of cryptocurrencies to the already-infamous gaming of the stock market by /r/wallstreetbets, the next generation of the financial elite are playing by new rules.

In 2022, brands should be exploring how they can adapt their own value exchanges for these new economies.

### THE VIBE **ECONOMY**

The rise of social video combined with a heightened desire for connection post-pandemic is seeing a new form of creativity move into the fore, defined by an ability to evoke emotional responses. Social has never been better equipped to do this, especially given that 30% of 18-34s say they use social with sound on more now than before Covid-19.

In 2022, brands will harness more immersive forms of media to curate moods and feelings around their services.



DIGITAL

# **GWI's top trends for 2022**

### **Pursuit of** purpose

COVID not only changed how we work, but why we work, with purpose coming to the fore. It's a chance for brands to re-evaluate how they present themselves, shifting to campaigns that suggest limitless possibilities or nurture individual creative impulses.

### More than skin-deep

The beauty world has experienced a dramatic make-over. Lockdown was a chance to experiment like never before, and male interest in beauty/cosmetics has gone through the roof. This brave new world means opportunities for brands who get it right.

### May we have your attention please

Welcome to the attention recession, where the sheer volume of media, particularly TV services, has become a liability. The solution for media brands? Find ways to add value, and focus on distinctive assets so you're more than just another timesink.

### +16%

Growth in number of U.S. consumers describing themselves as "daring" year-on-year

### +21%

Global growth in number of male consumers interested in beauty/ cosmetics since 2018

### +26%

 Growth in number of U.S. consumers who think TV streaming services are too expensive

### Connecting the dots GW

### A virtually imperfect life

People are fed up with manufactured images online. Endless perfection has become a turn-off, so luxury and fashion brands could benefit from adding a touch of imperfection to their pics.

### At your best

Many people are taking responsibility for their health in new ways - from saying no to stress-inducers, to exploring digital health solutions. A good two-thirds say they're actively managing their wellbeing like never before, and health brands need to respond.

### To the moon

Once a fringe community of anti-establishment investors, the world of crypto is going mainstream - fast. Investors, businesses, and brands need to see which way the wind's blowing and find ways to balance risks with rewards.

### +36%

- Of consumers think people should show more of their "real" selves on
- social media

### +16%

- Growth in number of U.S. consumers
- experiencing anxiety
- year-on-year

### +52%

Global growth in number of consumers who invest in cryptocurrency since 2018

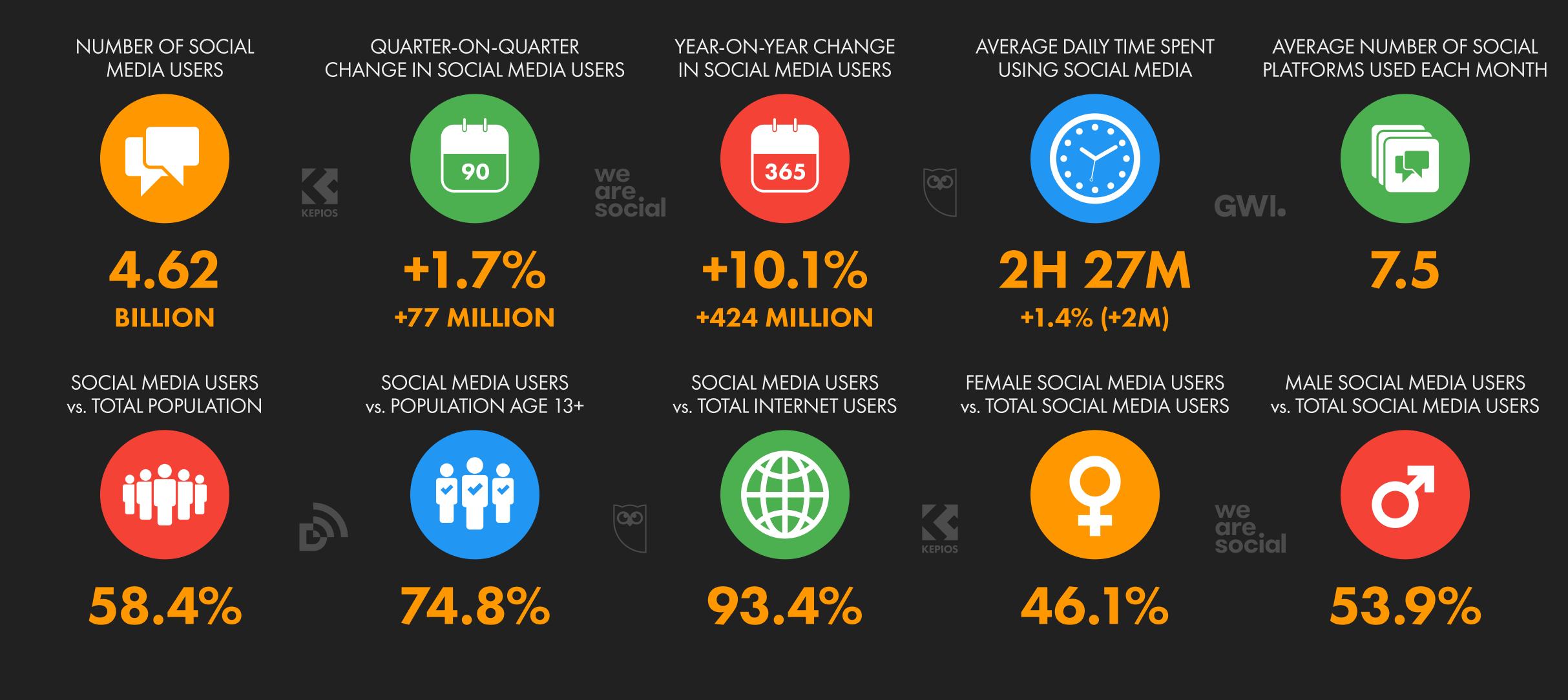
Learn more





**OVERVIEW OF SOCIAL MEDIA USE** 

HEADLINES FOR SOCIAL MEDIA ADOPTION AND USE (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)



87

SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; TECHRASA; OCDH; U.N.; U.S. CENSUS BUREAU. DATA FOR TIME SPENT AND AVERAGE NUMBER OF PLATFORMS: GWI (Q3 2021). SEE GWI.COM FOR MORE DETAILS. NOTE: AVERAGE PLATFORMS FIGURE INCLUDES DATA FOR YOUTUBE. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS.



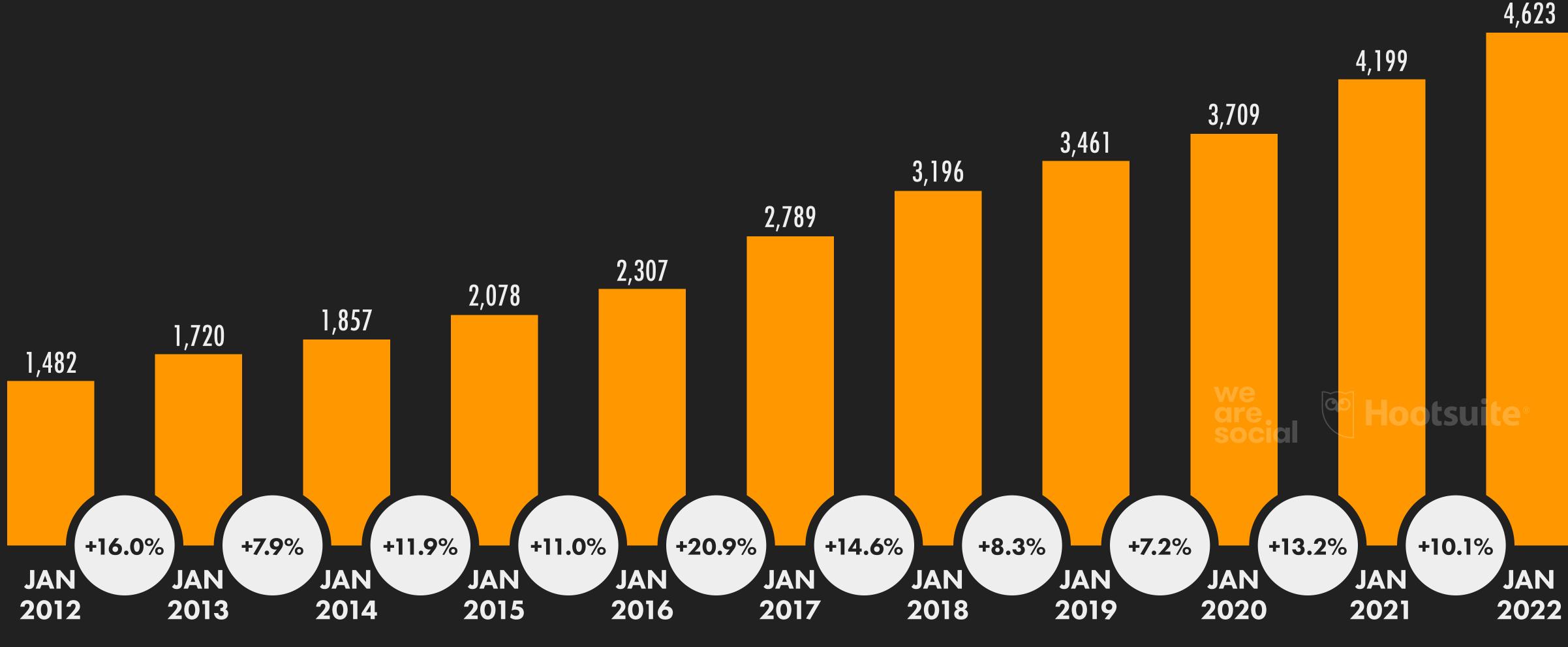
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## SOCIAL MEDIA USERS OVER TIME

NUMBER OF SOCIAL MEDIA USERS (IN MILLIONS) AND YEAR-ON-YEAR CHANGE (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)

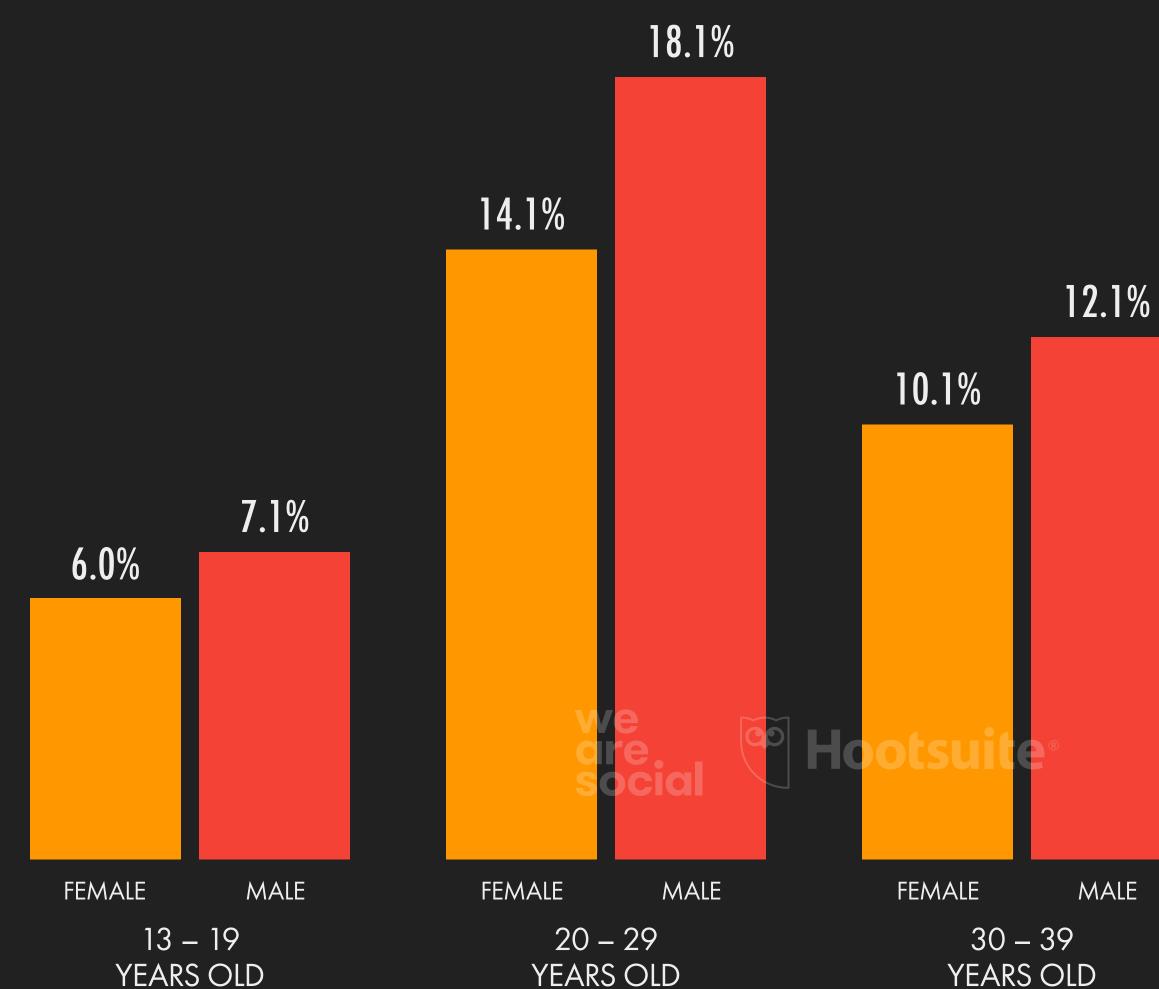


SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; TECHRASA; MEDIASCOPE; OCDH. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SOURCE CHANGES, BASE CHANGES, AND METHODOLOGY CHANGES. VALUES MAY NOT CORRELATE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.









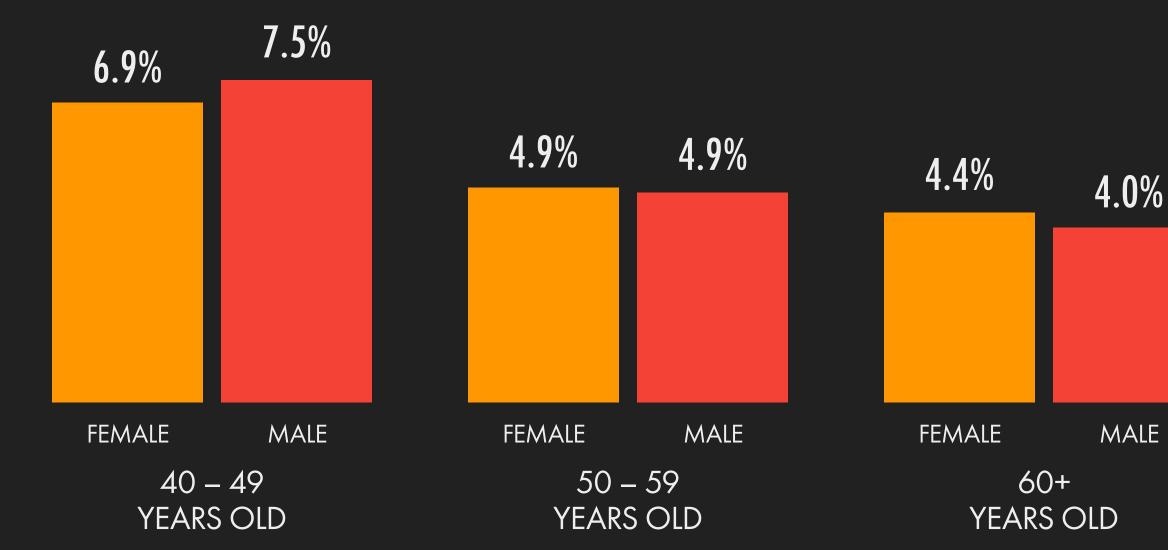
2022

SOURCES: KEPIOS ANALYSIS; COMPANIES' ADVERTISING RESOURCES; CNNIC. NOTE: MOST SOCIAL MEDIA COMPANIES DO NOT ALLOW CHILDREN TO USE THEIR PLATFORMS, SO WHILE THERE MAY BE SOCIAL MEDIA USERS BELOW THE AGE OF 13, THEY DO NOT FEATURE IN THE AVAILABLE DATA. COMPARABILITY: DUE TO VARIATIONS IN DATA AVAILABILITY, NOTE THAT THE AGE GROUPS USED HERE ARE NOT THE SAME AS THE AGE GROUPS USED FOR MANY OF THE INDIVIDUAL SOCIAL PLATFORM AUDIENCE PROFILES FEATURED ELSEWHERE IN THIS REPORT.

## DEMOGRAPHIC PROFILE OF SOCIAL MEDIA USERS

ACTIVE SOCIAL MEDIA USERS IN EACH DEMOGRAPHIC AS A PERCENTAGE OF TOTAL ACTIVE SOCIAL MEDIA USERS



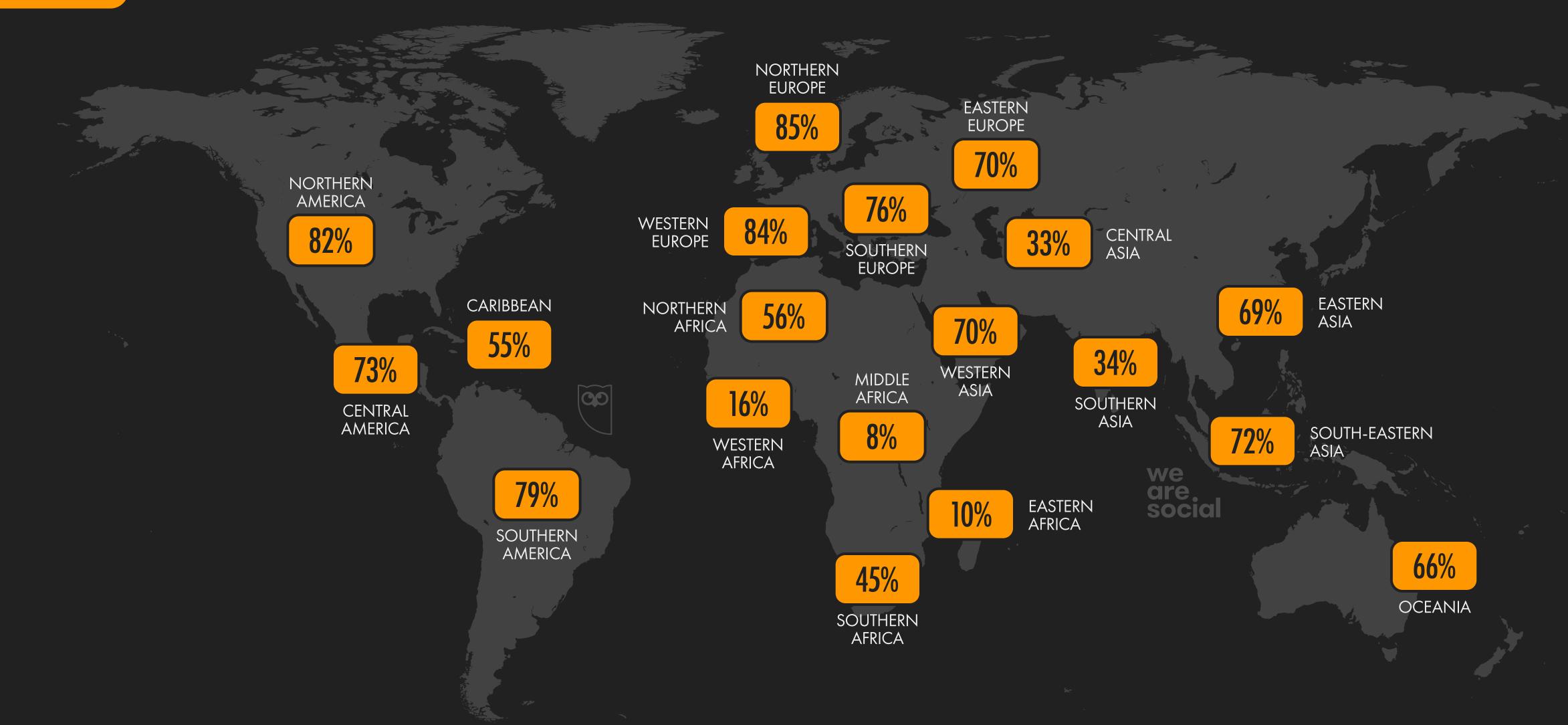






# **SOCIAL MEDIA USERS vs. TOTAL POPULATION**

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF THE TOTAL POPULATION (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)



90

SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; TECHRASA; OCDH. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. NOTES: DOES NOT INCLUDE DATA FOR SUDAN OR SYRIA. REGIONS BASED ON THE UNITED NATIONS GEOSCHEME. COMPARABILITY: SOURCE, BASE, AND METHODOLOGY CHANGES, INCLUDING SIGNIFICANT SOURCE DATA REVISIONS AND CHANGES IN REPORTING APPROACHES. VALUES ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS. FIGURES FOR LOCAL AND REGIONAL SOCIAL MEDIA USE RELY ON DIFFERENT DATASETS TO GLOBAL FIGURES.



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## SOCIAL MEDIA: AUDIENCE GENDER BALANCE

FEMALE AND MALE ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF TOTAL SOCIAL MEDIA USERS



91

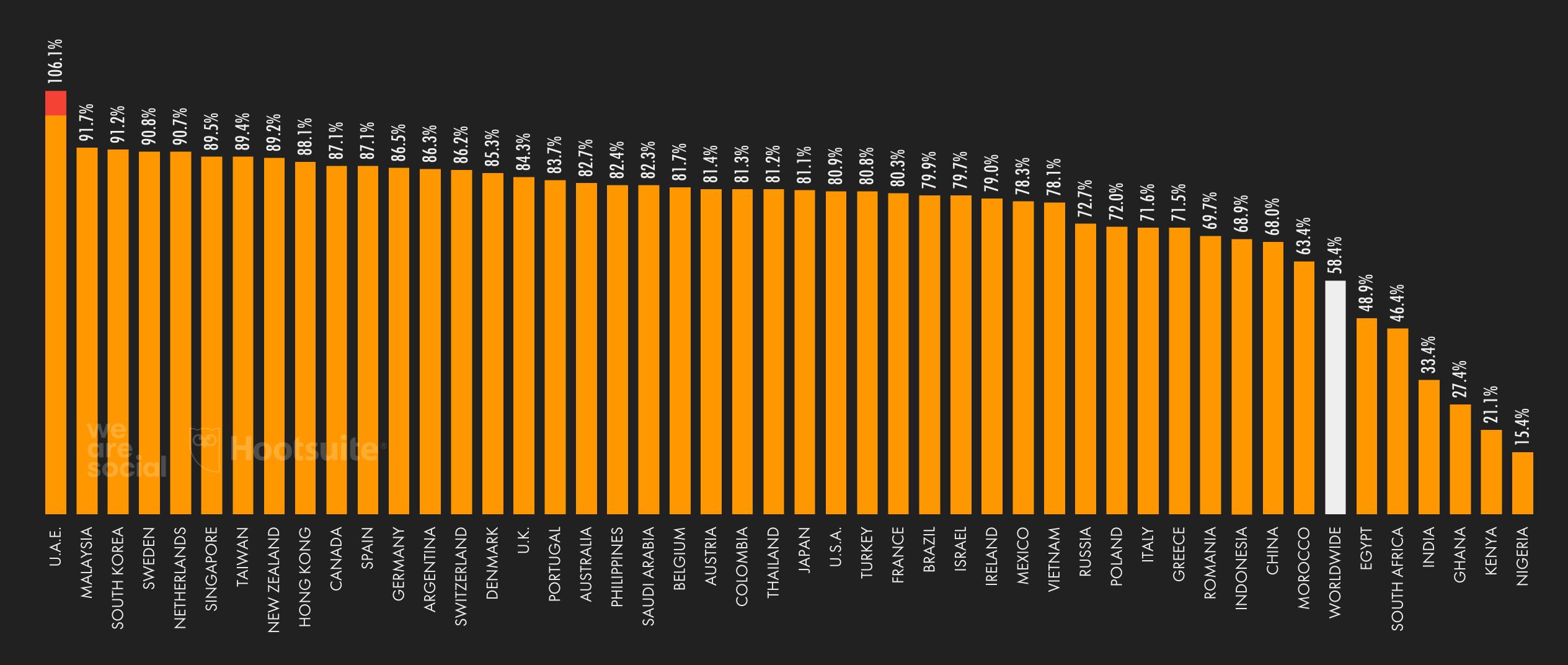
SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. NOTES: DOES NOT INCLUDE DATA FOR CUBA, IRAN, SUDAN, OR SYRIA. REGIONS BASED ON THE UNITED NATIONS GEOSCHEME. COMPARABILITY: SOURCE, BASE, AND METHODOLOGY CHANGES, INCLUDING SIGNIFICANT SOURCE DATA REVISIONS AND CHANGES IN REPORTING APPROACHES. VALUES ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS. FIGURES FOR LOCAL AND REGIONAL SOCIAL MEDIA USE RELY ON DIFFERENT DATASETS TO GLOBAL FIGURES.



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## SOCIAL MEDIA USERS vs. POPULATION

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF TOTAL POPULATION (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)



SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; TECHRASA; OCDH. NOTE: BASED ON ACTIVE USERS OF THE MOST-USED SOCIAL MEDIA PLATFORM IN EACH COUNTRY. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. PERCENTAGES MAY EXCEED 100% IN SOME COUNTRIES DUE TO ISSUES SUCH AS DUPLICATE AND "FAKE" ACCOUNTS, AND DIFFERENCES BETWEEN CENSUS DATA AND ACTUAL RESIDENT POPULATIONS. SEE NOTES ON DATA FOR FURTHER DETAILS. COMPARABILITY: SOURCE, BASE, AND METHODOLOGY CHANGES, INCLUDING SIGNIFICANT SOURCE DATA REVISIONS AND CHANGES IN REPORTING APPROACHES. VALUES ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.









## **RANKING OF SOCIAL MEDIA USE vs. POPULATION**

COUNTRIES AND TERRITORIES WITH THE HIGHEST AND LOWEST LEVELS OF SOCIAL MEDIA USE vs. POPULATION

### **HIGHEST** LEVELS OF SOCIAL MEDIA USE vs. POPULATION

#	<b>HIGHEST ADOPTION</b>	% OF POP.	Nº OF USERS
01	Brunei	116.5%*	516,500
02	UNITED ARAB EMIRATES	106.1%*	10,650,000
03	CAYMAN ISLANDS	100.8%*	67,450
04	MALTA	100.8%*	447,000
05	CYPRUS	100.3%*	1,223,300
06	QATAR KEPIOS	99.8%	2,950,000
07	GUAM	99.8%	170,450
08	PALAU	98.6%	17,950
09	ARUBA	97.5%	104,700
10	ICELAND	96.2%	331,250



### **LOWEST** LEVELS OF SOCIAL MEDIA USE vs. POPULATION

#	LOWEST ADOPTION	% OF POP.	Nº OF USERS
213	NORTH KOREA <sup>1</sup>	[N/A]	[BLOCKED]
212	ERITREA	0.3%	10,200
211	NIGER	2.5%	641,300
210	CENTRAL AFRICAN REPUBLIC	2.8%	137,550
209	CHAD	3.3%	572,600
208	MALAWI	4.1%	820,400
207	South Sudan	4.5%	514,900
206	DEM. REP. OF THE CONGO	5.0%	4,650,000
205	ETHIOPIA	5.3%	6,350,000
204	TURKMENISTAN	5.5%	338,100

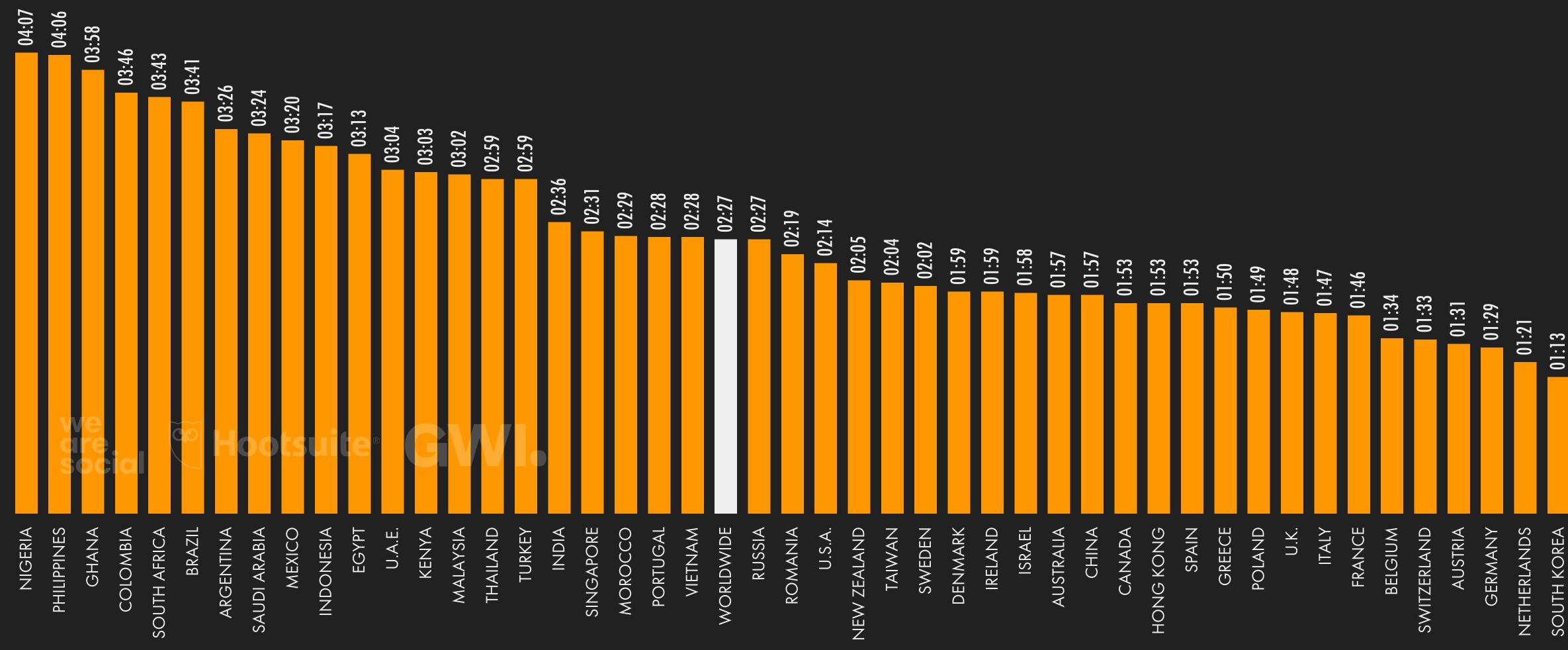
SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; TECHRASA; OCDH. NOTES: BASED ON ACTIVE USERS OF THE MOST-USED SOCIAL MEDIA PLATFORM IN EACH COUNTRY. (1) THE INTERNET IS BLOCKED IN NORTH KOREA, SO EVERYDAY CITIZENS DO NOT HAVE ACCESS TO SOCIAL MEDIA. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. (\*) PERCENTAGES MAY EXCEED 100% DUE TO DUPLICATE AND "FAKE" ACCOUNTS, AND DIFFERENCES BETWEEN CENSUS DATA AND RESIDENT POPULATIONS. SEE NOTES ON DATA FOR DETAILS. **COMPARABILITY:** SOURCE CHANGES; SIGNIFICANT REVISIONS TO SOURCE BASE DATA AND REPORTING METHODOLOGIES. VALUES ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.





## LY TIME SPENT USING SOCIAL MEDIA DAI

AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS AGED 16 TO 64 SPEND USING SOCIAL MEDIA EACH DAY











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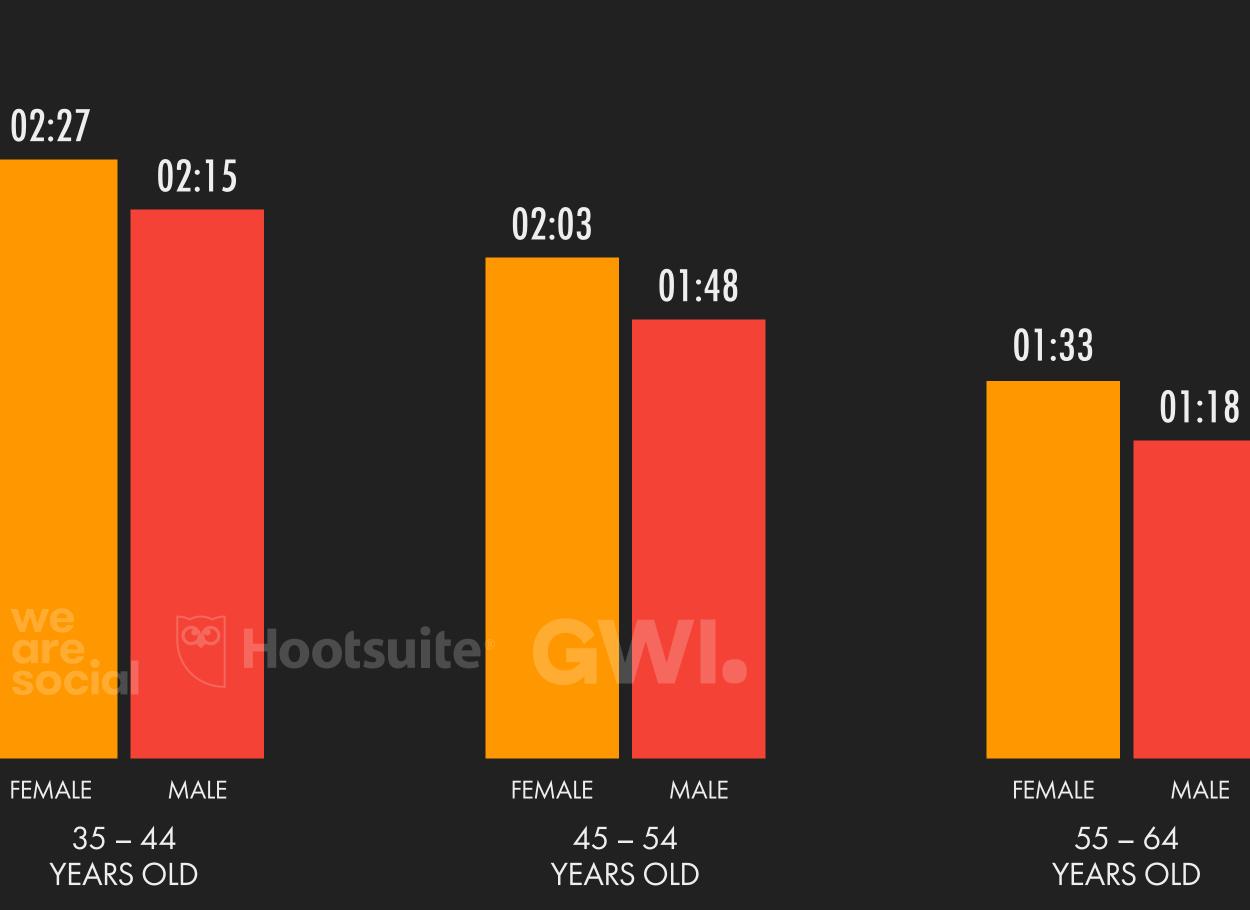




## DAILY TIME SPENT USING SOCIAL MEDIA AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS AGED 16 TO 64 SPEND USING SOCIAL MEDIA EACH DAY

03:13 02:50 02:43 02:34 FEMALE MALE FEMALE MALE 16 – 24 25 – 34 YEARS OLD YEARS OLD

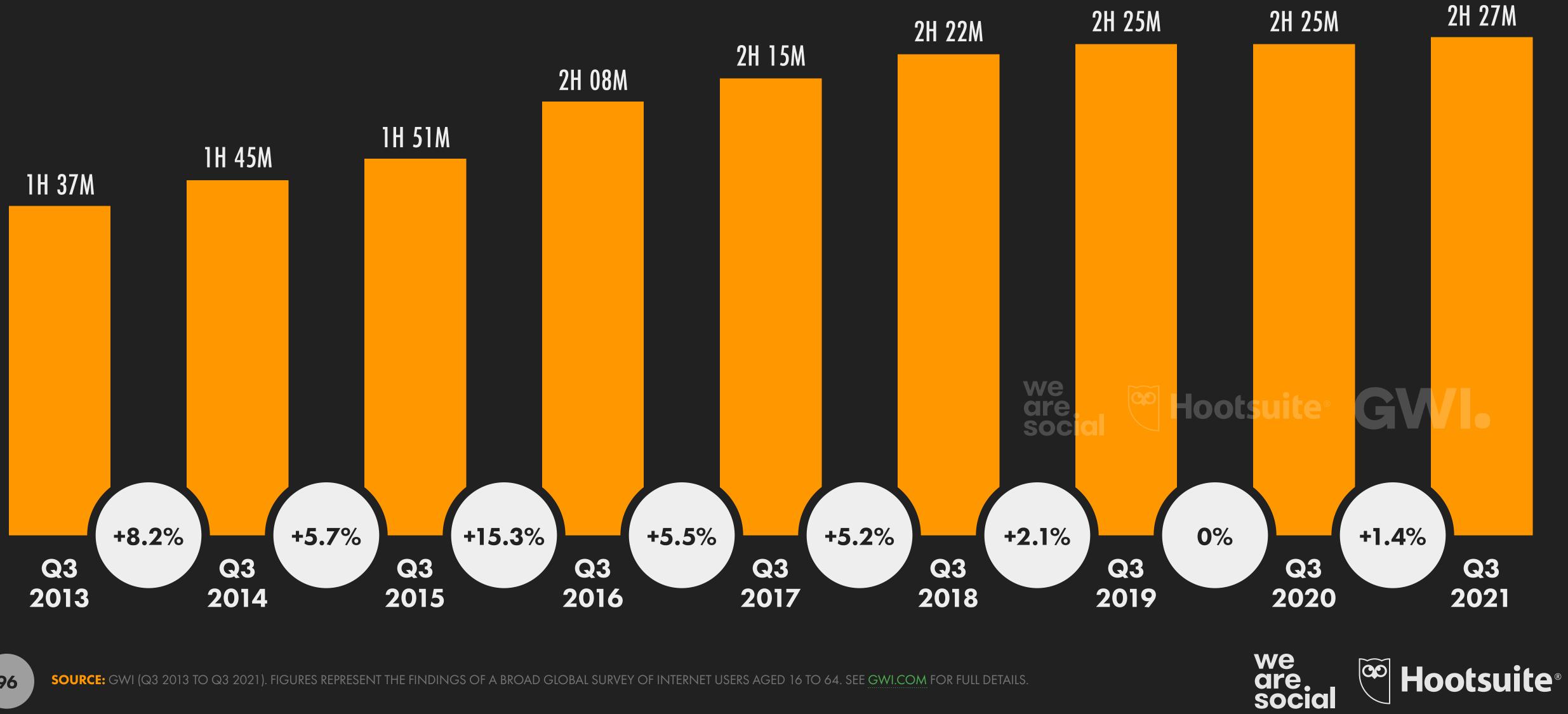






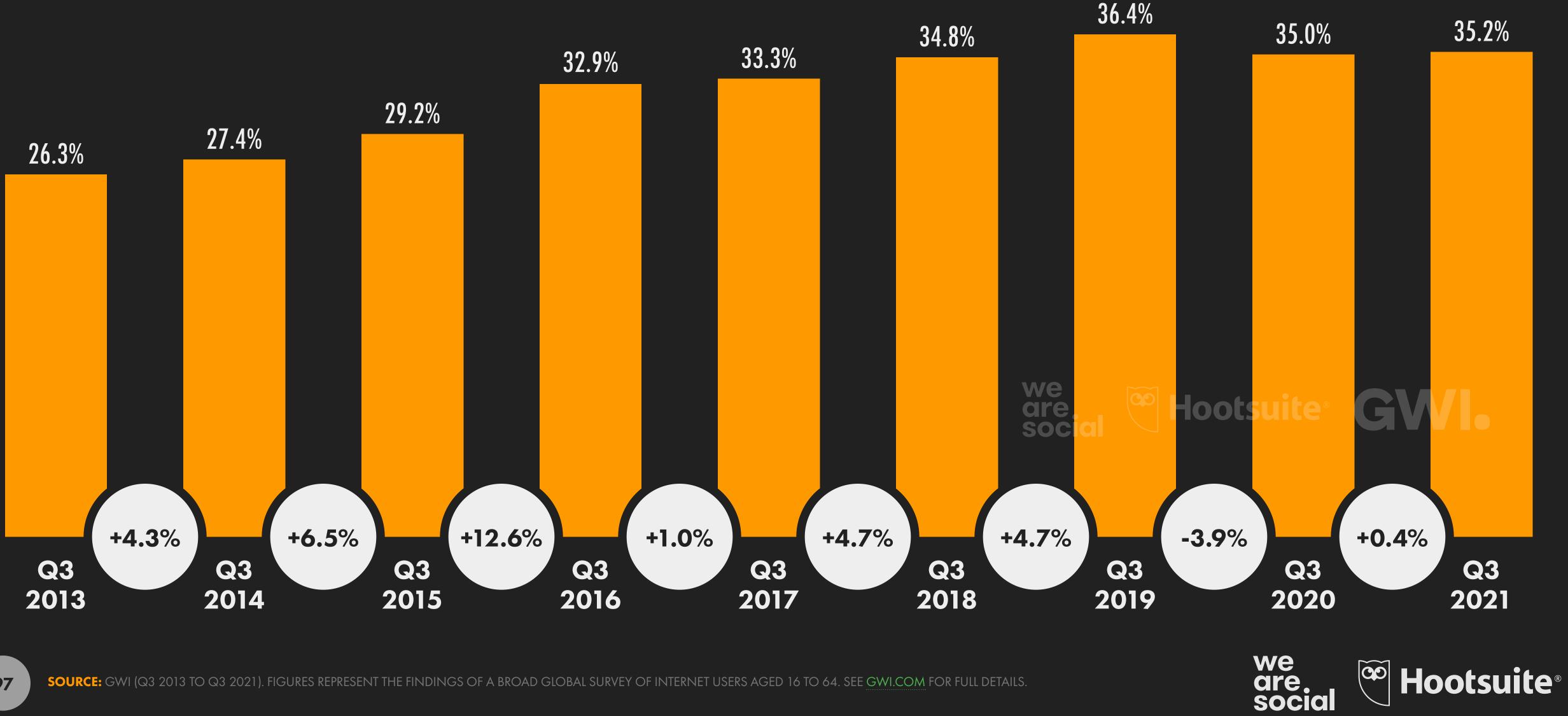


## DAILY TIME SPENT USING SOCIAL MEDIA AVERAGE AMOUNT OF TIME (IN HOURS AND MINUTES) THAT INTERNET USERS AGED 16 TO 64 SPEND USING SOCIAL MEDIA EACH DAY





SOCIAL MEDIA'S SHARE OF TOTAL ONLINE TIME JAN 2022 TIME SPENT USING SOCIAL MEDIA AS A PERCENTAGE OF TOTAL TIME SPENT USING THE INTERNET BY INTERNET USERS AGED 16 TO 64



97



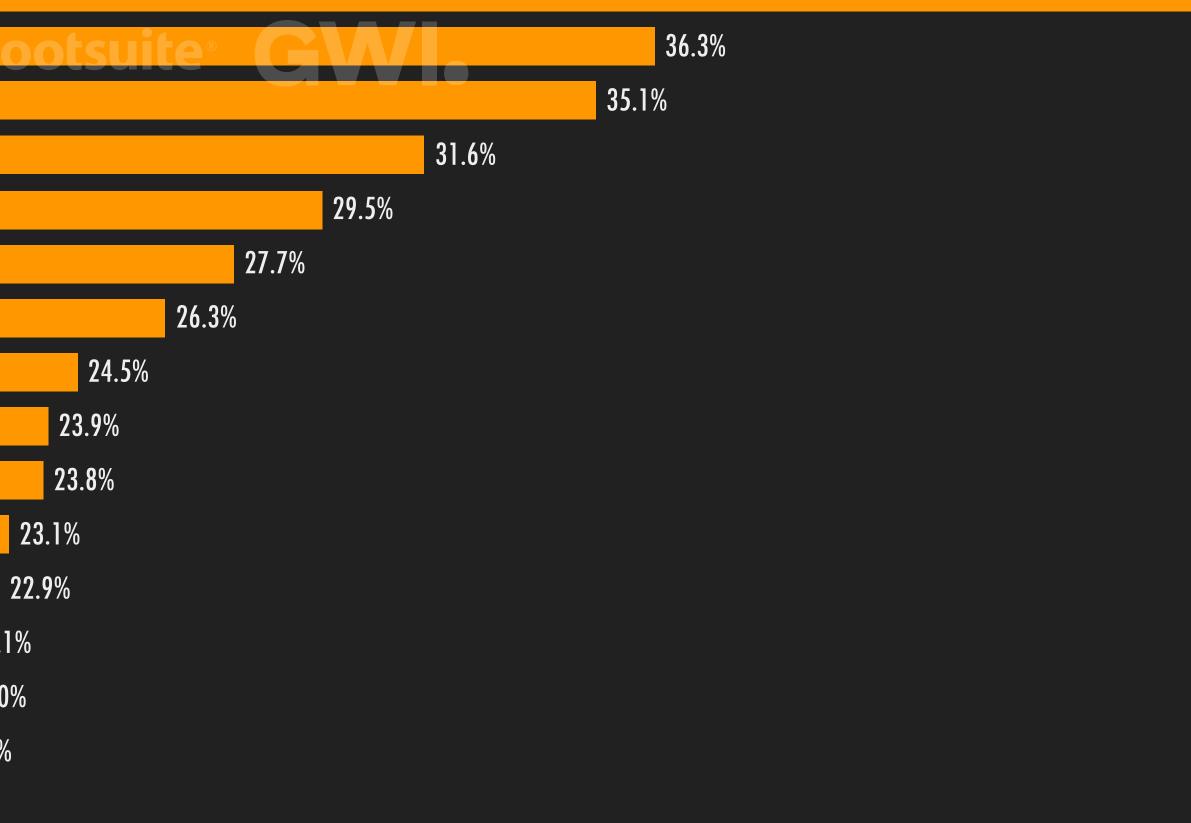


# MAIN REASONS FOR USING SOCIAL MEDIA

PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE SOCIAL MEDIA PLATFORMS

KEEPING IN TOUCH WITH FRIENDS AND FAMILY	WO	
FILLING SPARE TIME	are.	
READING NEWS STORIES	social	
FINDING CONTENT		
SEEING WHAT'S BEING TALKED ABOUT		
FINDING INSPIRATION FOR THINGS TO DO AND BUY		
FINDING PRODUCTS TO PURCHASE		
SHARING AND DISCUSSING OPINIONS WITH OTHERS		
MAKING NEW CONTACTS		
WATCHING LIVE STREAMS		
SEEING CONTENT FROM YOUR FAVOURITE BRANDS		
WORK-RELATED NETWORKING AND RESEARCH		2
FINDING LIKE-MINDED COMMUNITIES AND INTEREST GROUPS		22.1%
WATCHING OR FOLLOWING SPORTS		22.0%
FOLLOWING CELEBRITIES OR INFLUENCERS		21.7%
POSTING ABOUT YOUR LIFE		21.4%
AVOIDING MISSING OUT ON THINGS (FOMO)		21.3%
SUPPORTING AND CONNECTING WITH GOOD CAUSES	17.4%	







47.6%

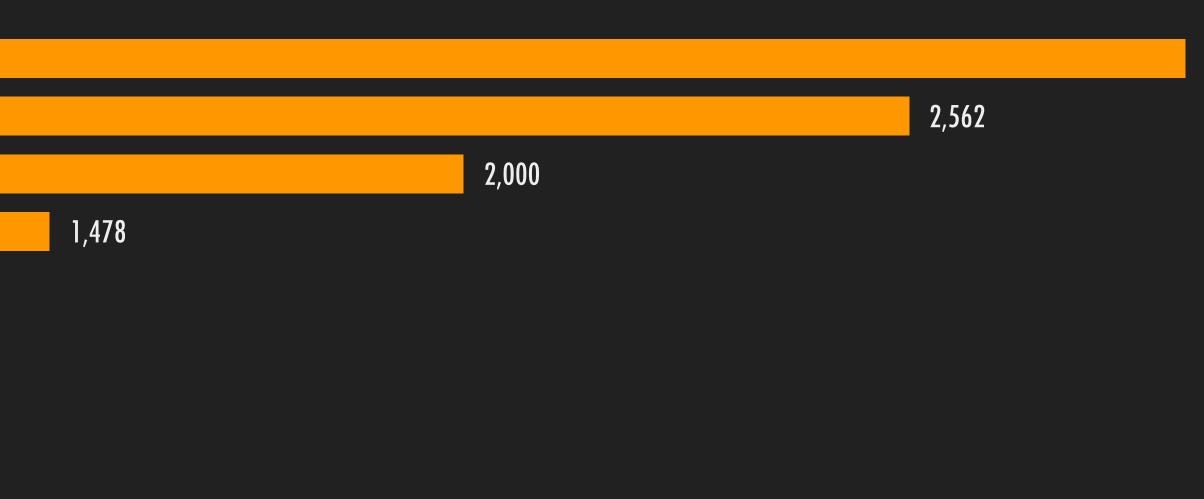


# THE WORLD'S MOST-USED SOCIAL PLATFORMS

RANKING OF SOCIAL MEDIA PLATFORMS BY GLOBAL ACTIVE USER FIGURES (IN MILLIONS)

<b>FACEBOOK</b> <sup>1</sup>			
YOUTUBE <sup>2</sup>	are.	<sup>co</sup> Hootsuite	®
WHATSAPP <sup>1</sup> *	Social		
INSTAGRAM <sup>2</sup>			
WECHAT <sup>1</sup>			1,263
ΤΙΚΤΟΚ <sup>1</sup>		1,000	
FB MESSENGER <sup>2</sup>		988	
DOUYIN <sup>3</sup>	600		
	574		
SINA WEIBO <sup>1</sup>	573		
KUAISHOU <sup>1</sup>	573		
SNAPCHAT <sup>2</sup>	557		
TELEGRAM <sup>1</sup>	550		
PINTEREST	444		
TWITTER <sup>2</sup>	436		
REDDIT <sup>1</sup> *	430		
QUORA <sup>1</sup> * 300			

SOURCES: KEPIOS ANALYSIS OF (1) COMPANY ANNOUNCEMENTS OF MONTHLY ACTIVE USERS; (2) PLATFORMS' SELF-SERVICE ADVERTISING RESOURCES; (3) COMPANY ANNOUNCEMENTS OF DAILY ACTIVE USERS (NOTE THAT MONTHLY ACTIVE USER FIGURES MAY BE HIGHER). ADVISORY: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: PLATFORMS IDENTIFIED BY (\*) HAVE NOT PUBLISHED UPDATED USER FIGURES IN THE PAST 12 MONTHS, SO FIGURES ARE LESS REPRESENTATIVE. BASE CHANGES AND METHODOLOGY CHANGES; DATA MAY NOT BE DIRECTLY COMPARABLE WITH PREVIOUS REPORTS.



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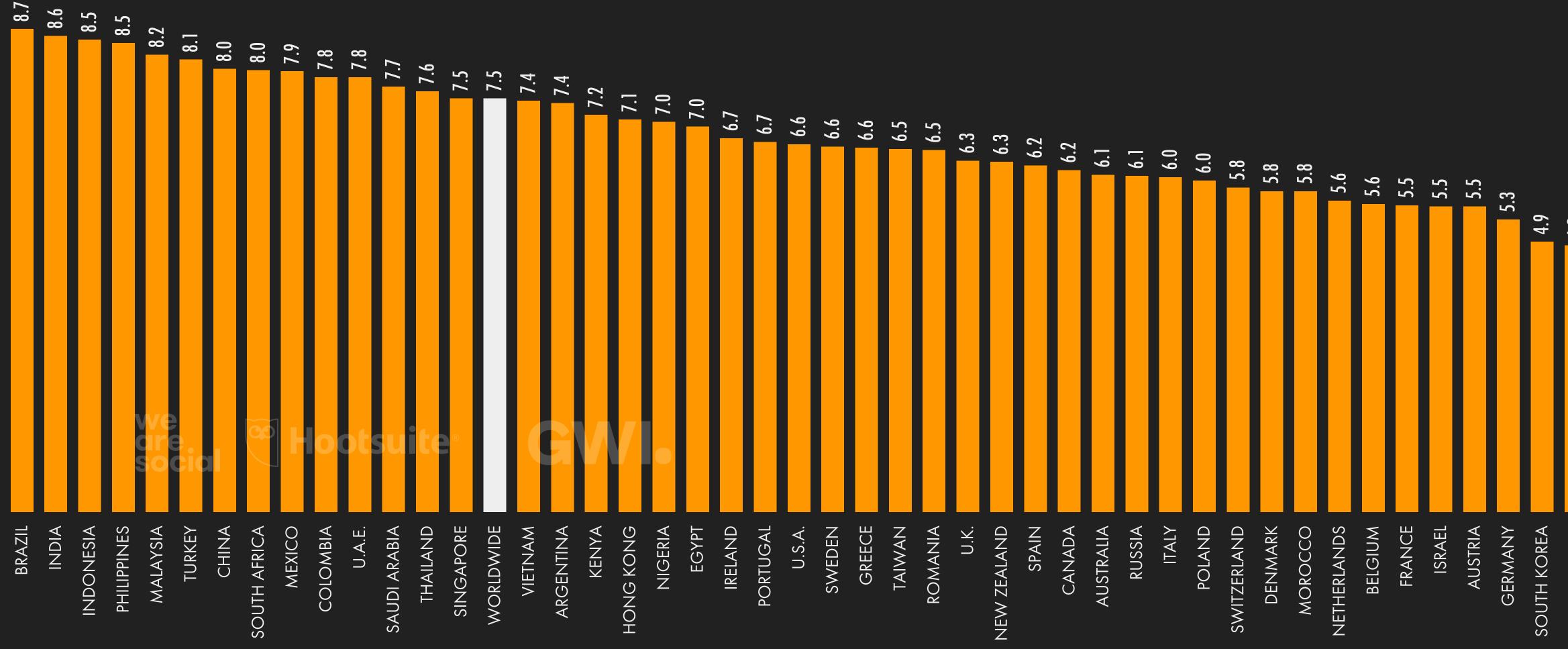


2,910



## AVERAGE NUMBER OF SOCIAL PLATFORMS USED

AVERAGE NUMBER OF SOCIAL MEDIA PLATFORMS THAT INTERNET USERS AGED 16 TO 64 USE ACTIVELY EACH MONTH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE <u>GWI.COM</u> FOR FULL DETAILS. NOTE: INCLUDES DATA FOR YOUTUBE. COMPARABILITY: WE INCLUDED A CHART WITH A SIMILAR TITLE IN OUR PREVIOUS REPORTS, BUT PREVIOUS VERSIONS INCLUDED DATA FOR ACCOUNT OWNERSHIP RATHER THAN ACTIVE USE. FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS.









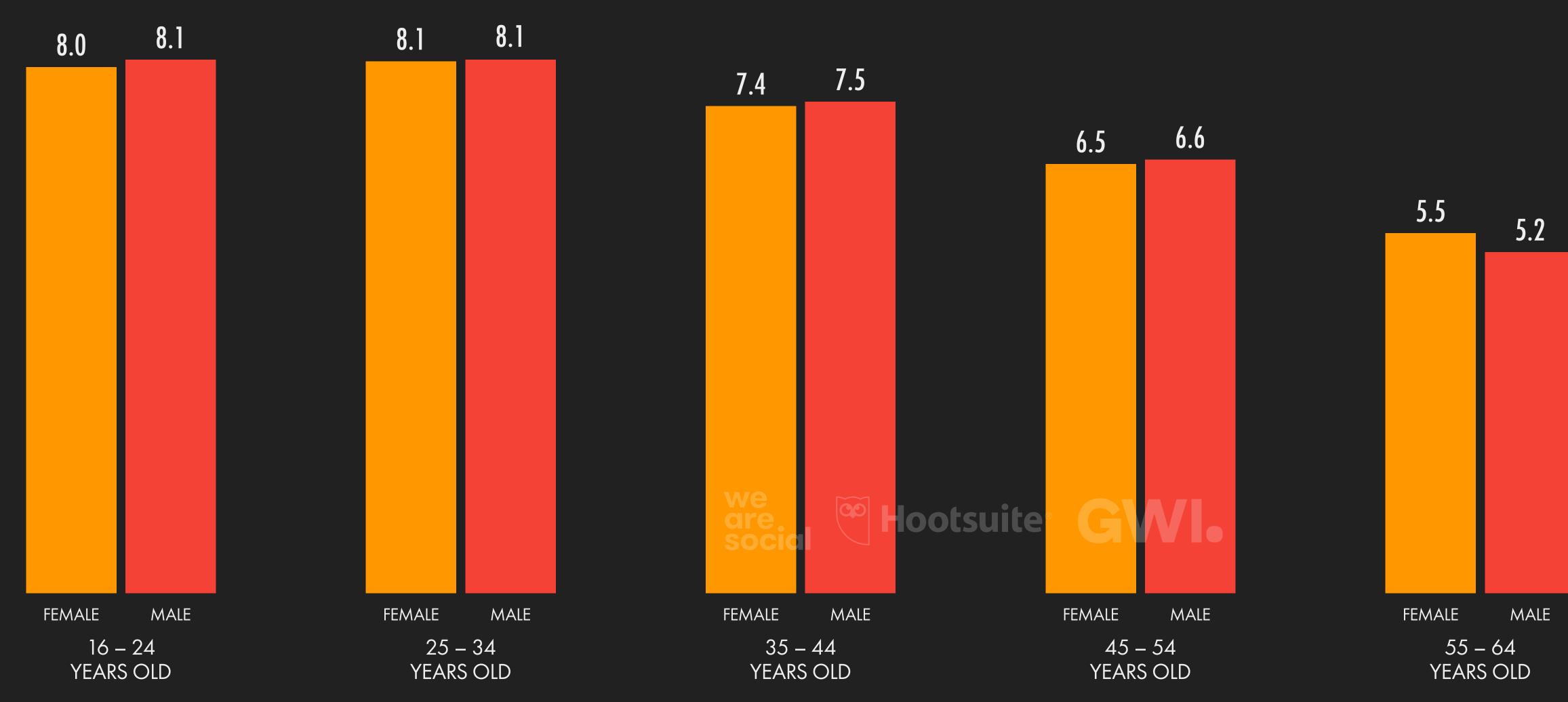






## AVERAGE NUMBER OF SOCIAL PLATFORMS USED

AVERAGE NUMBER OF SOCIAL MEDIA PLATFORMS THAT INTERNET USERS USE ACTIVELY EACH MONTH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: INCLUDES DATA FOR YOUTUBE.





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# **SOCIAL MEDIA PLATFORM AUDIENCE OVERLAPS**

PERCENTAGE OF USERS OF EACH PLATFORM AGED 16 TO 64 OUTSIDE OF CHINA WHO ALSO USE OTHER SOCIAL MEDIA PLATFORMS

	UNIQUE TO PLATFORM	ALSO USING FACEBOOK	ALSO USING YOUTUBE	ALSO USING WHATSAPP	ALSO USING INSTAGRAM	ALSO USING TIKTOK	ALSO USING TELEGRAM	ALSO USING SNAPCHAT	ALSO USING TWITTER	ALSO USING REDDIT	ALSO USING PINTEREST	ALSO US LINKED
FACEBOOK USERS	<b>0.7%</b>	100.0%	74.7%	72.7%	78.1%	47.8%	42.0%	31.9%	48.8%	14.4%	36.1%	31.5
YOUTUBE USERS	<b>0.9</b> %	79.0%	100.0%	72.4%	77.5%	45.8%	44.8%	30.0%	51.3%	16.7%	39.0%	30.7
WHATSAPP USERS	1.5%	81.0%	76.8%	100.0%	80.2%	46.4%	48.9%	34.0%	49.0%	13.8%	37.7%	33.0
INSTAGRAM USERS	0.1%	82.9%	77.8%	76.4%	100.0%	50.4%	47.0%	36.6%	54.2%	15.5%	40.0%	31.7
TIKTOK USERS	0.1%	84.6%	80.5%	73.7%	83.9%	100.0%	46.9%	40.9%	56.6%	17.1%	43.6%	31.2
TELEGRAM USERS	<b>0.2</b> %	83.2%	81.5%	86.9%	87.6%	52.4%	100.0%	40.0%	60.4%	18.0%	43.1%	39.3
SNAPCHAT USERS	0.0%	83.1%	79.2%	79.3%	89.6%	60.1%	52.6%	100.0%	61.8%	23.0%	49.6%	39.0
TWITTER USERS	0.2%	83.7%	80.1%	75.5%	87.6%	54.9%	52.3%	40.8%	100.0%	21.8%	44.1%	39.8
REDDIT USERS	0.1%	81.2%	81.8%	69.6%	82.1%	54.6%	51.1%	49.8%	71.6%	100.0%	58.6%	50.7
PINTEREST USERS	<b>0.2</b> %	82.7%	79.8%	77.5%	86.2%	56.5%	49.9%	43.6%	58.9%	23.8%	100.0%	41.8
LINKEDIN USERS	<b>0.2</b> %	87.8%	77.8%	82.6%	83.3%	49.1%	55.4%	41.8%	64.7%	25.1%	50.9%	100.0



JAN

2022

SOURCE: GWI (Q3 2021). SEE GWI.COM FOR MORE DETAILS. NOTES: ONLY INCLUDES USERS AGED 16 TO 64. DOES NOT INCLUDE DATA FOR CHINA. VALUES REPRESENT THE USERS OF THE PLATFORM IDENTIFIED IN THE LEFT-HAND COLUMN WHO ALSO USE THE PLATFORM IDENTIFIED IN THE ROW AT THE TOP OF EACH COLUMN. PERCENTAGES IN THE "UNIQUE TO PLATFORM" COLUMN REPRESENT USERS WHO SAY THEY DO NOT USE ANY OTHER SOCIAL NETWORK OR MESSENGER SERVICE, INCLUDING PLATFORMS NOT FEATURED IN THIS TABLE. COMPARABILITY: SURVEY CHANGES.













.7%

.2%

.3%

.0%

.8%

.7%

.8%

.0%





## FAVOURITE SOCIAL MEDIA PLATFORMS

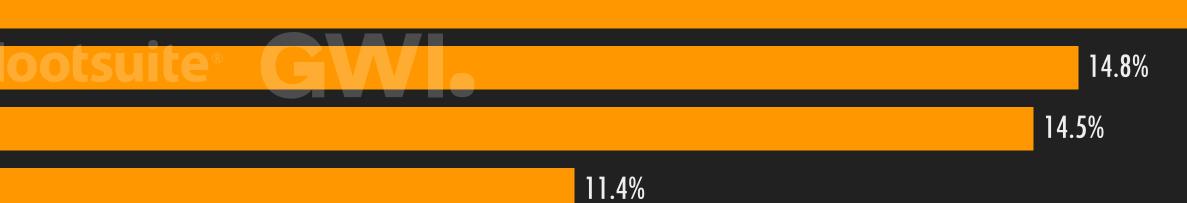
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY THAT EACH OPTION IS THEIR "FAVOURITE" SOCIAL MEDIA PLATFORM

WHATSAPP						we	
INSTAGRAM						are. social	
FACEBOOK							
WECHAT							
DOUYIN					5.1%		
ТІКТОК				4.3%			
TWITTER			3.3%				
FB MESSENGER		2.6%					
TELEGRAM	2.0%						
LINE	1.8%						
PINTEREST	1.8%						
QQ 1.	<b>6</b> %						
SNAPCHAT 1.4%	)						
KUAISHOU 1.3%							
IMESSAGE 1.0%							
DISCORD 1.0%							

103

SOURCE: GWI (Q3 2021). SEE GWI.COM FOR FULL DETAILS. NOTES: ONLY INCLUDES USERS AGED 16 TO 64. SURVEY RESPONDENTS COULD CHOOSE FROM OTHER OPTIONS NOT SHOWN ON THIS CHART, SO VALUES MAY NOT SUM TO 100%. YOUTUBE IS NOT AVAILABLE AS AN ANSWER FOR THIS QUESTION IN GWI'S SURVEY. WE REPORT GWI'S VALUES FOR TIKTOK IN CHINA SEPARATELY AS DOUYIN, AS PER BYTEDANCE'S CORPORATE REPORTING. COMPARABILITY: VERSIONS OF THIS CHART THAT FEATURED IN OUR PREVIOUS REPORTS DID NOT INCLUDE DATA FOR CHINA, SO VALUES ARE NOT COMPARABLE.







15.7%





### FAVOURITE SOCIAL MEDIA PLATFORMS AMONGST FEMALE INTERNET USERS

SOCIAL PLATFORM	AGE 16-24	AGE 25-34	AGE 35-44	AGE 45–54	AGE 55-64
WHATSAPP	12.0%	14.0%	15.1%	17.2%	<b>20.4</b> %
INSTAGRAM	<b>25.6</b> %	<b>17.8%</b>	12.7%	9.9%	6.9%
FACEBOOK	7.3%	13.0%	15.7%	<b>18.0%</b>	19.2%
WECHAT	8.5%	12.9%	14.5%	13.0%	8.7%
DOUYIN	4.1%	5.9%	5.8%	4.6%	3.6%
TIKTOK	8.9%	5.2%	3.8%	3.3%	1.5%
TWITTER	4.8%	2.6%	2.3%	2.1%	1.9%
FB MESSENGER	2.1%	2.5%	2.7%	2.7%	3.7%
TELEGRAM	1.4%	1.4%	1.4%	1.0%	1.2%
LINE	0.9%	1.3%	2.4%	2.8%	4.4%



SOURCE: GWI (Q3 2021). SEE GWI.COM FOR FULL DETAILS. NOTES: SURVEY RESPONDENTS COULD CHOOSE FROM OTHER OPTIONS NOT SHOWN ON THIS CHART, SO VALUES MAY NOT SUM TO 100%. YOUTUBE IS NOT AVAILABLE AS AN ANSWER FOR THIS QUESTION IN GWI'S SURVEY. WE REPORT GWI'S VALUES FOR TIKTOK IN CHINA SEPARATELY AS DOUYIN, AS PER BYTEDANCE'S CORPORATE REPORTING. COMPARABILITY: VERSIONS OF THIS CHART THAT FEATURED IN OUR PREVIOUS REPORTS DID NOT INCLUDE DATA FOR CHINA, SO VALUES ARE NOT COMPARABLE.



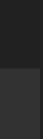
### FAVOURITE SOCIAL MEDIA PLATFORMS AMONGST MALE INTERNET USERS

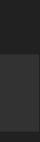
AGE 16-24	AGE 25-34	AGE 35-44	AGE 45-54	AGE 55-64
14.5%	15.7%	16.9%	<b>19.3%</b>	<b>19.6%</b>
<b>22.8</b> %	13.8%	8.7%	6.3%	4.2%
11.1%	1 <b>5.9</b> %	17.7%	17.9%	18.9%
7.5%	12.0%	14.2%	12.1%	10.9%
4.1%	5.6%	6.3%	5.1%	4.2%
5.4%	3.5%	2.7%	2.5%	1.5%
3.7%	3.6%	3.4%	3.5%	3.1%
2.1%	2.7%	2.6%	2.6%	3.0%
3.1%	2.7%	2.3%	1.9%	1.7%
1.0%	1.2%	1.9%	2.7%	3.8%
	16-24         14.5%         22.8%         11.1%         7.5%         4.1%         5.4%         3.7%         2.1%         3.1%	16-2425-3414.5%15.7%22.8%13.8%11.1%15.9%7.5%12.0%4.1%5.6%5.4%3.5%3.7%3.6%2.1%2.7%3.1%2.7%	16-2425-3435-4414.5%15.7%16.9%22.8%13.8%8.7%11.1%15.9%17.7%7.5%12.0%14.2%4.1%5.6%6.3%5.4%3.5%2.7%3.7%3.6%3.4%2.1%2.7%2.6%3.1%2.7%2.3%	16-2425-3435-4445-5414.5%15.7%16.9%19.3%22.8%13.8%8.7%6.3%11.1%15.9%17.7%17.9%7.5%12.0%14.2%12.1%4.1%5.6%6.3%5.1%5.4%3.5%2.7%2.5%3.7%3.6%3.4%3.5%2.1%2.7%2.6%2.6%3.1%2.7%2.3%1.9%



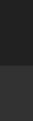




















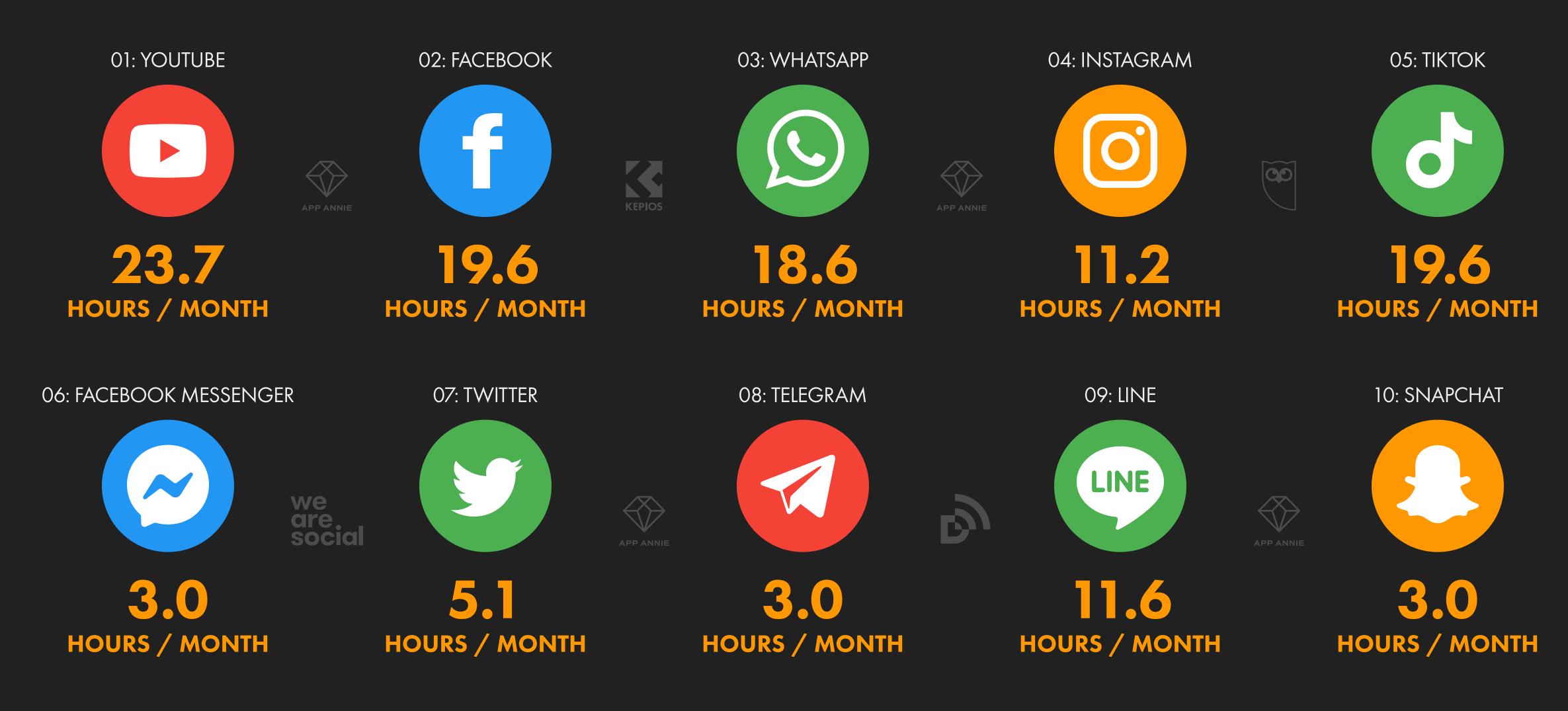






## TIME SPENT WITH SOCIAL MEDIA APPS

AVERAGE TIME PER MONTH THAT USERS SPEND USING EACH PLATFORM'S ANDROID APP, RANKED BY CUMULATIVE TIME ACROSS ALL ANDROID USERS



SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTE: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING EACH PLATFORM'S MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. DOES NOT INCLUDE DATA FOR CHINA. FIGURE FOR TIKTOK DOES NOT INCLUDE DOUYIN.





# **USE OF SOCIAL MEDIA FOR BRAND RESEARCH**

ANY KIND OF SOCIAL MEDIA PLATFORM



76.1%

SOCIAL NETWORKS



43.5%

MESSAGING AND LIVE CHAT SERVICES



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GWI.



