# RETHINKING VALUE DURING A COST OF LIVING CRISIS -



## ECONOMIC CONDITIONS GLOBALLY ARE SIGNALLING A COST OF LIVING CRISIS

#### Posthaste: Canadians' consumer credit-card balance crosses \$100 billion for first time

"This may be the start of things to come" Noella Ovid

Published Mar 10, 2023 • 5 minute read

Reserve Bank lifts official rate to 3.35% in record ninth consecutive hike to tame inflation

IMF Chief Predicts A Recession For Developing Countries In 2023



## 81% of people feel affected by the cost of living crisis

Statista and We Are Social, April 2023

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## COMPARED TO PREVIOUS DOWNTURNS, IT COMES AT A TIME OF SIGNIFICANT MACRO CULTURAL SHIFTS

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## CONTINUED AND PERSISTENT DECLINE IN TRUST FOR OUR INSTITUTIONS



"Half of the countries surveyed saw a year-over-year double-digit decline in the belief that their families will be better off financially in the future."

**Edelman Trust Barometer 2023** 

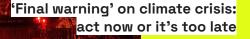


## ACKNOWLEDGEMENT AND RESISTANCE TO EVER INCREASING WEALTH INEQUALITY



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# A PUSH TO LIVE A MORE SUSTAINABLE WAY OF LIFE



Intergovernmental Panel on Climate Change,March 2023





# TRADITIONAL LIFE STAGES ARE NO LONGER SET IN STONE

Young people that can't afford to move out of their parents' houses are fuelling a luxury boom

Trending DINK content glamorizing child free lifestyles

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WHAT SOME COMMENTATORS ARE CALLING...



Noun [p3ːməˌkraɪsɪs]

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## AND WE'RE SEEING THIS PLAY OUT IN CULTURE AND SOCIAL



The rise of Deep Fried Memes



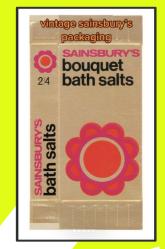
**#CoreCore aesthetics** in digital culture



'Eat the rich' narratives in the media



# AND SOCIAL IS VERY EFFECTIVE AT SHIFTING THE NORMS AROUND WHAT IS SEEN AS VALUABLE



Turning 90s own-brand supermarket 'cheap' aesthetic into an aspirational aesthetic



Reframing 'value' as something that can be sussed by knowledge, not by just paying more

I'm going to "little treat" myself into bankruptcy



What is worth spending **\$\$\$** and what's not



## VALUE HAS TRADITIONALLY DEFINED IN RELATION BY COST AND PRICE

## WE'RE SEEING THE CONCEPT OF VALUE BEING SHIFTED AND STRETCHED...

#### REBELLING

DUCATION	<b>NEW MATERIALISM</b> Advancing their own ideals when there's a vacuum from established institutions	<b>PERFORMATIVE DENIAL</b> Collectively pushing back against against structural norms with irreverence	HUMOUR	
	<b>KNOWLEDGE FLEX</b> Embracing a new balanced and equitable way of living through leveraging knowledge	<b>DELIBERATE LIVING</b> Consciously prioritising individual joy and happiness when faced with tough times		
EMBRACING				

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# THE KNOWLEDGE FLEX

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# THE KNOWLEDGE FLEX

Value is expressed by flexing what you know, rather than what you have.

The Creator Economy is redefining what influence means within the cost of living crisis





## US and UK adult social media users say that influencers have helped them find cheaper options

Statista and We Are Social, April 2023

# NEW BEHAVIOURS

#### DE-INFLUENCE

Flexing about being 'in the know', but the flex is knowing where *not* to spend.

## ARTISANAL PEACOCKING

People on social are showcasing personal craftsmanship and DIY as a form of artisan peacocking. Handcrafted products but expending less cash; more time-and-knowledge.