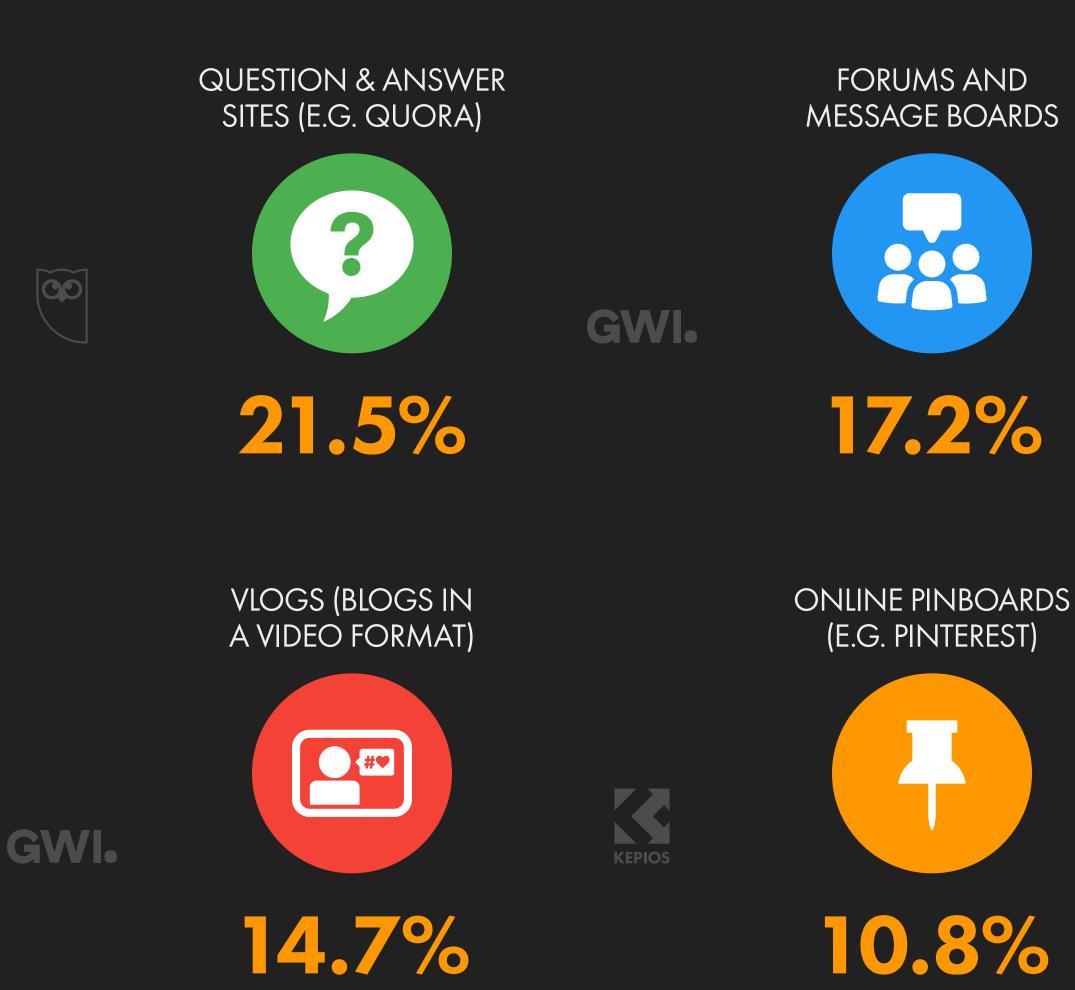


106

SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: VALUES FOR "ANY KIND OF SOCIAL MEDIA PLATFORM" INCLUDE AT LEAST ONE OF: SOCIAL NETWORKS, QUESTION AND ANSWER SITES (E.G. QUORA), FORUMS AND MESSAGE BOARDS, MESSAGING AND LIVE CHAT SERVICES, MICRO-BLOGS (E.G. TWITTER), BLOGS ON PRODUCTS / BRANDS (NOT SHOWN AS AN INDIVIDUAL VALUE ON THIS CHART), VLOGS (I.E. BLOGS RECORDED IN A VIDEO FORMAT), AND ONLINE PINBOARDS (E.G. PINTEREST).

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH SOCIAL MEDIA CHANNEL TO FIND INFORMATION ABOUT BRANDS AND PRODUCTS



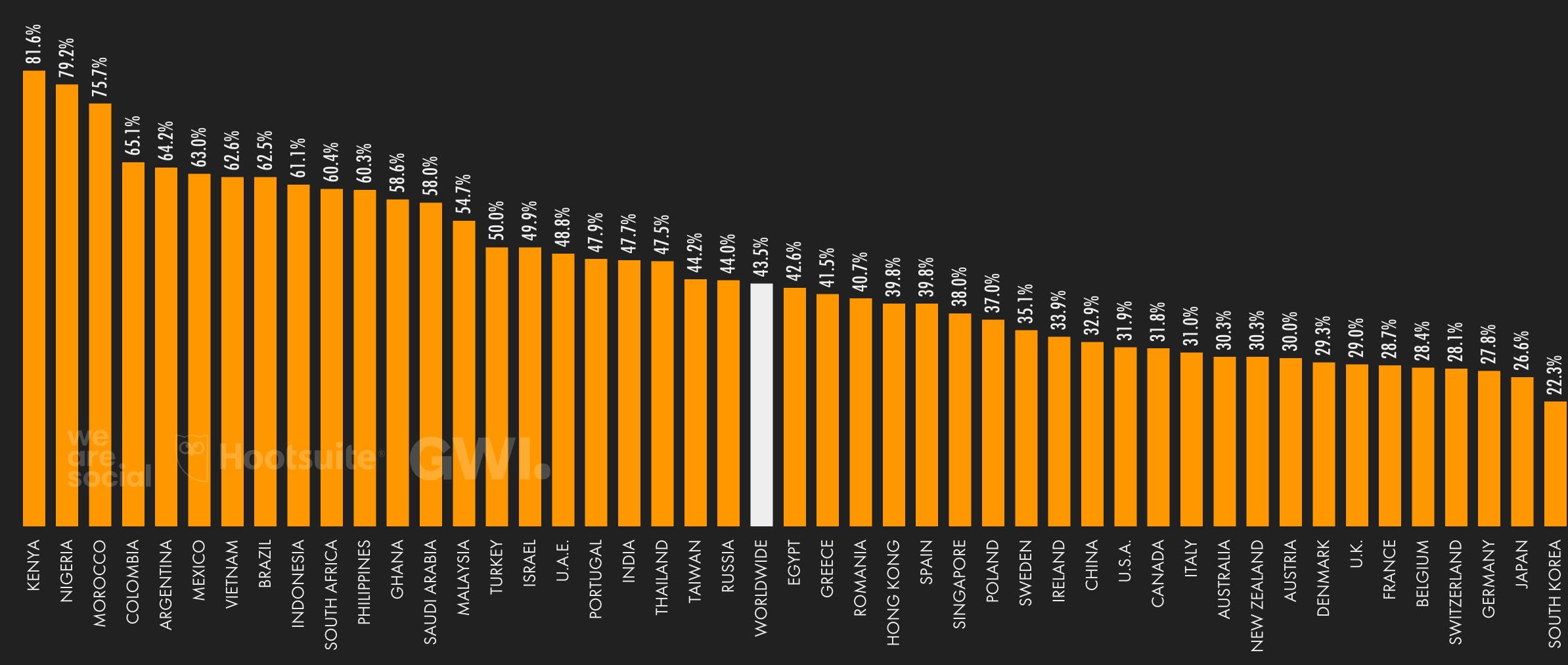






## USE OF SOCIAL NETWORKS FOR BRAND RESEARCH

PERCENTAGE OF NETWORKS TO **ABOUT BRANDS AND PRODUCTS** NFORMATION NTERNET USERS AGED 6 TO WHO USE SOCIAL FIND



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

107









we are social

NET

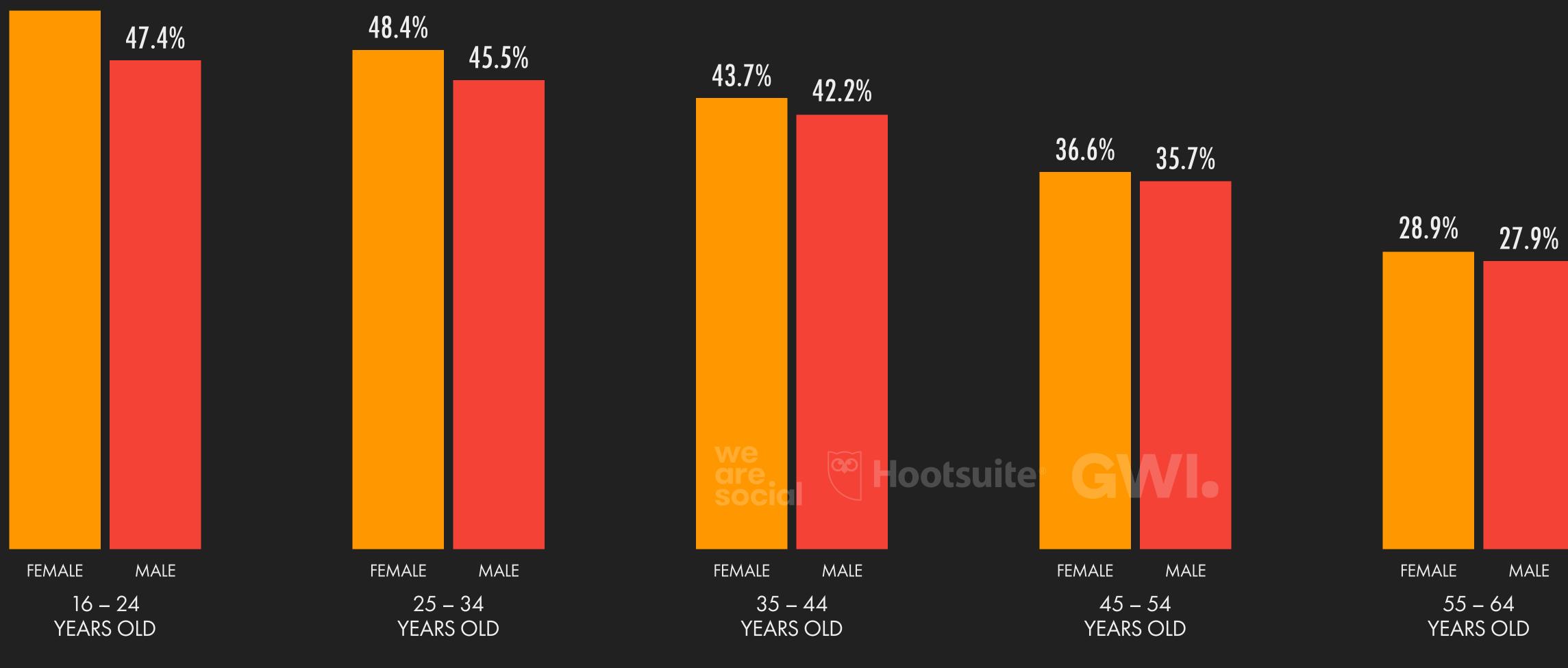




## **USE OF SOCIAL NETWORKS FOR BRAND RESEARCH**

PERCENTAGE OF INTERNET USERS WHO USE SOCIAL NETWORKS TO FIND INFORMATION ABOUT BRANDS AND PRODUCTS

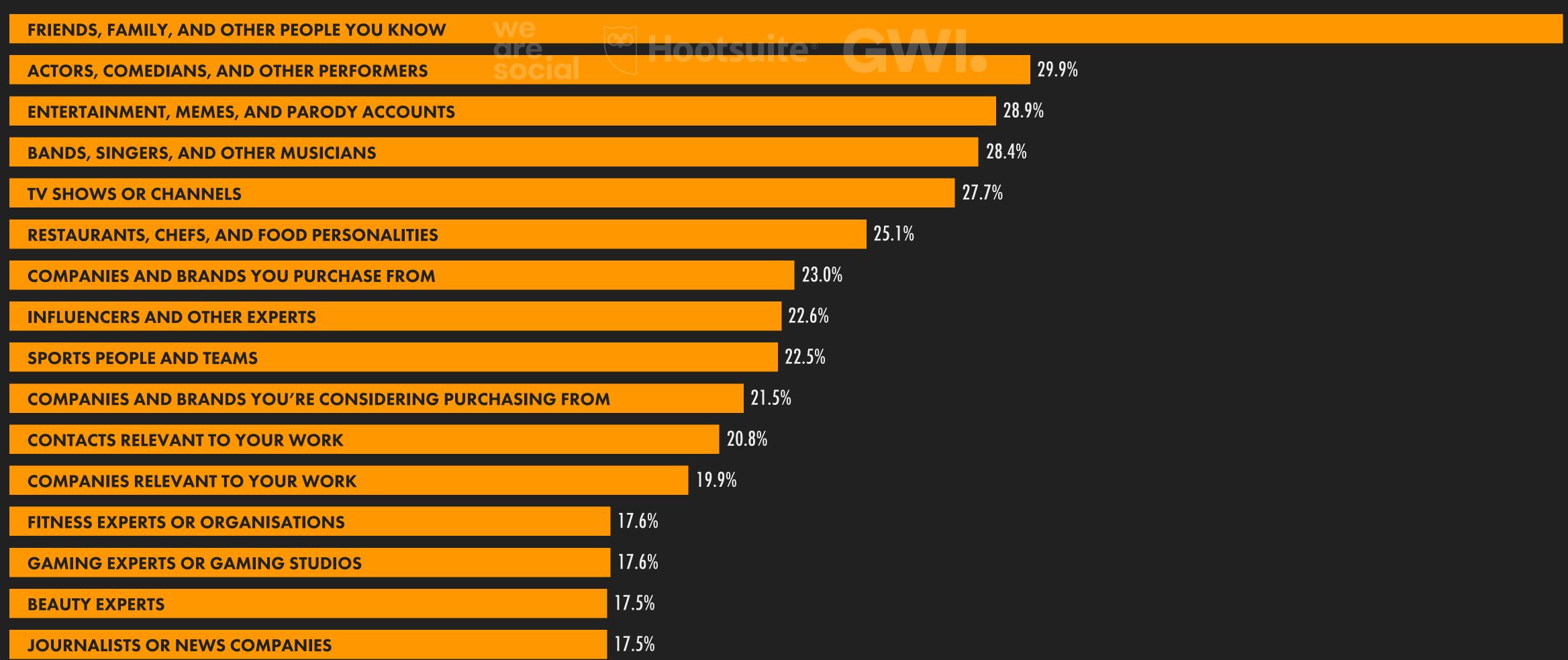
52.3%







### TYPES OF SOCIAL MEDIA ACCOUNTS FOLLOWED JAN 2022 PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO FOLLOW EACH TYPE OF ACCOUNT ON SOCIAL MEDIA







45.5%



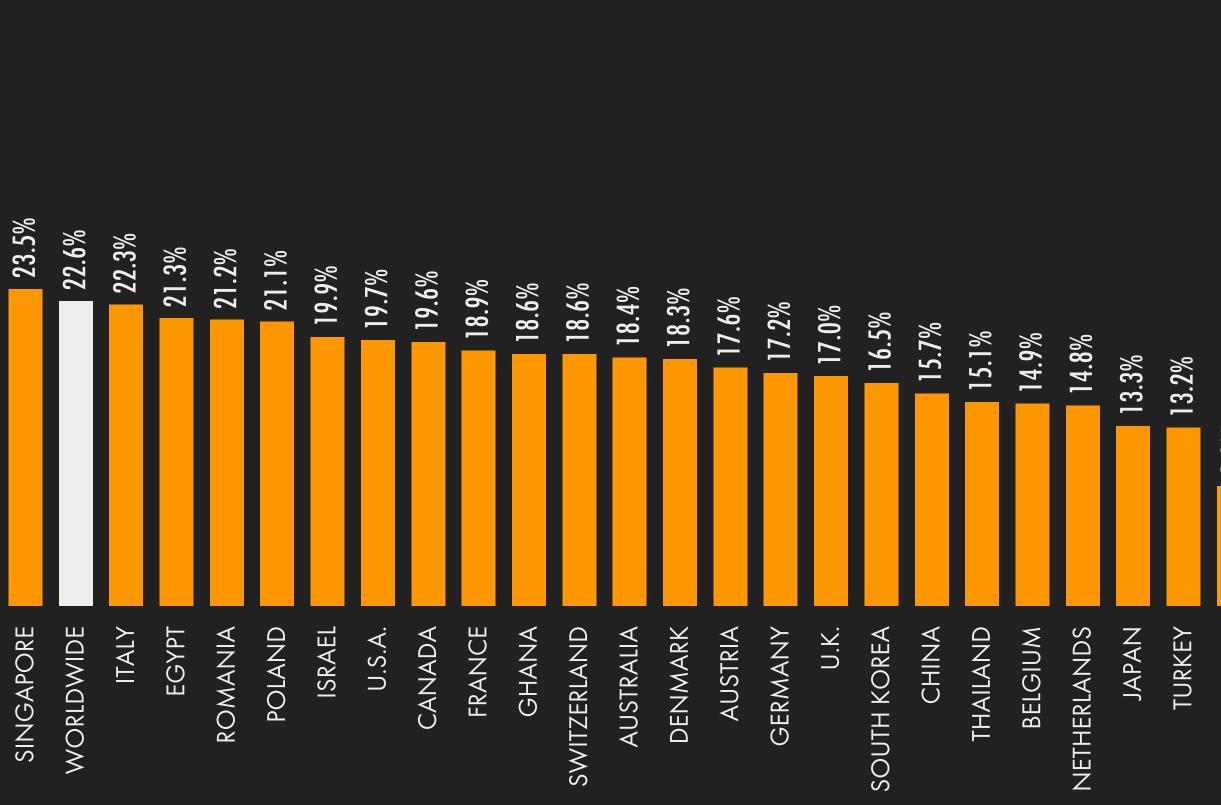


### FOLLOWING INFLUENCERS ON SOCIAL MEDIA PERCENTAGE OF USERS AGED 16 TO 64 WHO NTERNET

51.4% 44.3% 35.8% 34.5% 34.2% 34.2% 33.4% 32.2% 30.9% 30.4% 30.2% 29.8% 27.9% 26.7% 26.0% 25.2% 25.1% 24.8% 24.0% 23.9% 23.8% 23.7% INDONESIA ARGENTINA SOUTH AFRICA MOROCCO PORTUGAL KENYA MEXICO IRELAND BRAZIL SPAIN INDIA U.A.E. HILIPPINES TAIWAN NIGERIA **NOX ONG** VIETNAM SWEDEN ZEALAND MALAYSIA NEV HО

FOLLOW INFLUENCERS ON SOCIAL MEDIA











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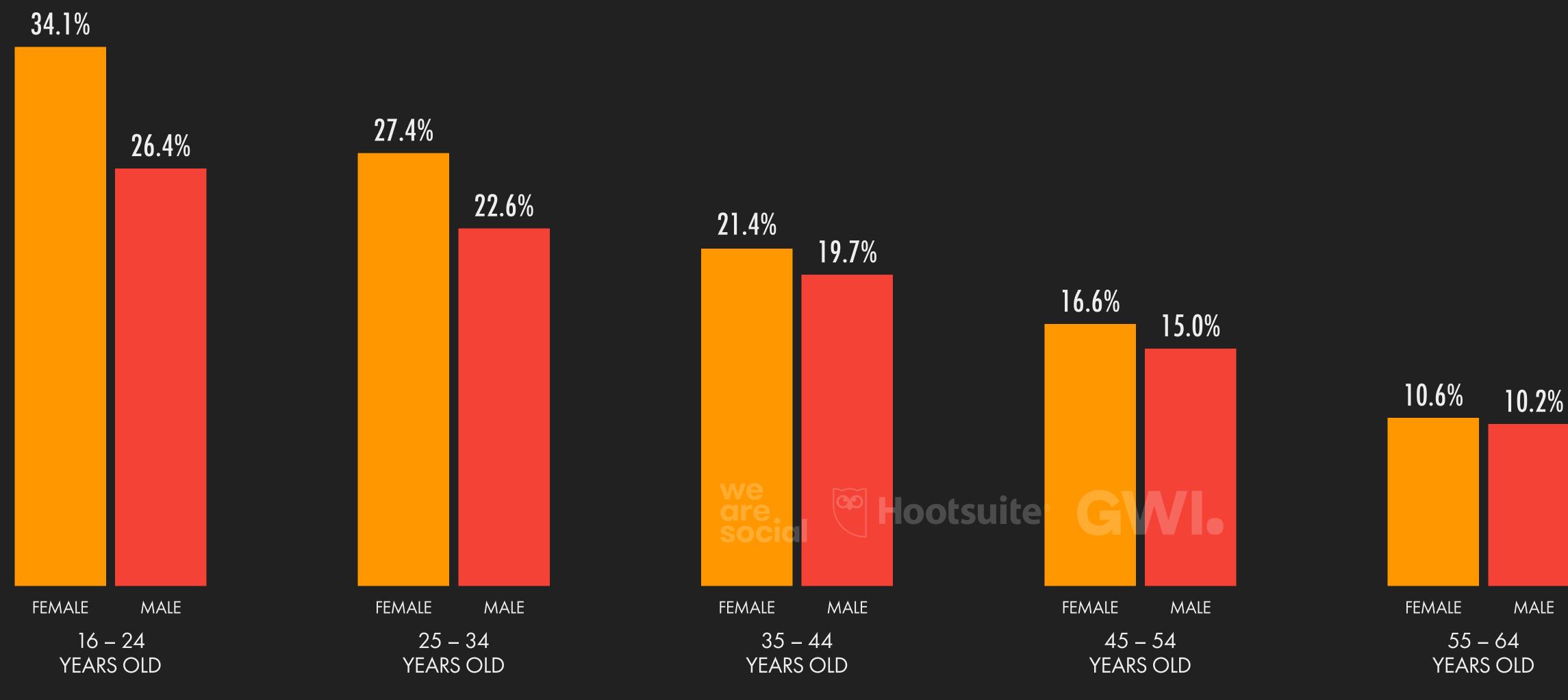






# FOLLOWING INFLUENCERS ON SOCIAL MEDIA

PERCENTAGE OF INTERNET USERS WHO FOLLOW INFLUENCERS ON SOCIAL MEDIA



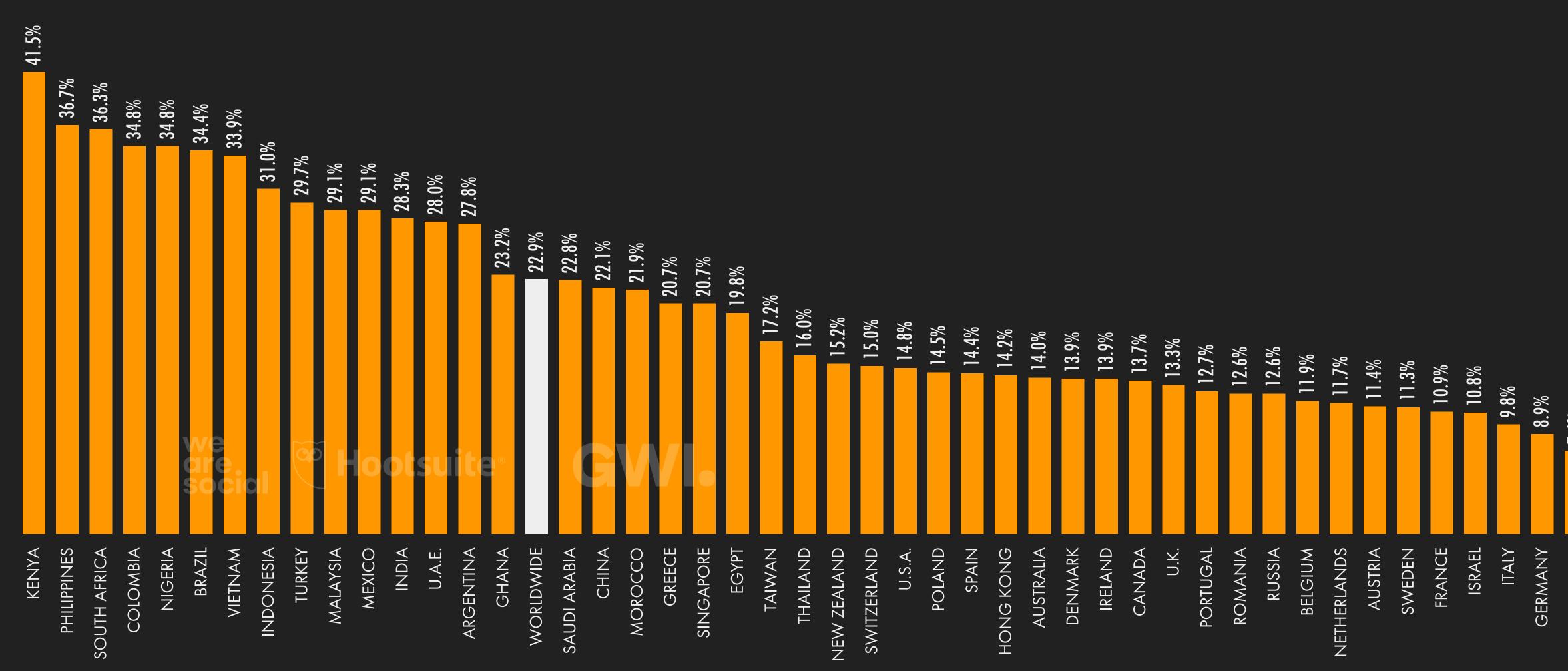
SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





# **USE OF SOCIAL MEDIA FOR WORK ACTIVITIES**

PERCENTAGE OF NTERNET USERS AGED MEDIA FOR WORK-RELATED NETWORKING OR RESEARCH 16 TO 64 WHO USE SOCIAL



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. COMPARABILITY: WE INCLUDED A CHART WITH A SIMILAR TITLE IN OUR PREVIOUS REPORTS, BUT THE DATA FEATURED ON THOSE PREVIOUS CHARTS USED A DIFFERENT DEFINITION OF USING SOCIAL MEDIA FOR WORK. FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS.







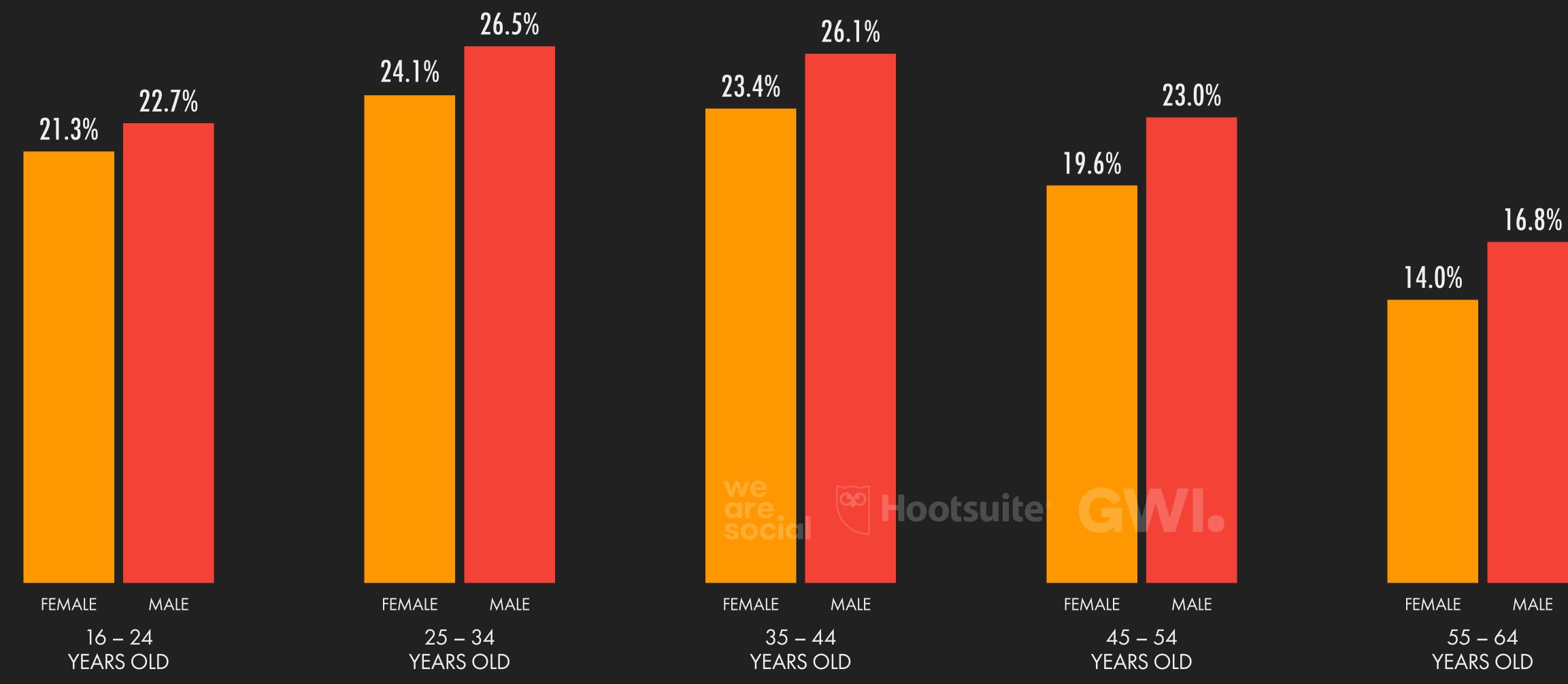








JAN **USE OF SOCIAL MEDIA FOR WORK ACTIVITIES** 2022 PERCENTAGE OF INTERNET USERS WHO USE SOCIAL MEDIA FOR WORK-RELATED NETWORKING OR RESEARCH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. COMPARABILITY: WE INCLUDED A CHART WITH A SIMILAR TITLE IN OUR PREVIOUS REPORTS, BUT THE DATA FEATURED ON THOSE PREVIOUS CHARTS USED A DIFFERENT DEFINITION OF USING SOCIAL MEDIA FOR WORK. FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS.



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### WE ARE SOCIAL'S PERSPECTIVE SOCIAL IN 2022

### SHIFTS IN HOW PEOPLE BEHAVE AND INTERACT ON SOCIAL

### PRIME TIME PLATFORMS

In a fragmented entertainment landscape, social has become the lynchpin of shared media consumption, with data from TikTok showing that <u>35% of its</u> <u>users</u> say they've watched less TV and streaming services since downloading the app. It's creating opportunities for brands to engage audiences more in online storytelling.

In 2022, brands should maximise entertainment value during key moments by collaborating with commentators.

### SOCIAL CYNICISM

Social media has become a little predictable, with <u>43% of</u> <u>Gen Z users</u> globally agreeing that the algorithms which determine what we see on our feeds have a negative impact on their media diet. In response, creators are pushing back with content poking fun at overdone tropes and worn out memes, much to the delight of audiences.

In 2022, brands should take themselves less seriously, and subvert industry tropes.

### PARTNER CONTENT

IGITAL2022\_DIGITA

### IN-FEED SYLLABUSES

Across the globe, social media users are more likely to say they've learned practical life skills from social platforms than university (57% vs 51%). Now, social is being repurposed as a platform for self-directed learning, driven by immersive content formats and a renewed appreciation for innovative learning solutions.

In 2022, brands should assert their values by educating people on important issues.



DIGITAL

# **Hootsuite's Perspective** Social Trends

With data from 18,100 survey respondents and insights from top industry experts, our Social Trends 2022 report covers this year's top social media trends.

### TREND 1

Brands finally get community right (with the help of creators)

As small, authentic communities become more prevalent on social media, brands that partner wisely with creators are connecting with new audiences, earning their trust, and gaining cultural capital.

## TREND 2

Marketers get creative as consumers wise up to social ads

Brands will be spending more on social ads in 2022. But if they want to make a splash, they'll have to work harder to create ads that mirror and enrich the distinct experience each social network offers.

### TREND 3

Social quietly matures out of the marketing department

As marketers become more confident in measuring the ROI of their social media efforts, high performers are spreading the love across the rest of their organization.



### **TREND 4**

Social becomes the heart of the post-pandemic shopping experience

Social commerce is here to stay. In 2022, small businesses will extend the customer experience across social and real-life storefronts, while large enterprises test the limits of the online shopping experience.

## **TREND 5**

Social marketers save their brands from the customer service apocalypse

**Demand for customer** service on social media continues to surge. And now, social marketers have a unique opportunity to play the hero and steer their organizations through the upheaval.

**Learn more** about Hootsuite's 2022 social trends, download the full report, and see how you can put each trend into action.





## CHANGES IN META'S DATA REPORTING

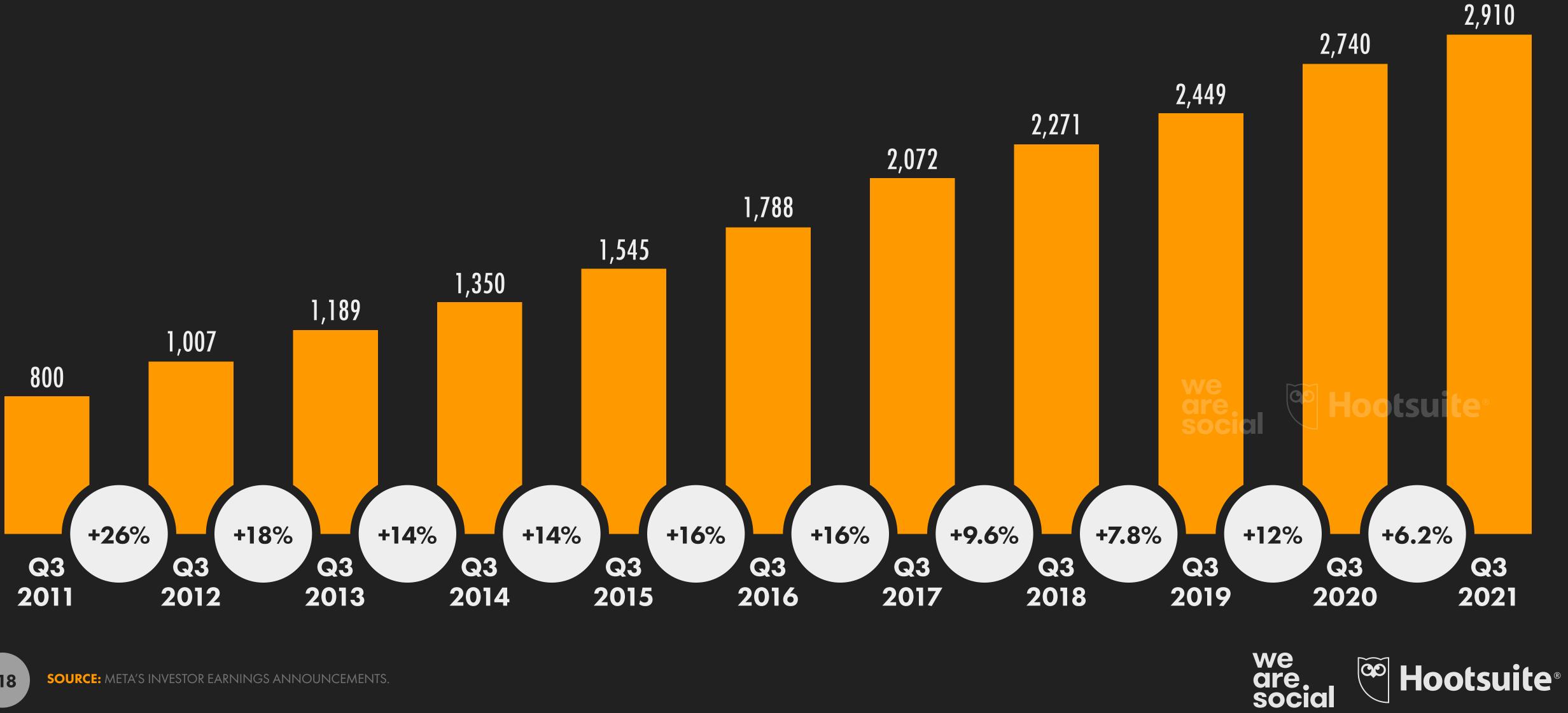
In Q4 2021, Meta made some important changes to how its self-service tools report the potential advertising reach of its platforms, including a move to publishing audience figures as a range instead of as an absolute number. Our analysis suggests that Meta also revised its base data, resulting in some important corrections to published audience figures for Facebook and Messenger. As a result, we are currently unable to provide any figures for changes over time in these platforms' audiences, and we advise readers **not to compare** the advertising audience figures for Facebook and Messenger contained within this report with figures published for those platforms in previous reports. For more information, please read our complete notes on data variance, potential mismatches, and curiosities: https://datareportal.com/notes-on-data.





# FACEBOOK MONTHLY ACTIVE USERS

MONTHLY ACTIVE FACEBOOK USERS (IN MILLIONS), WITH RELATIVE GROWTH RATES OVER TIME



118





FACEBOOK'S TOTAL MONTHLY ACTIVE USER BASE

**KEPIOS** 

TOTAL MONTHLY ACTIVE FACEBOOK USERS (MAU)



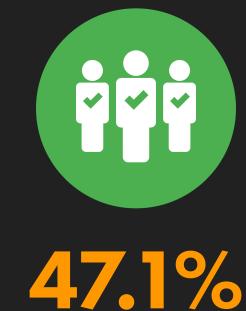
2.91 BILLION TOTAL FACEBOOK MAU vs. TOTAL POPULATION



TOTAL FACEBOOK MAU vs. TOTAL INTERNET USERS

TOTAL FACEBOOK MAU vs. POPULATION AGED 13+





119

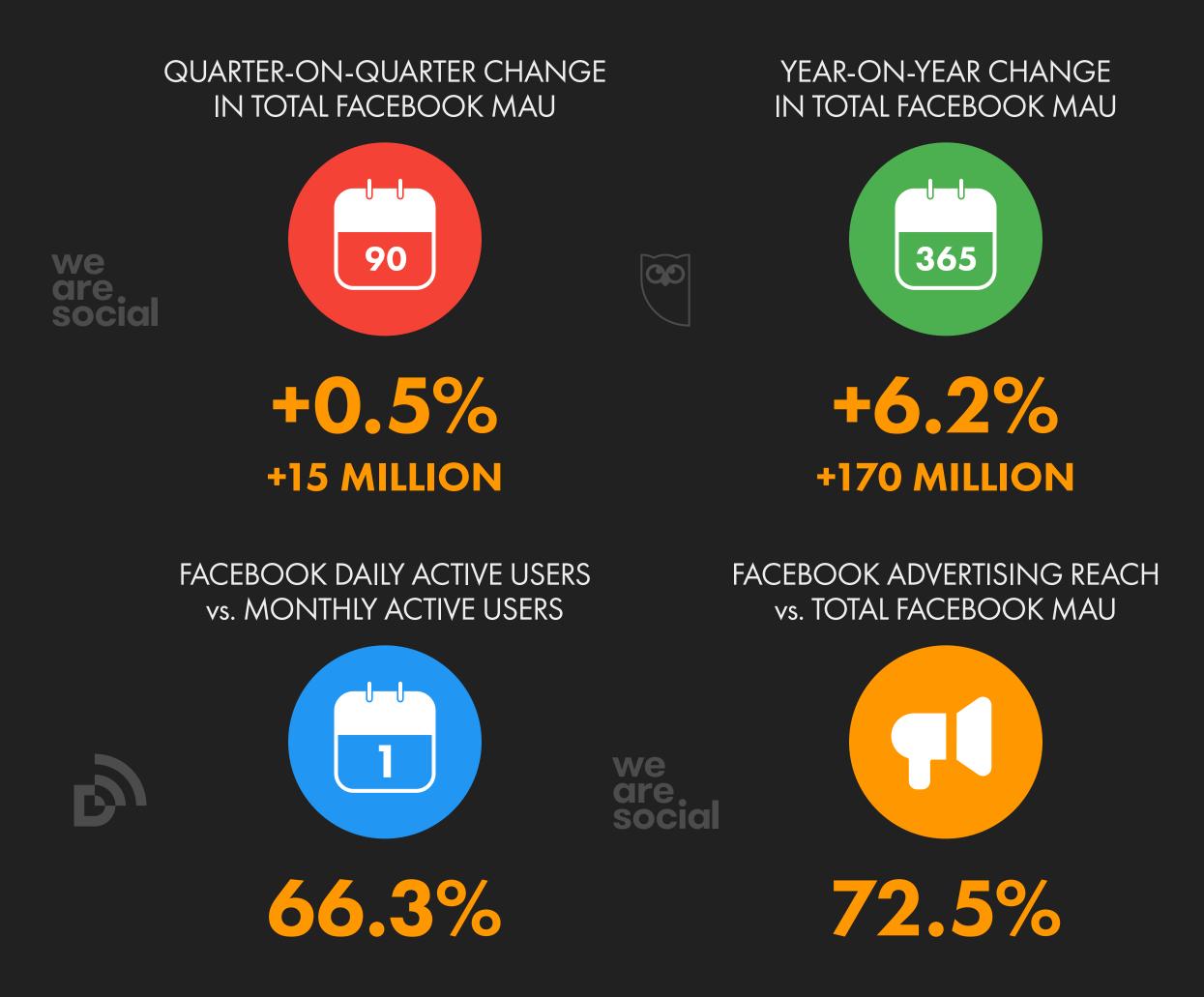
JAN

2022

SOURCES: META'S INVESTOR EARNINGS ANNOUNCEMENTS AND ADVERTISING RESOURCES. NOTES: GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS, AND ARE BASED ON EACH GENDER'S SHARE OF FACEBOOK'S ADVERTISING AUDIENCE. COMPARABILITY: USER FIGURES SHOWN ON THIS CHART REPRESENT MONTHLY ACTIVE USERS, AND ARE DIFFERENT TO THE FACEBOOK ADVERTISING AUDIENCE FIGURES SHOWN ELSEWHERE IN THIS REPORT. SEE NOTES ON DATA FOR MORE DETAILS ON WHY ADVERTISING REACH DOES NOT EQUATE TO TOTAL MAU FIGURE.









## FACEBOOK: ADVERTISING AUDIENCE OVERVIEW THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK

POTENTIAL AUDIENCE THAT META REPORTS CAN BE REACHED WITH ADS ON FACEBOOK

2.1

BILLION

FACEBOOK'S POTENTIAL **ADVERTISING REACH** AS A PERCENTAGE OF TOTAL POPULATION

26.7%

**KEPIOS** 

34.1%

120

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.

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FACEBOOK'S POTENTIAL **ADVERTISING REACH** AS A PERCENTAGE OF POPULATION AGED 13+

PERCENTAGE OF ITS AD AUDIENCE THAT FACEBOOK **REPORTS IS FEMALE** 

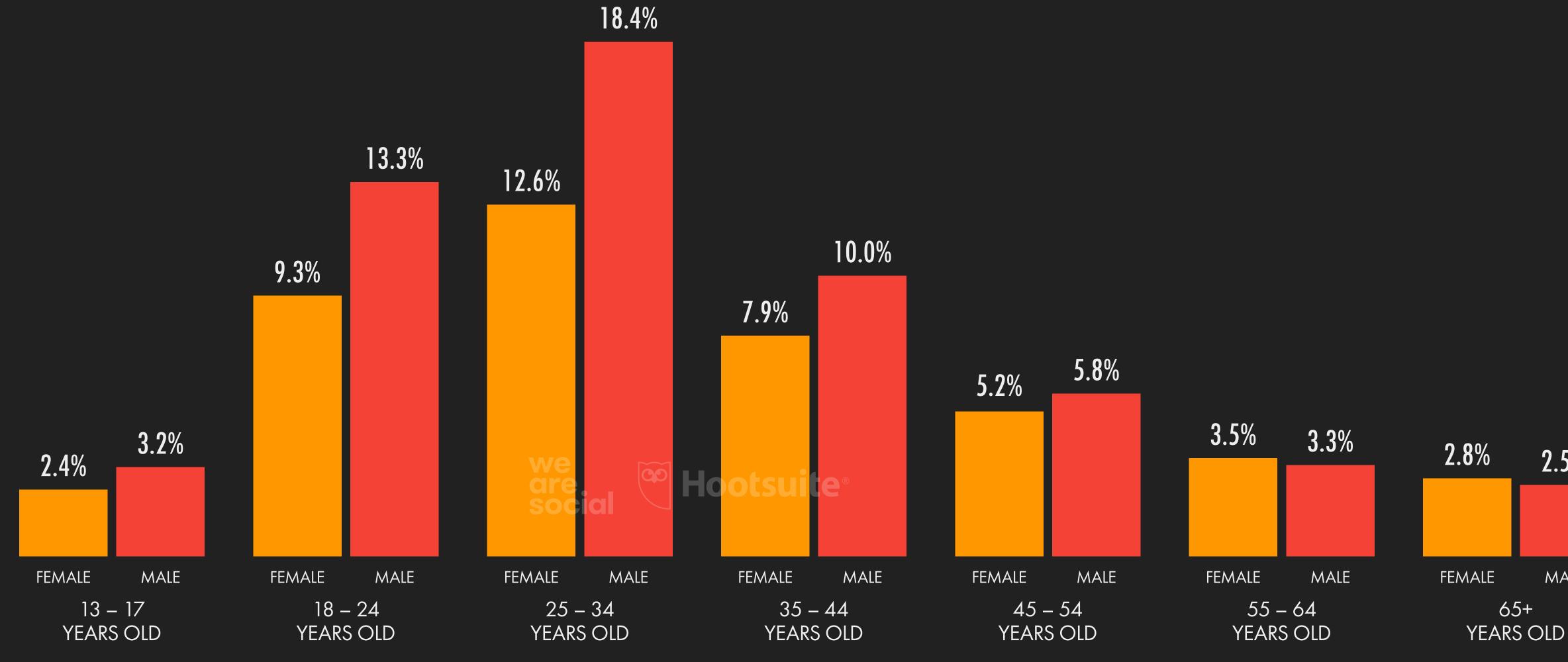
PERCENTAGE OF ITS AD AUDIENCE THAT FACEBOOK **REPORTS IS MALE** 

# $\widetilde{\mathbf{OO}}$ D 56.6% 43.4%



# FACEBOOK: ADVERTISING AUDIENCE PROFILE

SHARE OF FACEBOOK'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



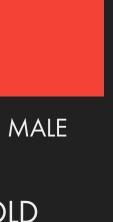
121

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.



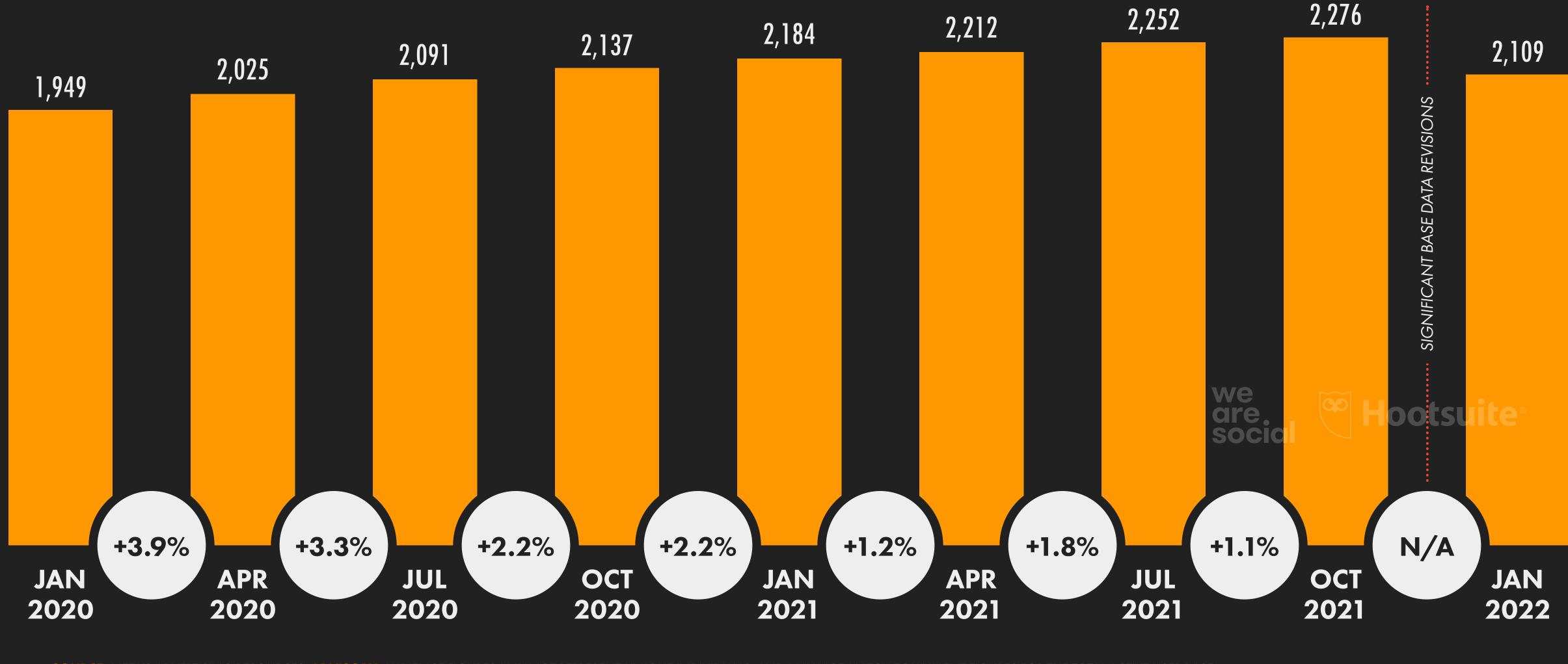


### 2.5%





JAN FACEBOOK ADVERTISING REACH 2022 TOTAL POTENTIAL AUDIENCE REACH OF ADS ON FACEBOOK, IN MILLIONS OF USERS



122

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: FIGURE FOR JAN 2022 USES THE MIDPOINTS OF PUBLISHED RANGES; FIGURES FOR ALL OTHER DATES AS PUBLISHED IN META'S TOOLS. COMPARABILITY: META SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING IN Q4 2021, SO FIGURES FOR JAN 2022 ARE NOT COMPARABLE WITH FIGURES FOR PREVIOUS PERIODS, OR WITH DATA PUBLISHED IN OUR PREVIOUS REPORTS. IN ADDITION TO CHANGES IN ACTIVE USER NUMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA.



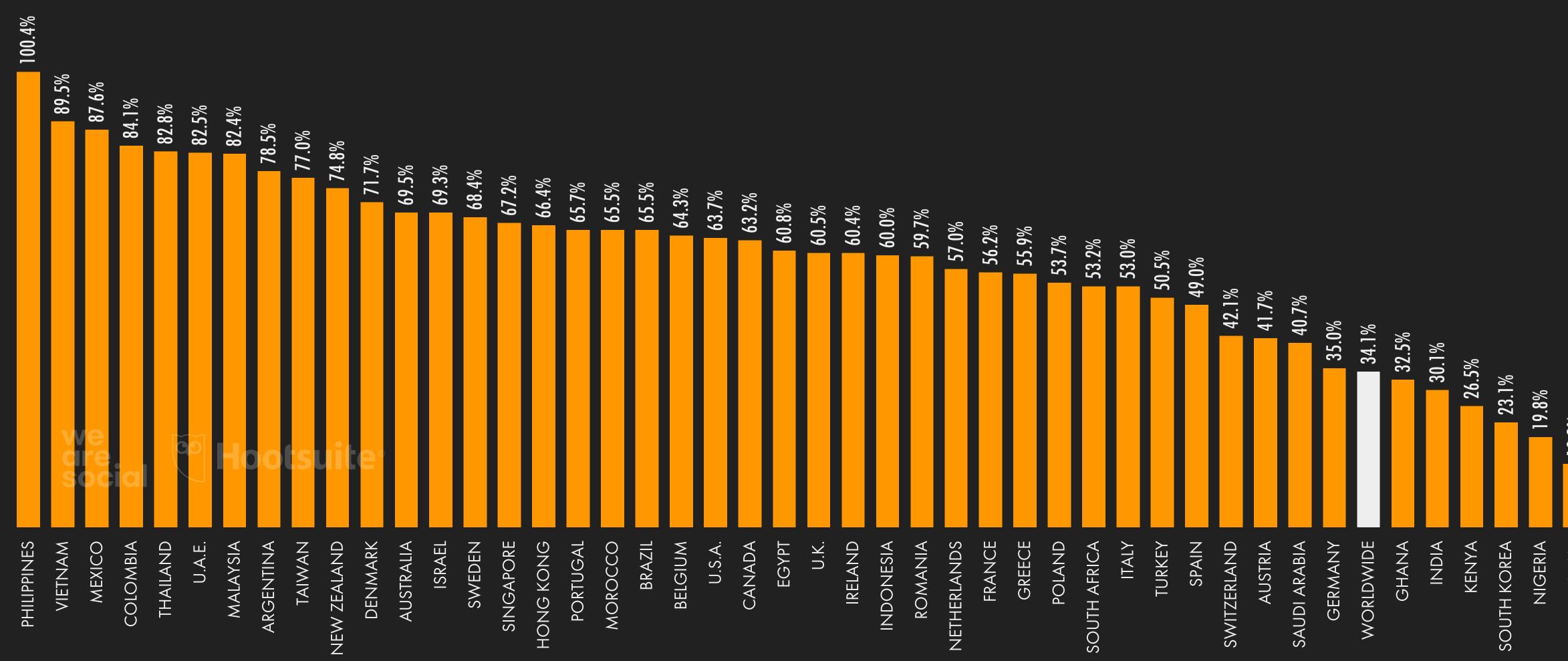
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# FACEBOOK ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF FACEBOOK ADS COMPARED WITH POPULATION AGED 13+



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: VALUES SHOULD NOT TECHNICALLY EXCEED 100%, BUT DATA ARE SHOWN 'AS-IS', TO ENABLE READERS TO MAKE THEIR OWN JUDGMENTS. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.



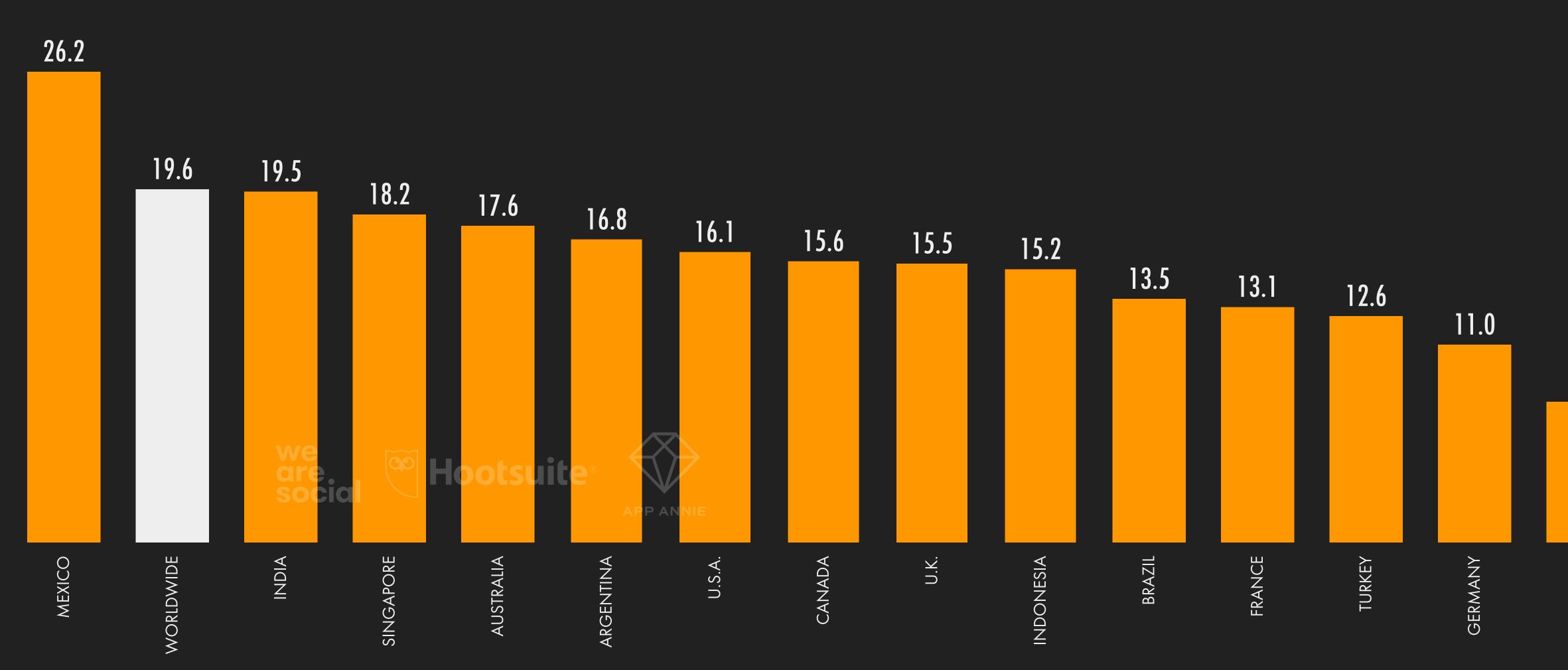






# FACEBOOK: TIME SPENT USING MOBILE APP

AVERAGE NUMBER OF HOURS PER MONTH THAT EACH FACEBOOK USER SPENDS USING THE FACEBOOK APP ON ANDROID PHONES



124

SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS, OR CONTACT APP ANNIE FOR DETAILS OF HOW TO ACCESS DATA FOR ADDITIONAL LOCATIONS. NOTE: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING THE FACEBOOK MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. WORLDWIDE FIGURE DOES NOT INCLUDE DATA FOR CHINA.









## FACEBOOK AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST FACEBOOK ADVERTISING AUDIENCES

#	LOCATION	TOTAL REACH	REACH vs. POP. 13+	#	LOCATION		TOTAL REACH	REACH vs. POP. 13+
01	INDIA	329,650,000	30.1%	11	PAKISTAN		43,550,000	27.5%
02	U.S.A.	179,650,000	63.7%	12	COLOMBIA		35,150,000	84.1%
03	INDONESIA	129,850,000	60.0%	13	U.K.		35,050,000	60.5%
04	BRAZIL	116,000,000	65.5%	14	TURKEY		34,400,000	50.5%
05	MEXICO	89,700,000	87.6%	15	FRANCE		31,350,000	56.2%
06	PHILIPPINES		100.4%*	16	ITALY	D)	28,550,000	53.0%
07	VIETNAM	70,400,000	89.5%	17	ARGENTINA		28,400,000	78.5%
08	THAILAND	50,050,000	82.8%	18	NIGERIA		26,100,000	19.8%
09=	BANGLADESH	44,700,000	34.4%	19	GERMANY		25,750,000	35.0%
09=	EGYPT	44,700,000	60.8%	20	PERU		24,800,000	93.9%



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. \*NOTES: "REACH vs. POP. 13+" VALUES SHOULD NOT TECHNICALLY EXCEED 100%, BUT DATA ARE SHOWN 'AS-IS', TO ENABLE READERS TO MAKE THEIR OWN JUDGMENTS. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.









# FACEBOOK ELIGIBLE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE FACEBOOK ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

#	LOCATION		REACH vs. POP. 13+	TOTAL REACH
01	MONGOLIA		103.3%*	2,500,000
02	LIBYA		101.7%*	5,450,000
03	PHILIPPINES		100.4%*	83,850,000
04	PERU		93.9%	24,800,000
05	TONGA		93.8%	70,850
06	MALTA	KEPIOS	92.9%	359,850
07	CAMBODIA		92.6%	11,600,000
08	ECUADOR		92.2%	12,700,000
09	VIETNAM		89.5%	70,400,000
10	SAMOA		88.4%	120,650



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. \*NOTES: "REACH vs. POP. 13+" VALUES SHOULD NOT TECHNICALLY EXCEED 100%, BUT DATA ARE SHOWN 'AS-IS', TO ENABLE READERS TO MAKE THEIR OWN JUDGMENTS. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH THOSE PUBLISHED IN PREVIOUS REPORTS.



#	LOCATION	REACH vs. POP. 13+	TOTAL REACH
11	ARUBA	87.8%	80,550
12	MEXICO	87.6%	89,700,000
13	BOLIVIA	86.3%	7,650,000
14	ICELAND	85.5%	246,900
15	GREENLAND	85.1%	39,800
16	COLOMBIA	84.1%	35,150,000
17	BRUNEI	83.0%	298,600
18	THAILAND	82.8%	50,050,000
19	GEORGIA	82.5%	2,700,000
20	U.A.E.	82.5%	7,200,000





# **DEVICES USED TO ACCESS FACEBOOK**

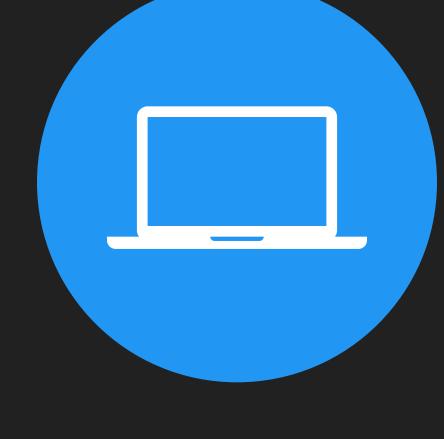
PERCENTAGE OF FACEBOOK'S ADVERTISING AUDIENCE THAT USES EACH DEVICE TO ACCESS THE PLATFORM, EITHER VIA AN APP OR A WEB BROWSER

### USE ANY KIND OF MOBILE PHONE

### ONLY USE LAPTOP OR DESKTOP COMPUTER



98.5%

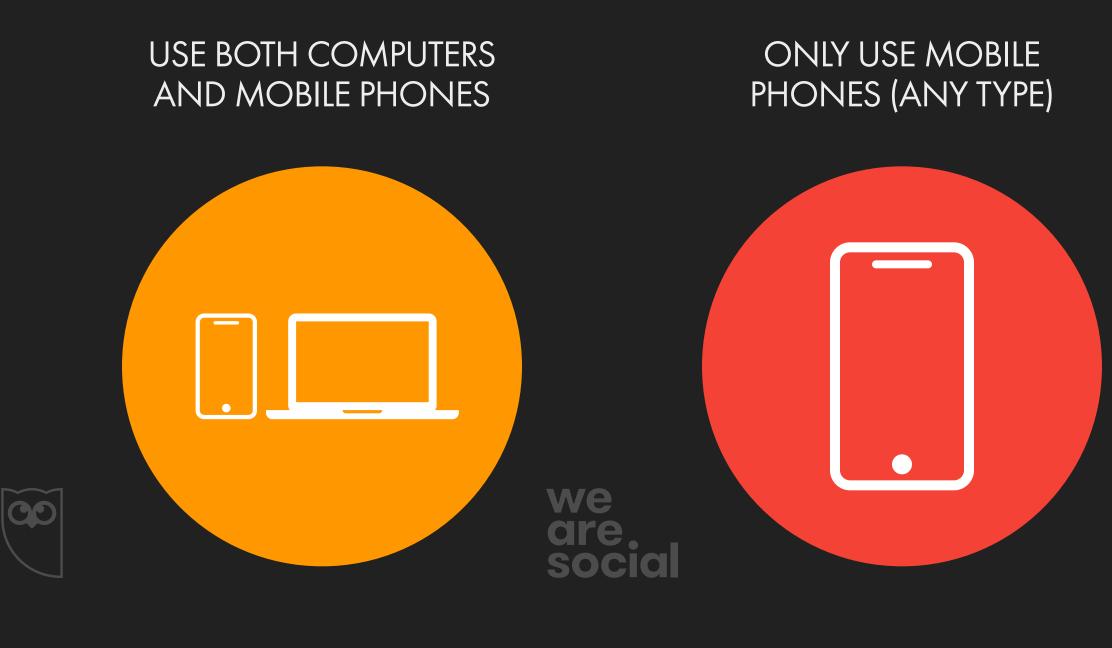


1.5%

SOURCE: META'S ADVERTISING RESOURCES, BASED ON DATA PUBLISHED IN JUNE 2021. NOTE: FIGURES REPRESENT VALUES FOR ACTIVE FACEBOOK USERS AGED 18 AND ABOVE.







16.7%

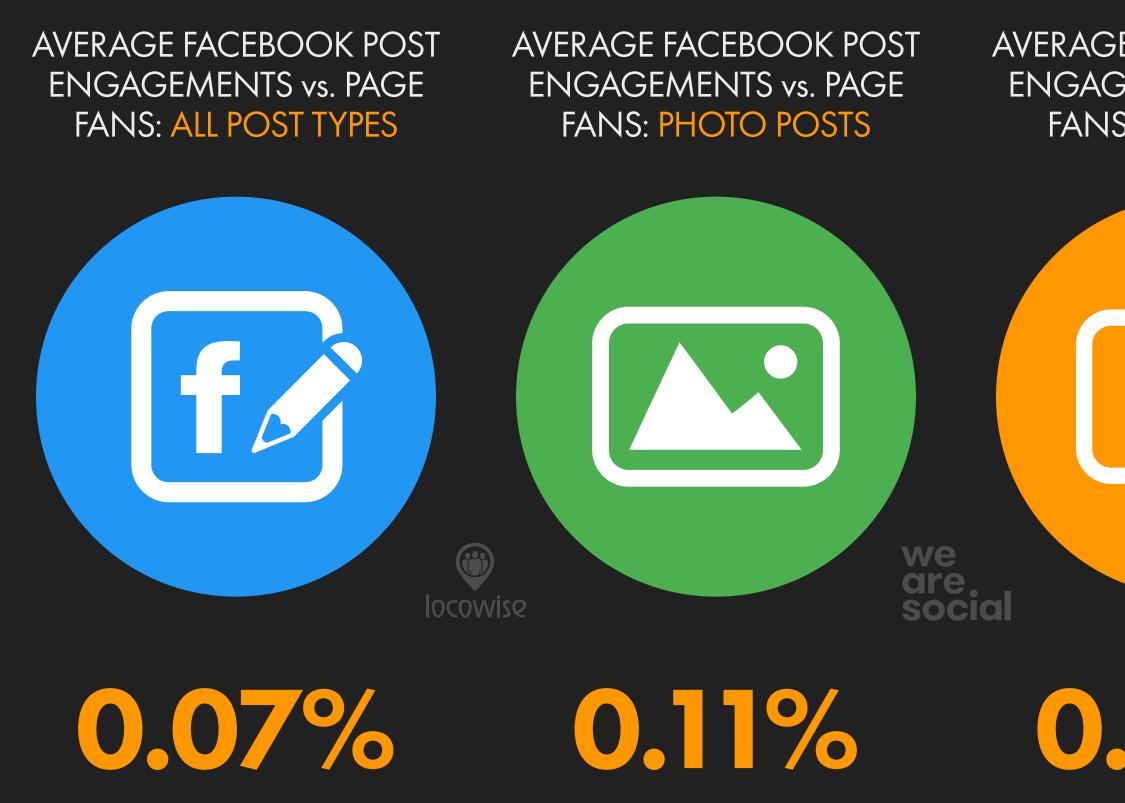
81.8%



128

# FACEBOOK POST ENGAGEMENT BENCHMARKS

FACEBOOK PAGE POST ENGAGEMENTS (REACTIONS, COMMENTS, AND SHARES) AS A PERCENTAGE OF TOTAL PAGE FANS





AVERAGE FACEBOOK POST AVERAGE FACEBOOK POST AVERAGE FACEBOOK POST ENGAGEMENTS vs. PAGE ENGAGEMENTS vs. PAGE ENGAGEMENTS vs. PAGE FANS: STATUS POSTS FANS: VIDEO POSTS FANS: LINK POSTS AX  $\overline{\mathbf{OO}}$ locowise 0.08%0.03% 0.13%

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## FACEBOOK MARKETPLACE AUDIENCE OVERVIEW THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS WITHIN FACEBOOK MARKETPLACE

POTENTIAL AUDIENCE THAT META REPORTS CAN BE REACHED WITH ADS IN FACEBOOK MARKETPLACE FACEBOOK MARKETPLACE **REACH AS A PERCENTAGE** OF FACEBOOK'S TOTAL **ADVERTISING REACH** 

# **KEPIOS**

562.1 MILLION

26.6%

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".

 $\widetilde{\mathbf{OO}}$ 



FACEBOOK MARKETPLACE **ADVERTISING REACH AS** A PERCENTAGE OF TOTAL POPULATION AGED 13+

PERCENTAGE OF THE FACEBOOK MARKETPLACE **AD AUDIENCE THAT** META REPORTS IS FEMALE

PERCENTAGE OF THE FACEBOOK MARKETPLACE AD AUDIENCE THAT META REPORTS IS MALE

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9.1%

44.9%

55.1%

























# **MOST-FOLLOWED FACEBOOK PAGES**

FACEBOOK PAGES WITH THE GREATEST NUMBER OF FOLLOWERS

# FACEBOOK PAGE	FOLLOWERS	#	FACEBOOK PAGE	FOLLOWERS	#	FACEBOOK PAGE	FOLLOWE
01 FACEBOOK APP	195,700,000	11	VIN DIESEL	108,000,000	21	NEYMAR JR.	88,000,00
02 SAMSUNG	161,700,000	12	TASTY	106,800,000	22	SELENA GOMEZ	86,600,00
03 CRISTIANO RONALDO	150,000,000	13	FC BARCELONA	106,400,000	23	PEOPLE'S DAILY, CHINA	86,000,00
04 MR. BEAN	129,000,000	14	LIONEL MESSI	105,000,000	24	MCDONALD'S	81,400,00
05 CGTN KEPIOS	117,000,000	15	CHINA DAILY	104,500,000	25	NETFLIX	79,800,00
06 5-MINUTE CRAFTS	116,500,000	16	YOUTUBE	103,600,000	26	LALIGA KEPIOS	78,800,00
07 SHAKIRA	114,000,000	17	RIHANNA	102,000,000	27	UEFA CHAMPIONS LEAGUE	76,200,00
08 REAL MADRID C.F.	112,100,000	18	EMINEM	94,000,000	28	MANCHESTER UNITED	76,100,00
09 WILL SMITH	111,000,000	19	CHINA XINHUA NEWS	S 92,200,000	29=	JASON STATHAM	76,000,00
10 COCA-COLA	109,200,000	20	JUSTIN BIEBER	91,000,000	29=	TAYLOR SWIFT	76,000,00

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON FACEBOOK.COM. NOTE: VALUES HAVE BEEN ROUNDED TO THE NEAREST 100,000. FACEBOOK ALSO ROUNDS VALUES FOR SOME PAGES TO THE NEAREST MILLION. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.







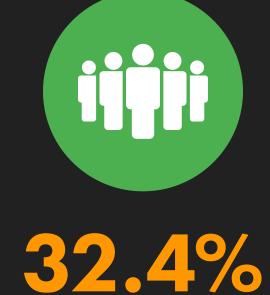
## YOUTUBE: ADVERTISING AUDIENCE OVERVIEW THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON YOUTUBE

### POTENTIAL REACH OF ADS ON YOUTUBE



2.56 BILLION

YOUTUBE AD REACH vs. TOTAL POPULATION

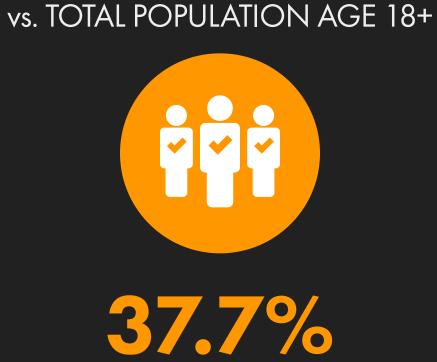


YOUTUBE'S ADVERTISING REACH: USERS AGED 18+

<u>î î î</u>

we are social

**KEPIOS** 



YOUTUBE'S AD REACH AGE 18+

2.09 BILLION

SOURCES: GOOGLE'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. GOOGLE'S ADVERTISING RESOURCES ONLY PUBLISH GENDER AND AGE DATA FOR USERS AGED 18 AND ABOVE, AND ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". FIGURE FOR POTENTIAL REACH AGE 18+ USES A DIFFERENT AUDIENCE TOTAL TO THE ONE USED FOR REACH OF TOTAL POPULATION.



YOUTUBE AD REACH vs. TOTAL INTERNET USERS



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we



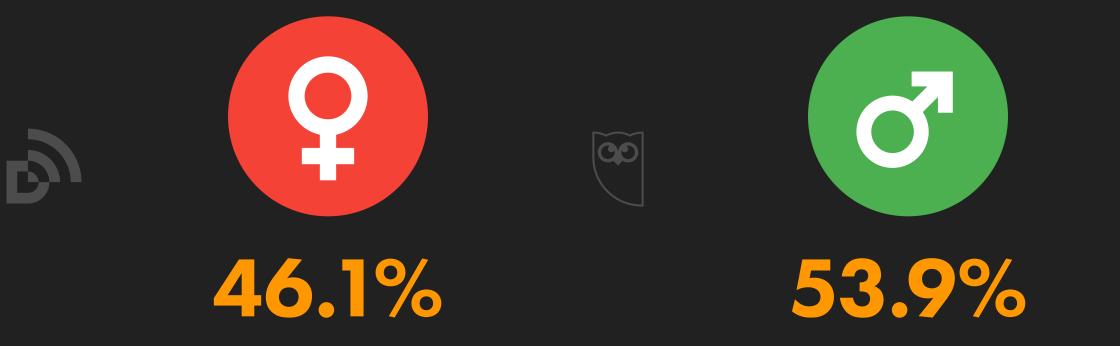
YEAR-ON-YEAR CHANGE IN YOUTUBE AD REACH



FEMALE YOUTUBE AD REACH AGE 18+ vs. TOTAL YOUTUBE AD REACH AGE 18+

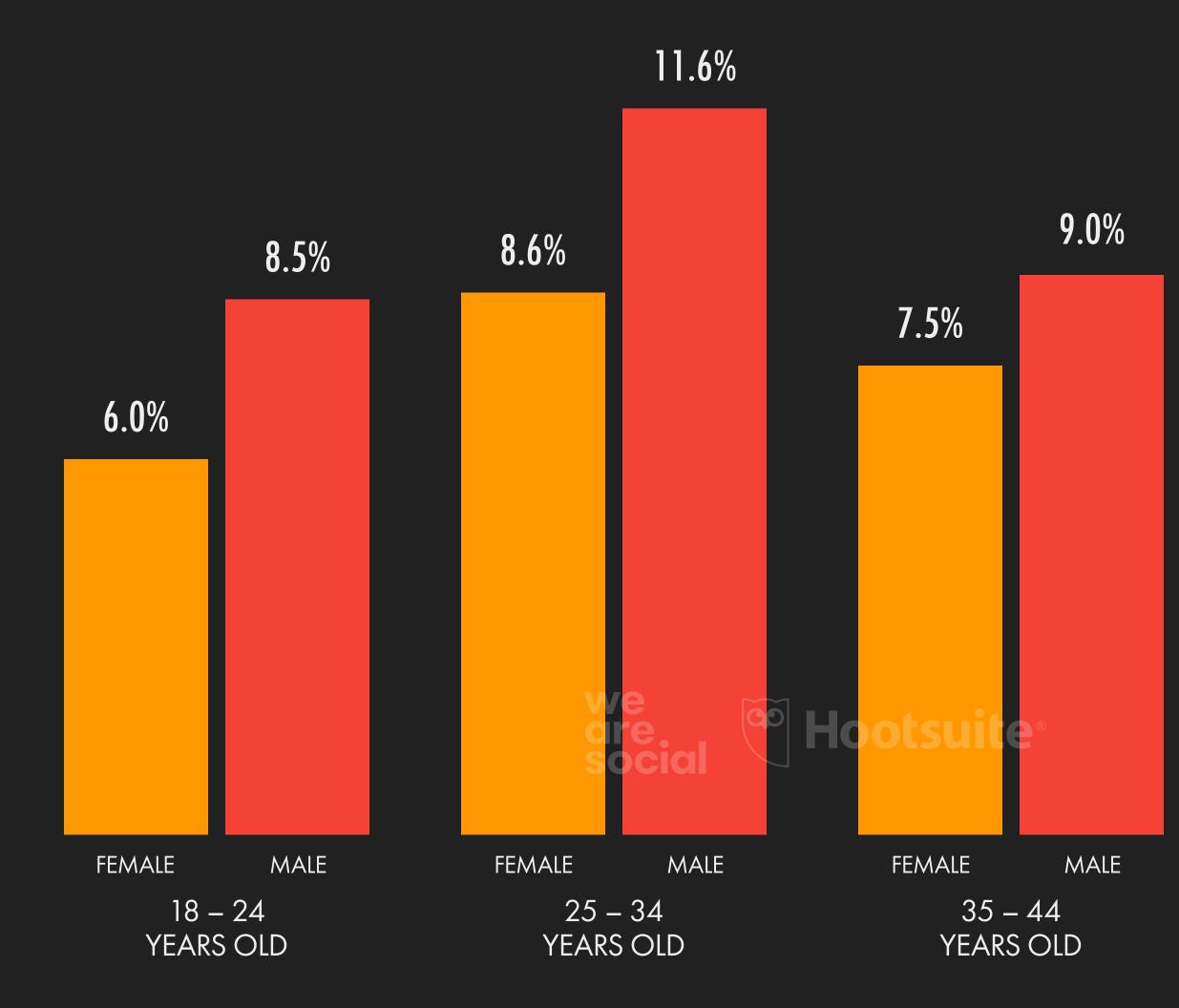
MALE YOUTUBE AD REACH AGE 18+ vs. TOTAL YOUTUBE AD REACH AGE 18+

+271 **MILLION** 





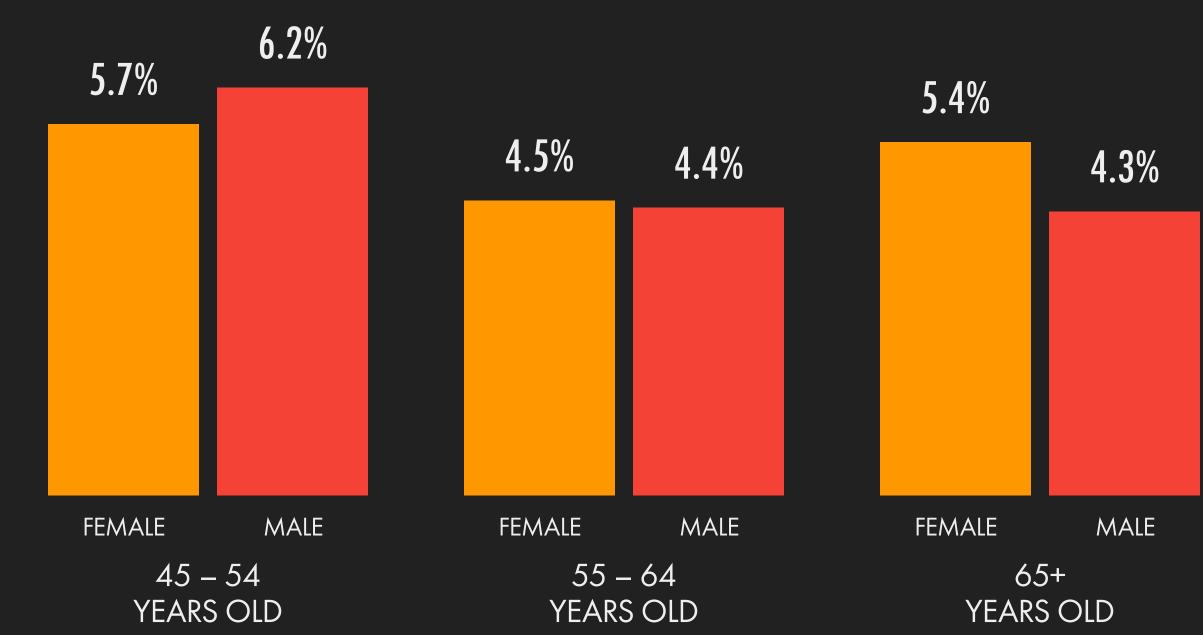
YOUTUBE: ADVERTISING AUDIENCE PROFILE JAN 2022 SHARE OF YOUTUBE'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



133

SOURCE: GOOGLE'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: PERCENTAGES REFLECT SHARE OF TOTAL AUDIENCE REGARDLESS OF AGE, SO VALUES WILL NOT SUM TO 100%. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. GOOGLE'S ADVERTISING RESOURCES ONLY PUBLISH GENDER AND AGE DATA FOR USERS AGED 18 AND ABOVE, AND ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".





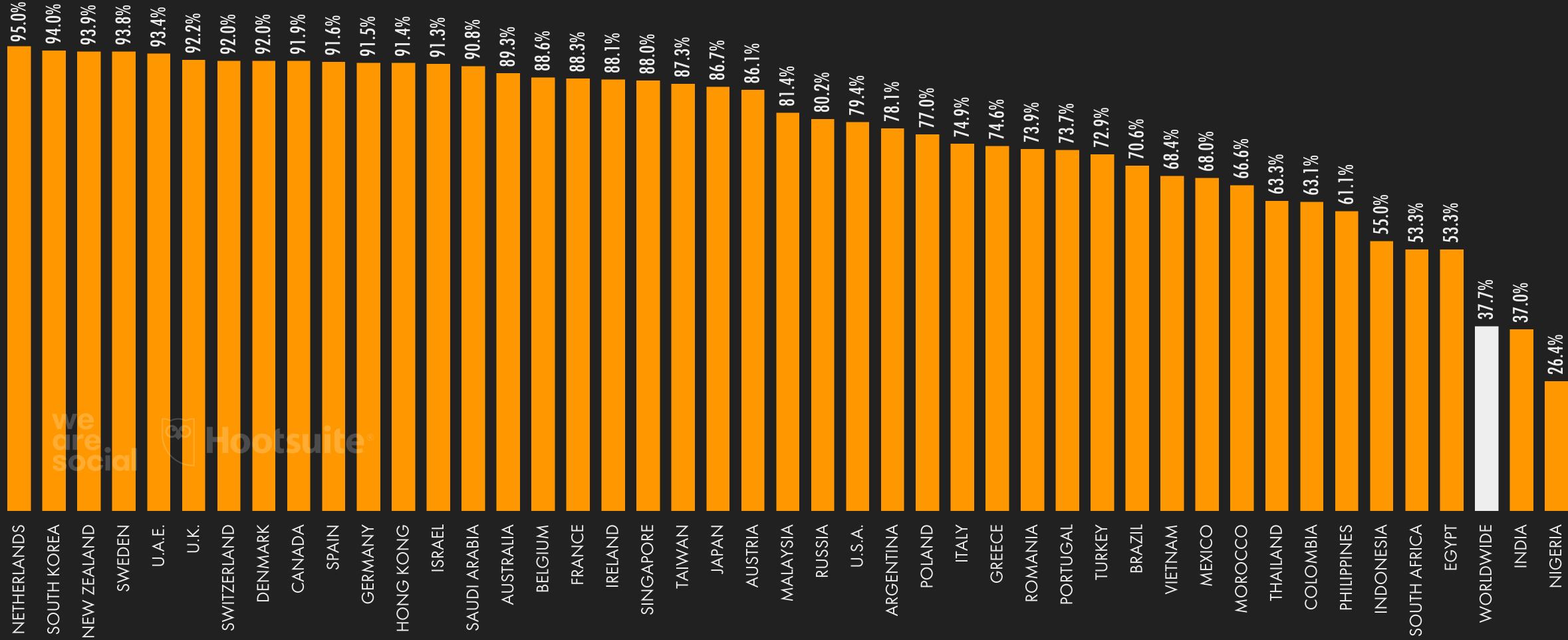






# YOUTUBE ADVERTISING: REACH RATE AGE 18+

YOUTUBE'S POTENTIAL REACH AMONGST AUDIENCES AGED 18+ COMPARED WITH POPULATION AGED 18+



SOURCES: GOOGLE'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; WORLDWIDE FIGURE BASED ON AVAILABLE LOCATIONS ONLY. FIGURES COMPARE REACH OF YOUTUBE ADS AMONGST AUDIENCES AGED 18 AND ABOVE TO TOTAL POPULATION AGED 18 AND ABOVE.





23.2%

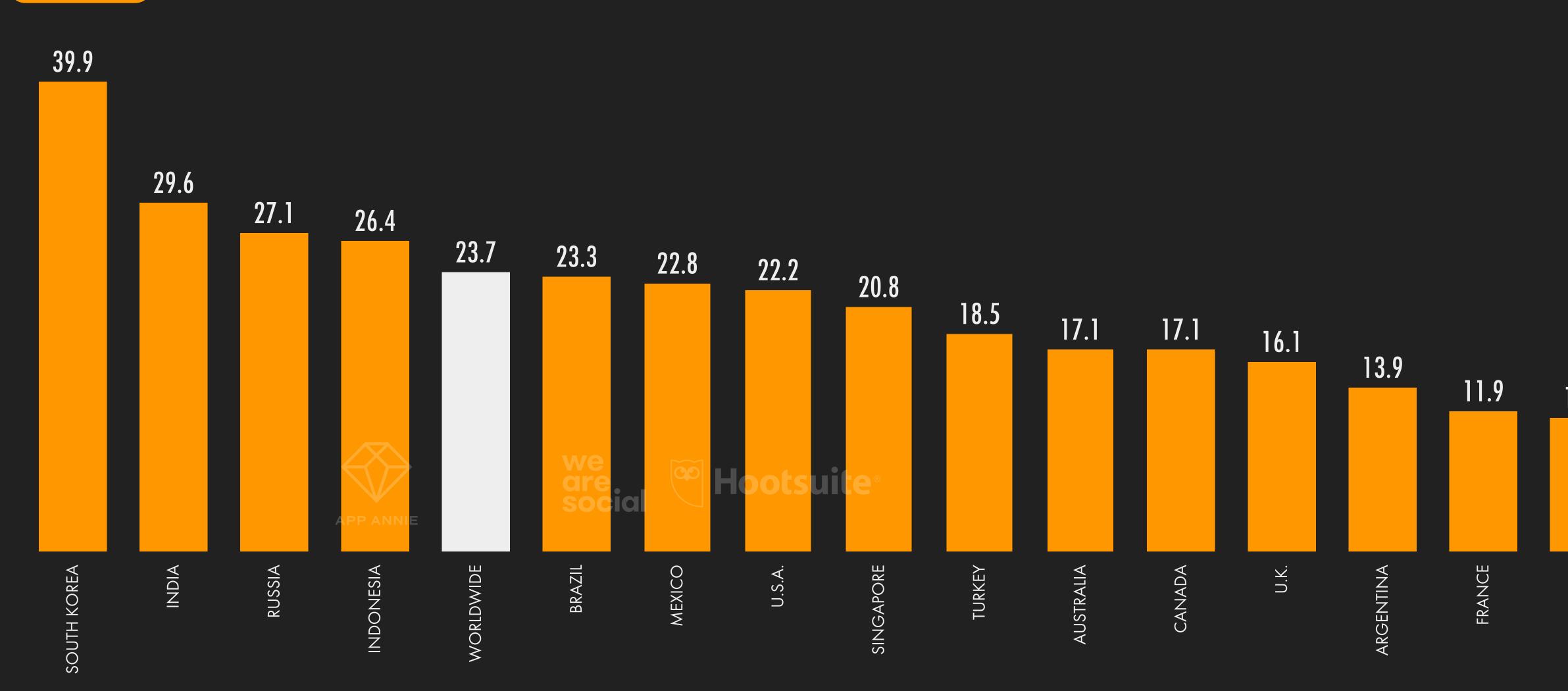






## YOUTUBE: TIME SPENT USING MOBILE APP

AVERAGE NUMBER OF HOURS PER MONTH THAT EACH YOUTUBE USER SPENDS USING THE YOUTUBE APP ON ANDROID PHONES



135

SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS, OR CONTACT APP ANNIE FOR DETAILS OF HOW TO ACCESS DATA FOR ADDITIONAL LOCATIONS. NOTE: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING THE YOUTUBE MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. WORLDWIDE FIGURE DOES NOT INCLUDE DATA FOR CHINA.





11.3







## YOUTUBE AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST YOUTUBE ADVERTISING AUDIENCES

#	LOCATION	TOTAL REACH	REACH 18+ vs. POP. 18+	#	LOCATION		TOTAL REACH	REACH 18+ vs. POP. 18+
01	INDIA	467,000,000	37.0%	11	U.K.		57,600,000	92.2%
02	U.S.A.	247,000,000	79.4%	12	TURKEY		57,400,000	72.9%
03	INDONESIA	139,000,000	55.0%	13	PHILIPPINES		56,500,000	61.1%
04	BRAZIL	138,000,000	70.6%	14	FRANCE		52,600,000	88.3%
05	RUSSIA	106,000,000	80.2%	15	South Korea		46,400,000	94.0%
06	JAPAN		86.7%	16	EGYPT	<b>D</b> ,	46,300,000	53.3%
07	MEXICO	80,600,000	68.0%	17	ITALY		43,200,000	74.9%
08	GERMANY	72,600,000	91.5%	18	THAILAND		42,800,000	63.3%
09	PAKISTAN	71,700,000	39.2%	19	SPAIN		40,700,000	91.6%
10	VIETNAM	62,500,000	68.4%	20	BANGLADESH		34,500,000	23.8%



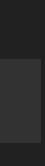
SOURCES: GOOGLE'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE DATA. GOOGLE'S ADVERTISING RESOURCES ONLY PUBLISH DEMOGRAPHIC DATA FOR USERS AGED 18+. FIGURES IN THE "REACH 18+ vs. POP. 18+" COLUMN SHOW YOUTUBE'S ADVERTISING REACH FOR AUDIENCES AGED 18+ COMPARED WITH POPULATION AGED 18+. COMPARABILITY: "TOTAL REACH" FIGURE INCLUDES USERS OF ALL AGES; "REACH 18+ vs. POP. 18+" ONLY INCLUDES USERS AGED 18+.







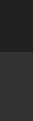




























# YOUTUBE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE YOUTUBE ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 18+

#	LOCATION	<b>REACH 18+</b> vs. POP. 18+	TOTAL REACH	#	LOCATION		REACH 18+ vs. POP. 18+	TOTAL REACH
01	NETHERLANDS	95.0%	15,600,000	11	NORWAY		91.8%	4,640,000
02	South Korea	94.0%	46,400,000	12	SPAIN		91.6%	40,700,000
03	NEW ZEALAND	93.9%	4,190,000	13	GERMANY		91.5%	72,600,000
04	SWEDEN	93.8%	8,730,000	14	HONG KONG		91.4%	6,680,000
05	U.A.E.	93.4%	9,060,000	15	ISRAEL		91.3%	7,060,000
06	QATAR	92.5%	2,650,000	16	FINLAND	D)	91.1%	4,730,000
07	U.K.	92.2%	57,600,000	17	SAUDI ARABIA		90.8%	29,300,000
08	SWITZERLAND	92.0%	7,540,000	18	OMAN		90.3%	4,390,000
09	DENMARK	92.0%	4,970,000	19	KUWAIT		90.2%	3,620,000
10	CANADA	91.9%	33,300,000	20	AUSTRALIA		89.3%	21,300,000

137

SOURCES: GOOGLE'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE DATA. GOOGLE'S ADVERTISING RESOURCES ONLY PUBLISH DEMOGRAPHIC DATA FOR USERS AGED 18+. FIGURES IN THE "REACH 18+ vs. POP. 18+" COLUMN SHOW YOUTUBE'S ADVERTISING REACH FOR AUDIENCES AGED 18+ COMPARED WITH POPULATION AGED 18+. COMPARABILITY: "TOTAL REACH" FIGURE INCLUDES USERS OF ALL AGES; "REACH 18+ vs. POP. 18+" ONLY INCLUDES USERS AGED 18+.







**TOP YOUTUBE SEARCHES** QUERIES WITH THE GREATEST VOLUME OF YOUTUBE SEARCH ACTIVITY BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021

#	SEARCH QUERY		INDEX		#	SEARCH QUERY		INDEX
01	song		100	_	11	BTS		10
02	songs		39		12	MUSICA		9
03	DJ		22		13	DJ SONG		7
04	DANCE		16		14	HINDI SONG		7
05	NEW SONG		15		15	ASMR		7
06	TIKTOK	KEPIOS	15		16	YOUTUBE	<b>B</b> ,	6
07	KARAOKE		14		17	ROBLOX		6
08	MINECRAFT		13		18	اغاني		5
09	CARTOON		13		19	LIVE NEWS		4
10	FREE FIRE		10		20	punjabi song		4

SOURCE: GOOGLE TRENDS, BASED ON SEARCHES CONDUCTED ON YOUTUBE BETWEEN 01 JANUARY 2021 AND 31 DECEMBER 2021. NOTE: GOOGLE DOES NOT PUBLISH ABSOLUTE SEARCH VOLUMES, BUT THE "INDEX" COLUMN SHOWS RELATIVE SEARCH VOLUMES FOR EACH QUERY COMPARED WITH THE SEARCH VOLUME OF THE TOP QUERY. ADVISORY: GOOGLE TRENDS USES DYNAMIC SAMPLING, SO RANK ORDER AND INDEX VALUES MAY VARY DEPENDING ON WHEN THE TOOL IS ACCESSED, EVEN FOR THE SAME TIME PERIOD.









139

# MOST POPULAR YOUTUBE CHANNELS

YOUTUBE CHANNELS WITH THE GREATEST NUMBER OF SUBSCRIBERS

#	CHANNEL NAME	SUBSCRIBERS	CHANNEL VIEWS	#	CHANNEL NAME		SUBSCRIBERS	CHANNEL VIEWS
01	T-SERIES	203,000,000	176,456,800,000	11	5-MINUTE CRAFTS		75,300,000	22,237,000,000
02	COCOMELON - NURSERY RHYMES	126,000,000	118,089,000,000	12	BLACKPINK		71,200,000	21,936,900,000
03	SET INDIA	123,000,000	107,949,200,000	13	JUSTIN BIEBER		67,000,000	26,878,200,000
04	PEWDIEPIE	111,000,000	28,091,400,000	14	CANAL KONDZILLA		65,200,000	35,756,200,000
05	MRBEAST KEPIOS	87,500,000	14,287,900,000	15	GOLDMINES		63,800,000	14,574,100,000
06	SHOW SHOW	87,400,000	66,552,700,000	16	HYBE LABELS		63,500,000	20,904,800,000
07	LIKE NASTYA	85,500,000	68,365,400,000	17	BANGTANTV	В)	62,800,000	14,582,600,000
08	WWE	84,700,000	65,170,500,000	18	SONY SAB		61,700,000	69,318,600,000
09	ZEE MUSIC COMPANY	80,500,000	43,765,100,000	19	ZEE TV		60,700,000	14,826,700,000
10	VLAD AND NIKI	76,900,000	57,771,000,000	20	DUDE PERFECT		57,000,000	13,827,000,000







# **MOST-VIEWED YOUTUBE VIDEOS**

YOUTUBE VIDEOS WITH THE GREATEST NUMBER OF ALL-TIME VIEWS

### **YOUTUBE CHANNEL – "VIDEO TITLE"** #

- PINKFONG BABY SHARK KIDS' SONGS & STORIES "BABY SHARK DAN 01
- LUIS FONSI FEATURING DADDY YANKEE "DESPACITO" 02
- LOOLOO KIDS NURSERY RHYMES AND CHILDREN'S SONGS "JOHNY 03
- ED SHEERAN "SHAPE OF YOU" 04
- WIZ KHALIFA FEATURING CHARLIE PUTH "SEE YOU AGAIN " 05
- COCOMELON NURSERY RHYMES "BATH SONG" 06
- МИРОШКА ТВ "LEARNING COLORS COLORFUL EGGS ON A FARM" 07
- GET MOVIES "MASHA AND THE BEAR RECIPE FOR DISASTER (EPISODE 80
- MARK RONSON FEATURING BRUNO MARS "UPTOWN FUNK" 09
- 10 CHUCHU TV NURSERY RHYMES & KIDS SONGS "PHONICS SONG WIT

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON YOUTUBE. NOTES: VIEWS HAVE BEEN ROUNDED TO THE NEAREST 100,000. LIKES ARE ROUNDED AT SOURCE. COMPARABILITY: VIEW AND LIKE COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



	VIEWS	UPLOADED	LIKES
ICE"	10,020,700,000	18 JUN 2016	33,000,000
	7,704,400,000	13 JAN 2017	47,000,000
JOHNY YES PAPA"	6,104,700,000	08 OCT 2016	17,000,000
KEPIOS	5,588,200,000	30 JAN 2017	28,000,000
	5,386,900,000	07 APR 2015	36,000,000
	4,868,900,000	02 MAY 2018	12,000,000
	4,548,400,000	27 FEB 2018	12,000,000
17)"	4,478,600,000	31 JAN 2012	7,700,000
	4,428,500,000	19 NOV 2014	18,000,000
"H TWO WORDS"	4,412,900,000	07 MAR 2014	[HIDDEN]







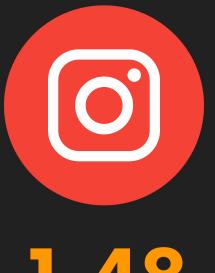


THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON INSTAGRAM

**KEPIOS** 

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TOTAL POTENTIAL REACH OF ADS ON INSTAGRAM



1.48 BILLION **INSTAGRAM AD REACH** vs. TOTAL POPULATION



**INSTAGRAM AD REACH** vs. TOTAL INTERNET USERS

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**INSTAGRAM AD REACH** vs. POPULATION AGED 13+



142

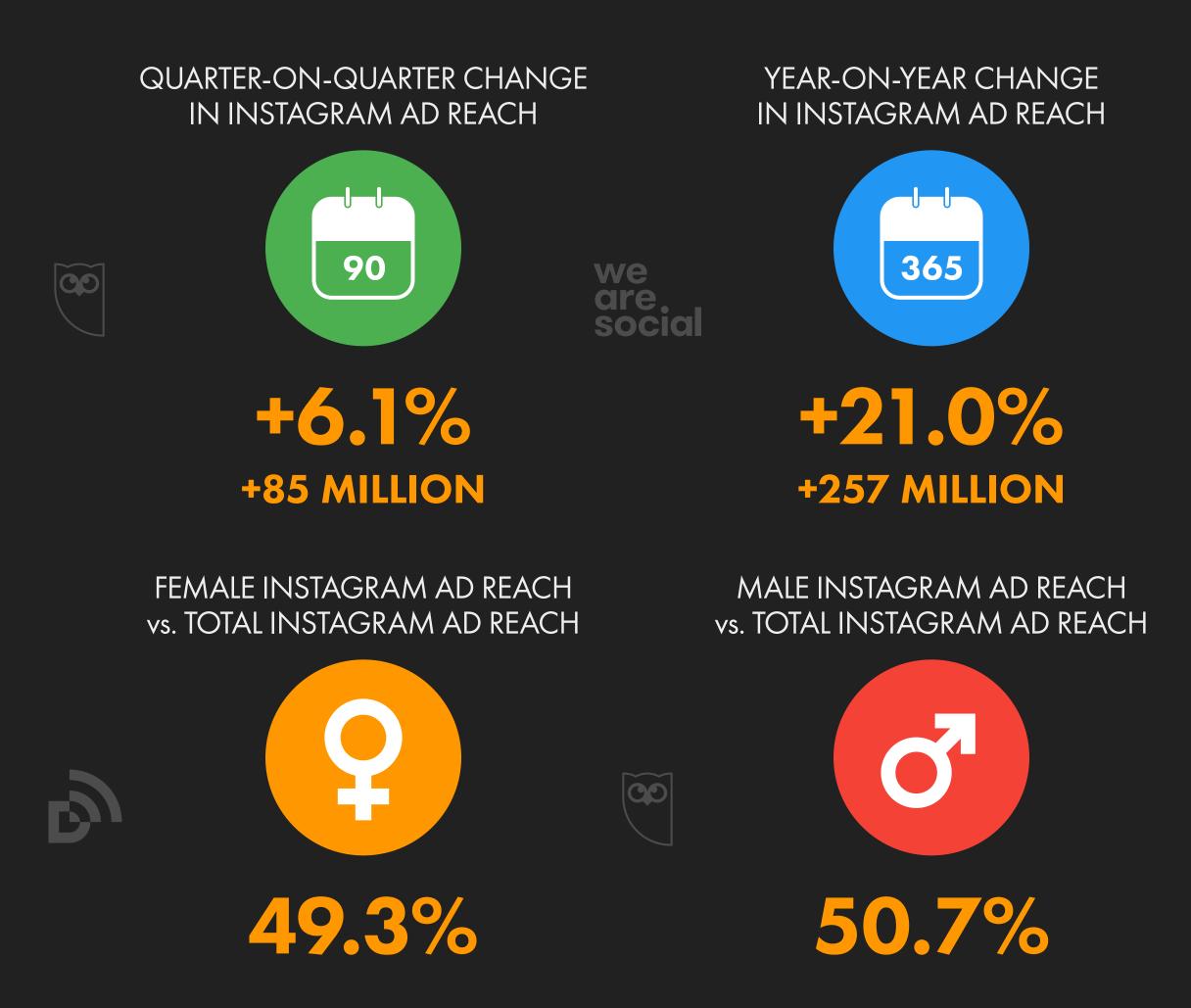
JAN

2022

SOURCES: META'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. REACH DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS. COMPARABILITY: META SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING IN Q4 2021, SO FIGURES SHOWN HERE MAY NOT BE COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.

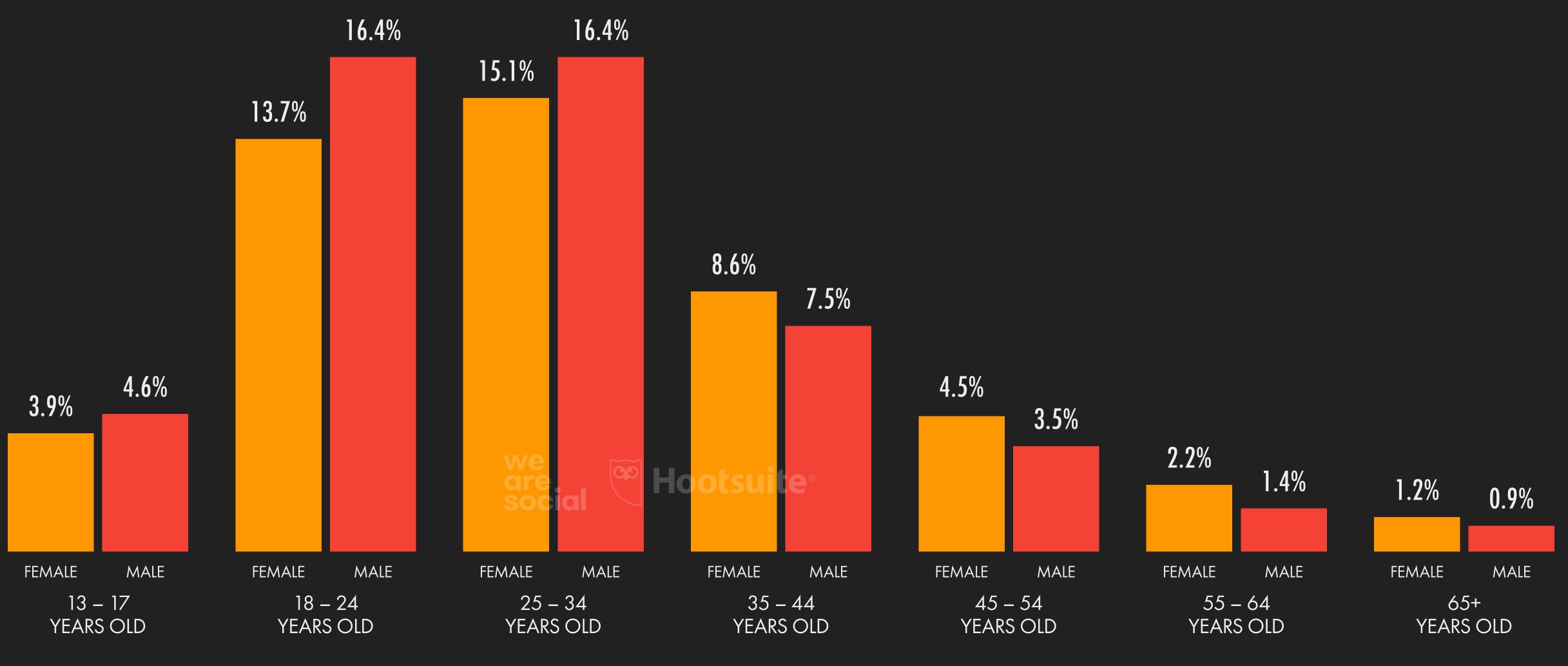
# **INSTAGRAM: ADVERTISING AUDIENCE OVERVIEW**







**INSTAGRAM: ADVERTISING AUDIENCE PROFILE** SHARE OF INSTAGRAM'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



143

JAN

2022

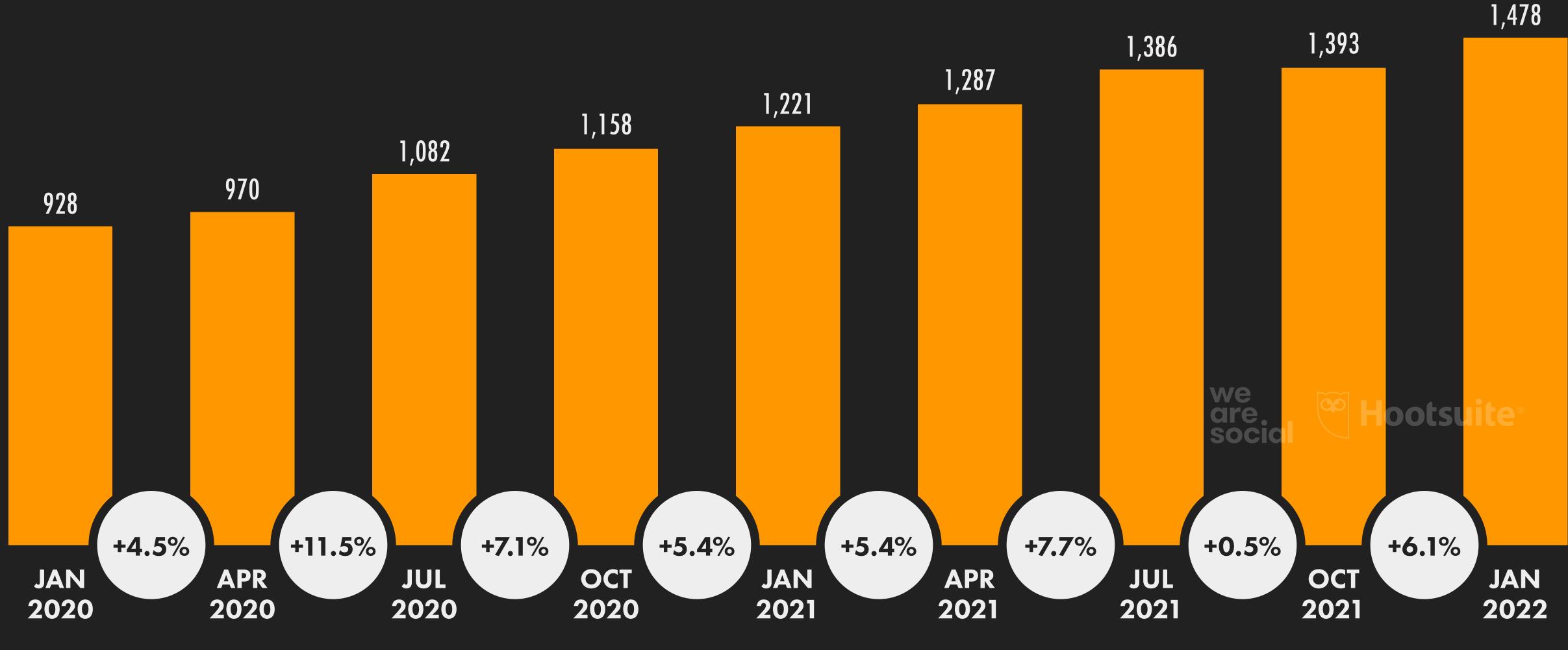
SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE MAY NOT BE DIRECTLY COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.







**INSTAGRAM ADVERTISING REACH** JAN 2022 TOTAL POTENTIAL AUDIENCE REACH OF ADS ON INSTAGRAM, IN MILLIONS OF USERS



144

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: FIGURE FOR JAN 2022 USES THE MIDPOINTS OF PUBLISHED RANGES; FIGURES FOR ALL OTHER DATES AS PUBLISHED IN META'S TOOLS. COMPARABILITY: META SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING IN Q4 2021, SO FIGURES FOR JAN 2022 ARE NOT COMPARABLE WITH FIGURES FOR PREVIOUS PERIODS, OR WITH DATA PUBLISHED IN OUR PREVIOUS REPORTS. IN ADDITION TO CHANGES IN ACTIVE USER NUMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA.





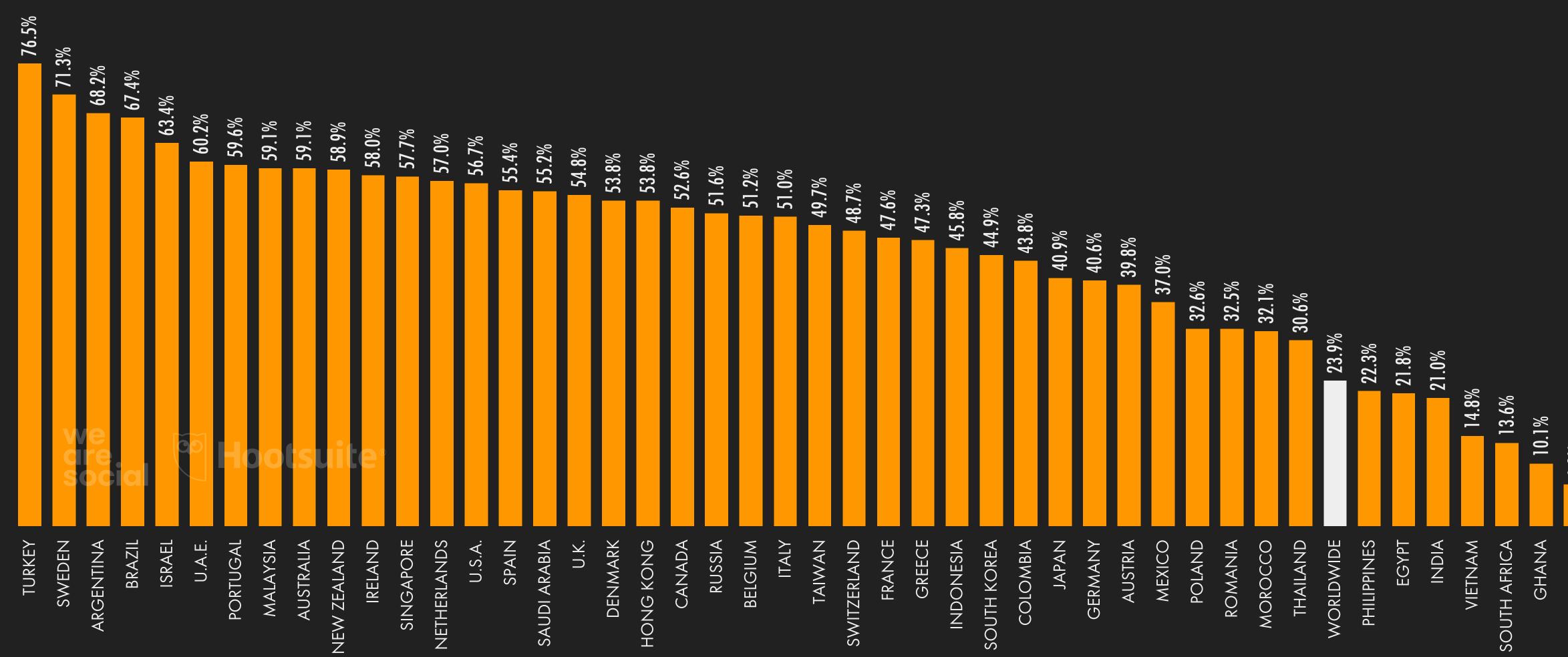
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# INSTAGRAM ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF INSTAGRAM ADS COMPARED WITH POPULATION AGED 13+



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE MAY NOT BE DIRECTLY COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.





6.9% NIGERIA

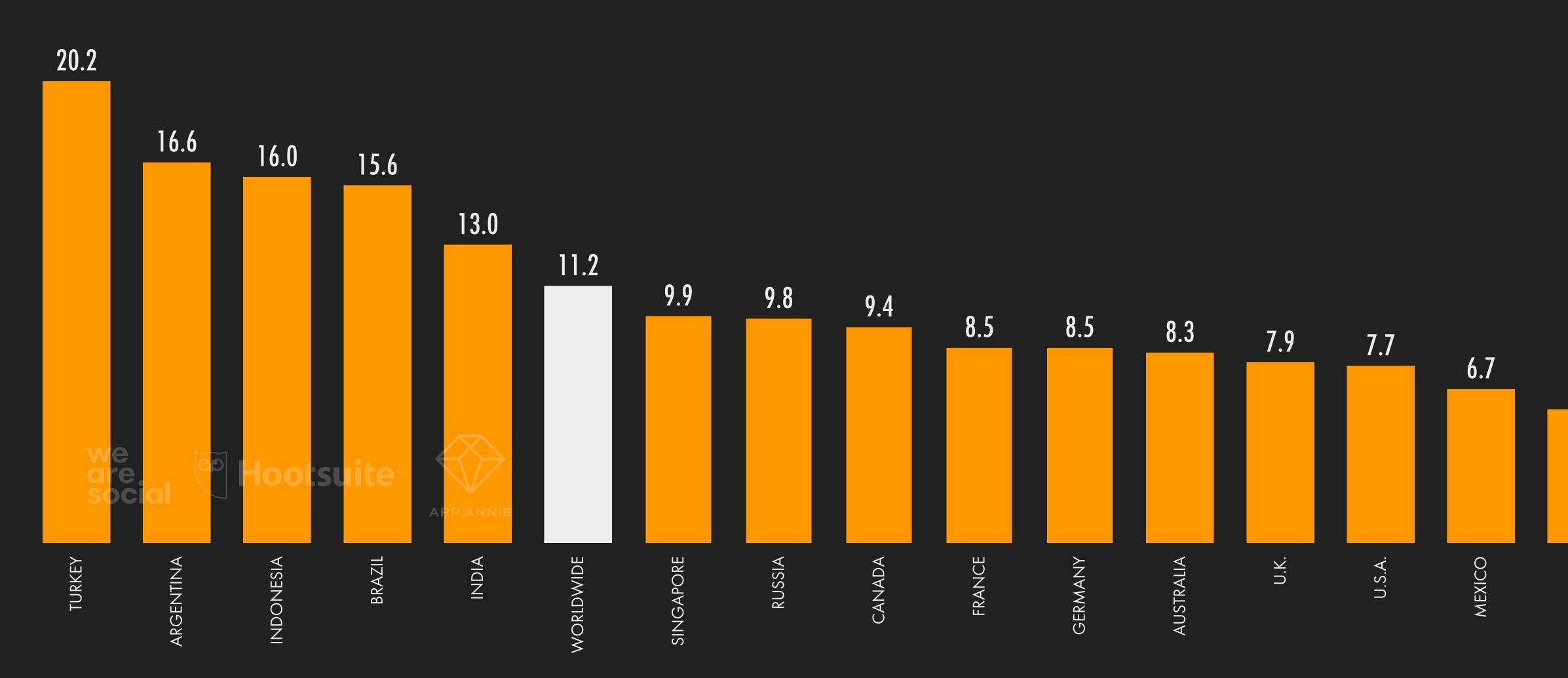






### **INSTAGRAM: TIME SPENT USING MOBILE APP**

AVERAGE NUMBER OF HOURS PER MONTH THAT EACH INSTAGRAM USER SPENDS USING THE INSTAGRAM APP ON ANDROID PHONES



SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS, OR CONTACT APP ANNIE FOR DETAILS OF HOW TO ACCESS DATA FOR ADDITIONAL LOCATIONS. NOTE: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING THE INSTAGRAM MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. WORLDWIDE FIGURE DOES NOT INCLUDE DATA FOR CHINA.





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### **INSTAGRAM AD REACH RANKING**

COUNTRIES AND TERRITORIES WITH THE LARGEST INSTAGRAM ADVERTISING AUDIENCES

#	LOCATION	TOTAL REACH	REACH vs. POP. 13+	#	LOCATION		TOTAL REACH	REACH vs. POP. 13+
01	INDIA	230,250,000	21.0%	11	ITALY		27,500,000	51.0%
02	U.S.A.	159,750,000	56.7%	12	FRANCE		26,550,000	47.6%
03	BRAZIL	119,450,000	67.4%	13	ARGENTINA		24,700,000	68.2%
04	INDONESIA	99,150,000	45.8%	14	SPAIN		22,850,000	55.4%
05	RUSSIA	63,000,000	51.6%	15	South Korea		20,650,000	44.9%
06	TURKEY	EPIOS 52,150,000	76.5%	16	PHILIPPINES	D)	18,650,000	22.3%
07	JAPAN	46,100,000	40.9%	17	THAILAND		18,500,000	30.6%
08	MEXICO	37,850,000	37.0%	18	COLOMBIA		18,300,000	43.8%
09	U.K.	31,750,000	54.8%	19	CANADA		17,400,000	52.6%
10	GERMANY	29,850,000	40.6%	20	UKRAINE		16,100,000	43.0%

SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE MAY NOT BE DIRECTLY COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.









### **INSTAGRAM ELIGIBLE AD REACH RATE RANKING**

COUNTRIES AND TERRITORIES WHERE INSTAGRAM ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

#	LOCATION	REACH vs. POP. 13+	TOTAL REACH	#	LOCATION		REACH vs. POP. 13+	TOTAL REACH
01	BRUNEI	89.0%	319,900	11	PANAMA		70.3%	2,400,000
02	KAZAKHSTAN	82.7%	11,750,000	12	Montenegro		69.9%	371,600
03	TURKEY	76.5%	52,150,000	13	BARBADOS		69.2%	171,600
04	CYPRUS	75.7%	794,300	14	ARGENTINA		68.2%	24,700,000
05	CAYMAN ISLANDS	75.5%	42,800	15	BAHRAIN	Β,	67.5%	1,003,250
06	ICELAND	73.8%	213,200	16	BRAZIL		67.4%	119,450,000
07	GUAM	72.8%	99,050	17	KUWAIT		67.0%	2,400,000
08	CHILE	72.3%	11,650,000	18	ANDORRA		63.6%	44,050
09	SWEDEN	71.3%	6,150,000	19	ISRAEL		63.4%	4,250,000
10	URUGUAY	71.2%	2,050,000	20	ARUBA		62.6%	57,450

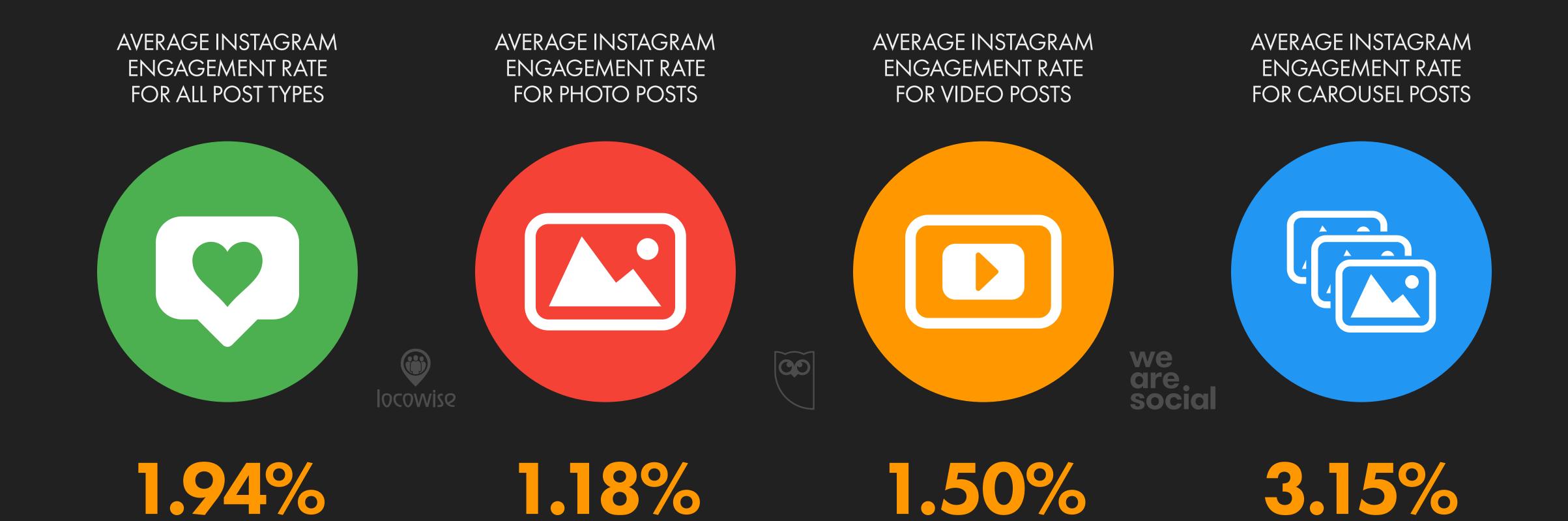
SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE MAY NOT BE DIRECTLY COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.







### **INSTAGRAM ENGAGEMENT BENCHMARKS** AVERAGE ENGAGEMENT RATES FOR POSTS PUBLISHED BY INSTAGRAM BUSINESS ACCOUNTS



SOURCE: LOCOWISE. FIGURES REPRESENT AVERAGES BETWEEN 01 SEPTEMBER 2021 AND 30 NOVEMBER 2021. NOTES: "ENGAGEMENT RATE" (AS USED HERE) REFERS TO THE COMBINED NUMBER OF LIKES AND COMMENTS ON A POST COMPARED WITH THE NUMBER OF ACCOUNT FOLLOWERS AT THE TIME OF POST PUBLICATION. FIGURES ARE AVERAGES BASED ON A WIDE VARIETY OF DIFFERENT KINDS OF INSTAGRAM BUSINESS ACCOUNT, WITH DIFFERENT AUDIENCE SIZES, IN VARIOUS COUNTRIES AROUND THE WORLD. VALUES MAY NOT SUM TO 100% DUE TO ROUNDING.





### **INSTAGRAM STORIES AUDIENCE OVERVIEW** THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH INSTAGRAM STORIES ADS

POTENTIAL AUDIENCE THAT META REPORTS CAN BE REACHED WITH **INSTAGRAM STORIES ADS** 

**INSTAGRAM STORIES AD** REACH AS A PERCENTAGE OF INSTAGRAM'S TOTAL **ADVERTISING REACH** 

**KEPIOS** 

BILLION

72.6%

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".

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**INSTAGRAM STORIES ADVERTISING REACH AS** A PERCENTAGE OF TOTAL POPULATION AGED 13+

PERCENTAGE OF THE **INSTAGRAM STORIES** AD AUDIENCE THAT META REPORTS IS FEMALE

PERCENTAGE OF THE **INSTAGRAM STORIES** AD AUDIENCE THAT META REPORTS IS MALE

we are. social

17.4%

51.1%

D

48.9%



### **INSTAGRAM REELS AUDIENCE OVERVIEW** THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH AD PLACEMENTS IN INSTAGRAM REELS

POTENTIAL AUDIENCE THAT META REPORTS CAN **BE REACHED WITH ADS** IN INSTAGRAM REELS

**INSTAGRAM REELS AD REACH AS A PERCENTAGE** OF INSTAGRAM'S TOTAL **ADVERTISING REACH** 

### 45.7% 675.3 MILLION

5

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".

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INSTAGRAM REELS **ADVERTISING REACH AS** A PERCENTAGE OF TOTAL POPULATION AGED 13+

PERCENTAGE OF THE **INSTAGRAM REELS AD AUDIENCE THAT** META REPORTS IS FEMALE

PERCENTAGE OF THE **INSTAGRAM REELS AD AUDIENCE THAT** META REPORTS IS MALE



10.9%

46.1%

53.9%





### **INSTAGRAM SHOP AUDIENCE OVERVIEW** THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH AD PLACEMENTS IN THE INSTAGRAM SHOP TAB

POTENTIAL AUDIENCE THAT META REPORTS CAN BE REACHED WITH ADS IN THE INSTAGRAM SHOP TAB

**INSTAGRAM SHOP AD REACH AS A PERCENTAGE** OF INSTAGRAM'S TOTAL **ADVERTISING REACH** 

### $\widetilde{\mathbf{OO}}$ **KEPIOS** 12.7% 187.6 MILLION

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".

**GLOBAL OVERVIEW** 

**INSTAGRAM SHOP ADVERTISING REACH AS** A PERCENTAGE OF TOTAL POPULATION AGED 13+

PERCENTAGE OF THE **INSTAGRAM SHOP AD AUDIENCE THAT** META REPORTS IS FEMALE

PERCENTAGE OF THE INSTAGRAM SHOP **AD AUDIENCE THAT** META REPORTS IS MALE

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3.0%

57.8%

42.2%





# **INSTAGRAM EXPLORE TAB AUDIENCE OVERVIEW**

POTENTIAL AUDIENCE THAT META REPORTS CAN BE **REACHED WITH ADS IN THE INSTAGRAM EXPLORE TAB** 

792.4

MILLION

INSTAGRAM EXPLORE TAB AD **REACH AS A PERCENTAGE** OF INSTAGRAM'S TOTAL **ADVERTISING REACH** 

53.6%

**INSTAGRAM EXPLORE TAB ADVERTISING REACH AS** A PERCENTAGE OF TOTAL **POPULATION AGED 13+** 

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SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".

**KEPIOS** 

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH AD PLACEMENTS IN THE INSTAGRAM EXPLORE TAB



PERCENTAGE OF THE INSTAGRAM EXPLORE TAB AD AUDIENCE THAT META REPORTS IS FEMALE

PERCENTAGE OF THE INSTAGRAM EXPLORE TAB AD AUDIENCE THAT META REPORTS IS MALE

# $\widetilde{\mathbf{OO}}$ D

12.8%

51.2%

48.8%







# MOST POPULAR INSTAGRAM ACCOUNTS

INSTAGRAM ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

#	ACCOUNT HOLDER	HANDLE	FOLLOWERS
01	INSTAGRAM	@INSTAGRAM	458,300,000
02	CRISTIANO RONALDO	@CRISTIANO	387,500,000
03	KYLIE JENNER	@Kyliejenner	298,100,000
04	LIONEL MESSI	@LEOMESSI	298,000,000
05	ARIANA GRANDE	@ARIANAGRANDE	288,100,000
06	DWAYNEJOHNSON	@THEROCK	287,800,000
07	SELENA GOMEZ	@selenagomez	287,100,000
08	KIM KARDASHIAN WEST	@KIMKARDASHIAN	276,800,000
09	BEYONCÉ	@BEYONCE	230,200,000
10	JUSTIN BIEBER	ØJUSTINBIEBER	214,300,000



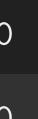
SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON INSTAGRAM. NOTE: FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 100,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



#	ACCOUNT HOLDER	HANDLE	FOLLOWERS
11	KENDALL JENNER	@KENDALLJENNER	211,000,000
12	KHLOÉ KARDASHIAN	@KHLOEKARDASHIAN	210,200,000
13	NATIONAL GEOGRAPHIC	@NATGEO	201,100,000
14	TAYLOR SWIFT	@TAYLORSWIFT	196,100,000
15	NIKE	@NIKE	191,800,000
16	JENNIFER LOPEZ	@JLO	190,300,000
17	VIRAT KOHLI	@VIRAT.KOHLI	177,600,000
18		@NICKIMINAJ	168,100,000
19	NEYMAR JR	@NEYMARJR	168,000,000
20	Kourtney kardashian	@KOURTNEYKARDASH	158,400,000













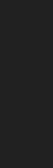




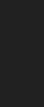


























### **MOST-USED INSTAGRAM HASHTAGS** HASHTAGS THAT HAVE BEEN USED IN THE GREATEST NUMBER OF INSTAGRAM POSTS (ALL TIME)

#	HASHTAG	POSTS	#	HASHTAG		POSTS	#	HASHTAG		POSTS
01	#LOVE	2,147,500,000	11	#HAPPY		667,200,000	21	#BEAUTY		488,400,000
02	#INSTAGOOD	1,479,800,000	12	#CUTE		656,300,000	22	#FITNESS		481,700,000
03	#FASHION	1,040,600,000	13	#TRAVEL	D)	607,700,000	23	#FOOD		471,900,000
04	#PHOTOOFTHEDAY	981,700,000	14	#STYLE		601,600,000	24	#SELFIE		462,900,000
05	#ART	877,600,000	15	#FOLLOWME		590,300,000	25	#ME	KEPIOS	462,300,000
06	#PHOTOGRAPHY	852,600,000	16	#TBT		586,700,000	26	#INSTALIKE		458,900,000
07	#INSTAGRAM	808,900,000	17	#INSTADAILY		577,000,000	27	#GIRL		443,400,000
08	#BEAUTIFUL KEPIOS	786,600,000	18	#REPOST		554,700,000	28	#PHOTO		433,700,000
09	#NATURE	689,700,000	19	#LIKE4LIKE		537,300,000	29	#FRIENDS		431,800,000
10	#PICOFTHEDAY	688,600,000	20	#SUMMER		522,200,000	30	#FUN		429,600,000

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON INSTAGRAM. NOTES: POST COUNTS HAVE BEEN ROUNDED TO THE NEAREST 100,000. INSTAGRAM NO LONGER PUBLISHES POST COUNTS FOR SOME POPULAR HASHTAGS, SO THESE TAGS ARE NOT INCLUDED IN THIS RANKING. COMPARABILITY: POST COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



























**TIKTOK: ADVERTISING AUDIENCE OVERVIEW** 

THE POTENTIAL AUDIENCE AGED 18+ THAT MARKETERS CAN REACH WITH ADS ON TIKTOK

POTENTIAL REACH OF ADS ON TIKTOK (AGE 18+ ONLY)