## → RETURN OF THE HOW TO VIDEO

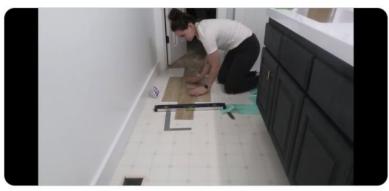
Videos synonymous with Y2K and YouTube are making a comeback as people take a more prepper approach to tackling issues.

#### YouTube is back in fashion...





Stayed up last night trying to finish my bathroom floor. Watched a YouTube tutorial in desperation. In the middle of the YouTube the woman gets out her phone and watches a YouTube tutorial.



1:41 PM · Mar 7, 2023 · 1.5M Views

# WHAT IT MEANS FOR BRANDS

## FACILITATE COMMUNITY

Incorporate community building into your comms strategy – one where consumers share tips, tricks and techniques for making life easier – on channels such as Discord and Reddit

#### EMBRACE IMPERFECTION

When consumers are flexing away from what they buy to what they know and what they do with it, that can be reflected in your content – think lofi and realistic.

#### MICROLEARNING

Deliver bite-sized pieces of information through life hacks and content to consumers to help in tough times.



IKEA invites customers to 'show off your savvy' instead of humblebrag about how much home renovations cost.

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# NEW MATERIALISM

People are rejecting and rebuilding old ideals of what 'value' looks like

Dabloons, TikTok's imaginary economy, has its own "monetary and banking" system with rules and regulations that underpin it





## of people believe capitalism as it exists today does more harm than good in the world

Edelman Trust Barometer, 2022

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# NEW BEHAVIOURS

#### RISE OF THE DUPE

Content that separates the material value from the symbolic value.

#### MOBILISED FANDOMS

Fandoms are a growing power as cultural changemakers, reclaiming value from powerful institutions that typically ascribe it – as demonstrated by the recent Swifties antitrust action against Ticketmaster.

#### HI BROW / LOW BROW

People are flipping hi brow and low brow norms, redefining and inverting old systems of value.





#MSCHF's Gobstomper shoe is not only made to be destroyed, but it makes this destruction into a spectacle, subverting the fresh kicks category norm of the millennial generation.

# WHAT IT MEANS FOR BRANDS

## LOYALTY BEYOND PRODUCT

Developing a more strategic and integrated loyalty program – one that rewards consumers by prioritising customer experience/service, emphasises shared values, and delivers unique experiences.

#### RISE OF THE REVIEW

Crowdsourced word of mouth marketing will have a greater impact on how value is defined.

## SUBVERSIVE INFLUENCE

In a period of flux and subversion, brands can take a more playful and experimental approach to influencer marketing, creating partnerships that stretch beyond their values into new spaces and reach new audiences..

## Exclusive: Telfar's radical new pricing system is the ultimate antiluxury move

Telfar Clemens is making his new collection more accessible than ever thanks to a dynamic pricing experiment.



Telfar has launched a dynamic pricing tool to ensure the most popular products are cheaper, flipping the script on the fashion industry.

# PERFORMATIVE DENIAL



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# PERFORMATIVE DENIAL

People are constructing and editing 'the good life' into being.

People are code switching, with celebrities turning to conscious consumption and average joes role-playing old money...



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# of Gen Z and Millennials "don't see a point in saving until things return to normal"

Fidelity 2022

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# NEW BEHAVIOURS

## ROLE-PLAYING OLD MONEY

Younger generations are role-playing old money and LARPing the rich life as the gap between the haves and have nots become insurmountable.

#### FIRST PERSON NARRATIVES

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People are self-consciously narrating their lives like TV shows – main character energy, calling others 'non-playable characters' and living in 'eras'.

#### **#RECESSIONCORE AESTHETICS**

People on social are taking a detached approach towards money and value – commenting on a recession the same way people would a passing internet fad or fashion aesthetic. "A move towards bigger bags, fewer accessories, outfit repeating and androgyny, alongside messy hair and makeup that prioritise utilitarian"

What is Recession Core and Why is Everyone on the Internet Talking About

Refinery, 2023

It?

# WHAT IT MEANS FOR BRANDS

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#### **EXPERIMENT WITH ESCAPISM**

Giving people a temporary escape from the stress and demands of daily life by immersing them in a fictional world to provide a sense of relaxation, comfort, and stress relief.