884.9 **MILLION** 

TIKTOK AD REACH AGE 18+ vs. TOTAL POPULATION



**TIKTOK AD REACH AGE 18+** vs. TOTAL INTERNET USERS

TIKTOK AD REACH AGE 18+ vs. POPULATION AGE 18+





**KEPIOS** 

~~~ 5.9%

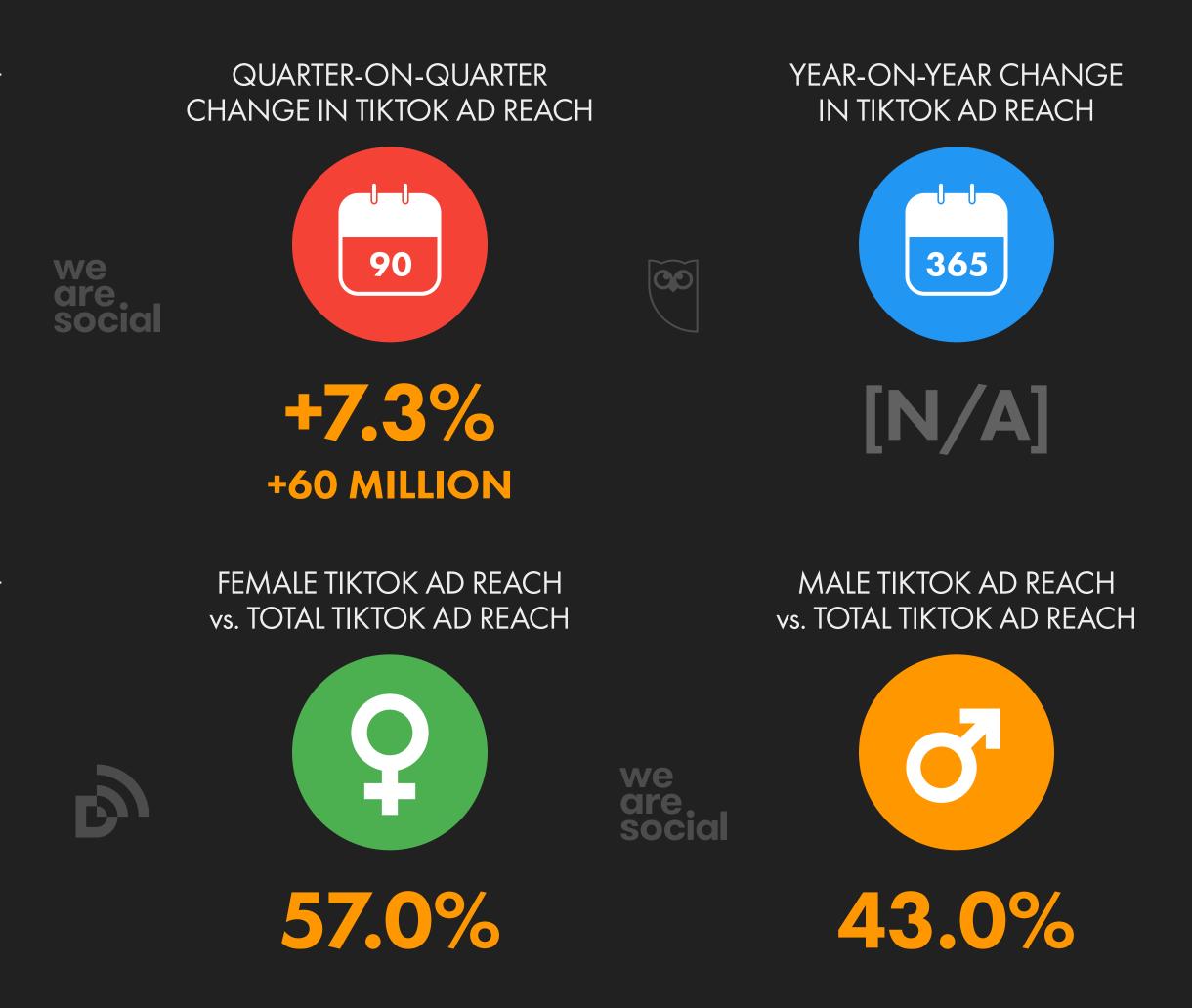
157

JAN

2022

SOURCES: BYTEDANCE'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH AUDIENCE DATA FOR USERS AGED 18 AND ABOVE, BUT ALLOW MARKETERS TO TARGET ADS TO USERS AGED 13 AND ABOVE. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE".





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# TIKTOK: ADVERTISING AUDIENCE PROFILE

SHARE OF TIKTOK'S ADVERTISING AUDIENCE AGED 18+ BY AGE GROUP AND GENDER

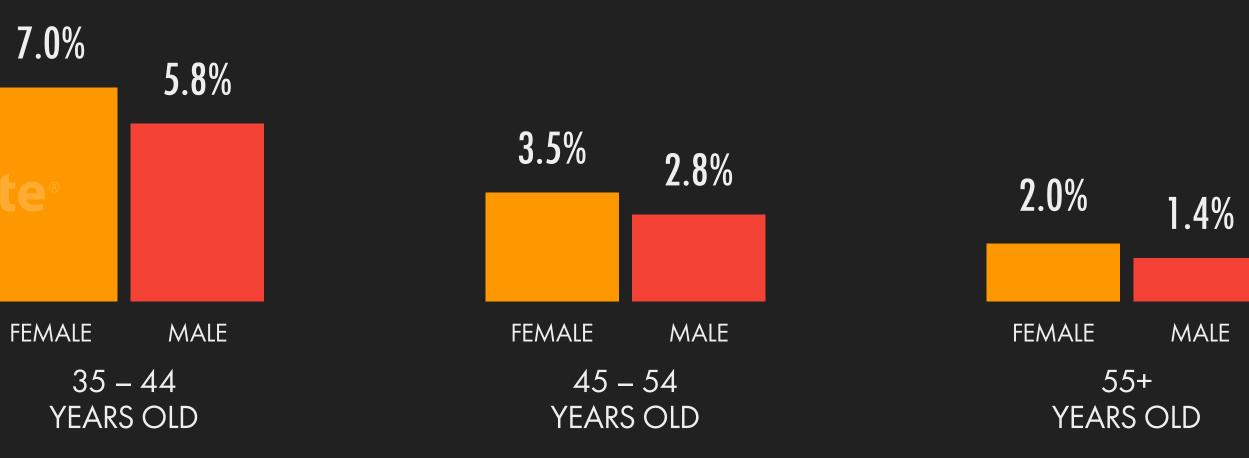
25.0% 17.9% 17.6% 13.6% Hootsu FEMALE MALE FEMALE MALE

18 – 24 YEARS OLD

25 – 34 YEARS OLD

SOURCE: BYTEDANCE'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH AUDIENCE DATA FOR USERS AGED 18 AND ABOVE, BUT ALLOW MARKETERS TO TARGET ADS TO USERS AGED 13 AND ABOVE. PERCENTAGES SHOWN HERE REPRESENT SHARE OF AUDIENCE AGED 18 AND ABOVE ONLY. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE", BUT VALUES DO NOT SUM TO TOTAL USERS, SO PERCENTAGES MAY NOT SUM TO 100%.



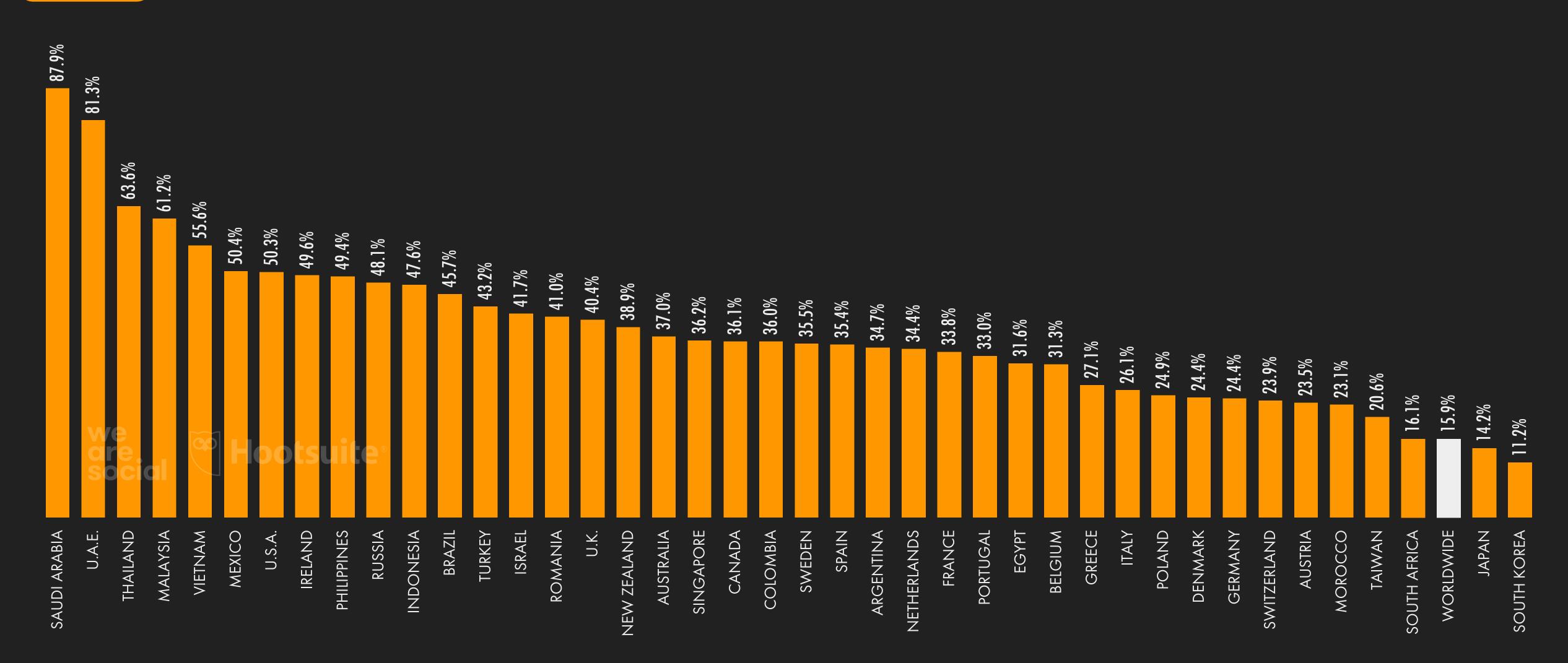


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## TIKTOK ADVERTISING: REACH RATE AGE 18+

TIKTOK'S POTENTIAL REACH AMONGST AUDIENCES AGED 18+ COMPARED WITH POPULATION AGED 18+



SOURCES: BYTEDANCE'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; WORLDWIDE FIGURE BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH AUDIENCE DATA FOR USERS AGED 18 AND ABOVE, BUT ALLOW MARKETERS TO TARGET ADS TO USERS AGED 13 AND ABOVE. PERCENTAGES SHOWN HERE REPRESENT AD AUDIENCES AGED 18 AND ABOVE COMPARED WITH TOTAL POPULATION AGED 18 AND ABOVE.

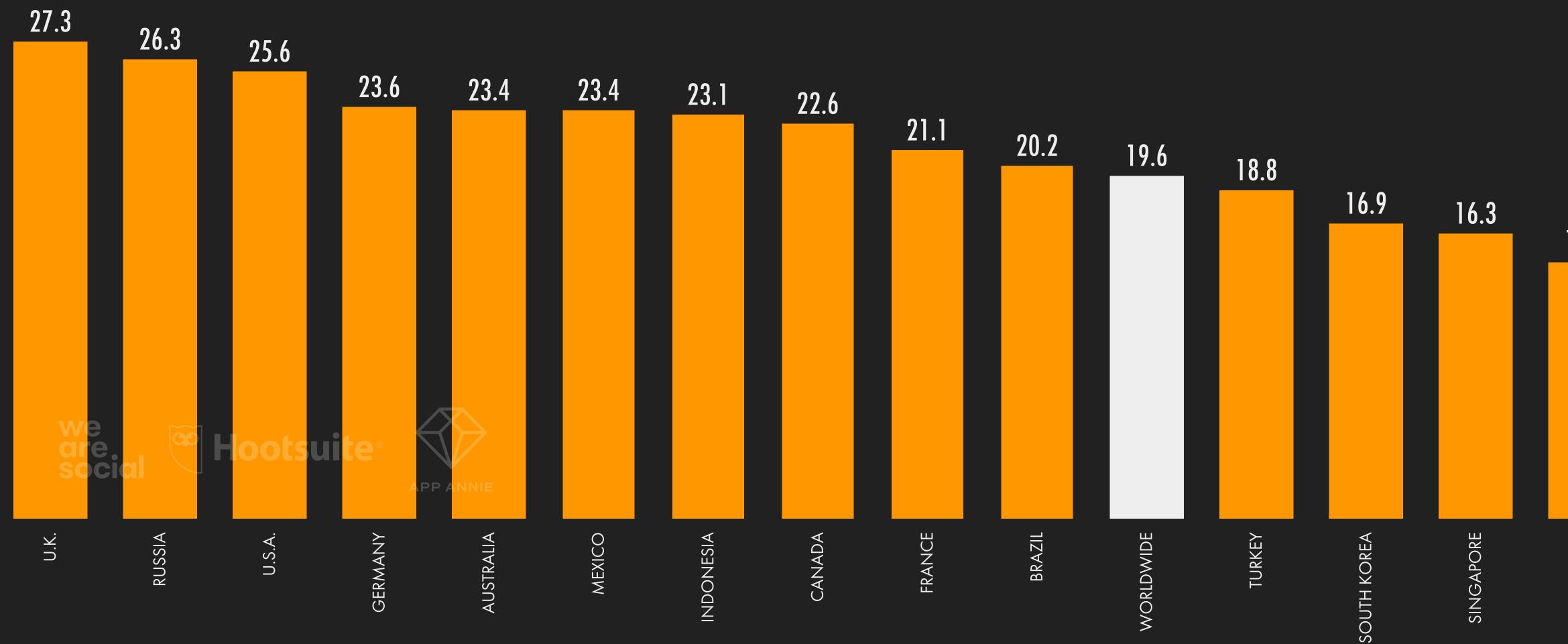






# TIKTOK: TIME SPENT USING MOBILE APP

AVERAGE NUMBER OF HOURS PER MONTH THAT EACH TIKTOK USER SPENDS USING THE TIKTOK APP ON ANDROID PHONES



160

SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS, OR CONTACT APP ANNIE FOR DETAILS OF HOW TO ACCESS DATA FOR ADDITIONAL LOCATIONS. NOTES: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING THE TIKTOK MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. DOES NOT INCLUDE DATA FOR DOUYIN. WORLDWIDE FIGURE DOES NOT INCLUDE DATA FOR CHINA.



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## TIKTOK AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST TIKTOK ADVERTISING AUDIENCES AGED 18+

| #  | LOCATION     | REACH<br>AGE 18+ | REACH 18+<br>vs. POP. 18+ |   | #  | LOCATION |    | REACH<br>AGE 18+ | <b>REACH 18+</b><br>vs. POP. 18+ |
|----|--------------|------------------|---------------------------|---|----|----------|----|------------------|----------------------------------|
| 01 | U.S.A.       | 130,962,500      | 50.3%                     | - | 11 | U.K.     |    | 21,811,500       | 40.4%                            |
| 02 | INDONESIA    | 92,069,500       | 47.6%                     |   | 12 | EGYPT    |    | 20,279,000       | 31.6%                            |
| 03 | BRAZIL       | 74,069,500       | 45.7%                     |   | 13 | PAKISTAN |    | 18,263,000       | 13.5%                            |
| 04 | RUSSIA       | 54,936,000       | 48.1%                     |   | 14 | FRANCE   |    | 17,483,000       | 33.8%                            |
| 05 | MEXICO       | 46,021,500       | 50.4%                     |   | 15 | GERMANY  |    | 16,994,000       | 24.4%                            |
| 06 |              | 39,914,000       | 55.6%                     |   | 16 | JAPAN    | D) | 15,193,500       | 14.2%                            |
| 07 | PHILIPPINES  | 35,957,000       | 49.4%                     |   | 17 | MALAYSIA |    | 14,591,500       | 61.2%                            |
| 08 | THAILAND     | 35,802,000       | 63.6%                     |   | 18 | SPAIN    |    | 13,726,000       | 35.4%                            |
| 09 | TURKEY       | 26,563,500       | 43.2%                     |   | 19 | COLOMBIA |    | 13,649,000       | 36.0%                            |
| 10 | SAUDI ARABIA | 22,374,000       | 87.9%                     |   | 20 | ITALY    |    | 13,297,500       | 26.1%                            |

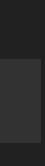
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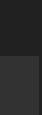




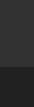


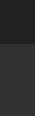


























### TIKTOK AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE TIKTOK ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 18+

| #  | LOCATION     | <b>REACH 18+</b><br>vs. POP. 18+ | REACH<br>AGE 18+ | #  | LOCATION    |    | <b>REACH 18+</b><br>vs. POP. 18+ | REACH<br>AGE 18+ |
|----|--------------|----------------------------------|------------------|----|-------------|----|----------------------------------|------------------|
| 01 | SAUDI ARABIA | 87.9%                            | 22,374,000       | 11 | PERU        |    | 51.2%                            | 12,168,500       |
| 02 | U.A.E.       | 81.3%                            | 6,717,500        | 12 | MEXICO      |    | 50.4%                            | 46,021,500       |
| 03 | KUWAIT       | 75.4%                            | 2,474,000        | 13 | U.S.A.      |    | 50.3%                            | 130,962,500      |
| 04 | THAILAND     | 63.6%                            | 35,802,000       | 14 | BAHRAIN     |    | 50.2%                            | 699,500          |
| 05 | QATAR        | 62.1%                            | 1,539,000        | 15 | IRELAND     |    | 49.6%                            | 1,879,500        |
| 06 | MALAYSIA     | 61.2%                            | 14,591,500       | 16 | PHILIPPINES | D) | 49.4%                            | 35,957,000       |
| 07 | CAMBODIA     | 61.0%                            | 6,680,500        | 17 | RUSSIA      |    | 48.1%                            | 54,936,000       |
| 08 | CHILE        | 57.5%                            | 8,548,500        | 18 | INDONESIA   |    | 47.6%                            | 92,069,500       |
| 09 | KAZAKHSTAN   | 57.1%                            | 7,262,500        | 19 | BRAZIL      |    | 45.7%                            | 74,069,500       |
| 10 | VIETNAM      | 55.6%                            | 39,914,000       | 20 | TURKEY      |    | 43.2%                            | 26,563,500       |

162

SOURCES: BYTEDANCE'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE DATA. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. BYTEDANCE'S ADVERTISING RESOURCES ONLY PUBLISH AUDIENCE DATA FOR USERS AGED 18 AND ABOVE, BUT ALLOW MARKETERS TO TARGET ADS TO USERS AGED 13 AND ABOVE. FIGURES IN THE "REACH 18+ vs. POP. 18+" COLUMN SHOW TIKTOK'S ADVERTISING REACH FOR AUDIENCES AGED 18+ COMPARED WITH POPULATION AGED 18+.







### **MOST POPULAR TIKTOK ACCOUNTS** TIKTOK ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

| #  | ACCOUNT HOLDER    | HANDLE           | FOLLOWERS   |
|----|-------------------|------------------|-------------|
| 01 | CHARLI D'AMELIO   | @CHARLIDAMELIO   | 132,800,000 |
| 02 | KHABANE LAME      | @KHABY.LAME      | 125,200,000 |
| 03 | BELLA POARCH      | @BELLAPOARCH     | 87,100,000  |
| 04 | ADDISON RAE       | @ADDISONRE       | 86,000,000  |
| 05 | ZACH KING         | @ZACHKING        | 66,600,000  |
| 06 | WILL SMITH KEPIOS | @WILLSMITH       | 64,500,000  |
| 07 | ΤΙΚΤΟΚ            | @TIKTOK          | 59,500,000  |
| 08 | KIMBERLY LOAIZA   | @KIMBERLY.LOAIZA | 57,900,000  |
| 09 | DIXIE D'AMELIO    | @DIXIEDAMELIO    | 56,600,000  |
| 10 | BURAK ÖZDEMIR     | @cznburak        | 55,300,000  |

163

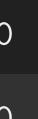
SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON TIKTOK. NOTE: FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 100,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



| #  | ACCOUNT HOLDER         | HANDLE                          | FOLLOWERS  |
|----|------------------------|---------------------------------|------------|
| 11 | SPENCER POLANCO KNIGHT | @SPENCERX                       | 55,000,000 |
| 12 | LOREN GRAY             | @LORENGRAY                      | 54,300,000 |
| 13 | MICHAEL LE             | @JUSTMAIKO                      | 51,400,000 |
| 14 | JASON DERULO           | @JASONDERULO                    | 51,100,000 |
| 15 | DWAYNEJOHNSON          | @THEROCK                        | 47,800,000 |
| 16 | DOMINIK LIPA           | OMELIPA                         | 47,000,000 |
| 17 | BTS                    | <pre>@BTS_OFFICIAL_BIGHIT</pre> | 45,400,000 |
| 18 | RIYAZ ALY              | @RIYAZ.14                       | 44,500,000 |
| 19 | YOUNES ZAROU           | @YOUNESZAROU                    | 44,000,000 |
| 20 | KRIS COLLINS           | @KALLMEKRIS                     | 42,200,000 |
|    |                        |                                 |            |













































### **MOST-USED TIKTOK HASHTAGS** HASHTAGS THAT HAVE BEEN USED IN THE GREATEST NUMBER OF TIKTOK POSTS (ALL TIME)

| # HASHTAG         | POST VIEWS         | #  | HASHTAG           | POST VIEWS      | ; |
|-------------------|--------------------|----|-------------------|-----------------|---|
| 01 <b>#</b> FYP   | 18,571,100,000,000 | 11 | #LIKE             | 370,800,000,000 | 2 |
| 02 #VIRAL         | 6,363,700,000,000  | 12 | #dance            | 355,200,000,000 | 2 |
| 03 #TIKTOK        | 2,482,000,000,000  | 13 | #MEME             | 350,100,000,000 | 2 |
| 04 #DUET          | 2,418,200,000,000  | 14 | #FOOTBALL         | 304,500,000,000 | 2 |
| 05 #trending      | 1,670,400,000,000  | 15 | #EXPLORE          | 245,500,000,000 | 2 |
| 06 <b>#</b> FUNNY | 1,511,600,000,000  | 16 | #ART              | 239,600,000,000 | 2 |
| 07 #COMEDY        | 1,243,100,000,000  | 17 | #GREENSCREENVIDEO | 237,700,000,000 | 2 |
| 08 #HUMOR         | 684,400,000,000    | 18 | #FOOD             | 234,300,000,000 | 2 |
| 09 <b>#</b> LOVE  | 611,500,000,000    | 19 | #learnontiktok    | 228,400,000,000 | 2 |
| 10 #STITCH        | 570,100,000,000    | 20 | #PRANK            | 224,000,000,000 | 3 |

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON TIKTOK. NOTES: POST VIEW COUNTS REPRESENT THE NUMBER OF VIEWS ON POSTS THAT INCLUDE THE RELEVANT HASHTAG. POST VIEW COUNTS ROUNDED AT SOURCE. COMPARABILITY: POST COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.







### CHANGES IN META'S DATA REPORTING

In Q4 2021, Meta made some important changes to how its self-service tools report the potential advertising reach of its platforms, including a move to publishing audience figures as a range instead of as an absolute number. Our analysis suggests that Meta also revised its base data, resulting in some important corrections to published audience figures for Facebook and Messenger. As a result, we are currently unable to provide any figures for changes over time in these platforms' audiences, and we advise readers **not to compare** the advertising audience figures for Facebook and Messenger contained within this report with figures published for those platforms in previous reports. For more information, please read our complete notes on data variance, potential mismatches, and curiosities: https://datareportal.com/notes-on-data.



# **MESSENGER: ADVERTISING AUDIENCE OVERVIEW**

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK MESSENGER

POTENTIAL AUDIENCE THAT META REPORTS CAN BE REACHED WITH ADS ON MESSENGER

**MESSENGER'S POTENTIAL ADVERTISING REACH** AS A PERCENTAGE OF TOTAL POPULATION

12.5%

987 MILLION **KEPIOS** 

167

SOURCE: META'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. SOME MESSENGER AD FORMATS ARE CURRENTLY UNAVAILABLE IN CERTAIN COUNTRIES, WHICH MAY IMPACT OVERALL TOTALS. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. META'S ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.

we

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**MESSENGER'S POTENTIAL ADVERTISING REACH** AS A PERCENTAGE OF POPULATION AGED 13+

PERCENTAGE OF ITS AD AUDIENCE THAT MESSENGER **REPORTS IS FEMALE** 

PERCENTAGE OF ITS AD AUDIENCE THAT MESSENGER REPORTS IS MALE

# 16.0%

 $\widetilde{\mathbf{OO}}$ 

44.7%

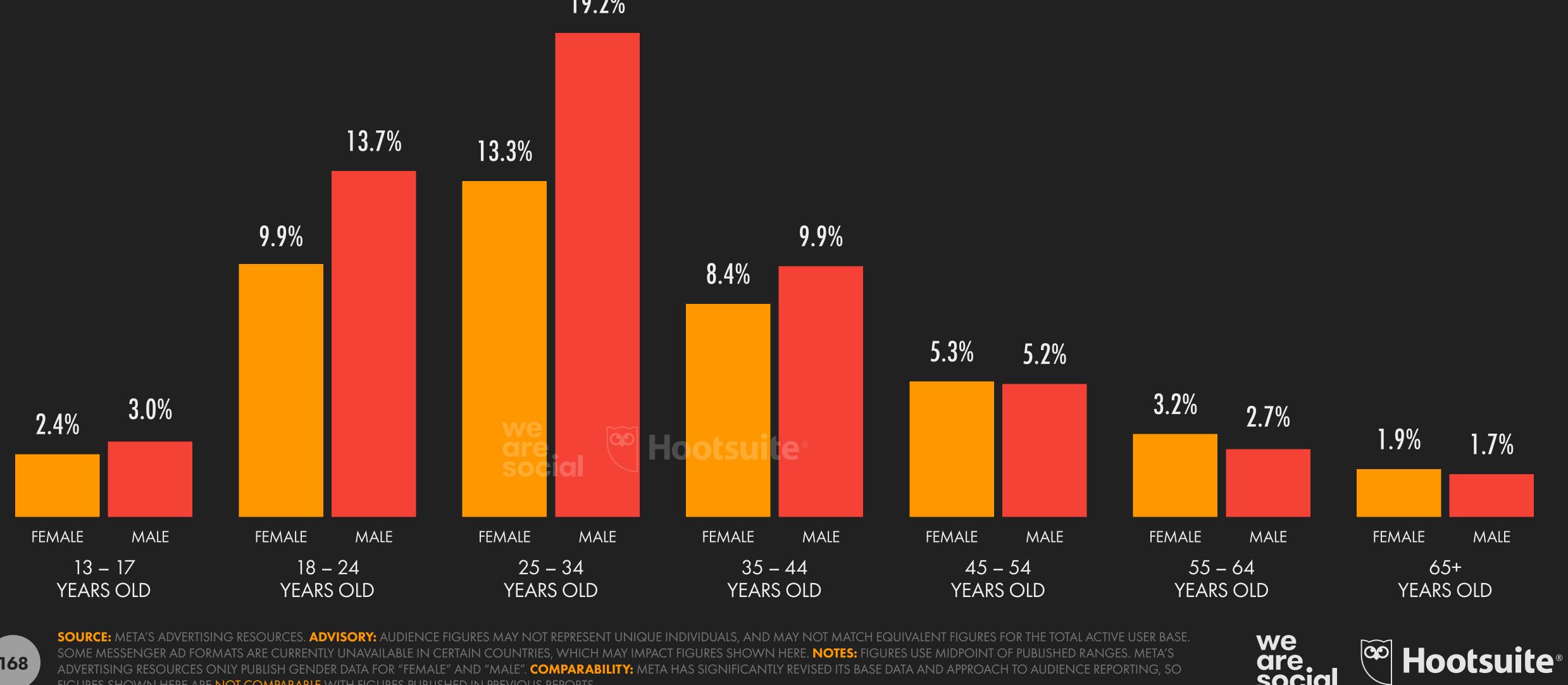
D

# 55.3%

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# **MESSENGER: ADVERTISING AUDIENCE PROFILE**

SHARE OF FACEBOOK MESSENGER'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



19.2%

168

ADVERTISING RESOURCES ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES SHOWN HERE ARE NOT COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.

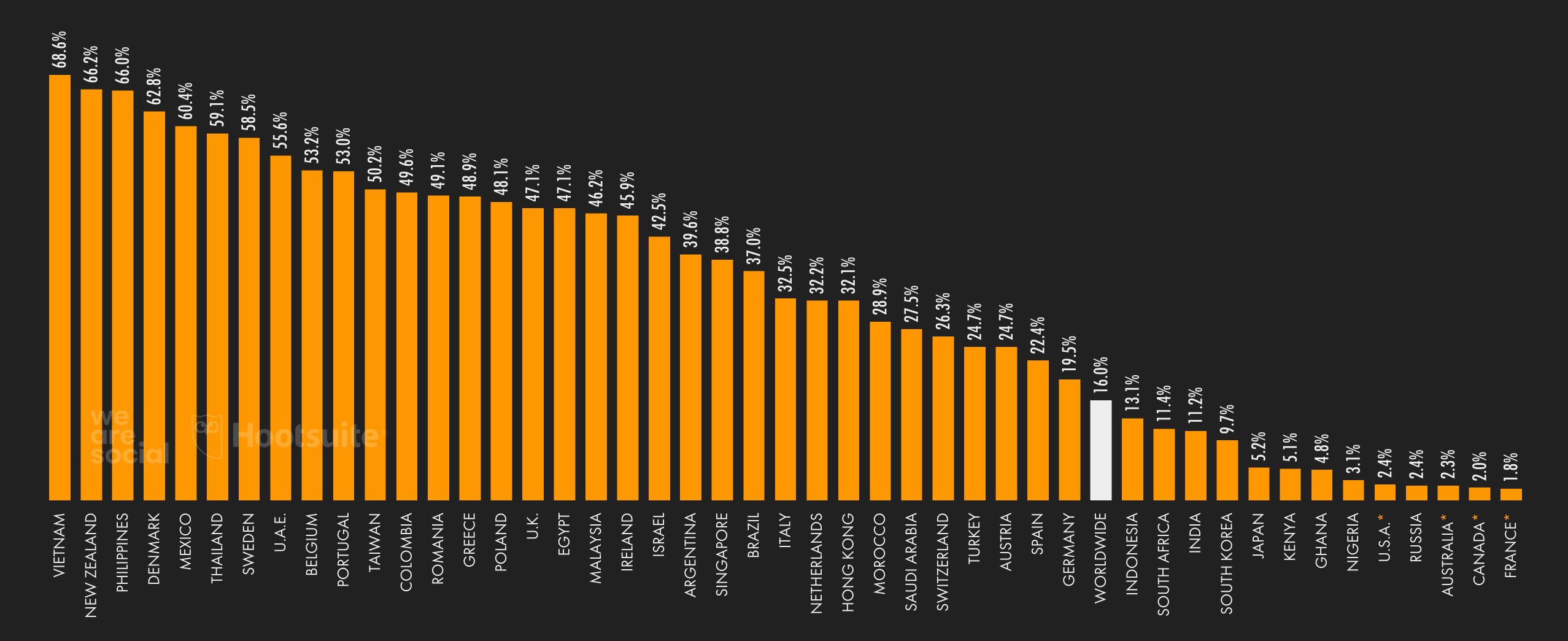






# MESSENGER ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF FACEBOOK MESSENGER ADS COMPARED WITH POPULATION AGED 13+



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. SOME MESSENGER AD FORMATS ARE CURRENTLY UNAVAILABLE IN COUNTRIES IDENTIFIED BY (\*), WHICH MAY IMPACT REACH VALUES. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.









### **MESSENGER AD REACH RANKING**

COUNTRIES AND TERRITORIES WITH THE LARGEST FACEBOOK MESSENGER ADVERTISING AUDIENCES

| #  | LOCATION    | TOTAL<br>REACH    | REACH vs.<br>POP. 13+ | 4  | #  | LOCATION  |    | TOTAL<br>REACH | REACH vs.<br>POP. 13+ |
|----|-------------|-------------------|-----------------------|----|----|-----------|----|----------------|-----------------------|
| 01 | INDIA       | 122,500,000       | 11.2%                 | 1  | 1  | COLOMBIA  |    | 20,750,000     | 49.6%                 |
| 02 | BRAZIL      | 65,500,000        | 37.0%                 | 1  | 2  | ITALY     |    | 17,500,000     | 32.5%                 |
| 03 | MEXICO      | 61,800,000        | 60.4%                 | 1  | 3  | TURKEY    |    | 16,800,000     | 24.7%                 |
| 04 | PHILIPPINES | 55,150,000        | 66.0%                 | 1  | 4  | IRAQ      |    | 16,150,000     | 57.5%                 |
| 05 | VIETNAM     | 54,000,000        | 68.6%                 | 1  | 5  | POLAND    |    | 15,800,000     | 48.1%                 |
| 06 |             | KEPIOS 35,700,000 | 59.1%                 | 1  | 6  | MYANMAR   | D) | 14,400,000     | 33.2%                 |
| 07 | EGYPT       | 34,600,000        | 47.1%                 | 17 | 7= | ARGENTINA |    | 14,350,000     | 39.6%                 |
| 08 | INDONESIA   | 28,400,000        | 13.1%                 | 17 | 7= | GERMANY   |    | 14,350,000     | 19.5%                 |
| 09 | U.K.        | 27,300,000        | 47.1%                 | 1  | 9  | ALGERIA   |    | 14,250,000     | 43.6%                 |
| 10 | BANGLADESH  | 21,450,000        | 16.5%                 | 2  | 20 | PERU      |    | 14,150,000     | 53.6%                 |



SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. SOME MESSENGER AD FORMATS ARE CURRENTLY UNAVAILABLE IN CERTAIN COUNTRIES, WHICH MAY IMPACT VALUES FOR THOSE COUNTRIES, AS WELL AS THEIR RESPECTIVE RANKING. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.









### MESSENGER ELIGIBLE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE FACEBOOK MESSENGER ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

| #  | LOCATION | REACH vs.<br>POP. 13+ | TOTAL<br>REACH | #  | LOCATION         |            | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|----------|-----------------------|----------------|----|------------------|------------|-----------------------|----------------|
| 01 | MONGOLIA | 90.9%                 | 2,200,000      | 11 | GUAM             |            | 67.8%                 | 92,300         |
| 02 | MALTA    | 79.8%                 | 309,200        | 12 | CYPRUS           |            | 67.1%                 | 703,300        |
| 03 | LIBYA    | 78.4%                 | 4,200,000      | 13 | FRENCH POLYNESIA |            | 66.6%                 | 154,200        |
| 04 | ICELAND  | 77.3%                 | 223,200        | 14 | SAMOA            |            | 66.4%                 | 90,650         |
| 05 | TONGA    | 75.9%                 | 57,350         | 15 | NEW ZEALAND      |            | 66.2%                 | 2,700,000      |
| 06 |          | PIOS 75.7%            | 35,400         | 16 | PHILIPPINES      | <b>D</b> ) | 66.0%                 | 55,150,000     |
| 07 | BHUTAN   | 70.6%                 | 438,550        | 17 | lithuania        |            | 65.2%                 | 1,500,000      |
| 08 | GEORGIA  | 70.3%                 | 2,300,000      | 18 | PALESTINE        |            | 65.1%                 | 2,300,000      |
| 09 | FIJI     | 69.7%                 | 473,150        | 19 | ARUBA            |            | 64.1%                 | 58,750         |
| 10 | VIETNAM  | 68.6%                 | 54,000,000     | 20 | NEW CALEDONIA    |            | 63.1%                 | 149,200        |

171

SOURCES: META'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. SOME MESSENGER AD FORMATS ARE CURRENTLY UNAVAILABLE IN CERTAIN COUNTRIES, WHICH MAY IMPACT VALUES FOR THOSE COUNTRIES, AS WELL AS THEIR RESPECTIVE RANKING. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: META HAS SIGNIFICANTLY REVISED ITS BASE DATA AND APPROACH TO AUDIENCE REPORTING, SO FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.









# LINKEDIN

# LINKEDIN: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON LINKEDIN

**KEPIOS** 

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### TOTAL POTENTIAL REACH OF ADS ON LINKEDIN



808.4 **MILLION** 

### LINKEDIN AD REACH vs. TOTAL POPULATION



LINKEDIN AD REACH vs. TOTAL INTERNET USERS

16.3%

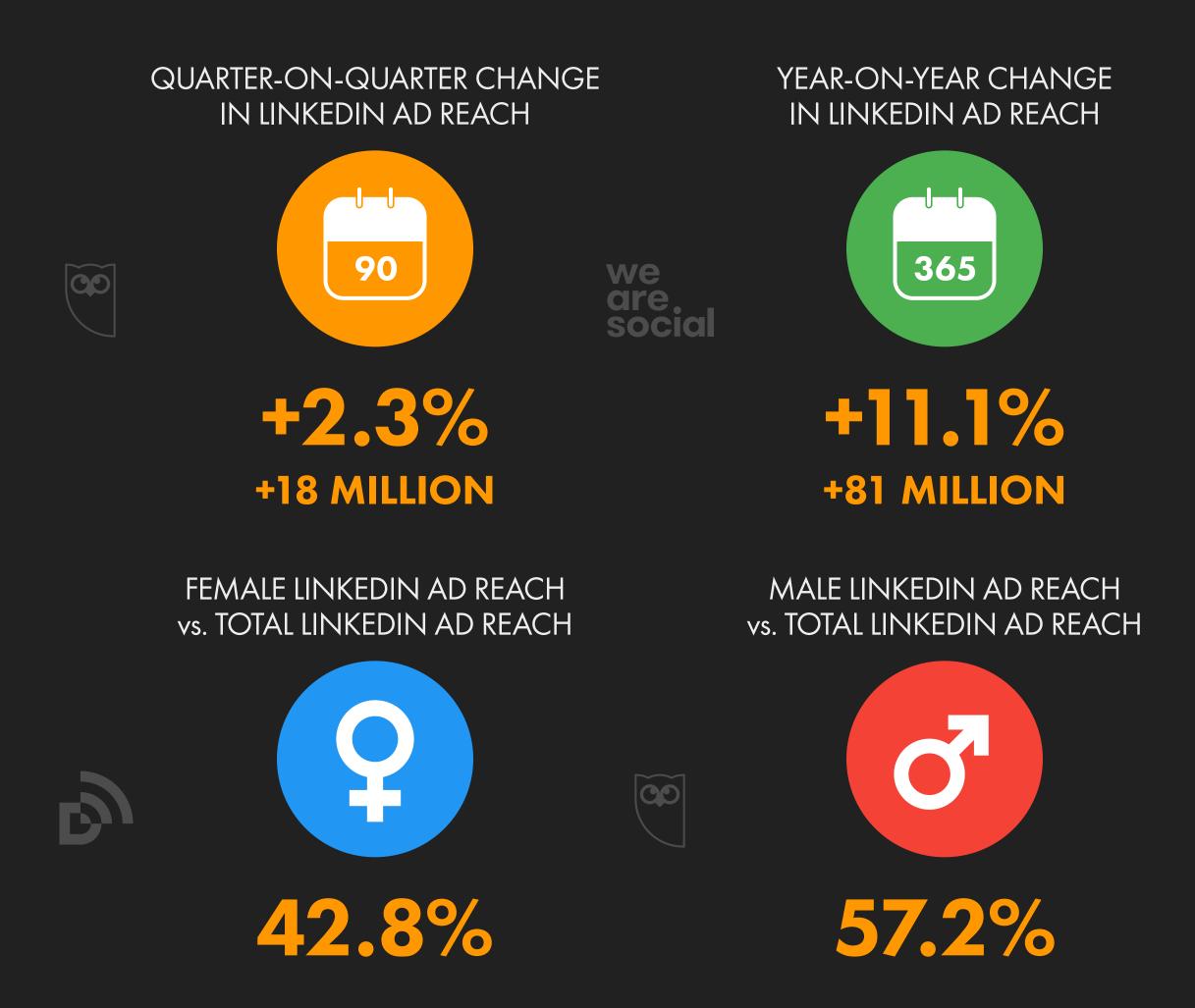
LINKEDIN AD REACH vs. POPULATION AGED 18+

14.6%



SOURCES: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE OR REGISTERED MEMBER BASE. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS. NOTE: REACH DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS. COMPARABILITY: THE FIGURES PUBLISHED IN LINKEDIN'S ADVERTISING RESOURCES REFLECT TOTAL REGISTERED MEMBERS (NOT ACTIVE USERS), SO FIGURES SHOWN HERE ARE NOT DIRECTLY COMPARABLE WITH OTHER PLATFORMS.



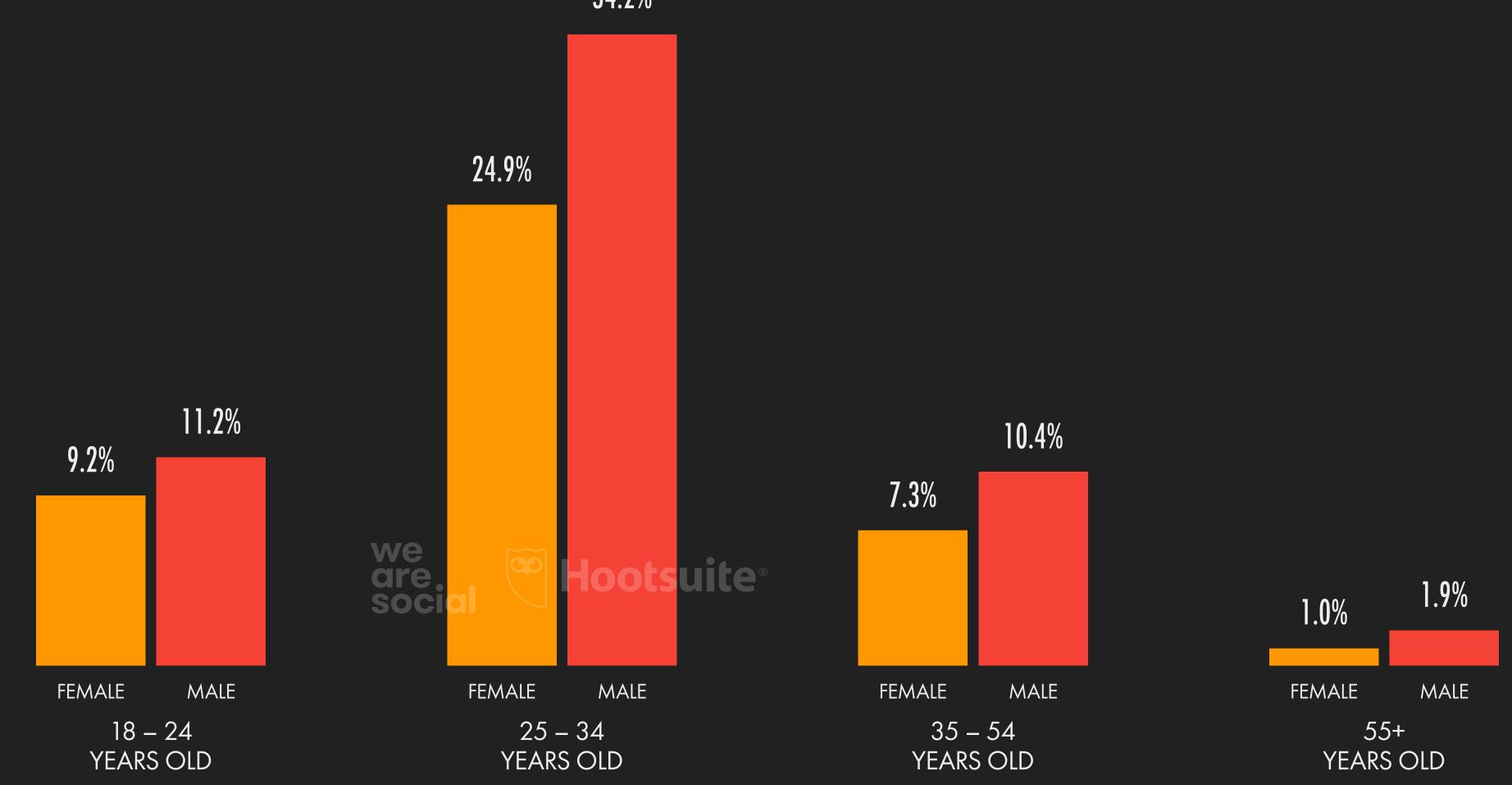






### LINKEDIN: ADVERTISING AUDIENCE PROFILE

SHARE OF LINKEDIN'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



34.2%

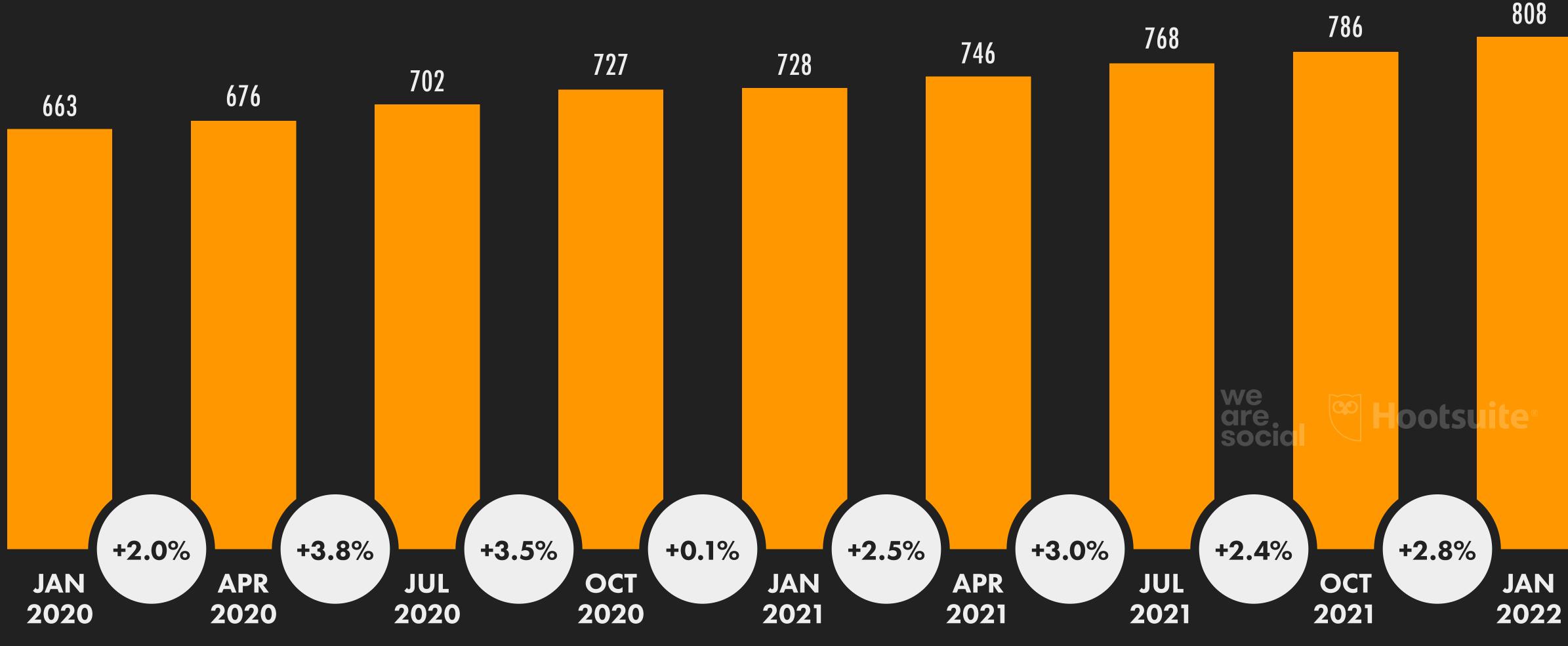
SOURCE: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: MICROSOFT'S LINKEDIN ADVERTISING TOOLS ONLY PUBLISH GENDER DATA FOR "FEMALE" AND "MALE". COMPARABILITY: THE FIGURES PUBLISHED IN MICROSOFT'S LINKEDIN ADVERTISING RESOURCES REFLECT TOTAL REGISTERED MEMBERS (NOT THE ACTIVE AUDIENCES PUBLISHED BY OTHER COMPANIES), SO THESE FIGURES ARE NOT DIRECTLY COMPARABLE WITH OTHER PLATFORMS.



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### LINKEDIN ADVERTISING REACH

TOTAL POTENTIAL AUDIENCE REACH OF ADS ON LINKEDIN, IN MILLIONS OF USERS



175

SOURCE: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE OR REGISTERED MEMBER BASE. COMPARABILITY: THE FIGURES PUBLISHED IN MICROSOFT'S LINKEDIN ADVERTISING RESOURCES REFLECT TOTAL REGISTERED MEMBERS (NOT THE ACTIVE AUDIENCES) PUBLISHED BY OTHER COMPANIES), SO THESE FIGURES ARE NOT DIRECTLY COMPARABLE WITH OTHER PLATFORMS. IN ADDITION TO CHANGES IN TOTAL REGISTERED MEMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA.

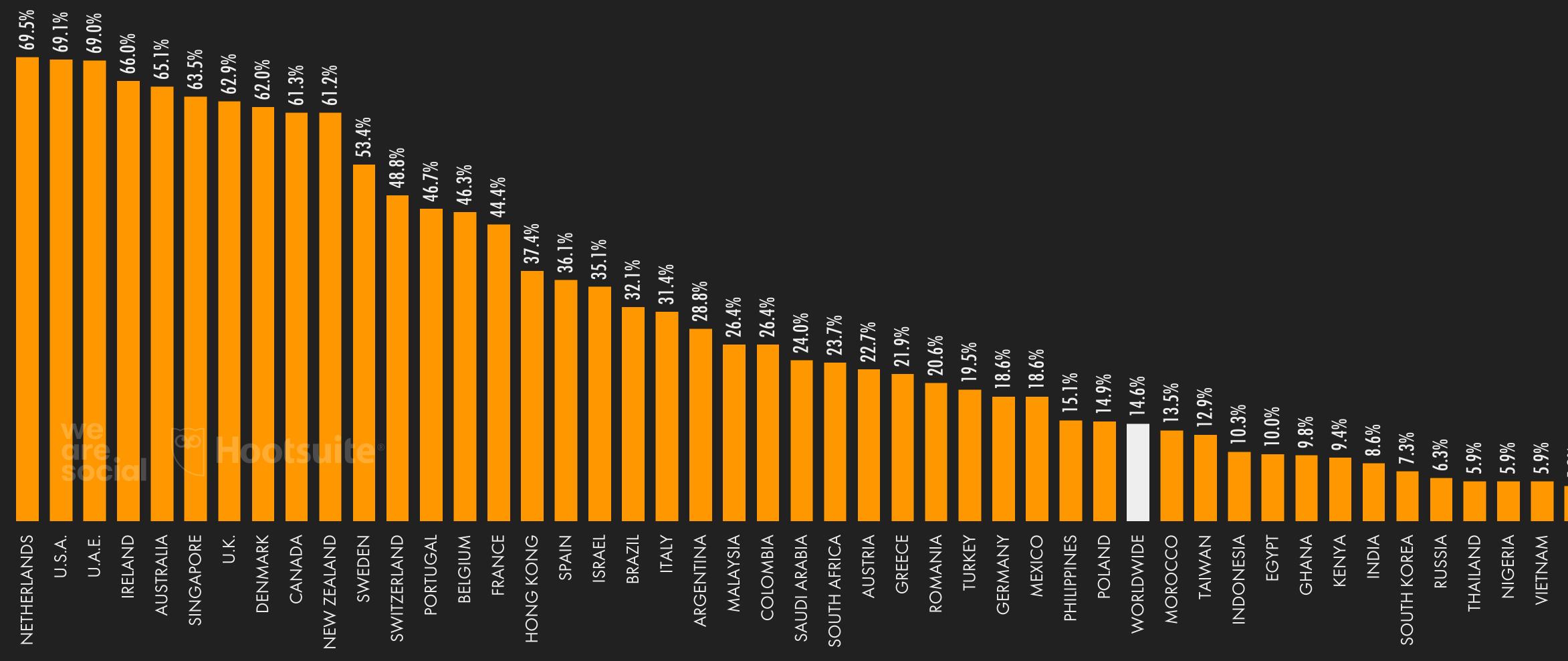


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### LINKEDIN ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF LINKEDIN ADS COMPARED WITH POPULATION AGED 18+



SOURCES: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE OR TOTAL REGISTERED MEMBERS. LINKEDIN REMAINS BLOCKED FOR MANY USERS IN RUSSIA, SO FIGURES SHOWN HERE MAY NOT BE REPRESENTATIVE OF ACTUAL POTENTIAL REACH. COMPARABILITY: THE FIGURES PUBLISHED IN MICROSOFT'S LINKEDIN ADVERTISING RESOURCES REFLECT TOTAL REGISTERED MEMBERS (NOT THE ACTIVE AUDIENCES PUBLISHED BY OTHER COMPANIES), SO FIGURES SHOWN HERE ARE NOT DIRECTLY COMPARABLE WITH FIGURES FOR OTHER PLATFORMS SHOWN ELSEWHERE IN THIS REPORT.









### LINKEDIN AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST LINKEDIN ADVERTISING AUDIENCES

| #  | LOCATION  | TOTAL<br>REACH    | REACH vs.<br>POP. 18+ | #   | LOCATION     |    | TOTAL<br>REACH | REACH vs.<br>POP. 18+ |
|----|-----------|-------------------|-----------------------|-----|--------------|----|----------------|-----------------------|
| 01 | U.S.A.    | 180,000,000       | 69.1%                 | 11  | SPAIN        |    | 14,000,000     | 36.1%                 |
| 02 | INDIA     | 83,000,000        | 8.6%                  | 12= | AUSTRALIA    |    | 13,000,000     | 65.1%                 |
| 03 | CHINA     | 60,000,000        | 5.2%                  | 12= | GERMANY      |    | 13,000,000     | 18.6%                 |
| 04 | BRAZIL    | 52,000,000        | 32.1%                 | 14  | TURKEY       |    | 12,000,000     | 19.5%                 |
| 05 | U.K.      | 34,000,000        | 62.9%                 | 15  | PHILIPPINES  |    | 11,000,000     | 15.1%                 |
| 06 |           | kepios 23,000,000 | 44.4%                 | 16  | COLOMBIA     | D) | 10,000,000     | 26.4%                 |
| 07 | INDONESIA | 20,000,000        | 10.3%                 | 17  | NETHERLANDS  |    | 9,700,000      | 69.5%                 |
| 08 | CANADA    | 19,000,000        | 61.3%                 | 18  | SOUTH AFRICA |    | 9,500,000      | 23.7%                 |
| 09 | MEXICO    | 17,000,000        | 18.6%                 | 19  | ARGENTINA    |    | 9,400,000      | 28.8%                 |
| 10 | ITALY     | 16,000,000        | 31.4%                 | 20  | PAKISTAN     |    | 7,600,000      | 5.6%                  |



SOURCES: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE OR TOTAL REGISTERED MEMBERS. LINKEDIN REMAINS BLOCKED FOR MANY USERS IN RUSSIA, WHICH MAY IMPACT THE COUNTRY'S RANKING. NOTE: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. COMPARABILITY: REACH FIGURES ARE BASED ON TOTAL REGISTERED LINKEDIN MEMBERS, SO ARE NOT COMPARABLE WITH REACH FIGURES FOR OTHER PLATFORMS IN THIS REPORT.









### LINKEDIN ELIGIBLE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE LINKEDIN ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 18+

| #  | LOCATION            | REACH vs.<br>POP. 18+ | TOTAL<br>REACH | #  | LOCATION    |    | REACH vs.<br>POP. 18+ | TOTAL<br>REACH |
|----|---------------------|-----------------------|----------------|----|-------------|----|-----------------------|----------------|
| 01 | BERMUDA             | 104.7%*               | 52,000         | 11 | MALTA       |    | 65.4%                 | 240,000        |
| 02 | AMERICAN SAMOA      | 101.7%*               | 38,000         | 12 | AUSTRALIA   |    | 65.1%                 | 13,000,000     |
| 03 | ICELAND             | 94.1%                 | 250,000        | 13 | ARUBA       |    | 64.9%                 | 55,000         |
| 04 | CAYMAN IS.          | 90.7%                 | 48,000         | 14 | SINGAPORE   |    | 63.5%                 | 3,200,000      |
| 05 | ANDORRA             |                       | 54,000         | 15 | U.K.        | D) | 62.9%                 | 34,000,000     |
| 06 | U.S. VIRGIN ISLANDS | 75.8%                 | 61,000         | 16 | DENMARK     |    | 62.0%                 | 2,900,000      |
| 07 | NETHERLANDS         | 69.5%                 | 9,700,000      | 17 | CANADA      |    | 61.3%                 | 19,000,000     |
| 08 | U.S.A.              | 69.1%                 | 180,000,000    | 18 | NEW ZEALAND |    | 61.2%                 | 2,300,000      |
| 09 | U.A.E.              | 69.0%                 | 5,700,000      | 19 | LUXEMBOURG  |    | 59.8%                 | 310,000        |
| 10 | IRELAND             | 66.0%                 | 2,500,000      | 20 | GUAM        |    | 57.0%                 | 70,000         |



SOURCES: MICROSOFT'S LINKEDIN ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR TOTAL ACTIVE USERS OR REGISTERED MEMBERS. LINKEDIN REMAINS BLOCKED FOR MANY USERS IN RUSSIA, WHICH MAY IMPACT THE COUNTRY'S RANKING. \* NOTES: VALUES FOR "REACH vs. POP. 18+" SHOULD NOT TECHNICALLY EXCEED 100%, BUT DATA ARE SHOWN 'AS-IS', TO ENABLE READERS TO MAKE THEIR OWN JUDGMENTS. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. COMPARABILITY: REACH FIGURES ARE BASED ON TOTAL REGISTERED LINKEDIN MEMBERS, SO ARE NOT COMPARABLE WITH REACH FIGURES FOR OTHER PLATFORMS IN THIS REPORT.









# **MOST-FOLLOWED ORGANISATIONS ON LINKEDIN**

LINKEDIN COMPANY ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

| #  | ORGANISATION            |        | FOLLOWERS  |
|----|-------------------------|--------|------------|
| 01 | GOOGLE                  |        | 23,380,000 |
| 02 | AMAZON                  |        | 23,330,000 |
| 03 | TED CONFERENCES         |        | 22,290,000 |
| 04 | LINKEDIN                |        | 20,450,000 |
| 05 | FORBES                  |        | 17,390,000 |
| 06 | UNILEVER                |        | 16,690,000 |
| 07 | MICROSOFT               | KEPIOS | 15,970,000 |
| 08 | APPLE                   |        | 15,380,000 |
| 09 | IBM                     |        | 13,300,000 |
| 10 | HARVARD BUSINESS REVIEW |        | 13,230,000 |

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON LINKEDIN. NOTE: FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 10,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



| #  | ORGANISATION              |    | FOLLOWERS  |
|----|---------------------------|----|------------|
| 11 | NESTLÉ                    |    | 12,940,000 |
| 12 | THE ECONOMIST             |    | 12,890,000 |
| 13 | BUSINESS INSIDER          |    | 11,150,000 |
| 14 | TESLA                     | В, | 9,310,000  |
| 15 | THE WALL STREET JOURNAL   |    | 9,210,000  |
| 16 | DELOITTE                  |    | 9,140,000  |
| 17 | TATA CONSULTANCY SERVICES |    | 8,280,000  |
| 18 | NETFLIX                   |    | 8,050,000  |
| 19 | ACCENTURE                 |    | 8,020,000  |
| 20 | BBC NEWS                  |    | 7,990,000  |
|    |                           |    |            |







# **MOST-FOLLOWED PEOPLE ON LINKEDIN**

LINKEDIN PERSONAL ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

| #  | ACCOUNT HOLDER       |        | FOLLOWERS  |
|----|----------------------|--------|------------|
| 01 | BILL GATES           |        | 35,040,000 |
| 02 | RICHARD BRANSON      |        | 19,640,000 |
| 03 | JEFF WEINER          |        | 10,700,000 |
| 04 | ARIANNA HUFFINGTON   |        | 10,050,000 |
| 05 | SATYA NADELLA        |        | 9,580,000  |
| 06 | MARK CUBAN           | KEPIOS | 7,310,000  |
| 07 | JACK WELCH           |        | 7,180,000  |
| 08 | TONY ROBBINS         |        | 7,040,000  |
| 09 | MELINDA FRENCH GATES |        | 7,000,000  |
| 10 | SIMON SINEK          |        | 5,810,000  |
|    |                      |        |            |

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON LINKEDIN. NOTE: FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 10,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



| #  | ACCOUNT HOLDER  |    | FOLLOWERS |
|----|-----------------|----|-----------|
| 11 | DEEPAK CHOPRA   |    | 5,800,000 |
| 12 | DANIEL GOLEMAN  |    | 5,670,000 |
| 13 | JUSTIN TRUDEAU  |    | 5,220,000 |
| 14 | GARY VAYNERCHUK |    | 4,920,000 |
| 15 | ADAM GRANT      |    | 4,180,000 |
| 16 | IAN BREMMER     | B. | 3,760,000 |
| 17 | NARENDRA MODI   |    | 3,670,000 |
| 18 | ANTHONY J JAMES |    | 3,600,000 |
| 19 | JAMES CAAN      |    | 3,370,000 |
| 20 | KEVIN O'LEARY   |    | 3,280,000 |





# MOST-FOLLOWED HASHTAGS ON LINKEDIN

HASHTAGS WITH THE GREATEST NUMBER OF FOLLOWERS ON LINKEDIN

| # HASHTAG            | FOLLOWERS  | #  | HASHTAG               |            | FOLLOWERS  | #  | HASHTAG                | FOLLOWE     |
|----------------------|------------|----|-----------------------|------------|------------|----|------------------------|-------------|
| 01 #INDIA            | 67,600,000 | 11 | #CAREERS              |            | 22,500,000 | 21 | #branding              | 18,000,0    |
| 02 #INNOVATION       | 38,800,000 | 12 | 2 #MARKETS            |            | 22,200,000 | 22 | #professionalwomen     | 17,900,0    |
| 03 #MANAGEMENT       | 36,000,000 | 13 | 8 #STARTUPS           | <b>D</b> , | 21,200,000 | 23 | #ADVERTISINGANDMARKETI | NG 17,200,0 |
| 04 #HUMANRESOURCES   | 33,200,000 | 14 | #MARKETING            |            | 20,300,000 | 24 | #gender                | 16,700,0    |
| 05 #DIGITALMARKETING | 27,400,000 | 15 | 5 #Socialmedia        |            | 19,700,000 | 25 | #WOMENINSCIENCE        | 16,600,C    |
| 06 #TECHNOLOGY       | 26,400,000 | 16 | 6 #VENTURECAPITAL     |            | 19,300,000 | 26 | #FEMINISM              | 16,300,0    |
| 07 #CREATIVITY       | 25,200,000 | 17 | <b>#</b> SOCIALNETWOR | KING       | 19,000,000 | 27 | #MOTIVATION            | 15,800,0    |
| 08 #FUTURE           | 24,600,000 | 18 | 8 #LEANSTARTUPS       |            | 19,000,000 | 28 | #PERSONALDEVELOPMENT   | 14,700,0    |
| 09 #FUTURISM         | 23,500,000 | 19 | P #ECONOMY            |            | 18,700,000 | 29 | #INVESTING             | 14,400,C    |
| 10 #entrepreneurship | 22,700,000 | 20 | ) #economics          |            | 18,000,000 | 30 | #JOBINTERVIEWS         | 14,300,0    |

SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON LINKEDIN. NOTE: FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 10,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.





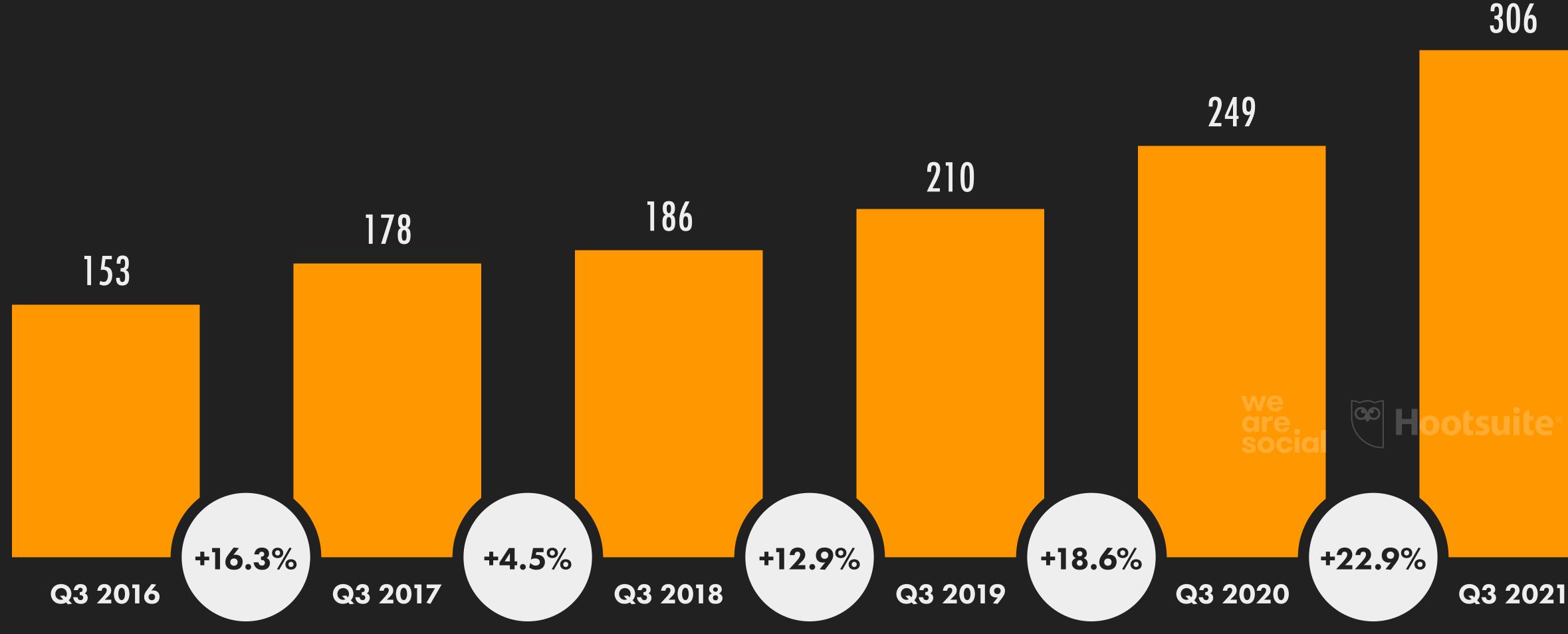






### **SNAPCHAT DAILY ACTIVE USERS**

AVERAGE DAILY ACTIVE SNAPCHAT USERS (IN MILLIONS), WITH RELATIVE GROWTH RATES OVER TIME

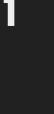


SOURCE: SNAPCHAT COMPANY ANNOUNCEMENTS. COMPARABILITY: SNAP'S EARNINGS ANNOUNCEMENTS REPORT DAILY ACTIVE USERS, WHEREAS THE COMPANY'S ADVERTISING RESOURCES REPORT FIGURES THAT ARE BASED ON MONTHLY ACTIVE USERS.





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# **SNAPCHAT: ADVERTISING AUDIENCE OVERVIEW**

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON SNAPCHAT

**KEPIOS** 

### TOTAL POTENTIAL REACH OF ADS ON SNAPCHAT



557.1 **MILLION** 

SNAPCHAT AD REACH vs. TOTAL POPULATION



SNAPCHAT AD REACH vs. TOTAL INTERNET USERS

SNAPCHAT AD REACH vs. POPULATION AGED 13+

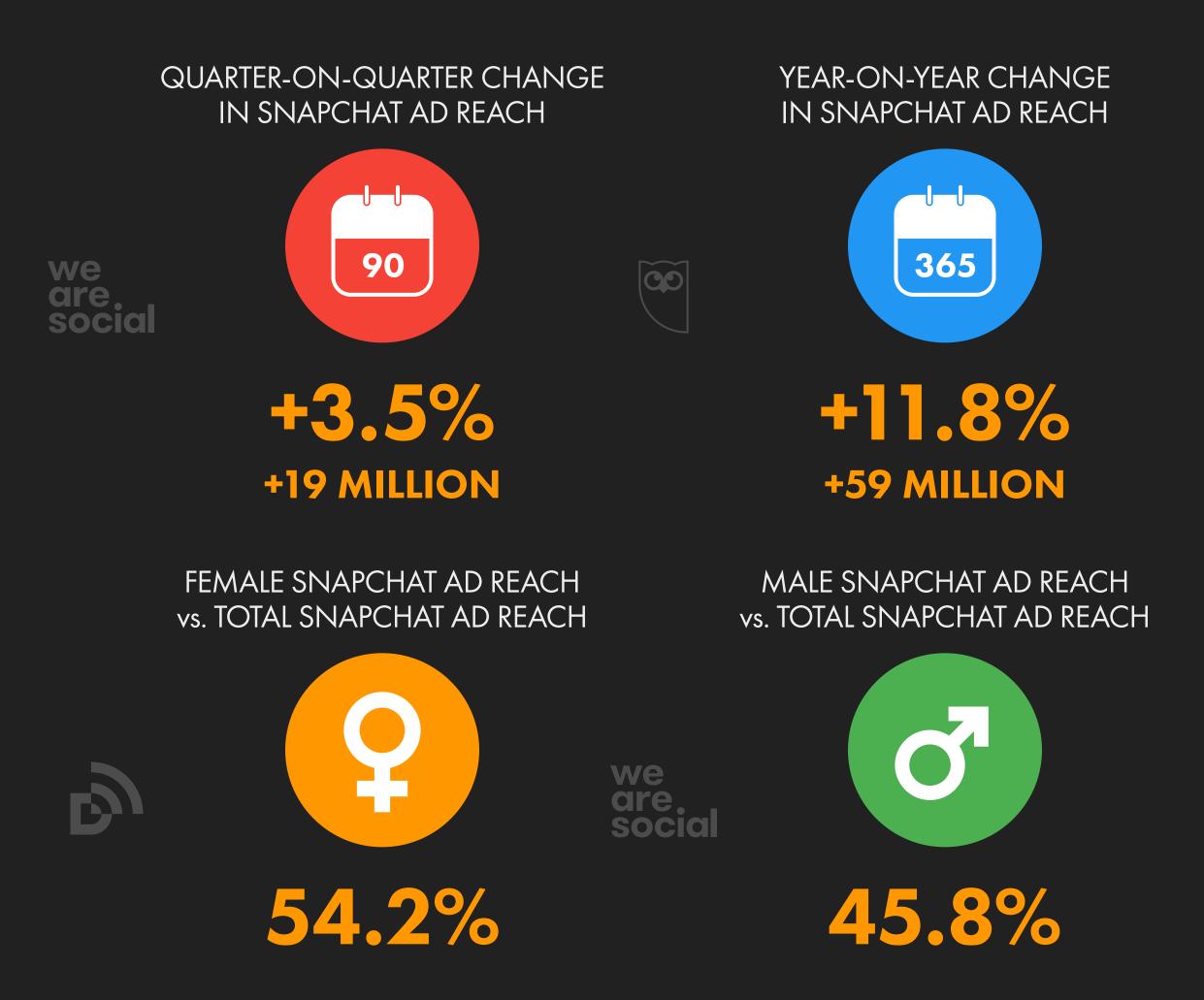




184

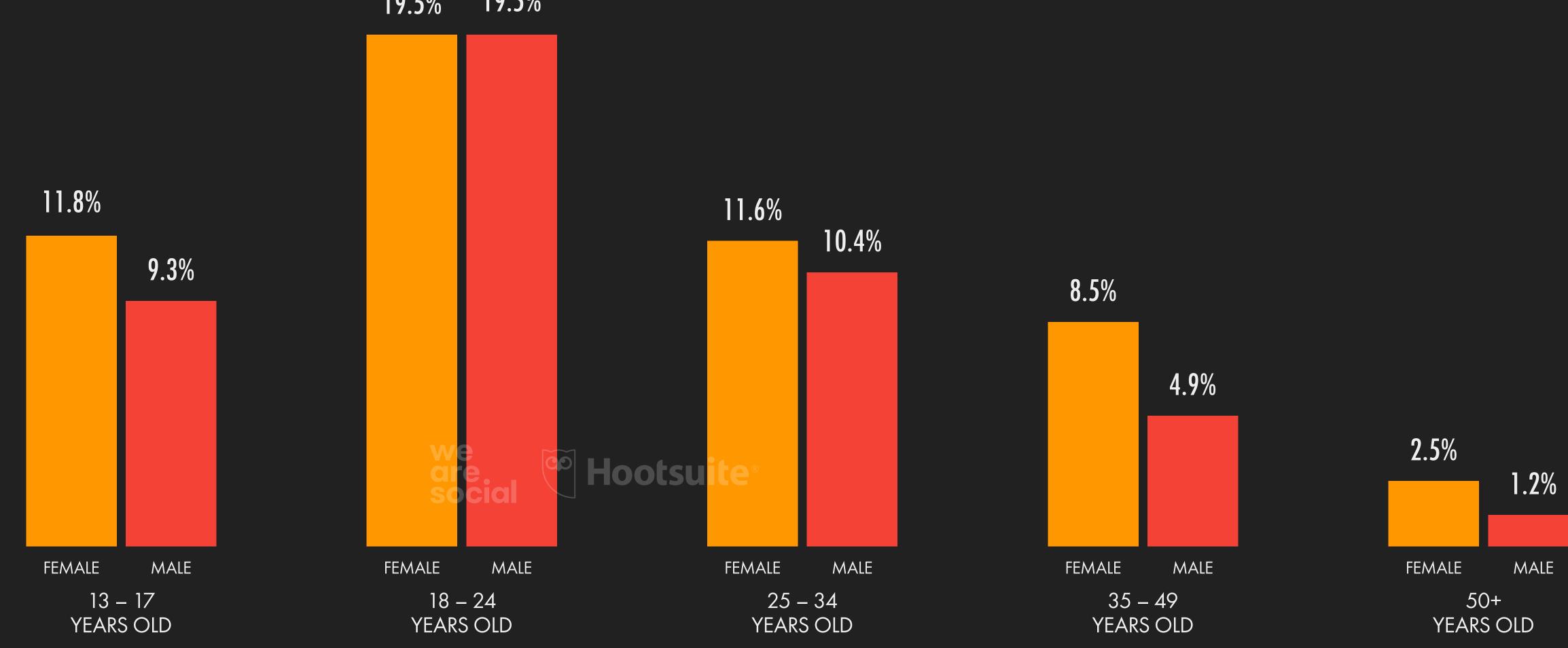
SOURCES: SNAP'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE DATA ONLY, USING MIDPOINT OF PUBLISHED RANGES. GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS, BUT GENDER AUDIENCE VALUES DO NOT SUM TO THE TOTAL AUDIENCE FIGURE, SO GENDER PERCENTAGES MAY NOT SUM TO 100%.







**SNAPCHAT: ADVERTISING AUDIENCE PROFILE** JAN 2022 SHARE OF SNAPCHAT'S ADVERTISING AUDIENCE BY AGE GROUP AND GENDER



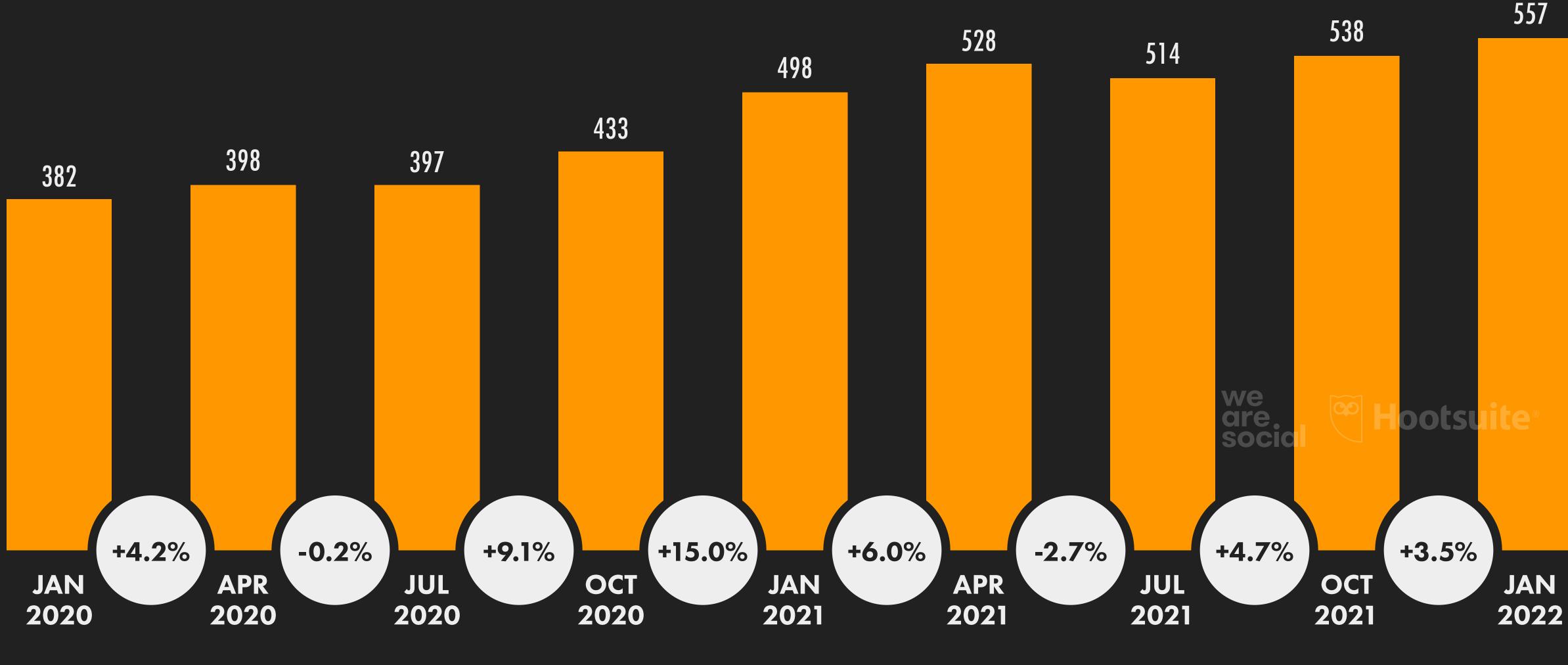
19.5% 19.5%

185

SOURCE: SNAP'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. SNAP'S ADVERTISING RESOURCES ONLY PUBLISH AUDIENCE DATA FOR "FEMALE" AND "MALE", BUT PUBLISHED VALUES FOR THESE DEMOGRAPHICS DO NOT SUM TO THE TOTAL AUDIENCE FIGURE, SO PERCENTAGES SHOWN HERE MAY NOT SUM TO 100%.







SOURCE: SNAP'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: IN ADDITION TO CHANGES IN ACTIVE USER NUMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA.

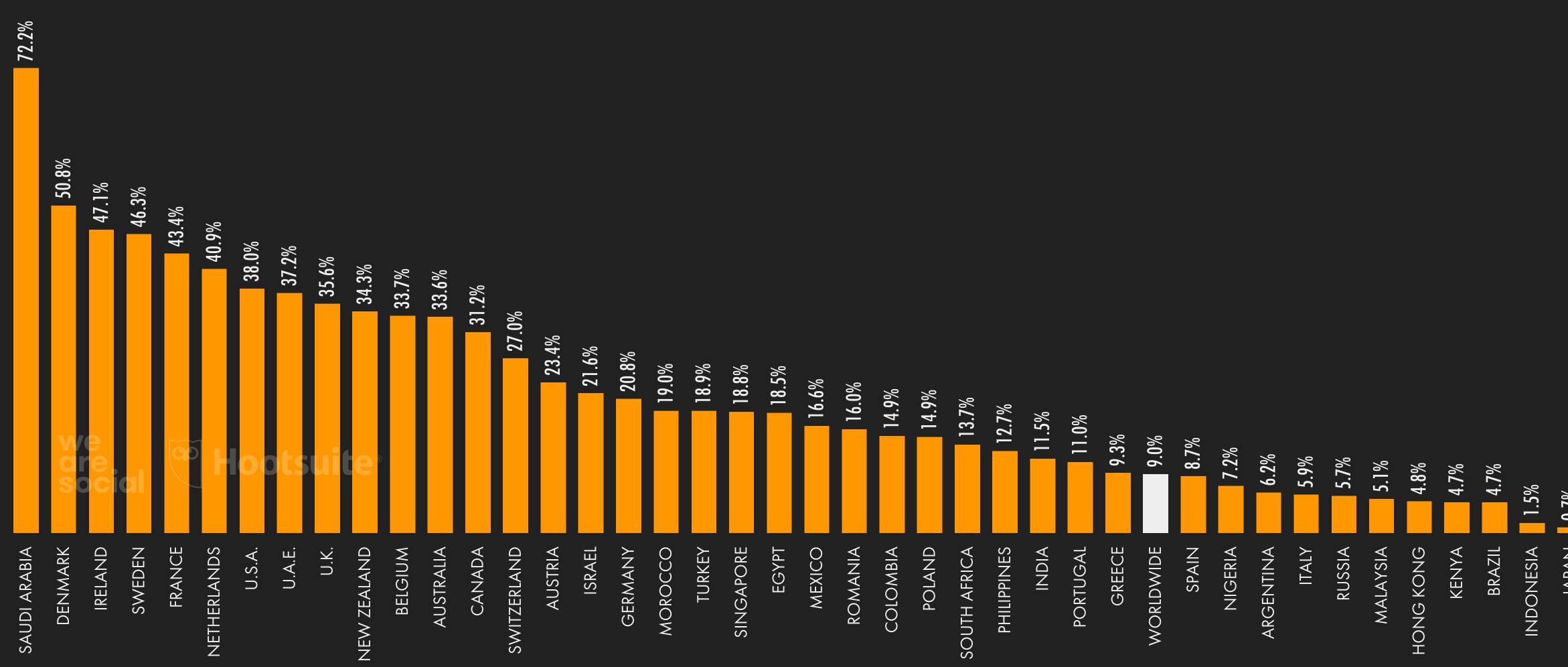






## SNAPCHAT ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF SNAPCHAT ADS COMPARED WITH POPULATION AGED 13+



SOURCES: SNAP'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; WORLDWIDE FIGURE BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.







## **SNAPCHAT AD REACH RANKING**

COUNTRIES AND TERRITORIES WITH THE LARGEST SNAPCHAT ADVERTISING AUDIENCES

| #  | LOCATION     | TOTAL<br>REACH      | REACH vs.<br>POP. 13+ | #   | LOCATION     |            | TOTAL<br>REACH | REACH vs.<br>POP. 13+ |
|----|--------------|---------------------|-----------------------|-----|--------------|------------|----------------|-----------------------|
| 01 | INDIA        | 126,000,000         | 11.5%                 | 11  | TURKEY       |            | 12,900,000     | 18.9%                 |
| 02 | U.S.A.       | 107,050,000         | 38.0%                 | 12  | PHILIPPINES  |            | 10,600,000     | 12.7%                 |
| 03 | FRANCE       | 24,200,000          | 43.4%                 | 13  | CANADA       |            | 10,300,000     | 31.2%                 |
| 04 | U.K.         | 20,650,000          | 35.6%                 | 14  | NIGERIA      |            | 9,500,000      | 7.2%                  |
| 05 | SAUDI ARABIA | 20,200,000          | 72.2%                 | 15  | BRAZIL       |            | 8,250,000      | 4.7%                  |
| 06 | PAKISTAN     | 18,800,000          | 11.9%                 | 16  | AUSTRALIA    | <b>B</b> ) | 7,250,000      | 33.6%                 |
| 07 | MEXICO       | 16,950,000          | 16.6%                 | 17  | RUSSIA       |            | 6,950,000      | 5.7%                  |
| 08 | GERMANY      | 1 <i>5</i> ,300,000 | 20.8%                 | 18= | Algeria      |            | 6,250,000      | 19.1%                 |
| 09 | IRAQ         | 13,800,000          | 49.2%                 | 18= | COLOMBIA     |            | 6,250,000      | 14.9%                 |
| 10 | EGYPT        | 13,600,000          | 18.5%                 | 18= | SOUTH AFRICA |            | 6,250,000      | 13.7%                 |



SOURCES: SNAP'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE LOCATIONS ONLY. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.









## **SNAPCHAT ELIGIBLE AD REACH RATE RANKING**

COUNTRIES AND TERRITORIES WHERE SNAPCHAT ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

| #  | LOCATION     |        | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|--------------|--------|-----------------------|----------------|
| 01 | LUXEMBOURG   |        | 80.2%                 | 442,500        |
| 02 | SAUDI ARABIA |        | 72.2%                 | 20,200,000     |
| 03 | NORWAY       |        | 70.4%                 | 3,300,000      |
| 04 | BAHRAIN      |        | 57.5%                 | 855,000        |
| 05 | KUWAIT       |        | 54.4%                 | 1,950,000      |
| 06 | DENMARK      | KEPIOS | 50.8%                 | 2,550,000      |
| 07 | IRAQ         |        | 49.2%                 | 13,800,000     |
| 08 | IRELAND      |        | 47.1%                 | 1,950,000      |
| 09 | SWEDEN       |        | 46.3%                 | 4,000,000      |
| 10 | FRANCE       |        | 43.4%                 | 24,200,000     |



SOURCES: SNAP'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE LOCATIONS ONLY. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.



| #  | LOCATION    | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|-------------|-----------------------|----------------|
| 11 | JORDAN      | 41.3%                 | 3,100,000      |
| 12 | NETHERLANDS | 40.9%                 | 6,100,000      |
| 13 | PALESTINE   | 38.2%                 | 1,350,000      |
| 14 | U.S.A.      | 38.0%                 | 107,050,000    |
| 15 | U.A.E.      | 37.2%                 | 3,250,000      |
| 16 | OMAN        | 36.9%                 | 1,550,000      |
| 17 | U.K.        | 35.6%                 | 20,650,000     |
| 18 | NEW ZEALAND | 34.3%                 | 1,400,000      |
| 19 | BELGIUM     | 33.7%                 | 3,350,000      |
| 20 | AUSTRALIA   | 33.6%                 | 7,250,000      |





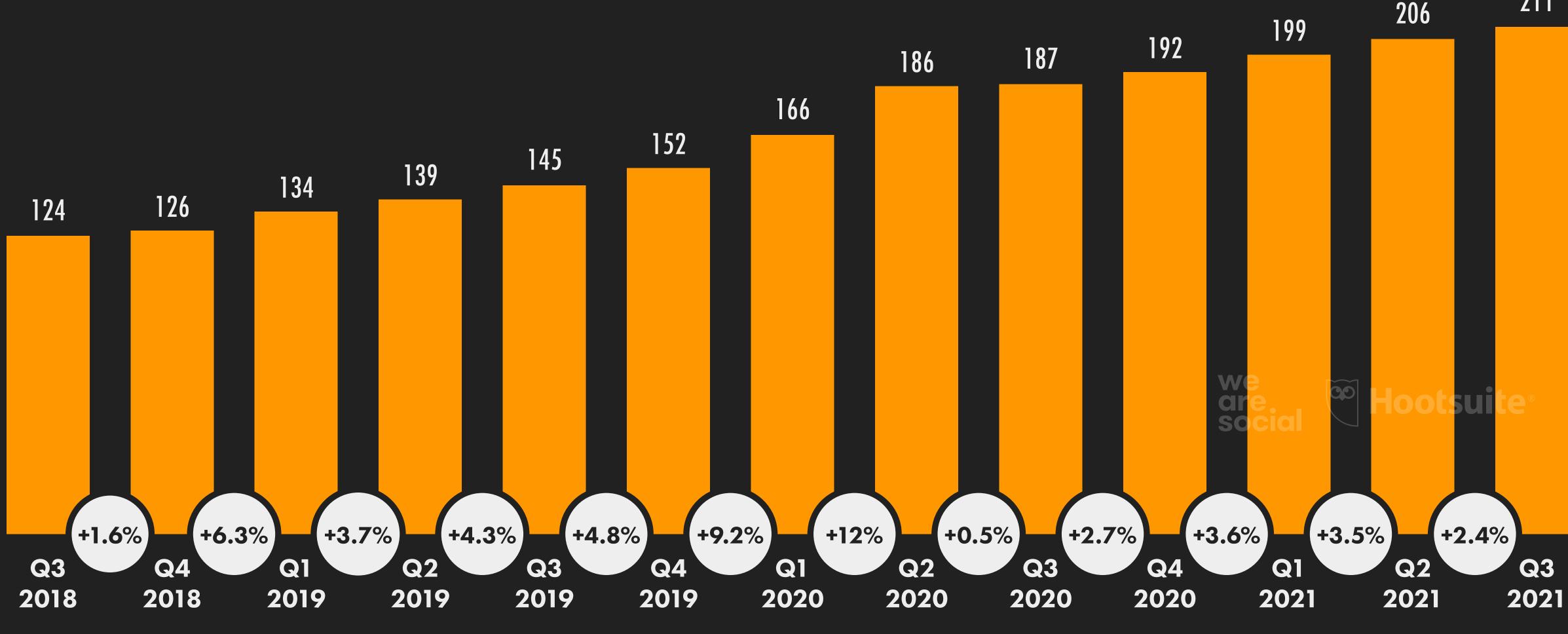






# TWITTER MONETISABLE DAILY ACTIVE USERS

MONETISABLE DAILY ACTIVE TWITTER USERS (IN MILLIONS), WITH RELATIVE GROWTH RATES OVER TIME



SOURCE: TWITTER COMPANY ANNOUNCEMENTS. COMPARABILITY: TWITTER'S EARNINGS ANNOUNCEMENTS REPORT MONETISABLE DAILY ACTIVE USERS, WHEREAS THE COMPANY'S ADVERTISING RESOURCES REPORT FIGURES THAT ARE BASED ON MONTHLY ACTIVE USERS.





### 211

## TWITTER: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON TWITTER

**KEPIOS** 

we

are social

### TOTAL POTENTIAL REACH OF ADS ON TWITTER



436.4 **MILLION** 

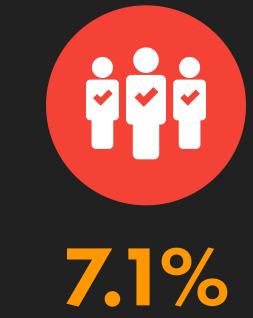
### TWITTER AD REACH vs. TOTAL POPULATION



TWITTER AD REACH vs. TOTAL INTERNET USERS



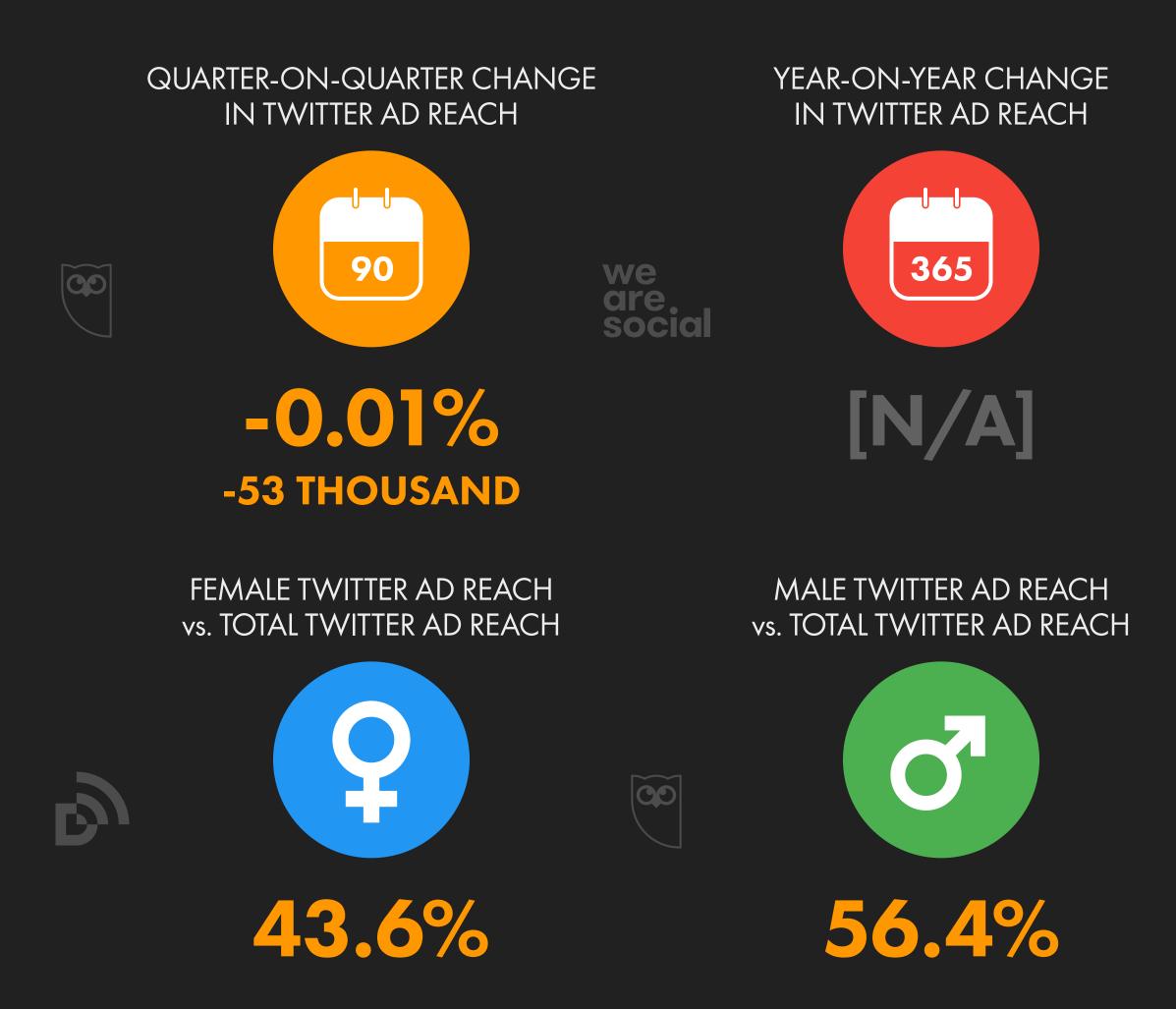
TWITTER AD REACH vs. POPULATION AGED 13+



192

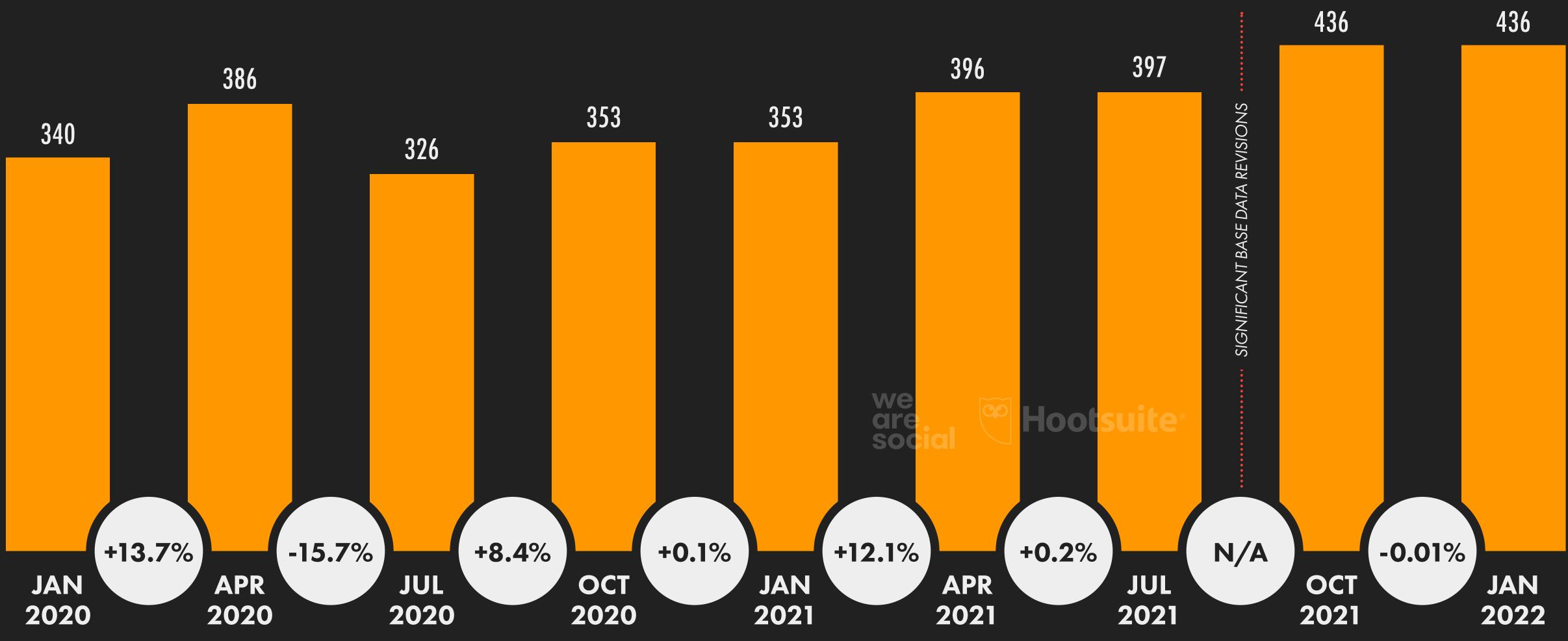
SOURCES: TWITTER'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS. NOTES: FIGURES USE MIDPOINT OF PUBLISHED RANGES. REACH DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS. COMPARABILITY: TWITTER SIGNIFICANTLY REVISED ITS APPROACH TO AUDIENCE REPORTING IN Q3 2021, SO FIGURES SHOWN HERE MAY NOT BE DIRECTLY COMPARABLE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.











SOURCE: TWITTER'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. COMPARABILITY: TWITTER MADE SIGNIFICANT CHANGES TO ITS APPROACH TO AUDIENCE REPORTING IN Q3 2021, SO FIGURES FOR OCT 2021 AND JAN 2022 ARE NOT COMPARABLE WITH FIGURES FOR PREVIOUS PERIODS, OR WITH DATA PUBLISHED IN OUR PREVIOUS REPORTS. IN ADDITION TO CHANGES IN ACTIVE USER NUMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA.

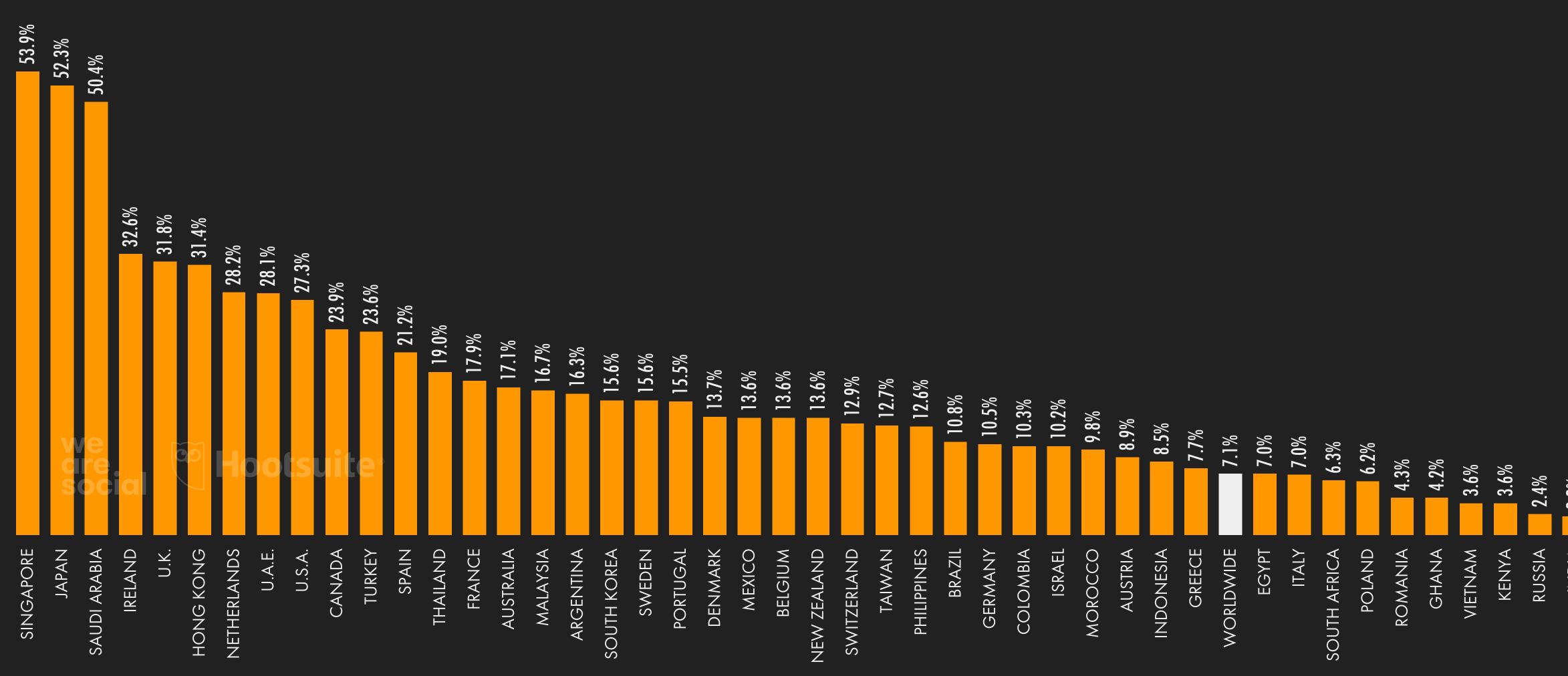






## TWITTER ADVERTISING: 'ELIGIBLE' REACH RATE

POTENTIAL REACH OF TWITTER ADS COMPARED WITH POPULATION AGED 13+



SOURCES: TWITTER'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTE: FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.









### TWITTER AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST TWITTER ADVERTISING AUDIENCES

| #  | LOCATION     | TOTAL<br>REACH | REACH vs.<br>POP. 13+ | #  | LOCATION    |    | TOTAL<br>REACH | REACH vs.<br>POP. 13+ |
|----|--------------|----------------|-----------------------|----|-------------|----|----------------|-----------------------|
| 01 | U.S.A.       | 76,900,000     | 27.3%                 | 11 | PHILIPPINES |    | 10,500,000     | 12.6%                 |
| 02 | JAPAN        | 58,950,000     | 52.3%                 | 12 | FRANCE      |    | 10,000,000     | 17.9%                 |
| 03 | INDIA        | 23,600,000     | 2.2%                  | 13 | SPAIN       |    | 8,750,000      | 21.2%                 |
| 04 | BRAZIL       | 19,050,000     | 10.8%                 | 14 | CANADA      |    | 7,900,000      | 23.9%                 |
| 05 | INDONESIA    | 18,450,000     | 8.5%                  | 15 | GERMANY     |    | 7,750,000      | 10.5%                 |
| 06 | U.K.         | 18,400,000     | 31.8%                 | 16 | South Korea | D) | 7,200,000      | 15.6%                 |
| 07 | TURKEY       | 16,100,000     | 23.6%                 | 17 | ARGENTINA   |    | 5,900,000      | 16.3%                 |
| 08 | SAUDI ARABIA | 14,100,000     | 50.4%                 | 18 | EGYPT       |    | 5,150,000      | 7.0%                  |
| 09 | MEXICO       | 13,900,000     | 13.6%                 | 19 | MALAYSIA    |    | 4,400,000      | 16.7%                 |
| 10 | THAILAND     | 11,450,000     | 19.0%                 | 20 | COLOMBIA    |    | 4,300,000      | 10.3%                 |

JAN

2022









TWITTER ELIGIBLE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE TWITTER ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

| #  | LOCATION          | REACH vs.<br>POP. 13+ | TOTAL<br>REACH | #  | LOCATION    |             | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|-------------------|-----------------------|----------------|----|-------------|-------------|-----------------------|----------------|
| 01 | ANDORRA           | 64.1%                 | 44,350         | 11 | ICELAND     |             | 32.7%                 | 94,400         |
| 02 | LUXEMBOURG        | 57.5%                 | 317,300        | 12 | IRELAND     |             | 32.6%                 | 1,350,000      |
| 03 | SINGAPORE         | 53.9%                 | 2,850,000      | 13 | PUERTO RICO |             | 32.1%                 | 808,200        |
| 04 | JAPAN             | 52.3%                 | 58,950,000     | 14 | ISLE OF MAN |             | 32.0%                 | 23,550         |
| 05 | SAUDI ARABIA      | 50.4%                 | 14,100,000     | 15 | U.K.        |             | 31.8%                 | 18,400,000     |
| 06 | GUERNSEY          | 41.0%                 | 22,750         | 16 | HONG KONG   | <b>D</b> )) | 31.4%                 | 2,100,000      |
| 07 | KUWAIT            | 40.5%                 | 1,450,000      | 17 | NETHERLANDS |             | 28.2%                 | 4,200,000      |
| 08 | ARUBA             | 35.0%                 | 32,100         | 18 | U.A.E.      |             | 28.1%                 | 2,450,000      |
| 09 | BAHRAIN           | 34.2%                 | 508,750        | 19 | U.S.A.      |             | 27.3%                 | 76,900,000     |
| 10 | ANTIGUA & BARBUDA | 33.1%                 | 26,600         | 20 | JERSEY      |             | 26.7%                 | 24,550         |

JAN

2022







### **MOST POPULAR TWITTER ACCOUNTS** TWITTER ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

**ACCOUNT HOLDER** HANDLE **FOLLOWERS** # BARACK OBAMA **@BARACKOBAMA** 130,500,000 01 02 JUSTIN BIEBER **@JUSTINBIEBER** 114,300,000 KATY PERRY 108,800,000 03 **@**KATYPERRY 104,000,000 04 RIHANNA **CRISTIANO RONALDO @**CRISTIANO 96,500,000 05 06 TAYLOR SWIFT @TAYLORSWIFT13 89,900,000 LADY GAGA **@LADYGAGA** 84,100,000 07 ELLEN DEGENERES **@THEELLENSHOW** 77,700,000 80 NARENDRA MODI 74,200,000 09 10 YOUTUBE **@**YOUTUBE 73,900,000



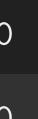
SOURCE: KEPIOS ANALYSIS, BASED ON DATA PUBLISHED ON TWITTER. NOTES: THE ACCOUNTS OF @REALDONALDTRUMP AND @ARIANAGRANDE WERE UNAVAILABLE AT THE TIME OF REPORT PRODUCTION, SO HAVE NOT BEEN INCLUDED IN THIS RANKING. HOWEVER, BASED ON PREVIOUS FOLLOWER COUNTS FOR BOTH ACCOUNTS, THEY MAY OTHERWISE HAVE FEATURED IN THIS RANKING. FOLLOWER COUNTS HAVE BEEN ROUNDED TO THE NEAREST 100,000. COMPARABILITY: FOLLOWER COUNTS ARE LIABLE TO CONSTANT CHANGE. FIGURES CORRECT AT TIME OF REPORT PRODUCTION.



| #  | ACCOUNT HOLDER      | HANDLE         | FOLLOWERS  |
|----|---------------------|----------------|------------|
| 11 | KIM KARDASHIAN WEST | @KIMKARDASHIAN | 70,900,000 |
| 12 | ELON MUSK           | @elonmusk      | 69,200,000 |
| 13 | SELENA GOMEZ        | @selenagomez   | 65,500,000 |
| 14 | JUSTIN TIMBERLAKE   | @JTIMBERLAKE   | 63,300,000 |
| 15 | CNN BREAKING NEWS   | @CNNBRK        | 61,800,000 |
| 16 | TWITTER             | @TWITTER       | 60,600,000 |
| 17 | BILL GATES          | ØBILLGATES     | 56,700,000 |
| 18 | CNN                 | @CNN           | 55,800,000 |
| 19 | BRITNEY SPEARS      | @BRITNEYSPEARS | 55,800,000 |
| 20 | NEYMAR JR.          | @NEYMARJR      | 55,600,000 |











































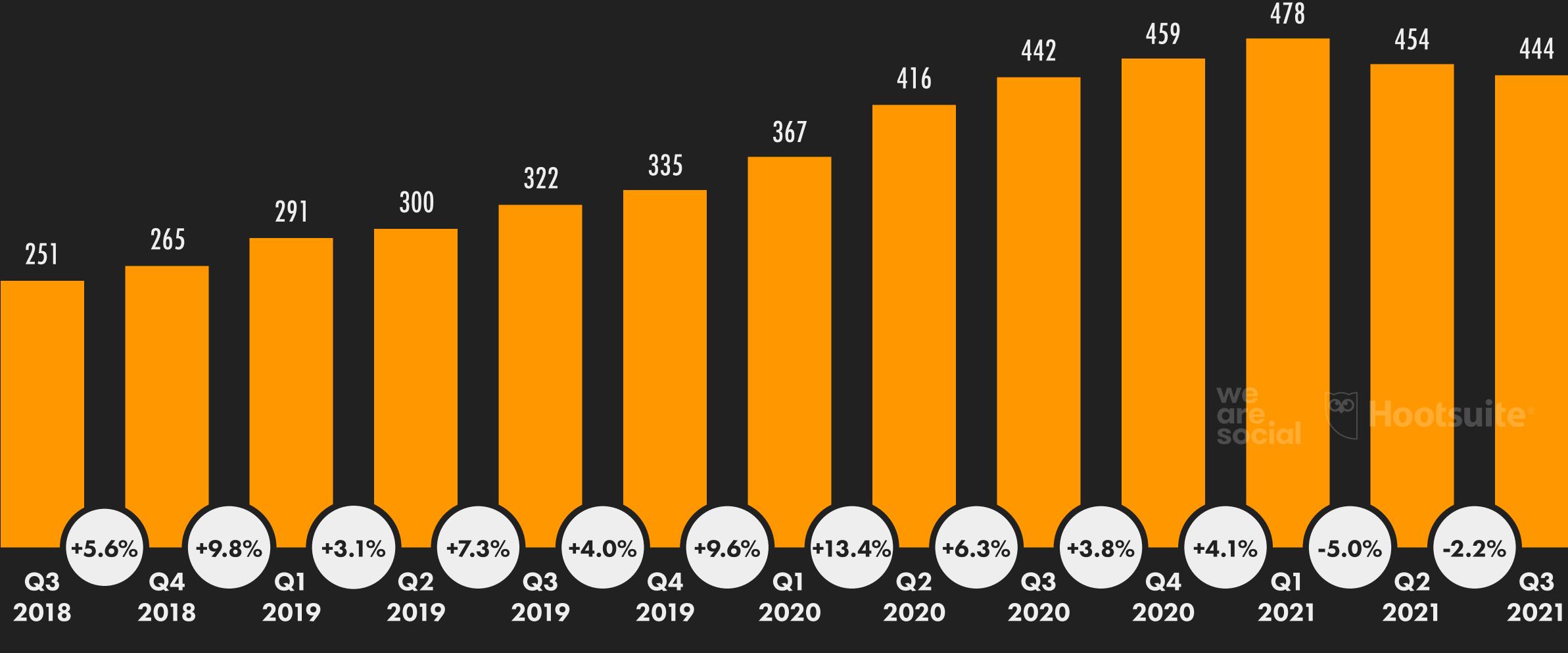








### **PINTEREST MONTHLY ACTIVE USERS** PINTEREST MONTHLY ACTIVE USERS (IN MILLIONS), WITH RELATIVE GROWTH RATES OVER TIME



SOURCE: PINTEREST COMPANY ANNOUNCEMENTS. COMPARABILITY: PINTEREST'S EARNINGS ANNOUNCEMENTS REPORT TOTAL MONTHLY ACTIVE USERS, WHEREAS THE COMPANY'S ADVERTISING RESOURCES ONLY PUBLISH DATA FOR A SELECTION OF COUNTRIES AND TERRITORIES.







# PINTEREST: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON PINTEREST

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TOTAL POTENTIAL REACH OF ADS ON PINTEREST



225.7 MILLION PINTEREST AD REACH vs. TOTAL POPULATION



PINTEREST AD REACH vs. TOTAL INTERNET USERS

4.6%

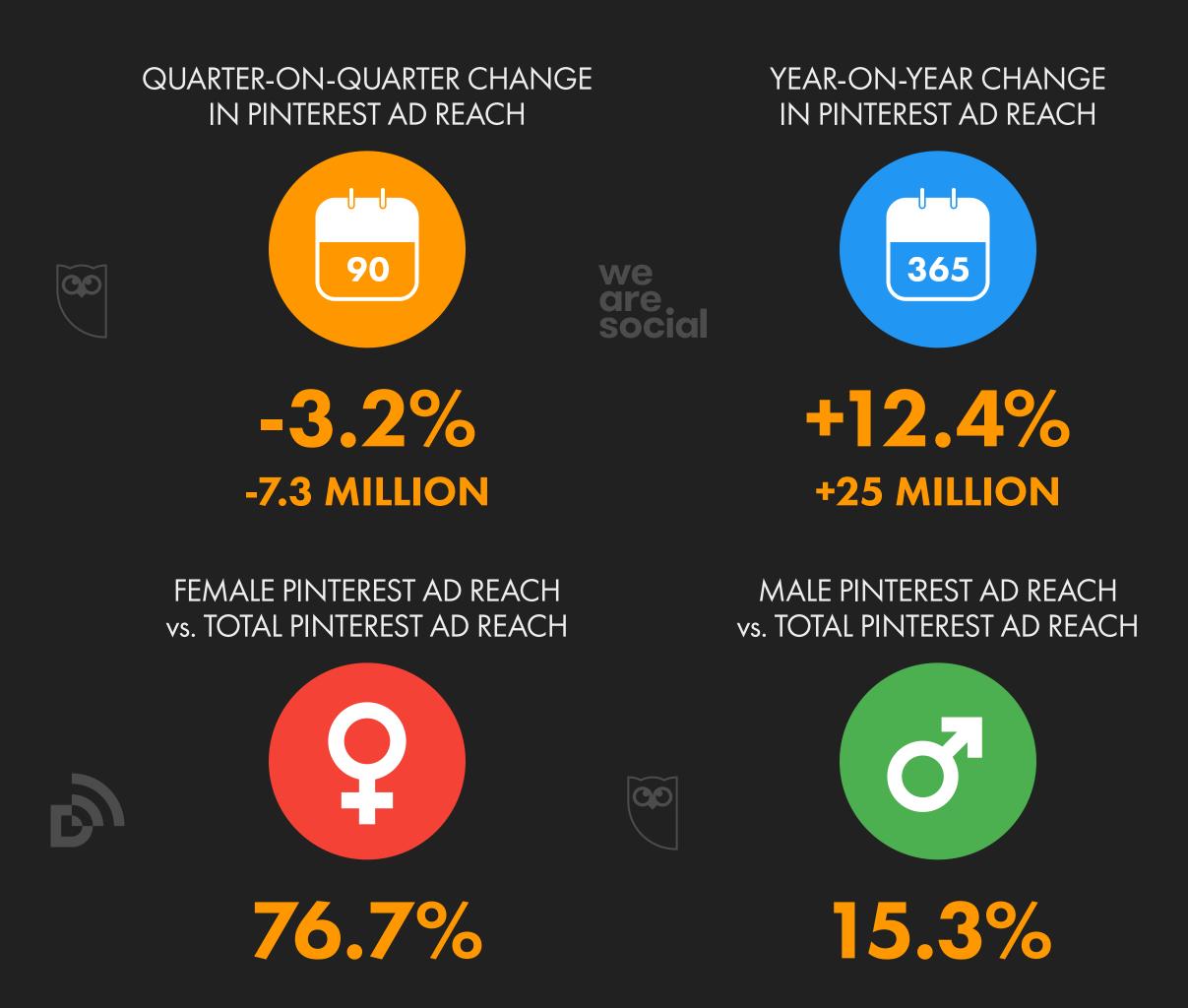
PINTEREST AD REACH vs. POPULATION AGED 13+



200

**SOURCES:** PINTEREST'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. **ADVISORY:** AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, DELAYS IN DATA REPORTING, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS. **NOTES:** DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE DATA ONLY, USING MIDPOINT OF PUBLISHED RANGES. PINTEREST'S TOOLS ALSO PUBLISH DATA FOR USER OF "UNSPECIFIED" GENDER, SO VALUES FOR "FEMALE" AND "MALE" REACH SHOWN HERE MAY NOT SUM TO 100%.



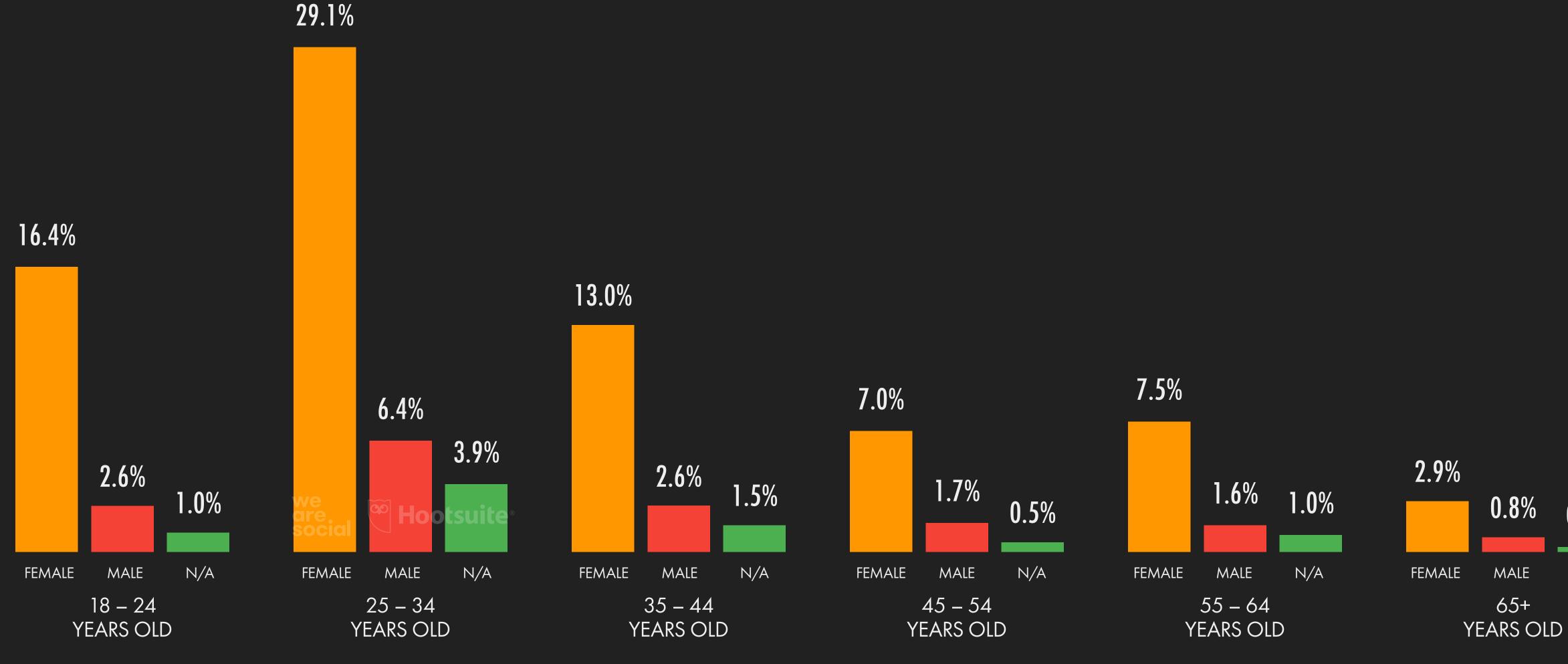


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### **PINTEREST: ADVERTISING AUDIENCE PROFILE**

SHARE OF PINTEREST'S ADVERTISING AUDIENCE AGED 18+ BY AGE GROUP AND GENDER



201

SOURCE: PINTEREST'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: "N/A" VALUES REFLECT DATA FOR USERS OF "UNSPECIFIED" GENDER, AS PUBLISHED IN PINTEREST'S ADVERTISING RESOURCES. DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.



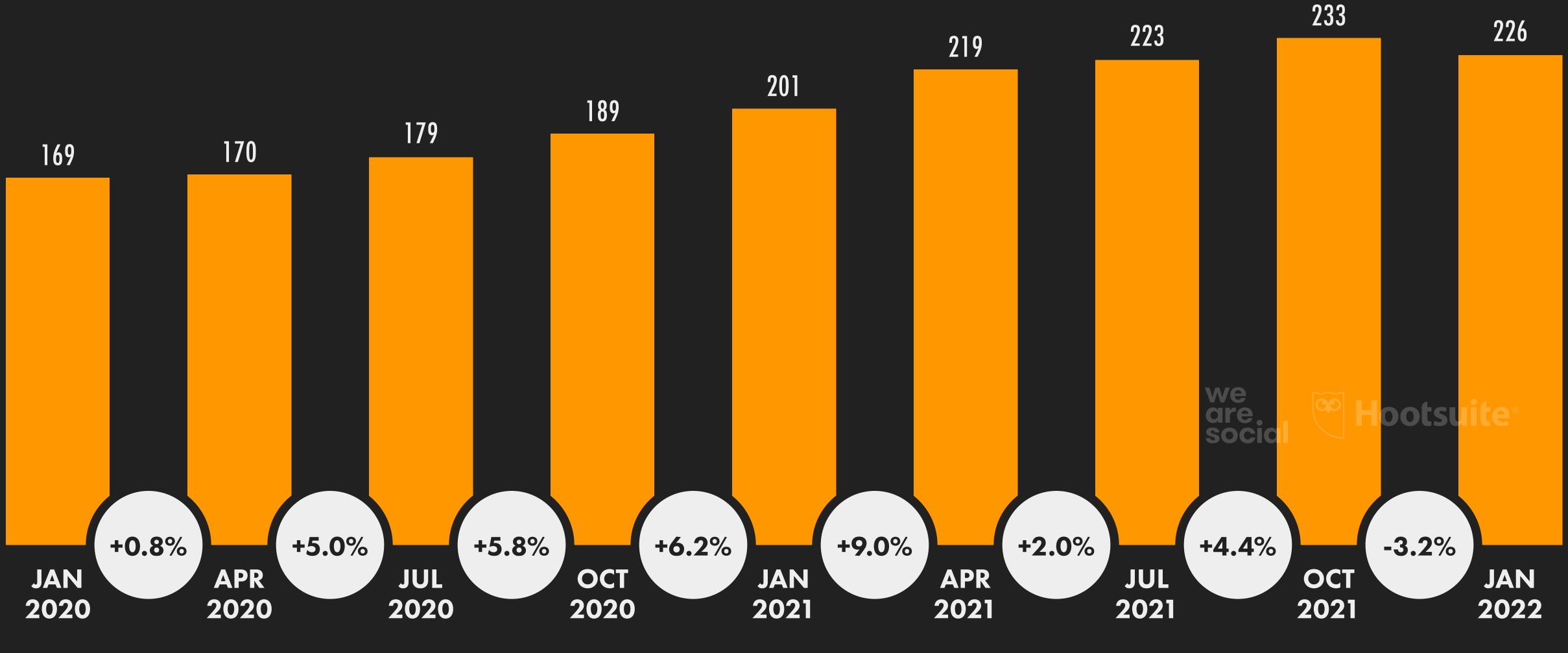


0.3%

N/A







SOURCE: PINTEREST'S ADVERTISING RESOURCES. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON AVAILABLE LOCATIONS ONLY. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES. IN ADDITION TO CHANGES IN ACTIVE USER NUMBERS, FIGURES FOR QUARTER-ON-QUARTER CHANGE MAY BE IMPACTED BY REVISIONS TO BASE DATA AND CHANGES IN LOCATION COVERAGE.