#### THINK SOFT THRILLS FIRST

People desire to be soothed and to be entertained – find innovative ways to marry these disparate sensory qualities into comms messaging.

#### **INTERGENERATIONAL NOSTALGIA**

Cultural touchstones of the past highlight heritage and provenance. Lean into halcyon heydays to invoke a deeper sense of emotional resonance with consumers.



Tax Heaven 3000 is virtual dating site / video game that generates tax returns in the metaverse and IRL.

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# DELIBERATE LIVING

Value is derived from consumption that brings outsized impact and joy

Off grid living and the rise of the simple life as digital life hacks enter a new era



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## Gen Z users are actively look for more money saving content from brands and influencers on social media

Statista and We Are Social, April 2023

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# NEW BEHAVIOURS

## → GAMIFIED COUPONING

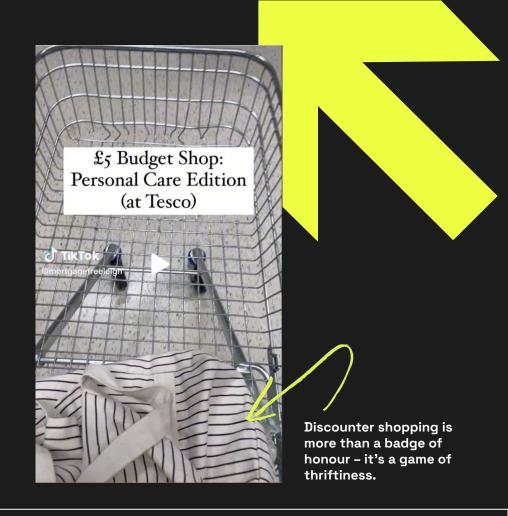
Shopping at budget stores has become a badge of honour with the £5 meal challenge on TikTok as people search for the best bargain.

## → TACTICAL EXTRAVAGANCE

Despite finding themselves in a multidirectional tug-of-war, people protect what they care about – such as splashing out on one night stays in luxury hotels.

## → COLLECTOR CULTURE

Collecting has taken on new meaning as people search for joy in their spending – from the likes of Hello Kitty to Stussy, collectors are proudly showing off their purchases.



# WHAT IT MEANS FOR BRANDS

## BRING THE JOY

When it comes to non-necessities, brands whose comms lean into joyful experiences, benefits and aesthetics will be more resilient in the downturn.

## → GAMIFY THE EXPERIENCE

Use gamification to engage customers, incentivise, and encourage repeat business.

## → TAP INTO "TREAT BRAIN"

Self care is an important part of everyday life. Positioning brands as a payoff for accomplishment will boost consumer self-esteem and confidence.



it's always "when is the McRib coming back" and never "how are you doing person who runs the McDonald's account"

...

5:31 PM · Oct 23, 2020

McDonald's is crafting a recession-proof brand by tapping into fan truths and a gamified loyalty program, which creates a buzz among young audiences.

## WHILE COST AND PRICE STILL MATTER TO PEOPLE WHEN LIVING IN A COST OF LIVING CRISIS

## WE'RE SEEING NEW MINDSETS AND BEHAVIOURS THAT LOOK TO REDEFINE THE MEANING OF VALUE

## VALUE THAT IS MORE PURPOSEFUL

## VALUE THAT REWARDS SMART THINKING

## AND VALUES THAT LEANS INTO ESCAPISM

## THESE SHIFTS GIVE BRANDS MORE CREATIVE LICENSE IN THEIR MARKETING WHEN TIMES ARE TOUGH

## THIS MORE EXPANDED CONCEPT OF VALUE MEANS THAT MESSAGING BEYOND COST AND PRICE WILL BE ESSENTIAL TO ATTRACT AND MAINTAIN YOUR CONSUMERS' ATTENTION IN THE COMING YEAR





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## **GET IN TOUCH:** ENQUIRIES@WEARESOCIAL.NET