### PINTEREST AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST PINTEREST ADVERTISING AUDIENCES

| #  | LOCATION    | TOTAL<br>REACH   | REACH vs.<br>POP. 13+ | #  | LOCATION    |    | TOTAL<br>REACH | REACH vs.<br>POP. 13+ |
|----|-------------|------------------|-----------------------|----|-------------|----|----------------|-----------------------|
| 01 | U.S.A.      | 86,350,000       | 33.1%                 | 11 | poland      |    | 4,225,000      | 13.7%                 |
| 02 | BRAZIL      | 27,000,000       | 16.7%                 | 12 | AUSTRALIA   |    | 4,095,000      | 20.5%                 |
| 03 | MEXICO      | 17,860,000       | 19.6%                 | 13 | BELGIUM     |    | 2,695,000      | 29.0%                 |
| 04 | GERMANY     | 15,115,000       | 21.7%                 | 14 | PORTUGAL    |    | 2,033,000      | 23.8%                 |
| 05 | FRANCE      | 11,000,000       | 21.3%                 | 15 | romania     |    | 1,770,000      | 11.4%                 |
| 06 | CANADA      | KEPIOS 9,265,000 | 29.9%                 | 16 | SWEDEN      | D) | 1,705,000      | 21.2%                 |
| 07 | U.K.        | 8,760,000        | 16.2%                 | 17 | GREECE      |    | 1,689,500      | 19.5%                 |
| 08 | ITALY       | 8,555,000        | 16.8%                 | 18 | AUSTRIA     |    | 1,674,000      | 22.4%                 |
| 09 | SPAIN       | 7,040,000        | 18.2%                 | 19 | SWITZERLAND |    | 1,584,000      | 22.1%                 |
| 10 | NETHERLANDS | 4,360,000        | 31.2%                 | 20 | HUNGARY     |    | 1,481,500      | 18.7%                 |



SOURCES: PINTEREST'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE LOCATIONS ONLY. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.









## PINTEREST ELIGIBLE AD REACH RATE RANKING

COUNTRIES AND TERRITORIES WHERE PINTEREST ADS REACH THE GREATEST SHARE OF THE POPULATION AGED 13+

| #  | LOCATION    |        | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|-------------|--------|-----------------------|----------------|
| 01 | U.S.A.      |        | 33.1%                 | 86,350,000     |
| 02 | NETHERLANDS |        | 31.2%                 | 4,360,000      |
| 03 | CANADA      |        | 29.9%                 | 9,265,000      |
| 04 | GUAM        |        | 29.7%                 | 36,500         |
| 05 | BELGIUM     |        | 29.0%                 | 2,695,000      |
| 06 | LUXEMBOURG  | KEPIOS | 27.0%                 | 140,000        |
| 07 | MALTA       |        | 24.8%                 | 91,000         |
| 08 | PORTUGAL    |        | 23.8%                 | 2,033,000      |
| 09 | DENMARK     |        | 23.5%                 | 1,097,000      |
| 10 | PUERTO RICO |        | 23.2%                 | 535,000        |

204

SOURCES: PINTEREST'S ADVERTISING RESOURCES; U.N.; U.S. CENSUS BUREAU. ADVISORY: AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY NOT MATCH EQUIVALENT FIGURES FOR THE TOTAL ACTIVE USER BASE. NOTES: DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; RANKING BASED ON AVAILABLE LOCATIONS ONLY. ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES USE THE MIDPOINT OF PUBLISHED RANGES.



| #  | LOCATION    | REACH vs.<br>POP. 13+ | TOTAL<br>REACH |
|----|-------------|-----------------------|----------------|
| 11 | AUSTRIA     | 22.4%                 | 1,674,000      |
| 12 | SWITZERLAND | 22.1%                 | 1,584,000      |
| 13 | GERMANY     | 21.7%                 | 15,115,000     |
| 14 | FRANCE      | 21.3%                 | 11,000,000     |
| 15 | SWEDEN      | 21.2%                 | 1,705,000      |
| 16 | AUSTRALIA   | 20.5%                 | 4,095,000      |
| 17 | NEW ZEALAND | 20.2%                 | 758,000        |
| 18 | FINLAND     | 19.6%                 | 883,500        |
| 19 | MEXICO      | 19.6%                 | 17,860,000     |
| 20 | GREECE      | 19.5%                 | 1,689,500      |

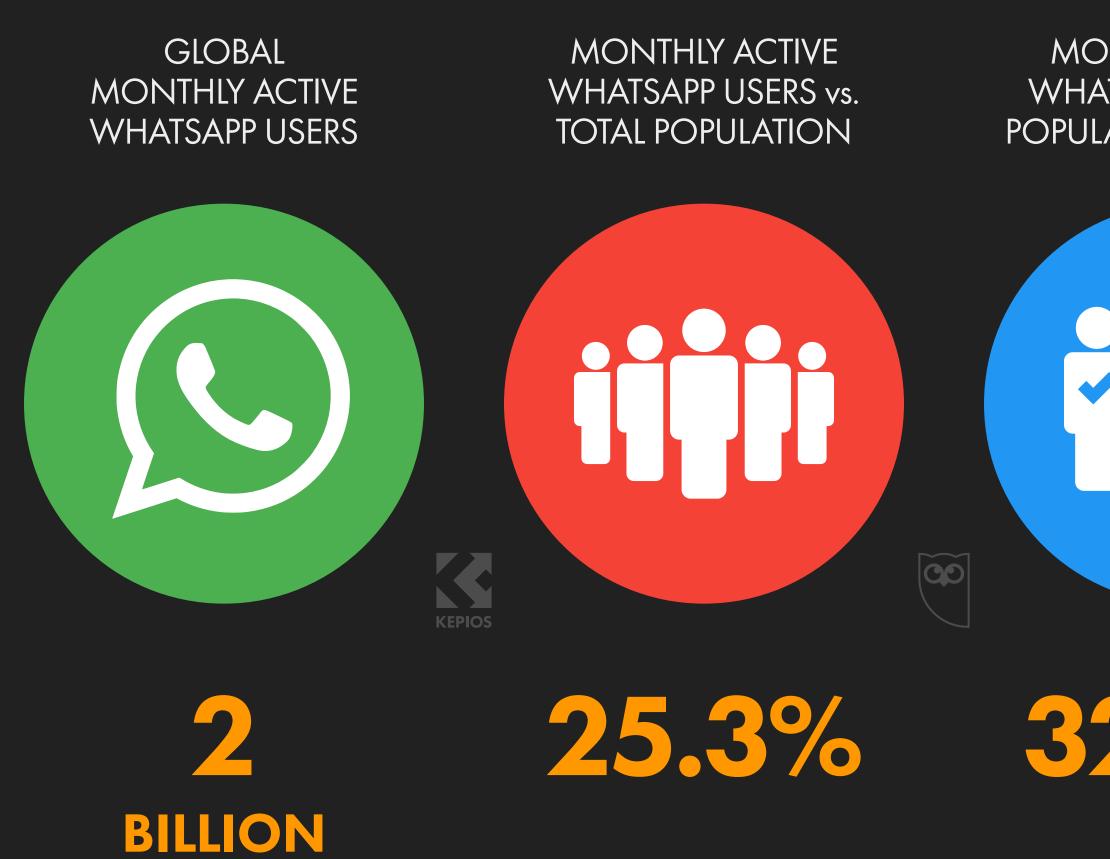




# OTHER SOCIAL PLATFORMS

## WHATSAPP OVERVIEW

ESSENTIAL HEADLINES FOR WHATSAPP USE



206



### MONTHLY ACTIVE FEMALE USERS AS A MALE USERS AS A WHATSAPP USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 13+ FEMALE AND MALE USERS FEMALE AND MALE USERS we are social GWI.

32.4%

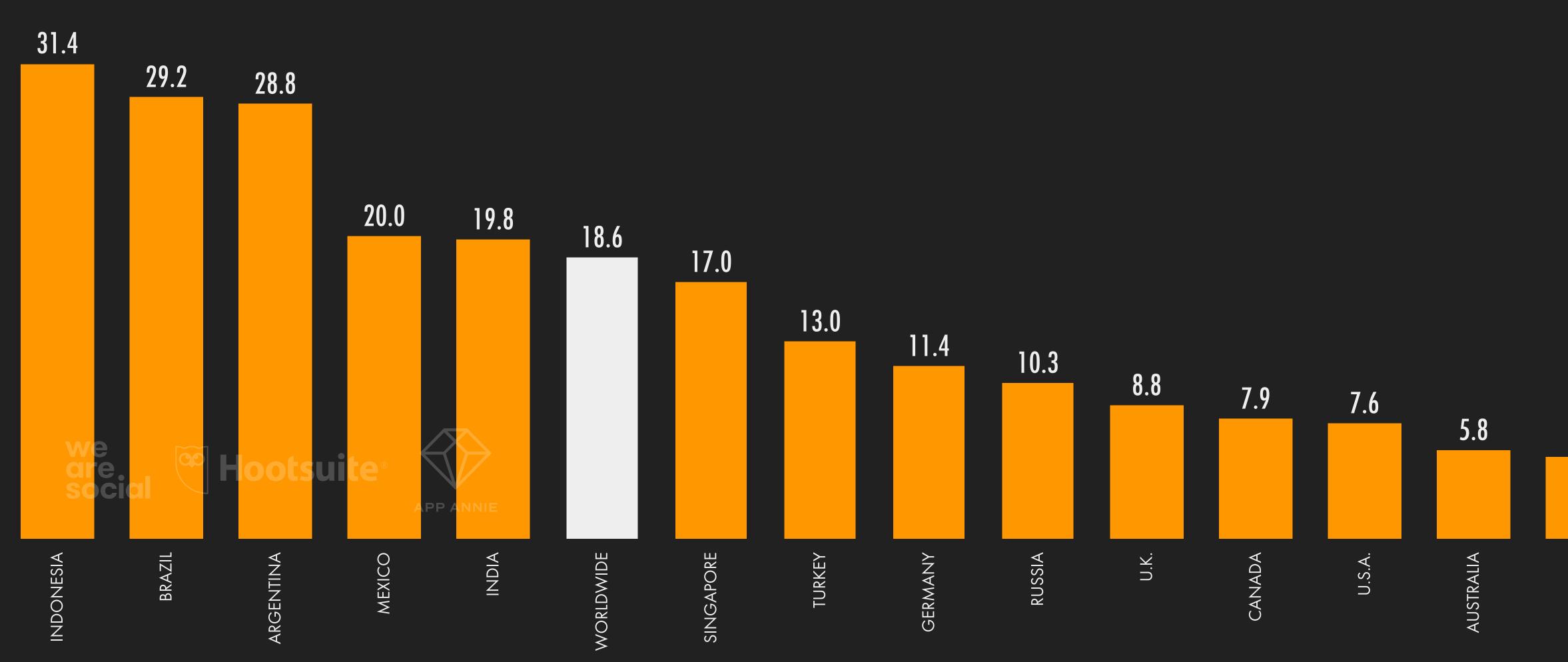
45.8%

# 54.2%



## WHATSAPP: TIME SPENT USING MOBILE APP

AVERAGE NUMBER OF HOURS PER MONTH THAT EACH WHATSAPP USER SPENDS USING THE WHATSAPP APP ON ANDROID PHONES



207

SOURCE: APP ANNIE. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS, OR CONTACT APP ANNIE FOR DETAILS OF HOW TO ACCESS DATA FOR ADDITIONAL LOCATIONS. NOTE: FIGURES REPRESENT AVERAGE NUMBER OF HOURS SPENT PER USER, PER MONTH USING THE WHATSAPP MOBILE APP ON ANDROID PHONES THROUGHOUT 2021. WORLDWIDE FIGURE DOES NOT INCLUDE DATA FOR CHINA.





5.4

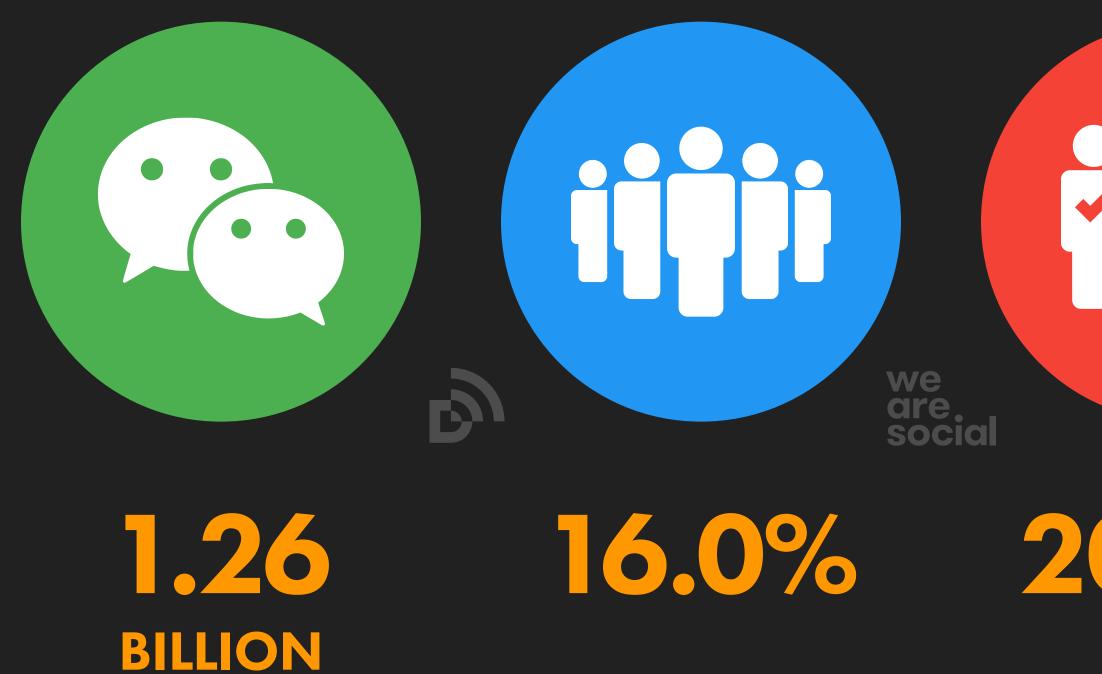


208

### WECHAT OVERVIEW ESSENTIAL HEADLINES FOR WECHAT USE

COMBINED GLOBAL MONTHLY ACTIVE USERS OF WECHAT AND WEIXIN

MONTHLY ACTIVE WECHAT AND WEIXIN USERS vs. TOTAL POPULATION





### MONTHLY ACTIVE WECHAT FEMALE USERS AS A MALE USERS AS A AND WEIXIN USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 13+ FEMALE AND MALE USERS FEMALE AND MALE USERS GWI.

20.4%

47.1%

52.9%



**QQ OVERVIEW** ESSENTIAL HEADLINES FOR QQ USE

### GLOBAL MONTHLY ACTIVE QQ USERS ACCESSING VIA SMART DEVICES

0 0

MONTHLY ACTIVE SMART DEVICE QQ USERS vs. TOTAL POPULATION

7.2%

**KEPIOS** 

# 573.7 MILLION

209



### MONTHLY ACTIVE SMART FEMALE USERS AS A MALE USERS AS A DEVICE QQ USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 13+ FEMALE AND MALE USERS FEMALE AND MALE USERS we are. social GWI.

9.3%

47.7%

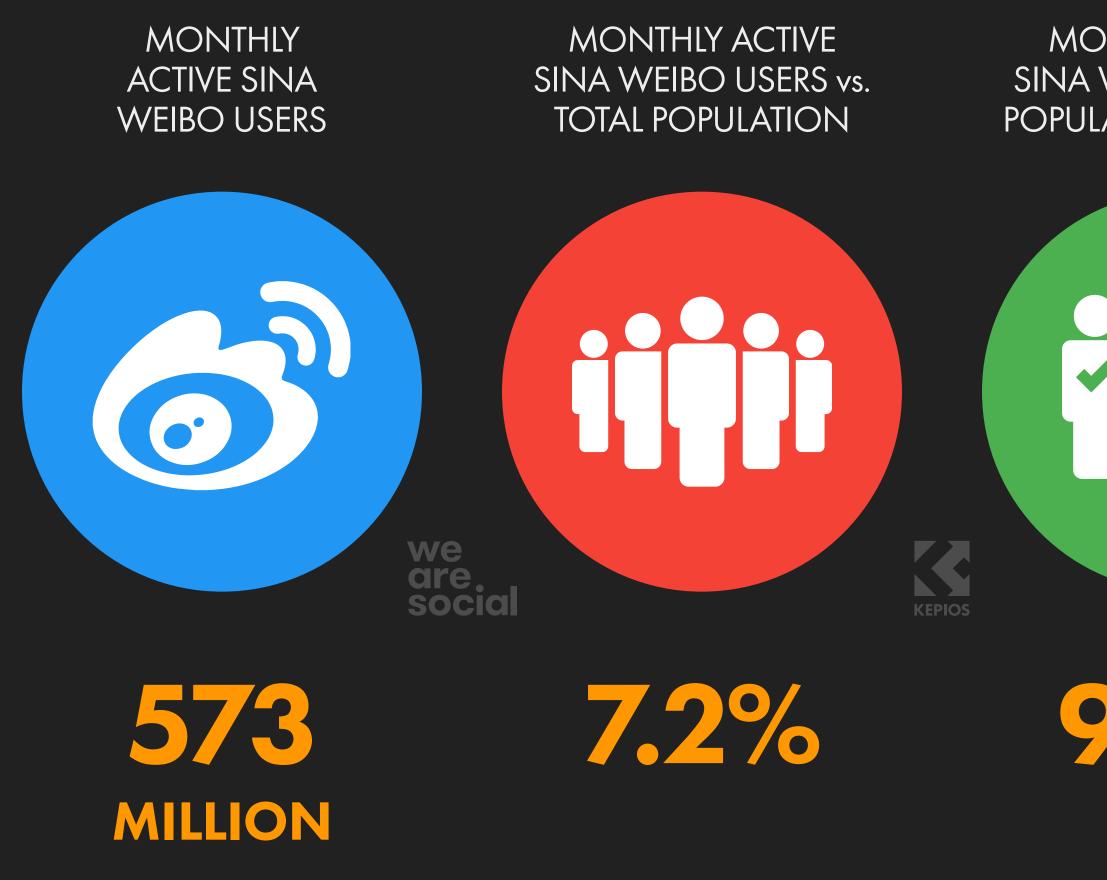
52.3%





## **SINA WEIBO OVERVIEW**

ESSENTIAL HEADLINES FOR SINA WEIBO USE



210



### MONTHLY ACTIVE FEMALE USERS AS A MALE USERS AS A SINA WEIBO USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 14+ FEMALE AND MALE USERS FEMALE AND MALE USERS GWI. 9.5% 50.5% 49.5%



211

## **KUAISHOU OVERVIEW**

ESSENTIAL HEADLINES FOR KUAISHOU USE

MONTHLY ACTIVE KUAISHOU USERS vs. TOTAL POPULATION



MONTHLY ACTIVE

KUAISHOU USERS

572.9 MILLION

7.2%



### FEMALE USERS AS A MALE USERS AS A PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL FEMALE AND MALE USERS FEMALE AND MALE USERS GWI.

51.0%

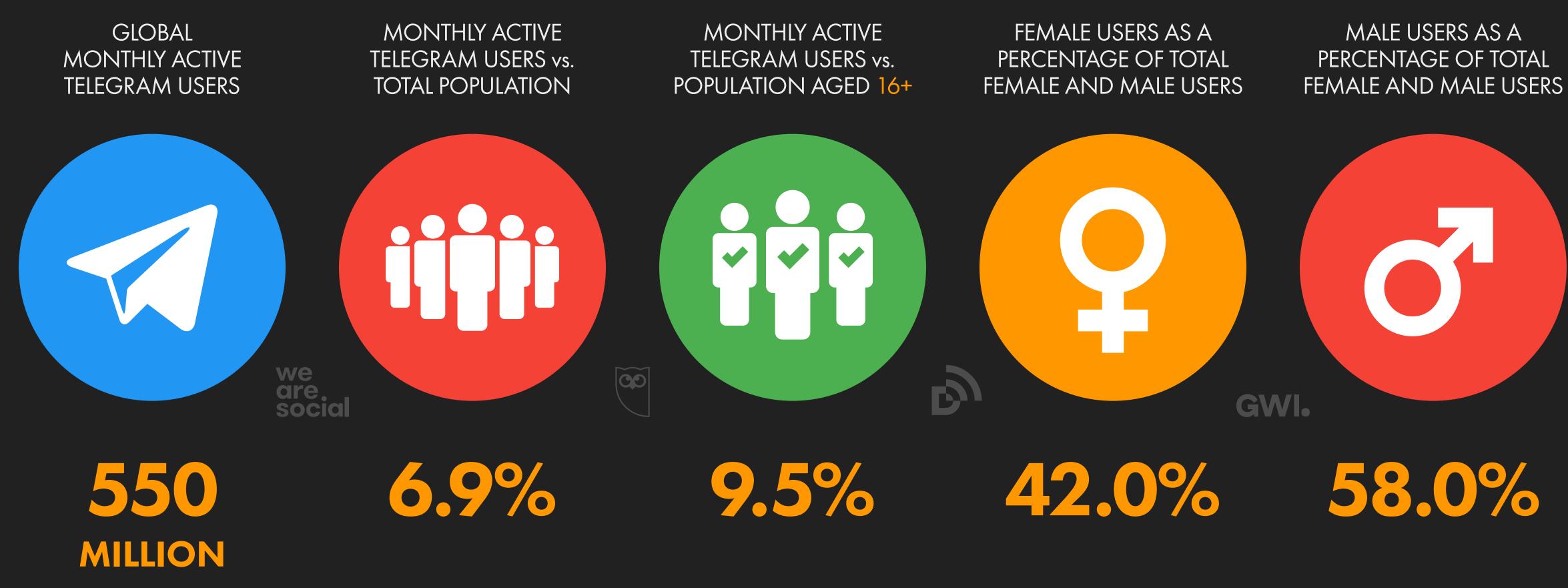


49.0%

CO

### **TELEGRAM OVERVIEW**

ESSENTIAL HEADLINES FOR TELEGRAM USE



212

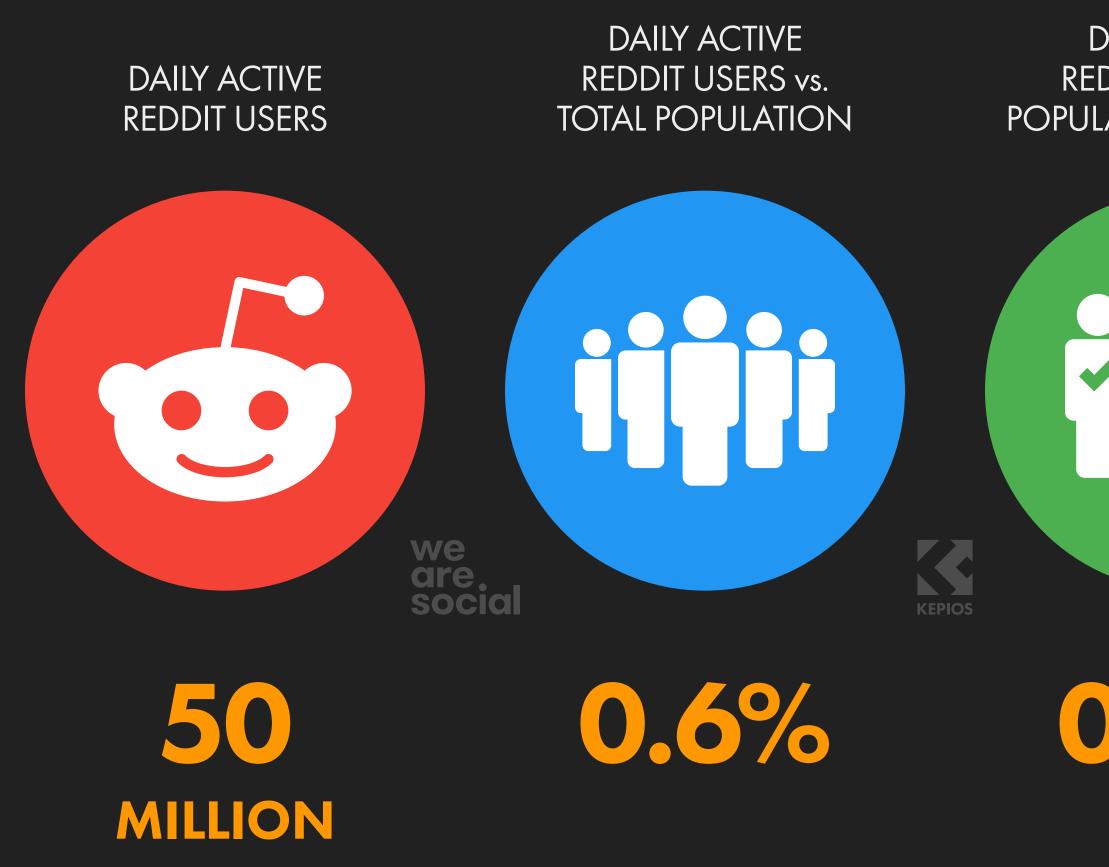




213

### **REDDIT OVERVIEW**

ESSENTIAL HEADLINES FOR REDDIT USE

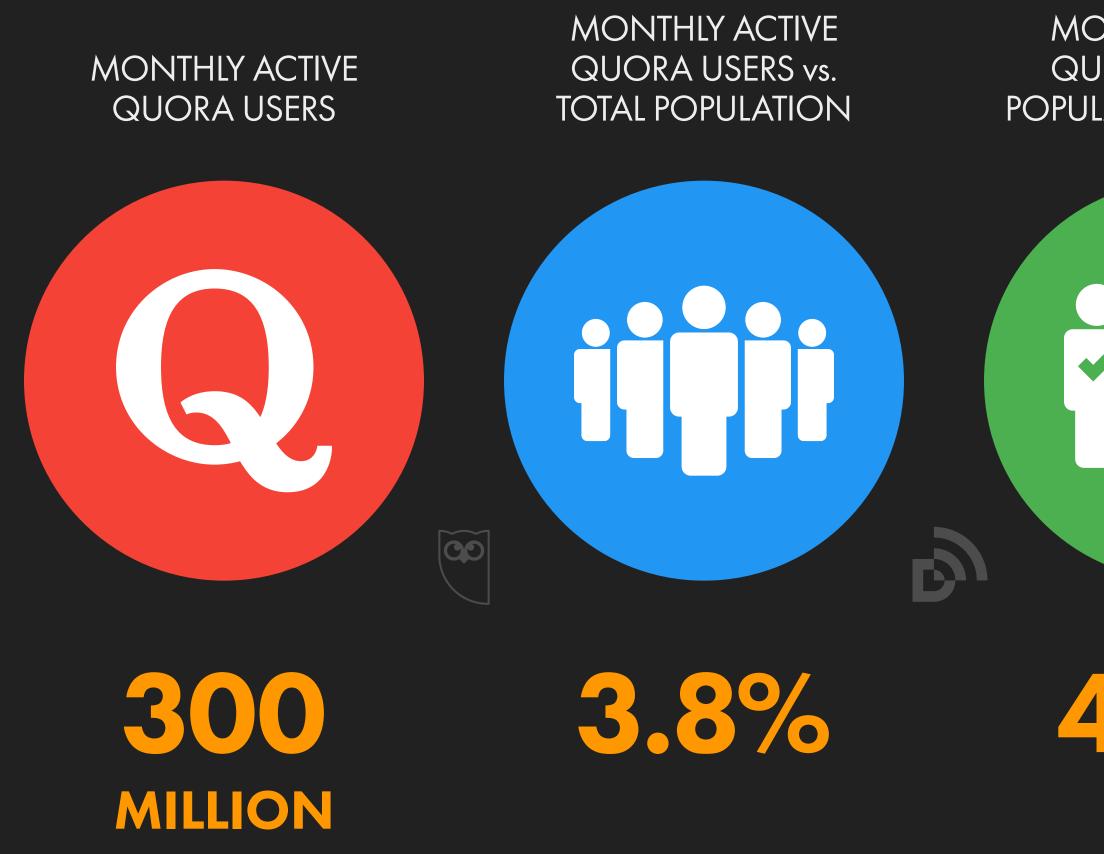




### DAILY ACTIVE FEMALE USERS AS A MALE USERS AS A REDDIT USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 13+ FEMALE AND MALE USERS FEMALE AND MALE USERS GWI. 36.2% 63.8% 0.8%



**QUORA OVERVIEW** ESSENTIAL HEADLINES FOR QUORA USE



214

SOURCES: COMPANY ANNOUNCEMENTS; GENDER SHARE DATA FROM GWI (Q3 2021), BASED ON VALUES FOR "FEMALE" AND "MALE" USERS ONLY. SEE GWI.COM FOR FULL DETAILS. COMPARABILITY: QUORA HAS NOT PUBLISHED ANY UPDATES TO ITS MONTHLY ACTIVE USER FIGURE IN THE PAST 12 MONTHS, SO FIGURES SHOWN HERE MAY BE LESS REPRESENTATIVE OF CURRENT AUDIENCES COMPARED WITH FIGURES FOR OTHER PLATFORMS FEATURED IN THIS REPORT.



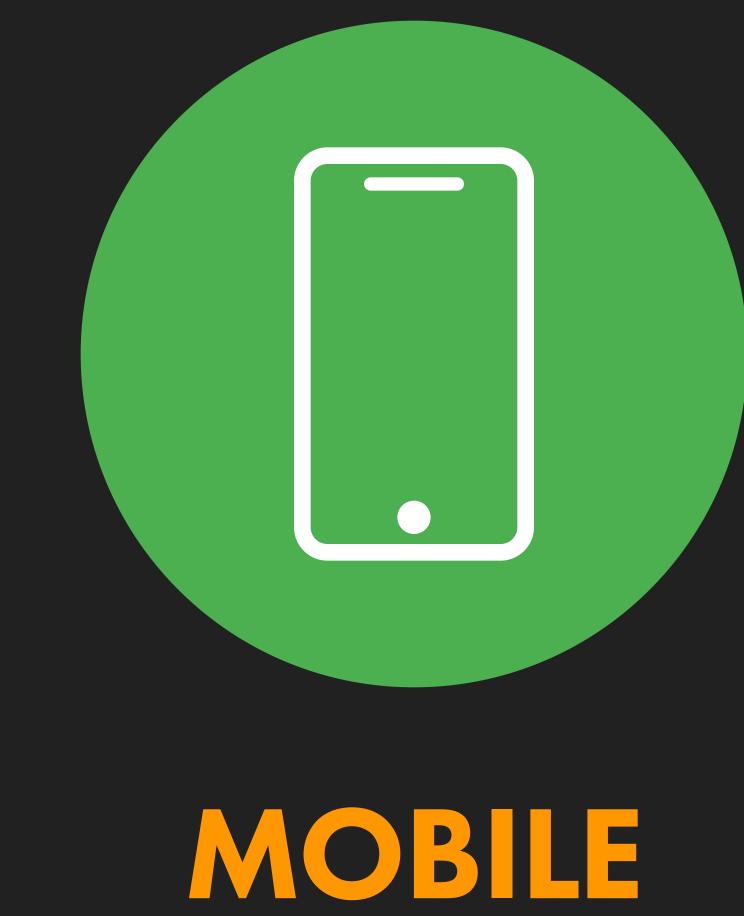
### MONTHLY ACTIVE FEMALE USERS AS A MALE USERS AS A QUORA USERS vs. PERCENTAGE OF TOTAL PERCENTAGE OF TOTAL POPULATION AGED 13+ FEMALE AND MALE USERS FEMALE AND MALE USERS GWI. **KEPIOS**

4.9%

42.8%

57.2%







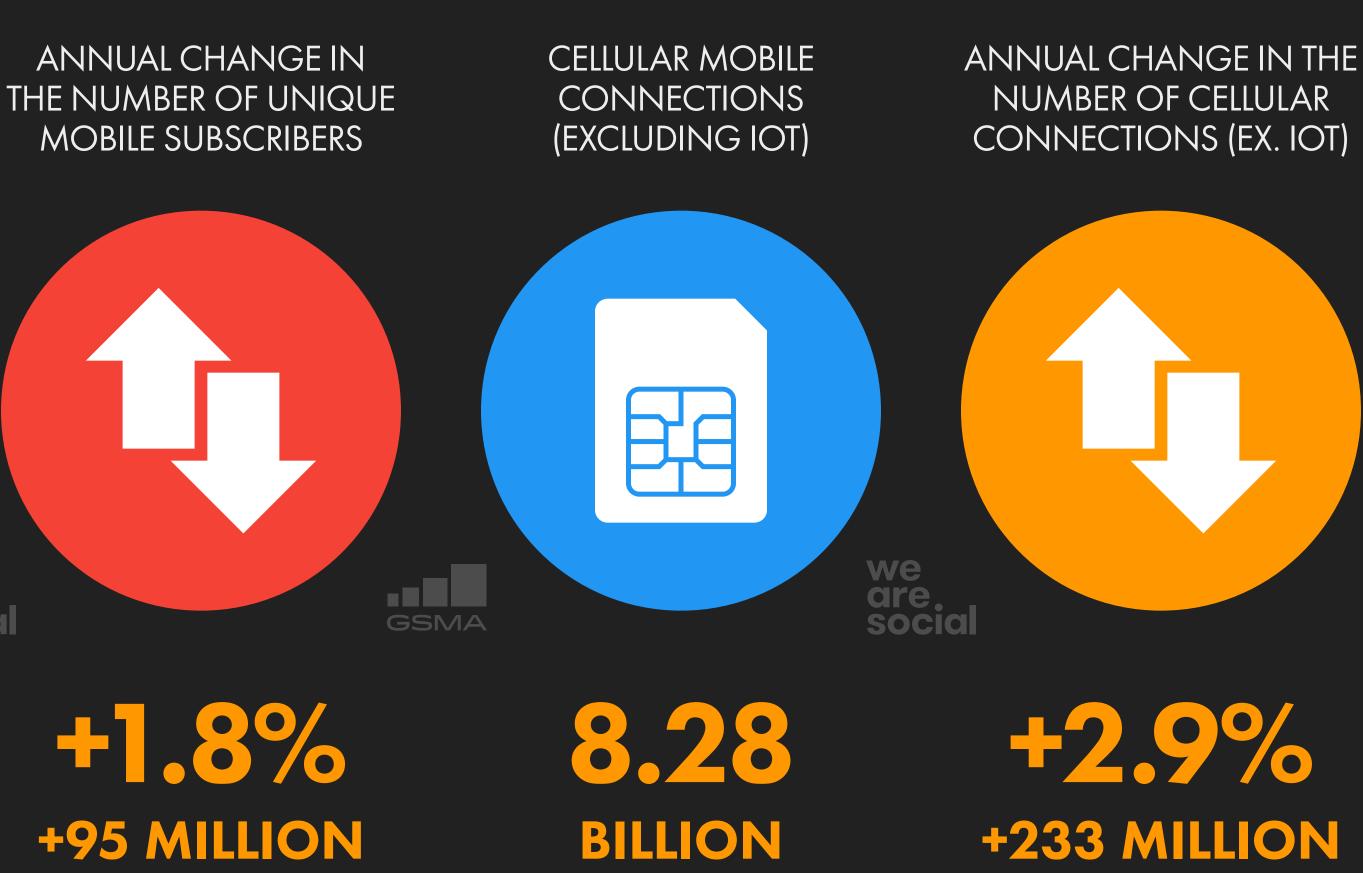
## **MOBILE CONNECTIVITY**

NUMBER OF UNIQUE UNIQUE MOBILE MOBILE USERS (ANY USERS AS A PERCENTAGE TYPE OF HANDSET) OF TOTAL POPULATION we ... are. social GSMA 67.1% 5.31 BILLION

SOURCE: GSMA INTELLIGENCE. NOTES: TOTAL CELLULAR CONNECTIONS INCLUDE DEVICES OTHER THAN MOBILE PHONES, BUT EXCLUDE CELLULAR IOT CONNECTIONS. FIGURES MAY SIGNIFICANTLY EXCEED FIGURES FOR POPULATION DUE TO MULTIPLE CONNECTIONS AND CONNECTED DEVICES PER PERSON. COMPARABILITY: BASE CHANGES. VERSIONS OF THIS CHART PUBLISHED IN SOME OF OUR PREVIOUS REPORTS FEATURED CELLULAR CONNECTION FIGURES THAT INCLUDED CELLULAR IOT CONNECTIONS. FIGURES SHOWN HERE DO NOT INCLUDE CELLULAR IOT CONNECTIONS.

### ADOPTION AND USE OF MOBILE PHONES AND DEVICES THAT CONNECT TO CELLULAR NETWORKS,



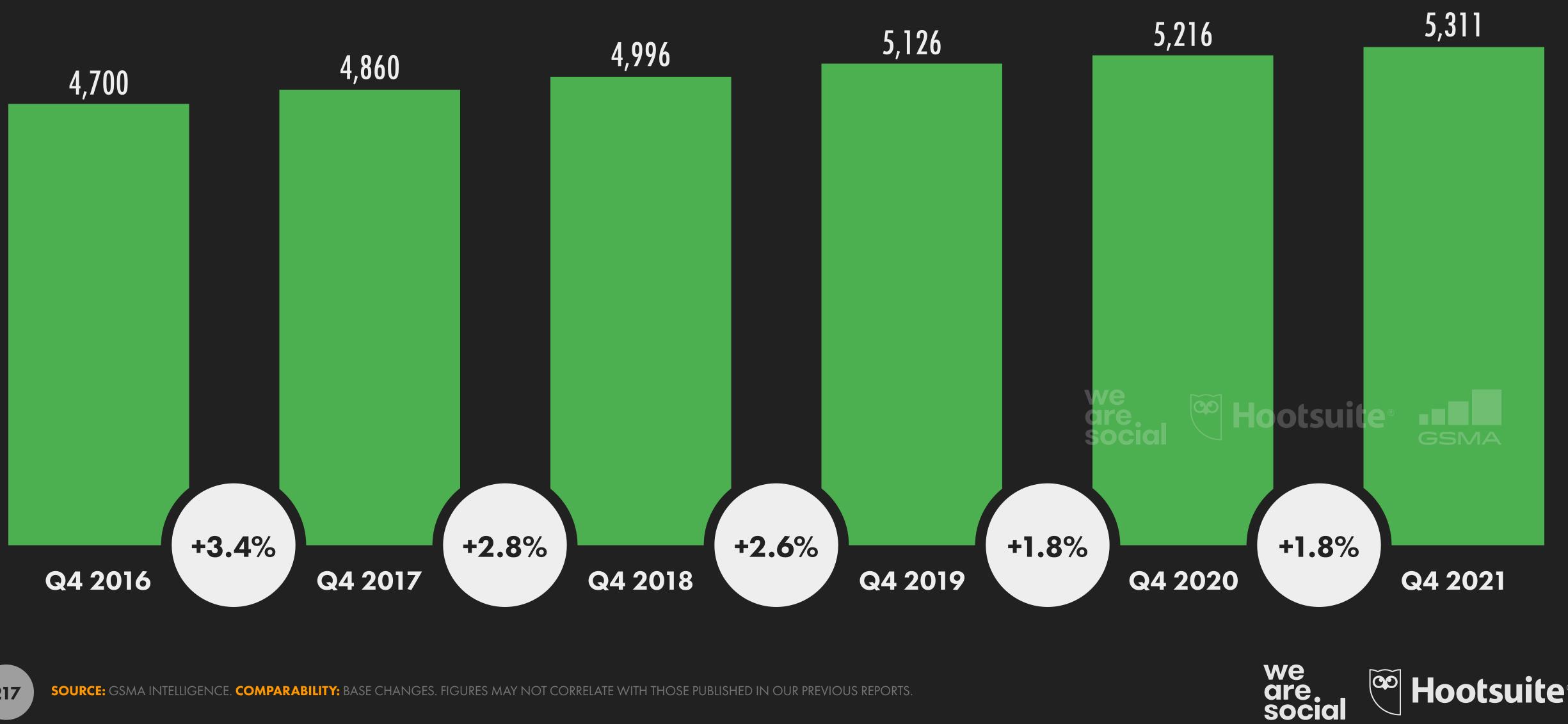




217

### UNIQUE MOBILE USERS OVER TIME

NUMBER OF UNIQUE INDIVIDUALS (IN MILLIONS) USING MOBILE PHONES (ANY KIND OF HANDSET)





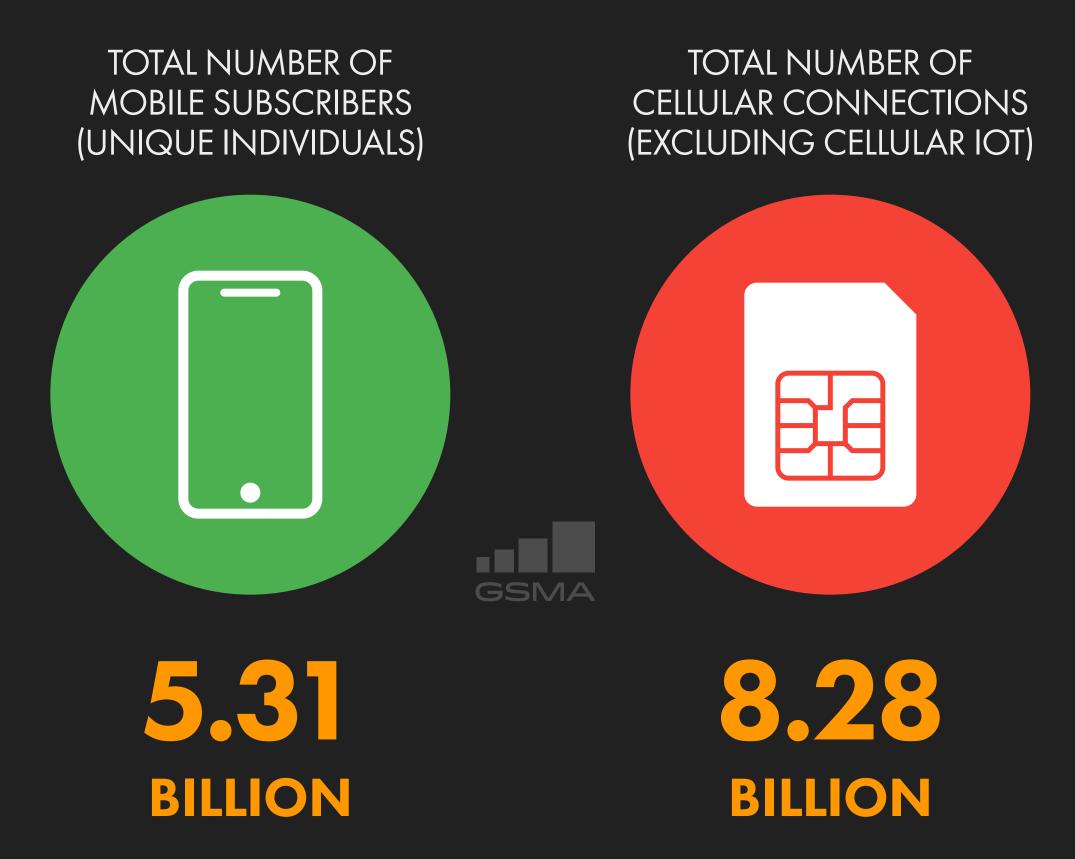




# **MOBILE SUBSCRIBERS vs. CELLULAR CONNECTIONS**

PERSPECTIVES ON THE ADOPTION AND USE OF MOBILE TECHNOLOGIES

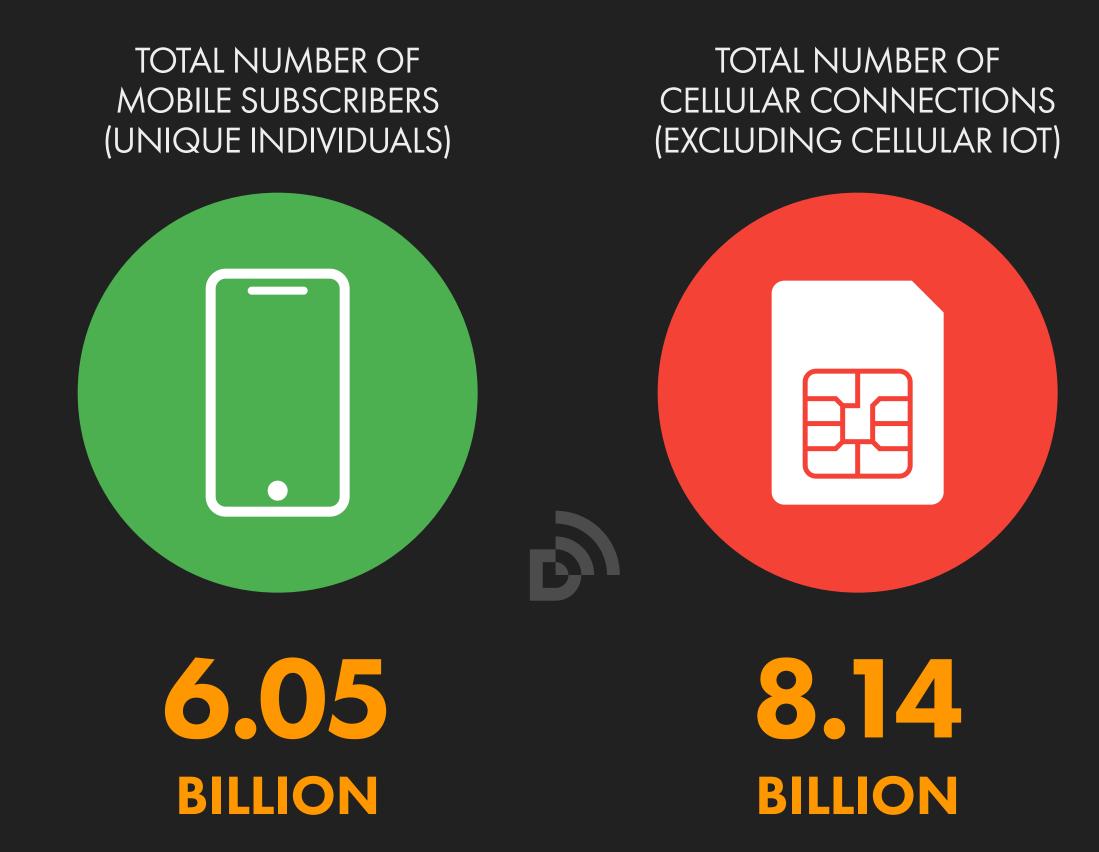
### **GSMA INTELLIGENCE DATA**



SOURCES: GSMA INTELLIGENCE; ERICSSON MOBILITY VISUALIZER. COMPARABILITY: BASE CHANGES. VERSIONS OF THIS CHART PUBLISHED IN SOME OF OUR PREVIOUS REPORTS FEATURED CELLULAR CONNECTION FIGURES THAT INCLUDED CELLULAR IOT CONNECTIONS. FIGURES SHOWN HERE DO NOT INCLUDE CELLULAR IOT CONNECTIONS.





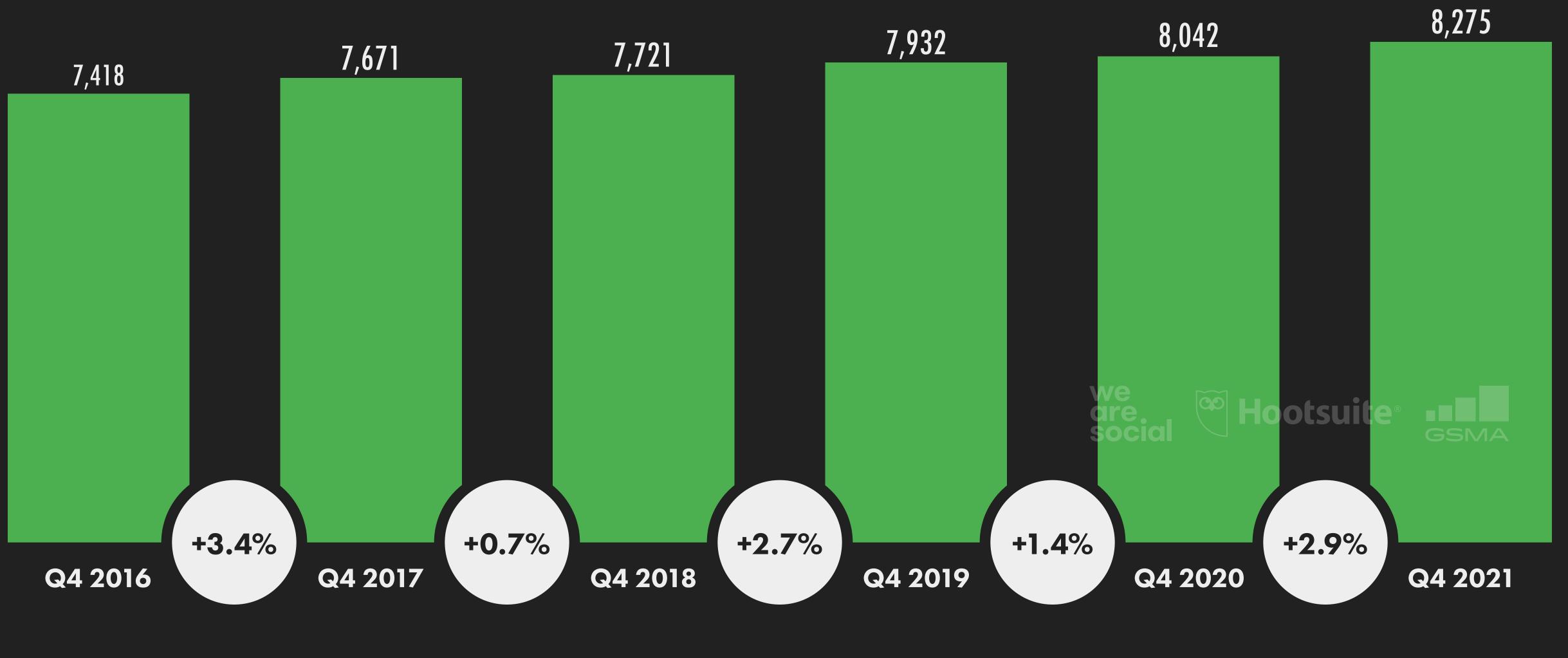




219

# **CELLULAR MOBILE CONNECTIONS OVER TIME**

NUMBER OF CELLULAR MOBILE CONNECTIONS (IN MILLIONS)





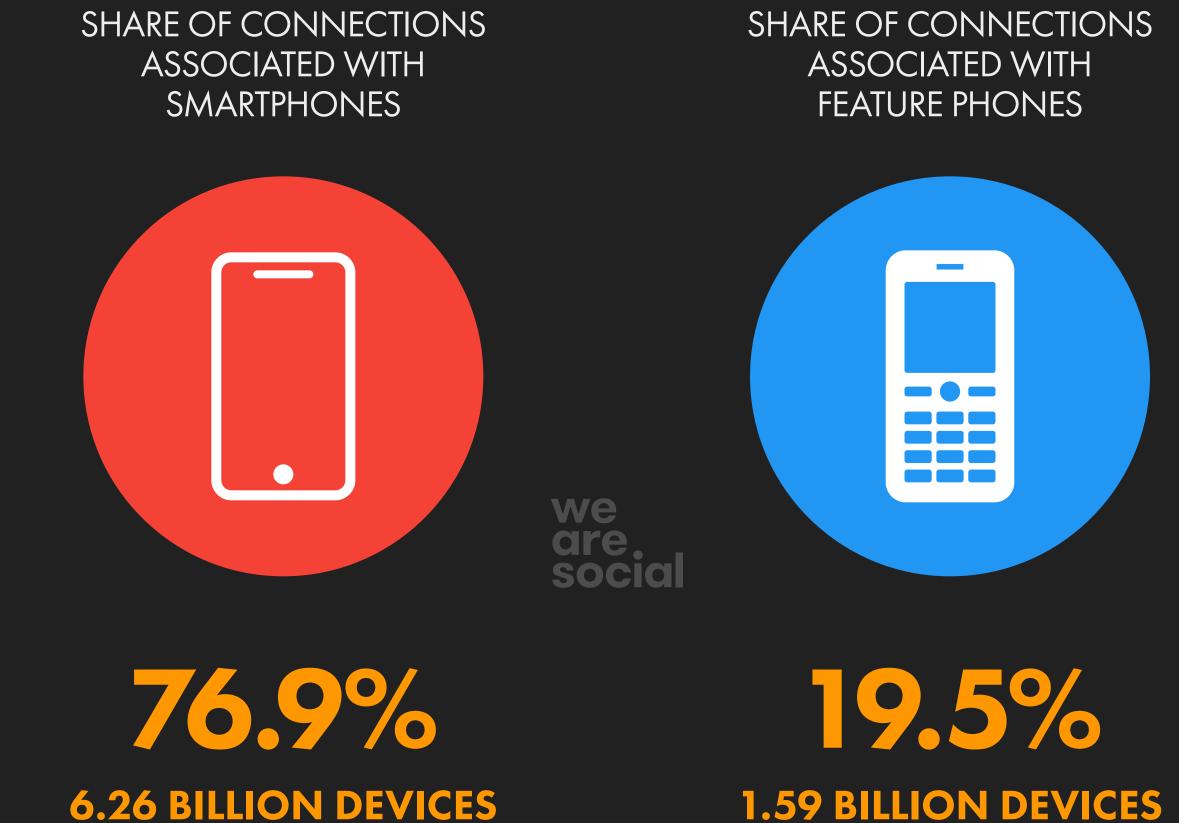




220

# **CONNECTED MOBILE DEVICES**

EACH DEVICE TYPE'S SHARE OF CELLULAR CONNECTIONS (EXCLUDING IOT)

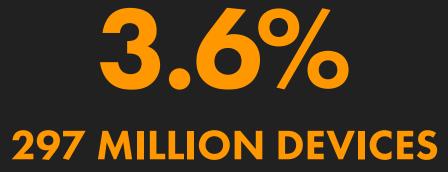




### SHARE OF CONNECTIONS ASSOCIATED WITH ROUTERS, TABLETS, AND MOBILE PCS



CO

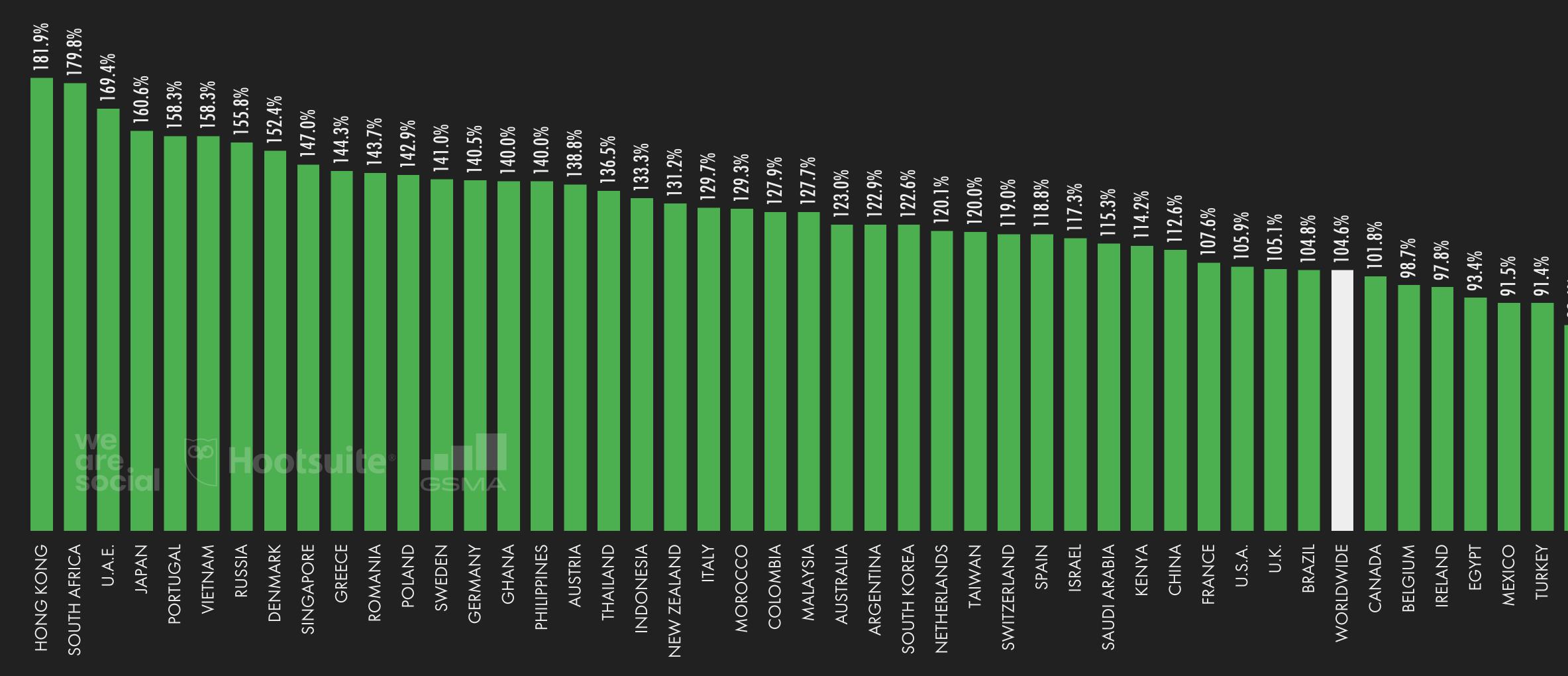






# **MOBILE CONNECTIVITY**

NUMBER OF CELLULAR MOBILE CONNECTIONS COMPARED WITH





















## **MOBILE CONNECTIVITY RANKING**

COUNTRIES AND TERRITORIES WITH THE HIGHEST AND LOWEST RATES OF CELLULAR MOBILE CONNECTIVITY

### HIGHEST RATES OF MOBILE CELLULAR CONNECTIVITY

| #  | HIGHEST CONNECTIVITY | vs. POP | CONNECTIONS |
|----|----------------------|---------|-------------|
| 01 | MACAU                | 235.5%  | 1,561,309   |
| 02 | U.S. VIRGIN ISLANDS  | 200.1%  | 208,331     |
| 03 | ANTIGUA & BARBUDA    | 198.0%  | 196,240     |
| 04 | Montenegro           | 186.6%  | 1,171,577   |
| 05 | HONG KONG            | 181.9%  | 13,784,144  |
| 06 | SOUTH AFRICA         | 179.8%  | 108,600,842 |
| 07 | SEYCHELLES           | 177.4%  | 175,969     |
| 08 | SURINAME             | 175.2%  | 1,040,954   |
| 09 | LIBYA                | 169.6%  | 11,867,817  |
| 10 | FINLAND              | 169.5%  | 9,410,607   |



SOURCES: GSMA INTELLIGENCE; UNITED NATIONS. NOTES: ONLY INCLUDES COUNTRIES AND TERRITORIES WITH POPULATIONS OF AT LEAST 50,000 PEOPLE. FIGURES MAY EXCEED 100% BECAUSE SOME INDIVIDUALS MAY USE MORE THAN ONE CELLULAR CONNECTION. COMPARABILITY: BASE CHANGES.





### LOWEST RATES OF MOBILE CELLULAR CONNECTIVITY

| #   | LOWEST CONNECTIVITY       | vs. POP | CONNECTIONS |
|-----|---------------------------|---------|-------------|
| 212 | MARSHALL ISLANDS          | 12.6%   | 7,535       |
| 211 | NORTH KOREA               | 20.2%   | 5,244,121   |
| 210 | ERITREA                   | 22.7%   | 826,090     |
| 209 | FED. STATES OF MICRONESIA | 23.1%   | 26,963      |
| 208 | South Sudan               | 28.4%   | 3,266,000   |
| 207 | CENTRAL AFRICAN REPUBLIC  | 33.1%   | 1,644,176   |
| 206 | PAPUA NEW GUINEA          | 36.0%   | 3,317,110   |
| 205 | MADAGASCAR                | 43.1%   | 12,403,778  |
| 204 | DJIBOUTI                  | 44.5%   | 449,046     |
| 203 | SOMALIA                   | 46.2%   | 7,675,120   |
|     |                           |         |             |



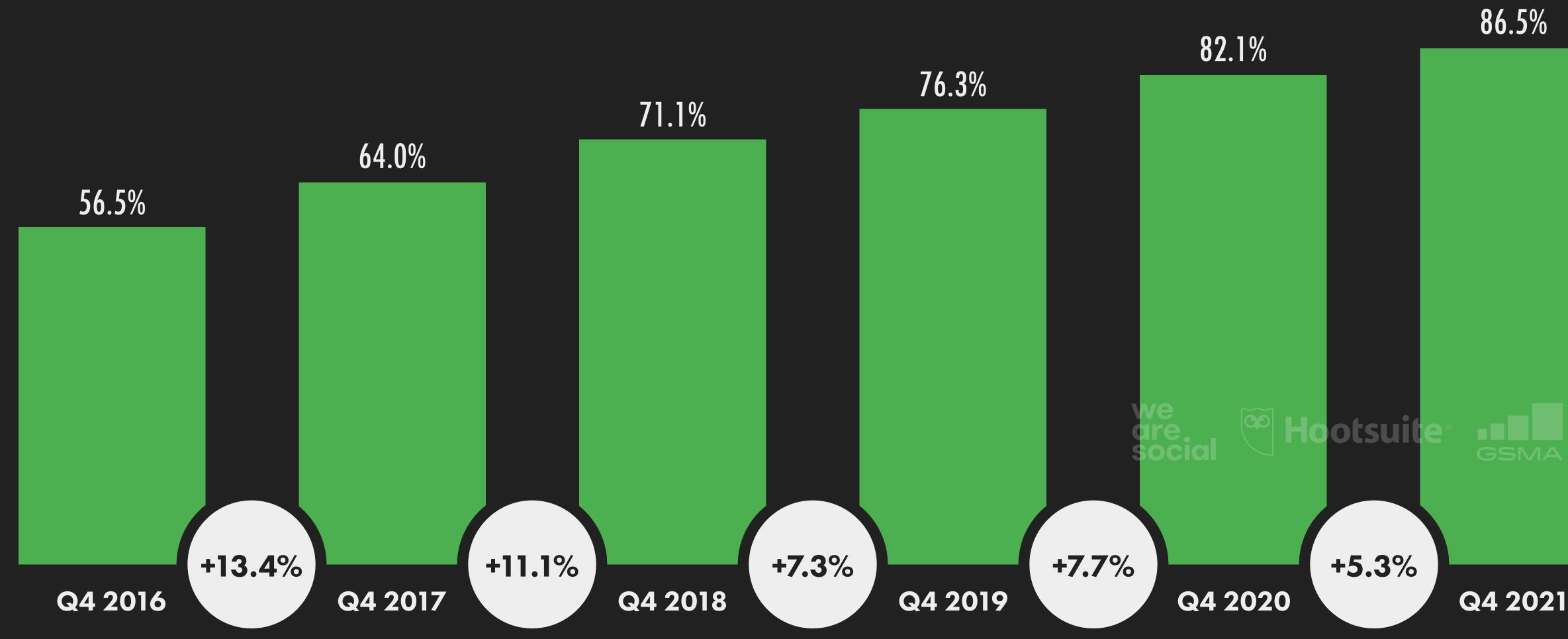






# **BROADBAND: SHARE OF CELLULAR CONNECTIONS**

3G, 4G, AND 5G CELLULAR CONNECTIONS AS A PERCENTAGE OF TOTAL CELLULAR MOBILE CONNECTIONS



SOURCE: GSMA INTELLIGENCE. NOTES: EXCLUDES CELLULAR IOT CONNECTIONS. VALUES SHOWN IN THE WHITE CIRCLES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). COMPARABILITY: BASE CHANGES. FIGURES MAY NOT CORRELATE WITH THOSE PUBLISHED IN OUR PREVIOUS REPORTS.









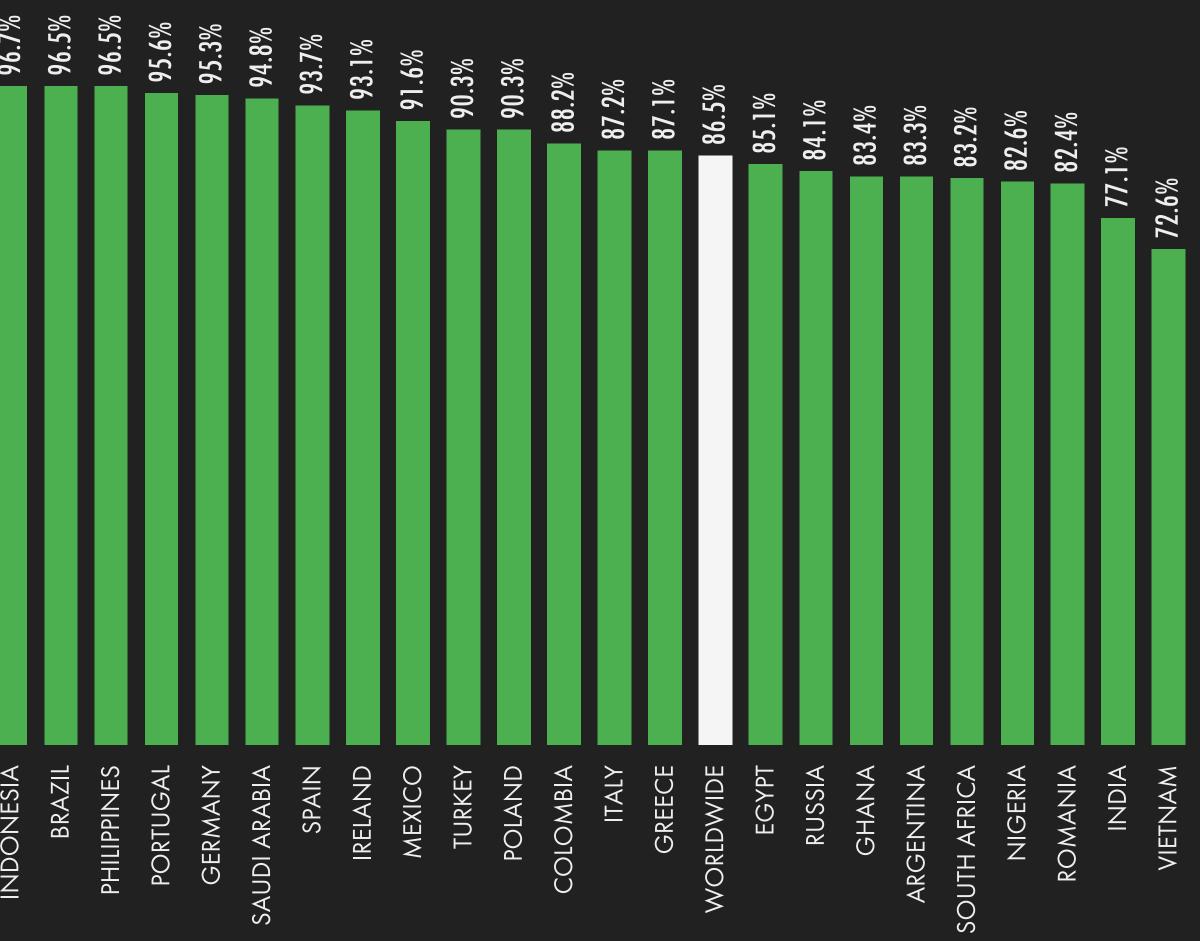


# **BROADBAND: SHARE OF CELLULAR CONNECTIONS**

3G, 4G, AND 5G CELLULAR CONNECTIONS AS A PERCENTAGE OF TOTAL CELLULAR MOBILE CONNECTIONS

| AUSTRALIA   |     | 100.0% |
|-------------|-----|--------|
| JAPAN       | VCS | 100.0% |
| TAIWAN      | ve  | 100.0% |
| THAILAND    | ia  | 100.0% |
| HONG KONG   |     | 100.0% |
| SWITZERLAND |     | 99.7%  |
| SOUTH KOREA |     | 93.6%  |
| CHINA       | 00  | 9.6%   |
| U.S.A.      | ts  | 99.5%  |
| CANADA      | u   | 99.4%  |
| SINGAPORE   | te  | 99.2%  |
| ISRAEL      | R   | 98.5%  |
| U.K.        | GS  | 98.3%  |
| DENMARK     |     | 98.3%  |
| AUSTRIA     |     | 98.2%  |
| NEW ZEALAND |     | 98.0%  |
| SWEDEN      |     | 97.8%  |
| NETHERLANDS |     | 97.7%  |
| BELGIUM     |     | 97.3%  |
| MALAYSIA    |     | 97.3%  |
| U.A.E.      |     | 97.2%  |
| FRANCE      |     | 96.8%  |
| INDONESIA   |     | %2 %6  |









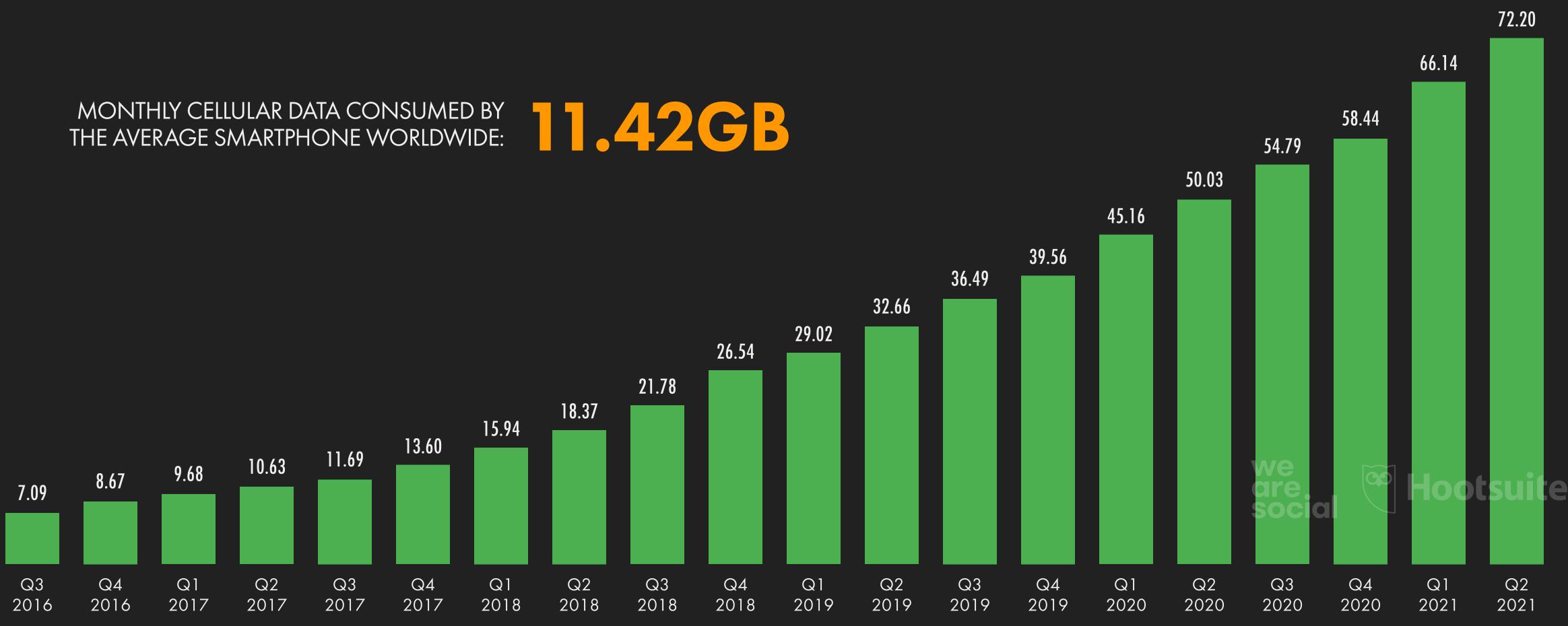








### MONTHLY CELLULAR DATA CONSUMED BY



SOURCE: ERICSSON MOBILE VISUALIZER. NOTES: GRAPH VALUES REPRESENT THE AVERAGE WORLDWIDE MONTHLY MOBILE NETWORK DATA TRAFFIC FOR EACH QUARTER, IN EXABYTES (BILLIONS OF GIGABYTES) PER MONTH. VALUES INCLUDE TRAFFIC GENERATED BY FIXED WIRELESS ACCESS (FWA) SERVICES. COMPARABILITY: BASE CHANGES.











SHARE OF MOBILE WEB TRAFFIC BY MOBILE OS

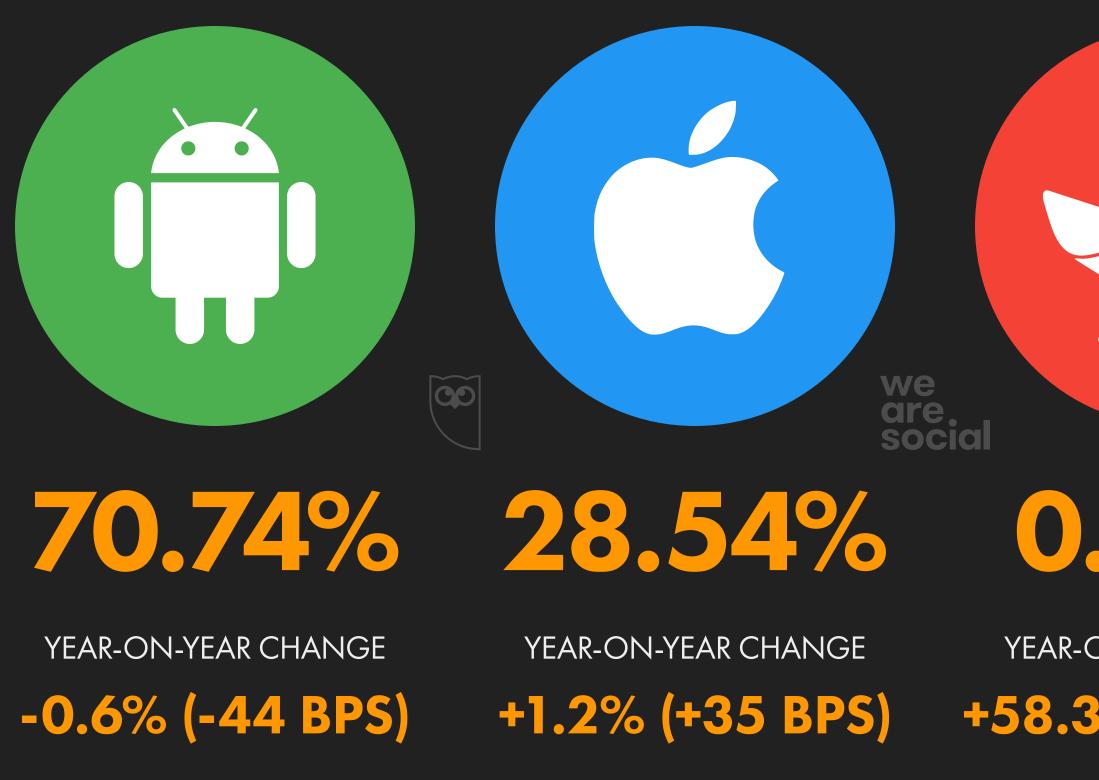
SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM ANDROID DEVICES

JAN

2022

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM APPLE IOS DEVICES

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM SAMSUNG OS DEVICES



226

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS ON MOBILE PHONES RUNNING EACH OPERATING SYSTEM COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO MOBILE BROWSERS IN NOVEMBER 2021. FIGURES FOR SAMSUNG OS REFER ONLY TO THOSE DEVICES RUNNING OPERATING SYSTEMS DEVELOPED BY SAMSUNG (E.G. BADA AND TIZEN), AND DO NOT INCLUDE SAMSUNG DEVICES RUNNING ANDROID. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.

PERCENTAGE OF WEB PAGE REQUESTS ORIGINATING FROM MOBILE HANDSETS RUNNING EACH MOBILE OPERATING SYSTEM

D



### SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM KAI OS DEVICES

### SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM OTHER OS DEVICES

0.38%

0.14%

# 0.20%

**KEPIOS** 

YEAR-ON-YEAR CHANGE +58.3% (+14 BPS)

YEAR-ON-YEAR CHANGE +7.7% (+1 BPS)

YEAR-ON-YEAR CHANGE -23.1% (-6 BPS)





## **MOBILE TIME BY ACTIVITY**

HEADLINES FOR MOBILE ACTIVITIES BY TIME SPENT

### AVERAGE TIME EACH USER SPENDS USING A SMARTPHONE EACH DAY

### YEAR-ON-YEAR INCREASE IN DAILY TIME SPENT USING SMARTPHONES



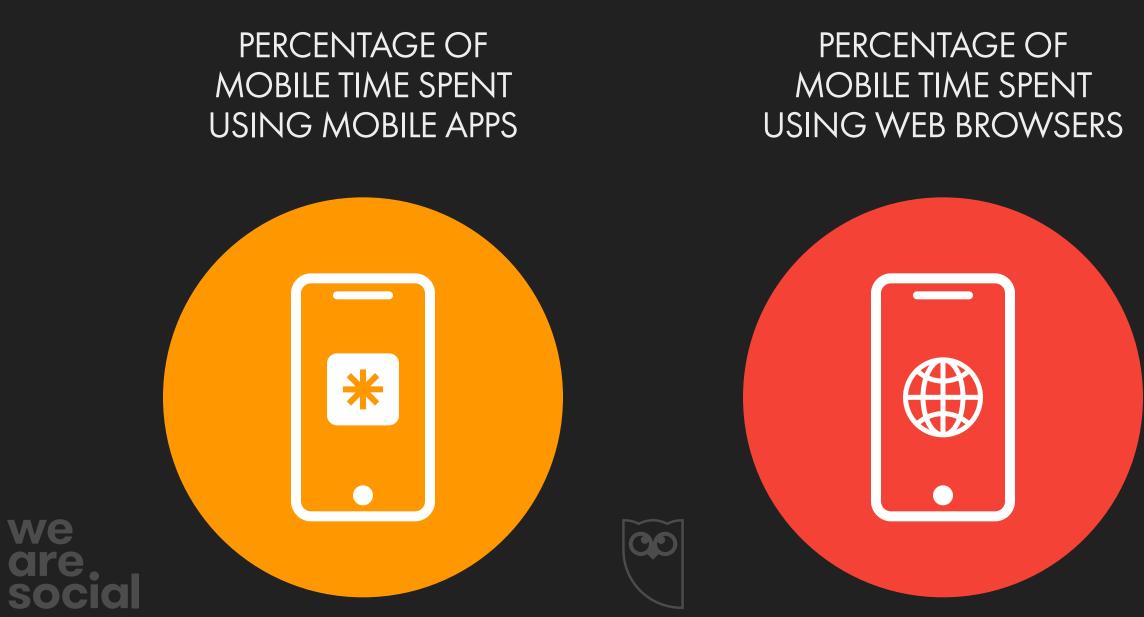
# 4H 48M

+6.7%

227

SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: FIGURES REFLECT AVERAGES FOR FULL-YEAR 2021. FIGURES FOR AVERAGE DAILY TIME REPRESENT THE WEIGHTED AVERAGE OF ANDROID PHONE USE ACROSS THE TOP 10 MOBILE-FIRST MARKETS.





7.5%

92.5%



SHARE OF MOBILE TIME BY APP CATEGORY PERCENTAGE OF TOTAL SMARTPHONE TIME SPENT USING APPS IN EACH APP CATEGORY

SOCIAL & COMMS PHOTO & VIDEO we are social

43.0% YEAR-ON-YEAR CHANGE

-0.9% (-40 BPS)

# 25.4%

YEAR-ON-YEAR CHANGE +5.0% (120 BPS)

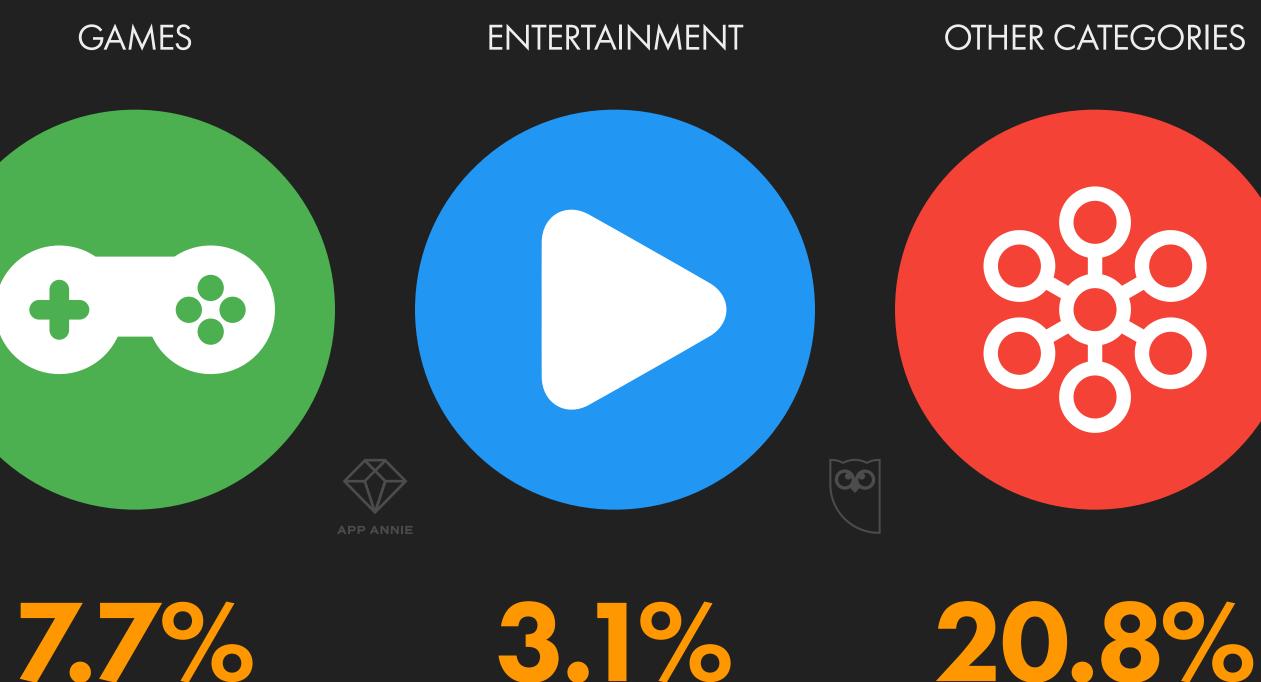
YEAR-ON-YEAR CHANGE -7.2% (-60 BPS)

SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT SHARE OF TIME SPENT USING ANDROID PHONES THROUGHOUT 2021. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE IN SHARE; "BPS" VALUES REPRESENT BASIS POINTS, AND REFLECT THE ABSOLUTE YEAR-ON-YEAR CHANGE IN SHARE.

JAN

2022





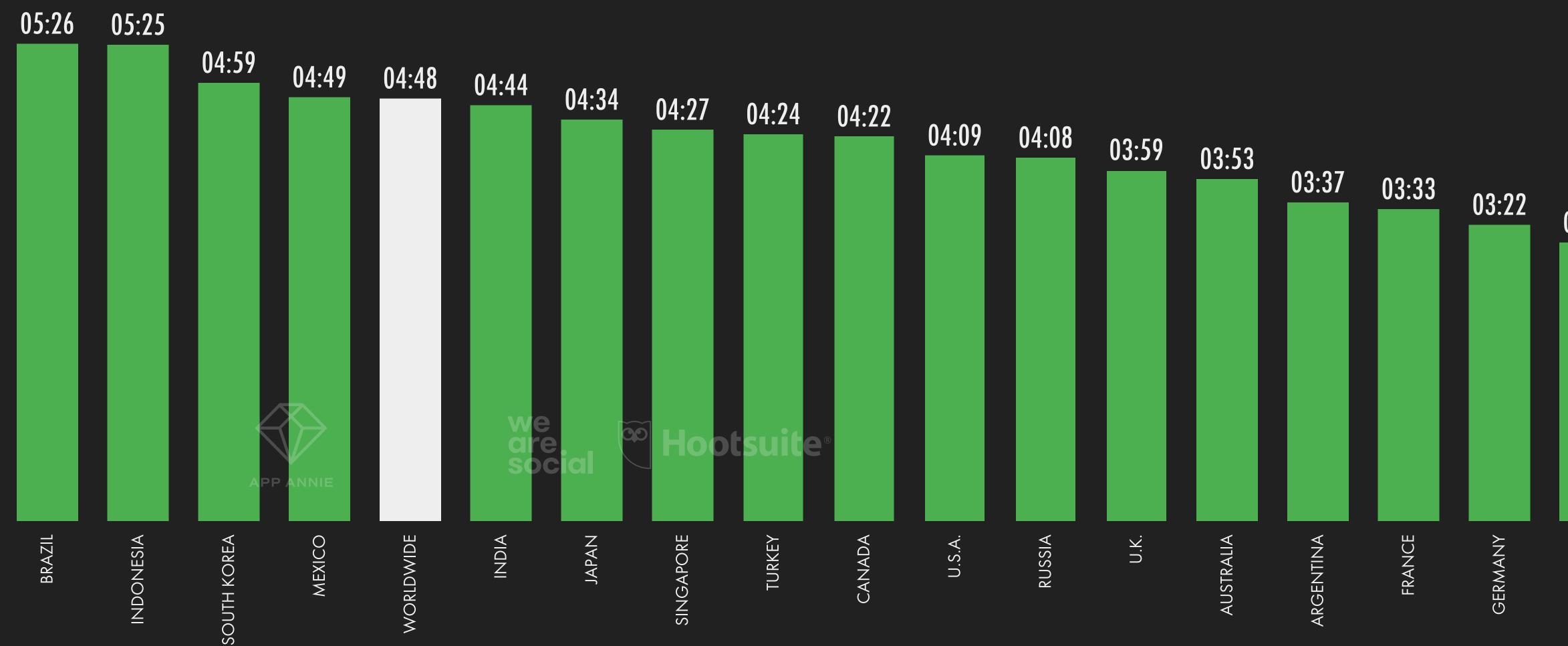
3.1%

YEAR-ON-YEAR CHANGE +3.3% (10 BPS)

YEAR-ON-YEAR CHANGE -1.4% (-30 BPS)

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AVERAGE DAILY TIME SPENT USING MOBILE PHONES (ALL ACTIVITIES, IN HOURS AND MINUTES)



229

SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT AVERAGE DAILY TIME SPENT USING ANDROID PHONES FOR FULL-YEAR 2021. VALUE FOR "WORLDWIDE" BASED ON THE WEIGHTED AVERAGE OF THE TOP 10 COUNTRIES.

# **DAILY TIME SPENT USING MOBILE PHONES**



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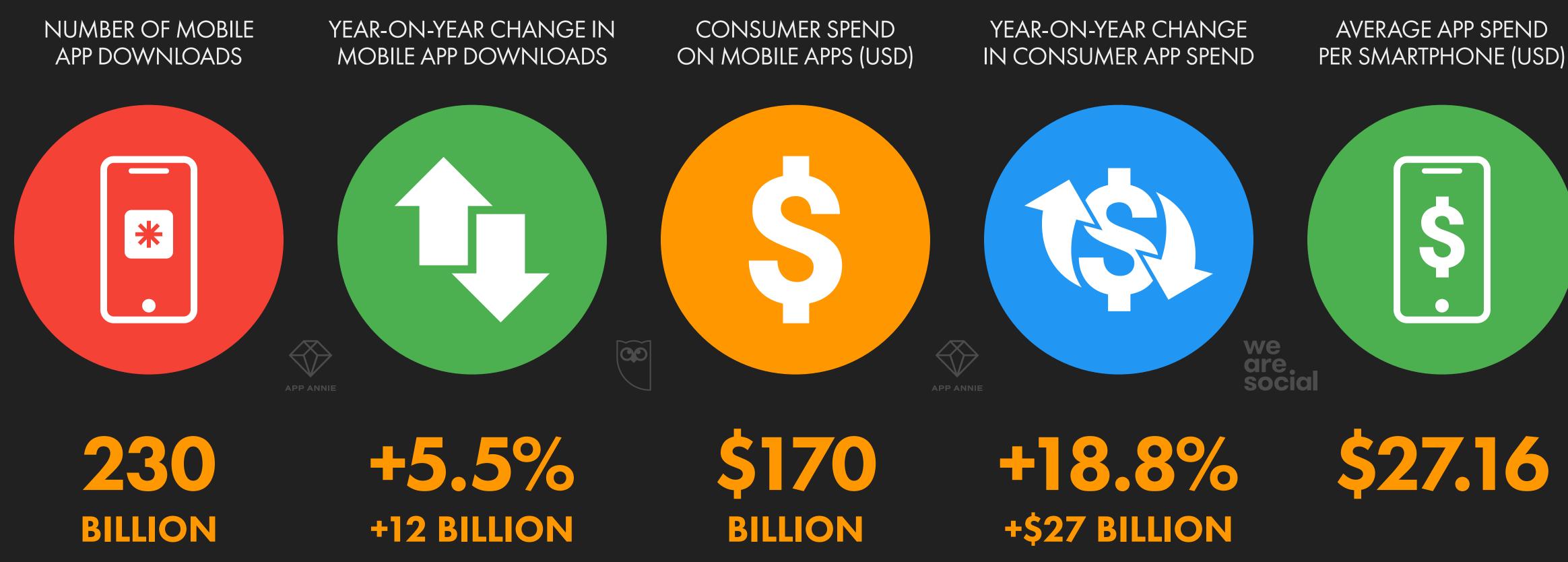
### 03:10





### MOBILE APP MARKET OVERVIEW: APP ANNIE HEADUNIES FOR AAORIJE ARR DOM/NILOADS AND SPENID RASED ON ARR ANNIE DATA

HEADLINES FOR MOBILE APP DOWNLOADS AND SPEND, BASED ON APP ANNIE DATA



230 AC

SOURCES: APP ANNIE "STATE OF MOBILE 2022" REPORT; ERICSSON MOBILE VISUALIZER. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE, APPLE IOS APP STORE, AND THIRD-PARTY ANDROID APP STORES BETWEEN JANUARY AND DECEMBER 2021. "CONSUMER SPEND" ONLY INCLUDES SPEND ON APPS AND IN-APP PURCHASES VIA APP STORES, AND DOES NOT INCLUDE REVENUES FROM ECOMMERCE OR MOBILE ADVERTISING. FIGURE FOR "AVERAGE CONSUMER SPEND PER SMARTPHONE" USES DATA FROM MULTIPLE SOURCES.



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### **MOBILE APPS: TOP CATEGORIES BY APP STORE**

APP ANNIE'S RANKING OF THE MOST POPULAR MOBILE APP CATEGORIES BETWEEN JANUARY AND DECEMBER 2021

### GOOGLE PLAY: DOWNLOADS

### GOOGLE PLAY: CONSUMER SPEND

| #  | APP CATEGORY       | #  | APP CATEGORY                 |
|----|--------------------|----|------------------------------|
| 01 | GAMES              | 01 | GAMES                        |
| 02 | TOOLS              | 02 | SOCIAL APP ANNIE             |
| 03 | SOCIAL             | 03 | ENTERTAINMENT                |
| 04 | PHOTO & VIDEO      | 04 | PRODUCTIVITY                 |
| 05 | ENTERTAINMENT      | 05 | LIFESTYLE                    |
| 06 | FINANCE            | 06 | <b>BOOKS &amp; REFERENCE</b> |
| 07 | SHOPPING APP ANNIE | 07 | HEALTH & FITNESS             |
| 08 | PRODUCTIVITY       | 08 | PHOTO & VIDEO                |
| 09 | MUSIC              | 09 | EDUCATION                    |
| 10 | LIFESTYLE          | 10 | MUSIC                        |



| IOS | S API | p store: download | DS     | IOS AP | P STORE: CONSU | MER SPEND         |
|-----|-------|-------------------|--------|--------|----------------|-------------------|
| 4   | #     | APP CATEGORY      |        | #      | APP CATEGO     | RY                |
| C   | )]    | GAMES             |        | 01     | GAMES          |                   |
| 0   | )2    | TOOLS             |        | 02     | entertainme    | NT                |
| 0   | )3    | PHOTO & VIDEO     |        | 03     | PHOTO & VIDE   | 0                 |
| 0   | )4    | entertainment     |        | 04     | SOCIAL         | $\langle \rangle$ |
| 0   | )5    | SHOPPING          |        | 05     | LIFESTYLE      |                   |
| 0   | 6     | FINANCE           | $\sim$ | 06     | MUSIC          |                   |
| O   | )7    | SOCIAL APP        | ANNIE  | 07     | BOOKS & REFE   | RENCE             |
| 0   | 8     | LIFESTYLE         |        | 80     | EDUCATION      |                   |
| 0   | 9     | PRODUCTIVITY      |        | 09     | HEALTH & FITN  | ESS               |
| 1   | 0     | EDUCATION         |        | 10     | PRODUCTIVITY   |                   |
|     |       |                   |        |        |                |                   |



# **APP ANNIE APP RANKING: ACTIVE USERS**

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY AVERAGE NUMBER OF MONTHLY ACTIVE BETWEEN JANUARY AND DECEMBER 2021

| #  | MOBILE APP         | COMPANY             | #  | MOBILE GAME              |           | COMPANY             |
|----|--------------------|---------------------|----|--------------------------|-----------|---------------------|
| 01 | FACEBOOK           | META                | 01 | PUBG MOBILE              |           | TENCENT             |
| 02 | WHATSAPP           | META                | 02 | ROBLOX                   |           | ROBLOX              |
| 03 | FACEBOOK MESSENGER | META                | 03 | CANDY CRUSH SAGA         |           | ACTIVISION BLIZZARD |
| 04 | INSTAGRAM          | META                | 04 | GARENA FREE FIRE         |           | SEA                 |
| 05 | AMAZON             | AMAZON              | 05 | AMONG US!                |           | INNERSLOTH          |
| 06 | ΤΙΚΤΟΚ             | APP ANNIE BYTEDANCE | 06 | LUDO KING                | APP ANNIE | GAMETION            |
| 07 | TELEGRAM           | TELEGRAM            | 07 | MINECRAFT POCKET EDITION |           | MICROSOFT           |
| 08 | TWITTER            | TWITTER             | 08 | SUBWAY SURFERS           |           | SYBO                |
| 09 | SPOTIFY            | SPOTIFY             | 09 | CALL OF DUTY: MOBILE     |           | ACTIVISION BLIZZARD |
| 10 | NETFLIX            | NETFLIX             | 10 | POKÉMON GO               |           | NIANTIC             |

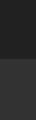
SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: RANKINGS BASED ON COMBINED MONTHLY ACTIVE USERS ACROSS IPHONES AND ANDROID PHONES BETWEEN JANUARY AND DECEMBER 2021, EXCLUDING PRE-INSTALLED APPS (E.G. YOUTUBE ON ANDROID PHONES, IMESSAGE ON IPHONES). DOES NOT INCLUDE DATA FOR CHINA.





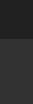


































# **APP ANNIE APP RANKING: DOWNLOADS**

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL NUMBER OF DOWNLOADS BETWEEN JANUARY AND DECEMBER 2021

| #  | MOBILE APP          | COMPANY   | #      | MOBILE GAME      | COM             | PANY  |
|----|---------------------|-----------|--------|------------------|-----------------|-------|
| 01 | TIKTOK              | Bytedance | <br>01 | GARENA FREE FIRE |                 | SEA   |
| 02 | INSTAGRAM           | META      | 02     | SUBWAY SURFERS   |                 | SYBO  |
| 03 | FACEBOOK            | META      | 03     | ROBLOX           | RC              | OBLOX |
| 04 | WHATSAPP APP ANNIE  | META      | 04     | BRIDGE RACE      | IRONSC          | DURCE |
| 05 | TELEGRAM            | TELEGRAM  | 05     | CANDY CRUSH SAGA | ACTIVISION BLIZ | ZZARD |
| 06 | SNAPCHAT            | SNAP      | 06     | PUBG MOBILE      | TEN             | NCENT |
| 07 | FACEBOOK MESSENGER  | META      | 07     | LUDO KING        | GAM             | ETION |
| 08 | ZOOM CLOUD MEETINGS | ZOOM      | 08     | HAIR CHALLENGE   |                 | YNGA  |
| 09 | CAPCUT              | BYTEDANCE | 09     | AMONG US!        | INNER           | Sloth |
| 10 | SPOTIFY             | SPOTIFY   | 10     | JOIN CLASH 3D    | IRONSC          | DURCE |

233

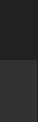
SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: RANKINGS BASED ON COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE AND APPLE IOS APP STORE BETWEEN JANUARY AND DECEMBER 2021. VALUES FOR CHINA ONLY INCLUDE ACTIVITY ON THE APPLE IOS APP STORE. COMPARABILITY: (1) VALUES FOR "TIKTOK" INCLUDE DOUYIN. NOTE THAT WE REPORT FIGURES FOR TIKTOK AND DOUYIN SEPARATELY ELSEWHERE IN THIS REPORT.







































# **APP ANNIE APP RANKING: CONSUMER SPEND**

APP ANNIE'S RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL CONSUMER SPEND BETWEEN JANUARY AND DECEMBER 2021

| #  | MOBILE APP          | COMPANY        | #  | MOBILE GAME          | COMPANY             |
|----|---------------------|----------------|----|----------------------|---------------------|
| 01 | TIKTOK <sup>1</sup> | Bytedance      | 01 | ROBLOX               | ROBLOX              |
| 02 | YOUTUBE             | ALPHABET       | 02 | GENSHIN IMPACT       | MIHOYO              |
| 03 | TINDER              | MATCH GROUP    | 03 | COIN MASTER          | MOON ACTIVE         |
| 04 | DISNEY+             | DISNEY         | 04 | HONOUR OF KINGS      | APP ANNIE TENCENT   |
| 05 | TENCENT VIDEO       | TENCENT        | 05 | CANDY CRUSH SAGA     | ACTIVISION BLIZZARD |
| 06 | PICCOMA             | KAKAO          | 06 | PUBG MOBILE          | TENCENT             |
| 07 | HBO MAX             | APP ANNIE AT&T | 07 | POKÉMON GO           | NIANTIC             |
| 08 | GOOGLE ONE          | ALPHABET       | 08 | UMA MUSUME PRETTY DE | RBY CYBERAGENT      |
| 09 | TWITCH              | AMAZON         | 09 | GAME FOR PEACE       | TENCENT             |
| 10 | BIGO LIVE           | JOYY           | 10 | HOMESCAPES           | PLAYRIX             |



SOURCE: APP ANNIE "STATE OF MOBILE 2022" REPORT. SEE STATEOFMOBILE2022.COM FOR MORE DETAILS. NOTES: RANKINGS BASED ON COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE AND APPLE IOS APP STORE BETWEEN JANUARY AND DECEMBER 2021. VALUES FOR CHINA ONLY INCLUDE ACTIVITY ON THE APPLE IOS APP STORE. "CONSUMER SPEND" ONLY INCLUDES SPEND ON APPS AND IN-APP PURCHASES VIA APP STORES, AND DOES NOT INCLUDE REVENUES FROM ECOMMERCE OR MOBILE ADVERTISING. COMPARABILITY: (1) VALUES FOR "TIKTOK" INCLUDE DOUYIN. NOTE THAT WE REPORT FIGURES FOR TIKTOK AND DOUYIN SEPARATELY ELSEWHERE IN THIS REPORT.





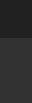


































### WE ARE SOCIAL'S PERSPECTIVE APPS & MOBILE IN 2022

### SHIFTS IN HOW WE'RE USING OUR PHONES

### ON-THE-GO CONSOLES

The promise of imminent 5G connectivity continues to keep many global audiences on their toes. And while it hasn't rolled out everywhere, early successes from gaming developers speak to a future in which hand-held devices will need to work harder to support high octane gaming on a smaller screen. With titles like Genshin Impact already wildly successful and mobile esports taking off, screen size, memory capacity and more will see heightened expectations, as smartphones are reimagined as miniature consoles.

In 2022, brands will need to work harder to support specialist needs from gaming communities.

### PRE-EMPTIVE PRIVACY

Recent years have continued to see privacy scandals ebb and flow, but as such a monolithic problem, it can feel too big for one party to solve. Yet for mobile manufacturers, there are opportunities to offer users support at the ground floor. Enter: Apple's iOS 14. Designed to educate audiences around the privacy and empower them to make decisions around it, Apple is paving the way to a future in which T&Cs aren't hidden in miniature fonts at the end of agreements but broken into timely, transparent and easy to understand chunks.

In 2022, brands should take accountability for helping audiences understand how their data is used.

### PARTNER CONTENT

IGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITAL2022\_DIGITA

### PARING BACK

Amid a growing cynicism towards tech monopolies, major social platforms and the commercial culture they enable, many people are yearning for the simpler days of tech. While some are creating healthier social habits and others are virtue signalling with nostalgic accessories like wired headphones, simpler mobile devices are also having a moment: in 2021 blockbuster No Time To Die, even James Bond foregoes an iPhone in favour of a Nokia.

In 2022, brands should make it easier for people to simplify their digital lives.



# GSMA" Intelligence State of Mobile Internet Connectivity 2021

# 24%

For individuals to adopt mobile internet, they first need to be aware of it, know what the benefits are and understand how to use it. Yet in 2020, almost one quarter of adults in surveyed countries were not aware of mobile internet. More positively though, awareness has increased markedly over the past four years. In 2017, across the same surveyed countries, 45% of adults were not aware of mobile internet.

50%

More than half of mobile users that do not use mobile internet despite being aware of it reported literacy and digital skills as an important barrier that stops them from using the internet. This barrier disproportionately affects women and people living in rural areas.

GSMA Intelligence is the definitive source of insights, forecasts and research for the mobile industry

Get our full report: "The State of Mobile Internet Connectivity 2021"

Watching free online video was one of the activities that consumers did much more of on their phones in 2020, along with making video calls and listening to music. More than two thirds of mobile internet users watched online videos at least once a month, compared to 59% in 2019. More generally, the diversity and frequency of online activities increased significantly following the onset of the Covid-19 pandemic.







238

### WEEKLY ONLINE SHOPPING ACTIVITIES PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN SELECTED ECOMMERCE ACTIVITIES EACH WEEK

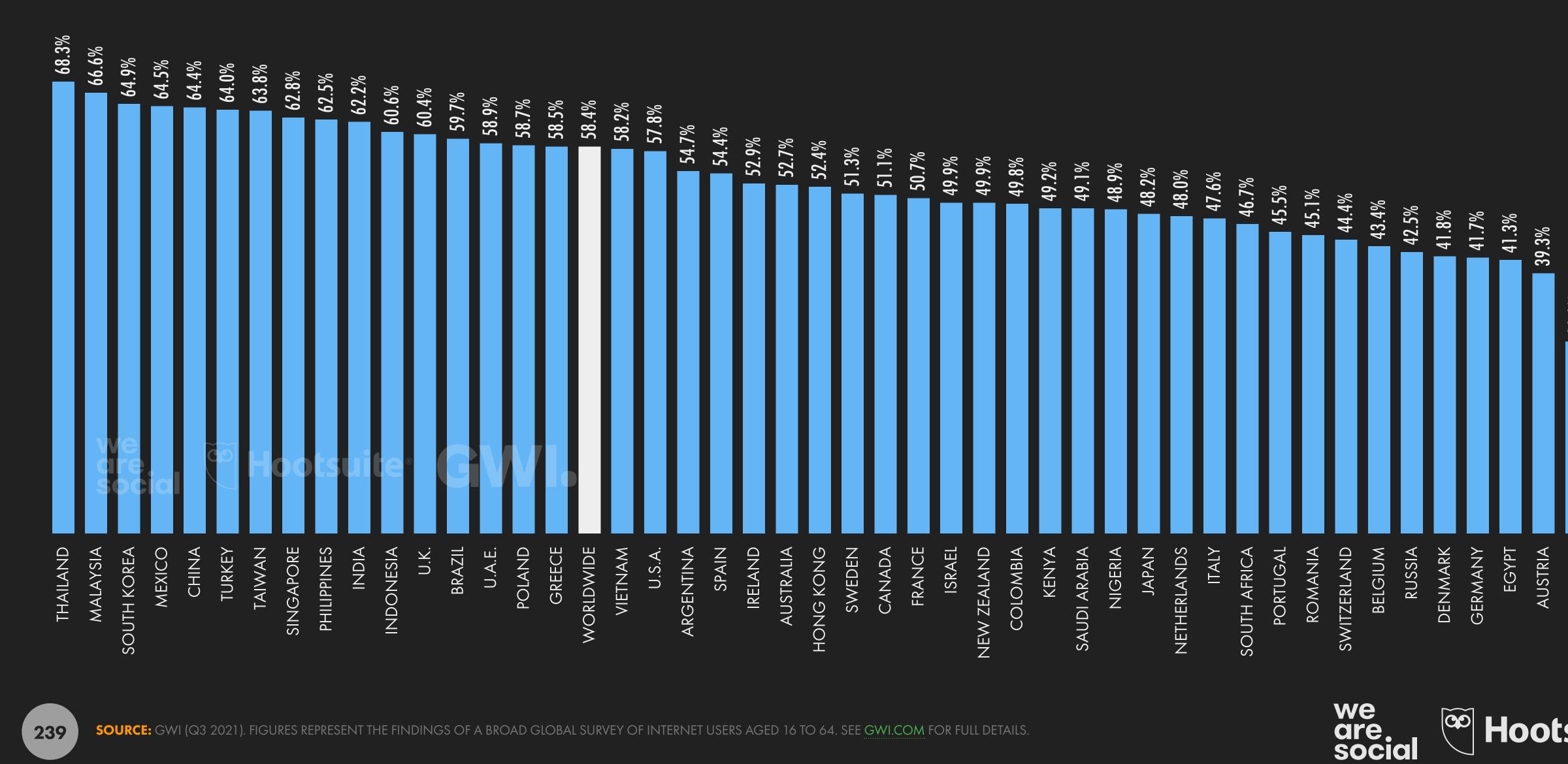








### EEKLY ONLINE PURCHASES PERCENTAGE OF 16 TO 64 WHO BUY SOMETHING ONLINE EACH WEEK USERS AGED NTERNET





28.2%

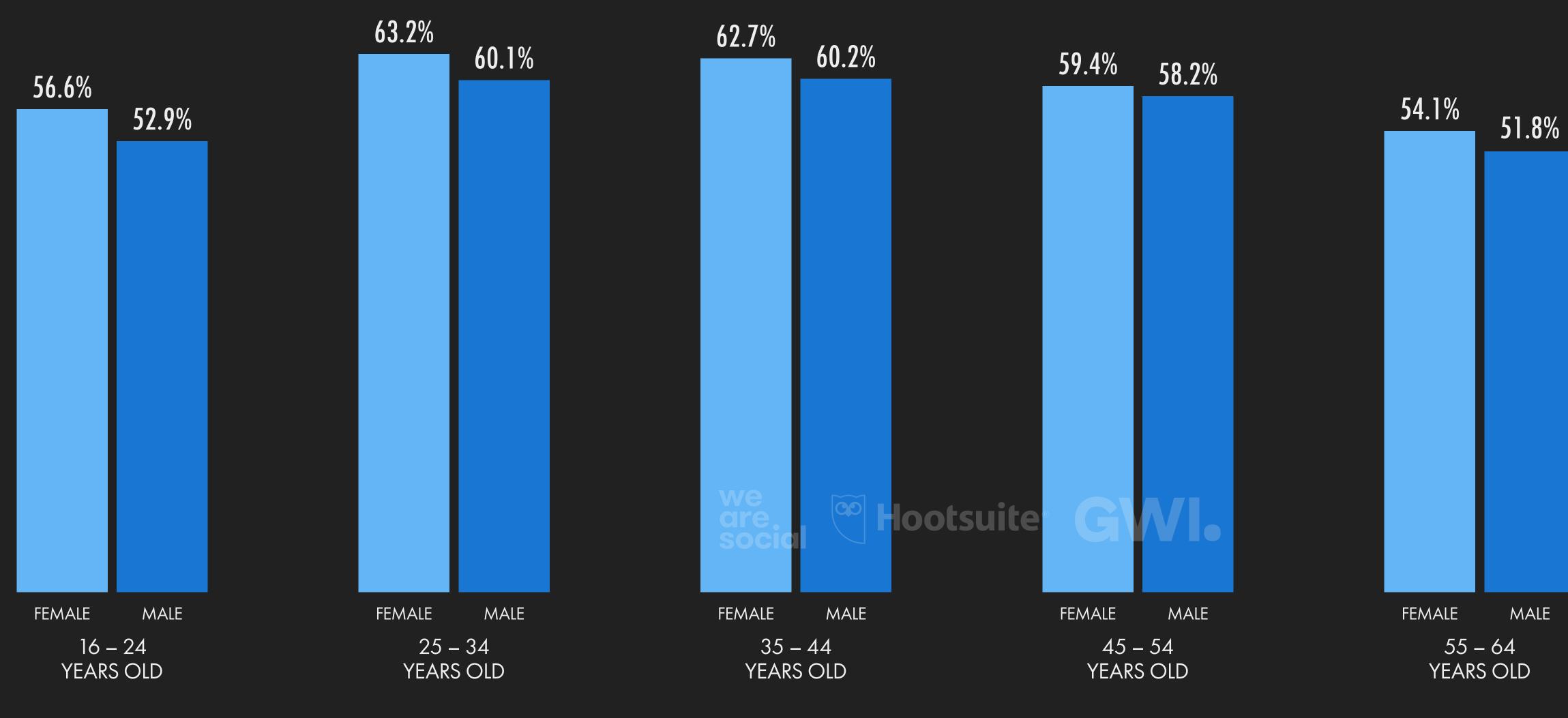








**WEEKLY ONLINE PURCHASES** 2022 PERCENTAGE OF INTERNET USERS WHO BUY SOMETHING ONLINE EACH WEEK



JAN



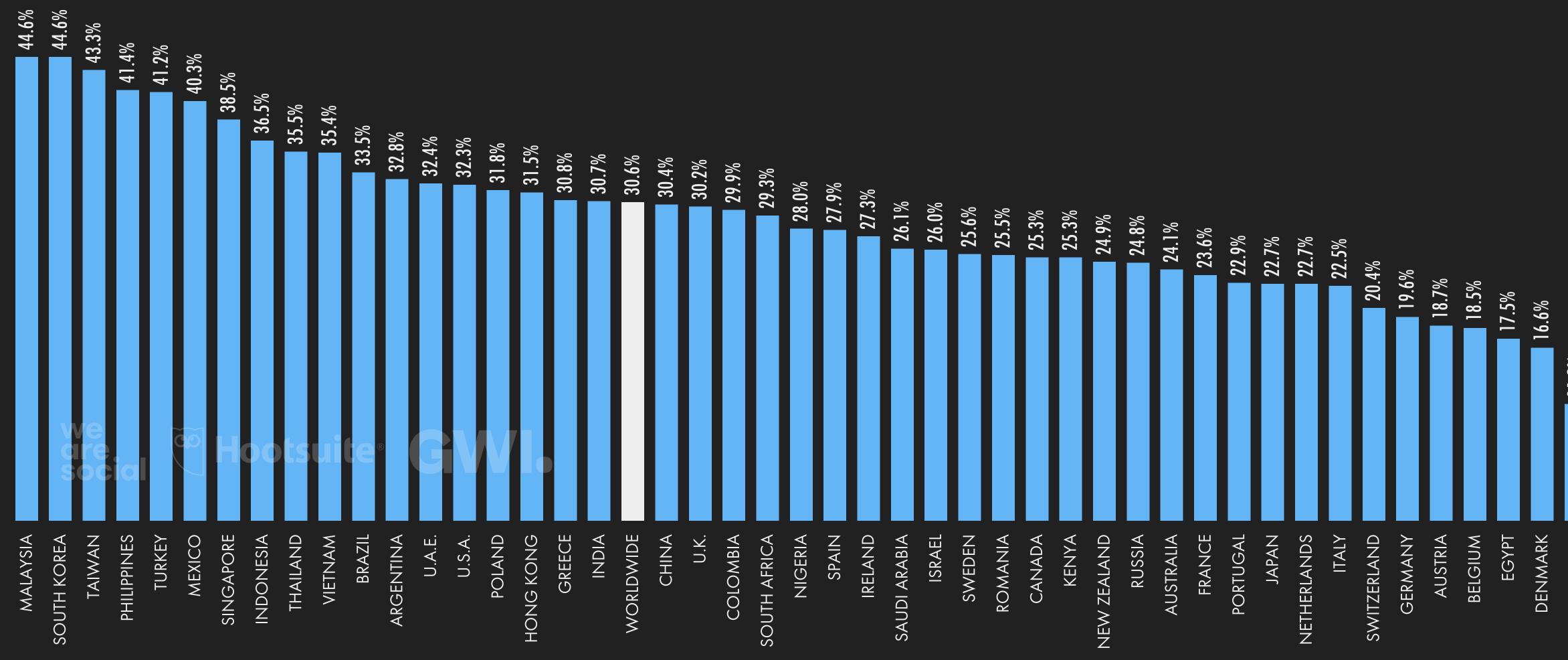






### EEKLY MOBILE COMMERCE PURCHASES

PERCENTAGE OF WHO BUY SOMETHI ING ONLINE <mark>EACH</mark> WEEK VIA A MOBILE PHONE NTERNET USERS AGED 6 TO

















WEEKLY MOBILE COMMERCE PURCHASES

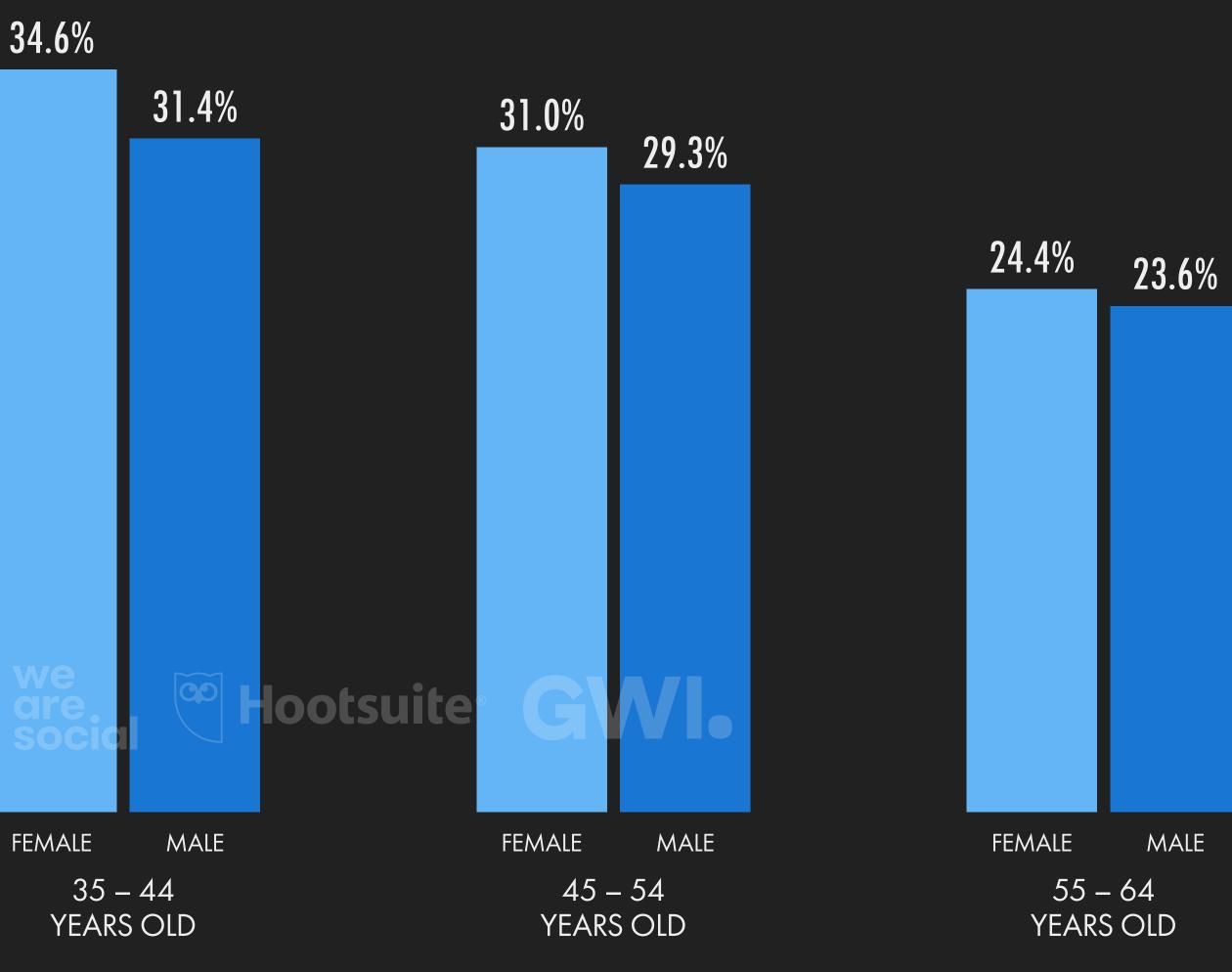
36.0% 31.1% 30.3% 27.2% FEMALE MALE FEMALE MALE 25 – 34 16 – 24 YEARS OLD YEARS OLD

JAN

2022

# PERCENTAGE OF INTERNET USERS WHO BUY SOMETHING ONLINE EACH WEEK VIA A MOBILE PHONE





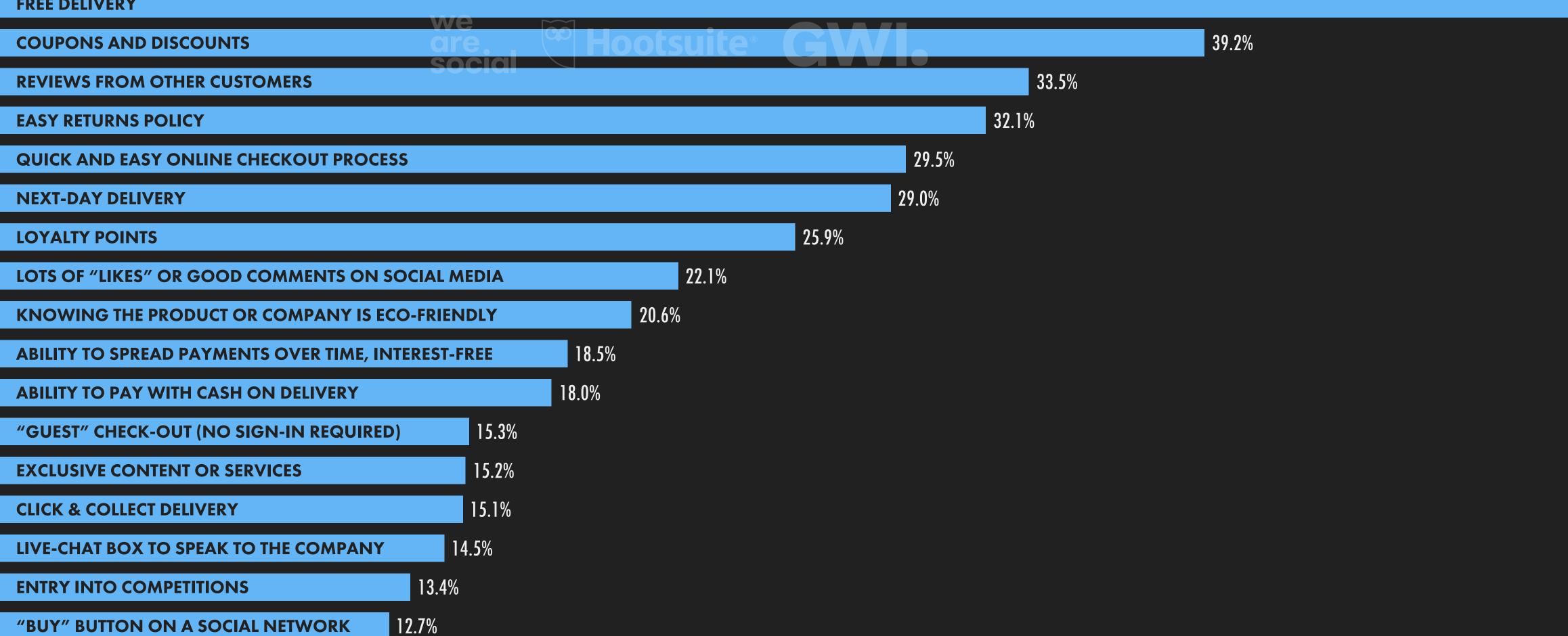






### **ONLINE PURCHASE DRIVERS** PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY EACH FACTOR WOULD ENCOURAGE THEM TO COMPLETE AN ONLINE PURCHASE

| <b>FREE DELIVERY</b> |
|----------------------|
|----------------------|









51.1%



### **OVERVIEW OF CONSUMER GOODS ECOMMERCE** HEADLINES FOR THE ADOPTION AND USE OF CONSUMER GOODS ECOMMERCE (B2C ONLY)

NUMBER OF PEOPLE PURCHASING CONSUMER **GOODS VIA THE INTERNET** 

TOTAL ANNUAL SPEND ON ONLINE CONSUMER GOODS PURCHASES (USD)



3.78 **BILLION** 

YEAR-ON-YEAR CHANGE +10% (+344 MILLION)

TRILLION YEAR-ON-YEAR CHANGE

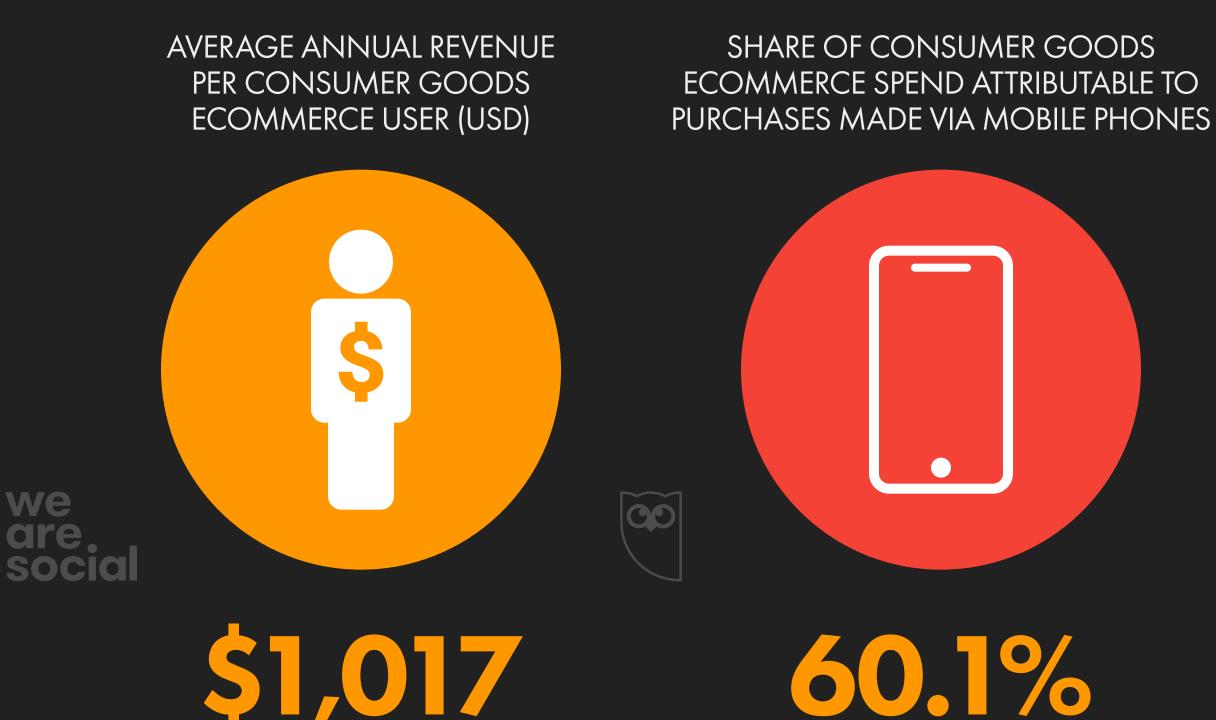
+18% (+\$591 BILLION)

244

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: "CONSUMER GOODS" INCLUDE: ELECTRONICS, FASHION, FURNITURE, TOYS, HOBBY, DIY, BEAUTY, CONSUMER HEALTHCARE, PERSONAL CARE, HOUSEHOLD CARE, FOOD, BEVERAGES, AND PHYSICAL MEDIA. FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. PERCENTAGE CHANGE VALUES ARE RELATIVE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

.85





### YEAR-ON-YEAR CHANGE +7.4% (+\$69.92)

YEAR-ON-YEAR CHANGE +1.0% (+62 BPS)





# ECOMMERCE: CONSUMER GOODS CATEGORIES

ANNUAL SPEND IN EACH CONSUMER GOODS ECOMMERCE CATEGORY (U.S. DOLLARS, B2C ONLY)

ELECTRONICS



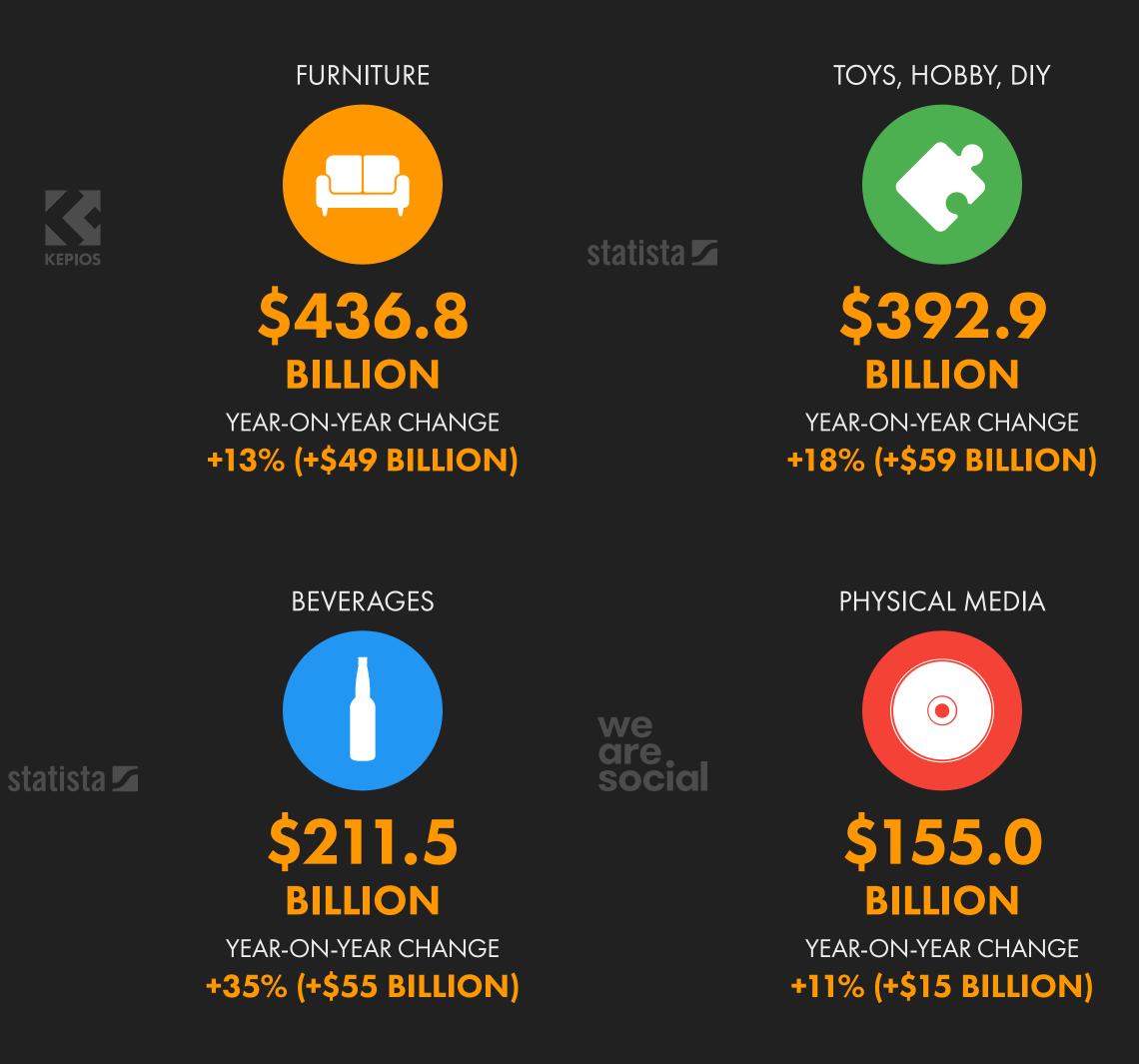
statista 🗹



PERSONAL & HOUSEHOLD CARE FOOD \$381.5 \$376.6 BILLION BILLION YEAR-ON-YEAR CHANGE YEAR-ON-YEAR CHANGE +21% (+\$66 BILLION) +38% (+\$103 BILLION)

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES OF FULL-YEAR REVENUES FOR 2021 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. THE "PERSONAL & HOUSEHOLD CARE" CATEGORY INCLUDES BEAUTY AND CONSUMER HEALTHCARE. THE "PHYSICAL MEDIA" CATEGORY DOES NOT INCLUDE DIGITAL DOWNLOADS OR STREAMING. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.



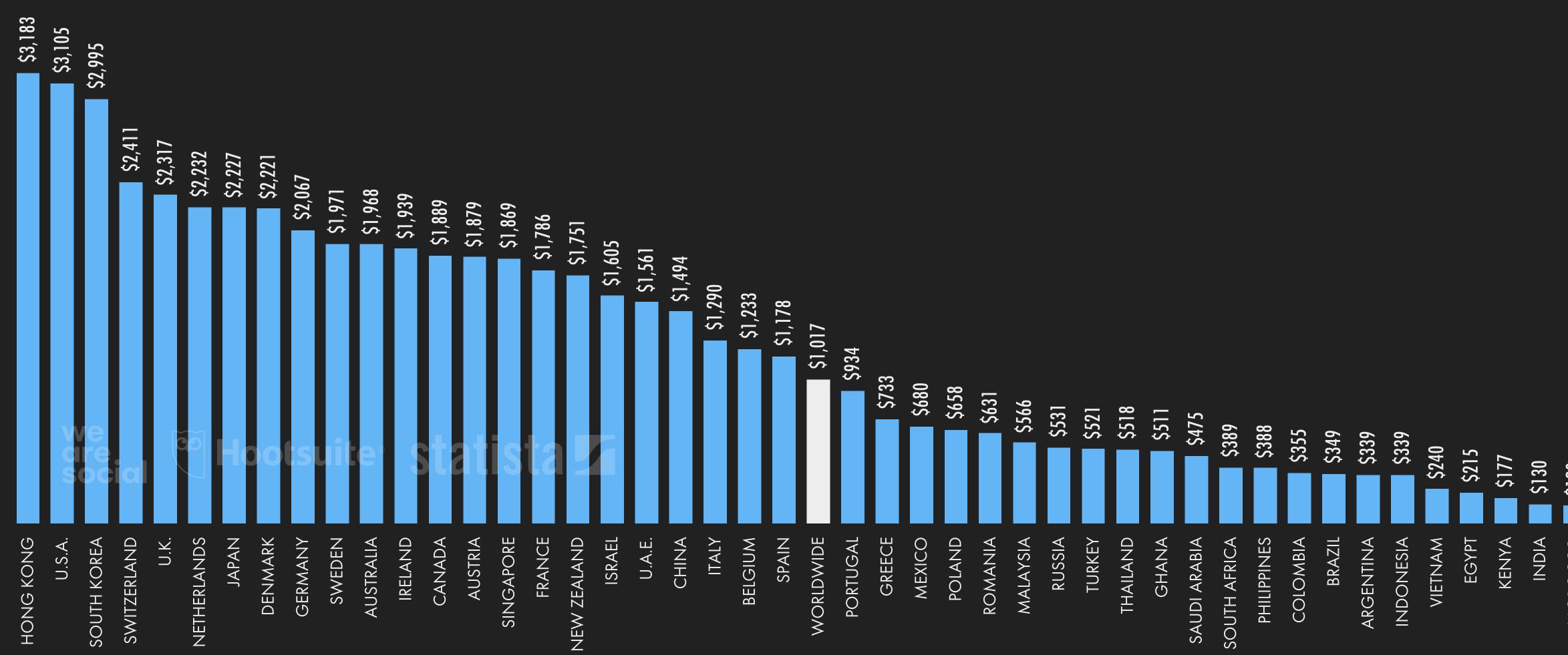






## CONSUMER GOODS ECOMMERCE ARPU

**AVERAGE ANNUAL** ONLINE REVENUE PER CONSUMER GOODS ECOMMERCE USER (U.S. DOLLARS)



SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES OF AVERAGE FULL-YEAR SPEND PER ONLINE CONSUMER GOODS SHOPPER FOR 2021 IN U.S. DOLLARS. "CONSUMER GOODS" INCLUDE: ELECTRONICS, FASHION, FURNITURE, TOYS, HOBBY, DIY, BEAUTY, CONSUMER HEALTHCARE, PERSONAL CARE, HOUSEHOLD CARE, FOOD, BEVERAGES, AND PHYSICAL MEDIA. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.





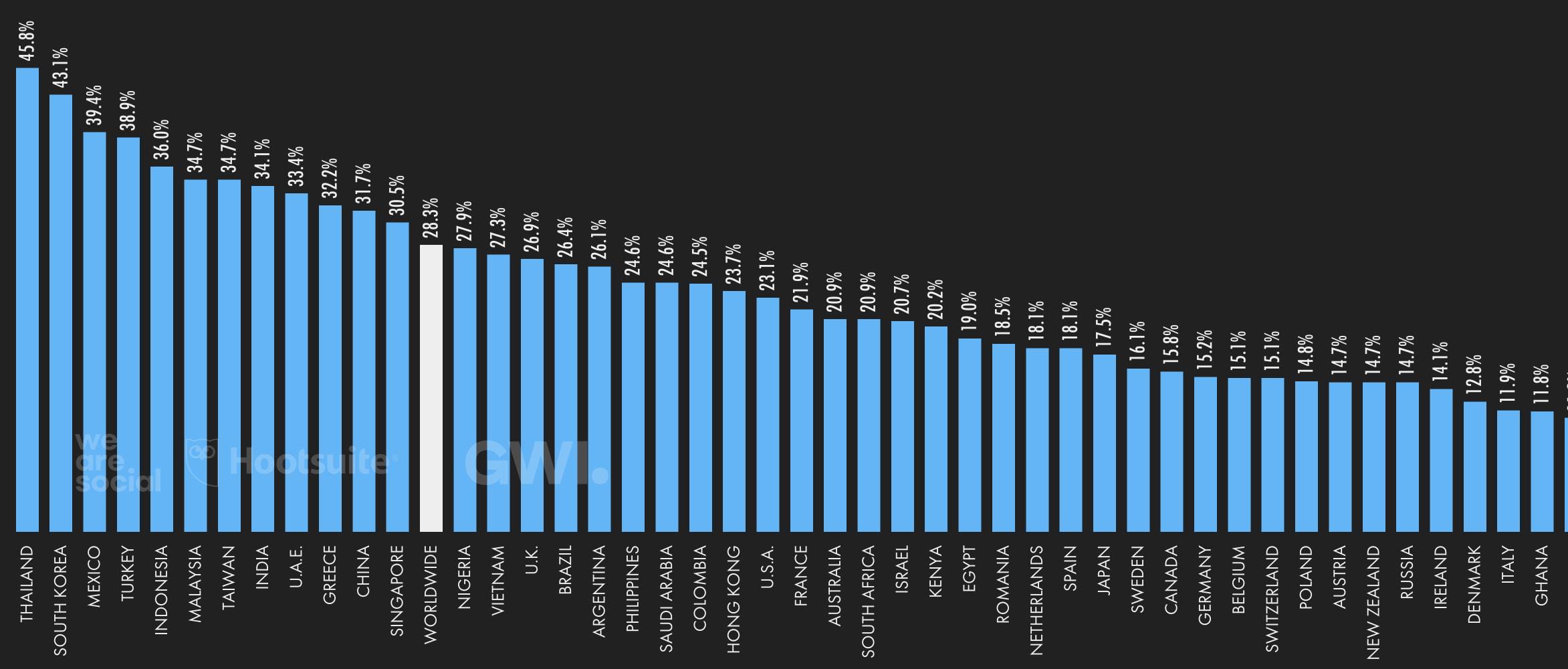
\$120 \$96 OROCCO NIGERIA





# WEEKLY ONLINE GROCERY PURCHASES

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO BUY GROCERIES ONLINE EACH WEEK







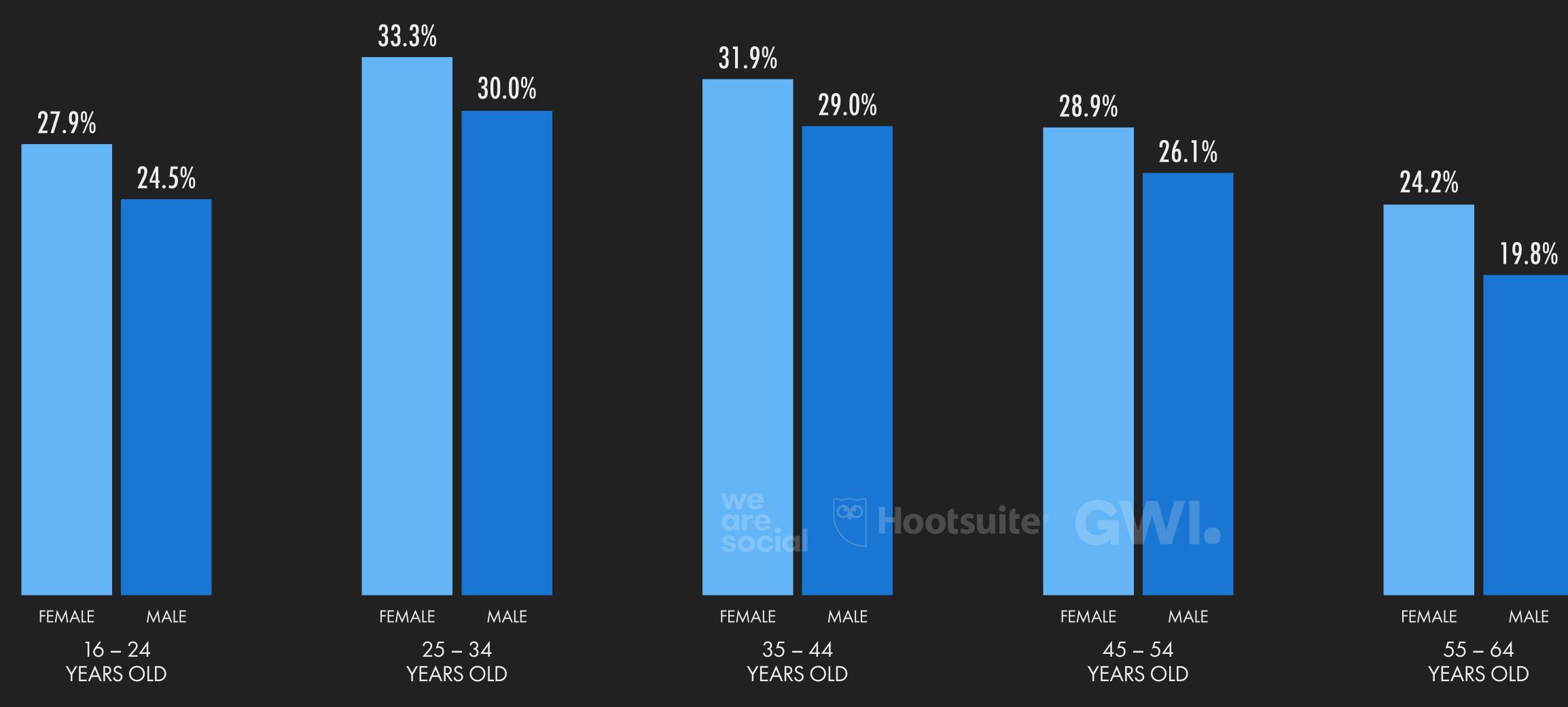


we are social





**WEEKLY ONLINE GROCERY PURCHASES** 2022 PERCENTAGE OF INTERNET USERS WHO BUY GROCERIES ONLINE EACH WEEK



JAN

SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.







# **ONLINE TRAVEL AND TOURISM**

ANNUAL SPEND ON ONLINE TRAVEL AND TOURISM SERVICES (U.S. DOLLARS)

FLIGHTS



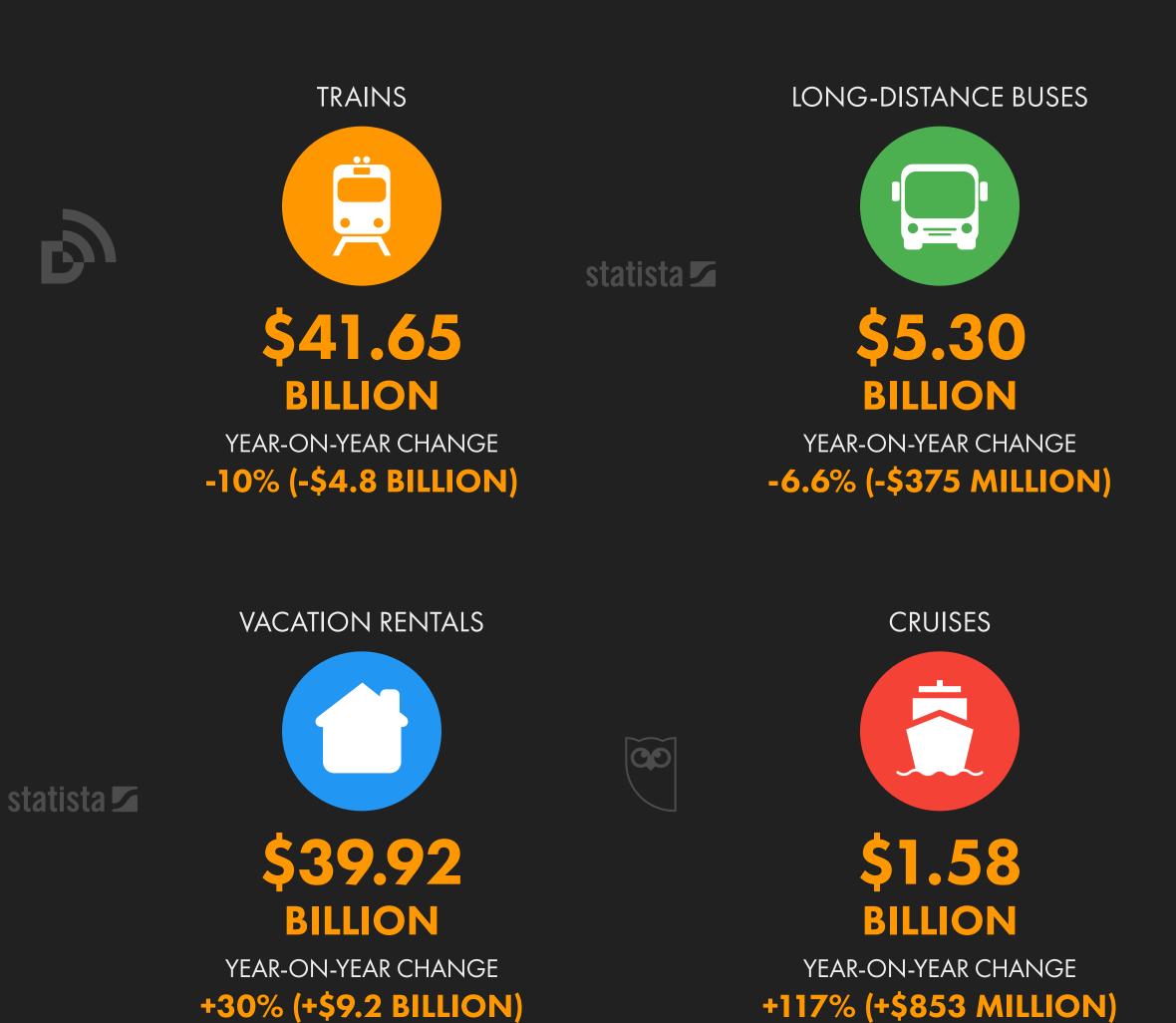
statista 🗹





SOURCE: STATISTA DIGITAL MARKET OUTLOOK; STATISTA MOBILITY MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES OF FULL-YEAR REVENUES FOR 2021 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. VALUES DO NOT INCLUDE REVENUES ASSOCIATED WITH PUBLIC TRANSPORT, NON-COMMERCIAL FLIGHTS, FERRIES, TAXIS, RIDE-SHARING, RIDE-HAILING, OR CHAUFFEUR SERVICES. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.







# **ONLINE FOOD DELIVERY OVERVIEW**

HEADLINES FOR THE ADOPTION AND USE OF ONLINE FOOD DELIVERY SERVICES

### NUMBER OF PEOPLE ORDERING FOOD DELIVERY VIA ONLINE PLATFORMS

### YEAR-ON-YEAR CHANGE IN THE NUMBER OF ONLINE FOOD DELIVERY USERS

statista 🗹

+18.9% 1.75 +277 **MILLION** BILLION

we

are. social

250

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. ONLY INCLUDES ORDERS MADE VIA ONLINE SERVICES. PERCENTAGE CHANGE VALUES ARE RELATIVE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

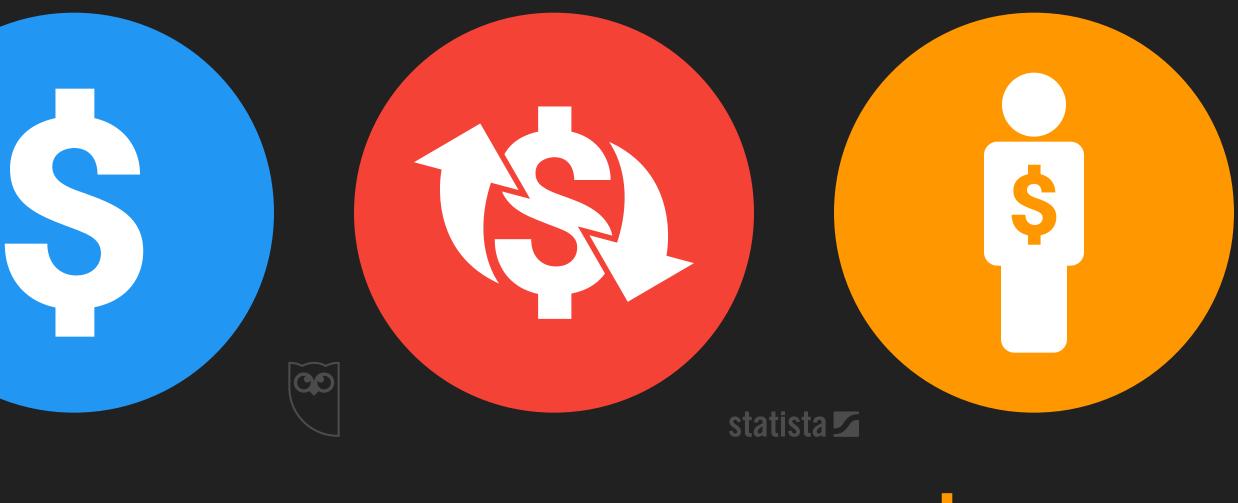




### TOTAL ANNUAL VALUE OF ONLINE FOOD DELIVERY ORDERS (USD)

### YEAR-ON-YEAR CHANGE IN THE VALUE OF ONLINE FOOD DELIVERY ORDERS

### AVERAGE ANNUAL VALUE **OF ONLINE FOOD DELIVERY** ORDERS PER USER (USD)

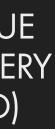


## **5270.3 BILLION**

## +19.6% +\$44 BILLION

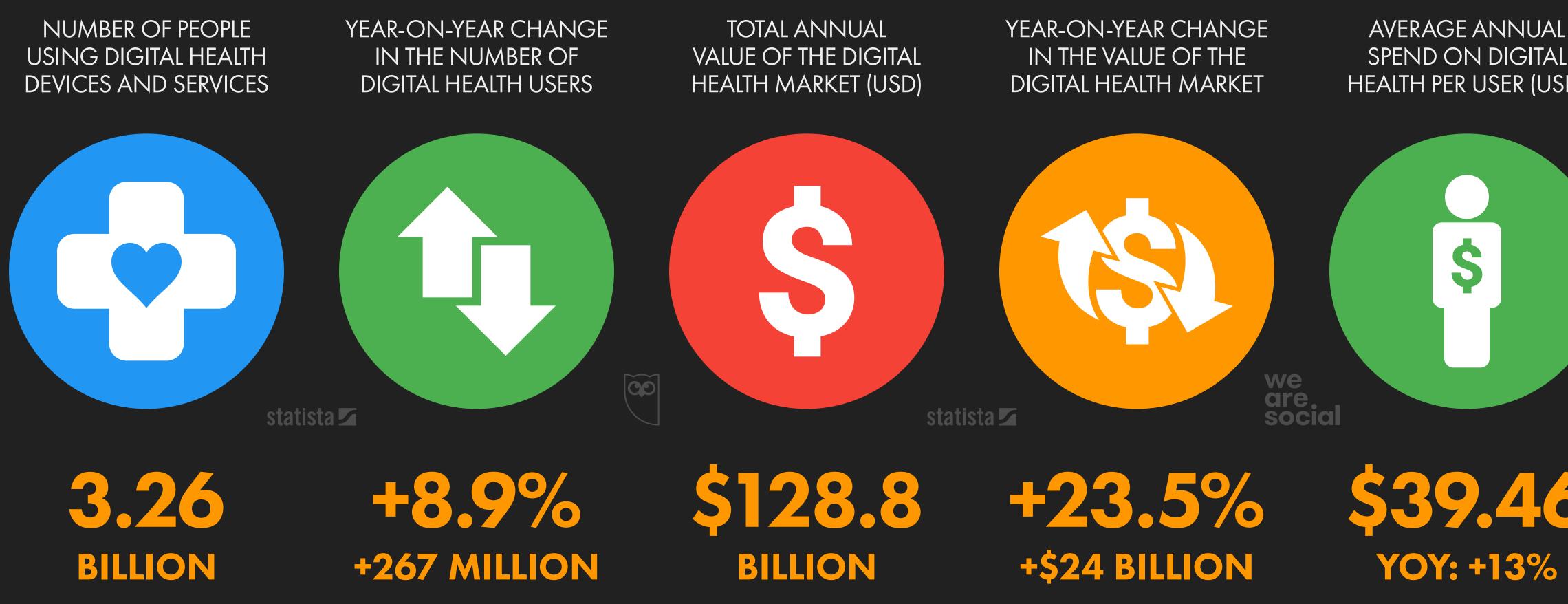
## 5155 **YOY: +0.6%**





## DIGITAL HEALTH OVERVIEW

HEADLINES FOR THE ADOPTION AND USE OF DIGITALLY ENABLED HEALTHCARE DEVICES AND SERVICES



251

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: "DIGITAL HEALTH" INCLUDES DIGITAL FITNESS & WELLBEING DEVICES AND APPS; EHEALTH DEVICES AND APPS; OVER-THE-COUNTER PHARMACEUTICALS SOLD VIA THE INTERNET; AND ONLINE DOCTOR CONSULTATIONS. DOES NOT INCLUDE SMART CLOTHING, SMART SHOES, OR SMART EYEWEAR; APPS FOR TRACKING SLEEP OR TRACKING HEALTH; MOOD IMPROVEMENT APPS; OR APPS TO MANAGE ADDICTION, DEPRESSION, EATING DISORDERS, OR SCHIZOPHRENIA. FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS TO EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. PERCENTAGE CHANGE VALUES ARE RELATIVE; "BPS" VALUES SHOW ABSOLUTE CHANGE.





### AVERAGE ANNUAL SPEND ON DIGITAL HEALTH PER USER (USD)

# **S**39.46





### **DIGITAL MEDIA SPEND**

ANNUAL SPEND ON DIGITAL MEDIA DOWNLOADS AND SUBSCRIPTIONS



252

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR SPEND IN 2021 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. INCLUDES CONTENT DOWNLOADS AND SUBSCRIPTIONS TO STREAMING SERVICES AND ONLINE PUBLISHERS. DOES NOT INCLUDE PHYSICAL MEDIA OR USER-GENERATED CONTENT. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.





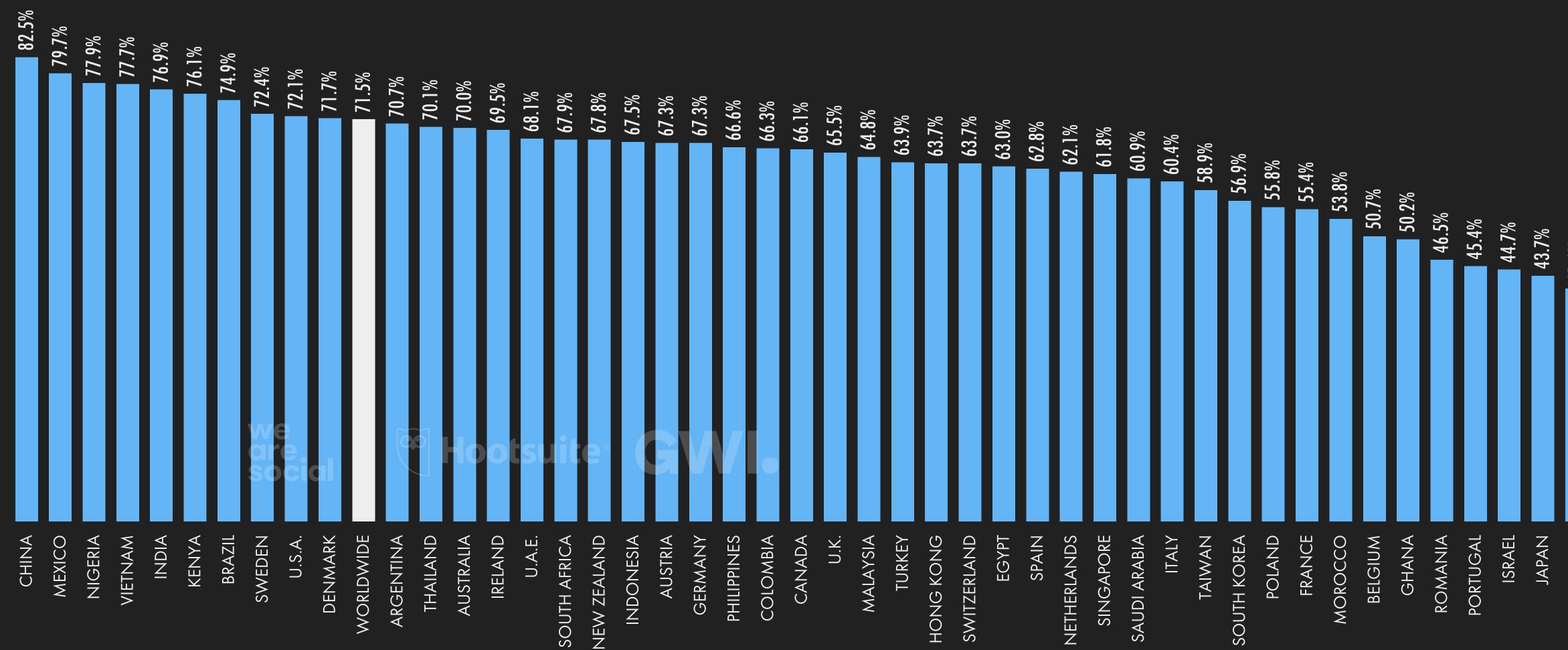
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### **DIGITAL CONTENT PURCHASES** OF DIGITAL CONTENT EACH MONTH NTERNET USERS / AGED 6 TO ΉO PAY FOR ANY KIND

PERCENTAGE OF



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: IN THIS CONTEXT, "DIGITAL CONTENT" INCLUDES ONLINE ACCESS TO, DOWNLOADS OF, AND SUBSCRIPTIONS TO A BROAD RANGE OF DIGITAL CONTENT, INCLUDING MOVIES, MUSIC, TV SHOWS, STREAMING SERVICES, NEWS SERVICES, E-BOOKS AND MAGAZINES, VIDEO GAMES, SOFTWARE, DATING SERVICES, AND DIGITAL GIFTS, AS WELL AS IN-APP PURCHASES.







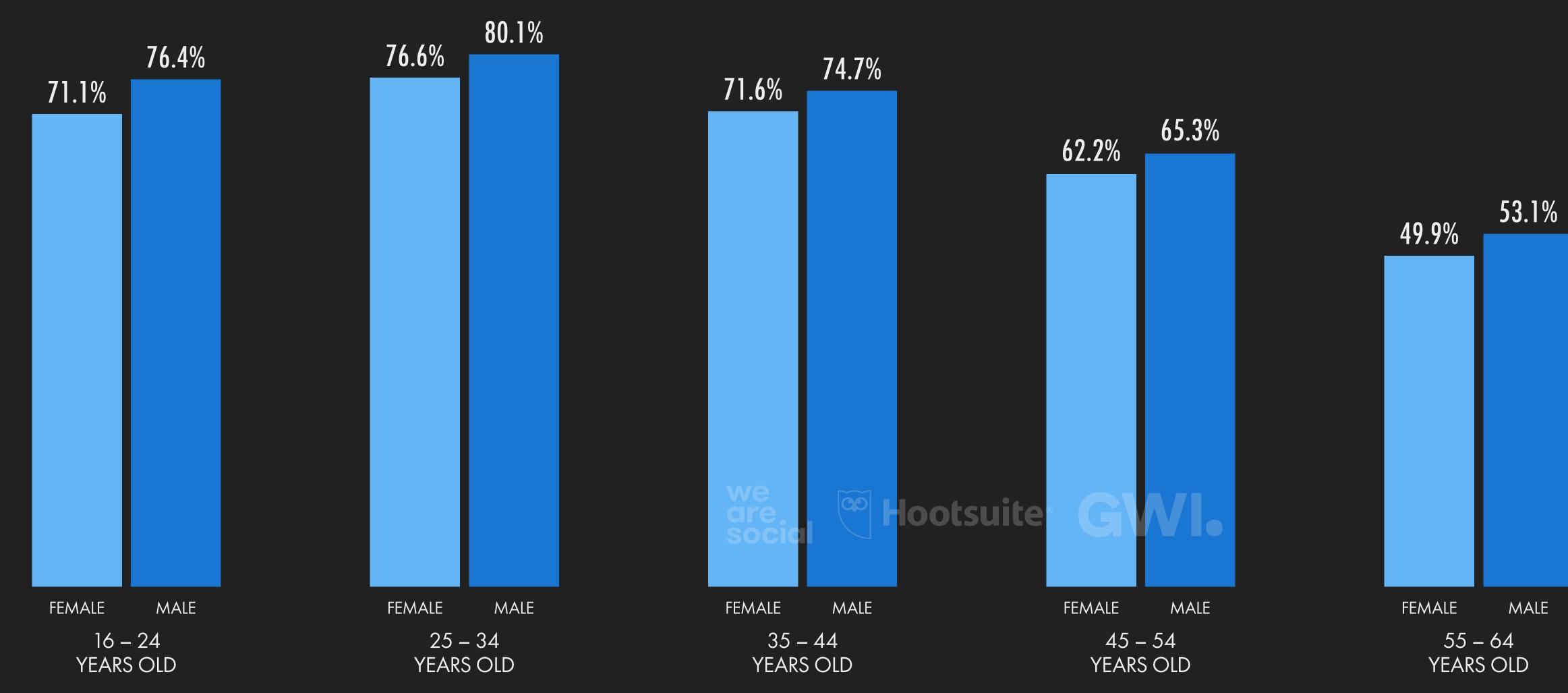






# **DIGITAL CONTENT PURCHASES**

PERCENTAGE OF INTERNET USERS WHO PAY FOR ANY KIND OF DIGITAL CONTENT EACH MONTH



254

SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: IN THIS CONTEXT, "DIGITAL CONTENT" INCLUDES ONLINE ACCESS TO, DOWNLOADS OF, AND SUBSCRIPTIONS TO A BROAD RANGE OF DIGITAL CONTENT, INCLUDING MOVIES, MUSIC, TV SHOWS, STREAMING SERVICES, NEWS SERVICES, E-BOOKS AND MAGAZINES, VIDEO GAMES, SOFTWARE, DATING SERVICES, AND DIGITAL GIFTS, AS WELL AS IN-APP PURCHASES.







# **DIGITAL CONTENT PURCHASES**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO PAY FOR EACH TYPE OF DIGITAL CONTENT EACH MONTH

**VVE** 

JUCIUI

### **MOVIE OR TV STREAMING SERVICE**

**MUSIC STREAMING SERVICE** 

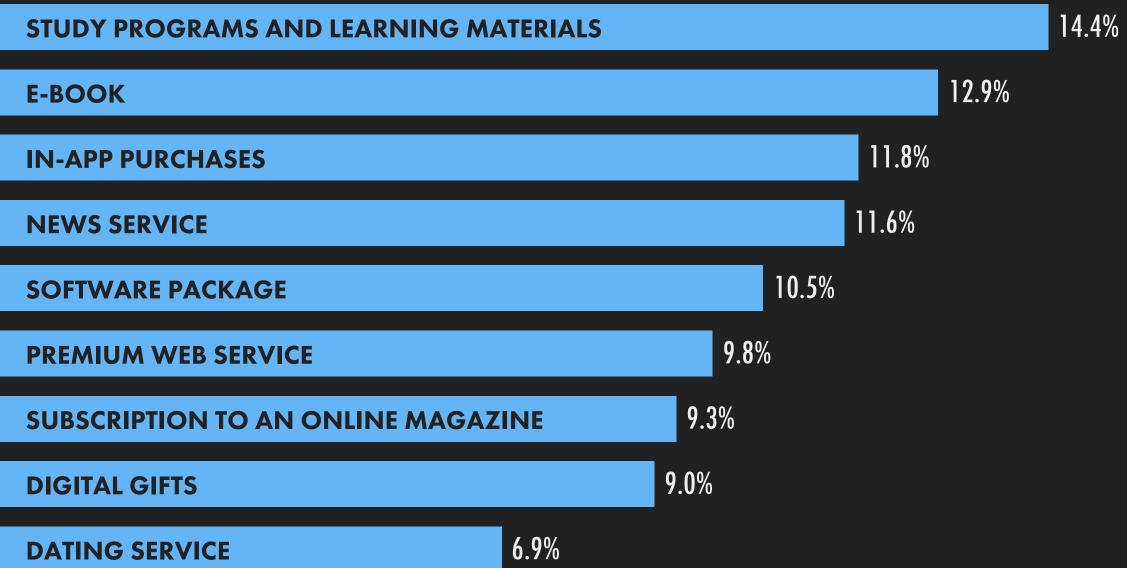
**MUSIC DOWNLOAD** 

**MOVIE OR TV DOWNLOAD** 

**MOBILE APP** 

**MOBILE GAME** 

255







| GW.   |       | 24.1% |  |
|-------|-------|-------|--|
|       | 20.3% |       |  |
| 17.9% |       |       |  |
| 17.4% |       |       |  |
| 16.7% |       |       |  |
|       |       |       |  |



31.8%



## **OVERVIEW OF CONSUMER DIGITAL PAYMENTS** HEADLINES FOR THE ADOPTION AND USE OF DIGITALLY ENABLED PAYMENT SERVICES BY END CONSUMERS

NUMBER OF YEAR-ON-YEAR CHANGE PEOPLE MAKING IN THE NUMBER OF PEOPLE **DIGITAL PAYMENTS** MAKING DIGITAL PAYMENTS

statista 🗹

3.82 BILLION

+10.0%**+348 MILLION** 

256

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: "DIGITAL PAYMENTS" INCLUDE MOBILE P.O.S. PAYMENTS (E.G. PAYMENTS VIA APPLE PAY OR SAMSUNG PAY), B2C DIGITAL COMMERCE, AND B2C DIGITAL REMITTANCES. VALUES DO NOT INCLUDE B2B TRANSACTIONS. FIGURES REPRESENT ESTIMATES FOR FULL-YEAR FOR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. PERCENTAGE CHANGE VALUES ARE RELATIVE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: BASE CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

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TOTAL ANNUAL VALUE OF DIGITAL PAYMENT TRANSACTIONS (USD)

### YEAR-ON-YEAR CHANGE IN THE VALUE OF DIGITAL PAYMENT TRANSACTIONS

AVERAGE ANNUAL VALUE **OF DIGITAL PAYMENTS** PER USER (USD)

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statista 🗹

**S6.75** TRILLION

## **\$1,766** +24.5% +\$1.3 TRILLION **YOY: +13%**

we











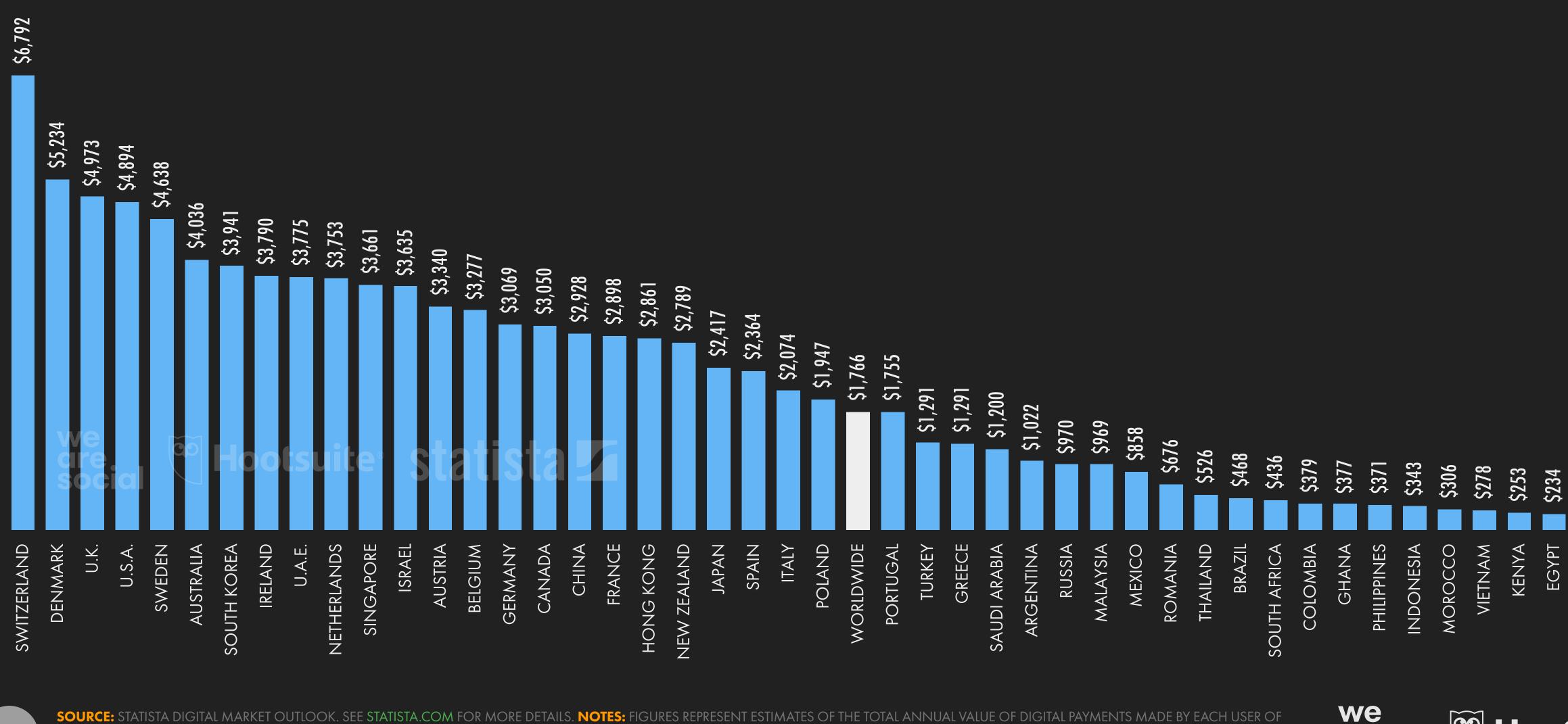






### . PAYMENTS ARP IGITAL D

**AVERAGE ANNUAL** . VALUE OF CONSUMER DIGITAL PAYMENTS PER USER (U.S. DOLLARS)



SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES OF THE TOTAL ANNUAL VALUE OF DIGITAL PAYMENTS MADE BY EACH USER OF DIGITAL PAYMENTS FOR FULL-YEAR 2021 IN U.S. DOLLARS. "DIGITAL PAYMENTS" INCLUDE MOBILE P.O.S. PAYMENTS (E.G. PAYMENTS VIA APPLE PAY OR SAMSUNG PAY), B2C DIGITAL COMMERCE, AND B2C DIGITAL REMITTANCES. DOES NOT INCLUDE B2B PAYMENTS. COMPARABILITY: BASE CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.





**\$216** INDIA







are.

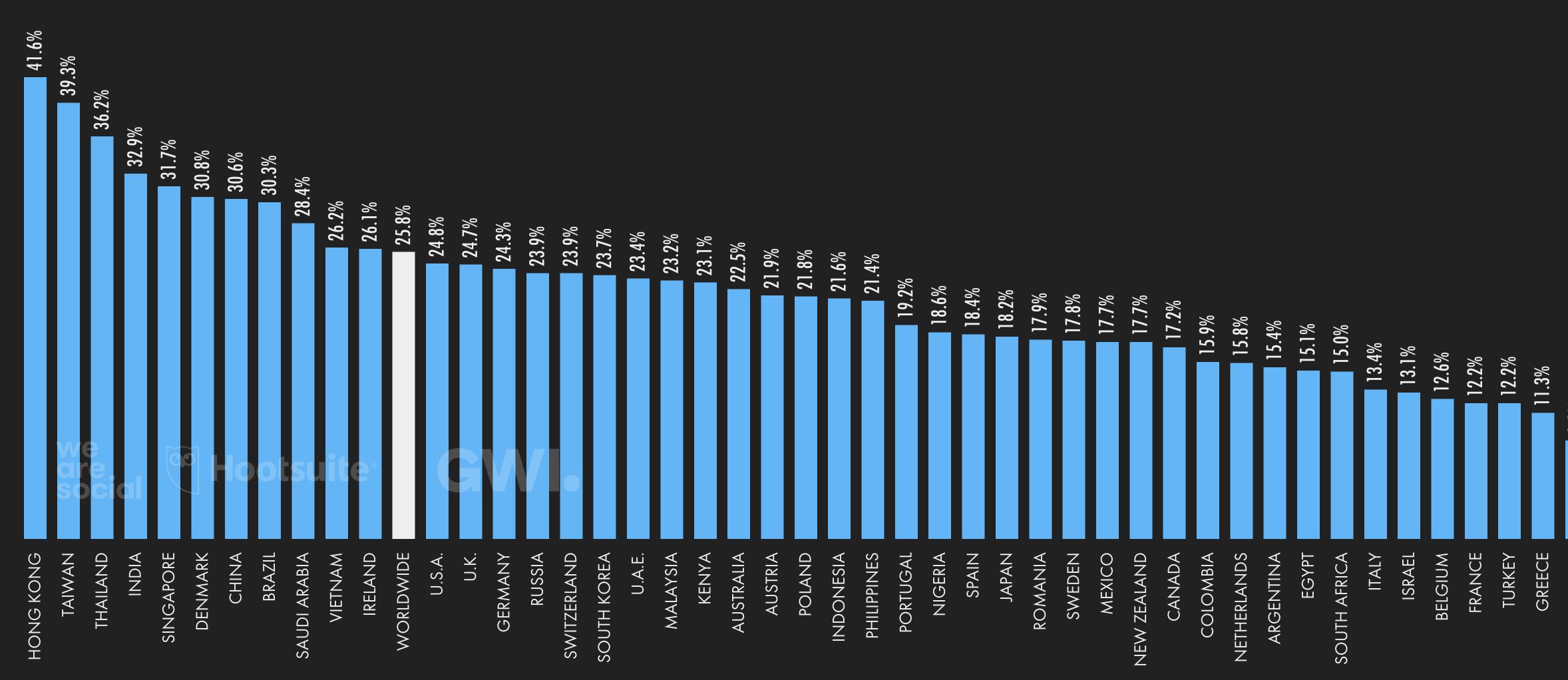
social



258

## SERVICES **USE OF MOBILE PAYMENT**

PERCENTAGE OF 64 WHO USE MOBILE PAYMENT SERVICES (E.G. APPLE PAY, SAMSUNG PAY) EACH MONTH NTERNET USERS AGED 6 TO









8.8% 8.7%



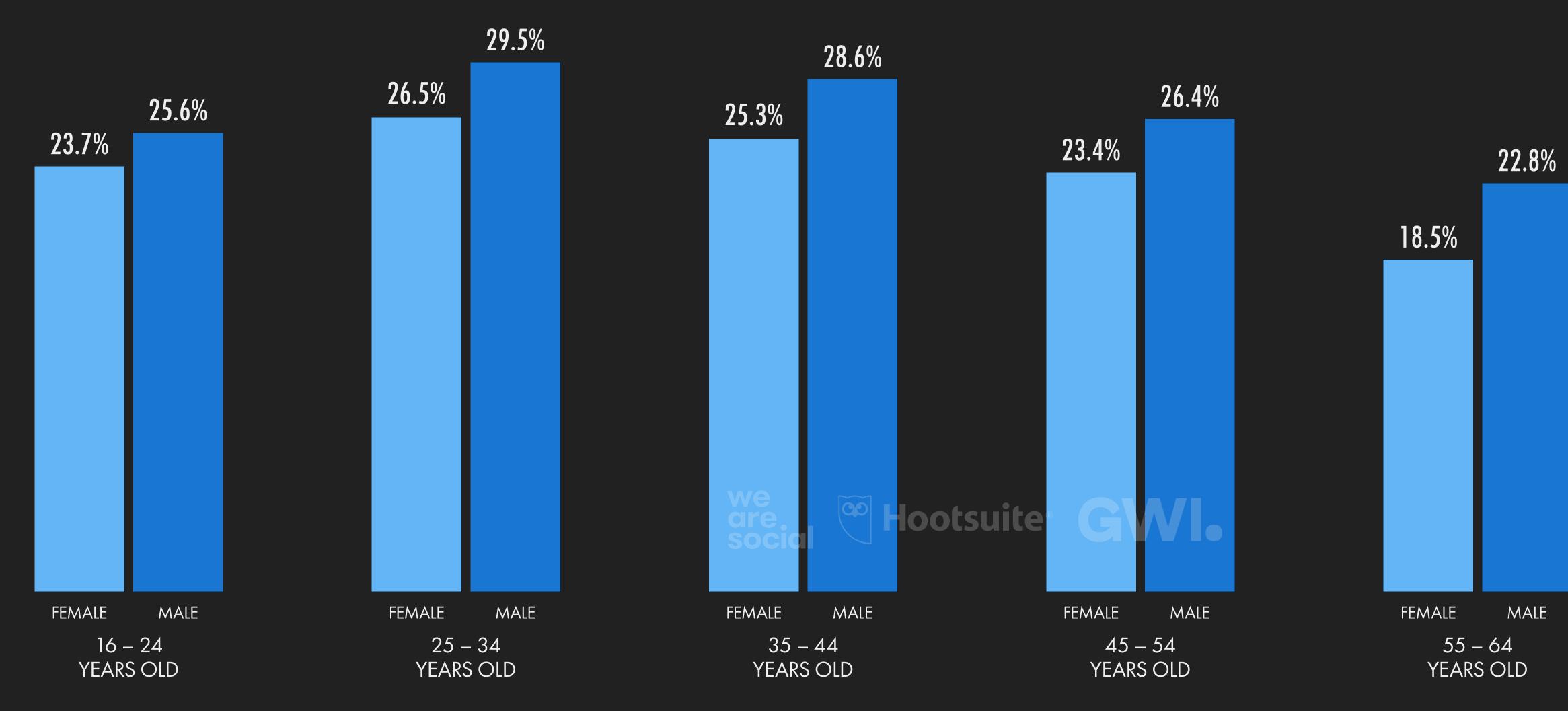








**USE OF MOBILE PAYMENT SERVICES** JAN 2022 PERCENTAGE OF INTERNET USERS WHO USE MOBILE PAYMENT SERVICES (E.G. APPLE PAY, SAMSUNG PAY) EACH MONTH



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.





**Hootsuite**®

## WE ARE SOCIAL'S PERSPECTIVE E-COMMERCE IN 2022

### SHIFTS IN HOW WE SHOP AND SPEND ON SOCIAL

## NEW MATERIALISTS

From NFTs to designer Fortnite skins, a growing number of people are seeing the value of digital goods and putting hard cash behind them, including the <u>33% of Gen Zers</u> who have invested in digital clothing. As online ownership is normalised, the status symbol is being redefined for a life lived more online.

In 2022, brands should be exploring the role virtual spaces will play in selling both physical and digital products.

# VIDEO

Retail innovation had already been forced upon brands at the hands of the pandemic. But the mainstreaming of video-first platforms like Twitch and TikTok have further increased people's expectations of shoppable content. It's no longer enough for the journey from feed to basket to be seamless. It's also got to be immersive and multi-sensory. Through shoppable videos and live channels, people want brands to work harder to put products into context online.

In 2022, brands should be exploring the role video can play in the lower end of the funnel, and what kind of talent can land it.

## SHOWROOMS

### DELAYED PAYMENTS

With major retailers from ASOS to Amazon launching or partnering with 'Buy Now, Pay Later' initiatives, online shopping is on the brink of a new era of frictionless purchases in which delivery times grow ever shorter, while actually cashing out for a product feels like a distant future. While major providers are addressing the ethics of this further normalisation of credit in their communications, this feature is set to become a mainstay in e-commerce.

In 2022, brands should work to ensure their customers are well-versed in the long-term impact of these new offerings.



# **shopify** | **THE FUTURE OF COMMERCE**

Shopify's Future of Commerce 2022 report offers an unparalleled view into what's ahead in ecommerce, retail, and shipping and logistics—based on data from the Shopify platform, which supports more than 1.7 million Shopify merchants, and on analysis of exclusive global survey data from businesses and consumers.

Bring the future into focus with Shopify, a leading provider of essential internet infrastructure for commerce.

## The future of ecommerce

As data and privacy regulations risk impacting customer acquisition and retention, brands will experiment with new ways to deepen direct relationships with customers. Expect growth in live shopping, non-fungible tokens (NFTs), private communities, VIP events, and more.

## The future of retail

More digitally native brands will expand into physical retail than ever before, leading to a whole new phase of multichannel shopping that meets the needs of today's shoppers. Changing consumer expectations will also push brands to transform retail staff roles into experiential hosts.



Continuing supply chain vulnerabilities will force merchants to modify their fulfillment strategies in order to meet the all-important delivery promise to customers. These investments will be defined by an emphasis on social and environmental impact across the supply chain.



Of brands will invest more in customer loyalty and connection



Of consumers want to be able to browse products online and see how many are available in stores

## The future of shipping & logistics



Of brands are making sustainability a top priority in the year ahead







# **SOURCES OF BRAND DISCOVERY**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO DISCOVER NEW BRANDS, PRODUCTS, AND SERVICES VIA EACH CHANNEL OR MEDIUM

### **SEARCH ENGINES**

**ADS ON TV** 

we

WORD-OF-MOUTH RECOMMENDATIONS FROM FRIENDS AND FAMILY

**ADS ON SOCIAL MEDIA** 

**BRAND AND PRODUCT WEBSITES** 

**ONLINE RETAIL WEBSITES** 

**ADS ON WEBSITES** 

**TV SHOWS AND FILMS** 

**RECOMMENDATIONS AND COMMENTS ON SOCIAL MEDIA** 

**CONSUMER REVIEW SITES** 

**ADS IN MOBILE OR TABLET APPS** 

**IN-STORE PRODUCT DISPLAYS OR PROMOTIONS** 

**PRODUCT COMPARISON WEBSITES** 

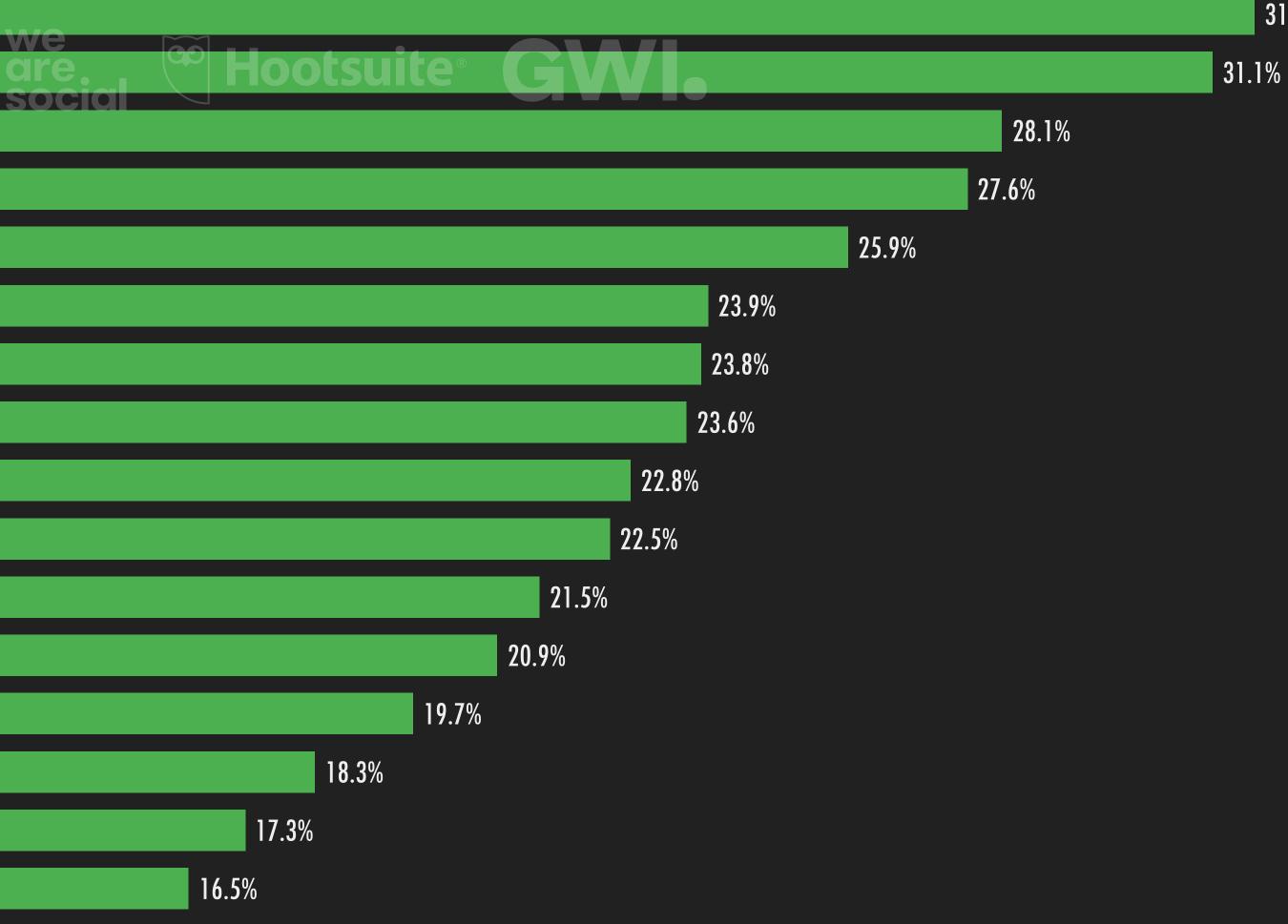
**ADS BEFORE ONLINE VIDEOS OR TV SHOWS START TO PLAY** 

**PRODUCT SAMPLES OR TRIALS** 

**BRANDS' SOCIAL MEDIA UPDATES** 









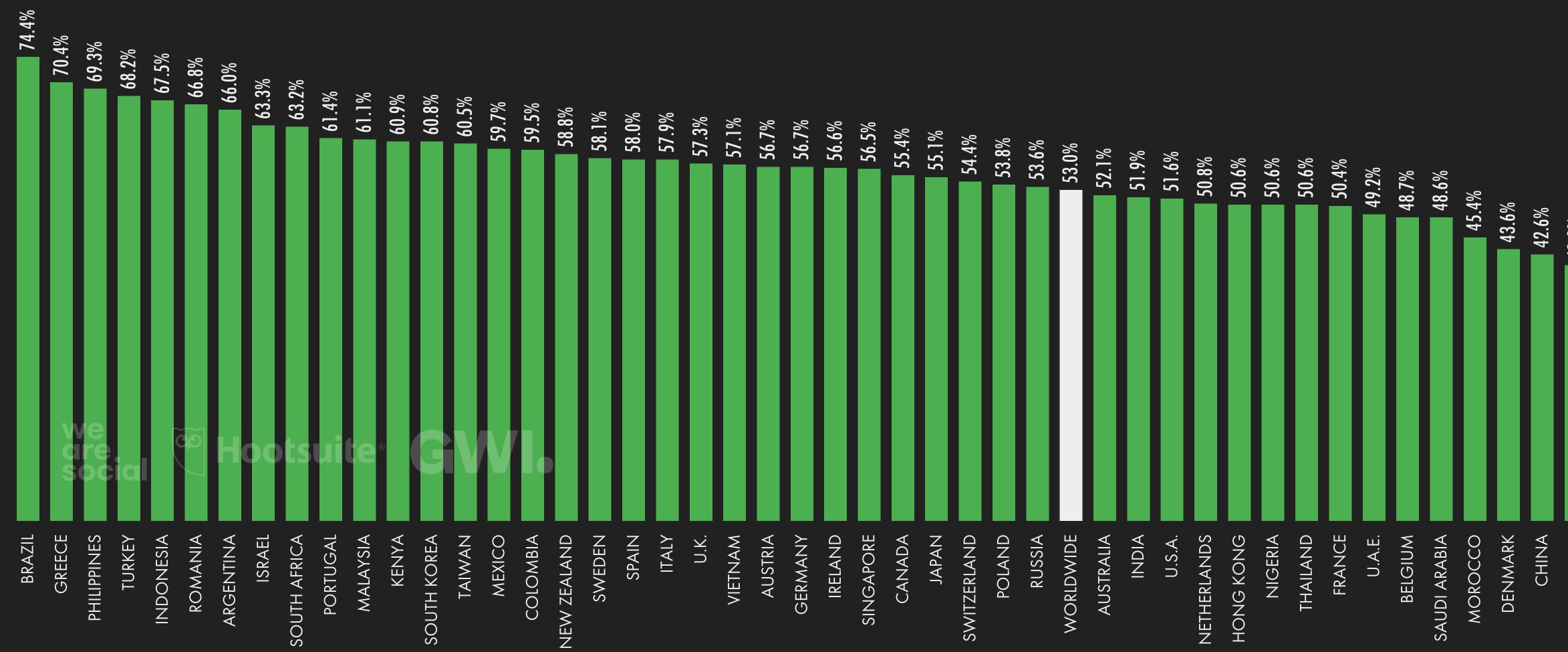
31.7%



264

# ONLINE BRAND RESEARCH

PERCENTAGE OF AGED INTERNET USERS .



### 16 TO 64 WHO RESEARCH BRANDS, PRODUCTS, AND SERVICES ONLINE BEFORE MAKING A PURCHASE















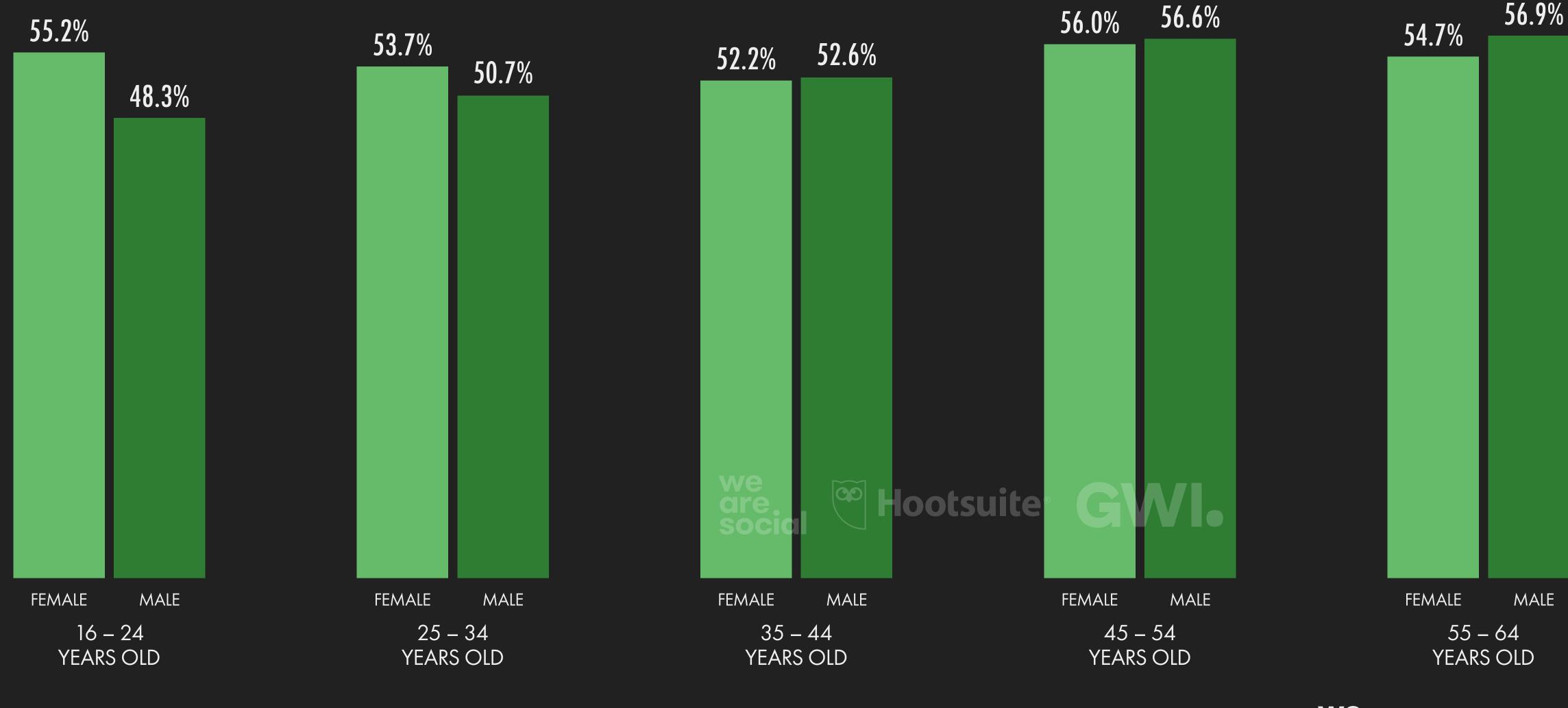








## **ONLINE BRAND RESEARCH** PERCENTAGE OF INTERNET USERS WHO RESEARCH BRANDS, PRODUCTS, AND SERVICES ONLINE BEFORE MAKING A PURCHASE











# **MAIN CHANNELS FOR ONLINE BRAND RESEARCH**

21.5%

21.2%

20.5%

17.4%

17.2%

16.4%

16.0%

14.7%

**SEARCH ENGINES** 

**SOCIAL NETWORKS** 

**CONSUMER REVIEWS** 

**BRAND AND PRODUCT WEBSITES** 

**PRICE COMPARISON WEBSITES** 

**MOBILE APPS** 

**VIDEO SITES** 

**QUESTION & ANSWER SITES (E.G. QUORA)** 

**DISCOUNT VOUCHER AND COUPON SITES** 

**BLOGS ON BRANDS AND PRODUCTS** 

**SPECIALIST OR INDEPENDENT REVIEW SITES** 

FORUMS AND MESSAGE BOARDS

**MESSAGING AND LIVE CHAT SERVICES** 

**MICROBLOGS (E.G. TWITTER)** 

**VLOGS (BLOGS IN VIDEO FORM)** 

10.8% **ONLINE PINBOARDS (E.G. PINTEREST)** 

we

SOCIOI

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH CHANNEL AS A PRIMARY SOURCE OF INFORMATION WHEN RESEARCHING BRANDS



| iite <sup>®</sup> C |       | 37.4% | 43.5% |
|---------------------|-------|-------|-------|
|                     |       | 34.6% |       |
|                     | 28.5% |       |       |
|                     | 26.9% |       |       |
| 23.1%               |       |       |       |



49.5%



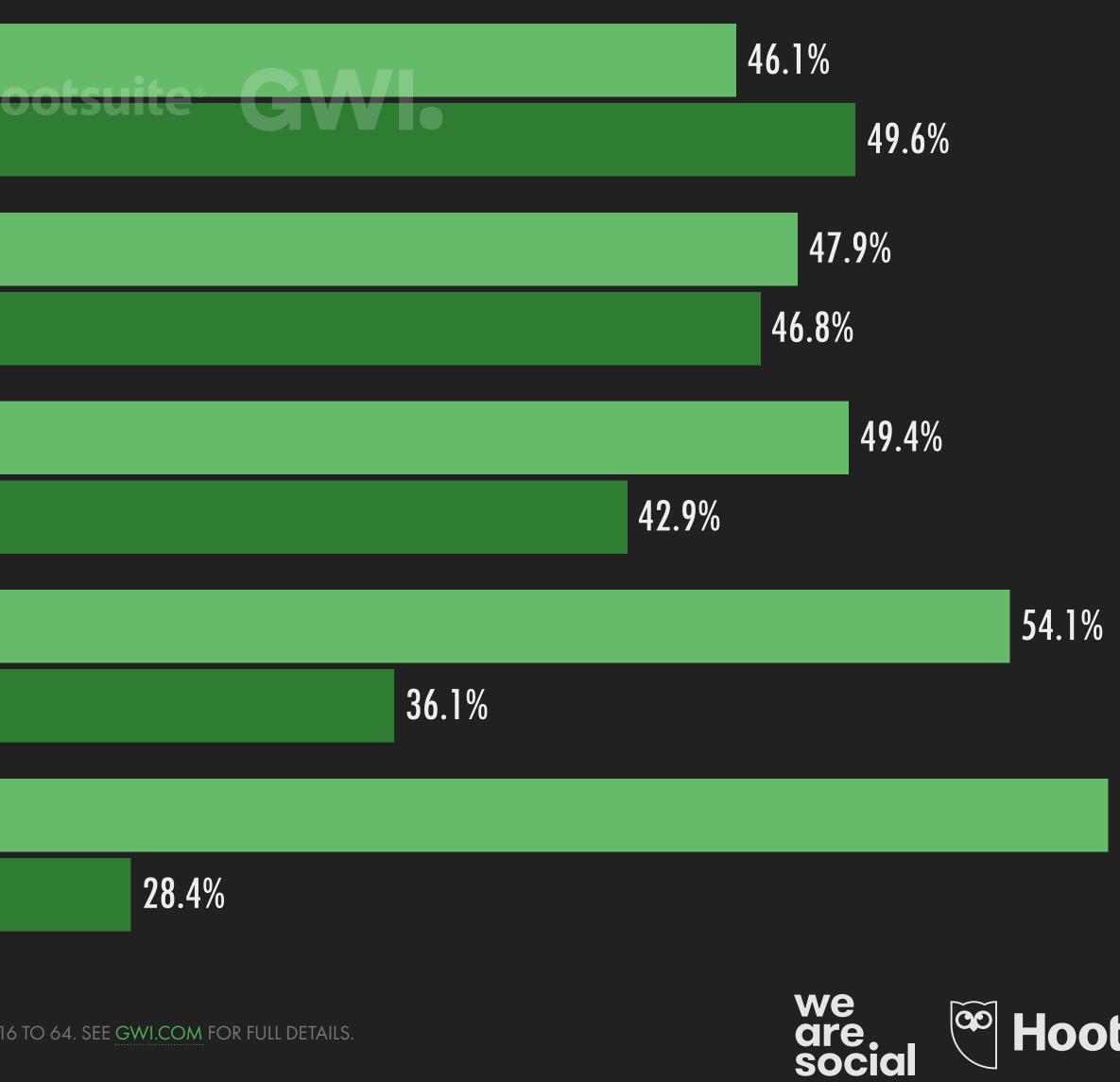
267

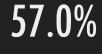
# **TOP CHANNELS FOR ONLINE BRAND RESEARCH**

PERCENTAGE OF INTERNET USERS WHO USE EACH CHANNEL AS A PRIMARY SOURCE OF INFORMATION WHEN RESEARCHING BRANDS

| 16 TO 24<br>YEARS OLD         | SEARCH ENGINES  | we     |  |
|-------------------------------|-----------------|--------|--|
|                               | SOCIAL NETWORKS | social |  |
| 25 TO 34<br>YEARS OLD         | SEARCH ENGINES  |        |  |
|                               | SOCIAL NETWORKS |        |  |
| <b>35 TO 44<br/>YEARS OLD</b> | SEARCH ENGINES  |        |  |
|                               | SOCIAL NETWORKS |        |  |
| <b>45 TO 54<br/>YEARS OLD</b> | SEARCH ENGINES  |        |  |
|                               | SOCIAL NETWORKS |        |  |
| 55 TO 64<br>YEARS OLD         | SEARCH ENGINES  |        |  |
|                               | SOCIAL NETWORKS |        |  |
|                               |                 |        |  |







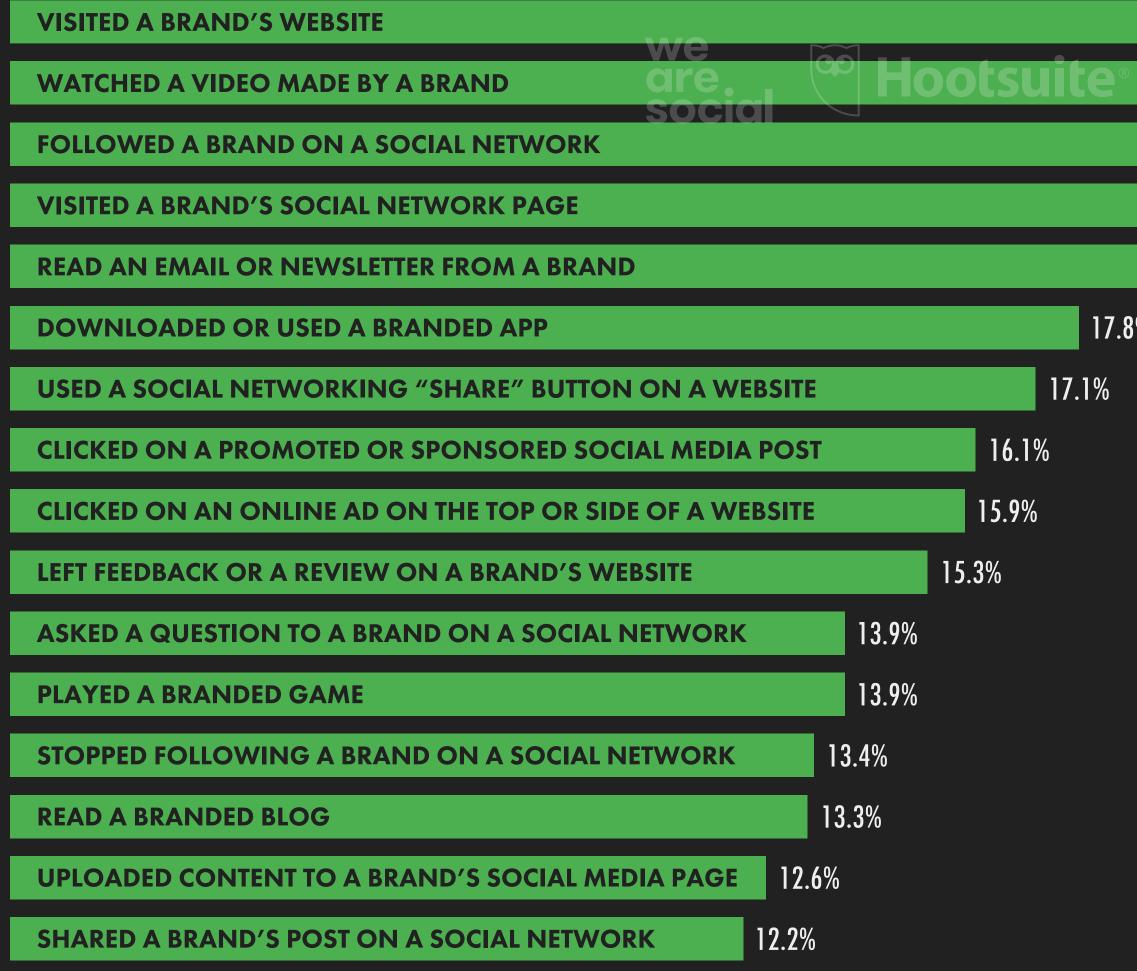




268

# **ONLINE BRAND INTERACTIONS**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN EACH ACTION EACH MONTH







| GV |       | 24.8% |  |  |
|----|-------|-------|--|--|
|    | 23.2% |       |  |  |
| 2  | 1.0%  |       |  |  |
| 20 | .9%   |       |  |  |
| %  |       |       |  |  |
|    |       |       |  |  |



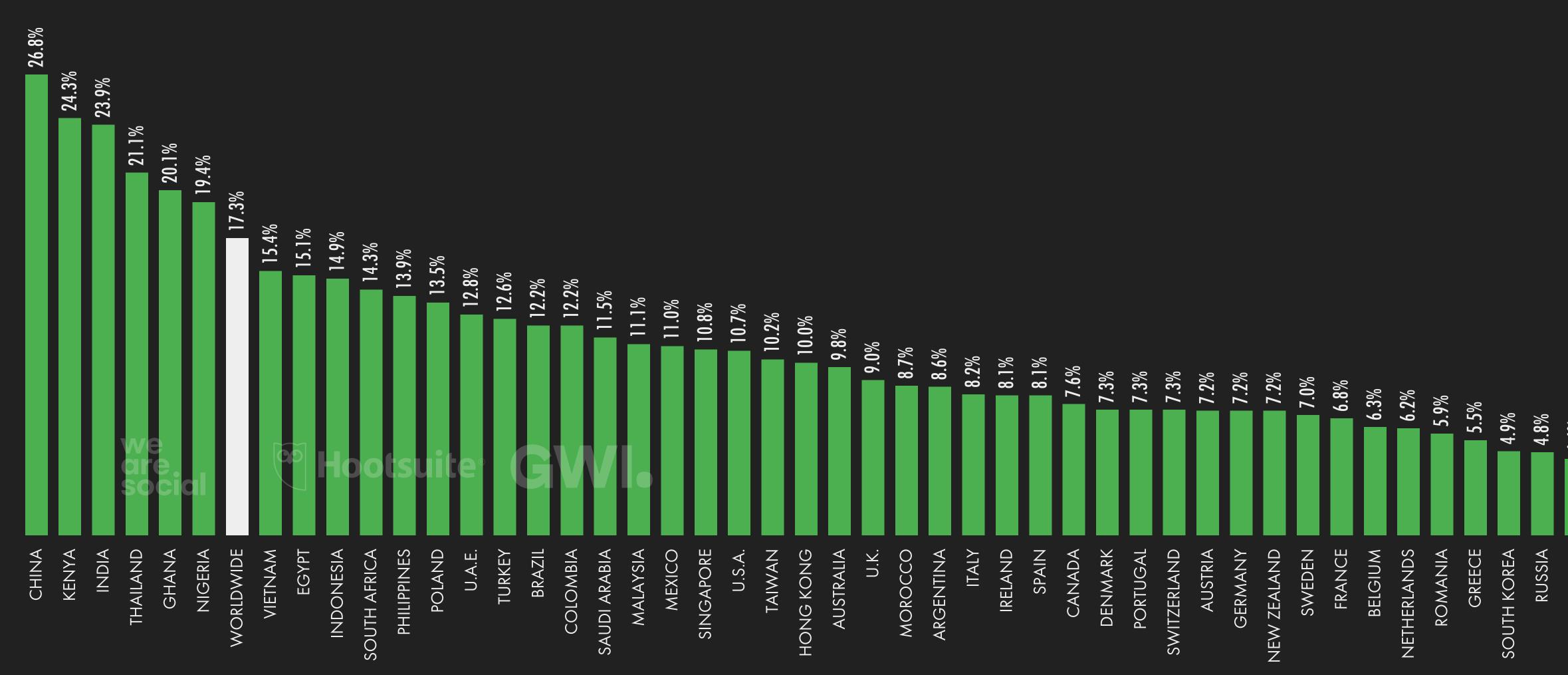
44.2%





### **VENESS OF ADVERTISING** RES R Ε P 3

PERCENTAGE OF THE ADVERTISING THAT THEY SEE, REGARDLESS OF CHANNEL OR MEDIUM NTERNET **REPRESENTED** USERS / AGED 16 TO 64 WHO FEEL











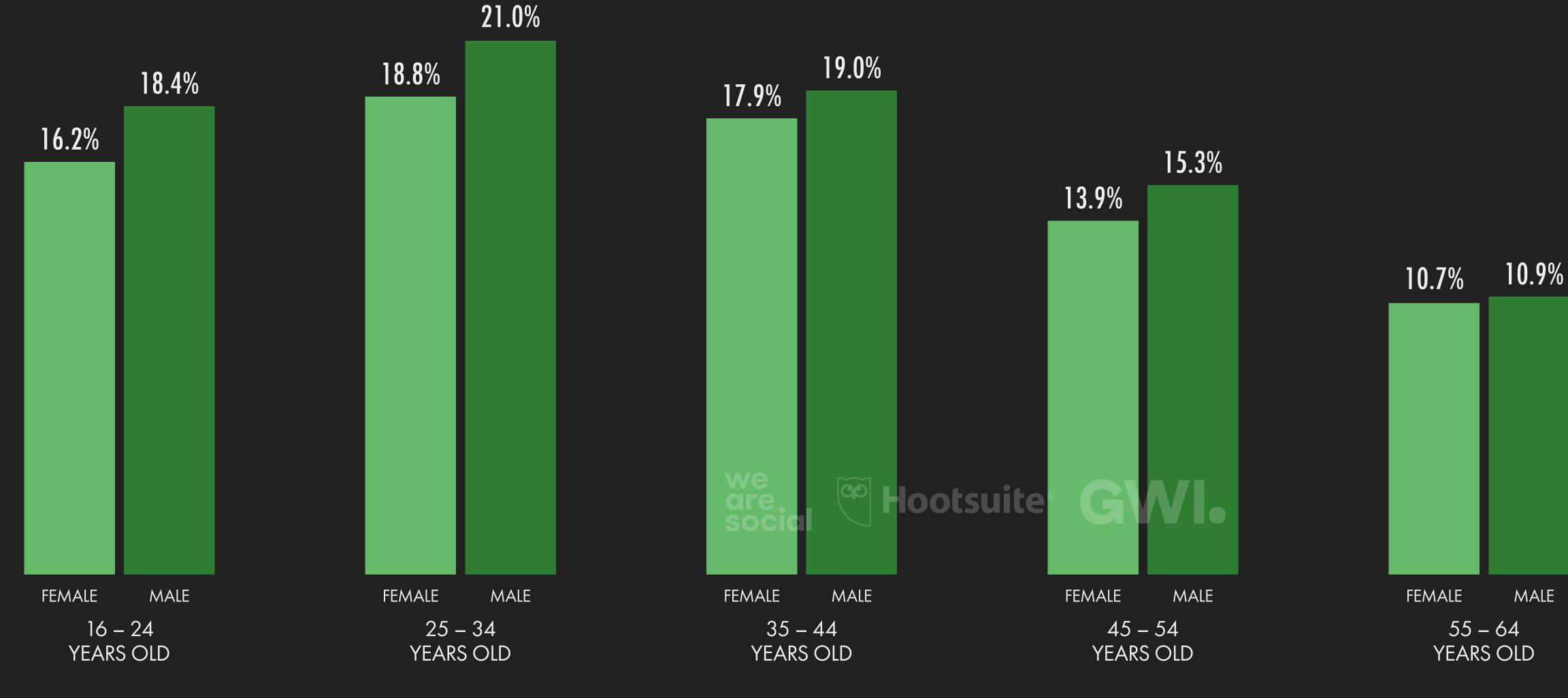






# **REPRESENTATIVENESS OF ADVERTISING**

PERCENTAGE OF INTERNET USERS WHO FEEL REPRESENTED IN THE ADVERTISING THAT THEY SEE, REGARDLESS OF CHANNEL OR MEDIUM



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.

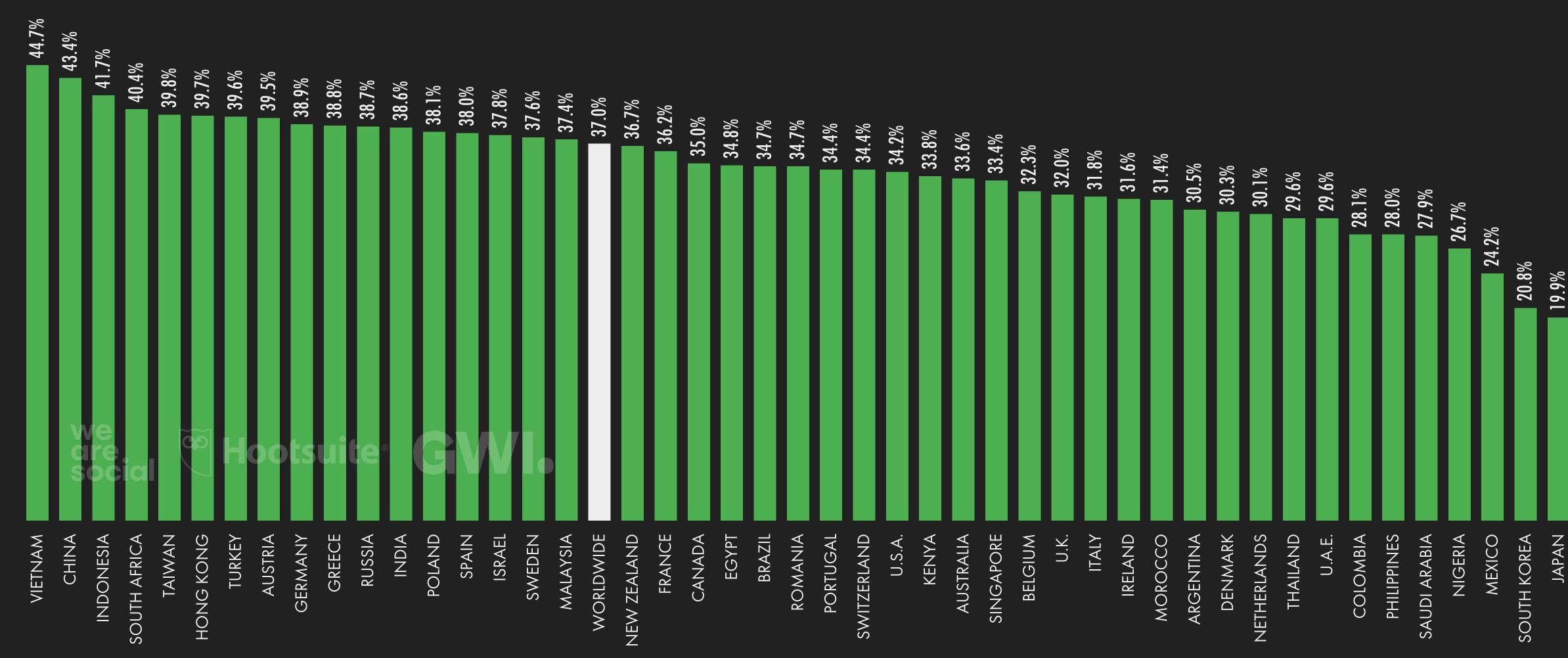




271

# **USE OF AD BLOCKERS**

PERCENTAGE OF NTERNET USERS / AGED WHO 6 TO



### use tools to block advertising for at least some of their online activities













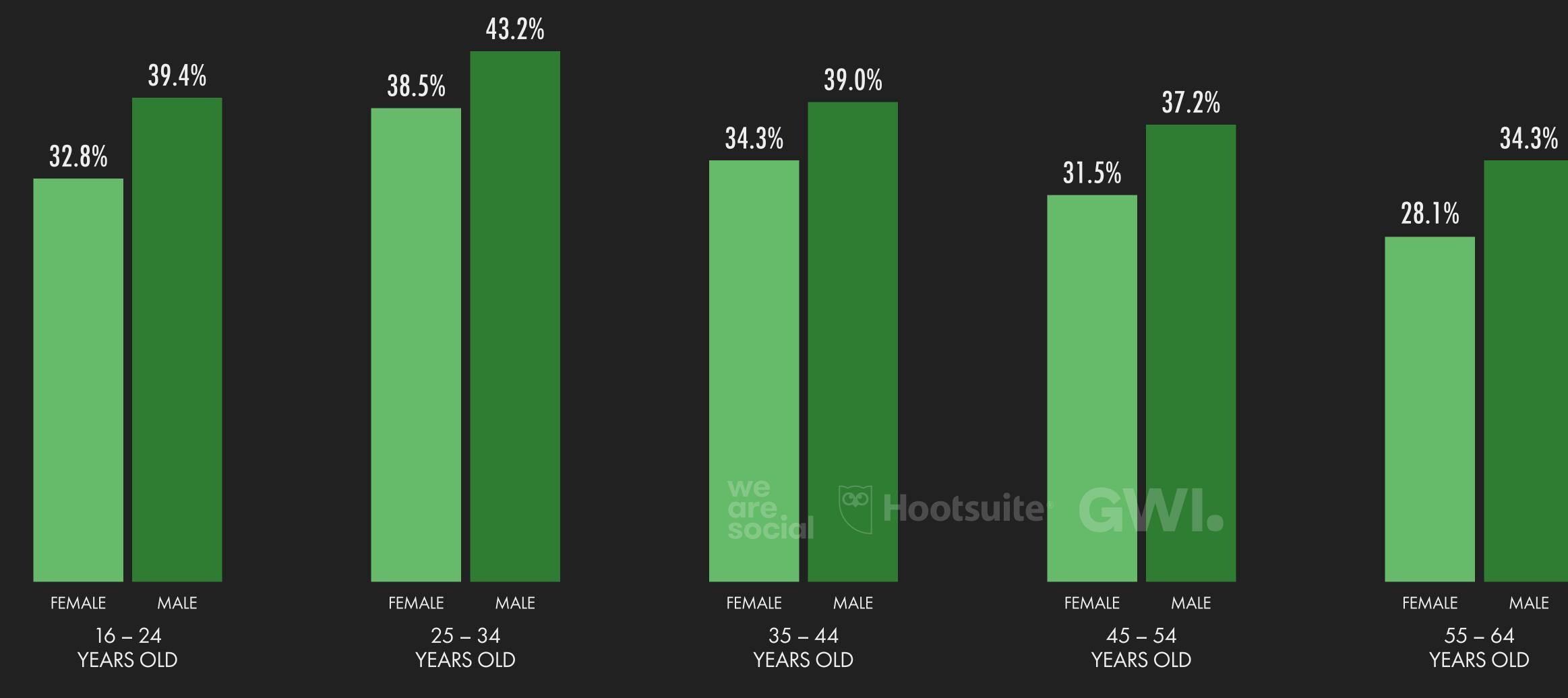






# **USE OF AD BLOCKERS**

PERCENTAGE OF INTERNET USERS WHO USE TOOLS TO BLOCK ADVERTISING FOR AT LEAST SOME OF THEIR ONLINE ACTIVITIES



272

SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS.









## **REASONS FOR USING AD BLOCKERS** PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE AD-BLOCKING TOOLS

we

are

### THERE ARE TOO MANY ADS

**ADS GET IN THE WAY** 

**TO PROTECT MY PRIVACY** 

**ADS AREN'T RELEVANT TO ME** 

TO STOP INAPPROPRIATE CONTENT BEING SHOWN

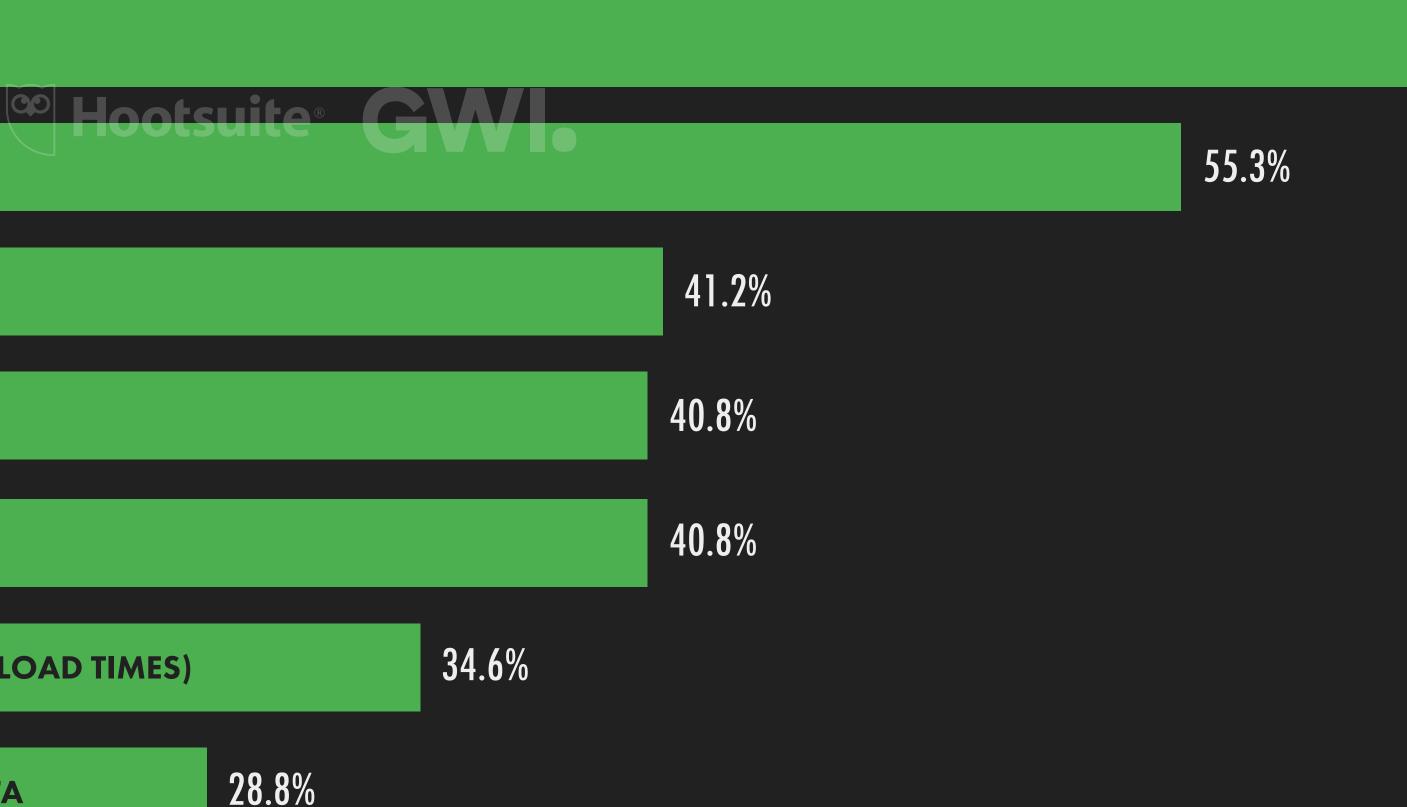
TO IMPROVE MY DEVICE'S PERFORMANCE (E.G. PAGE LOAD TIMES)

### **TO STOP COMPANIES COLLECTING MY PERSONAL DATA**



SOURCE: GWI (Q3 2021). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. **NOTE:** PERCENTAGES REPRESENT THE SHARE OF INTERNET USERS WHO USE AN AD-BLOCKING TOOL.





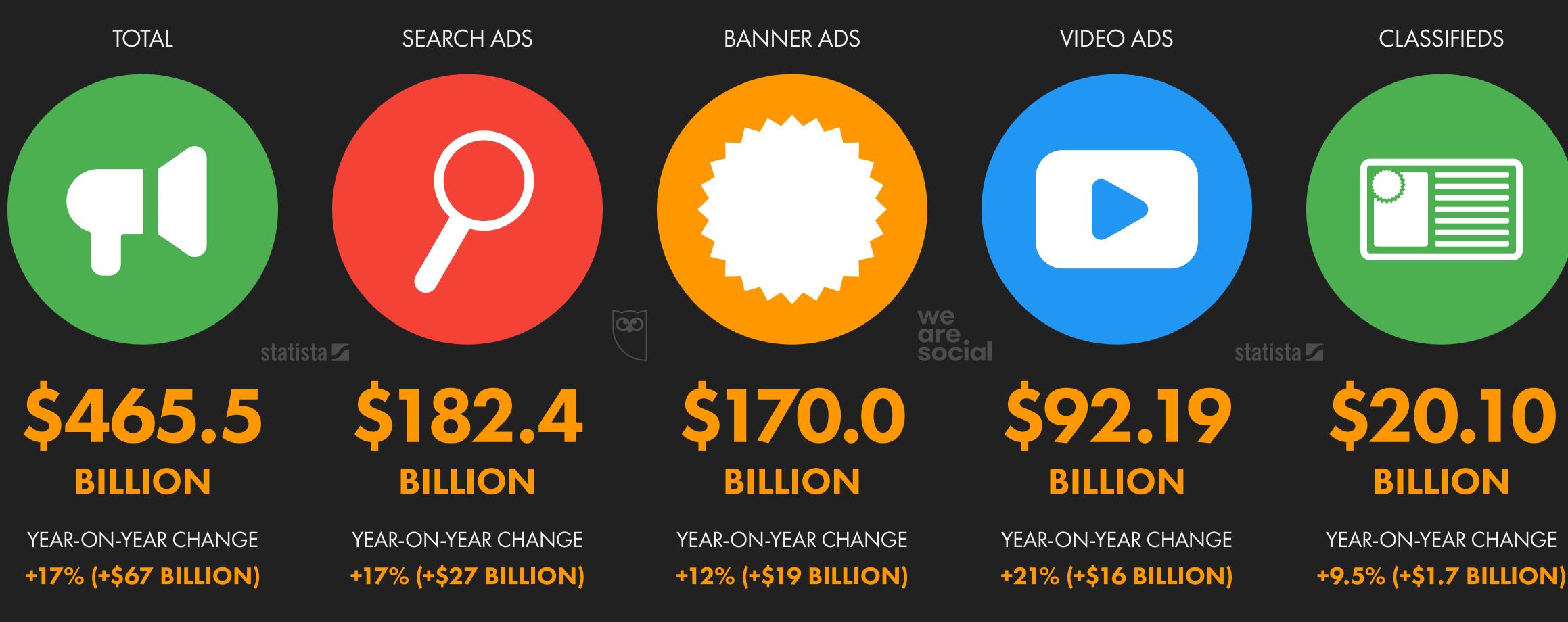






# VALUE OF THE DIGITAL ADVERTISING MARKET

ANNUAL SPEND ON DIGITAL ADVERTISING, WITH DETAIL BY ADVERTISING FORMAT (U.S. DOLLARS)



274

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR SPEND IN 2021 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. DOES NOT INCLUDE ADVERTISING REVENUES ASSOCIATED WITH EMAIL MARKETING, AUDIO ADS, INFLUENCER MARKETING, SPONSORSHIPS, PRODUCT PLACEMENT, OR COMMISSION-BASED AFFILIATE SYSTEMS. COMPARABILITY: BASE CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.





SOCIAL MEDIA ADVERTISING OVERVIEW SOCIAL MEDIA'S SHARE OF THE DIGITAL ADVERTISING MARKET

SOCIAL MEDIA'S SHARE OF TOTAL DIGITAL **ADVERTISING SPEND** 

YEAR-ON-YEAR CHANGE IN SOCIAL MEDIA'S SHARE OF TOTAL DIGITAL ADVERTISING SPEND

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33.1%

+0.5%+15 BPS

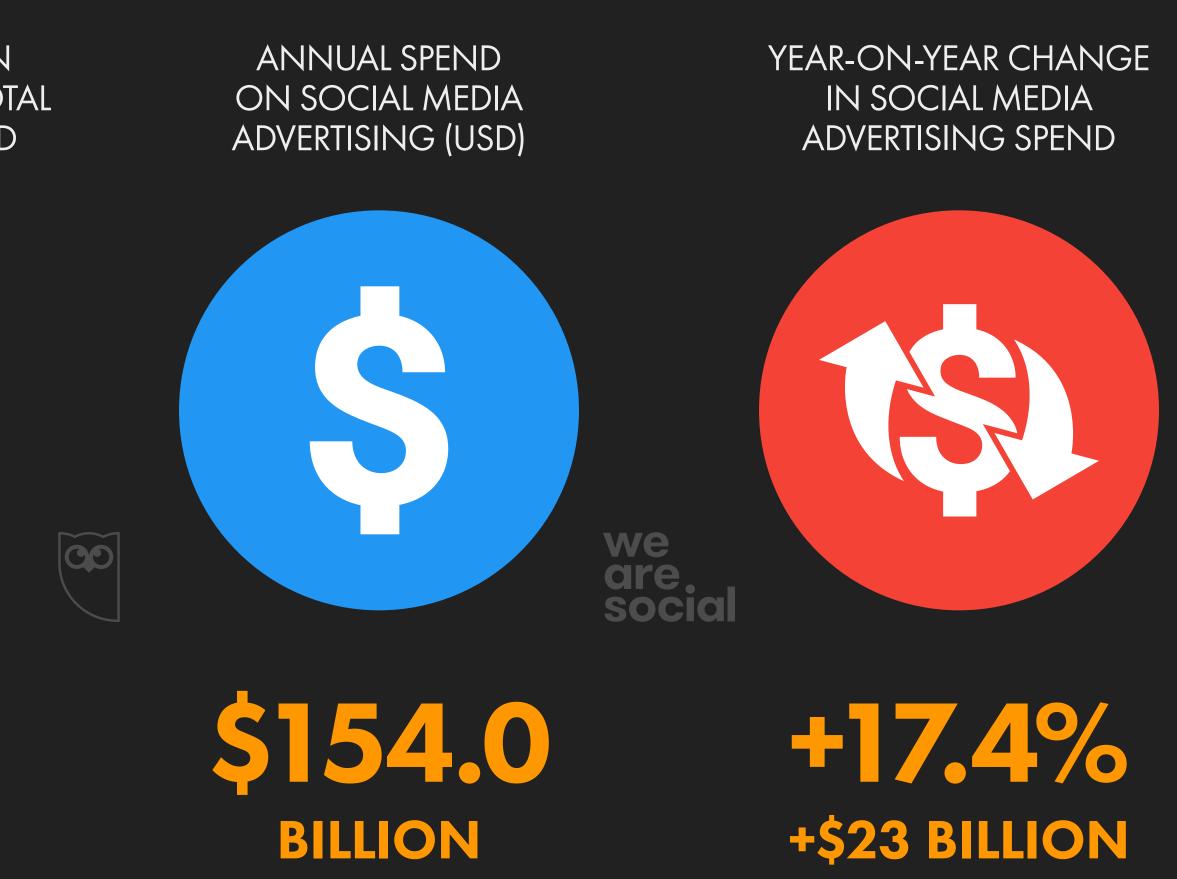


JAN

2022

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM FOR MORE DETAILS. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2021, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. DOES NOT INCLUDE ADVERTISING REVENUES ASSOCIATED WITH EMAIL MARKETING, AUDIO ADS, INFLUENCER MARKETING, SPONSORSHIPS, PRODUCT PLACEMENT, OR COMMISSION-BASED AFFILIATE SYSTEMS. PERCENTAGE CHANGE VALUES ARE RELATIVE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: BASE CHANGES. FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.





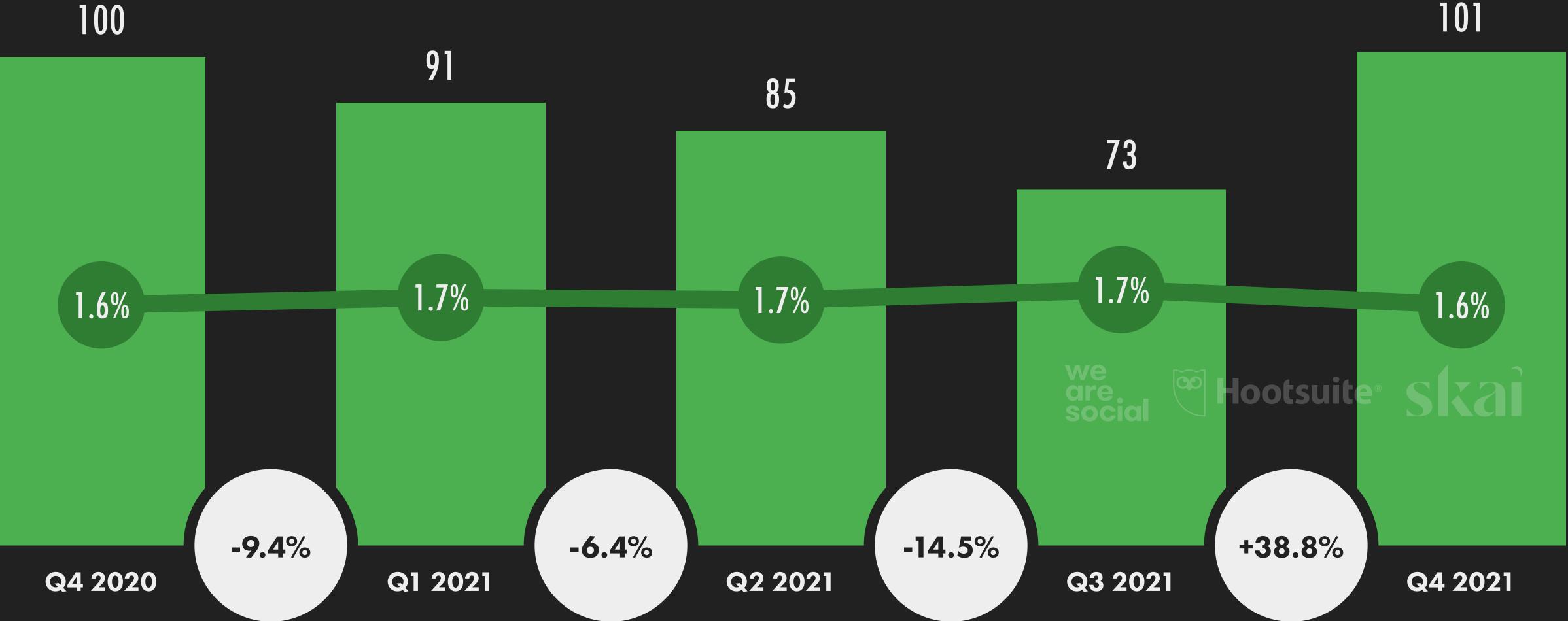




# **SEARCH ADVERTISING: IMPRESSIONS & CTR**

TOTAL PAID ONLINE SEARCH AD IMPRESSIONS (REPORTED AS AN INDEX), AND AVERAGE SEARCH AD CLICK-THROUGH RATE (CTR)

100



SOURCE: SKAI. NOTES: GREEN BARS SHOW TOTAL SEARCH AD IMPRESSIONS IN EACH QUARTER AS AN INDEX OF TOTAL SEARCH AD IMPRESSIONS IN THE LEFTMOST QUARTER. VALUES IN GREEN CIRCLES SHOW CLICK-THROUGH RATE ON SEARCH ADS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN TOTAL SEARCH AD IMPRESSIONS. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. COMPARABILITY: SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.

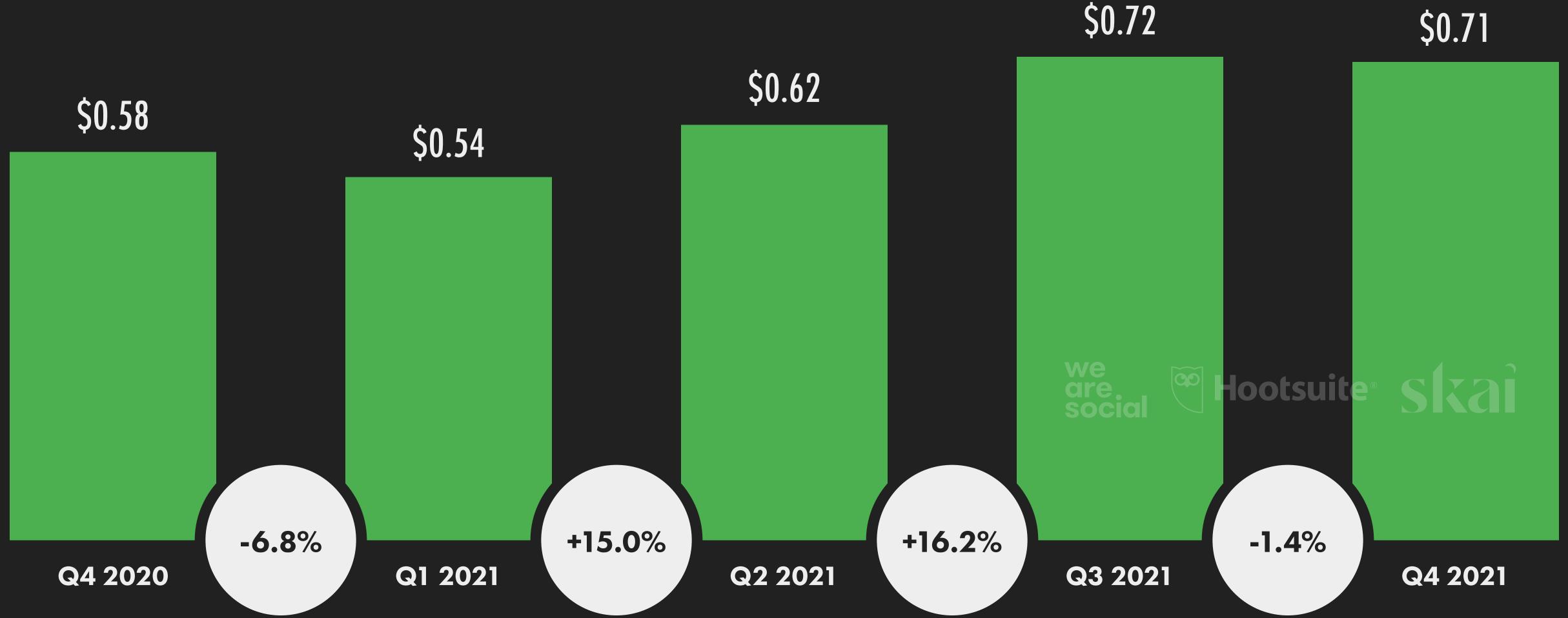
276



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# **SEARCH ADVERTISING: AVERAGE CPC**

AVERAGE COST-PER-CLICK OF PAID ONLINE SEARCH ADS



SOURCE: SKAI. NOTES: GREEN BARS SHOW AVERAGE SEARCH AD COST-PER-CLICK. VALUES HAVE BEEN TRANSLATED TO A COMMON CURRENCY BEFORE AGGREGATION, AND DO NOT USE EX-FX OR "CONSTANT CURRENCY" ADJUSTMENTS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN AVERAGE SEARCH AD COST-PER-CLICK. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. COMPARABILITY: SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.

277



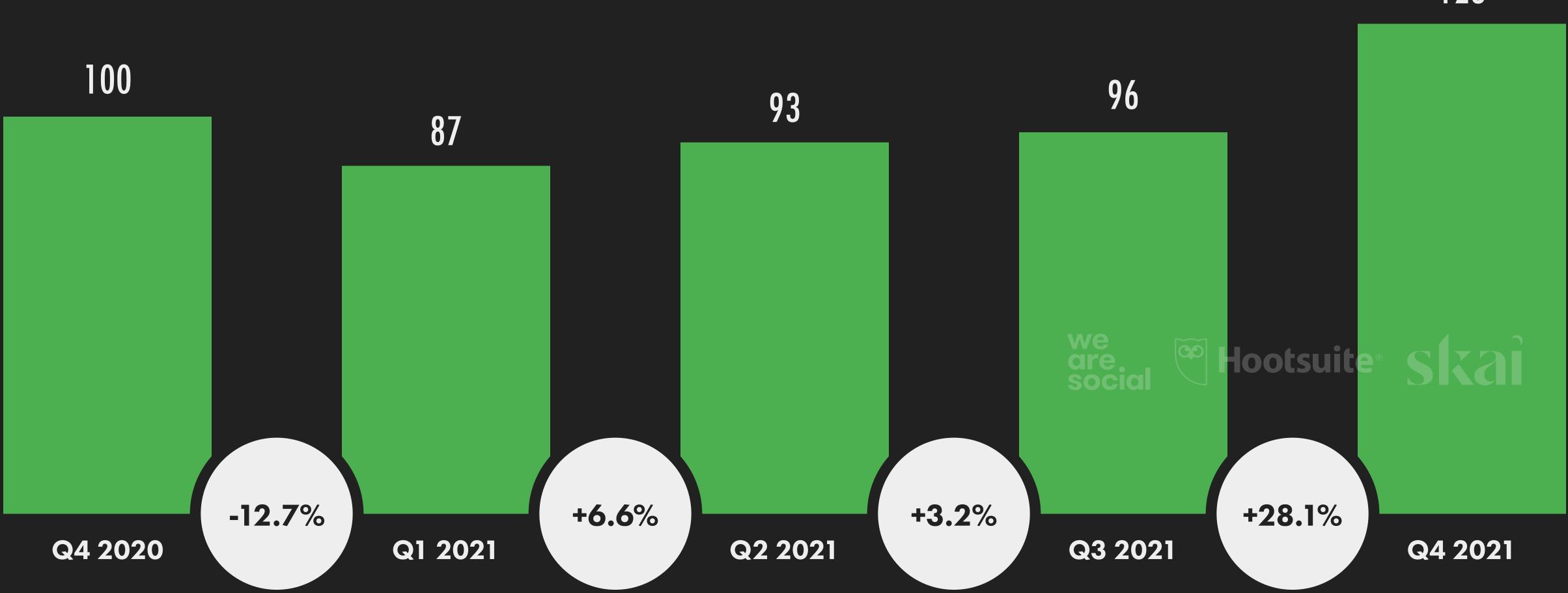
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# **SEARCH ADVERTISING: TOTAL SPEND**

TOTAL AMOUNT SPENT ON PAID ONLINE SEARCH AD PLACEMENTS (REPORTED AS AN INDEX)





SOURCE: SKAI. NOTES: GREEN BARS SHOW TOTAL SEARCH AD SPEND IN EACH QUARTER AS AN INDEX OF TOTAL SEARCH AD SPEND IN THE LEFTMOST QUARTER. VALUES HAVE BEEN TRANSLATED TO A COMMON CURRENCY BEFORE AGGREGATION, AND DO NOT USE EX-FX OR "CONSTANT CURRENCY" ADJUSTMENTS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN TOTAL SEARCH AD SPEND. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. **COMPARABILITY:** SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.



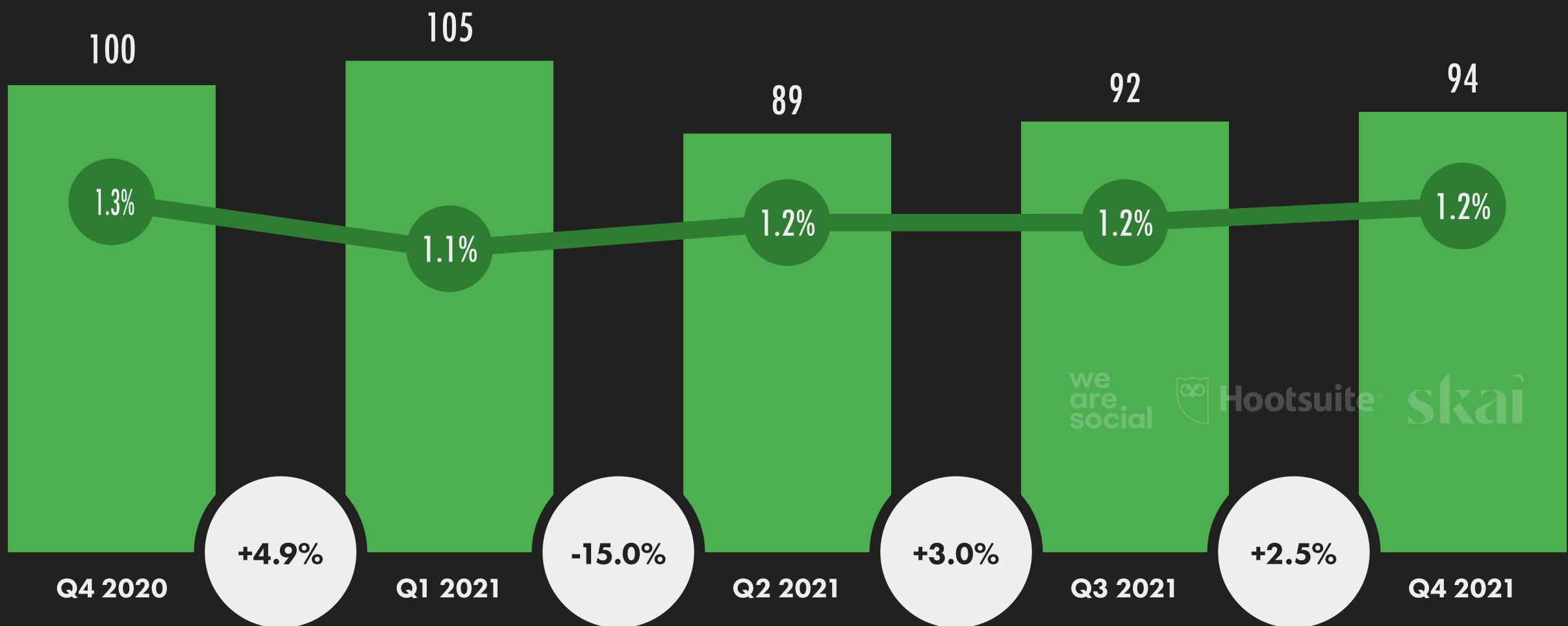


123



# SOCIAL MEDIA ADVERTISING: IMPRESSIONS & CTR

TOTAL PAID SOCIAL MEDIA AD IMPRESSIONS (REPORTED AS AN INDEX), AND AVERAGE SOCIAL MEDIA AD CLICK-THROUGH RATE (CTR)



279

SOURCE: SKAI. NOTES: GREEN BARS SHOW TOTAL SOCIAL MEDIA AD IMPRESSIONS IN EACH QUARTER AS AN INDEX OF TOTAL SOCIAL MEDIA AD IMPRESSIONS IN THE LEFTMOST QUARTER. VALUES IN GREEN CIRCLES SHOW CLICK-THROUGH RATE ON SOCIAL MEDIA ADS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN TOTAL SOCIAL MEDIA AD IMPRESSIONS. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. COMPARABILITY: SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.



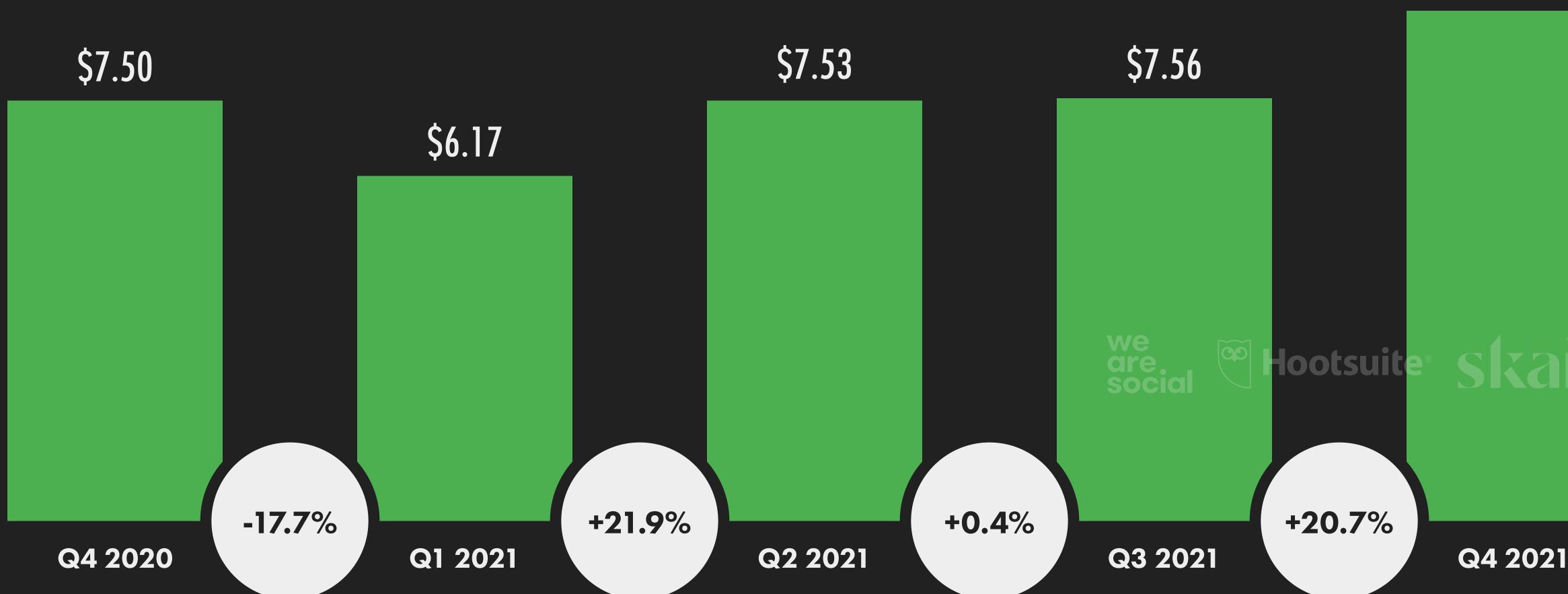






# SOCIAL MEDIA ADVERTISING: AVERAGE CPM

AVERAGE COST PER 1,000 PAID SOCIAL MEDIA AD IMPRESSIONS (CPM)



SOURCE: SKAI. NOTES: GREEN BARS SHOW THE AVERAGE COST OF 1,000 SOCIAL MEDIA AD IMPRESSIONS (CPM). VALUES HAVE BEEN TRANSLATED TO A COMMON CURRENCY BEFORE AGGREGATION, AND DO NOT USE EX-FX OR "CONSTANT CURRENCY" ADJUSTMENTS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN AVERAGE SOCIAL MEDIA AD CPM. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. COMPARABILITY: SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.

280



\$9.13



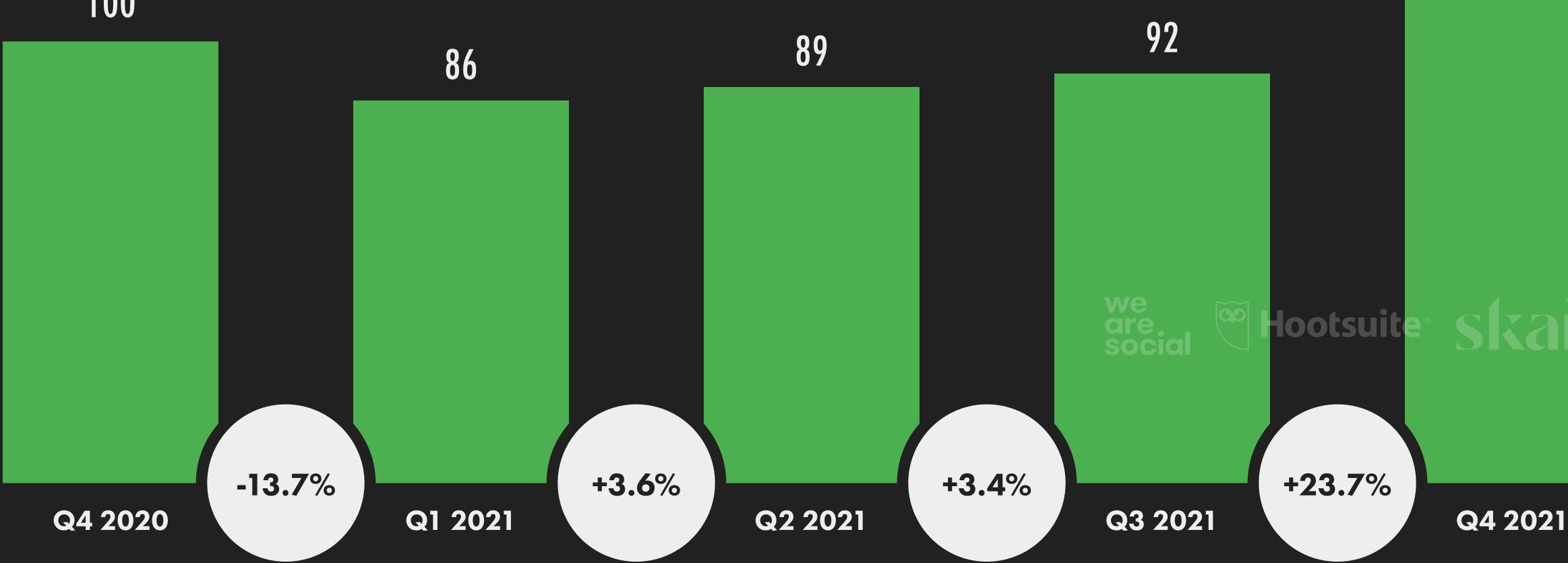




# SOCIAL MEDIA ADVERTISING: TOTAL SPEND

TOTAL AMOUNT SPENT ON PAID SOCIAL MEDIA AD PLACEMENTS (REPORTED AS AN INDEX)

100



281

SOURCE: SKAI. NOTES: GREEN BARS SHOW TOTAL SOCIAL MEDIA AD SPEND IN EACH QUARTER AS AN INDEX OF TOTAL SOCIAL MEDIA AD SPEND IN THE LEFTMOST QUARTER. VALUES HAVE BEEN TRANSLATED TO A COMMON CURRENCY BEFORE AGGREGATION, AND DO NOT USE EX-FX OR "CONSTANT CURRENCY" ADJUSTMENTS. VALUES IN WHITE CIRCLES SHOW QUARTER-ON-QUARTER CHANGE IN TOTAL SOCIAL MEDIA AD SPEND. FINDINGS EXTRAPOLATED FROM A SAMPLE OF OVER 1 TRILLION AD IMPRESSIONS, 12 BILLION AD CLICKS, AND US\$7 BILLION IN AD SPEND ACROSS MULTIPLE COUNTRIES AND INDUSTRIES. **COMPARABILITY:** SKAI RE-BASES ITS SAMPLE EACH QUARTER, SO VALUES MAY NOT CORRELATE WITH VALUES IN PREVIOUS REPORTS.



114





# SHARE OF THE DIGITAL ADVERTISING MARKET

SHARE OF WORLDWIDE DIGITAL AD SPEND ATTRIBUTABLE TO THE INDUSTRY'S LARGEST PLAYERS

GLOBAL SPEND ON DIGITAL ADVERTISING



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social

## **\$466 BILLION**

YEAR-ON-YEAR CHANGE +17% (+\$67 BILLION)

GLOBAL DIGITAL AD SPEND vs. TOTAL GLOBAL AD SPEND



66.9% YEAR-ON-YEAR CHANGE +4.7% (+299 BPS)

ALIBABA'S SHARE OF GLOBAL DIGITAL AD SPEND

E2 8.7% YEAR-ON-YEAR CHANGE +1.2% (+10 BPS) AMAZON'S SHARE OF GLOBAL DIGITAL AD SPEND



282

SOURCES: STATISTA DIGITAL MARKET OUTLOOK (SEE STATISTA.COM FOR MORE DETAILS); EMARKETER. NOTES: AD SPEND FIGURES REPRESENT ESTIMATES FOR FULL-YEAR SPEND IN 2021 IN U.S. DOLLARS, AND COMPARISONS WITH 2020 SPEND, NOT INCLUDING REVENUES ASSOCIATED WITH EMAIL MARKETING, AUDIO ADS, INFLUENCER MARKETING, SPONSORSHIPS, PRODUCT PLACEMENT, OR COMMISSION-BASED AFFILIATE SYSTEMS. FIGURES FOR COMPANIES' SHARE OF DIGITAL SPEND INCLUDE ADVERTISING ACROSS ALL INTERNET-CONNECTED DEVICES, NET OF TRAFFIC ACQUISITION COSTS. ALIBABA INCLUDES YOUKU TUDOU; META INCLUDES FACEBOOK AND INSTAGRAM; GOOGLE INCLUDES YOUTUBE. ALL PERCENTAGE CHANGE VALUES ARE RELATIVE; "BPS" VALUES IDENTIFY ABSOLUTE SHARE CHANGE.

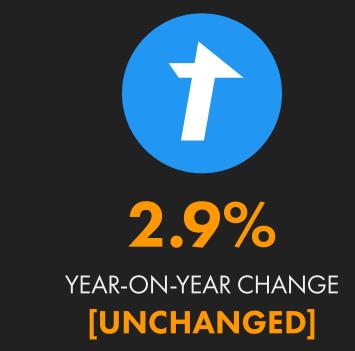


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TENCENT'S SHARE OF GLOBAL DIGITAL AD SPEND



OTHER PLATFORMS' SHARE OF GLOBAL DIGITAL AD SPEND



we are **Hootsuite**®

## WE ARE SOCIAL'S PERSPECTIVE DIGITAL MARKETING IN 2022

### SHIFTS IN HOW BRANDS ARE COMMUNICATING ONLINE

### TOKENIZED BRANDS

In the sports world, 'fan tokens' have taken off. Enabled by a secondary app called Socios, these branded 'coins' are sold (usually for \$1-\$2 a piece), and in exchange, holders given access to a range of fan-related membership perks. This is the next generation of membership, and in 2022, brands across industries will harness this technology to generate heightened engagement, foster community, and drive profit.

In 2022, brands should incentivise engagement by experimenting with tokens.

## PERSONALITY PARTERNISHIPS

In 2021, many commentators rang the death knell for major celebrities. But these figureheads aren't over, people are just engaging with them in new ways: 51% of Gen Zers say that they would be more likely to buy a product because a celebrity recommended it. Many are leaning into shared fandom to connect with audiences, from Grimes' love of gaming to Halsey's cosplay content. And brands are leaning into these interests to form partnerships with personality: like adidas' partnership with anime-lover and sprinter Noah Lyles.

In 2022, brands should humanise famous faces by giving them a platform to indulge in what they love.

### EPHEMERAL MARKETING

Instagram may remain the darling of commercial content, but with feeds more cluttered than ever, the platform as we know it is being repurposed to maximise hype and draw eyeballs. While influencers have taken to charging brands based on how long they want a sponsored Story kept in the Highlights, the grid is transforming from a space for brands to diarise their existence to a space to create unmissable events. It's why Balenciaga deletes its posts for new product launches.

In 2022, brands should explore the value of ephemerality on social channels.



# Hootsuite's Perspective **Digital Advertising Trends**

## **Social ads blend in** (to stand out)

Ads that interrupt the social media experience aren't working anymore. Consumers respond better to content that fits organically into the platforms they're using. In 2022, 51% of marketers say they plan to spend more on social advertising, according to our Social Trends 2022 survey. But to truly capture the attention of consumers, they'll have to get creative and ensure their ads mimic the social experiences offered by the individual networks.



Of the marketers we surveyed, the majority of those *most* confident in quantifying the ROI of social have completely integrated their social advertising strategies with other channels like TV, print, OOH, and digital. Moving away from siloed social ad strategies not only allows businesses to better measure social's impact, but also helps increase the effectiveness of their other marketing activities.

## With Hootsuite, you can manage your paid and organic content side-by-side. Discover what Hootsuite Social Advertising can do for you.

# Integrated ad strategies boost ROI confidence

# Paid and organic strategies unite

Our Social Trends 2022 survey shows that 92% of organizations have at least somewhat integrated their paid and organic social efforts. Social marketers have learned that even though paid and organic content can be used to achieve different goals, looking at both strategies holistically can bring about amazing results and accelerate growth.





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# ABOUTWEARESOCI

We are a global socially-led creative agency, with unrivaled social media expertise.

With 1,000+ people in 15 offices spanning four continents, we deliver a global perspective to our clients in a time when social media is shaping culture.

We make ideas powered by people. We understand social behaviours within online communities, cultures and subcultures, spanning the social and gaming landscape.

We work with the world's biggest brands, including adidas, Samsung, Netflix and Google, to reach the right people in a strategic, relevant and effective way.

wearesocial.com

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# **MAKE SENSE OF DIGITAL TRENDS**

Kepios helps the world understand what's really happening online. In addition to producing the Global Digital Reports, we also offer:



## DIGITAL BRIEFINGS

Interactive briefings that make it easy to keep track of digital trends, and identify how evolving behaviours will impact future success.

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## **KEYNOTE** PRESENTATIONS

Custom keynote presentations that bring the latest digital trends to life at conferences, events, and private meetings, whether online or in person.

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We research and produce white-label content and cobranded reports that offer rich insights into what people everywhere are doing online.

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## CONSUMER RESEARCH

Go beyond headlines and hypotheses to understand what people are really doing online, and turn insights into actionable plans and results.

**LEARN MORE »** 



# Get closer to your audience with the world's largest study on the online consumer

**18M+** consumers 40,000+ data points



# 4,000+ brands





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## Diversity of industries and topics

Statista bundles statistical data on over 80,000 topics from over 170 industries. The data comes from over 22,500 sources.



Quick help for all cases

With Statista, users can obtain comprehensive overviews and conduct targeted research – with minimal time expenditure.



## Global data from numerous countries

|   | Statista offers insights and facts on   |
|---|-----------------------------------------|
| t | industries from 150+ countries.         |
| ! | Markets, companies and consumers        |
|   | from all over the world are highlighted |



## **Reliable and efficient** research basis

Statista has been the market leader in providing business data for 13 years. Companies, universities, schools and the media trust our service.

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# **GSMA**<sup>™</sup> Intelligence





Extensive **Datasets** 

We provide data on every mobile operator in every country worldwide, with over 30 million data points, updated daily.



Annually, GSMA Intelligence publishes over 100 reports and exclusive analyses, adding greater insight into our data and supporting our customers in making stronger business choices.

# Definitive data and analysis for the mobile industry

Serves over organisations





Our forecasting experts provide a five-year (and beyond) view into the future, enabling long-term investment planning. Updated quarterly, our forecasts are consistently accurate within +/- 2.5 % of reported data.



We serve a wide array of industries in the mobile ecosystem and beyond, including most of the world's mobile operators plus major vendors, regulators, international institutions and vertical sectors ranging from automotive to retail.









# Semrush Trends

Data. Insights. Impact.

Semrush .Trends provides instant market overview and competitive digital insights for those who are looking to grow their business.

It enables an in-depth view of market conditions and trends for creating a growth-driven marketing strategy.



Accurate data for real-time market and competitive insights



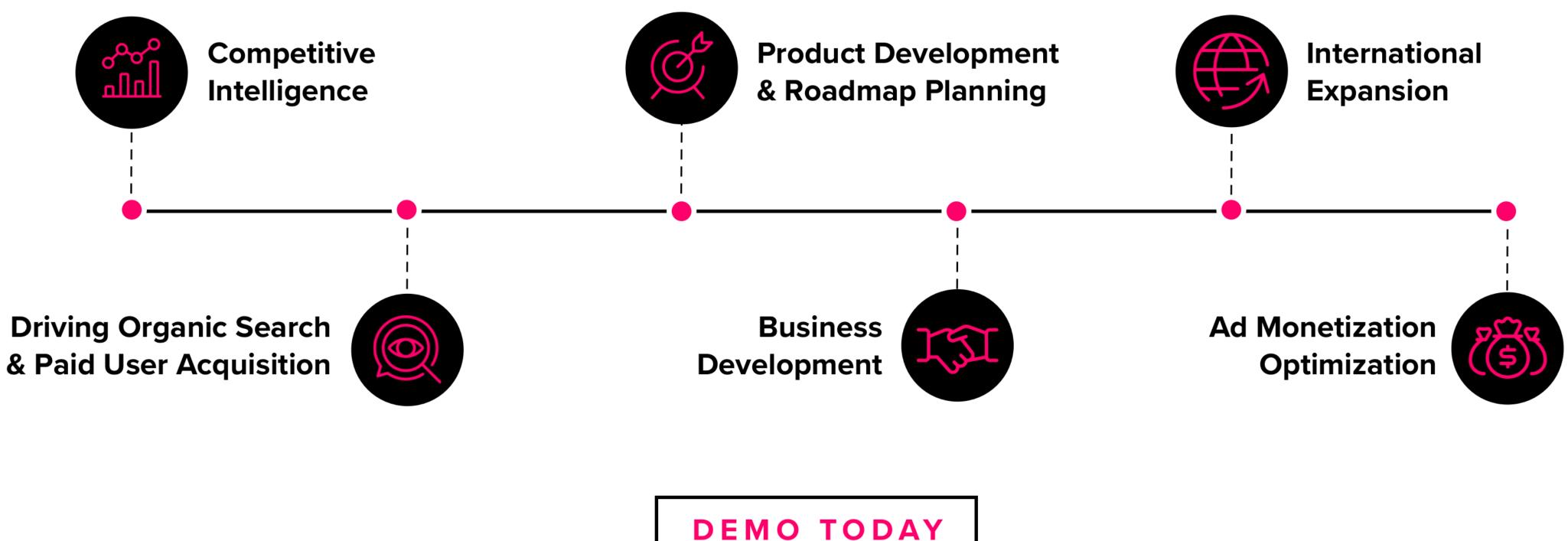
All-encompassing insights for any website, industry or market across 190 countries & regions



A single solution with 50+ tools for your strategic vision



# We Fuel Successful Mobile Experiences & Monetization



**APP ANNIE** 

# Similarweb provides insights for any website, app, industry and market

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E-commerce product SKUs

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# Skai's commerce intelligence platform powers insights, decisions, and execution for faster, more predictable go-to-market outcomes



# **Consumer & Market** Intelligence

Because the right intelligence makes decision-making 97% more accurate.

## Skai's difference: Data quantity

internal + 13K external sources

Data quality contextual relevance driven by NLP

Data accessibility multiple ways to access the insights to entire organization benefits

### Learn more here

Because every digital touchpoint can be powerful in driving shopper outcomes.

# Skai's difference: **Publisher Mastery**

from the core platforms to the torso media players

## **Connected Insights** informing every investment, audience and creative decision

# Skal



# Media Execution

## **Dynamic Experiments** for real-time learnings

## Learn more here



# Measurement & Planning

Because agility and connectivity across digital GTM is key to new-normal growth.

## Skai's difference: Visualization

one complete view of the business, customer and market

## Dynamic

measurement for ongoing planning

# Simulation

of product launch outcomes for predictive success

## Learn more here



# NOTES ON DATA VARIANCE, MISMATCHES, AND CURIOSITIES

**Note:** This page is a summary of our comprehensive notes on data variance, potential mismatches, and curiosities, which you can read in full at https://datareportal.com/notes-on-data.

This report features data from a wide variety of different sources, including market research agencies, internet and social media companies, governments, public bodies, news media, and private individuals, as well as extrapolations and analysis of that data.

Wherever possible, we've prioritised data sources that provide broader geographical coverage, in order to minimise potential variations between data points, and to offer more reliable comparison across countries. However, where we believe that standalone metrics provide a more reliable reference, we use such standalone numbers to ensure more accurate reporting.

Please note that some data points may only be available for a limited selection of countries, so we may not be able to report the same data in all reports.

From time to time, we may also change the source(s) that we use to inform specific data points. As a result, some figures may appear to change in unexpected ways from one report to another. Wherever we're aware of these changes, we include details in the

footnotes of each relevant chart, but please use caution when comparing data from different reports, because changes to research samples, base data, research methodologies, and approaches to reporting may mean that values are not comparable.

Furthermore, due to the differing data collection and treatment methodologies, and the different periods during which data have been collected, there may be significant differences in the reported metrics for similar data points throughout this report. For example, data from surveys often varies over time, even if that data has been collected by the same organisation using the same approach in each wave of their research.

In particular, reports of internet user numbers vary considerably between different sources and over time. In part, this is because there are significant challenges associated with collecting, analysing, and publishing internet user data on a regular basis, not least because research into public internet use necessitates the use of face-to-face surveys. Different organisations may also adopt different approaches to sampling the population for research into internet use, and variations in areas such as the age range of the survey population, or the balance between urban and rural respondents, may play an important role in determining eventual findings. Note that COVID-19 has limited internet user research.

Prior to our Digital 2021 reports, we included data sourced from social media platforms' self-service advertising tools in our calculations of internet user numbers, but we no longer include this data in our internet user figures. This is because the user numbers reported by social media platforms are typically based on active user accounts, and may not represent unique individuals. For example, one person may maintain more than one active presence (account) on the same social media platform. Similarly, some accounts may represent 'non-human' entities, including: pets and animals; historical figures; businesses, causes, groups, and organisations; places of interest; etc.

As a result, the figures we report for social media users may exceed internet user numbers. However, while this may seem counter-intuitive or surprising, such instances do not represent errors in the data or in our reporting. Rather, these differences may indicate delays in the reporting of internet user numbers, or they may indicate higher instances of individuals managing multiple social media accounts, or 'non-human' social media accounts.

If you have any questions about specific data points in these reports, or if you'd like to offer your organisation's data for consideration in future reports, please email our reports team: reports@kepios.com.

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